

# Office phone. Smartphone. One number.

Don't miss a call.



Solution brief

In business, you can't afford to miss opportunities. One Talk<sup>SM</sup> from Verizon gives you one number for all your devices, so you can be there for your customers. When work takes you out of the office, you're connected. Your callers will have a consistent experience, whether you're at your desk or on the go. There's even an Auto Receptionist to answer calls if you can't. Perfect for you. Perfect for employees that work onsite, offsite or both.

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## One number, one service, one bill

With one number, everyone knows where to call. Whether you have a few lines or a hundred, One Talk can keep pace with your workforce. A unique number can be assigned to each employee, connecting all the One Talk-capable devices that they use. The One Talk app also works on employee-owned Android™ and iOS devices, regardless of carrier.

One Talk puts all of your communications in one service. No more juggling mobile and landline bills. One Talk gives you one bill – no more complicated payment processing.

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## Highly customizable

One Talk is managed using Verizon online web portals. You can manage devices, users and One Talk settings

on My Business. And your employees can manage their features on My Verizon.

One Talk can connect your compatible smart devices and One Talk desk phones under one business number and Caller ID.

Additional features include:

- Call Move for switching between devices
- 6-way Conference Calling
- Call Transfer to other associates
- Group Calling Line ID Delivery to control how customers receive your call-back number
- Auto Receptionist and Hunt Group to get callers to the right person quickly
- Bridged Lines for call pickup when you're not available

## One Talk features:



Auto Receptionist



6-way Conference Calling



Call Move



One Number



Hunt Group



Plus many more

**Improved features for multi-location businesses**

One Talk offers a number of enhanced features that make it easier for multi-location businesses and their employees to communicate and collaborate, even across long distances. These features include:

- **Group Management.** Set up groups for managing users by departments and sites. You can create an unlimited number of groups, with up to 1,000 users in each group.
- **Virtual On-Net Extensions.** Create unlimited short-code extensions for external numbers. These codes work as if the user were at company headquarters and can ring across office locations, employee smartphones and connect to your legacy PBX system—all without the need for additional equipment.

**Help improve the way your teams work together.**

Verizon offers additional partner services for purchase by One Talk customers. These services are designed to help you increase your organization’s productivity and collaboration, whether at the office or on the go.

One such service, BroadSoft Team-One from Verizon, allows remote employees to easily share files, send chat messages, make conference calls and manage their projects—right from their smartphones. Whenever employees are using chat or on a conference call, Team-One, with its built-in AI filters, pulls up related files from past conversations or “content in common” to save on search time. The app also works with more than 50 popular productivity apps, such as Salesforce and Google Drive™.

**Widely available**

One Talk works with any mobile or wireless provider and a subscription to the service. But let’s face it: Because it runs on America’s Most Reliable 4G LTE network, you, your employees and your callers can stay connected when work takes you on the go.

With One Talk, you can:

- Connect your One Talk desk phone to any broadband internet provider.
- Support voice quality of service (QoS) when making calls from the One Talk dialer on certain Verizon-certified devices.
- Use the One Talk app when traveling to make calls and take advantage of business features.

**Why Verizon**

When it comes to connectivity, the network matters. Year after year, Verizon is recognized as the largest, most reliable 4G LTE network. Our 4G LTE network covers over 2.4 million square miles—the largest in America. RootMetrics has ranked Verizon the #1 overall network in the U.S. for the 8th time in a row.<sup>1</sup> More coverage, fast speeds and reliable connections. So you can connect what matters, with help from a trusted partner. Verizon.

**Learn more.**

For more info about One Talk, please contact your Verizon Wireless business specialist or visit [VerizonEnterprise.com/contact-us](http://VerizonEnterprise.com/contact-us).

1. Rankings based on the RootMetrics US National RootScore® Report: 1H 2017. Tested with best commercially available smartphones on four national mobile networks across all available network types. Results may vary. The RootMetrics award is not an endorsement of Verizon. Visit [rootmetrics.com](http://rootmetrics.com) for more details.  
 Android is a trademark of Google, Inc.  
 One Talk-capable desk phone must be purchased from Verizon to support some of these features. Features available on select phones. Activation of the One Talk feature and broadband connection is required.  
 Network details & coverage maps at [vzw.com](http://vzw.com). © 2017 Verizon. SB1590917

