

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

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Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-B, C3-B-13-02-TS-08	3
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:
STATE AGENCY'S NAME
 California Department of Technology
CONTRACTOR'S NAME
 Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")
2. The term of this Agreement is April 7, 2014 through June 30, 2018
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

A. Effective upon signature of both parties and approved by STPD Amendment #3 incorporates the following changes to CALNET 3, IFB STPD 12-001-B, Category 6: Call Center Telephony, Subcategory 6.1 - Hosted IVR/ACD.

- 1) Attachment 1: Revisions to Subcategory 6.1 – Hosted IVR/ACD, Volume 2 - Response to Unique Subcategory Requirements, SOW Technical Requirements Response (pages 91)
- 2) Attachment 2: Revisions to Subcategory 6.1 – Hosted IVR/ACD, Volume 3 – Cost Information, SOW - Catalog A (pages 20)

This Agreement is effective upon the start date, or California Department of Technology approval, whichever is later.

All other terms and conditions of the original agreement shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only 
<small>CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)</small> MCI Network Services, Inc. or MCI Financial Management Corp. on behalf of MCI Communications Services, Inc. d/b/a Verizon Business Services and other Verizon Companies		
<small>BY (Authorized Signature)</small> 	<small>DATE SIGNED (Do not type)</small> 11/30/2015	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small> Marsha K. Harrell, Sr. Consultant – Pricing/Contract Management		
<small>ADDRESS</small> 11080 White Rock Road, Suite 200 Rancho Cordova, CA 95670		
STATE OF CALIFORNIA		
<small>AGENCY NAME</small> California Department of Technology		
<small>BY (Authorized Signature)</small> 	<small>DATE SIGNED (Do not type)</small> 12/4/15	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small> Barbara Garrett, Deputy Director, Office of Technology Services - STND		
<small>ADDRESS</small> P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810		

Exempt per: