

VERIZON
UP TO SPEED LIVE
August 15, 2022 12:00 PM ET

>> GOOD AFTERNOON, AND HAPPY MONDAY, V-TEAM!

I'M CHRIS SERICO.

LET'S GET TO THIS WEEK'S TOP STORIES.

FAMILIES COME IN ALL FORMS, AND

PEOPLE WHO LIVE IN MULTIGENERATIONAL HOUSEHOLDS

KNOW ALL TOO WELL WHAT IT'S LIKE

TO LIVE AS PART OF THE SO-CALLED

"SANDWICH GENERATION," WHICH

REFERS TO PARENTS WHO ARE CARING

FOR CHILDREN UNDER THE AGE OF 18 AND FOR AN ELDERLY FAMILY MEMBER OR FRIEND.

WITH THIS IN MIND, VERIZON'S

EMPLOYEE RESOURCE GROUP,

P.A.C.T., WHICH STANDS FOR PARENTS AND CAREGIVERS TOGETHER,

IS HOLDING A BLUEJEANS EVENT

DURING THIS CULTURAL MONTH TO

HELP OUR SANDWICH GENERATION

V-TEAMERS NAVIGATE THE PROFESSIONAL AND PERSONAL

CHALLENGES THAT COME WITH CARING FOR MULTIPLE GENERATIONS.

OUR OWN WENDY TACCETTA, SENIOR

VICE PRESIDENT OF SMALL AND MEDIUM BUSINESS SOLUTIONS, WILL

HOST A HEARTFELT CONVERSATION

WITH LEADERS WHO CAN OFFER EXPERT ADVICE TO V-TEAMERS ABOUT

THE FUTURE OF CAREGIVERS IN THE

WORKPLACE, AS THEY, TOO, ARE LIVING IT IN REAL-TIME.

AS THE P.A.C.T. EXECUTIVE SPONSOR, WENDY WILL BE JOINED BY

VERIZON CONSUMER GROUP COO KRISTA BOURNE, PARTNER SOLUTIONS

SENIOR VP ERIC CEVIS, AND PUBLIC

SECTOR SENIOR VP MAGGIE HALLBACH, WHO CAN SPEAK TO THE EXPERIENCES, VULNERABILITIES AND SUCCESS STORIES THAT COME WITH WORKING FULL-TIME AND MANAGING FAMILY MATTERS IN THE HOME. BECAUSE, AFTER ALL, WHEN WE'RE CARING FOR OUR CHILDREN OR THE ELDERLY ADULTS IN OUR LIVES, OR BOTH, WE DON'T HAVE TO PRETEND WE'RE SUPERHUMAN. IT ALL STARTS WITH ASKING FOR HELP, FINDING THE RIGHT RESOURCES AND REALIZING WE REALLY ARE IN THIS TOGETHER, ONE DAY AT A TIME. YOU CAN JOIN THAT CONVERSATION THIS WEDNESDAY ON BLUEJEANS AT 12:45 P.M. EASTERN. THERE'S BEEN A LOT OF EXCITING VERIZON GAMING NEWS LATELY, AND TODAY'S NO EXCEPTION. VERIZON'S TEAMING WITH HI-REZ TO TAKE MOBILE GAMES TO A NEW LEVEL WITH, YOU GUESSED IT, VERIZON 5G. ROGUE COMPANY ELITE PLAYERS ON VERIZON 5G ULTRA WIDEBAND WILL BE ABLE TO DOWNLOAD A HIGH FIDELITY GRAPHICS PACKAGE AT SUPER-FAST SPEEDS, AND WITH VERIZON UP THEY CAN RECEIVE A FREE WEAPON WRAP FOR USE IN THE GAME. GO CHECK IT OUT! SHIFTING GEARS OVER HERE. NOW SOME ADVICE FOR YOUR DEVICE.

WAIT.

THAT ALL RHYMED.

ANYWAY, LET'S START WITH A FACTOID.

DID YOU KNOW THAT SOME 45 PERCENT OF SMARTPHONE OWNERS WILL ACCIDENTALLY DAMAGE THEIR PHONES?

YOU'RE LOOKING AT ONE OF THEM.

THAT'S ONE OF THE REASONS THAT PERCENTAGE IS SO HIGH.

BUT EVEN IF YOU BREAK YOUR
DEVICE, THERE'S STILL GOOD NEWS FOR VERIZON CUSTOMERS.
STARTING TODAY AND RUNNING
THROUGH OCT. 13, VERIZON MOBILE
PROTECT IS OPEN FOR ENROLLMENT
FOR CURRENT AND NEW VERIZON CUSTOMERS.
THE SERVICE PROVIDES CUSTOMERS WITH DEVICE PROTECTION,
REPLACEMENT AND SETUP, AS WELL
AS PREMIUM TECH SUPPORT AND EVEN DIGITAL SECURITY FEATURES.
CUSTOMERS WHO SIGN UP WILL GET ACCESS TO SOME GREAT BENEFITS,
LIKE SAME-DAY DELIVERY AND SETUP
FOR REPLACEMENT SMARTPHONES AND
NEW DEVICES PURCHASED FROM VERIZON.COM, UNLIMITED
CRACKED SCREEN REPAIR.

I, ONCE AGAIN, KNOW A LITTLE TOO MUCH ABOUT THAT.
GET IT FIXED FAST FOR ONLY \$29 EACH TIME IT'S NEEDED.

YOU ALSO GET 24/7 ACCESS TO DIGITAL AND SECURITY
TOOLS AND PRIVACY AND TECH COACH EXPERT SUPPORT.

YOU ALSO GET FREE BATTERY REPLACEMENT TO KEEP DEVICES POWERED
LONGER, BECAUSE YOU NEED A BATTERY TO POWER A PHONE.
AND LONGER DEVICE LIFE WITH DEEP CLEANINGS AND EXPERT-LED
DIAGNOSTICS TO OPTIMIZE SPEED,
PERFORMANCE AND BATTERY LIFE.

ALL IMPORTANT THINGS.
FOR EVEN MORE PROTECTION, CUSTOMERS CAN ALSO SIGN UP FOR
VERIZON HOME DEVICE PROTECT FOR
ONLY \$25 PER MONTH PLUS APPLICABLE TAXES.
THIS WARRANTY DELIVERS
PROTECTION, TECH SUPPORT, AND
DIGITAL SECURITY FEATURES FOR

ELIGIBLE HOME ENTERTAINMENT AND HOME OFFICE PRODUCTS TO SMART-HOME PRODUCTS AND PORTABLE DEVICES. OF COURSE, YOU CAN SIGN UP FOR AND LEARN MORE ABOUT VERIZON MOBILE PROTECT AND VERIZON HOME DEVICE PROTECT AT VERIZON.COM. THERE YOU GO.

SO, LET'S LOOK AT THE WEEK AHEAD. OR WE CAN FLIP IT BACK. OKAY.

LOOKING AHEAD THIS WEEK, WE'VE GOT SOME EXCITING AND IMPORTANT

STORIES INCLUDING AN EMPLOYEE PROFILE OF V-TEAMER PAUL MARTIN, PLUS A SPECIAL EPISODE WEDNESDAY FEATURING VERIZON'S JULIE HINES, WHO COURAGEOUSLY SHARES HOW THE FENTANYL CRISIS CHANGED HER LIFE FOREVER. WE'LL ALSO HAVE ANOTHER LIVE RUNDOWN THIS FRIDAY, AND MORE, AND THAT'S ABOUT IT.

SO THANKS AGAIN FOR WATCHING.

I'M CHRIS SERICO, AND UNTIL NEXT TIME, YOU'RE UP TO SPEED.