

VERIZON
UP TO SPEED LIVE
August 6, 2021 12:00 PM ET

>> HELLO!

WOW!

WE MADE IT TO FRIDAY!

WELCOME TO "UP TO SPEED" LIVE,

AND I'M HERE LIVE AT BASKING

RIDGE NEXT TO THE STARBUCKS.

I'M TOTALLY HAVING A COFFEE AFTER THIS.

BUT HEY, THANK YOU FOR JOINING

ME.

WE'VE GOT A PACKED RUNDOWN FOR

YOU TODAY BECAUSE WE'VE HAD A

VERY LONG WEEK.

LOTS OF GOOD STUFF.

LET'S TALK ABOUT WHAT YOU MAY

HAVE MISSED.

SO ON MONDAY, WE CAUGHT UP WITH

HEIDI HEMMER.

SHE'S OUR SENIOR VICE PRESIDENT

OF ENGINEERING ON OUR 5G

SPECTRUM, AND SHE TOLD US WHY

WE'VE THE WE HAVE THE BEST TEAM WHO CAN OUTEXECUTE ANYONE.

WE ALSO SPOKE TO ENGINEER MIKE

MCLAUGHLIN ON THE PRIDE HE FEELS

BEING A PART OF THAT GREAT TEAM.

TUESDAY, OUR EPISODE WAS SAVAGE.

WE SHARED A STORY ABOUT V-TEAMER

TAIWAN SAVAGE.

ONE OF MY MENTEES WHO IS MAKING

SURE THAT THE UNHOUSED IN HIS

COMMUNITY OF DALLAS HAVE ACCESS

TO FRESH FOOD.

WHAT A GREAT STORY.

AND FINALLY YESTERDAY, WE HAD

OUR LATEST INSTALLMENT OF

ENTERATE VERIZON, WHERE IT WAS

ALL ABOUT THE DINERO.

WE HOPE YOU ENJOYED ALL THOSE

SHOWS.

WE'VE BEEN SO BUSY THIS WEEK

AND WE ARE NOT DONE YET.

WE HAVE SOME EXCITING NEWS WHEN IT COMES TO DIVERSITY, EQUITY

AND

COMES TO DIVERSITY, EQUITY AND

INCLUSION AT VERIZON CONSUMER

GROUP.

SO YESTERDAY, WE KICKED OFF VCG DRIVE, WHICH IS GOING TO CONSOLIDATE OUR HARD WORK AND DRIVE EVEN MORE IMPACTFUL CHANGE.

RONAN WILL TELL YOU A LITTLE BIT ABOUT IT.

>> WE'VE BEEN TEASING BIG THINGS TO COME, AND TODAY WE'RE PROUD TO ANNOUNCE THE CREATION OF VCG DRIVE.

SO, WHAT IS VCG DRIVE?

SIMPLY PUT, IT'S DIVERSITY REALIZED THROUGH INCLUSION, VALUES AND EQUITY, AND WE'RE GOING TO DRIVE CHANGE AND IMPACT AT VCG BY PULLING TOGETHER THE MOST IMPORTANT AREAS OF OUR DIVERSITY, EQUITY AND INCLUSION WORK UNDER ONE INITIATIVE WITHIN VCG.

>> DIANA ALVEAR: THIS IS BIG. ALL RIGHT.

SO THANK YOU SO MUCH FOR RONAN, NANCY CLARK, SEAN LEE, MANNY SAMPEDRO THE REST OF THE VCG DRIVING TEAMS.

FOR DRIVING SUCH IMPORTANT CHANGES. REALLY EXCITED ABOUT THIS. ALL RIGHT.

TURNING OUR ATTENTION TO A NEW STORY.

REMEMBER RAI BENJAMIN?

WELL, WE TOLD YOU HE WAS RUNNING THE MEN'S 400 METER HURDLES.

HE WON SILVER FOR THE U.S.A., BREAKING THE WORLD RECORD IN THE PROCESS AND MAKING ALL OF US PROUD, ESPECIALLY HIS UNCLE V-TEAMER, ALLAN WILLIAMS, WHO IS ON THE M.E.C. PRODUCT MANAGEMENT TEAM FOR OUR BUSINESS GROUP.

SO BIGGEST CONGRATS GO OUT TO HIM, AND THANK YOU FOR REPRESENTING OUR COUNTRY SO WELL.

AND SPEAKING OF THE OLYMPICS, VERIZON BUSINESS IS HOSTING THE VOLUNTEER OLYMPICS.

SO IN ADDITION TO ENCOURAGING V-TEAMERS TO VOLUNTEER, WE'RE

HIGHLIGHTING VOLUNTEER CHAMPIONS
AND OPPORTUNITIES THAT THEY
RECOMMEND FROM AROUND THE WORLD.
SO HERE'S V-TEAMER ARIELLE KOHR
WITH SOME ADVICE FOR OUR
ASPIRING CHAMPIONS.

>> BEFORE YOU CAN COMPETE LIKE
AN OLYMPIAN, YOU'RE GOING TO
NEED TO DO SOME TRAINING.

>> HI.

I'M ARIELLE KOHR FROM THE CSR
TEAM.

BUT TODAY I'M YOUR COACH TO GET
YOU READY FOR THE VBG
VOLUNTEERING OLYMPICS.

AS PART OF CITIZEN VERIZON,
WE'VE SET A COMPANY-WIDE GOAL TO
DO 2.5 MILLION VOLUNTEER HOURS
BY 2025, AND THIS YEAR, VBG HAS
COMMITTED 120,000 HOURS TO HELP
US REACH OUR GOAL.

>> DIANA ALVEAR: HOW FUN IS
THAT!

SO THE VOLUNTEER OLYMPICS WILL
RUN THROUGH NEXT WEEK.

THEY'RE GOING TO BE FOLLOWED BY
CLOSING CEREMONIES AND THE
ANNOUNCEMENT OF THE WINNING
TEAMS.

SO GOOD LUCK TO ALL OF YOU AT
VBG.

ON TO SOME BIG BUSINESS NEWS.
VERIZON BUSINESS!

BRINGING 5G BUSINESS INTERNET TO
FIVE NEW CITIES, AND THAT'S
GOING TO BRING THE TOTAL NUMBER
OF CITIES WITH THE FIXED
WIRELESS BROADBAND SERVICE TO
47.

5G BUSINESS INTERNET IS AN
ALTERNATIVE TO CABLE INTERNET
FOR BUSINESS.

IT INCLUDES PROFESSIONAL
INSTALLATION WITH NO DIGGING,
PLUS MULTIPLE PRICING AND
SERVICE OPTIONS AND UNLIMITED
DATA.

SO THOSE FIVE NEW CITIES GAINING
5G BUSINESS INTERNET, AS OF
TODAY, ARE GRESHAM, OREGON,

ALBUQUERQUE, NEW MEXICO, AUSTIN, TEXAS, LITTLE ROCK, ARKANSAS AND NASHVILLE, TENNESSEE.

CONGRATS TO THEM.

AND WOULD YOU LIKE TO KNOW HOW YOU CAN TALK TO YOUR FRIENDS AND FAMILY ABOUT VERIZON INTERNET?

WELL, CHECK THIS OUT.

THIS IS SO MUCH FUN.

OUR SALES EMPLOYEES JUST TOOK PART IN THE 5G BUSINESS INTERNET PITCH CHALLENGE.

YEAH.

A REAL PITCH CHALLENGE, WHERE EMPLOYEES SUBMITTED THEIR BEST PITCH.

WE ARE HAPPY TO SHARE THAT THE WINNER WAS AMBER NAKAMURA, A PAST UP TO SPEED GUEST WHO IS BASED OUT OF AURORA, COLORADO AND WE'RE GOING TO LET AMBER BREAK IT DOWN.

>> HEY, V-TEAMERS.

THIS IS AMBER WITH THE VERIZON BUSINESS TEAM IN DENVER, COLORADO.

AS A BUSINESS OWNER WORKING FROM HOME AND DOING ONLINE TRANSACTIONS DO GET DIFFICULT WHEN YOUR INTERNET GOES OUT.

HERE ARE THE FIVE REASONS WHY YOU NEED TO SWITCH TO VERIZON BUSINESS INTERNET.

FREE ROUTER, FREE PROFESSIONAL INSTALLATION, UP TO 400 MEGABITS PER SECOND, NO DEPRIORITIZATION AND A TEN-YEAR PRICE GUARANTEED ALL BUNDLED IN ONE.

STUCK IN A CONTRACT?

NO PROBLEM.

WE WILL TAKE CARE OF YOUR CANCELLATION FEE AND YOUR FIRST MONTH IS ON US.

FOR MORE INFORMATION, REACH OUT TO YOUR LOCAL BUSINESS SPECIALIST TO GET YOU PRE-QUALIFIED FOR THE 5G BUSINESS INTERNET FOOTPRINT.

>> DIANA ALVEAR: AMBER, THAT WAS BRILLIANT.

5G, FIVE GREAT REASONS.

I SEE WHY YOU WERE THE WINNER.
SO THOSE ARE REALLY GREAT POINTS
THAT EACH OF US CAN USE WHEN
WE'RE TALKING TO OUR FRIENDS AND
FAMILY.

AND TO CONTINUE THE GOOD NEWS,
VERIZON AND A.W.S. NOW COVER 13
OF THE TOP 20 METRO AREAS WITH
MOBILE EDGE COMPUTING.

THAT MEANS DEVELOPERS IN
BUSINESSES CAN NOW BUILD AND
DEPLOY APPLICATIONS AT THE EDGE
OF VERIZON'S WIRELESS NETWORK IN
CHICAGO, HOUSTON AND PHOENIX.
VERIZON 5G EDGE IS A REAL-TIME
CLOUD COMPUTING PLATFORM THAT
BRINGS A.W.S. COMPUTE AND
STORAGE SERVICES TO THE EDGE OF
VERIZON'S WIRELESS NETWORK,
MINIMIZING THAT LATENCY AND
NETWORK HOPS REQUIRED TO CONNECT
FROM AN APPLICATION HOSTED ON
A.W.S. TO THE END USER'S DEVICE.
ALL GOOD NEWS THERE.

ALL RIGHT.

SO LET'S TALK ABOUT THE WORLD OF
WARSHIPS CHARITY TOURNAMENT.

A REALLY COOL THING HAPPENING.

IT'S IN PARTNERSHIP WITH WAR

GAMING AND WOUNDED WARRIOR

PROJECT CALLS VERIZON WARRIOR

SERIES, AND WE HAVE A VERY SPECIAL STAR TO TALK ABOUT WHY HE'S
INVOLVED IN THE PROJECT.

>> YEAH.

I THINK THE WARRIOR SERIES IS
AMAZING BECAUSE, YOU KNOW, A,
WE'RE RAISING AWARENESS.

WE'RE RAISING MONEY.

WE'RE GETTING TO CHANGE THE
NARRATIVE OF WHAT GAMING CAN
ACTUALLY DO FOR SOME FOLKS AND
TALK ABOUT THE POSITIVE EFFECTS
OF GAMING IN THIS CASE.

I AM A COMPETITOR, LIKE, TO THE
END, SO, LIKE, I LOVE THE
COMPETITION OF IT.

SO I THINK THIS -- YOU KNOW, I
THINK THE WARRIOR SERIES IS JUST
-- IT'S A FUN TOURNAMENT.

IT'S A FUN TIME.
IT'S -- YOU KNOW, IT'S A LOT OF
TRASH TALKING, YOU KNOW, AND,
YOU KNOW, PEOPLE GOT THEY SWAG,
THEY GOT THEY CONTROLLERS.
I JUST THINK IT'S FUN.
>> DIANA ALVEAR: I KNOW SO MANY
OF OUT THERE ARE LIKE, OH, MY
GOD!
THAT'S JAY ELLIS.
YES!
IT REALLY IS HIM.
ONE OF THE STARS FROM HBO'S
INSECURE.
I LOVE THAT SHOW.
HE HAPPENS TO BE A GREAT GUY AND
HE HUNG OUT WITH OUR VERY OWN
V-TEAMER AND VETERAN JASON HILL
TO PROMOTE THE SERIES.
SO TEAMS FROM ACROSS THE COUNTRY
ARE GOING TO BE COMPETING TO
DONATE A \$100,000 PRIZE POOL TO
MILITARY CHARITIES.
AND AGAIN, THANKS TO OUR
PARTNERSHIP TO WOUNDED WARRIOR
PROJECT, EVERY MATCH WILL ALSO
BE A DONATION DRIVE TO RAISE
FUNDS FOR INJURED VETERANS.
THE FINALS HAPPEN THIS SUNDAY,
AUGUST 8TH, FROM 11:00 A.M. TO
4:30 P.M. EASTERN.
THEY'RE GOING TO BE STREAMED
EXCLUSIVELY ON THE OFFICIAL
WORLD OF WARSHIPS TWITCH CHANNEL
WHERE JAY AND JASON ARE GOING TO
BE HAVING A LIVE DISCUSSION
DURING THE TOURNAMENT.
AND DON'T FORGET THAT VERIZON
HAS SPECIAL DISCOUNTS FOR
MILITARY AND VETERAN FAMILIES,
INCLUDING FOUR -- FOUR, YEAH,
THAT'S FOUR FINGERS, FOUR
MONTHS OF PREMIUM ACCOUNT STATUS, AND TWO WARSHIPS FREE FOR
WORLD OF
WARSHIPS.
GOSH.
JAY DISTRACTED ME.
OKAY.
WE'RE SO PROUD OF THE V-TEAMER
YOU'RE ABOUT TO MEET.

CHECK OUT THIS BEAUTIFUL PHOTO.
IT WAS TAKEN BY AARON SHEPPARD.
SHE'S A SOFTWARE SYSTEMS
ENGINEER AND VERIZON'S FINANCE
OPERATIONS IN BROKEN ARROW,
OKLAHOMA.

SO AARON PHOTOGRAPHS SPECIAL
NEEDS ATHLETES LIKE HIS SON
ELIJAH, AND THEN THOSE PHOTOS
ARE PROUDLY DISPLAYED IN THE
KIDS' SCHOOL.

TO SUPPORT OTHER PARENTS OF
STUDENT ATHLETES WITH SPECIAL
NEEDS, AARON OFFERED TO
PHOTOGRAPH THE BROKEN ARROW
SPECIAL OLYMPICS STUDENTS,
GIVING THEM A NEW PLATFORM TO BE
SEEN AND APPRECIATED.

AARON VOLUNTEERS ABOUT 40 HOURS
EACH YEAR TO PHOTOGRAPH AND
PROCESS THE IMAGES FOR THE
ATHLETES AND THEIR FAMILIES, AND
TAKES NO MONEY IN RETURN.

ALL HE WANTS IS TO SUPPORT
ELIJAH AND OTHERS LIKE HIM WHO
DESERVE TO BE SEEN.

SO AARON, WE ARE SO PROUD OF THE
WORK THAT YOU DO.

WE'RE SO PROUD YOU'RE A
V-TEAMER.

FINALLY, IF YOU'RE OVERSEAS AND
YOU'VE JUST BEEN ITCHING TO GET
YOUR HANDS ON VERIZON MERCH,
GREAT NEWS!

THE INTERNATIONAL BRAND SHOP IS
NOW LIVE!

ALL EMPLOYEES CAN FINALLY WEAR
THE VERIZON CHECK WITH PRIDE,
AND TO PLACE YOUR ORDER, ALL YOU
HAVE TO DO IS GO TO VZWEB, CLICK
ON WORK TOOLS AND FOLLOW THE
LINK UNDER BRAND SHOP.

WHEW!

ALL RIGHT, Y'ALL.

COMING UP NEXT WEEK, YOU ARE
INVITED TO GET AN INSIDE LOOK AT
ENTREPRENEURSHIP AND THE WAYS TO
INFUSE INNOVATION IN YOUR WORK
STREAMS ON THURSDAY AUGUST 12TH
AT 4:00 P.M. EASTERN.

OUR VERY OWN CHIEF STRATEGY
OFFICER IS GOING TO BE
MODERATING A PANEL DISCUSSION
THAT INCLUDES ENTREPRENEURSHIP
TIPS, WAYS TO HARNESS CREATIVITY
DAILY AND PLUS A Q & A FOR YOU
TO ASK ALL OF YOUR BURNING
QUESTIONS ABOUT INNOVATION, AND
ALL THE DETAILS ARE GOING TO BE
INCLUDED IN TODAY'S REPLAY
STORY.

THESE LADIES ARE EXPERTS IN THIS
AREA, SO DON'T MISS IT.
COMING UP THIS MONDAY, GET
READY!

ANDY IS BACK, AND HE'S GOING TO
BE LIVE WITH HANS, SO THAT'S A
CAN'T MISS, EITHER.

I AM DIANA ALVEAR.

WE MADE IT THROUGH THE WEEK.
THANK YOU SO MUCH FOR HANGING
OUT WITH ME TODAY, SHORT AND
SWEET, PACKED FULL OF NEWS.

I WANT YOU TO STAY SAFE.

I WANT YOU TO RELAX, AND I'M
GOING TO LET MY NEW FRIEND JAY
SEND YOU OFF.

SO TAKE IT AWAY, JAY.

>> UNTIL NEXT TIME, YOU'RE UP TO
SPEED.