

VERIZON
UP TO SPEED LIVE
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>> DIANA ALVEAR: Hello and welcome to Up to Speed Live I'm Diana Alvear. We're just about headed into the weekend but we want to make sure that you knew about all of the big changes that have happened this week so let's review. Monday was a big day. Craig joined us to talk about our adjusted COVID policies, including a delay in our Return to Office and our new masking policies. Along with taking on HR duties in addition to leading our administrative, Legal and Public Policy group. Tuesday we told you about skyward's ground breaking new partnership with Parrot and why Robotics Business Unit chief Mariah Scott believes this is just the beginning. And yesterday we told you how we are responding with our state-of-the-art network assets to the various crises that have been impacting V Teamers and their loved ones. And you know, that's such an important topic, talking about how responsive we are to crises we have more news to break right now when it comes to relief starting today we're offering Unlimited calling, texting and data to customers in Northern California who have been impacted by wildfires, including the Caldor, Dixie, McFarland and Monument fires to see if you qualify click the link in the story we want to remind you that currently we're waiving charges from business wireless and landline customers from Haiti after the devastating earthquake this offer runs for two weeks and ends August 31st so please spread the word if you can on social media and keep the people of Haiti in your thoughts and prayers for more details in this effort you can click the link in today's story it will take you to our news center for the latest we want to shout out the fast moving network teams who kept the local emergency Command Center in Caruso North Carolina connected as floods moved through so thank you to them and finally we have our eyes on tropical storm Henri churning toward the north. And it can make landfall early next week and monitoring tropical storm Linda who is approaching Hawaii. Lots to monitor. For those of you who live and work in those areas. We are thinking of you. We're going to do our best to keep you connected. Please stock up and stay safe we're also thinking of the people of Afghanistan we want to take a moment to say our hearts are with you during this incredibly trying time and we thank all Veterans for their service and sacrifice. Let's change the topic here we're going to bring your attention to a great recognition we

recently earned Verizon has been recognized by the Verge for having the best premium Unlimited plan and being the top pick for families in wireless.

And just as you can see here, with Frank's LinkedIn post, this is so important because we prioritize choice and value for our customers and it's so great to see others recognizing that, as well, by the way if you have a moment go to LinkedIn followed Frank always a good follow.

Now, a reminder we have our next Pulse Survey coming up this month we have been listening we have been making changes and we absolutely need your feedback again, okay, this is how we make Verizon even better for all of us.

And finally we're still living that #SWAG life our next #SWAGStream event is happening today at 2 p.m. you don't want to miss it join Sean Lee and Steven Keller as they talk supporting small businesses and even get a visit from our favorite brothers the Ardines as they check in from their cross-country trek they have been doing so good for so many people catch it live on the inside Verizon YouTube channel better yet download the Inside Verizon app and get a quality experience can you believe it that's going to do it for us today short and sweet sending you off in the right fashion I'm Diana Alvear please we are thinking of so many people this weekend we want you to stay safe, stay connected, reach out to the people you love and now as someone who had a Nelly afforestation song as a -- Furtado song as a ring tone I'm super excited as we hear Andy's best friend take it away Timbaland.

>> Until next time you're up to speed.

Timbo.

Signed.

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