

VERIZON
UP TO SPEED LIVE
November 16, 2023 11:30 AM ET

>> RAQUEL: HEY, V TEAM! HAPPY THURSDAY.

THANK YOU SO MUCH FOR JOINING US FOR UP TO SPEED LIVE.

>> JEN: WE APPRECIATE YOU TAKING THE TIME TO CATCH UP WITH US ON ALL THE GREAT THINGS HAPPENING ACROSS THE BUSINESS, SO HOW ABOUT WE KICK THINGS OFF WITH A RECAP OF THE RECENT VETERAN'S DAY HOLIDAY.

>> RAQUEL: YES, OUR APPRECIATION FOR THE SERVICE AND SACRIFICE OF VETERANS WAS ON FULL DISPLAY THIS PAST WEEKEND AT THE 104TH NEW YORK CITY VETERANS DAY PARADE.

JEN: MEMBERS OF OUR VETERAN FOCUSED EMPLOYEE RESOURCE GROUP VALOR WERE JOINED BY VERIZON BUSINESS CEO KYLE MALADY, OUR CHIEF HUMAN RESOURCES OFFICER SAM HAMMOCK AND OTHER VERIZON EXECUTIVES TO CELEBRATE THE IMPORTANT EVENT.

RAQUEL: THE NYC PARADE IS ACTUALLY THE LARGEST VETERANS DAY PARADE IN THE NATION AND V

TEAMERS MARCHED PROUDLY ALONGSIDE THOR, VERIZON'S TACTICAL HUMANITARIAN OPERATIONS RESPONSE PLATFORM.

JEN: AND THIS YEAR IT WAS A COAST-TO-COAST AFFAIR WITH V-TEAMERS ALSO PARTICIPATING IN SAN DIEGO'S VETERANS DAY PARADE, ALL OF COURSE TO HONOR NOT ONLY VERIZON EMPLOYEES WHO'VE SERVED IN THE MILITARY BUT ALL THOSE WHO'VE WORN THE UNIFORM OF THEIR COUNTRY.

RAQUEL: SO NICE TO SEE ALL THOSE GREAT PICTURES, AND JEN SOMETHING ELSE I THINK IS PRETTY COOL IS OUR NFL SALUTE TO SERVICE VALOR EMPLOYEE RECOGNITION PROGRAM, WHICH IS JUST ANOTHER AMAZING WAY TO HELP RECOGNIZE OUR MILITARY PERSONNEL.

JEN: ABSOLUTELY, IT'S A REALLY NEAT PROGRAM. IN FACT THIS MONTH ALONE, 45 OF OUR VALOR EMPLOYEES ATTENDED 8 NFL SALUTE TO SERVICE GAMES.

RAQUEL: YEP AND THIS PAST WEEKEND, VALOR EMPLOYEES WERE ABLE TO JOIN THE BUCCANEERS BEARS AND THE CHARGERS ON THE FIELD DURING THEIR FLAG CEREMONY.

JEN: AND TEAM, THESE ARE JUST SOME OF THE GREAT EXPERIENCES OFFERED TO OUR V TEAM VETERANS AND ACTIVE SERVICE MEMBERS. FOR MORE INFORMATION ON HOW YOU CAN GET INVOLVED AS A VERIZON VETERAN EMPLOYEE BE SURE TO JOIN OUR VALOR ERG, YOU CAN FIND A LINK TO DO THAT IN TODAY'S STORY.

RAQUEL: AND IF YOU'RE A VETERAN AND HAVE NOT YET UPDATED YOUR CAREER PROFILE, MAKE SURE TO GET THAT UPDATED ON YOUR V TEAM CENTRAL PROFILE.

ONE LAST VETERAN'S DAY EVENT WE WANT TO RECAP ACTUALLY HAPPENED JUST A FEW DAYS AGO.

JEN: THAT'S RIGHT.

OUR VALOR EMPLOYEE RESOURCE GROUP HOSTED A LINKEDIN LIVE PANEL DISCUSSION TO HONOR AND RECOGNIZE FORMER MILITARY SERVICE MEMBERS AROUND THE WORLD.

>> THE PANEL WAS MODERATED BY RETIRED UNITED STATES MARINE CORE VETERAN AND VERIZON EXECUTIVE DIRECTOR OF COMMUNICATIONS LAUREN SCHULZ AND

THE PANEL INCLUDED VERIZON BUSINESS CEO KYLE MALADY, VERIZON CRISIS RESPONSE MANAGER TETOYA GIBSON AND MORE.

JEN: THEY TOUCHED ON SO MANY IMPORTANT TOPICS INCLUDING OF COURSE THE GREAT VALUE OF HIRING VETERANS.

IF YOU DIDN'T CATCH THE CONVERSATION ALREADY, BE SURE TO CATCH THE REPLAY, WE'LL HAVE A LINK TO THAT IN TODAY'S STORY. EMPLOYEE SHOUT OUT

RAQUEL: SO MANY GREAT WAYS TO HONOR OUR VETERANS.

BEFORE WE MOVE ON TO SOME OTHER NEWS, WE DO WANT TO SAY ANOTHER BIG THANK YOU TO EVERYONE WHO HAS SERVED OUR GREAT COUNTRY.

JEN: ABSOLUTELY AND SPEAKING OF BEING THANKFUL, V TEAM WE HAVE SOMETHING EXCITING TO SHARE WITH YOU ALL.

RAQUEL: THROUGHOUT THE MONTH OF DECEMBER, WE'RE GOING TO BE CELEBRATING THE HOLIDAY SEASON BY ASKING YOU TO GIVE A SHOUT-OUT TO THE V TEAMERS IN YOUR LIFE THAT MAKE YOU WANT TO SING THEIR PRAISES.

JEN: AND THE BEST PART, WE'LL BE SHARING YOUR SPECIAL SHOUT OUTS RIGHT HERE, ON UP TO SPEED. SO KEEP WATCHING FOR MORE

DETAILS IN THE COMING EPISODES AND MAYBE START UPDATING YOUR "NICE" LIST AND CHECKING IT TWICE.

RAQUEL: OOO, I'M EXCITED, I ALREADY HAVE A FEW SHOUTOUTS IN MIND.

ALRIGHT TEAM, MOVING ON NOW

TO SOME VBG NEWS, EARLIER THIS WEEK, VERIZON BUSINESS ISSUED ITS 2023 MOBILE SECURITY INDEX ANNOUNCEMENT.

NOW IN ITS SIXTH YEAR, THE INDEX HELPS SECURITY PROFESSIONALS, SUCH AS CISOS ASSESS THEIR

ORGANIZATION'S MOBILE SECURITY

ENVIRONMENT AND HELP THEM CALIBRATE THEIR DEFENSES.

JEN: AND FOLKS, MOBILE SECURITY ISN'T JUST FOR THE BUSINESSES, CONSUMERS ALSO HAVE TO BE

VIGILANT IN HOW THEY PROTECT THEMSELVES FROM BAD ACTORS.

RAQUEL: THAT'S RIGHT.

BE SURE TO DOWNLOAD THE MSI

REPORT TO LEARN HOW ORGANIZATIONS ARE

DEVELOPING MOBILE SECURITY PROGRAMS AND HOW YOU CAN APPLY

THESE LEARNINGS TO BETTER PROTECT YOURSELF FROM BREACHES

DURING YOUR EVERYDAY CELL PHONE USE.

JEN: ALRIGHT, LET'S TALK NETWORK

NEWS. WE'VE BEEN SHOWING UP BIG IN LAS VEGAS, FROM OUR

BLAZING SPEEDS AT THE LAS VEGAS SPHERE .. AND NOW AT THE FORMULA 1 LAS VEGAS GRAND PRIX.

>> THE ONLY THING FASTER THAN

@VERIZON'S NETWORK ARE THE F1 DRIVERS! AS YOU CAN SEE,

FROM THE STRIP TO THE PIT STOP,

OUR TEST FORCE IS OUT IN FULL

FORCE TO MAKE SURE THE CUSTOMER

EXPERIENCE IS A SMOOTH RIDE ALL THE WAY TO THE FINISH LINE!

LAKE MARY, ASHBURN, CARY HUB KICKOFF RECAP AND PHOTOS

JEN: AS WE CONTINUE TO COME TOGETHER IN OUR VARIOUS HUB

LOCATIONS, 3 OF OUR WORK FORWARD

ENGAGEMENT HUBS RECENTLY HELD LOCAL TOWN HALL MEETINGS TO

DISCUSS CURRENT AND FUTURE PLANS THE OFFICE.

>> EACH LOCATION INCLUDING LAKE

MARY, FLORIDA, ASHBURN, VIRGINIA AND CARY, NORTH CAROLINA, TOOK

TIME TO COME TOGETHER AND ENGAGE IN A VARIETY OF ACTIVITIES

INCLUDING TEAM BUILDING EVENTS

CAREER WORKSHOPS, VOLUNTEERISM AND MORE.

JEN: ALL THREE HUBS TOOK TIME TO

SUPPORT GREEN WHEELS FOR BRIGHT FUTURES WHICH IS A BIKE

BUILDING EVENT FOR YOUNG ADULTS IN NEED.

RAQUEL: IN ASHBURN OUR VALOR AND

PACE ERGS HOSTED ON-SITE EVENTS

TO CELEBRATE VETERANS DAY AND DIWALI.

JEN: OVER IN LAKE MARY FOLKS COMPLETED A VETERAN'S DAY WALK AND HELD WORKDAY AND SMARTSHEET TOOL WORKSHOPS.

RAQUEL: JUST LOOK AT ALL THE AMAZING PHOTOS OF OUR V TEAM COMING TOGETHER. WE LOVE TO ENCOURAGE FOLKS TO NETWORK, MEET NEW TEAM MEMBERS AND BUILD RELATIONSHIPS THAT STRENGTHEN OUR ORGANIZATION.

JEN: IT'S ALWAYS GREAT TO SEE THE V TEAM COMING TOGETHER, ESPECIALLY FOR THE BETTER.

IN FACT, NOVEMBER IS THE MONTH OF GIVING AND WE ENCOURAGE YOU TO TAKE TIME TO GIVE BACK.

RAQUEL: WHEN YOU VOLUNTEER ONE HOUR IN ON THE CITIZEN VERIZON VOLUNTEERS PORTAL OR ANY APPROVED, PILLAR-ALIGNED OFFLINE VOLUNTEER EVENT YOU'LL BE ENTERED TO AWARD A \$5K GRANT TO ONE OF OUR VERIZON NON-PROFIT PARTNERS.

JEN: SOUNDS LIKE THE PERFECT WAY TO HONOR THE SEASON OF GIVING AND GIVING TUESDAY. WHICH IS COMING UP.

>> ABSOLUTELY.

THE GRANT WILL BE AWARD TO TEN VOLUNTEERS AND YOU HAVE UNTIL NOVEMBER 30TH, SO GET YOUR HOUR IN!

JEN: ABSOLUTELY.

NOW BEFORE WE GO WE WANT TO SHARE TWO GREAT WAYS FOR U.S. EMPLOYEES TO SAVE A LITTLE FOR THE HOLIDAYS BECAUSE WHO DOESN'T LOVE TO SAVE!

RAQUEL: I DEFINITELY DO!

I LOVE THIS TIME OF YEAR BUT IT ALWAYS COMES WITH A LITTLE EXTRA SPENDING.

SO THE FIRST WAY TO SAVE SOME CASH IS THROUGH OUR EMPLOYEES DISCOUNTS, WHICH GOT EVEN BETTER THIS MONTH WITH PERKS AT WORK JEN: THAT'S RIGHT, GET THIS TEAM.

THERE ARE MORE THAN 30,000 DISCOUNTS AVAILABLE RIGHT NOW TO EMPLOYEES, INCLUDING A SECTION FOR BIG HOLIDAY DEALS [SHOW

RAQUEL: AND THE SECOND WAY TO KEEP SOME EXTRA MONEY IS TO SAVE ON YOUR 2024 BENEFITS CONTRIBUTIONS.

DON'T WAIT ON THIS ONE: GO TO VIRGIN PULSE AND TAKE A MINUTE TO EARN HUNDREDS OF DOLLARS. CHECK OUT TODAY'S STORY FOR THE LINKS AND DETAILS.

JEN: AND WITH THAT WE HOPE YOU ALL HAVE A BEAUTIFUL REST OF YOUR THURSDAY AND A REMINDER

THAT WE'LL BE SHARING MORE
DETAILS REGARDING THOSE HOLIDAY
SHOUT OUTS, SO START MAKING YOUR LISTS!

RAQUEL: YEP, I KNOW WHO'S ON MINE.

JEN: DID I MAKE THE CUT?

RAQUEL: ALWAYS!

JEN: YOU'RE THE BEST. ALRIGHT TEAM, UNTIL NEXT TIME.

RAQUEL: YOU'RE UP TO SPEED!