

# Unified Communications and Collaboration as a Service for Government

Help improve the efficiency of your operations with Verizon's enhanced collaboration solution.



Technology is transforming the workplace and yours is no exception. Empower your people with the tools to connect with constituents, colleagues and partners.

Verizon Unified Communications and Collaboration as a Service (UCCaaS) for Government allows you to integrate your communication tools into a single platform. Your team can access enhanced collaboration services.

UCCaaS for Government is cloud based, and that means it's easily scalable — no need for big capital expenditures to get started or expand services. You can add the services you want, enabling you to control costs and simplify management. You get all the benefits of ownership without the hassle or costs of maintenance or upgrades.

Our solution is built with layered security, multiple points of redundancy and native integration; backed by Verizon service-level agreements (SLAs). We can provide a fully-hosted service and support you in integrating with your required third-party applications.

## Make communications work for you

By moving your communications system to UCCaaS for Government, you can transform how you operate. Give your employees the communication and collaboration tools they need to design and build new services faster, and to provide more responsive services to citizens. UCCaaS also allows your IT team to focus on core, strategic projects that advance your agency's objectives, rather than having to focus on maintaining your communications tools.

Our solution can help you:



**Boost productivity, efficiency and teamwork.**



**Streamline supply chain logistics.**



**Improve responsiveness and time to delivery.**



**Reduce travel-related expenses.**

**Deployment Expertise**

Leverage Verizon’s implementation expertise to help you build a custom communication solution from scratch or integrate tools from multiple vendors. Verizon has a dedicated Federal Program Management Office to provide oversight of our US-based implementation teams. Our UCCaaS designs leverage our networking and VoIP/SIP (VISIP) experience to provide a high quality operating communication environment. To support your end-user experience, Verizon provides adoption services to bridge the transition between pre and post implementation support. Our proven engineering teams can assist to integrate your third party applications for a seamless design. A successful implementation enables UCCaaS users to confidently adopt the technology to enhance interactions and decision making among constituents, colleagues, and partners.

**Cost control**

With a predictable monthly subscription, you can better manage operational expenses. UCCaaS provides you with greater control of your total cost of ownership while allowing you to enhance continuity, flexibility and security.

**Reliability**

UCCaaS is an end-to-end workforce communication and collaboration solution that manages, monitors and secures your tools. It provides access to flexible bundles of Cisco services that natively integrate into Verizon network services. Our SLAs back our commitment to high-quality services. Verizon’s UCCaaS for Government is built on Cisco’s FedRAMP Authorized HCS-G Hosted Collaboration Solution for Government.



**Build a FedRAMP authorized\* cloud collaboration system that meets the needs of all workers.**

**Verizon UCCaaS for Government: FedRAMP Authorized\***

Gain a FedRAMP Authorized cost-effective, secure approach for the adoption and use of cloud collaboration services. By standardizing security controls and processes, the FedRAMP program can deliver a cost effective solution with an accelerated implementation. You can be confident in the security of the cloud technologies you're using.



**Unified Communications Manager**

Gain control of your audio and video calls and benefit from voice services and IP phone features.



**Unified Presence**

Get a clearer picture of users' availability and communication status. This tool integrates with instant-messaging applications, like Microsoft Lync®, to make collaboration even easier.



**Webex for Government**

Simplify your communications environment with a single cloud-based platform. Webex for Government is a one-stop solution for managing interactive meetings using almost any device.



**Unity Connection**

Gain access to voice messaging features, including web voicemail and Internet Message Access Protocol (IMAP) integration for clients such as Microsoft Outlook and Cisco Jabber.



**Emergency Call Handler**

Manage emergency calls in your telephony network.



**Expressway**

Empower your remote and mobile workers with secure access to their communication tools on Cisco Jabber without the need for a separate VPN client.



**Jabber**

Securely access all the communication tools you need through a single interface, from any device. Jabber also integrates with other instant-messaging applications.



**Learn more**

For more information about how Verizon UCCaaS for Government can help you, please contact your account representative or visit: **Federal.MeetwithEase.com**

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