Verizon Partner Solutions Exchange



March 2024 Release Upgrade

On Sunday, March 24, 2024, the Verizon Partner Solutions Exchange platform will deliver more system enhancements.

Quoting & Order

• Internet Dedicated Ethernet (IDE) 100G with Port and Access Add back the option to quote and order this product offering.

Fiber Maps

- Option to view the map without downloading. Click here for the job aid.
- Expand the as-provisioned map request to include the Wavelength product.

Repair Trouble Administration

• View or initiate actions from the portal for tickets submitted to Verizon Partner Solutions Exchange using the trouble administration API. Click here for the job aid.

Billing

• New reports, invoices, and call detail records will be available on this portal for the products and accounts that are migrating from the Wholesale Invoicing Network (WIN) System to a new billing platform. (Available April 1st) <u>Click here for the job aid.</u>

System Downtime:

Friday, March 22nd at 8:00 PM to Sunday, March 24th at 8:00 AM (Eastern Time)

During this release upgrade, the system will not be available to process quotes, orders, tickets, and other transactions.

If you have any questions concerning this notification, please contact the Care Team by submitting a Care Request from Verizon Partner Solutions Exchange.

Find release notes and job aids in the Verizon Partner Solutions Exchange Learning Library

