VERIZON UP TO SPEED LIVE August 13, 2021 12:00 PM ET

- >> Ah! It's just a plastic bag.
- >> Ah! It's just my bowling shoes. Whew.
- >> Andy I thought that was you I didn't know you shopped here.
- >> Hey Jess you kind of scared me there.
- >> I'm sorry I didn't mean to scare you, you're seeming a little jumpy today.
- >> It's Friday the 13th I'm about to watch "The Walking Dead" on AMC+ just trying to stock up on comfort food zombies freak me out.
- >> Andy zombies aren't real that's all madeup stuff for television.
- >> You're right, zombies aren't real I feel so much better now. Thanks.
- >> Any time, Andy, now enjoy your marathon and go easy on the snacks.

(Zombie noise).

>> ANDY CHOI: And with that we say welcome to your Friday the 13th edition of Up to Speed hopefully no more jump speeds in this episode but you never know now despite the supervision of this famous date this is indeed your lucky day we have lots of big news to share with you including why Sunday the 15th is a date you should circle on your calendars more on that in just a bit but first let's recap another recap of Verizon here is your Up to Speed rundown for the week of August 9th.

Monday we were back in the office with Hans and talked about the state of the business, some big company wins and the great momentum we've got as we continue the second half of the year.

Tuesday showcased three of our retail all-stars who continue to go above and beyond to serve our customers in game-changing ways.

Finally, on Thursday, George shared some of the many exciting new products coming out of Samsung unpacked, which begged the question: Are you a Flip or are you a Fold?

And that wraps up your news rundown for the week of August 9th.

And there you have it, folks, a big week looking ahead though please make sure you join us next Monday noon east he were right here on Up to Speed Live we have Mr. Craig Silliman to give us updates on Work Forward and staying safe you don't want to miss this one I haven't seen Craig since the 2Q earnings call Craig suggested that day I may have sandbagged our intern a Audi with all of the work during the webcast I might need to follow up with him on that observation that said I'm very much looking forward to a great chat with Craig that is happening next Monday here on Up to Speed live Noon Eastern.

Our Response Team means it when they say run to a crisis and in the case of the

California's Dixie Fire continues to step up in big ways in fact Verizon medium and small business customers who have been most impacted by the Dixie Fire continue to receive Unlimited calling, texting data our Verizon Response Team is available 24/7 to deliver Verizon frontline technologies supporting first responders it's also a great time to remind our teammates about the V2V employee relief fund we'll provide more updates on the Dixie Fire and today's web story.

If you're staying inside to beat the heat remember Verizon is the place to go for the best entertainment and the best got better with AMC+ you saw Jess and I talking about in today's cold open and that's why I said to circle Sunday August 15th.

This week we begin offering up to 12 months of AMC+ to customers who sign up for select Unlimited or FiOS plans.

And yes that's the same AMC+ that's home to cable's biggest show "The Walking Dead" which begins its final season.

So if you get AMC+ through this deal, you can stream early the premier of "The Walking Dead"'s final season on AMC+.

One week before it actually appears on television.

So Verizon already offering a number of streaming perks to our customers and now with AMC+ you're getting a premium library of originals.

Some of your favorite series from AMC, exclusive dramas and films from Shudder, Sundance Now, IFC, BBC America, we will include this info on this partnership in today's webstory as well.

In fact I have my -- I have my binge marathon shrink chips here from the cold open ready to go for this Sunday."The Walking Dead".

We should start a "The Walking Dead" Slack chat or something. We'll get that started here.

All right, let's talk about this week's news surrounding 5G Home and 5G Ultra Wideband big things happening all across the country let's check in now with Mr. Chris Serico about how V Teamers are psyched about these launches Chris take it away.

- >> Verizon's 5G Ultra Wideband and 5G are popping up in even more cities some cities this week getting both we talked to V Teamers at retail stores in Albuquerque, New Mexico, Austin, Texas, Birmingham, Alabama, Gresham, Oregon, Little Rock, Arkansas and Nashville, Tennessee. Find out why they are excited about this.
- >> I'm excited about Verizon Ultra Wideband I can stream fast and it's the most powerful wideband in the.
- >> I'm excited for it to be in Albuquerque New Zealand the fact it's bringing in low latency competitive cost and truly Unlimited data plan is nothing but exciting.
- >> I think it's amazing it's finally a time where we can get our customers our great products inside of our stores, inside of our homes and then also we'll be giving them the reliable network.

Just everywhere.

So I think it's amazing because now they are like okay I can get this in my home when I have it on my devices at all times so it's exciting for them and us.

- >> We have way better coverage and it's going to be a lot faster download speeds.
- >> I think it will be great I think it's going to give us faster internet connection that you can have at home and when you're a Verizon customer you get a discount on it.
- >> 5G, a lot of the excitement is around the speeds on it a lot of people coming and asking about the phones, do the phones include 5G, what's included, how much faster is it than 4G people are really excited about it they are happy about the speed, happy about what's coming and the future of Verizon.
- >> This is the first time people can go to one place for good food coverage and good at-home internet coverage Verizon is the most reliable and truly to have that fluidity at home not having to worry about a bunch of different bills.
 - >> There's only one best network.
 - >> Only one best network.
- >> ANDY CHOI: Very nice really I'm inspired there's only one best network. I'm not doing it quite as well as Billy but I'll work on it thank you very much to our Retail Team and a big shoutout to our local area Comms Team for getting out there. And talking to everyone in these big cities.

Really making 5G matter.

For the city as well as our customers, very cool.

All right, here is a healthy-related question for you: Where do you go when you're feeling sick?

Many of us have learned firsthand more and more people are going to their digital devices to see their doctors virtually.

And this virtual visit just got easier and more secure with the news that BlueJeans technology, the BlueJeans TeleHealth app is now integrated with Apple Health. And that means patients will be able to securely share health information, including heart rate and sleep patterns collected by their iPhones or Apple Watch devices with healthcare providers.

This is all part of an effort on the part of BlueJeans to replicate in-person consultations as closely as possible.

The service is available to healthcare providers even if they are not Verizon subscribers. Hopefully they become subscribers.

Big shoutout to the BlueJeans team on this partnership.

And more Verizon Business news to share, in partnership with Equinix, we are expanding the software defined interconnect solution for Global Enterprise and public sector customers.

What exactly does that mean?

So now those customers can connect to their private networking services to hundreds

on the cloud, infrastructure and service providers with automated same-day connectivity this solution helps them migrate to the cloud quickly at a lower access cost.

Which is part of the Verizon Business Network as a Service strategy.

So congrats to our teammates working with Equinix on that.

A big part our Up to Speed team are wondering are you superstitious still waiting for the random jump scare right now hopefully no jump scares do you avoid sidewalk cracks to save your mother's back and all of these random superstitions if so we would love to hear about it check out our LinkedIn post under our inside Verizon handle leave a comment there we would love to hear what your superstitions are and while you're there be sure to follow us on the Up to Speed inside Verizon handle of LinkedIn to catch all of our great content there.

We have an update to one of our favorite Olympians Rai Benjamin Rai's uncle is V Team Sean Williams on the Product Team he won a silver medal for the USA in the men's 400 meter hurdles we have a Gold Medal update he also anchored the men's 4 by 4100 meter relay he won gold there thank you to Rai and the team and thank you for the lesson in perseverance and hard work and before we go when you're not watching AMC+ this weekend don't forget to check out the Verizon Brickyard 200 here is Sean Williams with the Marketing Team on the ground with details.

- >> This year we have partnered to bring race fans exclusive behind the scenes access at the Indy Speedway from pit land to the driver's seat fans can follow along all weekend on social for Nascar and Indy car races and Verizon 5G Ultra Wideband makes it all possible by enabling content editing and upload onsite at the track. Be sure to tune into Verizon and GoPro on Twitter with #5Gbuiltright.
- >> ANDY CHOI: All right Sean the Verizon Brickyard happening this Sunday so whether you're watching zombies on AMC+ or super fast cars racing in Indy know that Verizon continues to bring you those moments in very special ways.

Folks, that's what it's all about. And that's our show for today.

Thanks for a great week. Have a fantastic weekend.

I'm glad we got out of this episode without any more jump scares I'm Andy Choi to sign you us off and lead us into the weekend let's throw it back to some of our V Teamers from the cities that just celebrated those big 5G launches. Have a great weekend everyone take it away, team.

- >> My name is Brook Wallace I'm a digital consultant at Verizon express in Austin, Texas.
 - >> Hi I'm Chris Martinez this is the Albuquerque uptown team.
 - >> Hi I'm Jasmine here in green hill Verizon store in Nashville.
 - >> I'm Alexis in downtown Austin.

Until next time you're Up to Speed. [MUSIC].