

VERIZON
UP TO SPEED LIVE
August 8, 2023 11:30 AM ET

>> HEY V TEAM - IT'S TUESDAY
WHICH MEANS IT'S TIME TO GET YOU CAUGHT UP WITH ALL THE EXCITING
THINGS HAPPENING ACROSS THE BUSINESS.

>> YES IT IS, THANK YOU FOR JOINING US FOR UP TO SPEED LIVE.

>> SO LET'S KICK THINGS OFF WITH
SOME EXCITING GN&T NEWS – TODAY WE ANNOUNCED THAT VERIZON'S 5G
NETWORK WAS ONCE AGAIN CROWNED THE MOST RELIABLE IN THE NATION.

>> THAT'S ACCORDING TO
ROOTMETRICS'S STATE OF MOBILE UNION REPORT.
THIS COMES ON THE HEELS OF VERIZON'S NETWORK BEING NAMED
MOST AWARDED FOR NETWORK
QUALITY, 31 TIMES IN A ROW BY J.D. POWER, AND VERIZON'S
NETWORK BEING UNDEFEATED FOR
OVERALL NETWORK PERFORMANCE IN 96.8% OF THE METRO AREA TESTS
ROOTMETRICS PERFORMED IN THE FIRST HALF OF 2023.

>> AND TEAM WE JUST WANT TO TAKE
A MOMENT TO THANK OUR INCREDIBLE ENGINEERS, RIGHT, RAQUEL?

>> ABSOLUTELY.

>> THESE AWARDSWOULDN'T BE POSSIBLE WITHOUT
THEIR HARD WORK AND DEDICATION TO CREATING THE BEST NETWORK
EXPERIENCE FOR OUR CUSTOMERS.

>> FOR SURE, JEN.

THIS NEXT QUESTION IS A BIG ONE. HOW WELL DO YOU FEEL YOUR
FEEDBACK IS BEING USED?

>> WE ASK THAT BECAUSE YESTERDAY WE KICKED OFF OUR 3Q VZPULSE
SURVEY – AND IT'S THE PERFECT OPPORTUNITY TO SHARE HOW WELL
YOU FEEL YOUR FEEDBACK IS BEING
ACTED ON, AS WELL AS HOW YOU FEEL ABOUT BEING ON THE V TEAM.

>> WE'VE SAID THIS COUNTLESS
TIMES BEFORE AND WE'LL SAY IT AGAIN – YOUR EXPERIENCE MATTERS,
AND OUR VZPULSE SURVEYS THROUGHOUT THE YEAR ARE
IMPORTANT TO UNDERSTANDING
WHAT'S GOING WELL AND WHERE WE CAN DO BETTER.

>> AND RAQUEL SPEAKING OF ASSESSING WHERE WE ARE.
WE DO WANT TO REMIND YOU ALL
THAT OUR MID-YEAR PROCESS CLOSSES THIS FRIDAY.
SO, IF YOU HAVEN'T ALREADY HAD YOUR CONVERSATION, PLEASE DO.
IT'S SO IMPORTANT TO REFLECT ON
OUR FIRST HALF ACCOMPLISHMENTS AND SECOND HALF PRIORITIES.
YOU CAN CHECK OUT TODAY'S ARTICLE FOR A LINK TO RESOURCES
TO HELP YOU HAVE A GREAT CONVERSATION.

>> AND SPEAKING OF DATES TO KEEP IN MIND, THIS UPCOMING FRIDAY IS AUGUST 11TH – WHICH IS THE PERFECT DATE TO REMIND YOU ABOUT THE IMPORTANCE OF CALLING 811 BEFORE YOU DIG.

>> WHAT EXACTLY DO WE MEAN? HERE'S OUR COLLEAGUE JESS BONARDI TO EXPLAIN.

>> TO DIG, OR NOT TO DIG, THAT IS THE QUESTION.

AND BEFORE YOU ANSWER IT, MAKE SURE TO CALL 811 OR VISIT CALL 811.COM.

CONTACTING 811 BEFORE ANY DIGGING PROJECT REDUCES THE CHANCE OF DAMAGING UNDERGROUND UTILITIES, INCLUDING VERIZON FIBER.

CUTTING THOSE CABLES CAN RESULT IN MAJOR COMMUNICATION DISRUPTIONS, INCLUDING THOSE MADE TO 911.

BEFORE ANY DIGGING PROJECT, REACH OUT TO 811, LET THEM KNOW WHAT YOU'RE DOING AND KEEP EVERYONE SAFE.

>> REALLY HELPFUL I DIDN'T KNOW THAT.

>> I DIDN'T EITHER.

I THINK I SAW A NEIGHBOR OTHER DAY GOING TO DIG SOMETHING AND I WAS LIKE, DO YOU KNOW ABOUT THIS AND HE WAS LIKE, NO.

I FEEL LIKE I SAVED THE NETWORK.

>> YOU DID, JEN. LISTEN IN, TEAM, THERE IS A NEW DEAL ON +PLAY, VERIZON'S ONE-STOP-SHOP TO DISCOVER, PURCHASE AND SAVE ON SUBSCRIPTION SERVICES.

CUSTOMERS CAN GET NETFLIX'S PREMIUM PLAN ON US, WITH THE PURCHASE OF A ONE-YEAR

SUBSCRIPTION TO MASTERCLASS OR SUPER DUOLINGO.

JEN, I'M THINKING I WANT THE SUPER DUOLINGO SO I CAN TALK TO YOU IN SPANISH.

>> [SPEAKING NON-ENGLISH].

>> GOING TO BE FINDING OUT TONIGHT.

THIS NEW DEAL IS EXCLUSIVE WITH A LIMITED TIME OFFER ON +PLAY.

>> RAQUEL - THAT'S \$240 IN ANNUAL SAVINGS – ON US.

PLUS, CUSTOMERS CAN GET EVEN

MORE VALUE WITH MYPLAN'S +PLAY MONTHLY CREDIT PERK.

TO BREAK IT DOWN FOR YOU - THAT'S \$10 FOR \$15 IN +PLAY CREDITS TO USE ON YOUR FAVORITE SUBSCRIPTIONS THROUGH +PLAY.

>> SUCH A GREAT DEAL.

NETFLIX PREMIUM IS A MUST IN MY HOUSE - GOTTA BE ABLE TO WATCH SUITS WITHOUT THE ADS.

>> ABSOLUTELY.

I TRIED TO GET OFF THE ADS, AND IT DIDN'T WORK OUT.

I CAN'T.

I NEED TO BE ABLE TO WATCH IT.

NOW ON TO SOME PRETTY COOL NEWS FOR ART-LOVERS.

THE METROPOLITAN MUSEUM OF ART

AND VERIZON HAVE LAUNCHED A FIRST-OF-ITS-KIND AUGMENTED

REALITY EXPERIENCE AT THE MUSEUM CALLED REPLICA.

>> THE EXPERIENCE ALLOWS VISITORS AT THE MET TO SCAN ARTWORK AND BRING ELEMENTS OF THE WORKS DIGITALLY INTO THE GLOBAL IMMERSIVE GAMING PLATFORM ROBLOX THROUGH AUGMENTED REALITY.

>> VISITORS CAN DOWNLOAD THE REPLICA APP FOR FREE AND THEN ACCESS THE IN-APP MAP TO GUIDE THEM TO ARTWORKS AROUND THE MUSEUM, LEARN ABOUT DIFFERENT WORKS OF ART, AND DIGITALLY COLLECT UNIQUE PIECES FOR FREE

-LIKE A JAPANESE SUIT OF ARMOR FROM EARLY 14TH–EARLY 15TH CENTURY OR VINCENT VAN GOGH'S STRAW HAT FROM HIS ICONIC SELF-PORTRAIT OF 1887 - FOR THEIR ROBLOX AVATAR.

>> SUPER COOL. YOU CAN LEARN MORE ABOUT THIS AWESOME AR EXPERIENCE THROUGH A LINK IN TODAY'S STORY.

>> AND IT'S THAT TIME AGAIN TO GET YOUR VOTE IN FOR VERIZON'S PARENT OF THE YEAR!

EVERY YEAR – OUR PARTNER SERAMOUNT HONORS TWO WORKING PARENTS FROM THEIR MEMBER COMPANIES – VERIZON BEING ONE OF THEM.

>> AND HERE'S A FUN FACT - WE'VE ACTUALLY BEEN PARTICIPATING IN THIS INITIATIVE FOR THE LAST 11 YEARS.

AND AFTER RECEIVING HUNDREDS OF NOMINATIONS THE TEAMS NARROWED IT DOWN TO TEN INCREDIBLE MOMS AND DADS.

>> AND HERE'S WHERE ALL OF YOU COME IN – PLEASE TAKE A MOMENT TO CAST YOUR VOTES BY THE END OF DAY ON AUGUST 14TH.

THE TWO NOMINATIONS WITH THE MOST VOTES WILL BE HONORED AT THE SERAMOUNT CONFERENCE IN OCTOBER.

YOU CAN FIND A LINK IN TODAY'S

STORY TO LEARN MORE ABOUT THE NOMINEES AND TO CAST YOUR VOTE.

>> AWESOME.

GOOD LUCK TO ALL OF OUR MOMS AND DADS.

NOW TO SOME VBG NEWS.

RECENTLY, APARNA KHURJEKAR, CHIEF REVENUE OFFICER FOR BUSINESS MARKETS & SOFTWARE AS A SERVICE, WAS NAMED AS ONE OF THE TOP 25 CHANNEL SALES LEADERS, PART OF CRN'S TOP 100 EXECUTIVES FOR 2023.

>> ALONGSIDE HER, RASHEL GRAVES, DIRECTOR OF CHANNEL PROGRAM OPERATIONS AND ENABLEMENT, WAS NAMED TO CRN'S 2023 INCLUSIVE

CHANNEL LEADERS LIST, WHICH CELEBRATES 100 LEADERS WHO ARE PASSIONATE ABOUT PROMOTING DIVERSITY, EQUITY, INCLUSION AND BELONGING ACROSS THE CHANNEL.

>>WE ALSO WANT TO CONGRATULATE MARK TINA WHO WAS NAMED AS THE NEW VP OF CHANNEL PARTNERS SALES AND CHANNEL CHIEF.

>> MARK WILL LEAD OUR CHANNEL

AND PARTNER DISTRIBUTION TEAMS ACROSS THE COUNTRY TO CONTINUE ESTABLISHING VERIZON BUSINESS' LEADERSHIP IN CHANNEL, DRIVE PROFITABLE GROWTH AND DELIVER A BEST-IN-CLASS CUSTOMER EXPERIENCE.

>> AND IN EXCITING NEWS - SMALL BUSINESS DAYS ARE BACK!

AND LOOK AT WHO'S JUST AS EXCITED AS WE ARE.

HOW CUTE IS THAT?

SO ADORABLE.

NOW HE'S EXCITED, WE'RE EXCITED.

SMALL BUSINESS DAYS WAS LAUNCHED IN 2021, AND IT'S A

RECURRING PROGRAM DEDICATED TO

HELPING SMALL AND MIDSIZE BUSINESSES THROUGH ADVICE AND BEST-IN-CLASS OFFERINGS.

THIS YEAR'S INSTALLMENT OF SMALL

BUSINESS DAYS IS AIMED AT PROVIDING SMALL BUSINESS

CUSTOMERS WITH THE NECESSARY TECHNOLOGY AND TOOLS TO

KICK START THEIR MOBILE COMMUNICATIONS, CONNECTIVITY,

AND SECURITY NEEDS.

>> IF YOU KNOW A SMALL BUSINESS

OWNER, LET THEM KNOW - FROM AUGUST 7TH THROUGH THE 13TH,

SMALL AND MIDSIZE BUSINESSES CAN

MEET WITH A VERIZON BUSINESS EXPERT TO RECEIVE A

COMPLIMENTARY TECH CHECK ACROSS

CRITICAL AREAS OF THEIR BUSINESS.

BUSINESS OWNERS WILL HEAR ADVICE ON CONNECTIVITY AND SECURITY AND

RECEIVE PERSONALIZED TECHNOLOGY RECOMMENDATIONS THAT SUIT THEIR SPECIFIC NEEDS.

>> PLUS, SMALL AND MEDIUM-SIZED BUSINESSES CAN TAKE ADVANTAGE OF

SPECIAL PROMOTIONS DURING THIS TIME, INCLUDING A FREE 5G PHONE

WHEN YOU SWITCH TO VERIZON WITH

A NEW LINE, NO TRADE-IN REQUIRED.

SAVE UP TO \$300 WHEN YOU BRING YOUR NUMBER TO HELP COVER YOUR COSTS TO SWITCH.

THEY CAN ALSO RECEIVE A GREAT

DEAL ON OFFERINGS SUCH AS VERIZON'S AWARD-WINNING WIRELESS

LTE AND 5G BUSINESS INTERNET SOLUTIONS.

>> SO MANY GREAT RESOURCES AND DEALS FOR BUSINESS CUSTOMERS.

TO LEARN MORE ABOUT HOW SMALL

BUSINESS OWNERS CAN TAKE ADVANTAGE OF THESE OFFERINGS,

HEAD OVER TO TODAY'S STORY.

>> WE HOPE YOU WERE ABLE TO LEARN SOMETHING TODAY AND TAKE

ADVANTAGE OF SOME OF OUR DEALS AND OFFERS.

>> THANKS FOR TUNING IN. HAVE A GREAT REST OF YOUR TUESDAY.

AND UNTIL NEXT TIME.

>> YOU'RE UP TO SPEED.