## VERIZON UP TO SPEED LIVE September 19, 2023 11:30 AM ET

>> RAQUEL WILSON: Hello V Team. Yeah firm applause.

It's a happy Tuesday.

[APPLAUSE].

>> RAQUEL WILSON: Thank you so much for tuning in listen we have a special show for you today we're kicking off Hispanic Heritage Month with our SOMOS ERG but before we get to that I do want to make sure that you've heard the latest and greatest about our current deals and promos so as a reminder, iPhone 15 is here.

Along with the new Apple Watch Series 9 and Apple Watch Series Ultra 2 all of Apple's new products will be available in Verizon stores this Friday so make sure you tell your friends and family for a limited time new Verizon customers and existing customers adding a new line on the Unlimited Ultra plan can get iPhone 15 pro on us or up to \$1,000 off any iPhone 15 model with any iPhone trade-in guaranteed.

If you're looking to upgrade existing customers can upgrade and get up to \$830 off the new iPhone 15 lineup with select trade-in on qualified Unlimited plans stay tuned for Up to Speed for more info on when iPhone 15 will be available for employees.

All right.

Now turning to another great day on +Play our subscription hub to shop, manage and save.

Buy a year of STARS or AMC+ and Get Netflix Premium all on us perfect timing to enjoy hit shows exclusive to STARS like Outlander, The Walking Dead spinoff Daryl Dixon on AMC+ anybody know that one and team I've had the opportunity to meet with many of you in Richardson, Texas Cary and Boston during my visit in Richardson Joe Russo hosted a Town Hall answering a question in what was a packed house.

Plus, I was able to tour one of our labs and I got a lesson in fiberoptics from Joe Russo himself.

I also made a visit to the retail store in Southlake, Texas where I met rock star retail V Teamers and also Coastal Plains market President Michelle Miller plus in Boston and Cary Craig Silliman President of Verizon Global Services and his Leadership Team also hosted not one, okay, but two Town Halls. And the V Team brought the energy.

And before we left Boston we were also lucky to visit our store right below the beautiful Boston office and meet even more of our V Team. All right.

Now what we're all here for like I mentioned earlier, today we're kicking off Hispanic Heritage Month and I'd like to welcome SOMOS' very own Joe Nieves to help us get started.

[APPLAUSE].

>> RAQUEL WILSON: Hey, Joe.

So good to have you here today.

>> JOE NIEVES: Thanks for having me I'm excited.

>> RAQUEL WILSON: All right, good.

It's an exciting time.

Now I know every year there's a theme so can you talk about what this year's theme is.

>> JOE NIEVES: Sure.

Raquel our Hispanic Heritage Month theme is Todos SOMOS, SOMOS UNO. We Are All, We Are One.

The theme reinforces the diversity inherent within the Hispanic Community as well as the power that comes from being a united community.

It also highlights the need to ensure diverse voices and perspectives are welcome in the decision-making process to build stronger communities.

All things that Verizon is committed to and stands by.

>> RAQUEL WILSON: Absolutely.

Now, speaking of community, it's so important especially in spaces like work it's really good to have that.

Can you talk about how it feels to be able to have that community like SOMOS here at Verizon.

>> JOE NIEVES: Absolutely.

To me it means the world because SOMOS represents the voice of the Hispanic and Latinx community plus its allies at Verizon we represent 20 countries and territories with deep vibrant traditions and a wide variety of cultures.

>> RAQUEL WILSON: That's awesome now speaking of SOMOS I heard you all have a new video what do you think should we show them.

>> JOE NIEVES: I think we should let's show them.

[MUSIC].

>> I joined SOMOS so that I could become more active in my community. >> To reconnect with my roots, my history, my culture.

>> What I love most about being a SOMOS member is the volunteer work that this organization does.

>> What I would say to somebody thinking about joining is stop thinking. Just join.

>> It's hugely developmental both from a getting to do things you wouldn't do as part of your day job as well as learning more about what could be your next step in your career.

>> You don't have to be Hispanic or Latino to join SOMOS. Join us.

[MUSIC].

- >> We are SOMOS.
- >> SOMOS.
- >> SOMOS.
- >> The voice of the Hispanic and Latinx community here at Verizon.
- >> SOMOS.
- >> SOMOS.
- >> We are all.
- >> All.
- >> We are one.
- >> We are one.
- >> One.
- >> We are one.

[MUSIC].

[APPLAUSE].

>> RAQUEL WILSON: All right.

We are one.

l love it.

All right now Joe let's talk about something called Global Choice.

Now, folks, if you don't know Global Choice is an international long distance calling plan.

You can choose from 140 countries, pick a country that you frequently call and you can get up to 300 minutes.

Customers can get Global Choice for just \$10 a month per line per country but listen V Team, if you are a Verizon employee on the employee phone program, you can get Global Choice for just \$5 a month.

What do you think, Joe.

>> JOE NIEVES: I think it's great.

I think that many of the Global Choice countries celebrate Hispanic Heritage Month.

I think that's awesome, including Costa Rica, El Salvador, Guatemala,

Honduras, Nicaragua, Chile and Mexico what better way to celebrate Hispanic Heritage Month than staying connected with your loved ones all over the world.

>> RAQUEL WILSON: Lots of countries on the roster. A lot of integral part to our ERGs are executive sponsors Joe I think it's time to introduce SOMOS's Executive Sponsor we have Vandana coming on up.

[APPLAUSE].

>> RAQUEL WILSON: Vandana, thank you so much for joining us. Now, I know that being an Executive Sponsor is such a unique opportunity so can you tell us about what that means to you to be able to do that for SOMOS.

>> VANDANA VENKATESH: Absolutely; absolutely I'm honored to be the sponsor for SOMOS as Joe said before SOMOS represents the voice of the Hispanic and Latinx community more than 20 countries, territories and cultures. This is a vibrant multi-faceted multi-ethnic group of people whose roots stem from Mexico, Caribbean, Central and South America and Spain and this year's theme of Todos SOMOS, SOMOS UNO, We Are All, We Are One, perfectly captures this idea.

That when we welcome diverse perspectives to the table, we are stronger and we can achieve better outcomes for our stakeholders and our communities.

More and more operating with this mindset of inclusion and belonging is a business imperative for us as we seek to support our customers and employees who come from different backgrounds and experiences.

And bringing them together through shared goals and values is important for us to succeed as a team.

Todos SOMOS, SOMOS UNO.

So I am thrilled to be the sponsor for SOMOS and excited to make this vision a reality.

>> JOE NIEVES: All right today at 3 p.m. Eastern Time Vandana you'll be kicking off Hispanic Heritage Month at an exciting event right here at the Basking Ridge lobby can you tell us more what we can expect from that event.

>> VANDANA VENKATESH: Sure let me start with a fun fact about Hispanic Heritage Month that I learned recently you probably already know it which is do you know why Hispanic Heritage Month begins in the middle of the month rather than the first of the month?

Choosing September 15th when this was started was important because it is symbolic and coincides with the Independence Day of Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua and other countries like Mexico, Chile Belize celebrate their independence on September 16th, 18th and the 21st. So this is a great way to celebrate independence days and acknowledge all of these cultural and historic traditions so at Verizon at 3 p.m. we're celebrating Hispanic Heritage Month with a kickoff and have celebrations virtually from a number of locations including Texas, Arizona and California at the kickoff we will be hopefully learning more fun facts about Hispanic Heritage Month and also have an opportunity to do some volunteer work so look forward to seeing you all there.

>> RAQUEL WILSON: That's awesome, thank you for that fun fact I actually didn't know that.

>> VANDANA VENKATESH: Thank you.

>> RAQUEL WILSON: Also, V Team if you want to join in there's so many different ways you can celebrate with us you can join virtually here in person. Or with Vandana here in Basking Ridge.

Or join Michelle Miller in our Irving, Texas office in Chandler, Arizona with retail Director Monica Pate or in Irvine, California with market President Steven Keller plus there's so many Watch Parties in our offices all across we've got one in Garden City New York one in Miami, Florida and another in Irvine, California Vandana thank you some for helping us kick off Hispanic Heritage Month.

>> VANDANA VENKATESH: Thank you. It's great.

>> RAQUEL WILSON: Thank you.

## [APPLAUSE].

>> RAQUEL WILSON: All right. What else have we got going on Joe.

>> JOE NIEVES: Well there are also additional events happening all month long like a Fireside Chat on October 12 at 1 p.m. Eastern Time with Robert Fisher VP of Federal Governor relations and Rudy Reyes -- VP of Government Affairs we'll talk about actions related to Hispanic and Latinx communities plus we're lucky to have Vandana joining us again on Wednesday October 11th from 12 to 2 p.m. Eastern Time for International Day of the Girl event.

>> RAQUEL WILSON: Awesome looking forward to that moving on to other events happening this week Verizon partnered again with the '90s pop tour convert in Las Vegas engaging with over 6,000 fans to kick off Hispanic Heritage Month and celebrate Mexican Independence Day and we also got a chance to work with two of the artists to surprise and delight customers at the Verizon store in Las Vegas.

Now throughout the month we are going to continue celebrating Hispanic Heritage Month with a series of local activities throughout the fan so definitely stay tuned.

With that, team, I hope you have a great rest of your day Joe thank you for joining me today you can join any time.

>> JOE NIEVES: My pleasure I won't say anything. Take that out.

>> RAQUEL WILSON: Take that out.

>> JOE NIEVES: Thanks for having me I also want to thank all of the V Teamers who are here in the audience with us live today and want to give a special shoutout to Elissa Rodriguez our global lead at SOMOS.

>> RAQUEL WILSON: Thank you tomorrow we have a special Up to Speed you won't want to miss so be sure to tune in at 2 p.m. Eastern to sign us off let's hear from Richardson, Texas.

>> Until next time you're Up to Speed. [MUSIC].