

The following definitions apply, as appropriate, to the listed voice products.

- 1.1 Busy Line Interrupt: The interruption of an established call by an operator told by the calling party that an emergency warrants the interruption.
- 1.2 Busy Line Verification: The determination that a line is either clear or in use and the reporting thereof to the calling party.
- 1.3 Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) to place telephone calls and to have the charges for such calls billed to the Customer's account, with or without the assistance of an operator.
- 1.4 Collect Calls: A capability that allows a call to be billed to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 1.5 Intercity Service: Service provided between two Company POPs located in different LATAs.
- 1.6 IntraLATA Service: Service that originates and terminates within the same Local Access Transport Area ("LATA").
- 1.7 InterLATA Service: Service that originates within one LATA and terminates in a different LATA.
- 1.8 LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.
- 1.9 Local Loop Service: Service provided between an End User location and a Company POP located in the same LATA.
- 1.10 M/M: Month to month.
- 1.11 MOU: Minutes of use.
- 1.12 Operator Dialed Direct Calls: The dialing of an international call by an operator, upon Customer request. These calls do not include Collect, Third Number Billed, Person-to-Person, or Credit Card calls.
- 1.13 Operator Services: A variety of telephone services based on the assistance of an operator, including but not limited to such services as collect calls, third party billed calls and person-to-person calls.
- 1.14 Person-to-Person Calls: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 1.15 Point-of-Presence ("POP"): A specific location within a Local Access Transport Area ("LATA") where Service originates or terminates.
- 1.16 Point-of-Termination: The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an ASR.
- 1.17 Premises: the location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.
- 1.18 Primary InterLATA Carrier ("PIC"): Long distance carrier designated by a Customer to provide the Customer with interLATA service without having to dial a special access code.
- 1.19 Responsible Organization ("Resp Org"): The telecommunications provider responsible for managing and administering the Toll Free Service subscriber's records in the 800 Service Management System.

- 1.20 Station: Denotes the network control signaling unit and any other equipment provided at the Customer's premises that enables a customer to establish communications connections and to effect communications through such connections.
- 1.21 Station-to-Station: Service where the person originating the call from other than a public or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.
- 1.22 Third Number Billing: A capability that allows a call to be billed to telephone number that is different from the called or calling party number. The party answering the call at the number may refuse acceptance of the charges in advance or when queried by the operator.
- 1.23 Toll Free Prefix: The special three digit number, e.g., 800/888/877/866, associated with Toll-Free Service.
- 1.24 Two Point Message Toll Service: The furnishing of facilities for telecommunications between different local calling areas.
- 1.25 United States: The forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands, as well as off-shore areas outside the forty-eight (48) contiguous states, to the extent such areas are deemed to be domestic locations pursuant to the Communications Act of 1934, as amended.

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