

VERIZON
UP TO SPEED LIVE
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>> HEY, EVERYONE! THANKS FOR JOINING US TODAY FOR ANOTHER LIVE QUIZ SHOW EDITION OF UP TO SPEED WHERE YOU CAN ANSWER QUESTIONS AND WIN ACTUAL PRIZES. Here's the best part we all walk away with winners as knowledge about the company and more ways to share. It have. LET'S GET RIGHT TO IT. IF YOU WANT TO PLAY, HEAD ON OVER TO SLIDO.COM. ENTER EVENT CODE 'VERIZON' -AND REMEMBER FOLKS - USE YOUR FIRST AND LAST NAMES SO OUR TEAM CAN IDENTIFY AND FIND THE WINNERS. THE HOPE IS THAT ALL OF US WALK AWAY WITH A LITTLE MORE KNOWLEDGE AND MAYBE A FUN PRIZE. IF YOU'RE IN IT TO WIN IT, OF COURSE PLEASE JOIN ON YOUR MOBILE PHONE TO LOGIN TO SLIDO. AS WE GIVE YOU SOME TIME TO GET SITUATED, WE'LL SHARE SOME NEWS OF THE CHANGING SEASONS - AND YES, THEY ARE CHANGING. IT MAY FEEL LIKE SUMMER - BUT BELIEVE IT OR NOT - KIDS IN PARTS OF THE US ARE ALREADY HEADING BACK TO SCHOOL THIS WEEK. SO NOW IS THE PERFECT TIME FOR A BACK TO SCHOOL QUIZ, WHICH WE'LL GET TO IN A MINUTE, BUT ALSO AN OPPORTUNITY TO GET ALL OF THE STUDENTS IN YOUR LIFE 'TECH READY' FOR THE NEW YEAR. NOW, IF YOU HAVE A CHILD IN THE MARKET FOR A NEW PHONE, OR PERHAPS YOU ALSO NEED ONE YOURSELF DON'T FORGET THAT YOU CAN PURCHASE AN IPHONE 12 MINI - OR ANOTHER OF OUR OTHER 5G SMARTPHONES - AND GET A SECOND ONE ON US WITH SELECT UNLIMITED PLANS. NOT ONLY THAT, VERIZON HAS AN ARRAY OF ACCESSORIES FOR YOU TO CHOOSE FROM - EVERYTHING FROM POWER PACKS TO WIRELESS HEADPHONES TO AIR TAGS - AND WITH OUR BUY MORE, SAVE MORE PROMO YOU CAN GET UP TO 50% OFF FIVE OR MORE REGULARLY PRICED ACCESSORIES. AND FOR OUR TEACHERS AND COLLEGE STUDENTS OUT THERE, DON'T FORGET THAT YOU'RE ELIGIBLE FOR OUR BEST PRICES ON UNLIMITED PLANS, ALL YEAR LONG. THAT INCLUDES TEACHERS GETTING \$30 PER LINE PER MONTH WITH FOUR LINES ON A START UNLIMITED PLAN WITH AUTO PAY (PLUS TAXES AND FEES). AND WHAT IF YOU HAVE A CHILD WHO LEARNS BEST ON AN IPAD?

MAYBE THE YOUNG ARTIST OR ASPIRING VIDEO DIRECTOR IN YOUR HOUSE - WELL, WE HAVE AN INCREDIBLE DEAL FOR YOU - NOW YOU CAN GET \$400 OFF AN IPAD AIR WHEN YOU BUY ANY IPHONE. FOR ALL OF THESE DEALS AND MORE, DROP IN TO ONE OF OUR STORES, USE YOUR MY VERIZON APP, OR VISIT US AT VERIZON.COM. OK, WITHOUT FURTHER ADO, LET'S GET TO OUR LIVE GAMING QUIZ. HOPEFULLY YOU'VE LOGGED ONTO And noticed I'm wearing the shirt to support disability awareness month. Today is the

31st anniversary of the passing of ADA. That happened in 1990. It was the first comprehensive legislation of equality for people with disabilities. We believe in equity. We're committed to a culture of inclusion. Big shout out to Verizon ERG for leading the way on that. Speaking of apparel -- it wouldn't be a live quiz without the ugly green game show jacket. You thought I wasn't going to hear it today. You thoughted wrong. Humor me, I'll throw this on and make it official here. Green jacket is on. Let's get to the live gaming quiz. Speed matters. You'll see the question on your mobile phone before the broadcast. Hopefully you've logged onto SLIDO.COM. AS YOU DO, ENTER EVENT CODE 'VERIZON' AND REMEMBER FOLKS, USE YOUR FIRST AND LAST NAMES SO OUR TEAM CAN FIND OUR WINNERS. What are we playing for? Our top five contestant will win gift cards to the Verizon store with backpacks, pencil cases, a lot more. Definitely a great prize for the winners that can answer the fastest. Here we go with the back-to-school quiz let's go to question number one. Which of the following cities had public school districts return their K-12 students to school in the earliest of fall

2019?

- A. ALASKA, HOMER
- B. ARIZONA, CHANDLER
- C. MISSISSIPPI, BILOXI
- D. HAWAII, HILO

TRIVIA: THE EARLIEST START DATE AMONG THE 500-PLUS DISTRICTS IN THE PEW SURVEY WAS ARIZONA'S CHANDLER UNIFIED SCHOOL DISTRICT, WHICH SERVES PART OF SUBURBAN PHOENIX. THE 44,000 STUDENTS WENT BACK JULY 23 IN 2019. AT THE OTHER EXTREME ARE THE TRENTON, NEW JERSEY PUBLIC SCHOOLS WHOSE NEARLY 14,000 STUDENTS DIDN'T GO BACK TO SCHOOL UNTIL SEPT. 9. QUITE A RANGE THERE. 2. WHICH SMART WATCH FOR KIDS LET'S PARENTS TRACK THEIR CHILD'S MOVEMENTS, SET UP GPS BOUNDARIES AND RECEIVE ALERTS WHEN THEIR CHILD EXCEEDS THEM?

- A. VTECH KIDIZOOM DX2
- B. GIZMOWATCH 2
- C. FOLLOW FRIEND SMARTWATCH
- D. TRACKMO KIDS WATCH

>> Get those answers in right now. Let's go ahead and lock up the answers. See what you said. 79% say the B. TRIVIA: THE GIZMOWATCH 2 - MADE BY A LITTLE COMPANY NAMED VERIZON - IS A WATERPROOF WATCH CHOCK-FULL OF

FEATURES, LIKE THE GPS LOCATOR WHICH IS GREAT WHEN TRYING TO PICK UP YOUR KIDS FROM SCHOOL, AND INTERACTIVE FEATURES LIKE A STEP TRACKER AND TO-DO LISTS WITH REWARDS. YOU AND YOUR CHILD CAN ALSO SET UP TO 10 TRUSTED CONTACTS THAT THEY CAN SEND VOICE NOTES TO, CALL, OR TEXT. THE 4GB MODEL IS AVAILABLE IN BLUE OR PINK FOR \$99.99. The perfect back-to-school accessory. A nice in between. I would like a new phone. Maybe not the whole phone just yet.

3. WHAT IS THE NAME OF THE VERIZON SERVICE THAT PROVIDES PROTECTION, SECURITY AND SUPPORT FOR YOUR MOBILE DEVICES, INCLUDING SAME DAY DEVICE REPLACEMENT, UNLIMITED \$29 SCREEN REPAIR AND LIVE, ON-DEMAND ACCESS TO TECH COACH EXPERTS?

- A. VERIZON MOBILE SECURE
- B. VERIZON MOBILE DEFENSE
- C. VERIZON MOBILE PROTECT
- D. VERIZON 360 COVERAGE

Lock in your answers please. 66% C.

TRIVIA: VERIZON MOBILE PROTECT OFFERS A SLEW OF NEW BENEFITS, INCLUDING ACCESS TO FAST REPAIRS AND REPLACEMENTS, A TRUSTED EXPERT TO HELP WITH DIGITAL SECURITY TOOLS AND SAME DAY DELIVERY, SETUP AND ACTIVATION RIGHT AT YOUR FRONT DOOR WHEN YOU PURCHASE A NEW DEVICE ON VERIZON.COM. THESE NEW BENEFITS ARE IN ADDITION TO UNLIMITED CRACKED SCREEN REPAIR, BATTERY REPLACEMENT AND 24/7 TECH COACH SUPPORT, MALWARE BLOCKING, WIFI PROTECTION, IDENTITY THEFT MONITORING AND MORE.

4. WHAT IS THE NAME OF THE VERIZON APP THAT USES A PREPAID DEBIT CARD TO HELP KIDS LEARN TO SAVE SPEND AND BECOME FINANCIALLY SAVVY?

- A. VERIZON FAMILY MONEY
- B. VERIZON SMART MONEY
- C. VERIZON SMART FAMILY
- D. VERIZON FAMILY FINANCE

Lock in your answers please. Let's go ahead and lock up those answers. We'll see what you voted for here. It is a look closer. 32% say verizon family money and 38% verizon smart money.

The correct answer is? Verizon family money. You would have known this if you watched the "Up to speed" on family money. It encourages kids to earn money through chores and kids get the feeling of FINANCIAL FREEDOM, BUT AT THE SAME TIME, PARENTS CAN

OBSERVE VIA THE APP, SET SPENDING LIMITS – AND EVEN LOCK THEIR KIDS' CARDS IF NECESSARY. THAT'S VERIZON FAMILY MONEY. 5. WHAT IS THE NAME OF THE VERIZON PROGRAM THAT GIVES PARENTS PEACE OF MIND BY LETTING THEM MANAGE THEIR KIDS' ONLINE ACTIVITY AND FILTER THE CONTENT THEY SEE?

- A. VERIZON SHIELD
- B. VERIZON SAFE GUARD
- C. VERIZON SMART FILTER
- D. VERIZON SMART FAMILY

TRIVIA: VERIZON SMART FAMILY -- WHICH IS NOW ALSO COMPATIBLE WITH SELECT ANDROID TABLETS -- IS THE APP THAT LETS PARENTS MONITOR THEIR KIDS' ONLINE ACTIVITY, MANAGE THEIR CALLS AND TEXTS, BLOCK CONTENT AND EVEN PAUSE THE INTERNET, ALL FOR JUST \$4.99 A MONTH. OR EVEN BETTER, BUMP UP TO SMART FAMILY PREMIUM AND ADD LOCATION SERVICES TO ALWAYS KNOW WHERE YOUR CHILD IS, DAY OR NIGHT, FOR JUST \$9.99 A MONTH.

we're a third of the way through the quiz. Let's check the leaderboard. We have Steven here 5/5 under 50 seconds there. Kathleen in second. Cynthia in third. Christine in fourth. And four of the five leaders got all of the answers correct. If you missed one, there's a very good chance you are still in it to win it here. Please stay focused, stay engaged. We're about to move on to question number six.

6. FOR THOSE OF YOU WITH OLDER KIDS WHO MIGHT BE GETTING THEIR FIRST CAR OR DRIVING ALONE FOR THE FIRST TIME, THAT'S ALWAYS A SCARY TIME FOR PARENTS. WHAT IS THE NAME OF THE VERIZON APP THAT OFFERS ROADSIDE ASSISTANCE, VEHICLE DIAGNOSTICS AND MAINTENANCE REMINDERS TO KEEP YOU AND YOURS SAFE ON THE ROADS?

- A. VERIZON HUM
- B. VERIZON GO
- C. VERIZON VEHICLE
- D. VERIZON DRIVE

Get those answers in as quickly as you can. Let's lock up those answers and see if you've got this correct. I know the answer to this. It is Verizon Hum.

TRIVIA: WITH VERIZON HUM, YOU CAN ALSO GET IN-VEHICLE WIFI ADDED FOR \$10/MONTH -- WHICH GIVES YOU THIS COOL BENEFIT AMONG OTHERS -- THE DEVICE WILL TRACK YOUR ACCELERATION, SPEED, BRAKING CORNERING AND PHONE USE -- WHICH I HOPE IS ZERO -- AND GIVE YOU OR YOUR CHILD A DRIVING SAFETY SCORE. IMAGINE THAT - AN

OBJECTIVE REVIEW OF YOUR CHILD'S - OR YOUR SPOUSE'S - DRIVING HABITS! 7. VERIZON INNOVATIVE LEARNING SCHOOLS (VILS) EQUIP STUDENTS AND TEACHERS AT SELECT MIDDLE AND HIGH SCHOOLS WITH A DEVICE AND UP TO A FOUR-YEAR DATA PLAN, AND PROVIDE STUDENTS WITHOUT RELIABLE HOME INTERNET ACCESS WITH A MOBILE HOTSPOT. WHAT YEAR WAS VILS LAUNCHED? (HELPFUL HINT - NOT TO BE CONFUSED WITH VIL, WHICH HAD BEEN LAUNCHED TWO YEARS EARLIER)

- A. 2010
- B. 2012
- C. 2014
- D. 2016

>> Get those answers in. I'm guessing some of you had to think about this one. If you got it right, let's lock up the answers. All great years. 2016. 47% say 2016. Let's see if you got it right.

TRIVIA: IN ADDITION TO FREE TECHNOLOGY AND ACCESS, VIL SCHOOLS RECEIVE EXTENSIVE TEACHER TRAINING AND SUPPORT TO LEVERAGE TECHNOLOGY IN THEIR CLASSROOMS AND IMPROVE ACHIEVEMENT IN STEM CLASSES. THROUGH OUR ONLINE INNOVATIVE LEARNING RESOURCE PLATFORM, VERIZON HAS A GOAL OF REACHING 10 MILLION YOUTH BY 2030. That's a scale a few companies should reach for and one of the reasons we should all be proud to be V teamers. Question eight just about halfway through here for those of you with young athletes out there, what is THE NAME OF APP THAT ALLOWS YOU OR YOUR KIDS TO FOLLOW THE FORM OF THE WORLD'S TOP ATHLETES USING AUGMENTED REALITY?

- A. AR PRO PERFECT
- B. AR PRO INTERACTIVE
- C. AR SPORT
- D. AR PRO FORM.

Get those answers in. Let's lock up the answers and see what folks voted for here. 50% said AR pro interactive. Half of you are connect. TRIVIA: IF YOU RECALL, WE FEATURED THE AR PRO INTERACTIVE APP HERE ON UP TO SPEED WITH GOLF PRO TONY FINAU HELPING HANS AND I WITH OUR SWINGS. THE APP GIVES YOU OR YOUR CHILD THE ABILITY TO INTERACT WITH ALL-STARS AND LEARN HOW THEY PERFORM THEIR SIGNATURE MOVES USING AUGMENTED REALITY. PROS INCLUDE MEGAN RAPINOE (SOCCER); TONY

FINAU (GOLF); SLOANE STEPHENS (TENNIS) AND RAY ALLEN (BASKETBALL). Anynd much more. Very cool app. 9. LAST WEEK WE ANNOUNCED FIOS MIX & MATCH 2.0 -- AND ONE OF THE GREAT BENEFITS IS THAT -- AT NO EXTRA COST -- WE PROVIDE A NETWORK EXTENDER TO GO WITH OUR ROUTER TO ENSURE COVERAGE FOR ALL GIGABIT CUSTOMERS. WHAT IS THE NAME OF THIS OFFER?

- A. MAX WIFI
- B. WHOLE HOME WIFI
- C. TOTAL COVERAGE
- D. 360 HOME

Think about this one. The number is coming up slower here. Thinking about it. Let's go ahead and lock up the answers to question number nine. That's the close one here. Holm whole home wifi. Let's see which group got it correct. The correct answer to question number nine is whole home wifi. 40% of you got that one correct. This is a tough quiz. I feel like the quizzes are getting tougher and tougher. This is important to think about even if we don't go back fully to at-home learning, we still have a lot of students doing the online-based homework and group video calls. The world has changed. The parents are working from home at the same time. One last leaderboard check before the lightning round. No one has a perfect score. William eight/9. Kathleen in the second place lead. Michelle in third. Taylor in fourth. Jennifer in fifth with 7 clsh 9. All of them finishing in around a minute or under 2:00 there. You are still in it to win it. If you are not on the leaderboard, it doesn't mean you don't have a question. This is lightning round. You have ten seconds to answer. Get your answer in quick here. For the majority of V teamers, we wanted to quiz you in the lightning round about what certain acronyms stand for.

10. VTOV
- A. VOICE TO VOICE
 - B. VERIZON MENTOR TO MENTEE
 - C. VOLTS TO VOICE
 - D. VERIZON TO VERIZON

Get those answers in. It is verizon to verizon. It is our employee relief fund where employees are giving to help other verizon employees.

11. RTO
- A. READY TO OVERCOME

- B. READY TO OCCUPY
- C. RETURN TO OPEN
- D. RETURN TO OFFICE

All of us should probably get this one right. You have a couple of seconds to answers. The connect answer is return to office.

12. FWA

- A. FIXED WIRELESS ACCESS
- B. FIXED WING AIRCRAFT
- C. FULL WIRELESS ACCESS
- D. FULL WIRELESS ACCELERATOR

Of course the answer is fixed wireless access. 68% of you got that one right there. Excellent. A couple more questions to determine the winner here. FWA is how we offer business.

13. NBI

- A. NEW BUSINESS INVESTMENT
- B. NEW BUSINESS INCUBATION
- C. NEW BUSINESS INNOVATION
- D. NATIVE BUSINESS INTEREST.

The connect answer is new business incubation. Great. Great subject for you to dive in. Hopefully you'll be doing so.

14. M2M

- A. MOBILE TO MOBILE
- B. MEC TO MEC
- C. MACHINE TO MACHINE
- D. M&MS

>> There's one answer that will make me hungry. I don't think that's the correct answer. Machines to machines. Connecting objects together. That can be the subset in the Internet of things or the separate technology. M2M. Machine to machine.

15. GTS

- A. GLOBAL TECHNOLOGY SOLUTIONS
- B. GLOBAL TERRITORY SALES
- C. GLOBAL TERRAIN SATELLITES
- D. GENERATED TEXT SALES

16. GRE

- A. GENERAL RECORD EXAM
- B. GLOBAL REAL ESTATE
- C. GRADE RIGHT EDUCATION
- D. GENERAL RETAIL EXAM

Tell us what GRE stands for? As we lock up the answers

here. Just about all of you got this one right. It is global Real Estate. We have an entire department that handles the recordings. Congratulations. Thank you to the GRE team.

Congratulations, Illinois -- Williams, holding on strong. Capretet, David, and Ronan. To all five of you, we have the gift cards coming out and reaching out to you. We have the gift cards going to the Verizon brand shop where you can buy all kinds of fun stuff, including back-to-school ask sets res and more. Before we go a big congratulations to a V teamer that just become a dad. Ava supporting her Verizon onesie with pride. You can tell even AVA knows there's only one best network. That network is Verizon. Thank you for that. A few more years until she's back to school. It is always great to start the week with all of you. I hope you have a fantastic week. Enjoy the summer. We have all kinds of contact coming up this week. On the Monday there's only one thing left to do. Until next time, you are "Up to speed."