

VERIZON
UP TO SPEED LIVE
December 17, 2021 12:00 PM ET

>>DIANA ALVEAR: HEY, EVERYONE!

WELCOME TO UP TO SPEED LIVE. IT IS FRIDAY!

I'M DIANA ALVEAR. WELCOME TO THE SHOW.

IT'S SHORT AND SWEET. SO OKAY, YIKES!

MAJOR YIKES! ONE WEEK BEFORE CHRISTMAS EVE.

ARE YOU READY? BECAUSE WE'RE IN FULL-ON HOLIDAY MODE, RIGHT?

OKAY, SO IF YOU NEED THOSE LAST-MINUTE GIFTS, VERIZON.COM IS THE PLACE TO GO! YOU CAN TELL THEM I SENT YOU.

LOTS HAPPENED THIS WEEK, SO WE'RE GOING TO RECAP THE MAJOR THINGS.

SO ON TUESDAY, RAQUEL AND ADI TOLD YOU ABOUT OUR V-TEAMER HOLIDAY TRADITIONS AND I JUST WANT TO TELL ALL OF YOU THANK YOU, BECAUSE IT WAS SO NICE HEARING HOW ALL OF YOU CELEBRATE.

ON WEDNESDAY, WE WERE LIVE WITH HANS AND SAM FOR SOME MORE WORK FORWARD UPDATES.

AND YESTERDAY, THE VERIZON COACHES GAVE US THEIR BEST TIPS FOR STAYING SAFE, HEALTHY AND MAINTAINING YOUR ZEN DURING THE HOLIDAYS.

OKAY. SO NOW, FOR SOME NEWS.

WE DO HAVE AN UPDATE ON OUR TORNADO-RELATED CALL, TEXT AND DATA OFFER, SO FOR OUR CONSUMER AND QUALIFYING SMALL BUSINESS CUSTOMERS IMPACTED BY THE TORNADOES IN PARTS OF KENTUCKY AND ILLINOIS, WE WANT YOU TO KNOW THAT VERIZON IS EXTENDING ITS UNLIMITED CALLING, TEXTING AND DATA OFFER FOR THOSE WHO RESIDE IN THE FOLLOWING COMMUNITIES THROUGH NEXT MONDAY. THAT WOULD BE THE 20TH.

SO IN KENTUCKY, THE CITIES OF OWENSBORO AND BOWLING GREEN, AS WELL AS THE FOLLOWING COUNTIES: BRECKENRIDGE, CALDWELL, GRAVES, HOPKINS, LYON, MARSHALL AND OHIO COUNTY.

AND IN ILLINOIS, THE HARDEST HIT PARTS OF EDWARDSVILLE.

SO TO FIND OUT IF YOUR ZIP CODE IS INCLUDED, GO TO
VERIZON.COM/FEATURED/RELIEF.

AND WE JUST WANT YOU TO KNOW THAT IF YOU ARE IN ONE OF OUR COMMUNITIES,
WE ARE WITH YOU, YOU ARE IN OUR HEARTS, AND YOU CAN GET THROUGH THIS.
IT'S VERY IMPORTANT FOR US TO KNOW THAT YOU ARE THOUGHT OF RIGHT NOW.
YOU KNOW WE SAY IT ALL THE TIME.

WE KNOW HOW HARD YOU WORK TO MAKE US PROUD.

WELL, WE'VE PROOF FOR YOU BECAUSE THE DRUCKER INSTITUTE RANKED US 36TH
IN THE CATEGORY OF AMERICA'S BEST MANAGED COMPANIES, AND THAT IS UP
FROM 69TH IN JUST ONE YEAR.

THIS IS GOOD STUFF, GUYS.

DRUCKER SCORES COMPANIES BASED ON THE FOLLOWING FACTORS: CUSTOMER
SATISFACTION, EMPLOYEE ENGAGEMENT AND DEVELOPMENT, INNOVATION, SOCIAL
RESPONSIBILITY AND FINANCIAL STRENGTH.

SO CONGRATS TO EVERYONE BECAUSE THIS WIN IS HUGE.

OKAY. LET'S TALK BIG VERIZON BUSINESS NEWS.

THIS WEEK, WE ANNOUNCED WE ARE PARTNERING WITH GOOGLE TO BRING 5G
MOBILE EDGE COMPUTING TO CUSTOMERS.

WE'RE GOING TO BE ROLLING OUT BOTH PUBLIC AND PRIVATE M.E.C. WITH
GOOGLE, AND ERICSSON IS GOING TO BE THE FIRST COMPANY TO PILOT OUR
PRIVATE 5G EDGE SOLUTION WITH GOOGLE AT THEIR 5G SMART FACTORY.

SO WITH THE ADDITION OF GOOGLE, WE ARE NOW OFFERING 5G MOBILE EDGE
COMPUTING WITH ALL OF THE MAJOR CLOUD PROVIDERS, INCLUDING AWS AND
MICROSOFT, AND WE ARE THE ONLY U.S. TELECOM PROVIDER TO DO SO.

LET'S STICK WITH BUSINESS TEAM NEWS.

VERIZON BUSINESS CHANNEL CHIEF WENDY TACCETTA, THE AMAZING, HAS BEEN
MAKING THE ROUNDS PROMOTING THE NEWLY REBRANDED PARTNER CHANNEL
NOW CALLED THE VERIZON PARTNER NETWORK.

SO THIS WEB SITE EMPHASIZES HOW VERIZON OFFERS A SIMPLE STREAMLINED

EXPERIENCE THAT'S BUILT TO HELP PARTNERS MOVE THE NEEDLE WHEN IT COMES TO GROWTH AND SERVING CUSTOMERS.

VERIZON PARTNER NETWORK HAS ALSO LAUNCHED ITS NEW PODCAST SERIES, ALSO FEATURED ON THE VERIZON PARTNER NETWORK WEB SITE, AND THIS PODCAST IS AN INCLUSIVE AUDIO AND VISUAL SERIES THAT'S GOING TO BRING VERIZON'S THOUGHT LEADERSHIP TO THE CHANNEL COMMUNITY.

CHECK OUT SOME UPCOMING EPISODES, THEY'RE GOING TO FEATURE 5G, CYBERSECURITY AND SOLUTION SELLING AND WE'RE GOING TO INCLUDE ALL OF THE DETAILS IN TODAY'S STORY.

ONE MORE THING, BIG SHOUT-OUT TO THE VERIZON PARTNER NETWORK FOR AMPLIFYING WHAT WE'RE DOING HERE ON UP TO SPEED.

WE LOVE THE LOVE. SO LET'S TALK SOCIAL MEDIA FOR A BIT.

HOW MANY OF YOU KNOW WHAT THE PEN CHALLENGE IS?

IT IS A VIRAL TREND WHERE BASICALLY YOU GIVE YOURSELF AN ASSIGNMENT WHILE YOU'RE TRYING TO SHOOT A PEN INTO A CUP.

AND IF YOU MAKE IT IN, THEN YOU HAVE TO DO YOUR ASSIGNMENT.

CHECK OUT V-TEAMER LOVENIA MACK'S CLEVER TAKE ON THIS CHALLENGE.

>> I WILL NOT EAT OUT TONIGHT.

I WILL COOK FROM HOME.

I WILL NOT BUY ANY MORE GIFTS FOR MYSELF UNTIL I BUY FOR OTHER PEOPLE.

I WILL GO TO VERIZON AND BUY A NEW 5G SMARTPHONE.

I WILL GO TO VERIZON, BUY A NEW 5G SMART PHONE AND A CASE.

I WILL GO TO VERIZON, BUY A NEW 5G SMARTPHONE, A CASE AND A SCREEN PROTECTOR. ALL RIGHT.

I WILL GO TO VERIZON, BUY A NEW 5G SMARTPHONE, A CASE, A SCREEN PROTECTOR AND SOME NEW HEAD PHONES.

YAY! I'LL GO TO VERIZON!

LOVENIA, I LOVE THE WAY YOU THINK.

PICK UP SOME GIFTS FOR THE REST OF US WHILE YOU'RE THERE.

SO WE ARE GOING TO END TODAY ON A HIGH NOTE.

THAT'S MY FAVORITE. YOU GUYS KNOW THAT.

SO WE KNOW THAT OUR V-TEAMERS HAVE THE BIGGEST HEARTS.

SOME VBG FRIENDS WORKED WITH THE MAYOR OF WILSON, PENNSYLVANIA, THE SCHOOL SYSTEM AND POLICE DEPARTMENT TO PROVIDE GIFTS FOR 60 FAMILIES. V-TEAMERS FROM ACROSS ALL VBG BUSINESS SEGMENTS WORKED TOGETHER TO BUY MORE THAN 200 GIFTS, WHICH WERE THEN WRAPPED, ORGANIZED AND HAND DELIVERED TO THE FAMILIES' HOMES.

THIS IS THE THIRD YEAR IN A ROW THAT THEY'VE DONE SUCH A WONDERFUL DEED. SO WE WANT TO SHOUT OUT RAUL ECHEVARRIA, MARK TINA, DAWN MCNELLIS AND PATRICIA MINNS AND THEIR RESPECTIVE TEAMS FOR CREATING SUCH A HAPPY HOLIDAY FOR DOZENS OF FAMILIES.

DON'T YOU JUST FEEL THAT IN YOUR HEART?

DOESN'T THAT JUST MAKE YOU SO HAPPY TO SEE THOSE SMILING KIDS' FACES?

THIS IS WHY WE DO WHAT WE DO.

SO THANK YOU.

NOW, FINALLY, DON'T FORGET TO TRACK SANTA AGAIN THIS YEAR WITH NORAD AND VERIZON!

FOR 19 YEARS, THE NORTH AMERICAN AEROSPACE DEFENSE COMMAND HAS OPERATED A TOLL FREE HOT LINE FOR KIDS TO WATCH SANTA AND HIS REINDEER CIRCLE THE GLOBE.

AND THIS YEAR, VERIZON HAS ADDED MORE THAN 14,000 NEW ENHANCEMENTS TO ALLOW NORAD VOLUNTEERS TO TAKE MORE CALLS FROM GOOD BOYS AND GIRLS MORE QUICKLY, INCLUDING 5G CELL SITES, USING MICROMILLIMETER WAVE, ADDING VIRTUALIZATION THROUGHOUT THE NETWORK, AND DEPLOYING LOTS MORE FIBER WHILE USING ARTIFICIAL INTELLIGENCE THROUGHOUT THE NETWORK.

SO WHAT CAN KIDS ASK THIS YEAR?

WELL, YOU CAN ASK WHERE IS SANTA?

WHEN WILL SANTA COME TO MY HOUSE?

WHERE IS MRS. CLAUS DURING THE JOURNEY?

WHAT ARE SANTA'S FAVORITE COOKIES?

HOW MANY ELVES ARE HELPING SANTA?

WHICH REINDEER IS HELPING TO LEAD THE JOURNEY THIS YEAR?

AND MUCH, MUCH MORE.

THIS IS SUCH A FUN THING TO DO WITH YOUR KID, SO IF YOU WANT TO FIND OUT HOW TO PARTICIPATE BY PHONE OR ONLINE, YOU JUST HAVE TO CLICK THE LINK IN TODAY'S STORY.

AND I KNOW THAT YOU'RE ALL ON THE NICE LIST SO YOU'LL HAVE A LOT OF FUN WITH SANTA. THAT'S GOING TO DO IT FOR US TODAY.

THANKS SO MUCH FOR SPENDING A LITTLE OF YOUR DAY WITH ME AND THE UP TO SPEED TEAM.

I'M DIANA ALVEAR.

AS ALWAYS I WANT TO URGE YOU TO STAY SAFE, CONNECT WITH YOUR LOVED ONES, AND UNTIL NEXT TIME, YOU'RE UP TO SPEED.