

Hurricane Michael by the numbers.

Hurricane Michael, the most intense storm to hit the Florida Panhandle in history, made landfall on October 10, 2018, and left over 1 million people from Florida to Virginia without power and caused unprecedented damage throughout the hardest hit areas of the Panhandle. We followed through on our credo: "We run to a crisis, not away." Here is how Verizon showed up during the recovery.

Network

49

mobile assets deployed including 21 SPOTs (Satellite Pico Cell on a Trailer) at 43 different locations in Florida and Georgia; 2 COLTs (Cell on Light Truck); 3 Sat-COLTs (Satellite Cell on Light Truck); 22 microwave paths; 1 AirFEMTO (eFEMTO on a manned aircraft)

\$25 million

commitment to build the most technologically advanced wireless network in Panama City, throughout Bay and Gulf Counties, and across the Panhandle, including 5G technology as part of that infrastructure

Customers

818,000

customers in the areas of Florida, Georgia and Alabama in the projected path of the storm offered free calls, texts and data for five days, October 10-14

173,000

customers in the areas of Florida, Georgia and Alabama in the direct path of the storm offered free calls, texts and data extension for another 7 days, through October 21

313,000

customers in the Florida Panhandle offered free calls, texts and data extension for another 10 days, through October 31

172,000

customers in the nine hardest hit areas of the Florida Panhandle offered three months free service

49

public safety and community organizations supported in a variety of ways, including providing >1700 emergency devices for first responders and non-profits

Community

>200 employees

donating >4600 hours of service supporting the community and first responders in a variety of ways including staffing Emergency Operations Centers, Wireless Emergency Communications Centers, charging stations at shelters and other community events; delivering meals to volunteers and first responders; and delivering needed supplies to community relief sites

Philanthropy

\$500,000

to American Red Cross

\$500,000

to Florida Relief Fund

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