



LETTER OF AUTHORIZATION

Customer Name ("**Customer**")

The Customer agrees that from time to time Allstream and/or its affiliates ("Zayo") may need to work with the Customer's current service provider to transfer Customer's existing services from that provider to Allstream.

The Customer hereby authorizes Allstream to act on its behalf with other service providers, as needed, to transfer any Customer services, including but not limited to commencing the Customer transfer process, telephone number porting, and equipment record requests.

This authorization applies for all types of services, including but not limited to local telephone service, long distance service, and internet services, where the Customer has requested that such services be transferred to Allstream.

Signature: _____

Name: _____

Date: _____

Title: _____



Please provide below the full address and billing account number as it appears on your most recent invoice from your current service provider along with the telephone numbers to be ported and/or activated.

Tel Number	Address	City	Postal Code	Floor, Cubicle	Current Carrier	Billing Account Number

Standard porting hours are Monday – Friday 09.00-12.00 (morning) or 12.00-15.00 (afternoon) local time only.

Out of Office Hours (OOH) porting and coordinated porting options are available for an expedite fee of \$1,050 per location.

Verizon VoIP Canada services are supported in partnership with Canadian Local Exchange Carrier Allstream.