Hurricane Florence by the numbers.

Network

43
Portable generators

95,000
pallets of food for relief operations, including backup generators at call sites

17
mobile assets deployed including 2 SPOTs (Satellite Phone Call on a Trailer), 4 COTS (Commercial Off-The-Shelf) 4G/LTEs, 1 AN/PEQ-7 (Infra-red Device) and 1 AN/PEQ-5 (Infra-red Device) on a manned aircraft

Agencies and organizations supported include:
- Wilmington Police Department
- Jacksonville Emergency Operations Center
- Lumberton Emergency Operations Center
- Newport Police Department
- Carolina Police Department
- North Topsail/Timevysds Ferry EOC
- Atlantic Beach Emergency Operations Center
- Whiteville Emergency Operations Center
- Swansboro Police Department and local shelter
- FEMA disaster office
- New Hanover County Emergency Operations Center
- Hope Hill Fire/Rescue Station
- Richlands Emergency Operations Center

Customers

3.6 million
customers in the path of Hurricane Florence, in North Carolina, South Carolina and Virginia

1.48 million
customers in the hardest hit areas of North Carolina offered free calls, texts and data for seven days

>1200
emergency devices for first responders and non-profit organizations

96%
of Verizon-owned stores reopened within 48 hours after the storm passed through the impacted areas of North and South Carolina

Community

40
employees engaged in a variety of tasks, including staff Wireless Emergency Communications Centers and charging stations at shelters, and supporting government officials and first responders at Emergency Operations Centers

300+
hours of service donated to support the communities in need and the first responders on the front lines

11
emergency response vehicles deployed throughout the country, including:
- 1 Big Bird, a 4G/LTE-equipped helicopter with connectivity and 24 mobile workstations
- Mobile Command Trailer
- Tactical Command Trailer
- Accommodation Trailers
- Comfort Trailers
- WECOS (Wireless Emergency Communications System)

3
shelters supported with charging stations, phones and internet access for displaced residents

Philanthropy

$1 million
guaranteed to the American Red Cross to support recovery efforts