### Help your business shine now with Facebook and Instagram stories.

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Small Business Webinar Series verizon

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### Bringing Your Small Business To Life with INSTAGRAM & FACEBOOK STORIES

presented by Mari Smith

Premier Facebook Marketing Expert Social Media Thought Leader



## Meet Mari



"Queen of Facebook" 💮

- Social media thought leader 🔐
- Brand Ambassador M
- Care deeply about my peeps Image in the second secon
- 'Scandifornian' 🔀 🛃 🧱

### What exactly are Stories?

- Micro content
  - Images or videos up to 15 seconds
- Ephemeral content
  - Only lasts 24 hours
- Typically created on mobile but visible on both mobile & desktop
- Can be cross-posted from Instagram to Facebook
- Can be more informal than feed posts
  - Often 'real time'
  - Behind-the-scenes
  - Storytelling















### Why use Stories regularly?

- Top of **FEED** + top of **MIND**!
- People have short attention spans
  - Quick & easy way to create micro-content
- Get your business seen by more of your audience
  - With Facebook & Instagram's algorithms, feed posts don't reach all your followers
  - Stories can improve your reach significantly
- Create more intimacy & connection with your followers
  - Spark more <u>direct</u> engagement
- Tell your SMB story & that of your customers

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# The future is private.

- Messenger
- Instagram Direct
- WhatsApp
- **STORIES** (IG, FB, Messenger)
- Facebook Groups
- Messenger Rooms
  - Instagram Reels (in Stories)

### **Meaningful Social Interaction**

Crisis Resp

Charitable Giving

Mentorship & Support

Health

# "Stories" are the FUTURE"

~Mark Zuckerberg, CEO Facebook

Photo: quintanomedia



### **Stories Product Daily Active Users**





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# **Stories** are growing 15x faster than feed content





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### Where to create Stories

- •Instagram:
  - Tap 'Your Story' or the camera icon
- Facebook:
  - Use either the main FB app or Pages Manager app
    - Tap your profile picture





### **Stories ideas**

- ABS: Always Be Strategic
- Product showcase
  - Consider exclusive deals
- Meet the team
- Ask me/us anything
  - Questions sticker
- Interactive quizzes with prizes
- Memories (#TBT)
- Highlight UBC
  Share @mentions
- SHARE YOUR OWN POSTS!!
- GO LIVE!



### EXAMPLES





If ♥ @marismith I @mari\_smith

### Add CTAs for conversion

- On Instagram, add a SWIPE UP link
  - Web link (10k+ followers)
  - Or, IGTV video
- PLUS, use the link in your bio
- Begin with the end in mind
  - Where are you <u>sending</u> your people?
    - Special offer/sales page
    - Email opt-in (lead magnet)
    - Tag products
    - Your blog
    - Other?
  - Test destinations



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<u>Cancel</u>	More Options	
Swipe Up	Link	
+ IGTV	Video	1
+ Web	Link	

People will be able to swipe up to visit this link from your story. You can only add one swipe up link.

#### **Branded Content**

#### Tag Business Partner

#### Allow Business Partner to Promote

Tagging a business partner adds a "paid partnership with" label to your story and shares its metrics with your partner. If your partner promotes this story, the ad will be publicly listed in the Ads Library and your ability to edit the story will be limited. Learn More

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### Show your customers some love!

- Always share @mentions whenever appropriate
  - Add a 'Thank you' sticker/GIF
- Gather video clips, images & screenshots
  Showcase in a series of Stories
- Ask for testimonials, feedback, ratings
  - Share in Stories
  - (Ask for permission if sent via DM)



### EXAMPLES

@mari\_smith

Sharing @mentions / testimonials





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cecinewyork

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5,670 96.9K 3,373 Posts Followers Following

#### Ceci New York

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your world through creative design for weddings, entertaining & living. #cecinewyork #beautifyyourworld cecinewyork.com 255 West 36th Street, 14B, New York, New York Followed by **annphotography1**,

meet.mel and 25 others





They are absolutely breathtaking! We are SO HAPPY and **GRATEFUL!** The exceptional service, attention to detail and incredible turnout was even greater than what we ever imagined. It was our dream to work with you. Thank you for everything! We will be in touch soon for additional wedding details. Also, after the wedding, we will send you some of the goodies we have been working on here. Thank you Ceci, Madeleine and team! We are so in love!

Write a message	$\boxdot \heartsuit$
O Send Message	₩



EXAMPLE

@cecinewyork

### EXAMPLE **@buffer**

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	<b>1,015</b> Posts

Buffer

shopgr.id/buffer

Following ~

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August 19 & 20, 2020 CHRIS

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Buffer is a best-in-class social media

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BUILT

your brand and connect with your

customers online. 🚀 #bufferlove

Followed by next.step.social, quiccvideo and 74 others

#BLM

management platform to help you build

62.3K

Followers Following

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Brand Spotlight 4w **Buffer** 

#### **Brand Spotlight: Jot Coffee**

@jot ft. Jaclyn Modena, **Director of Community** 



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### **Best practices**

- Post consistently, best you can
- Strive for ~3 Stories every 24 hours, if possible
  - Plan ahead of time
  - Storyboard
- Consider 3rd party apps
  - Tailwind
  - Later
  - Planoly



### **Consider Stories ads!**

- Paid placement for Instagram and/or Facebook Stories
  - Facebook Ads Manager
    - Deselect Automatic Placements
  - FB & IG Video Stories ads can be from 1-120 seconds (any format)





Stories

### Mari's Favorite Stories Apps & Tools

- Make videos:
  - Wave.video (get 60% off monthly for 6 months with code WXM\_MARI660)
  - InVideo.io/marismith (save 50%)
  - Boosted Video Maker (mobile app) theboostapps.com/mari (3 months @ \$4.99)
  - Enlight Videoleap (mobile app)
- Apps to create Stories:
  - PicPlayPost
  - Unfold
  - Wordswag
  - Lumyer
  - Adobe Spark
  - Diptic
- Graphics:
  - Canva





# THONK YOU

### marismith.com