

VERIZON
UP TO SPEED LIVE
December 3, 2021 12:00 PM ET

>>ANDY CHOI: TGIF, V-TEAM!

THANK YOU FOR JOINING US FOR UP TO SPEED ON THIS FRIDAY, DECEMBER 3RD. GREAT TO BE WITH YOU, AS WE CLOSE OUT THE FIRST WEEK OF 2021'S FINAL MONTH. LET'S FINISH THE YEAR STRONG.

WE'RE KICKING OFF THIS FRIDAY WITH OUR WEEKLY NEWS RUNDOWN.

SO HERE WE GO.

COMING OUT OF THE HOLIDAY WEEKEND ON MONDAY, WE TOOK SOME TIME TO LOOK BACK AT ALL THE INCREDIBLE WORK OUR TEAMS DID DURING HURRICANE SEASON, WITH A REMINDER ABOUT THE POWER OF OUR V-TO-V FUND AS WELL.

ON TUESDAY, AFTER MUCH ANTICIPATION, WE WELCOMED TRACFONE TO OUR VERIZON FAMILY.

ALL OF THIS WEEK, WE SHARED SOME VERY SPECIAL GEORGE TALKS TECH SEGMENTS WITH SOME HISTORIC ICONS HELPING GEORGE FIND THAT PERFECT HOLIDAY GIFT.

AND THAT IS YOUR RUNDOWN FOR THE WEEK OF NOVEMBER 29TH.

HEY, WE'VE BEEN TALKING ABOUT HOW IMPORTANT 5G HOME IS AND 5G BUSINESS INTERNET IS TO OUR COMPANY'S SUCCESS.

AND IT'S WHY WE ARE PROUD TO WELCOME DAYTON, OHIO AND JACKSONVILLE, FLORIDA TO THE 5G HOME FAMILY.

CONSUMERS AND BUSINESS CUSTOMERS IN PARTS OF THOSE CITIES CAN SIGN UP TODAY.

OUR 5G NETWORK CONTINUES TO GROW EVERY SINGLE DAY, SO KEEP IT HERE FOR MORE UPDATES, AND A BIG SHOUTOUT, OF COURSE, TO OUR NETWORK TEAMMATES MAKING SURE 5G IS, INDEED, BUILT RIGHT.

HEY, SPEAKING OF OUR NETWORK TEAM, WANTED TO SHARE WITH YOU A VIDEO FROM THE GN&T SQUAD ALL ABOUT AN AWESOME WAY WE CAN GIVE BACK THIS HOLIDAY SEASON THROUGH OUR ADOPT A UNIT INITIATIVE.

HERE'S DOUG SULLIVAN WITH THE DETAILS.

>> HEY, V-TEAM.

I'M DOUG SULLIVAN, REGION VICE PRESIDENT FOR THE MID ATLANTIC NORTH TEAM, AND I WANT TO TALK TO YOU ABOUT THIS YEAR'S ADOPT A UNIT VOLUNTEER EVENT.

FOR MANY YEARS NOW, THE WNO TEAM, UNDER KEVIN SERVICE HAS PARTNERED UNDER THE RED CROSS TO COLLECT SUPPLIES FOR OUR TROOPS THAT ARE CURRENTLY DEPLOYED OVERSEAS.

WE'RE HAPPY TO ANNOUNCE THAT THIS YEAR WE'RE EXPANDING THIS INCREDIBLE EVENT TO ALL OF VERIZON.

WE COULD USE YOUR HELP.

VOLUNTEERING FOR THIS EVENT IS EASY, AND THERE ARE MANY DIFFERENT WAYS YOU CAN PARTICIPATE.

MOST IMPORTANTLY IS TO LOG IN THE VERIZON VOLUNTEER PORTAL AND SELECT A EVENT TO SIGN UP AND RSVP.

VOLUNTEER TIME CAN BE TAKEN FOR SHOPPING AND TRANSPORTING AND SHIPPING ITEMS.

THE FOLLOWING GOODS CAN BE SHIPPED DIRECTLY TO THE VERIZON FACILITY, WHERE THEY WILL BE COLLECTED WHERE YOU CAN EASILY SEND VIA AMAZON.

FOR MORE INFORMATION, PLEASE VISIT THE FAQ TAB ON THE EVENT SITE OR SEND AN E-MAIL TO ADOPT A UNIT 2021@VERIZON.COM.

LOOK FOR FLYERS POSTED IN YOUR LOCATION FOR QR CODES FOR EASY ACCESS TO THE EVENT.

AS A VETERAN MYSELF OF THE UNITED STATES ARE NAVY, I CAN HONESTLY TELL YOU THAT THIS PROGRAM MEANS THE WORLD TO OUR TROOPS OVERSEAS, AND WITH YOUR HELP, WE CAN MAKE THIS EVENT THE MOST SUCCESSFUL ONE YET.

THANKS FOR YOUR TIME TODAY.

WE HERE IN THE WNO ORGANIZATION LOOK FORWARD TO YOUR HELP AND PARTICIPATION.

>>ANDY CHOI: AWESOME.

AWESOME.

THANK YOU VERY MUCH TO WNO.

THANK YOU, DOUG, THANK YOU, SIR, FOR YOUR SERVICE, AND WE WILL LINK TO ALL THE DETAILS IN TODAY'S STORY, OF COURSE.

THE LAST DAY TO PARTICIPATE IN THIS WILL BE DECEMBER 10TH.

AND NOW, FROM OUR VERIZON BUSINESS TEAM.

EARLIER THIS WEEK, VERIZON BUSINESS CEO TAMI ERWIN PARTICIPATED IN AN INCREDIBLE DISCUSSION WITH OTHER WOMEN FROM CVS, MICROSOFT, CHIPOTLE, TO WRAP THE WOMEN IN BUSINESS SERIES FOR THE YEAR.

THEY DISCUSSED THE REAL CHALLENGES FACING WOMEN FACED TODAY AND HOW ORGANIZATIONS AND INDIVIDUALS PLAY A ROLE IN LIFTING PEOPLE UP.

HERE'S A LITTLE OF WHAT THEY TALKED ABOUT.

>> HOW WE THINK ABOUT WORK IS SOMETHING RADICALLY DIFFERENT THAT WE DO, AND FIND A WAY FOR WOMEN TO PARTICIPATE IN MEANINGFUL WAYS AND HAVE BIG CAREERS, AND CERTAINLY AT VERIZON, WE THINK THE MORE WE CAN DO THAT WITH TECHNOLOGY, THE BETTER OFF WE'LL ALL BE.

>> BEHAVIORAL HEALTH IS VERY IMPORTANT, AND THERE ARE NO STAYING STIGMAS TO THAT.

WE AS A COMPANY PROVIDE THAT SERVICE AND BELIEVE THAT EVERYONE SHOULD HAVE ACCESS TO THAT, AND I THINK WE'VE CERTAINLY SEEN THAT AS WE'VE JUMPED FORWARD AS WELL DURING THE PANDEMIC.

>> SO WE TALKED ABOUT THIS CONCEPT OF MODEL COACH CARE WHERE WE, AS LEADERS THINK ABOUT, YOU KNOW, ARE WE MODELING THE BEHAVIOR THAT WE WANT, YOU KNOW, ARE WE COACHING PEOPLE IN A WAY THAT WILL HELP THEM GROW, DEVELOP, LEARN, AND ARE WE SHOWING CARE.

>> ONE OF OUR VALUES IS OFTEN -- OUR FOOD IS REAL, AND SO ARE WE, AND WE WANT EVERYONE TO COME TO WORK AND BRING THEIR FULL SELF, EXACTLY WHO THEY ARE.

>> I LOVE THAT.

AUTHENTICITY LIVES HERE.

GREAT DISCUSSION, AND CONGRATULATIONS TO TAMI AND THE ENTIRE BUSINESS TEAM FOR PUTTING TOGETHER SOME WONDERFUL CONVERSATIONS THROUGH WOMEN IN BUSINESS THIS YEAR.

OKAY.

LET'S MOVE ON TO SOME MORE VERIZON BUSINESS STORIES HERE.

WE ARE ENHANCING OUR NETWORK AS A SERVICE DIGITIZATION STRATEGY WITH THE RECENT ADDITION OF CISCO MANAGED SD WAN SERVICES, INCLUDING SUPPORT FOR 5G CONNECTIVITY.

WITH THESE NEW SOLUTIONS, OUR CUSTOMERS CAN NOW LEVERAGE VERIZON'S 4G AND 5G NETWORKS, GIVING THEM THE ABILITY TO SCALE, ADOPT THE LATEST TECHNOLOGY, AND REMAIN AGILE TO MEET EVER-CHANGING CUSTOMER DEMANDS.

AND WE'RE GOING TO KEEP WITH THE BUSINESS NEWS HERE.

ON TO OUR FAVORITE NETWORK ASSETS.

OUR VERY OWN THOR, THE RAPID-RESPONSE COMMAND CENTER LANDED ON POPULAR SCIENCE'S BEST OF WHAT'S NEW AWARD.

CONGRATULATIONS, THOR.

EVERY YEAR SINCE 1988, THE EDITORS OF POPULAR SCIENCE HAVE REVIEWED THOUSANDS OF PRODUCTS IN SEARCH OF THE TOP INNOVATIONS, AND THOR WAS, INDEED, SELECTED AS ONE OF TEN WINNERS IN THE SECURITY CATEGORY.

WE ARE ALWAYS THERE FOR CUSTOMERS, OF COURSE, FOR COMMUNITIES AS WELL, AND FIRST RESPONDERS WHEN THEY NEED US THE MOST.

SO ONCE AGAIN, A BIG CONGRATS TO THE TEAM RUNNING THOR.

AND THE WINS DON'T STOP THERE, FOLKS.

VERIZON PUBLIC SECTOR HAS BEEN AWARDED \$34.6 MILLION THROUGH TWO

CONTRACT AWARDS WITH THE U.S. DEPARTMENT OF ENERGY.

THE WORK INCLUDES VOICE AND DATA SERVICES, AND WILL INVOLVE A NUMBER OF DOE FACILITIES, INCLUDING THEIR WASHINGTON D.C. HEADQUARTERS.

CONGRATS TO THAT TEAM AS WELL.

HEY, BEFORE WE GO, A REMINDER THAT TODAY IS YOUR LAST DAY TO ENTER TO WIN AN APPLE HOME POD MINI, A GREAT HOLIDAY GIFT FOR YOU OR A LOVED ONE, AND ALL YOU'VE GOT TO DO IS FOLLOW OUR INSIDE VERIZON HANDLE ON INSTAGRAM, TAKE OUR #HOLIDAY YOUR WAY QUIZ, LET US KNOW THE RESULT.

I TOOK THE QUIZ MYSELF, AND I AM OFFICIALLY A HOME BODY.

NO SURPRISE TO ANYONE WHO KNOWS ME.

THIS IS WHERE I'LL BE THIS WEEKEND.

SO TAKE YOUR QUIZ, LET US KNOW YOUR RESULT -- LET US KNOW THE RESULT.

SO YOU CAN GO TO THE LINK IN THE SHOW NOTES THAT WE'LL PROVIDE AS WELL, AND OF COURSE YOU CAN FIND THE QUIZ ON OUR INSTAGRAM ON THE INSIDE VERIZON HANDLE.

IT TAKES LESS THAN A MINUTE TO COMPLETE, AND YOU COULD SOON BE THE OWNER OF A NEW APPLE HOME POD MINI, BUT MORE IMPORTANTLY, IT WILL HELP YOU SHARE WHAT YOU MIGHT WANT FROM YOUR LOVED ONES THIS HOLIDAY.

SO WITH THAT, HOPEFULLY EVERYONE'S STILL IN A GREAT, FESTIVE, HOLIDAY MOOD.

I'VE GOT THE CHRISTMAS MUSIC GOING AS WELL.

SPEAKING OF MUSIC, WE'VE GOT A GREAT SHOW NEXT FRIDAY.

IT WILL BE MUSIC-BASED, AND THAT'S ALL I'LL SAY.

THERE'S SOME SURPRISES IN THE MIX THERE.

SO PLEASE MAKE SURE YOU TUNE IN TO UP TO SPEED NEXT FRIDAY.

TUNE IN NEXT MONDAY, AND OF COURSE WE'LL HAVE ALL KINDS OF GREAT STUFF FOR YOU ALL THIS WEEK.

SO THANKS AGAIN, EVERYONE.

HAVE A GREAT WEEKEND.

AND TO CLOSE US OUT, LET'S SEND IT OVER TO APARNA AND SOME OF OUR

V-TEAMERS AT OUR LAWRENCEVILLE, NEW JERSEY STORE.

HAVE A GREAT WEEKEND, EVERYBODY.

>> UNTIL NEXT TIME, YOU'RE UP TO SPEED!