

When you need us, we stand ready.

Fact Sheet

Verizon Response Team



You are ready to respond, so are we. The Verizon Response Team works hand in hand with local emergency officials and is available 24/7 to help you stay connected.

The Verizon Response Team is ready to support first responders, government agencies, nonprofit organizations and communities, helping them stay connected during emergencies.

Mission-critical communications



Mobile communications equipment

- Verizon Cells on Wheels, Cells on Light Trucks and Satellite Picocell On Trailer are self-contained mobile cell sites specifically designed for rapid and short-term response.



Satellite deployables

- Enables setup in remote areas without microwave or other wired back-haul, with optional satellite back-haul.



Rugged deployables

- Purpose-built, weatherproof, military-grade, with a built-in 4G LTE solution that combines high-power charging mAh battery.



Voice over IP

- Rapidly turn up new mobile-enabled operations centers (minutes vs. months).



Drones

- UAS 107 Licensed Drone Program across the U.S. that provides situational awareness during an event.

Keep your agency connected during emergencies

Verizon Response Team is a national, rapid deploy, professionally trained team who solve routine and complex communication challenges in all environments. This team of multi-disciplinary professionals have over 250 years of combined service in the military, public safety and advanced technology to establish mission critical communications to keep you connected.

Verizon Response Team support includes:

- Nationwide 24/7 hot-line: 800.981.9558
- Loaner phones and data device
- Enterprise-grade 4G LTE routers with directional antenna solutions
- Mobile communication equipment, Cells on Wheels, Cells on Light Trucks and Satellite Picocell on Trailer
- Emergency communication and charging centers
- Pre-event planning and site assessments
- Verizon Security Assistance Team support – missing persons/search and rescue

Learn more

For more information on Verizon Response Team, contact your Verizon Account Manager. Phone 800.981.9558 or visit verizon.com/responseteam.

