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North and South System Availability Forecast Info
Year-at-a-Glance: September 2023 through December 2024

   The system availability forecast published herein is a forecast of exceptions to the published regular system availability information, and is subject to change. The exceptions that are published are those that are known at the time of publication. The current internal Verizon change management policy is based on a 30-day notification of change activity; as such, outward of 30 days may be incomplete.

   All of the published information is subject to change based on the needs of the business. Changes to this information will be distributed to the industry in accordance with current Change Management procedures for availability notification.

September 2023 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, September 7 , 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 13, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 14, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 14, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 15, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 15, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2023 data

October 2023 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, October 5, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 11, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 12, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 12, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 13, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 13, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 14, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2023 data

November 2023 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, November 16, 2023	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 15, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 17, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 17, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2023 data

December 2023 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Friday, December 13, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 15, 2023	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 15, 2023	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2023 data

January 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, January 6, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, January 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, January 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, January 20, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, January 21, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, January 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of January 2024 data

	February 2024 Exceptions			
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, February 3, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, February 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, February 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, February 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, February 18, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, February 18, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, February 19, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of February 2024 data

	March 2024 Exceptions			
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, March 02, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, March 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, March 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, March 16, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, March 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, March 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of March 2024 data

April 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, April 6, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, April 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, April 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, April 20, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, April 21, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, April 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of April 2024 data

May 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, May 04, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, May 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, May 18, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, May 18, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, May 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, May 19, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of May 2024 data

June 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, June 1, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, June 14, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, June 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, June 15, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, June 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, June 16, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, June 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of June 2024 data

July 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, July 13, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, July 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, July 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, July 20, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, July 21, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, July 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of July 2024 data

August 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, August 3, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, August 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, August 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, August 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, August 18, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, August 18, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of August 2024 data

September 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, September 7, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 21, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 22, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 22, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2024 data

October 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, October 5, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 18, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 19, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 20, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2024 data

November 2024 Exceptions				
Effective Date	**Region(s)**	**System Impacted**	**Process Affected**	**Details**
Saturday, November 9, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2024 data

December 2024 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Friday, December 7, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 15, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2024 data