

VERIZON
UP TO SPEED LIVE
September 26, 2023 11:30 AM ET

>> RAQUEL: HEY V TEAM, THANKS FOR JOINING US FOR UP TO SPEED LIVE!

WE LOVE ALL THE ENTHUSIASTIC ENERGY.

>> JEN: IF YOU LOOK AT OUR INSIDE VERIZON INTRANET IT'S NO SECRET THAT WE HAD PLENTY OF EXCITING NEWS GO OUT LAST WEEK AND THE EXCITEMENT CONTINUES.

>> RAQUEL: THAT'S RIGHT, SO HOW ABOUT WE KICK OFF THE SHOW WITH A LITTLE RECAP..

>> RAQUEL: ON TUESDAY, AFTER WE KICKED OFF HISPANIC HERITAGE MONTH WITH SOMOS, GEORGE GAVE US THE DOWNLOAD ON ALL THINGS IPHONE 15 IN THE LATEST GEORGE TALKS TECH. FROM THE NEWEST CAMERA FEATURES TO THE NEW USB-C PORT FOR CHARGING AND CONNECTING.

>> JEN: IF YOU WATCHED AND WANT TO GET YOUR HANDS ON ONE, DON'T FORGET, NEW VERIZON CUSTOMERS AND EXISTING CUSTOMERS ADDING A NEW LINE ON THE UNLIMITED ULTIMATE PLAN CAN GET IPHONE 15 PRO, ON US, OR UP TO \$1,000 OFF ANY IPHONE 15 MODEL WITH ANY IPHONE TRADE-IN. GUARANTEED

>> RAQUEL: EXISTING CUSTOMERS CAN UPGRADE AND GET UP TO \$830 OFF THE NEW IPHONE 15 LINEUP WITH SELECT TRADE-IN ON QUALIFIED UNLIMITED PLANS.

>> JEN: AND WHILE YOU WERE SHARING THE EXCITING TEST FORCE NEWS - I WAS ON THE OTHER SIDE OF THE COUNTRY WITH OUR PRESIDENT OF THE VERIZON VALUE ORGANIZATION ANGIE KLEIN FOR THE GRAND OPENING OF OUR NEWEST TOTAL BY VERIZON STORE IN INGLEWOOD CALIFORNIA. JUST A QUICK REFRESH FOR FOLKS - TOTAL BY VERIZON IS OUR NEWEST, FASTEST-GROWING NO-CONTRACT PREPAID WIRELESS BRAND WITHIN THE VERIZON VALUE PORTFOLIO. AND GET THIS RAQUEL - SINCE THE BRAND'S INTRODUCTION A YEAR AGO, WHICH WE ACTUALLY CELEBRATED IN PASSAIC NJ - WE'VE LAUNCHED IN OVER 50,000 NATIONAL RETAIL LOCATIONS AND WE'VE OPENED HUNDREDS OF NEW TOTAL BY VERIZON LOCATIONS ACROSS THE COUNTRY. IT WAS A REALLY GREAT EVENT FILLED WITH MEMBERS OF THE COMMUNITY AND LOCAL LEADERS - PLUS WE EVEN MADE A \$10,000 DONATION TO THE SOCIAL JUSTICE LEARNING INSTITUTE - WHICH HELPS

KIDS AND COMMUNITIES OF COLOR BETTER PREPARE FOR COLLEGE AS WELL AS PROVIDING OTHER IMPORTANT RESOURCES TO HELP IMPROVE THEIR OVERALL WELL BEING.

>> RAQUEL: SO HAPPY TO SEE TOTAL EXPANDING! AND ON THURSDAY WE ASKED YOU TO HELP US COME UP WITH OUR NEXT RALLY CRY. WE'RE LOOKING FOR SOMETHING TO INSPIRE US TO CONTINUE SHOWING UP FOR OUR CUSTOMERS AND MOTIVATE US TO DO MORE. WE'VE ALREADY SEEN MANY OF YOUR SUBMISSIONS - KEEP THEM COMING!

>> JEN: AND LET'S NOT FORGET TEST FORCE, RAQUEL! WHILE I WAS IN CALIFORNIA YOU JOINED JOE RUSSO AND LYNN COX TO REVEAL THE EXCITING NEWS.

TODAY WE'RE SHARING THAT NEWS WITH EVERYONE ELSE.

>> RAQUEL: THAT'S RIGHT JEN! WE SHARED HOW OUR NETWORK ENGINEERS ARE MAKING THE BEST NETWORKS EVEN BETTER BY RELENTLESSLY PURSUING NETWORK EXCELLENCE. WE SHARED TWO VIDEOS THAT CAPTURED HOW THE TEST FORCE SHOWS UP FOR ANY MOMENT BIG OR SMALL. WE ACTUALLY HAVE A REALLY COOL BEHIND THE SCENES AT HOW THOSE VIDEOS WERE MADE. LET'S TAKE A LOOK.

>> SO EXCITING TO DO A COMMERCIAL FOR VERIZON.

>> THIS IS AMAZING.

>> NEVER DONE ANYTHING LIKE THIS.

DEFINITELY COOL.

>> CAN'T WAIT TO TELL FRIENDS AND FAMILY YOU MIGHT RECOGNIZE ME.

>> WHAT BETTER WAY TO SPEND YOUR TIME THAN HERE IN LONGBEACH CALIFORNIA.

>> WE CAN SHOW CUSTOMERS WHAT WE DO.

>> STROLLING THE BEACH AND STUMBLED UPON SOME TREASURE HUNT.

>> MY FAMILY KNOWS I'M SHOOTING A COMMERCIAL.

I THINK THEY'RE THRILLED ABOUT IT.

>> IT'S BEEN A FANTASTIC DAY, FROM BEGINNING TO END.

>> JEN: I LOVE THAT THE VIDEOS INCLUDE OUR VERY OWN ENGINEERS. SUPER COOL TO SEE THE BEHIND THE SCENES LOOK!

>> RAQUEL: I AGREE, JEN. NOW LET'S DO A QUICK RECAP OF THE WEEKEND!

WE'RE ALWAYS SHOWING UP TO BRING OUR BEST FOR OUR CUSTOMERS AND V TEAM.

I WANT TO SEE HOW YOU'RE DOING THAT, SUBMIT YOUR SELFIE WITH HASHTAG INSIDE VERIZON.

>> JEN: YES! ON SATURDAY - THE GLOBAL CITIZEN FESTIVAL RETURNED TO CENTRAL PARK FOR ITS 11TH YEAR. GLOBAL CITIZEN IS AN ACTION-BASED PLATFORM, DEDICATED TO ENDING INEQUITIES AND EXTREME POVERTY, SO THAT EVERYONE HAS AN EQUAL CHANCE TO THRIVE.

>> RAQUEL: VERIZON'S PARTNERSHIP WITH GLOBAL CITIZEN FOCUSES ON HOW WE ARE HELPING TO DELIVER THE PROMISE OF A DIGITAL WORLD THROUGH CITIZEN VERIZON BY CREATING OPPORTUNITIES FOR STUDENTS AND ADULTS TO INCREASE ACCESS TO TECHNOLOGY AND IMPROVE THEIR DIGITAL SKILLS FOR THE FUTURE.

>> JEN: THIS YEAR TWO STUDENTS FROM OUR VERIZON INNOVATIVE LEARNING PROGRAM, ANGIE BRAVO AND NAOKI AGUIRRE FROM HAWKINS STREET SCHOOL IN NEWARK NEW JERSEY, JOINED OUR CEO HANS VESTBERG ON STAGE AT THE FESTIVAL TO TALK ABOUT THE IMPACT AND IMPORTANCE OF BRIDGING THE DIGITAL DIVIDE.

>> RAQUEL: TO DATE, WE HAVE HELPED 3.5 MILLION STUDENTS IN 592 MIDDLE AND HIGH SCHOOLS EXPAND THEIR EDUCATION THROUGH TECHNOLOGY.

>> JEN: WE HEARD FROM SOME OF OUR COLLEAGUES THAT IT WAS A VERY WET FESTIVAL BUT OF COURSE STILL A WONDERFUL EXPERIENCE AND AN IMPORTANT MOMENT WHERE WE CAN ALL CELEBRATE DOING WELL BY DOING GOOD.

>> RAQUEL: AND OUR WORK CONTINUES THIS WEEK IN NEVADA WHERE STARTING TODAY VERIZON IS SHOWCASING THE LATEST IN ENTERPRISE INTELLIGENCE AT MOBILE WORLD CONGRESS LAS VEGAS. WITH A PREVIEW OF WHAT'S TO COME, HERE'S OUR COMMUNICATIONS COLLEAGUES...

>> WE'RE HERE IN LAS VEGAS FOR MOBILE WORLD CONGRESS.

OUR LEADERS ARE HERE TO TAKE THE STAGE TO TALK ABOUT A VARIETY OF TOPICS.

>> ON WEDNESDAY, VERIZON CEO KYLE MALADY WILL BE TAKING THE STAGE TO TALK ABOUT HOW VERIZON 5G IS IMPACTING BUSINESSES ON A GLOBAL SCALE FROM THE LARGE ENTERPRISES TO SMALLEST NEIGHBORHOOD SHOPS.

>> JEN: MOBILE WORLD CONGRESS WILL BE HAPPENING UNTIL SEPTEMBER 28TH - AND WE'LL HAVE A SUBSTANTIAL PRESENCE WITH LEADERS FROM

ACROSS THE BUSINESS COVERING AN ARRAY OF IMPORTANT TOPICS SUCH AS AI AND THE METAVERSE- FOR A FULL LIST OF SPEAKERS AND THOSE SPECIFIC TOPICS, HEAD OVER TO TODAY'S STORY.

>> JEN: BEFORE WE GO - YESTERDAY YOU MAY HAVE SEEN AN ARTICLE ABOUT OUR UPCOMING UP TO SPEED TOUR THAT WE'RE CALLING ON THE ROAD AGAIN.

>> RAQUEL: THAT'S RIGHT, UP TO SPEED MAY BE COMING TO A CITY NEAR YOU. CHECK OUT THE ARTICLE FOR UPDATES ON OUR NEXT TOUR STOP. WHERE DO YOU THINK WE'RE GOING FIRST?

>> JEN: HERE'S A HINT V TEAM, THE PLACE WE'RE HEADED TO IS KNOWN AS THE TECHNOLOGY CITY OF THE SOUTH. GIVE US YOUR BEST GUESS IN THE COMMENTS SECTION, WE LOVE TO READ THEM!

>> RAQUEL: ON THAT NOTE - WE HOPE YOU ALL HAVE A WONDERFUL TUESDAY.

>> JEN: BE SAFE! AND UNTIL NEXT TIME.

>> RAQUEL: YOU'RE UP TO SPEED!