
Heidi Hemmer

**Vice-President
Network Engineering, Verizon
Global Network & Technology**



Heidi currently serves as Vice President, Network Engineering, for Verizon's Global Network and Technology organization. In this role, she is responsible for the national deployment of 5G technology, and oversees Network performance, support and implementation for the nation's largest and reliable 4G LTE network in the United States, covering over 98% the U.S. population and over 2.56 million square miles.

Prior to this, Heidi led the Transformation Office for Verizon's Global Network & Technology team and has over 20 years of experience in the telecommunication industry in operational field roles, process and program management, as well as financial and technical strategy.

She has led efforts to standardize and optimize processes, rationalize and create systems, automate non-value work, and developed workforce strategies in support of migration to the technology architecture of the future and creation of material cost efficiencies.

In support of this work, Heidi serves as a positive role model for change and drives the culture needed to accept, adopt, and embrace the large scale evolution required. She also serves as the Network and IT liaison to the other business units and corporate shared service teams to affect enterprise wide shifts in the way Verizon works.

Heidi was born and raised in New Jersey where she still resides with her husband, her teenage daughter, a faithful Hounddog and a crazy Australian Cattle dog. She graduated from Duke University with a B.S. in Zoology with a specialization in animal behavior.