



4352 BAY ROAD #207, SAGINAW, MI 48603 TELEPHONE: 888-964-2227

**MASTER SERVICE AGREEMENT
APPROVED VENDOR AWARD
CONTRACT NUMBER: # 171AN-MTCWA2021-1226**

This Master Service Agreement (“Agreement”) is made by and between Cellco Partnership d/b/a “Verizon Wireless”, (“Seller”) with offices located at 10170 Junction Drive, Suite 200, Annapolis Junction, MD 20701, and MiCTA with mailing address located at 4352 Bay Road, #207, Saginaw, Michigan 48603.

WHEREAS, MiCTA is an association and its members are made up of non-profit colleges, universities, K-12 school systems, federal, state and local government units, health care providers, libraries and other non-profit entities;

WHEREAS, this agreement is for the benefit of all MiCTA member entities, entities eligible to become MiCTA members and which do so that elect to participate in the Agreement by executing a Member Participation Agreements (as defined below) (collectively “Members”);

WHEREAS, Seller wishes to provide to Members products and/or services as proposed in Seller’s response to RFP # MT-CWA 2021 for Cellular 4G/5G, Wireless Products, Services, Applications and Specialty Services and the terms set forth herein and in Member Participation Agreements (as defined below);

WHEREAS, MiCTA desires to facilitate the sale of Seller’s products and/or services to Members pursuant to the terms and conditions set forth herein;

WHEREAS, Seller is awarded Approved status, having met all requirements set by MiCTA, and prevailed in MiCTA’s comprehensive RFP process for MT-CWA 2021, been judged by MiCTA to be a good **value** for Seller’s service and product areas (as identified at the Approved section of MiCTA’s web site) based on price, quality, service, etc. as identified during the RFP evaluation process;

NOW, THEREFORE, in consideration of the promises and mutual covenants contained herein and other good and valuable consideration, the adequacy and receipt of which is hereby acknowledged, the parties agree as follows:

Definitions:

- a. Equipment (or equipment) means any device or accessory sold under this Agreement.
- b. Individual Liab Accounts means products or services purchased by Member employees for their personal use
- c. Institution Liab Accounts means products or services purchased by a Member under this Agreement and a Member Participation Agreement.
- d. Member or Members has the meaning provided in the Recitals, which, for the avoidance of doubt, excludes individuals seeking services for their personal use.

- e. Member Participation Agreement means an agreement between Seller and a Member incorporating the terms of this Agreement and providing for additional terms (if any) that will apply between Seller and the Member, as mutually agreed on by Seller and the Member.
- f. Order or purchase order means a purchase order or other purchasing document used to purchase products or services under this Agreement. Any terms and conditions in an Order that conflict with or are in addition to those of a Member Participation Agreement or this Agreement are considered null and void.

1. MASTER SERVICE AGREEMENT:

1.1. Seller agrees to offer to Members meeting credit criteria and have executed a Member Participation Agreement, products and services as set forth in the Seller's response to MT-CWA 2021, attached as Attachment A at the pricing in Attachment B, all under the terms of this Agreement and a Member Participation Agreement. For the avoidance of doubt, the products, services, pricing, and terms provided in this Agreement are not available to Individual Liable Accounts. Those accounts (Individual Liable Accounts) are provided a discount as stated in Seller's response to the RFP, subject to Seller's standard terms and conditions for consumers.

1.2. MiCTA hereby accepts Seller's offer to provide to Members the products and services under this Agreement, as set forth in Seller's response to the MT-CWA 2021 set forth in Attachment A, subject to the terms and conditions of this Agreement and the terms and conditions of the Member Participation Agreement, substantially similar to Attachment C, which each MiCTA Member must sign with Seller. A Member purchasing under this Agreement shall be bound the terms of this Agreement (as applicable to Member on purchases under this Agreement) as modified by the Member Participation Agreement, and will have those rights and responsibilities stated in the Agreement as regards purchases under this Agreement. A Member Participation Agreements shall not amend the following provisions of this Agreement: Master Agreement Term, Administrative Fee, or Reporting, and any attempt to amend such provisions shall be deemed null and void. Furthermore, any term or provision in a purchase order or other purchasing document that is in addition to or conflicts with the terms of this Agreement or Member Participation Agreement shall be considered null and void. Entities and institutions are solely responsible for ensuring they meet the eligibility requirements for purchasing under this Agreement, including that they are bona fide Members in good standing, and Seller shall have the right to terminate any Member Participation Agreement (including the right to purchase under this Agreement) if it is determined that an entity executing the Member Participation Agreement is not eligible to purchase under this Agreement.

1.3. Members may not resell any products or services provided under this Agreement. Members must also comply with the terms of purchase, including on activations and the ordering of devices. If fraud or abuse is discovered (such as a repeated pattern of purchasing discounted devices with service and disconnecting the service prior to the termination of the order or purchasing an excessive number of equipment or accessories compared to the number of active lines on the account), Seller may charge the full retail value for the associated service and equipment and terminate the associated purchase order and/or the Member Participation Agreement.

1.4. Each Member shall follow the terms and conditions of the Agreement and Member Participation Agreement as applicable to the Member. The terms of this Agreement shall govern purchases made by Members except as modified by a Member Participation Agreement. Each Member will be responsible for its own taxes, charges, fees, and liabilities. The Seller will apply the charges to and invoice each Member individually. Each Member will be responsible for providing any applicable tax exemption certificate. Seller will not issue credits for taxes billed before Seller receives from Member satisfactory evidence of exemption.

1.5. Purchase orders must be placed under this Agreement and a Member Participation Agreement before the termination date of this Agreement and Member Participation Agreement. Notwithstanding the expiration, cancellation or termination of this Agreement or Member Participation Agreement, Seller agrees to perform in accordance with the terms of any purchase orders then outstanding at the time of such expiration, cancellation or termination, for the stated term of the order.

1.6. Members are deemed to have consented to the sharing of Customer Proprietary Network Information (CPNI) and account information with MiCTA as a condition of utilizing this Agreement and its

associated pricing. Such information will only be used for purposes of calculating the administrative fees to which MiCTA may be entitled for administering this Agreement. In addition, an entity authorized to purchase under a Member Participation Agreement is deemed to have consented to the sharing of CPNI and account information with MiCTA and the Member that is the party to the Member Participation Agreement for the purposes stated above.

2. MASTER SERVICE AGREEMENT TERM:

2.1. This Agreement is effective when executed by both parties (“December 13, 2021”) and continues for five (5) years (“December 13, 2026”) **subject to the 9-month Proof of Performance, which is described in detail in Attachment D.**

3. MEMBER USE AGREEMENT:

3.1. Seller agrees that this Agreement is for the sole use of Members. MiCTA and Seller acknowledge that this Agreement and all related documents are subject to disclosure pursuant to a public sector Members’ state open records laws.

3.2. Seller and MiCTA agree that this Agreement supersedes all existing Master Service Agreements between Seller and MiCTA containing products and/or services within the scope of MT-CWA 2021. Nonetheless, any Member Participation Agreements between Seller and a Member concerning products within the scope of this Agreement that is still in effect under a prior Master Service Agreement between MiCTA and Seller shall remain in effect and be performed according to their terms until their expiration. Any new Member Participation Agreements would then be under the terms of this Agreement.

3.3. Where MiCTA and Seller execute a successor agreement to this Agreement, Members will be automatically transitioned to the successor agreement, unless the Members elect to opt out of the transition within thirty (30) days following written notice of the transition. Upon transition, Members will be bound to the terms of the successor agreement except to the extent modified by their Member Participation Agreement then in effect, which agreement and any modifications will be deemed to apply to the successor agreement.

4. SHIPPING AND DELIVERY, AND INSPECTION AND ACCEPTANCE:

4.1 All deliveries shall be F.O.B. destination with all transportation and handling charges paid by the Seller. Responsibility and liability for loss or damage shall remain with the Seller until acceptance, when responsibility shall pass to the Member except as to latent defects, fraud, and Seller’s warranty obligations. Transfer to title of the Equipment shall include the license to use any embedded software subject to associated licensing terms. All software and services are provided subject to associated license and use terms.

4.2 All products and services are subject to inspection at reasonable times and places before acceptance, which shall not exceed 30 days from the date of delivery. Upon inspection and if the Member finds products or services furnished to be incomplete or in non-compliant with bid specifications, the Member may reject the products or services and require Seller to correct them without charge. If Seller is unable or refuses to correct such products or services within a reasonable amount of time, the Member may cancel the associated purchase order in whole or in part. Seller shall provide prepaid shipping labels for all products returned under this paragraph. The warranty period shall begin upon acceptance.

5. CREDIT CRITERIA:

Seller is not obligated to provide service to a Member that does not satisfy Seller’s credit criteria.

6. PAYMENT:

6.1 Payment. Payment is due within thirty (30) days following the date a product or service is delivered, or the date a correct invoice is received, whichever is later, unless otherwise specified within the Order. After 45 days the Seller may assess overdue account charges up to a maximum rate of one percent per

month on the outstanding balance, unless a different late payment amount is specified in a Member Participation Agreement, purchase order, or otherwise prescribed by applicable law. Payments will be remitted by mail or electronic funds transfer (EFT). Payments may also be made through "Purchasing Card" at no additional charge.

6.2 Offer Recovery Fee: Seller is able to make equipment under this Agreement available to Members at significantly lower prices than the manufacturer's list prices by offering various subsidies in exchange for the Member meeting certain conditions. If the Member purchases Equipment from Seller at a discounted price and then fails to activate the Equipment under the designated price plan within thirty (30) days following delivery, or, prior to the expiration of 24 months after the date of activation, disconnects the Equipment from the Verizon network or moves the Equipment to a Lesser Price Plan, Seller may recover an Offer Recovery Fee (as defined below) for the Equipment. The Offer Recovery Fee will be the difference between the full retail price of the Equipment at time of purchase and the discounted price paid by the Customer for the Equipment, plus any additional service discounts, credits, waived fees, and other offers provided, less 1/24 of that amount for each month the Equipment was connected to the line of service. A Lesser Price Plan is; a) for smart phones, any plan that is less than \$19.99 per month, plus required data feature (voice and data bundles qualify) after any applicable discounts; b) for internet-only devices, any plan that is less than \$19.99 per month after any applicable discounts; and c) for basic phones, any plan that is less than \$14.99 per month after any applicable discounts.

7. WARRANTY:

Unless specified in any other attachment or referenced document under this Agreement, this Warranty section governs. The Seller warrants for a period of one year from acceptance ("Warranty Period") that: (a) equipment sold under this Agreement will perform according to all specific claims that the Seller made in its response to the solicitation, and (b) will be free of material defects. In the event of breach of the warranty, the Seller will repair or replace (at no charge to the Member, including, packaging and prepaid shipping labels) the equipment whose nonconformance is discovered and made known to the Seller during the Warranty Period. This rights under this paragraph represent the sole remedy for a Member in the event of a breach of this Warranty.

8. RELATIONSHIP OF PARTIES:

8.1. Neither Party shall have the authority to bind the other by contract or otherwise or to make representations as to the policies and procedures of the other except as specifically authorized by this Agreement.

8.2. Seller and MiCTA acknowledge and agree that the relationship arising from this Agreement does not constitute or create a general agency, joint venture, partnership, employee relationship or franchise between them, and that Seller is an independent contractor with respect to the services provided under this Agreement.

8.3 This Agreement is not intended to and does not create any third party beneficiaries, nor shall any third party beneficiaries be inferred by operation or otherwise.

9. CONTRACT DOCUMENTS:

The documents that comprise this Agreement are this Agreement and any attachments or addenda, the MT-CWA 2021, the Seller's response to such RFP and any attachments or addenda. Each Member that purchases service from Seller shall also have a Member Participation Agreement with Seller.

10. RESOLVING CONFLICTING LANGUAGE:

In the event of a conflict of language among any of the contract documents, the conflict shall be resolved by reference to the documents in the following order: first, a Member Participation Agreement (with respect to a Member and Seller), second, this Agreement and attachments or addenda, third, the Seller's response to the RFP and any attachments or addenda, and fourth, the MT-CWA 2021 and any attachment or addenda. Any contractual clarifications mutually agreed upon in writing in an amendment subsequent to this Agreement will supersede the above listed documents.

11. GEOGRAPHICAL/ACCOUNT REPRESENTATIVE:

Seller agrees to designate an Account Representative to be the primary point of contact for MiCTA under this Agreement, and for escalation and expediting problem solving. for any/all Members regardless of their physical location. In addition, the Account Representative is the responsible contact for reporting to MiCTA on a periodic basis, as required under the reporting provisions of this Agreement in Attachment D.

Additionally:

11.1 Seller agrees to have the Account Representative in place within two (2) weeks of signing this Agreement.

11.2 Seller agrees to notify MiCTA of any personnel changes with the assigned Account Representative and agrees to use reasonable efforts to fill the position with a skilled and knowledgeable replacement prior to the position becoming vacant.

11.3 Seller agrees to consider in good faith a request by MiCTA to replace the Account Representative.

12. MARKETING AND SALES AIDS:

12.1 MiCTA shall help promote the Seller's services or equipment according to a mutually agreed upon marketing plan provided by the Seller.

12.2 Upon request, Seller shall provide to MiCTA promotional materials related to the Seller's products and/or services.

12.3 Seller shall provide MiCTA with product literature to be used by MiCTA in its activities as provided by this Agreement.

12.4 Seller shall provide a link dedicated to this Agreement back to Seller's web site to be installed on the MiCTA web site.

13. LOGO AND NAMES:

The logos and names of each party is proprietary to that party. Each party is only authorized to use the other party's Marks, Service Marks, Logos, etc. on corporate mailings, web pages, promotions, etc. only in connection with the products and/or services covered by this Agreement with the written permission of the other party.

14. FORCE MAJEURE:

Neither Party hereto shall be deemed to be in default of any provision of the Contract for any failure in performance resulting from acts or events beyond the reasonable control of such Party. For purposes of the Contract, such acts shall include, but not be limited to, acts of God, civil or military authority, civil disturbance, war, strikes, fires, floods, other catastrophes, or other events beyond the Parties' reasonable control; provided however, that the provisions of this section shall not preclude either Party from canceling or terminating the Contract, or any order for any product or service included herein, as otherwise permitted hereunder, on any Force Majeure that extends more than sixty (60) days.

15. LIVING DOCUMENT:

The parties agree to treat this Agreement as a living document to allow for industry and technology advances, and to add products and services to Attachment A of this Agreement as mutually agreed in writing from time to time. Seller and MICTA will confer on a regular, periodic basis, at mutually agreeable times and locations, in order to conduct a review to evaluate the possible addition of new Seller product/service offerings to this Agreement. Should MICTA and Seller reach mutual agreement regarding pricing and/or discounts for any/all new products and/or services the parties will add them to this Agreement by written amendment.

16. MICTA PRICING AND PRICE ADJUSTMENTS:

Pricing provided in Attachments A & B, will be offered to all Members that meet requirements for the plans (e.g. public safety plan would be reserved for qualified public safety entities).

17. PRICING REVIEW DATES:

Seller's approved vendor status will become effective upon execution of this Agreement by all parties. Seller's Contract price list(s) for products/services will be released to Members no later than one (1) week after contract execution.

18. INVOICE TERMS:

Seller will provide monthly invoices directly to Members for products and services provided under this Agreement and the Members Participation Agreement. Each invoice shall include a detailed breakdown of the products and services being provided.

Seller agrees to provide Members Net 30-Days invoice terms, unless otherwise agreed with the Member.

19. MEMBER'S EXISTING PARTICIPATION AGREEMENTS WITH SELLER:

Members who have existing unexpired Member Participation Agreements with Seller for the same products and services will be entitled to (1) continue under the existing Member Participation Agreement, or (2) immediately renew with Seller under the terms of this Agreement, or (3) Member and Seller may mutually agree to enter a new Member Participation Agreement under this Agreement.

20. ORDINANCES AND REGULATIONS:

Seller shall comply with all the applicable statutes, ordinances, and regulations of federal, state, and local governments.

21. COMPLIANCE WITH LAW:

Seller shall operate in full compliance with all laws, rules and regulations applicable to, and maintain in force all licenses and permits required for its performance under this Agreement.

22. GOVERNING LAW:

The laws of the State of Michigan shall govern this Agreement, including all matters relating to the validity, construction, performance and enforcement thereof. Any Member Participation Agreement entered into by Seller and individual Members will be governed by and construed in accordance with the laws of the state in which the Member is domiciled.

23. NO WAIVER:

No waiver of any of the provisions of this Agreement shall be binding unless it is in writing and signed by both parties. The failure of either party to insist on the strict enforcement of any provision of this Agreement shall not constitute a waiver of any provision and all terms shall remain in full force and effect.

24. SEVERABILITY:

No provision of this Agreement which may be deemed illegal, invalid or unenforceable will in any way invalidate any other provisions of this Agreement, all of which will remain in full force and effect.

25. BINDING EFFECT AND ASSIGNMENT:

This Agreement will be binding upon and inure to the benefit of the parties, their successors and assigns. Neither Party may not assign or otherwise transfer this Agreement, in part or in whole, or any of its interest herein without the prior written consent of the other Party. Such consent will not be unreasonably withheld. Seller may assign the Agreement without MiCTA's consent to any affiliate (entity that controls, is controlled by, or is under common control with Seller) or any entity that purchases all or substantially all of Seller's assets so long as the services provided to Members are unaffected.

26. CANCELLATION/TERMINATION:

26.1. Either party may terminate this Agreement with cause for material breach of this Agreement provided written notice of the breach has been given and such breach has not been cured within thirty (30) days after delivery of such notice, or such longer period reasonably required, provided that the party has initiated and is diligently pursuing efforts to cure. See also Attachment D – Proof of Performance during first nine (9) months of this Agreement. Either Party may also terminate this Agreement for its convenience on ninety (90) days prior written notice to the other.

26.2 In the event a Member uses any products or services in a manner that a) is prohibited by the Agreement, or b) that is contrary to the intent of, or is otherwise not contemplated under, the Agreement, the Seller shall have the right to provide written notice to the Member of the breach and provide the Member fifteen (15) to cure the breach. If after fifteen (15) days the Member does not cure the breach, the Seller may suspend use of products or services, or cancel the purchase order or the Member Participation Agreement associated with the breach, in whole or in part.

26.3 A Member may terminate its Member Participation Agreement for its convenience on ninety (90) days prior written notice.

26.4 Members shall be responsible for all sums due and owed the seller for products or services provided under this Agreement.

26.5 Any termination shall not affect any party's rights that accrued prior to termination, including the right of payment of Seller for products or services delivered and accepted.

27. COPYRIGHT:

Seller represents and warrants that it has all rights necessary to provide ownership rights or licensed use, as applicable, of the products and services made available under this Agreement and Member Participation Agreement.

28. INDEMNIFICATION:

Subject to the other limitations set forth in this agreement, Seller, to the extent permitted by law, shall indemnify, defend, and hold harmless the Member from and against all losses, liabilities, damages, and all related costs and expenses incurred in connection with any action or proceeding threatened or brought against the Member by a third party to the extent arising out of a breach by Seller of this Agreement, or a claim that products or services sold under this Agreement infringe the intellectual property rights of a third party, provided, with respect to an infringement claim, the products and services are not altered, or combined with other products or services (except as expressly agreed to by Seller in writing). The foregoing is subject to the Member providing Seller with prompt notice of the claim, and Seller having the sole control of the defense, including all rights to settle. Seller shall have the right to replace any product or services subject to an infringement claim, modify the product or service so that it is no longer infringing, or to have the Member cease using the product or service and receive a refund of monies paid adjusted for any period of use by the

Member. The foregoing provides the sole remedy for MiCTA and Members on any claim of infringement or misappropriation of third party intellectual property.

29. APPROPRIATED FUNDING

Members purchasing products, services, and/or support awarded under this Agreement and a Member Participation Agreement may be subject to yearly appropriated funding. Therefore, Member shall have the right to terminate multi-term agreements whenever funds are not appropriated, or otherwise made available to support continuation or performance in any fiscal year succeeding the first, provided that Member shall remain obligated to pay for any products or services delivered as of the termination date. Member recognizes that this does not affect either the Member's rights or the Seller's rights under any termination clause in the Agreement.

30. LIMITATION OF LIABILITY:

NONE OF MICTA, SELLER, OR ANY MEMBER, NOR THEIR AGENTS OR VENDORS, WILL BE LIABLE TO THE OTHERS, THEIR EMPLOYEES OR AGENTS FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST BUSINESS, OR OTHER COMMERCIAL OR ECONOMIC LOSS, WHETHER SUCH DAMAGES ARE CLAIMED FOR BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), BREACH OF WARRANTY OR OTHER THEORY, AND REGARDLESS OF WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES UNLESS APPLICABLE LAW FORBIDS A WAIVER OF SUCH DAMAGES. UNLESS DIRECTLY CAUSED BY THE WILLFUL MISCONDUCT OF SELLER, SELLER WILL NOT BE LIABLE TO MICTA A MEMBER, OR ANY PERSON OR ENTITY, ITS EMPLOYEES OR AGENTS FOR INJURY TO PERSONS OR PROPERTY, LOSSES (INCLUDING ANY LOSS OF BUSINESS), DAMAGES, CLAIMS OR EXPENSES OF ANY KIND CAUSED DIRECTLY OR INDIRECTLY BY (1) THE EQUIPMENT; (2) SOFTWARE OR APPLICATIONS ON OR USED WITH THE EQUIPMENT OR WITH WIRELESS SERVICE (OR THE USE OR LOSS OF USE THEREOF); (3) LOSS OF OR WRONGFUL ACCESS TO DATA STORED BY SELLER; OR (4) ANY INTERRUPTION OF WIRELESS SERVICE. IN NO EVENT WILL SELLER OR ITS VENDORS BE LIABLE FOR LOSSES, DAMAGES, CLAIMS OR EXPENSES OF ANY KIND ARISING OUT OF THE USE OR ATTEMPTED USE OF, OR THE INABILITY TO ACCESS, LIFE SUPPORT OR MONITORING SYSTEMS OR EQUIPMENT, 911 OR E911, OR OTHER EMERGENCY NUMBERS OR SERVICES.

31. SURVIVORSHIP OF PROVISIONS:

All clauses of this Agreement that by their express terms survive the expiration or termination of this Agreement shall so survive, including (i) Governing Law, (ii) Assignment, and (iii) MiCTA Administrative Fee and Audit Functions, as defined in this Agreement. The general and procedural provisions of this Agreement, which may be relevant to enforcing the obligations or duties of the Parties that accrued prior to, or survive the termination of the Agreement, will survive the expiration or termination of this Agreement until the obligations or duties are performed or discharged in full.

32. NOTICES:

33.1 Notices to be given pursuant to this Agreement will be in writing and will be deemed to have been duly and properly given on the date delivered to the other Party at the address provided below:

Seller at:

Cellco Partnership d/b/a "Verizon Wireless"
10170 Junction Drive, Suite 200
Annapolis Junction, MD 20701

Attention: Director, Contracts Management

or at such addresses as seller may designate, in writing, from time to time, or to MiCTA addressed as follows:

MiCTA
Tim von Hoff, Chief Executive Officer
4352 Bay Road #207
Saginaw, Michigan 48603

or at such address as MiCTA may designate, in writing, from time to time.

33. HEADINGS:

The section numbers and/or captions appearing in this Agreement are inserted only as a matter of convenience and are in no way intended to define, limit, construe or describe the scope or intent of such sections of this Agreement, or in any way affect this Agreement.

34. IMPLEMENTATION DATES:

Seller's Approved status, as applicable, will become effective upon execution of this Agreement by all parties. MiCTA and Seller shall exercise all reasonable efforts, consistent with Article 12 of this Agreement, Marketing Support and Sales Aids, to make Seller's price list(s) for products/services, as set forth in Attachments A and B to this Agreement, available to Members as soon as practicable after the Effective Date of this Agreement

35. ENTIRE AGREEMENT:

This Agreement supersedes and replaces all prior and contemporaneous agreements, understandings and representations, whether oral or written, between the parties and relating to the subject matter hereof, constitutes the entire understanding of the parties with respect to the subject matter of this Agreement. This Agreement may not be modified, changed, altered, or amended except by an express written agreement signed by duly authorized representatives of the parties hereto.

36. CONTRACT EXECUTION:

In Witness Whereof, in consideration of the mutual covenants set forth above and for other goods and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Agreement and have caused their duly authorized representatives to execute this Agreement.

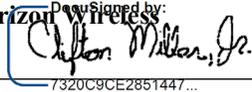
FOR: MiCTA



Tim von Hoff
Chief Executive Officer

Date: December 16, 2021

FOR: Verizon Wireless



Authorized Signature
TITLE Director-Contract Management

Date: December 15, 2021



4352 BAY ROAD #207, SAGINAW, MI 48603 TELEPHONE: 888-964-2227

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ATTACHMENT A – SELLERS MiCTA PROGRAM OFFERING



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ATTACHMENT B – SELLERS MiCTA PROGRAM PRICING



MiCTA Pricing Catalog Attachment B



Definitions:

1. **Bring Your Own Device (BYOD) Equipment:** Any device that a customer purchases from a third party or Verizon at full retail price, without subsidies, credits or other discounts.
2. **Customer:** A MiCTA Member as defined under the Agreement
3. **Eligible Data Feature(s):** Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.
4. **Eligible Plan(s):** Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.
5. **Equipment:** Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.
6. **Government Subscriber:** An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.
7. **Machine to Machine Service (M2M Service):** M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.
8. **M2M Line(s):** An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.
9. **Subsidized Equipment:** Purchased at Verizon Wireless government matrix and/or government promotional price.
10. **Subsidized Plan:** Verizon Wireless voice, data or M2M plan under this agreement eligible for Subsidized Equipment purchase.
11. **Wireless Service:** Each and every radio service provided directly or indirectly by Verizon Wireless.

Legacy Plans: Legacy Agreements: Verizon Wireless will allow MiCTA Members who are currently procuring services from Verizon Wireless pursuant to previously offered calling plans contained in their existing agreements ("Legacy Agreements"), to continue receiving such services at the pricing, terms and conditions contained in such Legacy Agreements until such Subscribers either migrate to the pricing under this Agreement as set forth below or terminate pursuant to the Legacy Agreements; however, such inactive calling plans and associated discount programs contained in the Legacy Agreements will no longer be available for Member Subscribers activating service, upgrading a device, or changing calling plans upon execution of a Participation Agreement under this Agreement. Any monthly access discounts, usage discounts, revenue discounts or rebates currently offered under such Legacy Agreements shall be discontinued upon execution of a Participation Agreement under this Agreement.

Plans, Features, Rates and Charges: The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Commercially Available Plans options, features, and applications may be made available under this agreement. Information about Commercially Available Plans, options, features, and applications (i.e., any calling plan, IoT solution, or turnkey solution that is made commercially available to Verizon's B2B and/or Consumer customers) and their terms and conditions may be obtained on verizonwireless.com or from Verizon Wireless government sales representatives. Commercially Available Plans, options, features, and applications may be modified and/or removed from the contract at any time as they are modified or discontinued commercially. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.

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Term as long as Customer does not change plans on that line. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchased at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available to purchases made through agents or at retail store locations.

Term of Lines (Line Term): The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (24 months or 2 years). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

M2M Management Center (ThingSpace Manage): The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. The M2M Management Center set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless retains full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof.

Access Discount: Government Subscribers are eligible for a 23% access discount on qualified plans and features where noted.

Accessory Discount. Government Subscribers are eligible to receive a 25% discount from the retail price of qualifying accessories.

Subsidized Equipment: Subsidized equipment (Equipment) purchased under MiCTA is provided to the Customer at a significant discount, subject to the Customer meeting certain conditions. If the Customer fails to activate the Equipment under the designated price plan within thirty (30) days following delivery, or, at any time during the first 24 months after the Equipment is activated, moves the Equipment to a Lesser Price Plan or disconnects the Equipment from the network, the Customer shall pay an Offer Recovery Fee (as defined below). A Lesser Price Plan is; a) for smart phones, any plan that is less than \$19.99 per month, plus required data feature (voice and data bundles qualify) after any applicable discounts; b) for internet devices, any plan that is less than \$19.99 per month after any applicable discounts; and c) for basic phones, any plan that is less than \$14.99 per month after any applicable discounts.

Offer Recovery Fee: We are able to make Equipment available to our government customers at significantly lower prices than the manufacturer's list prices by offering various subsidies in exchange for the customer meeting certain conditions. Here, if the Customer purchases Equipment from Verizon Wireless at a discounted price and then fails to activate the Equipment under the designated price plan within thirty (30) days following delivery, or, prior to the expiration of 24 months after the date of activation, disconnects the Equipment from the Verizon network or moves the Equipment to a Lesser Price Plan, Verizon Wireless may recover an Offer Recovery Fee for the disconnected Equipment. The Offer Recovery Fee will be the difference between the full retail price of the Equipment at time of purchase and the discounted price paid by the Customer for the Equipment, plus any additional service discounts, credits, waived fees, and other offers provided, less 1/24 of that amount for each month the Equipment was connected to the line of service.

Verizon Basic Phone Plans

Verizon Basic Phone and 200 Min Phone Plan/4G LTE Basic Phone

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Device Access Fee	\$15.00
Domestic Anytime Voice Allowance Per Month	200
Voice Per Minute Rate After Allowance	\$0.25
Domestic Data Allowance	100 MB
Data Overage Rate	\$10.00 per GB
Domestic Long Distance	Included
Domestic Text Messages	Unlimited
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice- capable basic phone, except that existing lines on 3G basic phone may change to these plans while 3G service is available. 4G Service requires for 4G Equipment and 4G Coverage.

Voice Account Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Voice Profile Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing across multiple accounts on the same profile/Company ID will be applied proportionally to all lines with overages.

Verizon Basic Phone and 400 Min Phone Plan/4G LTE Basic Phone

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Device Access Fee	\$20.00
Domestic Anytime Voice Allowance Per Month	400
Voice Per Minute Rate After Allowance	\$0.25
Domestic Data Allowance	100 MB
Data Overage Rate	\$10.00 per GB
Domestic Long Distance	Included
Domestic Text Messages	Unlimited
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice- capable basic phone, except that existing lines on 3G basic phone may change to these plans while 3G service is available. 4G Service requires for 4G Equipment and 4G Coverage

Voice Account Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Voice Profile Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing across multiple accounts on the same profile/Company ID will be applied proportionally to all lines with overages.

Verizon Basic Unlimited Phone Plan/4G LTE Basic Phone

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Device Access Fee	\$25.00
Domestic Anytime Voice Allowance Per Month	Unlimited
Voice Per Minute Rate After Allowance	N/A
Domestic Data Allowance	100 MB
Data Overage Rate	\$10.00 per GB
Domestic Long Distance	Included
Domestic Text Messages	Unlimited

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available Current coverage details and additional plan information can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice-capable basic phone, except that existing lines on 3G basic phone may change to these plans while 3G service is available. 4G Service requires for 4G Equipment and 4G Coverage.

Verizon Smartphone Plans

Verizon Smartphone and 200 Voice Minute Plan

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Device Access Fee	\$35.00
Domestic Data Allowance	Unlimited
Domestic Mobile Hotspot	\$5.00 additional per month
Monthly Anytime Minutes Shared	200
Per Min Rate After Allowance	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Domestic and International Messaging Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on this plan must be on 4G HD voice-capable smartphones, except that existing lines on 3G smartphones may change to this plan while 3G service is available.

¹Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com. Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice. Voice Account Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Voice Profile Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing across multiple accounts on the same profile/Company ID will be applied proportionally to all lines with overages.

Verizon Smartphone and 400 Voice Minute Plan

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Device Access Fee	\$40.00
Data Allowance*	Unlimited
Domestic Mobile Hotspot	\$5.00 additional per month
Monthly Anytime Minutes Shared	400
Per Min Rate After Allowance	\$0.25
Domestic Mobile to Mobile Minutes	Unlimited
Domestic and International Messaging Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on this plan must be on 4G HD voice-capable smartphones, except that existing lines on 3G smartphones may change to this plan while 3G service is available.

¹Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com. Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Voice Account Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Voice Profile Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing across multiple accounts on the same profile/Company ID will be applied proportionally to all lines with overages.

Custom 4G Verizon Unlimited Smartphone Plan for Public Sector

This plan reflect the monthly access fee discount. No additional discounts apply. Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan

Monthly Access Fee	\$65.00 (23655)
Monthly Access Fee (Discount Applied)	\$50.05
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited ¹
Domestic Mobile Hotspot	Unlimited ²
Domestic and International Messaging Allowance	Unlimited ³

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

¹In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

² Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

³ Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com. ***Plan 23655 is eligible to use Travel SPO 383. Please visit verizonwireless.com/international for rates and destinations, which are subject to change without notice. ***

Custom Business 5G Ultra-Wideband Bolt-On Feature

Not eligible for discounts.

Monthly Access Fee

\$10.00

Notes: Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, where available. Current coverage details can be found at www.verizonwireless.com/5G. This feature is only available to 5G UWB capable smartphones on Custom Unlimited Business Plan for Smartphones. (Plan Code23655).

Verizon North America Plan

Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts

Monthly Access Fee	\$70.00 (99719)
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance*	Unlimited
Canada & Mexico Data and Messaging Allowance**	Unlimited
Mobile Hotspot^	Included
Domestic, Canada and Mexico Long Distance Toll Free^^	Included
International Messaging Allowance^^^	Unlimited

Notes: Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

**For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day.

^Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^^^Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to verizonwireless.com.

Data Sharing: Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

Verizon Wireless Data Plans

Custom Business Plans for Data Devices

These plans reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee Before Discount	\$10.00 (31598/37343)	\$38.96 (31591/31600)	\$39.99 (98715)
Monthly Access Fee After Discount	\$10.00	\$31.17	\$39.99
Shared Data Allowance	150KB (Shared)	4GB (Shared)	Unlimited*
Data Overage Rate	\$10.00 per GB	\$10.00 per GB	N/A

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G data devices, such as USBs, tablets, notebooks, jetpacks, etc., as indicated above, except that existing lines on 3G data devices may change to these plans while 3G service is available.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Verizon Wireless Business Intelligence Plans

LTE Business Internet 10 Mbps Speed Tier Mobile Broadband Plans*

These plans are eligible for monthly access fee discounts.

Monthly Access Fee¹	\$70.00	\$90.00	\$140.00	\$190.00
Speed Tier Limit (Up to)²	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up To)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. These plans are restricted to the Verizon Wireless 5G Nationwide® network and 4G network (domestic and international roaming are not available). For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra Wideband network. *These plans are for mobile broadband service, and only available to select Customer-provided data routers.

¹The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle.

²Speeds represent the maximum speed but may be lower in the event of network congestion.

³After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.

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4If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed.

Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for message sent or received.

These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, public/Guest Wi-Fi, and web hosting systems without prior approval from Verizon Wireless.

LTE Business Internet 50 Mbps Speed Tier Mobile Broadband Plans*

These plans are eligible for monthly access fee discounts.

Monthly Access Fee¹	\$80.00	\$100.00	\$150.00	\$200.00
Speed Tier Limit (Up to)²	50 Mbps	50 Mbps	50 Mbps	50 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up To)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. These plans are restricted to the Verizon Wireless 5G Nationwide® network and 4G network (domestic and international roaming are not available). For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra Wideband network. *These plans are for mobile broadband service, and only available to select Customer-provided data routers. These price plans cannot be back-dated.

1The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle.

2Speeds represent the maximum speed but may be lower in the event of network congestion.

3After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

4If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed.

Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for message sent or received.

These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, public/Guest Wi-Fi, and web hosting systems without prior approval from Verizon Wireless.

Verizon Public Safety Plans

Custom 4G Unlimited Basic Phone Plan for National Security, Public Safety, and First Responders

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$22.99 (16810)
Monthly Minutes in U.S	Unlimited
Domestic Messaging Allowance	Unlimited
Domestic Data Allowance	100MB
Domestic Data Overage	\$10.00 per GB

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan. This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$39.99 (16807)
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance⁽¹⁾	Unlimited
Domestic Messaging Allowance	Unlimited

Optional Service Feature

Domestic Mobile Hotspot	\$5.00 additional per month (76440)
Push-to-Talk Plus	\$2.00 additional per month (81129/81174)

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. (1) Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection.

Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to National Security, Public Safety, and First Responders customers only as defined by the following NAICS (formerly SIC) Codes:

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan. This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$39.99 (20300)
Domestic Data Allowance⁽¹⁾	Unlimited

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. (1) Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile device applications. Dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this rate plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Custom 4G Unlimited Push to Talk Plus Only Plan for National Security, Public Safety, and First Responders

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	\$17.99 (96626-4G Only and 96625-3G/4G)
Monthly Push to Talk Plus Minutes	Unlimited
Domestic Voice Per Minute Rate	\$0.25

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Mobile Broadband Priority Feature for National Security, Public Safety, and First Responders

Monthly Access Fee Per MDN	\$0.00 (86124)
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Notes: Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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Push To Talk Responder Public Safety

Push to Talk Responder licenses are not eligible for any further discounts.

Monthly Access	\$12.00 per month
Product Description	Push to Talk Responder Service VoiceOnly (1) (87911)
Notes	Calls will not be rated

Optional Feature Must be added with above if selected

Monthly Access	\$12.00 per month
Product Description	Push to Talk Responder withInteroperability (2) (87694)
Notes	Calls will not be rated

Software

Monthly Access	\$3,000 per chair
Product Description	Dispatch SW License VZMCPTTDISPCLSW
Notes	One time charge

Notes: Coverage includes the Verizon Wireless 4G network only. Usage outside of the United States is not supported. Lines activating on these plans must be on 4G HD voice-capable smartphones.

^ As a condition for accessing and using Push To Talk Responder, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

Push to Talk Responder users have the capability to make PTT calls, video calls, send and receive message and send/receive data files via the Push to Talk Responder application. Push to Talk Responder services will be charged based on the type of services the user is using as follows:

1. Push to Talk Responder service voice only can be added to any Smartphone plan as a stand-alone feature.
2. Push to Talk Responder Interoperability calls cannot be stand-alone features with any Smartphone plan.

They must be added with the Push to Talk Responder service w/o video.

** These features cannot be used with any other Push to Talk Plus plans or Features **

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
v.121321

Group First Response for National Security, Public Safety, and First Responders

Features \$25.00 and above are eligible for monthly access discounts.

Description	Monthly Access Fee	Feature Code
^Group First Response ⁽¹⁾	87781	\$35.00
Push to Talk Plus Video ^{(1), (2)}	87787	\$20.00

Notes: Group First Response features work with 5G Nationwide@ network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide@ network is a separate network from Verizon's 5G Ultra-Wideband network.

¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have a Push to Talk Plus feature to be eligible to purchase Group First Response.

²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.

^As a condition for accessing and using Group First Response, the Purchasing Entity must have authorized access from Verizon to use Responder Private CoreInternet Access.

Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.

****Disclaimer: These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the below NAICS (formerly SIC) codes.

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Group First Response for Non Public Safety Customers

Features are NOT eligible for monthly access discounts.

Description	Monthly Access Fee	Feature Code
^Group First Response ⁽¹⁾	\$35.00	87781
Push to Talk Plus Video ¹⁽²⁾ ,	\$20.00	87787

Notes: Group First Response features work with 5G Nationwide@ network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide@ network is a separate network from Verizon's 5G Ultra-Wideband network.

¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have an active Push to Talk Plus feature to be eligible to purchase Group First Response.

²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.

^Group First Response requires each line to have Responder Private Core Internet Access (RPC IAC) on their lines to enable the feature.

Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.

****Disclaimer: These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the below NAICS (formerly SIC) codes:

Water

924110	Water Infrastructure
221320	Sewage Treatment Facilities
221310	Water Supply and Irrigation Systems

Transportation

482111	Railway Transportation
481111	Passenger Air Transportation
481112	Freight Air Transportation
483111	Shipping Transportation
491110	Postal Service

Information Technology

541512	Computer Integration
541519	Computer Disaster Recovery

Chemical

561612	Protective Services
541330	Chemical Engineering
541690	Chemical Engineering

Consulting

239210	Pharmaceutical
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Telecommunications

238210	Alarm Systems
334290	Alarm Systems
561620	Alarm Systems

Critical Manufacturing

237310	Highway, Street and Bridge Construction
811310	Industry Equipment Repair
236210	Industrial Building Construction
211113	Extraction
236220	Construction Management

Energy

333611	Wind Turbine
221111	Hydroelectric Power Generation

221122	Electric Power Distribution
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221118	Other Electric Power Generation
221210	Natural Gas Distribution
221113	Nuclear Electric Power Generation
562211	Hazardous Waste Treatment and Disposal

Health Care and Public Health

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
v.121321

Communications

5177110 Telecommunications, Wired
 517212 Cellular and other Wireless

621112 Health Care Practitioners
 923120 Public Health Programs

Group First Response Dispatch and Video Bundle Licenses

License Bundles are NOT eligible for monthly access discounts.

Description	License Bundles	Frequency	Price
Dispatch Group CommandWith Video	DIS_PTT_GROUP_CMD_VIDEO	Monthly	\$300.00
Dispatch Group Advancewith LMR and Video	DIS_PTT_GROUP_ADV_LMR_VIDEO	Monthly	\$281.00
Dispatch Group Commandwith LMR and Video	DIS_PTT_GROUP_CMD_LMR_VIDEO	Monthly	\$306.00
Dispatch PTT+ with LMRand Video	DIS_PTT_LMR_VIDEO	Monthly	\$236.00
Dispatch Group Advancewith Video	DIS_PTT_GROUP_ADV_VIDEO	Monthly	\$275.00
Dispatch PTT+ with Video	DIS_PTT_VIDEO	Monthly	\$230.00

Notes: All lines must have a Group First Response compatible device with an active Push to Talk Plus feature to be eligible to purchase Group First ResponseDispatch and Video Bundles.

Verizon Wireless Preemption Service Feature for National Security, Public Safety, and First Responders

Monthly Access Fee Per MDN \$0.00 (86428 Basic/Smart Phone and 86433 Non-Phone)

Notes: Preemption Service (“Preemption”) is a capability that reallocates network resources to customers so that they can connect in emergencies. In those uncommon times when the network is fully utilized, Preemption automatically activates to provide approved personnel uninterrupted access to the network. It helps ensure our national security, public safety, and first responder customers can continue to communicate with each other during times of high network use. Preemption capability is available on the Verizon Wireless 3G and 4G LTE data network. While Preemption capability may also be available on the networks of Verizon Wireless’s domestic roaming partners, Verizon Wireless makes no representation of Preemption availability or reliability on such networks. Preemption is limited to select service rate plans and cannot be used in conjunction with devices or service plans utilized with dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited from using this feature. Please note: Calls to 911 are never preempted. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

- | | |
|--|---|
| 485111 Mixed Mode Transit Systems (Rail & Buses) | 922190 Other Justice, Public Order, and Safety Activities |
| 485112 Commuter Rail Systems | 913120 Administration of Public Health Programs |
| 621910 Ambulance Services | 928110 National Security |

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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922110 Courts
 922120 Police Protection
 922130 Legal Counsel and Prosecution
 922140 Correctional Institutions
 922150 Parole Offices and Probation Offices
 922160 Fire Protection (except private)

926120 Regulation and Administration of Transportation Programs
 926150 Regulation, Licensing, and Inspection of Commercial Sectors
 926130 Regulation and Administration of Comms, Electric, Gas, Utilities
 921150 American Indian and Alaska Native Tribal Governments
 921190 Other General Government Support
 921110 Executive Offices

Private Responder Core Service for National Security, Public Safety, and First Responders

Monthly Access Fee

\$0.00

Verizon Wireless Private Responder Core Service for National Security, Public Safety, and First Responders ("Private Core"): Private Core separates wireless data communications from commercial and consumer traffic on our network. This service is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

National Security/First Responder/Public Safety

621910 Ambulance Services
 922110 Courts
 922120 Police Protection
 922130 Legal Counsel and Prosecution
 922140 Correctional Institutions
 922150 Parole Offices and Probation Offices

Water

924110 Water Infrastructure
 221320 Sewage Treatment Facilities
 221310 Water Supply and Irrigation Systems

Transportation

482111 Railway Transportation
 481111 Passenger Air Transportation
 481112 Freight Air Transportation
 483111 Shipping Transportation
 491110 Postal Service

Information Technology

541512 Computer Integration
 541519 Computer Disaster Recovery

Chemical

561612 Protective Services
 541330 Chemical Engineering
 541690 Chemical Engineering

Consulting

239210 Pharmaceutical

Communications

5177110 Telecommunications, Wired
 517212 Cellular and other Wireless

922160 Fire Protection (except private)
 922190 Other Justice, Public Order, and Safety Activities
 928110 National Security
 921150 American Indian and Alaska Native Tribal Governments
 921190 Other General Government Support
 921110 Executive Offices

Telecommunications

238210 Alarm Systems
 334290 Alarm Systems
 561620 Alarm Systems

Critical Manufacturing

237310 Highway, Street and Bridge Construction
 811310 Industry Equipment Repair
 236210 Industrial Building Construction
 211113 Extraction
 236220 Construction Management

Energy

333611 Wind Turbine
 221111 Hydroelectric Power Generation
 221122 Electric Power Distribution
 221118 Other Electric Power Generation
 221210 Natural Gas Distribution
 221113 Nuclear Electric Power Generation
 562211 Hazardous Waste Treatment and Disposal

Health Care and Public Health

621112 Health Care Practitioners
 923120 Public Health Programs

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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Local Network Command – National Security, Public Safety, and First Responder

This feature is NOT eligible for monthly access discounts.

Monthly Access Fee for First Responders (88112) \$0.00 Customers may process an uplift that may auto renew within a 23 hr. period

Notes: Local Network Command (LNC) is a tool that provides on-demand local control of pre-selected users' network quality of service enhancement on a temporary basis. As a condition for accessing and using Local Network Command, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

**Uplift will renew up to three (3) times after original uplift request, based on the length of time of the original uplift. Total uplift time (original and renewed) cannot exceed 23 hours.

485111	Mixed Mode Transit Systems (Rail & Buses)	922190	Other Justice, Public Order, and Safety Activities
485112	Commuter Rail Systems	913120	Administration of Public Health Programs
621910	Ambulance Services	928110	National Security
922110	Courts	926120	Regulation and Administration of Transportation Programs
922120	Police Protection	926150	Regulation, Licensing, and Inspection of Commercial Sectors
922130	Legal Counsel and Prosecution	926130	Regulation and Administration of Comms, Electric, Gas, Utilities
922140	Correctional Institutions	921150	American Indian and Alaska Native Tribal Governments
922150	Parole Offices and Probation Offices	921190	Other General Government Support
922160	Fire Protection (except private)	921110	Executive Offices

Local Network Command – Government Subscribers

This feature is NOT eligible for monthly access discounts.

Monthly Access Fee for Government Agencies (88111) \$1.00 Customers may process an uplift that may auto renew within a 23 hr. period

Notes: Local Network Command (LNC) is a tool that provides on-demand local control of pre-selected users' network quality of service enhancement on a temporary basis. As a condition for accessing and using Local Network Command, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

**Uplift will renew up to three (3) times after original uplift request, based on the length of time of the original uplift. Total uplift time (original and renewed) cannot exceed 23 hours.

Water

924110	Water Infrastructure
221320	Sewage Treatment Facilities
221310	Water Supply and Irrigation Systems

Telecommunications

238210	Alarm Systems
334290	Alarm Systems
561620	Alarm Systems

Transportation

482111	Railway Transportation
481111	Passenger Air Transportation
481112	Freight Air Transportation
483111	Shipping Transportation
491110	Postal Service

Critical Manufacturing

237310	Highway, Street and Bridge Construction
811310	Industry Equipment Repair
236210	Industrial Building Construction
211113	Extraction
236220	Construction Management

Information Technology

541512	Computer Integration
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Energy

333611	Wind Turbine
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Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021. v.121321

541519 Computer Disaster Recovery

221111 Hydroelectric Power Generation

Chemical

221122 Electric Power Distribution

561612 Protective Services

221118 Other Electric Power Generation

541330 Chemical Engineering

221210 Natural Gas Distribution

541690 Chemical Engineering

221113 Nuclear Electric Power Generation

Consulting

562211 Hazardous Waste Treatment and Disposal

239210 Pharmaceutical

Health Care and Public Health

Communications

621112 Health Care Practitioners

5177110 Telecommunications, Wired

923120 Public Health Programs

517212 Cellular and other Wireless

Verizon Optional Features

Custom 4G Business Feature⁽¹⁾:

Custom 4G Verizon Unlimited Smartphone Plan for Public Sector (23655)

Rates are not eligible for discounts

Travel Pass Countries⁽²⁾ \$10.00/day (SPO 383)

Non-Travel Pass Countries⁽⁴⁾, Pay As You Go Rates

Notes: 1This feature requires a 4G LTE GSM/UMTS global-capable device. 2The daily rate covers a 24-hour time period. 3For eligible countries, 4non-TravelPass country rates and additional information, go to www.verizonwireless.com/international. For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This feature can only be added to lines activated on the following plan Custom 4G Verizon Unlimited Smartphone Plan for Public Sector (23655) under this Agreement.

Custom 4G Business TravelPass Feature⁽¹⁾:

Unlimited Plan for Smartphones – Government (99719)

Rates are not eligible for discounts

Canada and Mexico Daily Rate⁽²⁾ \$0.00 (SPO 988)

Rest of World Daily Rate^{(2),(3)} \$10.00/day

Non-Travel Pass Countries⁽⁴⁾ Pay As You Go Rates

Notes: 1This feature requires a 4G LTE GSM/UMTS global-capable device. 2The daily rate covers a 24-hour time period. 3For eligible countries, 4non-TravelPass country rates and additional information, go to www.verizonwireless.com/international. For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This feature can only be added to lines activated on the following plans Unlimited Plan for Smartphones – Government (99719) under this Agreement.

Call Filter

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee ⁽¹⁾ \$0.00

Notes: Additional feature information can be found at www.verizonwireless.com. 1This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter.

** 4G LTE GSM/UMTS capable devices, require VoLTE/HD Voice.

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.
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Call Filter Plus

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee ⁽¹⁾

\$0.75 (87867)

Notes: Additional feature information can be found at www.verizonwireless.com. 1This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter.

Verizon Device Protection Options:

Wireless Phone Protection (WPP), Extended Warranty (EW), and Total Equipment Coverage (TEC)

Monthly Price: Current Market Rate – See Verizon’s current Device Protection for Business Brochure for pricing

details. <https://scache.vzw.com/content/dam/support/pdf/device-protection-brochure-business.pdf>

Verizon offers ordering entities the ability to enroll in any of the following device protection options that provide coverage for loss, theft, damage or post-warranty defects on eligible devices, along with other benefits. As of the date of this agreement, benefits include coverage for:

- Wireless Phone Protection (WPP) – unlimited cracked screen repairs (for select smartphones, subject to parts availability) or device replacements for lost, stolen and damaged devices. In Florida, WPP coverage includes coverage for post-warranty defects. WPP is an insurance program and includes a claim limit and deductible.
 - WPP Smartphones/iPhones – 85913
 - WPP All Tablets & Basic - 85912
- Extended Warranty (EW) – unlimited repairs or replacements for post-warranty defects, including battery replacements for battery malfunctions (for select smartphones, subject to parts availability). EW is not available in Florida or for Florida customers.
- EW – 79184
 - EW Smartphones (NY) – 87309
 - EW Tablets & Basic (NY) - 87310
- Total Equipment Coverage (TEC) – combines WPP and EW coverage; not available in Florida or for Florida customers. WPP is an insurance program and includes a claim limit and deductible.
 - TEC Smartphones/iPhones – 81495
 - All Tablets & Basic - 85921

Each device protection option is subject to the Device Protection for Business Terms and Conditions, which should be reviewed prior to enrollment, as the payment of premium is confirmation of agreement with and acceptance of those Terms and Conditions. A copy of the Terms and Conditions can be found in the Device Protection for Business Brochure (link above). The Terms and Conditions will also be delivered to the address of record for the ordering entity’s account upon enrollment.

Ts&Cs Disclaimer: Device protection options, benefits and monthly prices/deductibles may change from time to time. WPP is an insurance program and TEC includes WPP. Information about current device protection options and program terms and conditions are available at [Device Protection Brochure & Terms and Conditions Business](#). Not all options presented in the brochure are available to ordering entities.

Device protection options, including the benefits offered, monthly premiums and any required deductible, may change from time to time. The ordering entity will be notified of changes to the program in accordance with the Terms and Conditions and applicable laws. The ordering entity may cancel device protection with respect to any Verizon

Wireless number at any time.

IMPORTANT NOTE: Not all device protection options presented in the brochure are available to ordering entities.

Verizon Miscellaneous Services

Fleet Management

Verizon Connect NWF Service Options for MICTA

The Service Options below have been discounted. No additional discounts apply.

Service Options	Purchase Cost (Monthly Recurring Charge)
5200-GPS Only	\$17.00
5500-Diagnostics + GPS	\$19.00
AssetGuard BX Non-Powered Asset Tracking	\$13.00
Connect	\$2.95
Customizable Update Rates ("CUR") 1 Minute	\$0.00
Customizable Update Rates ("CUR") 45 Seconds	\$1.00
Customizable Update Rates ("CUR") 30 Seconds	\$2.00
Customizable Update Rates ("CUR") 15 Seconds	\$3.00
Satellite	\$34.95
Data Services	\$0.00

Notes: Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms & conditions apply to Verizon Connect NWF Service that are subject to review by end user government agencies. **Customizable Update Rates (CUR).** Authorized registered user may change a device update rate through the Self Service Portal (SSP) to 60 seconds at no additional cost. Please note, if the device update rate is changed to a 45 (CUR45), 30 (CUR30), or 15 (CUR15) second update rate, an additional charge per device would apply per the CUR list price for the selected rate.

Verizon Connect NWF Device/Hardware Options for MICTA

The Devices/Hardware Options below have been discounted. No additional discount apply.

Device/Hardware Options	Purchase Cost (One Time Charge)
5200-GPS Only (must be purchased with a Harness from the list below under accessories)	\$.01
5500-Diagnostics + GPS (must be purchased with a Harness from the list below under accessories)	\$.01
AssetGuard BX Non-Powered Asset Tracking	\$150.00

Notes: Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice.

Item Number	Accessory	Price (One Time Charge)
PARTS030	Reinstallation Kit	\$3.00
PARTS031	Tamper Resistant Zip Ties (100 per pack)	\$50.00
PARTS032	Combination Antenna A (standard)	\$30.00
PARTS037	AT-1400 Replacement Battery	\$45.00
PARTS039	AT-1400 Bracket	\$20.00
PARTS040	Window-Mount GPS Antenna Module (5500/5200)	\$35.00
PARTS041	Sensor Input Harness (5500/5200)	\$10.00
PARTS042	OBD-II Adapter Kit only including Core Connector & 8 Adapters(5500/5200)	\$20.00
PARTS043	6-pin Heavy Duty Harness (5500/5200)	\$35.00
PARTS044	9-pin Heavy Duty Harness with Square Flange (5500/5200)	\$35.00
PARTS045	9-pin Heavy Duty Harness with "D" Mount (5500/5200)	\$35.00
PARTS069	OBD Harness Extension	\$10.00
PARTS070	16-Pin Heavy Duty Harness	\$35.00
PARTS046	Universal Harness (5200)	\$10.00
PARTS047	Light Duty Harness plus OBD-II Adapter Kit (5500/5200)	\$35.00
PARTS090	Alternate Power/Ground Adapter (5200/5500)	\$20.00
PARTS053	Garmin FMI 45 Cable with Traffic for Connect	\$145.95
PARTS054	Garmin FMI Modified Cable	\$55.00
PARTS057	Pelican Micro Case for 5200 w/ 15' Universal Harness	\$74.95
A-PEM001	PEM Port Expansion Module	\$140.00
PARTS059	Quick Install Harness	\$10.00
A-SAT001	Satellite Modem	\$550.00
PARTSS063	Satellite Antenna	\$50.00
PARTSS064	Satellite Harness	\$50.00
KIT-SAT	Satellite Kit (includes one modem, antenna & harness)	\$650.00
PARTS065	Asset Guard BX Replacement Batter (1)	\$75.00
PARTS066	Asset Guard BX Magnet Mount Kit (set of 4) *See Note	\$75.00
PARTS095	ID Reader Adapter Install Kit	\$30.00
PARTS060	Driver ID Reader	\$15.00
PARTS061	Driver ID Key	\$3.50
PARTS087	Audible Driver ID Alert	\$15.00
PARTS071	Bluetooth Extension	\$0.00
PARTS093	Universal Harness (6100)	\$10.00
PARTS058	Universal Harness	\$10.00
PARTS097	5000 9-Pin "D" Mount Harness Type 2	\$35.00
PARTS098	5000 9-Pin Square Harness Type 2	\$35.00
PARTS111	USM 9-Pin "D" Mount Harness Type 2 Pins F-G	\$35.00
PARTS112	USM 9-Pin Square Harness Type 2 Pins F-G	\$35.00

Notes: * Asset Guard BX Magnet Mount Kit includes CalAmp 133561 hardware and lanyard & CalAmp 1M101-MNC25 magnets (set of 4).

	Installation Type	Pricing (per unit)	Notes
I-INSTALL-UNIT	Base Installation – Plug/Play or 3 Wire	\$65.00	Base Installation includes 1 Device and 1 Harness
I-INSTALL-FMI	Add-On to Base Installation (Garmin)	\$35.00	
I-INSTALL-SENSOR	Add-On to Base Installation (Sensor)	\$65.00	Sensor Install is \$65.00 PER SENSOR
I-INSTALL-AG	Add-On to Base Installation (AssetGuardBX)	\$65.00	
I-INSTALL-PMC	Add-On to Base Installation (Pelican Micro Case)	\$35.00	
I-INSTALL-PEM	Add-On to Base Installation (Port Expansion Module)	\$35.00	
I-INSTALL-SAT	Add-On to Base Installation (Satellite)	\$35.00	
I-INSTALL-DID	Add-On to Base Installation (Driver ID)	\$35.00	
I-INSTALL –BTE	Add-On to Base Installation (Bluetooth)	\$35.00	
I-SWAP-UNIT	Device Swap	\$65.00	
I-TRANSFER-UNIT	Device Transfer	\$65.00	
I-REMOVAL-UNIT	Removal	\$65.00	Removal of device.
I-NOSHOW	No Show	\$75.00	Applies per trip if the installer makes the trip and the designated vehicle is not available so the unit cannot be installed.
I- TROUBLESHOOT-UNIT	Troubleshoot; Mileage	\$65.00	Per Trip
TRAINING-HALF	½ Day Installation Training	\$150.00	
TRAINING-FULL	Full Day Installation Training	\$300.00	

Mobile Device Management/Enterprise Mobility (MDM/EMM)

Verizon Mobile Device Management (MDM): Government Subscribers Only

Verizon MDM is not eligible for the monthly access charge discount. No additional discounts apply.

Verizon MDM Feature	Access Fee
Enterprise Firmware Over the Air (FOTA) Management ¹	\$0.00 (license requirement with service)
Device Diagnostics ²	\$0.99 / per device per month
Broadband Hotspot Management ³	\$1.49 / per device per month OR \$15.00 / per device per year
Unified Endpoint Management	\$1.00 / per device per month OR \$10.00 / per device per year

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently. ¹ Enterprise Firmware Over the Air (FOTA) Management supports Android devices, including Jetpacks and USB devices. ² Device Diagnostics supports Verizon Android devices operating on OS 4.0 and higher excluding Apple IOS and Google Pixel/Nexus Devices. ³ Broadband Hotspot Management currently supports the MiFi 7730L, AC791L, Jetpack MiFi 6620L, and USB730L.

VZ MDM Implementation Services

This service does not qualify for additional discounts

A certified VZ Solutions Engineer ("SE") will be assigned to provide a full and complete virtual implementation of the VZ MDM solution, including:

- Facilitate customer through onboarding of mobile devices in the Verizon Mobile Device Enrollment Program (DEP);
- Creation and assignment of policies and groups, ensuring group and policy orientation meets customer's project needs
- Provide portal training;
- Oversee a testing phase with a control group;
- Oversee initial production rollout

SKU#	Description	Term	Cost
VZ_IOT_VZMDM_1-10 (703559)	License Quantity 1-10	One-time fee	\$99.00
VZ_IOT_VZMDM_11-499 (703503)	License Quantity 11-499	One-time fee	\$350.00
VZ_IOT_VZMDM_500-999 (703602)	License Quantity 500-999	One-time fee	\$650.00
VZ_IOT_VZMDM_1000_PLUS (703454)	License Quantity 1000+	One-time fee	\$0.70/ license

Notes: This service can be found under the VZ MDM category in BuSS. Multiple tiers cannot be combined during purchase. Separate configurations may use separate tiers.

This service is to be used in conjunction with one of the following VZ MDM Services:

1. Enterprise Firmware Over the Air
2. Device Diagnostic
3. Broadband Management
4. Unified Endpoint Management

IBM® MaaS360® Enterprise Mobility Management (EMM) Unified Endpoint Management (UEM)

IBM MaaS360 Unified Endpoint Management License Fees

A discount has been applied. IBM MaaS360 UEM Licenses and services are not eligible for any further discounts.

IBM MaaS360 UEM offers a comprehensive, highly secure platform that manages and protects Devices and Things (smartphones, tablets, laptops, desktops.), People and Identity (authentication, authorization, Single Sign On, secure useaccess), Apps and Content combined with cognitive technology.

Subscription License Bundle: per Device(One (1) license per device)				Subscription License Bundle: per User (One (1) license per single user with multiple devices)		
License Type	Description/SKU	Month Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Essential	EMM Essentials Suite PerDevice License SKU: D1P3GLL (Monthly/Annual)	\$2.25	\$27.00	EMM Essentials Suite PerUser SKU: D1P3ILL (Monthly/Annual)	\$4.50	\$54.00
Deluxe	EMM Deluxe Suite Per Device License SKU: D1P3LLL (Monthly/Annual)	\$3.75	\$45.00	EMM Deluxe Suite Per UserLicense SKU: D1P3NLL (Monthly/Annual)	\$7.50	\$90.00
Premiere	EMM Premier Suite PerDevice SKU: D1P3RLL (Monthly/Annual)	\$4.69	\$56.25	EMM Premier Suite Per UserLicense SKU: D1P3TLL (Monthly/Annual)	\$9.38	\$112.50
Enterprise	EMM Enterprise Suite PerDevice SKU: D1P3WLL (Monthly/Annual)	\$6.75	\$81.00	EMM Enterprise Suite PerUser License SKU: D1P3YLL (Monthly/Annual)	\$13.50	\$162.00

Additional UEM License Options

License Type	Description/SKU	Monthly Cost	Annual Cost
Laptop Location	Laptop Location SKU: D1AM8LL (Monthly/Annual)	\$0.38	\$4.50

IBM MaaS360 UEM Service Features

Included features are determined by IBM MaaS360 UEM License Type

Feature	Functionality	Included Features by License			
Gateway for Documents	Secure access to internal files: e.g., SharePoint & Windows File Share	x	x	✓	✓
App Security	Enforce authentication & copy/paste restrictions	x	x	✓	✓
Gateway for Apps	Add per app VPN to Application Security to integrate behind-the-firewall data in private apps	x	x	✓	✓
Mobile Document Editor	Create, edit & save content in a secure, encrypted container	x	x	x	✓
Mobile Document Sync	Restrict copy/paste & opening in unmanaged apps Store content securely, both in the cloud & on devices	x	x	x	✓
Mobile Threat Management	Detect and analyze mobile malware on compromised devices Automate remediation via near real-time compliance engine Take action on jailbroken/rooted devices over-the-air	x	x	x	✓

Notes. Customer may purchase IBM MaaS360 software licenses and services ("IBM MaaS360 Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the IBM MaaS360 Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. IBM MaaS360 Services are manufactured by International Business Machines Corporation, Inc. Any license for IBM MaaS360 Services must be obtained directly from IBM MaaS360 either upon purchase or receipt of notification from IBM of access to IBM MaaS360 Services. IBM MaaS360 Services are subject to IBM MaaS360's terms and conditions and can be viewed here: <http://www-03.ibm.com/software/sla/sladb.nsf/sla/saas>. Verizon Wireless will direct IBM MaaS360 to fulfill Customer's IBM MaaS360 Services order. Customer support for IBM MaaS360 Services must be obtained directly from International Business Machines Corporation, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to IBM MaaS360 Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate IBM MaaS360 representatives.

MobileIron Enterprise Mobility Management License Fees On-Premise (Core)

(Minimum 500+ MI Core Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

On-Premise (Core) (Software Subscription License)

Annual Subscription License Bundle per Device with Direct Support

Annual Subscription License Bundle per User with Direct Support (3 Devices per User)

License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	Annual Cost
Silver	MobileIron Core (on- premise) EMM Silver Bundle per Device SKU: MICore Silver Per Device	\$3.00	\$36.00	MobileIron Core (on- premise) EMM Silver Bundle per User SKU: MICore Silver Per User	\$4.50	\$54.00
Gold	MobileIron Core (on- premise) EMM Gold Bundle per Device SKU: MICore Gold Per Device	\$4.50	\$54.00	MobileIron Core (on- premise) EMM Gold Bundle per User SKU: MICore Gold Per User	\$6.75	\$81.00
Platinum	MobileIron Core (on- premise) EMM Platinum Bundle per Device SKU: MICore Platinum Per Device	\$5.63	\$67.50	MobileIron Core (on- premise) EMM Platinum Bundle per User SKU: MICore Platinum Per User	\$8.63	\$103.50

On-Premise (Core) (Software Perpetual License)

Annual Subscription License Bundle per Device and Direct Support

Annual Subscription License Bundle per User and Direct Support (3 Devices per User)

Type	Description/SKU	Monthly Cost	Annual Cost	One-Time Cost	Description/SKU	Monthly Cost	Annual Cost	One Time Cost
Silver License	MobileIron Core (on- premise) EMM Silver per Device Perpetual License SKU: MICore Silver Per Device Perpetual License	-	-	\$56.25	MobileIron Core (on- premise) EMM Silver per User Perpetual License SKU: MICore Silver Per User Perpetual License	-	-	\$82.50

Silver Support (REQUIRED)	Maintenance Support for MobileIron Core (on-premise) EMM Silver per Device Perpetual License SKU: Maintenance Support MICore Silver Per Device Perpetual License	\$0.94	\$11.25	-	Maintenance Support MobileIron Core (on-premise) EMM Silver per User Perpetual License SKU: Maintenance Support MICore Silver Per User Perpetual License	\$1.38	\$16.50	-
Gold License	MobileIron Core (on-premise) EMM Gold per Device Perpetual License SKU: MICore Gold Per Device Perpetual License	-	-	\$82.50	MobileIron Core (on-premise) EMM Gold per User Perpetual License SKU: MICore Gold Per User Perpetual License	-	-	\$123.75
Gold Support (REQUIRED)	Maintenance Support MobileIron Core (on-premise) EMM Gold per Device Perpetual License SKU: Maintenance Support MICore Gold Per Device Perpetual License	\$1.38	\$16.50	-	Maintenance Support MobileIron Core (on-premise) EMM Gold per User Perpetual License SKU: Maintenance Support MICore Gold Per User Perpetual License	\$2.06	\$24.75	-
Platinum License	MobileIron Core (on-premise) EMM Platinum per Device Perpetual License SKU: MICore Platinum Per Device Perpetual License	-	-	\$105.00	MobileIron Core (on-premise) EMM Platinum per User Perpetual License SKU: MICore Platinum Per User Perpetual License	-	-	\$157.50
Platinum Support (REQUIRED)	Maintenance Support MobileIron Core (on-premise) EMM Platinum per Device Perpetual License SKU: Maintenance Support MICore Platinum Per Device Perpetual License	\$1.75	\$21.00	-	Maintenance Support MobileIron Core (on-premise) EMM Platinum per User Perpetual License SKU: Maintenance Support MICore Platinum Per User Perpetual License	\$2.63	\$31.50	-

PROFESSIONAL SERVICES**On-Premise (Core) Installation¹**

Support and Maintenance Included

License Type	Description/SKU	One-time Cost ²
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Silver	MICore Silver Installation MI-PS-DEPLOY1	\$3,000.00
Gold	MICore Gold Installation MI-PS-DEPLOY2	\$6,000.00
Platinum	MICore Platinum Installation MI-PS-DEPLOY3	\$8,000.00

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ¹A minimum of 500 MobileIron licenses are required for On-Premise (Core) for initial order for new MobileIron Customers. ²On-premise (Core) requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

MobileIron Enterprise Mobility Management License FeesCloud

(Minimum 25+ MI Cloud Licenses Required for initial order/installation)

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

Cloud License

Annual Subscription License Bundle
per Device with Direct Support

Annual Subscription License Bundle
per User with Direct Support (3 Devices per User)

License Type	Description/SKU	Monthly Cost	Annual Cost	Description/SKU	Monthly Cost	+Annual Cost
Silver	MobileIron Cloud EMM Silver Bundle per Device SKU: MICloud Silver Per Device	\$3.00	\$36.00	MobileIron Cloud EMM Silver Bundle per User SKU: MICloud Silver Per User	\$4.50	\$54.00
Gold	MobileIron Cloud EMM Gold Bundle per Device SKU: MICloud Gold Per Device	\$4.50	\$54.00	MobileIron Cloud EMM Gold Bundle per User SKU: MICloud Gold Per All features are available on both On-premise and Cloud managed installations. Included features are determined by MobileIron License Type User	\$6.75	\$81.00
Platinum	MobileIron Cloud EMM Platinum Bundle per Device SKU: MICloud Platinum Per Device	\$5.63	\$67.50	MobileIron Cloud EMM Platinum Bundle per User SKU: MICloud Platinum Per User	\$8.63	\$103.50

PROFESSIONAL SERVICES**Cloud Installation¹**

Support and Maintenance

Included

License Type	SKU	One-time Cost ²
Silver	MICloud Silver Installation MI-PS-DEPLOY1-MICLOUD	\$1,500.00
Gold	MICloud Gold Installation MI-PS-DEPLOY2-MICLOUD	\$3,000.00
Platinum	MICloud Platinum Installation MI-PS-DEPLOY3-MICLOUD	\$4,000.00

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. 1A minimum of 25 MobileIron licenses are required for initial Cloud order for new MobileIron customers. 2MICloud requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the MobileIron platform. Pricing above applies to the installation of up to 5,000 MobileIron licenses. If Customer installation requires more than 5,000 MobileIron licenses, MobileIron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of \$25,000.00 to manage large scale deployments; alternatively, Customer may use its own installation services.

MobileIron Enterprise Mobility Management: Government Subscribers On-Premise and Cloud Managed Service Features

Feature	Functionality	Included Features by License		
		Silver	Gold	Platinum
Apple DEP	Supports Apple DEP (for iOS devices)	✓	✓	✓
Android for Work	Supports AFW (on AFW enabled devices)	✗	✓	✓
Samsung KNOX	Integrates with Samsung KNOX (KNOX sold separately)	✗	✓	✓
Email Access	Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee)	✓	✓	✓
Secure Enterprise Gateway (Sentry)	In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation)	✓	✓	✓
Apps@Work	Enterprise App Store Basic Container	✓	✓	✓
Content Catalog	Secure Doc catalog and publishing (basic content repository)	25 files/ 2MB each	50 files/ 25MB each	
Docs@Work	Access, annotate and share documents from email, and on-premise management repositories	✗	✓	✓
AppConnect	Containerization of Application at Rest App wrapping AppConnect ecosystem (3rd Party applications already compatible with MobileIron container)	✗	✓	✓
Web@Work	Secure Browser Secure data in motion No VPN required	✗	✓	✓
Tunnel	iOS per App VPN native functionality	✗	✗	✓
Help@Work	Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting	✗	✗	✓
Identity@Work	MobileIron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC)	✗	✗	✓
Service Connect Integrations	ServiceNow integration to streamline IT workflows	✗	✗	✓

Notes. Customer may purchase MobileIron, Inc. ("MobileIron") licenses and services ("MobileIron Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the MobileIron Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. MobileIron Services are manufactured by MobileIron, Inc. Any license for MobileIron Services must be obtained directly from MobileIron either upon purchase or installation of the MobileIron Services. MobileIron Services are subject to MobileIron's terms and conditions and can be viewed here: www.mobileiron.com/legal. Verizon Wireless will direct MobileIron to fulfill Customer's MobileIron Services order. Customer support for MobileIron Services must be obtained directly from MobileIron, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to MobileIron Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate MobileIron representatives.

MobileIron Access and Threat Defense Features: Government Subscribers

MobileIron Access Feature: Government Subscribers

Protects mobile and cloud resources from unauthorized or malicious access via multi-factor authentication.

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts

Product	Description/SKU	Monthly Cost	Annual Cost
MobileIron Access	Subscription License (1-year)/ MI-ACCESS-U-1YS-D(per user/with Direct Support) Three (3)devices/user	\$3.00	\$ 36.00
MobileIron Access	Subscription License (1-year)/MI-ACCESS1P-U-1YS-D (per user/with Direct Support, single enterprise cloud service) Three (3)devices/user	\$1.13	\$13.50

MobileIron Threat Defense Feature: Government Subscribers

Intrusion prevention system integrated into the MobileIron Client to defend against Device, Network, and Application based cyber-attacks A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

Product	Description/SKU	Monthly Cost	Annual Cost
MobileIron Threat Defense	Subscription License (1-year)/ MI-MTD-D-1YS-D(per MobileIron client)	\$3.75	\$45.00
MobileIron Threat Defense	Subscription License (1-year)/ MI-MTD-U-1YS-D(per MobileIron client)	\$5.63	\$67.50

MobileIron Threat Defense+ Feature: Government Subscribers

Intrusion prevention system integrated into the MobileIron Client and Advanced App Analysis

A discount has been applied. MobileIron Licenses and Installation services are not eligible for any further discounts.

Product	Description/SK U	Monthly Cost	Annual Cost
MobileIron Threat Defense+	Subscription License (1-year)/ MI-MTDPLUS-D-1YS-D(per MobileIron client)	\$6.00	\$72.00
MobileIron Threat Defense+	Subscription License (1-year)/ MI-MTDPLUS-U-1YS-D(per MobileIron client)	\$9.00	\$108.00

MobileIron Professional Services: Government Subscribers MobileIron Threat Defense (MobileIron Threat Defense +) and MobileIron Access

On Premise and Cloud Installation (Add-On Products & Services)

Product	Description	SKU	Cost
MobileIron Threat Defense (MobileIron Threat Defense+) and MobileIron Access	Installation requires a PS scoping call to identify the appropriate number of hours required for installation required	MI-PS-ANY	\$250.00/hour
Basic Install for small agencies (sub 1,000 employees) MI Cloud Silver	Basic Install for MI Cloud Silver	MI-PS-MC-ACTIVATE	\$500.00

Samsung Knox for Government Samsung Knox Workspace

Samsung Knox licenses are not eligible for any further discounts.

Knox Workspace is an on-device container that isolates business applications and data from personal ones with government-grade security. Knox Workspace also provides enhanced granular controls over device features to agency IT administrators. Requires an additional MDM/EMM (like Knox Premium) to manage the container. Manage the container by integrating Knox IT policies with your existing MDM solution. Only available for Samsung Devices. <https://www.samsungknox.com/en/eula>

Subscription	Monthly (Month to Month)	1 – Year Term (Prepaid)	2 – Year Term (Paid in advance)
License Fee	\$2.70 (684455)	\$32.40 (684466)	\$64.80 (684464)
SKU#	MI-OSKPM01GUT2	MI-OSKP101GUT2	MI-OSKP201GUT2

Samsung Knox Configure Customization

Knox Customization is a comprehensive set of tools and services that allow businesses to customize and deploy end-to-end mobile solutions. Transform Samsung devices into purpose-built solutions for any industry. *Requires upfront proof of device ownership. <https://www.samsungknox.com/en/eula>

SKU#	Description	Term	Price
MI-OVKPS01G	Customization Setup	One Time Charge	\$1,499.00/ per license (684452)

Samsung Knox Configure (Samsung Devices Only)

Knox Configure is a cloud based management tool that allows organizations to remotely configure a large number of Samsung devices and tailor them to meet specific needs. Transform Samsung devices into purpose-built solutions for any industry. Upfront proof of device ownership is required, along with Samsung Knox Software v. 2.8+. There are 3 types of Knox Configure licenses: <https://www.samsungknox.com/en/eula>

SKU#	Description	Term	Price
MI-OSKCS11GUT2	KC Setup- 1 Year	1 year (Prepaid)	\$3.75 (684463)

MI-OSKCS21GUT2	KC Setup- 2 Year	2 year (Prepaid)	\$7.50 (684462)
MI-OSKCD11GUT2	KC Dynamic- 1 Year	1 year (Prepaid)	\$7.50 (684461)
MI-OSKCD21GUT2	KC Dynamic- 2 Year	2 year (Prepaid)	\$15.00 (684460)
MI-OSKCD12GUT2	KC-D (per seat) 1 years	1 year (Prepaid)	\$9.00 (684456)
MI-OSKCD22GUT2	KC-D (per seat) 2 years	2 year (Prepaid)	\$18.00 (686452)

Knox Manage EMM

Knox manage is a cloud-based cross-platform agency mobility management solution combined with an on-device secure container for Samsung devices. Manage devices in the cloud. Compatible with Samsung Android, Android, iOS and windows 10 devices.

<https://www.samsungknox.com/en/eula>

SKU#	Description	Term	Price
MI-OSKMM10GUT2	Manage Monthly	Month – to – Month	\$1.50 (684459)
MI-OSKM110GUT2	Manage- 1 Year	1 year (Prepaid)	\$18.00 (684458)
MI-OSKM210GUT2	Manage- 2 Year	2 year (Prepaid)	\$36.00 (684457)

Knox Quick Start

SKU#	Description	Term	Price
MI-OVCPK2G	Quickstart II	One Time Charge	\$499.00 (684454)
MI-OVCPK3G	Quickstart III	One Time Charge	\$1,599.00 (684453)

Notes: Customer may purchase Samsung Knox for Enterprise licenses and services (“Knox Services”), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Knox Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Knox Services are manufactured by Samsung Electronics Co., Ltd. (“Samsung”). Any license for Knox Services must be obtained directly from Samsung either upon purchase or installation of the Knox Services. Knox Services are subject to Knox Services’ terms and conditions and can be viewed here: <https://www.samsungknox.com/en/eula>. Verizon Wireless will direct Knox Services to fulfill Customer’s Knox Services order. Customer support for Knox Services must be obtained directly from Samsung. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Knox Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Knox Services representatives.

Asavie Moda is a network-based “all-in-one” web portal security and data management solution that enables organizations to easily and effectively manage security and productivity, along with rich reporting insights on all their mobile devices.

The Asavie Moda solution extends the security provided by the customer’s Mobile Device Management platform into the network by delivering real-time visibility, control and security of the data in transit for any mobile device.

Asavie Moda

Government Customers Only

The price below reflects the monthly access discounts. No additional discounts apply.

Description	SKU Name	Plan ID	Quantity	Annual	Monthly
¹ Asavie Moda for MPN Gov Customers	ModaMPNG	677970 (Annual)	1-199	\$80.92	\$7.49
			200-499	\$68.85	\$6.38
		677971 (Monthly)	500-999	\$60.75	\$5.63
			1000-2499	\$52.65	\$4.88
			2500-9999	\$48.60	\$4.50
			10000+	\$40.50	\$3.75
² Asavie Moda Global (OTT) Gov Customers	ModaGLOBAL	677969 (Annual)	1-199	\$80.92	\$7.49
			200-499	\$68.85	\$6.38
			500-999	\$60.75	\$5.63
		677968 (Monthly)	1000-2499	\$52.65	\$4.88
			2500-9999	\$48.60	\$4.50
			10000+	\$40.50	\$3.75

Notes. Asavie Moda is an all-in-one web portal that is an easy to deploy security and data management solution for an entire mobile estate.

¹Asavie Moda for MPN Gov Customers – **Does** require customers to use pricing and equipment in accordance with the Private Network terms and conditions as your contract allows. ²Asavie Moda Global (OTT) Gov Customers – **Does not** require Private Network.

Products shown or referenced are provided by Asavie Technologies, Inc. (“Asavie”), a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Asavie can connect to several different systems including cloud based and server based applications. Customer may purchase Asavie licenses and services (“Asavie Services”), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Asavie Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Asavie Services are manufactured by Asavie Technologies, Inc. Any license for Asavie Services must be obtained directly from Asavie either upon purchase or installation of the Asavie Services. Asavie Services are subject to Asavie terms and conditions and can be viewed here: <https://support.moda.us.asavie.com/About/eulagreement-government.htm>. Verizon Wireless will direct Asavie to fulfill Customer’s Asavie Services order. Customer support for Asavie Services must be obtained directly from Asavie Technologies, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Asavie Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Asavie representatives.

Asavie IoT Connect® provides Private Network connectivity on demand for remote sites and IoT devices. Provides direct, enterprise-grade connection that bypasses the public Internet, helping to reduce exposure to possible cyber threats.

Asavie IoT Connect® Government Customers Only

The price below reflects the monthly access discounts. No additional discounts apply.

Name	SKU Name	Plan ID	Quantity	Annual	Monthly
IoT MPN 25 MB	IOTCMPN25MBG	677959 (Annual)	1-	\$24.22	\$2.24
			200-499	\$20.59	\$1.91
			500-999	\$18.16	\$1.68
		677958 (Monthly)	1000-2499	\$15.74	\$1.46
			2500-9999	\$14.53	\$1.35
			10000+	\$12.11	\$1.12

Notes. Asavie IoT Connect runs over Verizon's secure Private Network.¹ Requires customers to use pricing and equipment in accordance with the Private Network terms and conditions as your contract allows. Products shown or referenced are provided by Asavie Technologies, Inc. ("Asavie"), a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Asavie can connect to several different systems including cloud based and server based applications. Customer may purchase Asavie licenses and services ("Asavie Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Asavie Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Asavie Services are manufactured by Asavie Technologies, Inc. Any license for Asavie Services must be obtained directly from Asavie either upon purchase or installation of the Asavie Services. Asavie Services are subject to Asavie terms and conditions and can be viewed here: <https://support.moda.us.asavie.com/About/eulagreement-government.htm>. Verizon Wireless will direct Asavie to fulfill Customer's Asavie Services order. Customer support for Asavie Services must be obtained directly from Asavie Technologies, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Asavie Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Asavie representatives.

Asavie IoT Connect® with Cloud Connect Government Customers Only

The price below reflects the monthly access discounts. No additional discounts apply.

IoT MPN 25 MB CC	IOTCMPN25MBCCG	677953 (Annual)	1-199	\$31.46	\$2.99
			200-499	\$26.74	\$2.54
			500-999	\$23.59	\$2.24
		677952 (Monthly)	1000-2499	\$20.45	\$1.95
			2500-9999	\$18.87	\$1.80
			10000+	\$15.73	\$1.5
IoT MPN 150 MB	IOTCMPN150MBG	677957 (Annual)	1-199	\$40.42	\$3.74
			200-499	\$34.36	\$3.18
			500-999	\$30.31	\$2.81
		677956 (Monthly)	1000-2499	\$26.27	\$2.43
			2500-9999	\$24.25	\$2.25
			10000+	\$20.21	\$1.87
IoT MPN 150+MB	IOTCMPN150MBPLUS G	677955 (Annual)	1-199	\$80.92	\$7.49
			200-499	\$68.78	\$6.37
			500-999	\$60.69	\$5.62
		677954 (Monthly)	1000-2499	\$52.60	\$4.87
			2500-9999	\$48.55	\$4.50
			10000+	\$40.46	\$3.75

Notes. Asavie IoT Connect runs over Verizon's secure Private Network. ¹ Requires customers to use pricing and equipment in accordance with the Private Network terms and conditions as your contract allows. Products shown or referenced are provided by Asavie Technologies, Inc. ("Asavie"), a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Asavie can connect to several different systems including cloud based and server based applications. Customer may purchase Asavie licenses and services ("Asavie Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Asavie Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Asavie Services are manufactured by Asavie Technologies, Inc. Any license for Asavie Services must be obtained directly from Asavie either upon purchase or installation of the Asavie Services. Asavie Services are subject to Asavie terms and conditions and can be viewed here: <https://support.moda.us.asavie.com/About/eulagreement-government.htm>. Verizon Wireless will direct Asavie to fulfill Customer's Asavie Services order. Customer support for Asavie Services must be obtained directly from Asavie Technologies, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Asavie Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Asavie representatives.

Verizon Secure Cloud Gateway

Powered by iboss

Secure Cloud Gateway is a cloud-based secure web gateway service that provides security for web traffic and protects users from internet-threats through enforcement of internet policy compliance. Built for the cloud and the modern, distributed organization, Secure Cloud Gateway helps meet the cybersecurity needs of today's organizations who are challenged with enforcing internet policy and security across decentralized networks, branch offices, and remote and mobile users. The SecureCloud Gateway service is powered by iboss, a leading web security company.

These licenses are not eligible for monthly access discounts.

SKU	Price Plan ID	Description	Frequency	Cost
CF-WIRELESS-NNI-SLED	Price plan ID699515	Core Gateway	Monthly	\$2.72
MDF-WIRELESS-NNI-SLED	Price Plan ID699514	Malware Defense	Monthly	\$4.17

Note: Secure Cloud Gateway powered by iboss solution requires a Mobile Private Network Tiered Hierarchy design where iboss operates the parent private network and each mutual customer of iboss and Verizon Wireless must have a private network built as a child of the iboss parent. *A minimum quantity of 100 user licenses per order is required. Licenses bill in full monthly increments with no prorations with a one year line term.

*Devices that are certified for private network include:

- Verizon Jetpacks
- LTE Enabled routers – [\[Consult with sales and product manager for the number of licenses associated with multi user devices.\]](#)
- LTE enabled tablets, phones and laptops

¹These SKUs are mutually exclusive and cannot be combined.

Verizon Secure Cloud GatewayCore Package: Web Gateway	Verizon Secure Cloud Gateway Plus Package: Malware Defense
Core Package delivers compliance based web gateway features to all devices	Plus Package delivers all Core Package features and advanced malware defense
<ul style="list-style-type: none"> • Web and Content Filtering • Protection for outdated browsers and OperatingSystem (OS) • Secured Socket Layer (SSL) visibility and trafficmanagement • Single pane of glass management • Cloud apps and social media controls • Advanced, near real-time reporting • Flexible data traffic re-direction for devices, virtuallyeverywhere 	<ul style="list-style-type: none"> • Advanced malware detection and prevention for polymorphic threats. • Command and Control (CnC) callback monitoring across enterpriseports and protocols. • Signature based intrusion detection and prevention. • Protection across all devices and locations including HQ, remoteoffices, mobile and Bring Your Own Device (BYOD). • Behavioral Malware Sandboxing

Note: Pricing includes 24/7 Mission Critical Support and Basic Implementation Support (8 hours of policy setup and dashboard help).

Workforce Management, Field Service Management, Mobile Data Collection/Mobile Forms**Field Force Manager: Pricing Options. Data package required**

The plans/features below reflect any applicable discount. No additional discounts apply.

Feature*	Monthly Access Per Line	SFO for Basic Phones	SFO for Smartphones & Tablets
FFM Limited	\$15	76721	76636
FFM Basic	\$20	76722	76637
FFM Pro	\$25	76723	76638

Note: *These features require a data package with a monthly allowance e.g., MORE Everything for up to 10 lines or up to 25 lines or Nationwide for Business shareable data packages and plans. To avoid excessive usage charges, these features are not compatible with pay per use data. Optional features may be added onto an eligible calling plan of \$34.99 or higher. May not be available on all devices. By purchasing the field force manager Customers consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed, or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Requires 2MB of data for application download.

doForms

A discount has been applied. doForms Licenses and Professional services are not eligible for any further discounts

Core Subscription Costs

SKU Name	SKU	Per User	Pricing Frequency	Cost	
				Monthly	Annual
30 Day Free Trial1	GDFT30	Per User	30 days	\$0.00	-
Standard	GDFSTD	Per User	Monthly or 1 yr.	\$9.95	\$99.95 (675956)
Advanced	GDFADV	Per User	Monthly or 1 yr.	\$14.95	\$149.95 (675960)
Premium	GDFPRE	Per User	Monthly or 1 yr.	\$19.95	\$199.95 (675958)

Professional Services – One Time Charges

SKU Name	SKU	Pricing Frequency	Price
Professional Services	GDFPSV	One Time Charge per Hour	\$95.00 (675953)

One Time Charges

The below credits do not expire			
1000 Credits	GDFCR1	One Time Charge	\$250.00 (675952)
5000 Credits	GDFCR5	One Time Charge	\$1,000.00 (675954)

Note: Core subscription include access to the doForms web portal to build, manage, and view mobile forms. All Subscriptions are per user and can be accessed via web or mobile on iOS or Android devices. Products cannot be mixed. See attached calling plan and feature details for important information about calling plans, features, and product details options.

1. 30 Day Free Trial. Limit 1 30-day trial at no cost per customer profile.
2. Professional Services. Provides custom forms, custom reports, custom PDF templates, integration support, training, product enhancements, design consulting, custom development.
3. Credit. Credits are required for forms completed or sent outside of the doForms mobile app. Credits are used to when forms are sent as links in emails or embedded in documents as hyperlinks for each form submitted. Website forms require a credit for each form submitted. Scheduled reports require a credit each time they are run (distribution is unlimited). Dispatched form links or Fill & Send forms require a credit when sent and submitted. C * doForms Credits do not expire as long as Customer's subscription remains active*

Should a Business Associate Agreement (BAA) be required, the agreement would be between doForms and the Customer.

Products shown or referenced are provided by doForms Inc. ("doForms"), a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. doForms can connect to several different systems including cloud based and server based applications. Customer may purchase doForms licenses and services ("doForm Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the doForm Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. doForm Services are manufactured by doForms, Inc. Any license for doForm Services must be obtained directly from doForms either upon purchase or installation of the doForms Services. doForms Services are subject to doForms' terms and conditions and can be viewed here: <https://www.doforms.com/terms-of-use/> Verizon Wireless will direct doForms to fulfill Customer's doForms Services order. Customer support for doForm Services must be obtained directly from doForms, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to doForms Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate doForms representatives.

doForms Service Feature Options

Features	Standard	Advanced	Premium
Web Portal / Web Browser Client	X	X	X
doForms Mobile App	X	X	X
Form Builder	X	X	X
Reporting	X	X	X
Dispatch Portal / Google Maps		X	X
Job Dispatch / Scheduling		X	X
Barcode Scanning / Labeling		X	X
NFC Tag Reading		X	X
Excel Plug-in		X	X
Secure Email / Scheduled Reporting & Dashboard / Editable Document Forwarding/Transport		X	X
Chain of Custody / Manifest Validation		X	X
Web Services			X
Integration			X

Description: Premium product includes all of the features of Advanced plus the doForms integration options such the Integration Gateway (aka Sync & Save), Web Services, Dispatch Integration, POD Manifest Integration, Included Interfaces (Database Pack, Microsoft Pack, Utility Pack, QuickBooks, Salesforce.com, Verizon Connect).

Public Safety Systems**Intrepid Networks®: Government Subscribers****Discount reflected below. No additional discounts apply.**

Intrepid Networks provides a real-time situational awareness solution for both public and private organizations. Intrepid Networks solution suite is suited for emergency response agencies within the public sector, as well as any private sector companies that require day-to-day operational efficiencies and tracking needs. The solution provides critical end-user-level situational awareness which substantially improves operational efficiency and reduces the communication loop.

INTREPID RESPONSE: LOCATE MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_LOCATE	\$60.75
INTREPID RESPONSE: CONNECT MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_CONNECT	\$60.75
INTREPID RESPONSE: ACTIVATE MODULE ANNUAL SUBSCRIPTION	INT_RESPONSE_ACTIVATE	\$27.00
One year subscription for an Intrepid Response: Locate+ Module user license, which enables secure user access to the Intrepid Response	INT_RESPONSE_LOCATE+	\$135.00
EXTERNAL GPS ASSET ANNUAL SUBSCRIPTION INTEGRATED INTO RESPONSE	INT_EXT_GPS	\$45.00
INTREPID RESPONSE: LOCATE MODULE 30 DAY FREE TRIAL	INT_RESPONSE_LOCATE_TRIAL	\$0.00
INTREPID RESPONSE: CONNECT MODULE 30 DAY FREE TRIAL	INT_RESPONSE_CONNECT_TRIAL	\$0.00
INTREPID RESPONSE: ACTIVATE MODULE 30 DAY FREE TRIAL	INT_RESPONSE_ACTIVATE_TRIAL	\$0.00
INTREPID RESPONSE: LOCATE+ MODULE 30 DAY FREE TRIAL	INT_RESPONSE_LOCATE+_TRIAL	\$0.00
TRAINING_AT_CUST	TRAINING_AT_CUST	\$1,875.00
TRAINING_AT_INTREPID	TRAINING_AT_INTREPID	\$750.00
INTREPID GHOST ANNUAL SUBSCRIPTION	INT_GHOST_PKG	\$540.00
INTREPID GHOST+ 30 DAY FREE TRIAL	INT_GHOST_TRIAL	\$0.00
INTREPID ECHO ANNUAL SUBSCRIPTION	INT_ECHO_PKG	\$270.00
INTREPID ECHO 30 DAY FREE TRIAL	INT_ECHO_TRIAL	\$0.00
APPROVED LAW ENFORCEMENT ONLY: 3 YEAR INTREPID ONLY THROW_PHONE SW PACKAGE	INT_THROWPHONE_ADDTHROWPHONE_SW	\$6,200.00
APPROVED LAW ENFORCEMENT ONLY: 1 YEAR INTREPID THROW_PHONE SW PACKAGE	INT_THROWPHONE_TPONLYRENEWAL	\$2,000.00
APPROVED LAW ENFORCEMENT ONLY: 3 YEAR INTREPID Negotiator SW PACKAGE	INT_THROWPHONE_ADDNEGPHONE_SW	\$2,200.00
APPROVED LAW ENFORCEMENT ONLY: 1 YEAR INTREPID Negotiator SW PACKAGE	INT_THROWPHONE_NEGONLYRENEWAL	\$700.00
APPROVED LAW ENFORCEMENT ONLY: Intrepid Basic Throw Phone kit. APPLICATIONS TO MONITOR THROW_PHONE. The basic hardware kit includes ruggedized-weatherproof charging/holding case, 4 ruggedized smartphones and 3 throw phone Kydex covers.	INT_THROW_HWKITBAS	\$6,325.00
APPROVED LAW ENFORCEMENT ONLY: Intrepid Advanced Throw Phone kit. The advanced hardware kit includes ruggedized-weatherproof charging/holding case, tablet, headphones, car charger, 4 ruggedized smartphones and 3 throw phone Kydex covers.	INT_THROW_HWKITADV	\$10,500.00

Customer may purchase Intrepid Networks licenses and services ("Intrepid Networks Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Intrepid Networks Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Intrepid Networks Services are manufactured by Intrepid Networks®. Any license for Intrepid Networks Services must be obtained directly from Intrepid Networks either upon purchase or installation of the Intrepid Networks Services. Intrepid Networks Services are subject to Intrepid Networks' terms and conditions and can be viewed here:

<https://documents.intrepid-networks.com/Intrepid+Networks+Standard+Services+Agreement+Feb2017+Click+Through+Version.pdf>.

Verizon Wireless will direct Intrepid Networks to fulfill Customer's Intrepid Networks Services order. Customer support for Intrepid Networks Services must be obtained directly from Intrepid Networks®. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Intrepid Networks Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Intrepid Networks representatives.

Push to Talk Plus License (PTT+): Government Subscribers Only

Push to Talk License licenses are not eligible for any further discounts.

Product	Monthly Access
Tablet	\$3.75
Inter-carrier (only any device)	\$3.75
3rd Party Web (HTML) API Client	\$3.75
Dispatch (License) Windows PC with PTT and mapping	\$22.50

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk license only. Push to Talk Plus requires PTT+ capable device.

Land Mobile Radio (LMR) for PTT+ : Government Subscribers Only

Push to Talk Plus service is required.

LMR licenses are not eligible for any further discounts.

Product	Monthly Access
LMR Channel per account	\$0.00

Notes: Customer may have multiple channels.

LMR FEATURE Only

(When added to a Basic/Smartphone Device with PTT+)

Basic/Smartphone Devices (FEATURE)	\$4.50 (85280)
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Notes: LMR cannot be added to any device without Domestic Push to Talk Plus. Push to Talk Plus requires PTT+ capable device.

LMR License bundled with PTT+ License

Tablet	\$8.25
Inter-carrier (any device)	\$8.25
3rd Party Web (HTML) API Client	\$8.25
LMR with Dispatch (for Windows PC with PTT+ and mapping)	\$27.00

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Land Mobile Radio (LMR) Interoperability works with all PTT+ capable devices. To use PTT+, Customer needs a PTT+ feature (or a software license for tablets and dispatch) and a PTT+ compatible device. An Internet Protocol (IP) link is required to connect Verizon's PTT+ service with the customer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ Customer consents to the tracking of Land Mobile Radio for PTT+ equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data.

Group First Response Dispatch and Video Bundles
National Security, Public Safety, and First Responders
 Government Subscribers Only

Description	License Bundles	Frequency	Price
Dispatch Group Command With Video	DIS_PTT_GROUP_CMD_VIDEO	Monthly	\$300.00
Dispatch Group Advance with LMR and Video	DIS_PTT_GROUP_ADV_LMR_VIDEO	Monthly	\$281.00
Dispatch Group Command with LMR and Video	DIS_PTT_GROUP_CMD_LMR_VIDEO	Monthly	\$306.00
Dispatch PTT+ with LMR and Video	DIS_PTT_LMR_VIDEO	Monthly	\$236.00
Dispatch Group Advance with Video	DIS_PTT_GROUP_ADV_VIDEO	Monthly	\$275.00
Dispatch PTT+ with Video	DIS_PTT_VIDEO	Monthly	\$230.00

Note: All lines must have a Group First Response compatible device with an active Push to Talk Plus feature to be eligible to purchase Group First Response Dispatch and Video Bundles. These features are available to National Security, Public Safety, and First Responder customers only as defined by the NAICS (formerly SIC) codes.

Push to Talk Plus Group Advanced Feature Only (when added to a Basic/Smartphone Device with PTT+)
No additional discounts apply.

Basic/Smartphone Device Feature (87381)	\$3.00
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Note: Group Advanced cannot be added to any device without Domestic Push To talk Plus. Push To Talk Plus requires a PTT+ capable device. Customers cannot combine Group Command and Group Advanced on the same device.

The new Group Advanced features include:

- Large Groups. Increased group sizes up to 3000 members.
- Urgent Calling. Urgent calling can be initiated by a user or remotely by an authorized user. This call provides a distinct tone and is the highest priority call within the PTT+ application.
 - If a Dispatch license is the "Authorized User," the location of the Urgent Caller displays on the map.
 - Either the Initiator of the call or the Authorized User can end the "urgent call".
 - The "destination" of Urgent call must be on PTT+ client version R9.0 or later.
- Location-Based Temporary Groups. These are dispatcher-managed geographic groups. Members inside the geographic area can be added to Dispatch selected contacts or pre-defined groups.
 - Requires new PTT+ Group Advanced Dispatch software license.

Note: Push to Talk Group Advanced requires Push to Talk Plus

(PTT+).Group Advanced Feature Requirements

- PTT+ Group Advanced feature requires the Push to Talk Plus (PTT+) feature.
- At launch (3/28/19), this bundle only works on smartphones. Select basic devices are supported, beginning in 2Q2019.
- End users must upgrade the PTT+ application to R9.0.0 or later (available in stores on 3/28/19) for the functionality to show on devices as well as the PTT+ management portal (ECM).
- PTT+ Group Advanced works with the optional LMR feature/functionality.

PTT+ Portal Information

- Large Groups
 - Within the PTT+ portal (ECM), there is a new group type "Large Group" under the Create Groups tab. When the group is created, only those contacts with the new PTT+ Group Advanced feature / SKU can be added to the group.
- Urgent Calling
 - The company POC is able to set the "Authorized User" as well as the primary and secondary contacts that are recipients when the Urgent Call is initiated. "Authorized users" also have to have the PTT+ Group Advanced feature / SKU.
- Location-Based Temporary Groups
 - No impact on the PTT+ management portal (ECM).

Push to Talk Plus Group Command Feature Only

(when added to a Basic/Smartphone Device with PTT+)

No additional discounts apply.

Basic/Smartphone Device Feature (87382)	\$7.50
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Note: Group Command cannot be added to any device without Domestic Push To talk Plus. Push To Talk Plus requires a PTT+ capable device. Customers cannot combine Group Advanced and Group Command on the same device.

The new features, effective 5/2/19, include:

- Discreet listening. Enables an authorized user or dispatcher to remotely listen to a user's PTT+ voice communication.
- User Check. Allows an authorized PTT+ user or dispatcher to obtain user information from another GroupCommand user, such as:
 - Presence and location
 - Device signal strength (Wi-Fi and cellular)
 - Device battery level
- Enable/Disable Radio
- The ability to temporarily remove a device from a group conversation Includes Group Advanced functionality (large groups and urgent calling)Group Command Feature Requirements
 - PTT+ Group Command feature requires Push to Talk Plus (PTT+) feature
 - This bundle works on Smartphones, Tablets and basic phones
 - End users must upgrade the PTT+ application to R9.0.0 or later (available in stores on 3/28/2019) for the functionality to show on both the device as well as the PTT+ management portal (ECM).
 - End users MUST enable RADIO MODE for the PTT+ Group Command features to work
 - PTT+ Group Command SFO works with the optional LMR feature / functionality
 - PTT+ Group Advanced and PTT+ Group Command features are mutually exclusive

Push to Connect – (PTT+)

Customers who use Smartphones, Tablets and basic phones are able to leverage Push to Connect to:

- Share pictures and videos from Gallery, as well as use native device camera
- Share location (current location or meeting location)
- Group Supervisor can set a Geofence, and receive messages when members come or leave area
- Leave a voice message, or create a voice message, and send to an individual or a group
- Send a PDF file to a contact or group

For customers who are familiar with [PTT+ LMR Interoperability](#), PTT+ now has an optional "LMR Client" look, which provides a streamlined interface which simplifies the user experience to 1 screen.

Customers can now leverage Web Browsers to access the PTT+ Dispatch solution, rather than downloading software.

Verizon also has a developer portal for any third-party companies that are interested in integrating the PTT+ voice functionality (developer.pushtotalkplus.com)

PTT+ also has an option to preset the PTT+ button (Programmable key) to a contact or group and works, even when the security screen is enabled.

Verizon offers different levels of Professional Services to facilitate the installation/integration of this functionality. See [LMR Interop Professional Services in Detail](#).

Group Command Software Sku's
No additional discounts apply.

SKU Name	SKU Description	Term	Cost
PTT+ Group Command for Dispatch	PTT+ Group Command for Dispatch includes PTT+ for Dispatch functionality and support for PTT+ Group Command features (large group and urgent calling).	Monthly (658952)	\$100.00
PTT+ Group Command for Dispatch-LMR	PTT+ Group Command for Dispatch-LMR includes support for PTT+ Group Command features (large group and urgent calling), LMR Interoperability, and PTT+ for Dispatch features.	Monthly (658953)	\$106.00
PTT+ Group Command for Cross-Carrier	PTT+ Group Command for Cross Carrier-LMR supports the PTT+ Group Command functionality (large group and urgent calling), LMR interoperability including base PTT+ functionality. This works on a variety of Android and iOS phones. Supports PTT+ functionality on AT&T, Sprint and T-Mobile devices.	Monthly (658954)	\$11.25

PTT+ Group Command for Cross Carrier-LMR	PTT+ Group Command for Cross Carrier-LMR supports the PTT+ Group Command functionality (large group and urgent calling), LMR interoperability including base PTT+ functionality. This works on a variety of Android and iOS phones. Supports PTT+ functionality on AT&T, Sprint and T-Mobile devices.	Monthly (658955)	\$15.75
PTT+ Group Command for Tablet	PTT+ Group Command for Tablet supports the PTT+ Group Command functionality (large group and urgent calling) including base PTT+ functionality. Works on a variety of 4G LTE and WiFi Android and iOS tablets.	Monthly (658956)	\$11.25
PTT+ Group Command for Tablet-LMR	PTT+ Group Command for Tablet-LMR supports the PTT+ Group Command functionality (large group and urgent calling), LMR interoperability, and includes base PTT+ functionality. Works on a variety of 4G LTE and WiFi Android and iOS tablets.	Monthly (658957)	\$15.75

Group Advanced Software Sku's
No additional discounts apply.

PTT+ Group Advanced for Dispatch	PTT+ Group Advanced for Dispatch includes PTT+ for Dispatch functionality and support for PTT+ Group Advanced features (large group and urgent calling).	Monthly (657452)	\$75.00
PTT+ Group Advanced for Dispatch LMR includes PTT+ for Dispatch functionality and support for PTT+ Group Advanced features (large group and urgent calling).	PTT+ Group Advanced for Dispatch-LMR includes support for PTT+ Group Advanced features (large group and urgent calling), LMR Interoperability, and PTT+ for Dispatch features.	Monthly (657453)	\$81.00
PTT+ Group Advanced for Cross-Carrier	PTT+ Group Advanced for Cross Carrier supports the PTT+ Group Advanced functionality (large group and urgent calling) including base PTT+ functionality. This works on a variety of Android and iOS phones. Supports PTT+ functionality on AT&T, Sprint and T-Mobile devices.	Monthly (657454)	\$6.75

PTT+ Group Advanced for Cross Carrier-LMR	PTT+ Group Advanced for Cross Carrier-LMR supports the PTT+ Group Advanced functionality (large group and urgent calling), LMR interoperability including base PTT+ functionality. This works on a variety of Android and iOS phones. Supports PTT+ functionality on AT&T, Sprint and T-Mobile devices.	Monthly (657455)	\$11.25
PTT+ Group Advanced for Tablet	PTT+ Group Advanced for Tablet supports the PTT+ Group Advanced functionality (large group and urgent calling) including base PTT+ functionality. Works on a variety of 4G LTE and WiFi Android and iOS tablets.	Monthly (657456)	\$6.75
PTT+ Group Advanced for Tablet-LMR	PTT+ Group Advanced for Tablet-LMR supports the PTT+ Group Advanced functionality (large group and urgent calling), LMR interoperability, and includes base PTT+ functionality. Works on a variety of 4G LTE and WiFi Android and iOS tablets.	Monthly (657457)	\$11.25

Note: Sku's are not interchangeable. Group advance Sku's must be used with the group advanced feature code and Group command Sku's must be used with the group command feature code.

Radio Over Internet Protocol (ROIP) and Inter Sub-System Interface (ISSI) Virtual Deployment

Additional Discounts Not to Apply for Virtual Deployments.

*Virtual Deployment type	Price	Provided Via Email	Provided Via Phone	Project Management	Configuration of Equipment	Testing of Equipment	Up to 4 Talk Groups
	Software Plan Id and Description						
Onetime Fee: \$2,500							
ROIP Assisted Virtual Deployment	623458: PTT+/LMR Assisted Install: ONE TIME	Included	Not Included	Not Included	Not Included	Not Included	Not Included
Onetime Fee: \$8,000							
ROIP Managed Virtual Deployment	623459: PTT+/LMR Managed Remote: ONE TIME	Included	Included	Included	Included	Included	Included
Onetime Fee:\$25,000							
ISSI Managed Virtual Deployment	623461: PTT+/LMR Managed Plus P25: ONE TIME	Included	Included	Included	Included	Included	Included

Note: *Customer must select a type of Virtual Deployment; selection cannot be mixed and/or matched. Customer must also purchase separately a ROIP gateway and cables. Customer must physically install the gateway and provide Virtual Private Network ("VPN") connectivity to the gateway. In addition, Customer must purchase an associated Land Mobile Radio ("LMR") feature and associated authorizations.

Virtual Deployments include on-boarding one single facility, accessible by Customer site to site VPN (Verizon Wireless will not go on-site for any Virtual Deployment).Warranty: Verizon Wireless makes no warranties, express or implied, with respect to ROIP or ISSI Virtual Deployment which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of ROIP or ISSI Virtual Deployment cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY.

ROIP Assisted Virtual Deployment*Customer Requirements:*

Physical Installation and configuration.	Access to add network elements to Customer's network (IT administration).
VPN turn up capability (IP Network expertise).	Purchase and configure ROIP Gateway(s) and cables for connected LMR.

Assign a single point of contact.	Provide mobile radio for connectivity to each channel connected to ROIP Gateway(s).
Assign individual to receive and program ROIP Gateway(s) (The customer must have an acute knowledge on how to program landmobile radio equipment).	Provide VPN peer details.

Virtual Deployment provided: ROIP Assisted Virtual Deployment is only provided via email. Requests for deployment assistance can be reached at KODVZLMRSsupport@motorolasolutions.com.

ROIP Assisted Virtual Deployment ends once a successful configuration and functional test occur: A successful configuration for ROIP and ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface
- LMR Group Mobile Directory Number's (MDN) ordered and recorded

A successful functional test occurs when based on the following criteria:

RoIP Virtual Deployment:

- Verizon Push to Talk (PTT) Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

ISSI Virtual Deployment:

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon Push to Talk Plus Service handsets when LMR User is speaking

ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment

Virtual Deployment Includes:

Working with Customer to engineer network segments for ROIP	Engage with Customer on VPN solution completion
Develop milestones	Verify Customer is configured in PTT Plus Service
Project manage critical milestones	Finalize ROIP Gateway tuning settings including latency and call setup timers based on Customer's network.
Present final design	Validate all configuration steps of the IP Gateway
Define technical parameters for VPN	Configure ROIP Gateway(s)

Requests for managed deployment assistance can be reached at: Phone Requests: (469) 476-0820

Email Requests: KODVZLMRSsupport@motorolasolutions.com.

Customer Requirements: Customer shall be required to do the following:

Assign a project Single Point of Contact.	Provide mobile / portable radio for connectivity to each channel connected to ROIP Gateway(s).
Backhaul Technology Selection.	Manage schedule and report availability for turn up.
Provide VPN Peer Details.	Approve necessary authorizations to be billed to the account.
Order IP Gateway.	Review designs.

Complete Site Survey Web Form.	Provide resulting LMR Group MDN authorization numbers assigned in Enterprise Contact Management (ECM) Tool to Verizon.
Physical Installation.	Approve the one-time Virtual Deployment charges for managed install.
Build Talk Groups in PTT+ online portal Enterprise Contact Management (ECM), including ROIP Gateway authorization.	Configure VPN on local network to data center.

Assign single point of contact for VPN configuration.	Customer to confirm the required networking elements completed.
Assign individual to receive ROIP Gateway(s).	Configure network elements as needed (if sourced as a part of project).
Access to add network elements to Customer's network.	Test and successfully complete calls between Push to Talk PlusService and the LMR network.
Purchase separately ROIP Gateway(s) and cables for connected LMR.	

ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment end once a successful configuration and functional test occur: A successful configuration for ROIP or ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface
- LMR Group MDN(s) ordered and recorded

A successful functional test occurs when based on the following criteria:

RoIP Virtual Deployment:

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

ISSI Virtual Deployment:

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon PTT Plus Service handsets when LMR User is speaking

IoT Management

BlueJeans

These Software Sku's are not eligible for further discounts.

BlueJeans Meetings is a simple, immersive, and fast one-touch meeting experience that connects people from anywhere on anydevice. It provides easy to use, enterprise-grade video meetings with crystal clear audio powered by Dolby Voice®. It brings unified video, audio and web conferencing together for a single, easy-to-use and quality experience.

Meeting Optional Features include Closed Captioning, Transcription, or a bundle that combines both features together. The optional service features purchased by Customer will be applied to all BlueJeans Meetings licenses when purchased.

SKU#	Description	Term	Price
2C92A0FD6B25C765016B43C90EA84B26	BlueJeans Meeting Standard Plan	Monthly	\$12.49
		Annual	\$119.88
2C92A00C6B25B90F016B43C8F94A3EE6	BlueJeans Meetings ProService Plan	Monthly	\$17.49
		Annual	\$167.88
2C92A00771C95C1D0171D1B9FC057753	BlueJeans Meetings Enterprise Service Plan	Annual	\$239.88

Smart Meeting Transcription. Smart Meeting Transcription is a function of Smart Meetings and provides speech-to-text as part of reviewing a recorded meeting. Each highlight created is also appended with the transcription snippet for that duration. Transcription is done completely within the BlueJeans cloud and audio does not go out of BlueJeans for the text conversion. The transcript is stored within the BlueJeans cloud.

SKU#	Description	Term	Price
2c92a00771c95c1d0171d1b9fc367756	Transcription	Monthly	\$2.88
		Annual	\$30.00
2c92a00771c95c1d0171d1b9fc9a775c	Closed Captioning	Monthly	\$2.88
		Annual	\$30.00
2c92a00771c95c1d0171d1b9fc247755	Closed Captioning& Transcription	Monthly	\$3.45
		Annual	\$36.00

BlueJeans Events enables Customers host live events with up to 50,000 attendees and 150 presenters worldwide. BlueJeans Events attendees watch and listen and cannot be seen or heard. Presenters provide content for the meeting and can be seen by the attendees. BlueJeans Events include moderators who control the event (muting presenters' cameras and microphones and handling attendees' requests to become presenters. BlueJeans Events can be purchased as a one-time subscription or as a recurring subscription paid annually or monthly.

BlueJeans Events Standard Service Features

BlueJeans Events Facebook Streaming. BlueJeans Events can be streamed via (or in connection with) Facebook. Verizon does not control what Customer posts to Facebook. Each BlueJeans Events Facebook Streaming may be limited in duration and/or by number of end points based on Facebook restrictions. Additional restrictions are set forth in the Customer Responsibilities Section below.

BlueJeans Events Optional Service Features

Advanced Services. If purchased, Customer will have access to a Verizon expert who may provide pre-event consultation, a technical rehearsal of the event, live event support and post event activities, including a debrief, participant reports and consultation on accessing, sharing and downloading the BlueJeans Event recording. Advanced services must be scheduled at least 7 days in advance.

SKU#	Description	Term	Price
2c92a00771c95c1d0171d1b9fd137760	Events Unlimited Concurrent License-100 Capacity + Standard Support	Monthly	\$104.46
		Annual	\$1,090.00
2c92a0ff72db6a570172de5e568a4a3b	Events Unlimited Concurrent License-100 Capacity + Advanced Services	Monthly	\$130.57
		Annual	\$1,362.50
2c92a00771c95c1d0171d1b9fd257761	Events Unlimited Concurrent License-200 Capacity + Standard Support	Monthly	\$359.38
		Annual	\$3,750.00
2c92a01172db69f10172de5ed7246a81	Events Unlimited Concurrent License-200 Capacity + Advanced Services	Monthly	\$449.22
		Annual	\$4,687.50
2c92a00771c95c1d0171d1b9fbd57751	Events Unlimited Concurrent License-500 Capacity + Standard Support	Monthly	\$622.92
		Annual	\$6,500.00
2c92a00872db69ea0172de5edd330963	Events Unlimited Concurrent License-500 Capacity + Advanced Services	Monthly	\$778.65
		Annual	\$8,125.00
	Events	Monthly	\$1,437.50

2c92a00771c95c1d0171d1b9fc677759	Unlimited Concurrent License-1000 Capacity +Standard Support	Annual	\$15,000.00
2c92a00872db69ea0172de5ee0cd0a42	Events Unlimited Concurrent License-1000 Capacity +Advanced Services	Monthly	\$1,796.88
		Annual	\$18,750.00
2c92a00771c95c1d0171d1b9fc157754	Single Event - 1,000 Capacity + Standard Support	One Time Charge	\$2,000.00
2c92a00c72db58900172de61426954ea	Single Event - 1,000 Capacity +Advanced Services	One Time Charge	\$2,500.00
2c92a00771c95c1d0171d1b9fbf87752	Single Event - 2,500 Capacity + Standard Support	One Time Charge	\$2,500.00
2c92a01172db69f20172de609d6215d5	Single Event - 2,500 Capacity +Advanced Services	One Time Chare	\$3,125.00
2c92a00771c95c1d0171d1b9fcfe775f	Single Event - 5,000 Capacity + Standard Support	One Time Charge	\$3,500.00
2c92a00c72db58900172de62076e5af7	Single Event - 5,000 Capacity +Advanced Services	One Time Charge	\$4,375.00
2c92a00771c95c1d0171d1b9fc77775a	Single Event - 10,000 Capacity + Standard Support	One Time Charge	\$5,000.00
2c92a01172db69f20172de626387250b	Single Event - 10,000 Capacity +Advanced Services	One Time Charge	\$6,250.00
2c92a00771c95c1d0171d1b9fc457757	Single Event - 15,000 Capacity + Standard Support	One Time Charge	\$7,000.00

2c92a01172db69f20172de62cf8a2adc	Single Event - 15,000 Capacity + Advanced Services-Per Event Billing	One Time Charge	\$8,750.00
2c92a00771c95c1d0171d1b9fc8a775b	Single Event - 25,000 Capacity +Standard Support	One Time Charge	\$9,000.00
2c92a00872db69f10172de62d95e1d1c	Single Event - 25,000 Capacity +Advanced Services	One Time Charge	\$11,250.00

BlueJeans Gateway for Microsoft Teams allows Customer to connect existing room systems to Microsoft Teams meetings with cloud-native video interoperability. Microsoft Teams Gateway is a software-only solution that works with multiple vendors H.323 and SIP-based video conferencing room systems and provides one-touch join to Microsoft Teams meetings from these systems.

SKU#	Description	Term	Price
2c92a00771c95c1d0171d1b9fcac775d	BlueJeans Microsoft Teams Gateway	Monthly	\$113.85
		Annual	\$1,188.00

Note: The BlueJeans Network is a 100% cloud-based architecture design to align with IT's strategies or policies around deployment, feature access, security and scale....all on a global level. Easy-to- use Administration features allows flexibility for how a small company or a large enterprise wants to rollout BlueJeans.

Additionally, BlueJeans' out-of-the box User Management tool (Command Center) lets IT monitor quality, usage and performance across their entire user population or down to an individual meeting level.

The BlueJeans Network was purpose-built with enterprise-grade security, performance, manageability and scalability that comes from a global multi-point of presence cloud provider. Each customer deployment includes Firewall/NAT transversal, SOC 2 and SOC 3 verification, encryption and IP VPN deployment options. We also meet privacy regulations with full CDPR compliance.

<https://www.bluejeans.com/legal/desktop-eula>

https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/eula/government_rider_05142020.pdf

******Disclaimer:** These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

Verizon Intelligent Lighting Intelligent Lighting with Light Sense nodes Bundle: 250 Light Sense nodes with Lighting Control Service Bundle Five (5) Year Term Required

The bundled pricing below reflects the applicable discount. No additional discounts apply.

Total Bundled Cost	Configuration/Implementation	Monthly Fee
250 Light Sense Nodes with Lighting Control Service	\$73,804.91 (One-time set-up fee)	\$461.12 (60 months)

Bundled Package Includes (unless noted otherwise)	<ul style="list-style-type: none"> • 250 Verizon Light Sense nodes¹ • Installation of Covered Equipment² • Verizon Intelligent Lighting (Lighting Control Service) • Field Service (Installation of replacements for defective Covered Equipment) • Shipping Charges (within the continental US)
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Notes: The bundled pricing for the equipment and services is based on the requirements below. Bundle may not be altered. No modifications, substitutions or changes will not be accepted. If customized options are required, customers must purchase unbundled products and services. Please refer to Verizon Intelligent Lighting A La Carte Purchase for unbundled purchase options.

¹Customer must purchase 250 Verizon Light Sense Nodes in one (1) bulk order.

²Verizon Wireless installation of Covered Equipment is required. Line Items will appear separately (unbundled) on the Customer's bill.

"Covered Equipment" means equipment purchased from, and installed by, Verizon as part of this bundled package. With respect to this bundled package, the Covered Equipment is the 250 Verizon Light Sense nodes.

Equipment Warranty covers manufacturer defects of Covered Equipment. Verizon Light Sense nodes' ten (10) year manufacturer's limited equipment warranty begins on date of installation for the Light Sense nodes provided as part of this bundled package. Additional details are provided in the Warranty documentation in the Agreement.

Field Service provides services to install replacement equipment for defective Covered Equipment only, including any personnel and required special vehicle (e.g., bucket truck) needed to complete equipment installation. As part of this bundled package, Verizon will provide Field Service for the Covered Equipment for the time period which is coterminous with the subscription period of the Verizon Intelligent Lighting service. Field Service dispatch requires a minimum of five (5) defective Verizon Light Sense Node devices, and occurs after verification that equipment failure was not due to causes not covered by Field Service (e.g., lack of power/non-Verizon Light Sense node specific issue). Customer is responsible for any equipment which is not covered under Warranty at the time of Field Services request. Additional details are provided in the Field Service documentation in the Agreement.

Additional Requirements:

- ✓ Customer supplies 24x7 electrical power to each pole and mounting location for Covered Equipment
 - ✓ Mounting is available on existing Customer-provided luminaires
 - ✓ LED luminaires must be present with NEMA Socket and support lighting control
 - ✓ Traffic control is not included
 - ✓ Permits and associated fees are not included
 - ✓ No union labor requirements
 - ✓ **No Prevailing Wage requirements**
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- ✓ No structural analysis required
 - ✓ No M/WBE requirements
 - ✓ No work required on holidays
 - ✓ No electrical service upgrades needed
 - ✓ No environmental analysis required

Our Smart Communities solutions and services may be provided by, and its information accessed by and/or stored in, resources located within and outside the United States. These solutions and services cannot be subject to any requirements to limit the performance of the services, access to or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction

Verizon Intelligent Lighting 250 Light Sense nodes Lighting Control Service Bundle SKUs:

S80-000123	IL-VES-PS-IE	IL-VES-PS-PM	IL-VES-PS-PROV	IL-VSC-INSTALL	S07-000015-M	FS-LIGHTING-NODE-5YR-M
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Verizon Intelligent Lighting

Intelligent Lighting with Light Sense nodes Bundle:
 1000 Light Sense nodes with Lighting Control Service Bundle
 Five (5) Year Term Required

The bundled pricing below reflects the applicable discount. No additional discounts apply.

Total Bundled Cost	Configuration/Implementation	Monthly Fee
<p>1000 Light Sense Nodes with Lighting Control Service</p>	<p>\$209,860.87 (One-time set-up fee)</p>	<p>\$1,844.50 (60 months)</p>

Bundled Package Includes (unless noted otherwise)

- 1000 Verizon Light Sense nodes¹
- Installation of Covered Equipment²
- Verizon Intelligent Lighting (Lighting Control Service)
- Field Service (Installation of replacements for defective Covered Equipment)
- Shipping Charges (within the continental US)

Notes: The bundled pricing for the equipment and services is based on the requirements below. Bundle may not be altered. No modifications, substitutions or changes will not be accepted. If customized options are required, customers must purchase unbundled products and services. Please refer to **Verizon Intelligent Lighting A La Carte Purchase** for unbundled purchase options.

¹Customer must purchase **1000 Verizon Light Sense Nodes** in one (1) bulk order.

²Verizon Wireless installation of Covered Equipment is required. **Line Items will appear separately (not bundled) on the Customer's bill.**

“Covered Equipment” means equipment purchased from, and installed by, Verizon as part of this bundled package. With respect to this bundled package, the Covered Equipment is the 1,000 Verizon Light Sense nodes.

Equipment Warranty covers manufacturer defects of Covered Equipment only. Verizon Light Sense nodes’ ten (10) year manufacturer’s limited equipment warranty begins on date of installation for the Light Sense nodes provided as part of this bundled package. Additional details are provided in the Warranty documentation in the Agreement.

Field Service provides the services to install replacement equipment for defective Covered Equipment only, including any personnel and required special vehicle (e.g., bucket truck) needed to complete equipment installation. As part of this bundled package, Verizon will provide Field Service for the Covered Equipment for the time period which is coterminous with the subscription period of the Verizon Intelligent Lighting service. **Field Service dispatch requires a minimum of five (5) defective Verizon Light Sense node devices**, and occurs after verification that the equipment failure was not due to causes not covered by Field Service (e.g., lack of power/non-Verizon Light Sense node specific issue). Customer is responsible for any equipment which is not covered under Warranty at the time of Field Services request. Additional details are provided in the Field Service documentation in the Agreement

Additional Requirements:

- ✓ Customer supplies 24x7 electrical power at each pole and mounting location for Covered Equipment
- ✓ Mounting is available on existing Customer-provided luminaires
- ✓ LED luminaires present with NEMA Socket and support lighting control
- ✓ Traffic control is not included
- ✓ Permits and associated fees are not included
- ✓ No union labor requirements
- ✓ No Prevailing Wage requirements
- ✓ No structural analysis required
- ✓ No M/WBE requirements
- ✓ No work required on holidays
- ✓ No electrical service upgrades needed
- ✓ No environmental analysis required

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Verizon Intelligent Lighting 1000 Light Sense nodes Lighting Control Service Bundle SKUs:

S80-000123	IL-VES-PS-IE	IL-VES-PS-PM	IL-VES-PS-PROV	IL-VSC-INSTALL	S07-000015-M	FS-LIGHTING-NODE-5YR-M
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Verizon Intelligent Lighting
A La Carte Purchases: Hardware
One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.
 (Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per Node ¹	Required Products: Provisioning/Implementation and Service (Monthly, Annual, or One-time)
S80-000123	LIGHT SENSE 4G LTE 0-10V NEMA 120-277V	Light Sense node 277V	\$85.00	Must purchase IL-VES-PS-PROV, IL-VES-PS-IE, IL-VES-PS-PM and one of each category of the following service SKUs: S07-000012-M, S07-000013-M, S07-000014-M, S07-000015-M, S07-000016-M, S07-000013-A, S07-000014-A, S07-000015-A, S07-000016-A, S07-000012-N, S07-000013-N, S07-000014-N, S07-000015-N, S07-000016-N

Notes: Light Sense node includes manufacturer's 10-year limited warranty. Warranty period begins upon the date of shipment (or if installed by Verizon, the date of installation). Can be installed on LED fixtures with NEMA sockets; see product data sheet and warranty terms in Agreement for more information. Requires **Intelligent Lighting service** (monthly, annual, or one-time) SKU, and non-recurring service SKUs for **provisioning /implementation**; all other SKUs are optional. **All services require a Statement of Work (SOW).**

¹A Node is defined as one (1) Light Sense Node.

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Verizon Intelligent Lighting
A La Carte Purchases: Non-Recurring Services (Configuration/Implementation)
One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.
 (Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost	Required Products Hardware
IL-VES-PS-IE	Intel Lighting - Implementation Eng	Intelligent Lighting - VES PS Implementation Engineer	\$144.00/hour	S80-000123
IL-VES-PS-PM	Intel Lighting - Project Mgmt	Intelligent Lighting - VES Project Management	\$144.00/hour	S80-000123
IL-VSC-DESIGN	Intelligent Lighting - Design Services	Design Services (e.g., Drawings). Scope of Work required.	Custom	S80-000123
IL-VSC-INSTALL	Intelligent Lighting - Installation Services	Installation Services. Scope of Work required.	Custom	S80-000123
IL-VES-PS-PROV	Intel Lighting - Provisioning Support	Remote Provisioning Support for Intelligent Lighting Products; This is for remote support to provision service and troubleshoot any customer device issues during commissioning.	Custom	S80-000123
IL-VES-PS-CE	Intel Lighting - Consulting Eng	Intelligent Lighting - VES PS Consulting Engineer	\$180.00/hour	S80-000123
IL-VES-PS-PGM	Intel Lighting - Program Mgmt	Intelligent Lighting - VES Program Management	\$180.00/hour	S80-000123
IL-VSC-SURVEY	Intelligent Lighting - Site Survey Services	Site Survey Services. Scope of Work required.	Custom	S80-000123

IL-VSC-COMMISSION	Intelligent Lighting - Commissioning Services	Commissioning & Optimization Services. Scope of Work required.	Custom	S80-000123
IL-VSC-INTEGRATION	Intelligent Lighting - Integration Services	Integration Services. Scope of Work required.	Custom	S80-000123
IL-VSC-TRAINING	Intelligent Lighting - Training Services	Training Services. Scope of Work required.	Custom	S80-000123
IL-VSC-LABOR	Intelligent Lighting - Labor	Labor. Scope of Work required.	Custom	S80-000123
IL-VSC-PERMIT-FEES	Intelligent Lighting - Permit Fees.	Permit Fees. Scope of Work required, reimbursable expenses.	Custom	S80-000123

All services require a Statement of Work (SOW).

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**Verizon Intelligent Lighting
A La Carte Purchases: Monthly Recurring Service
One (1) Year Term Required**

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.
(Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost: Per Node ¹	Required Products: Hardware
S07-000012-M	IL service-LSn-1yr, monthly	Intelligent Lighting Service for Light Sense node -1-Year subscription contract, monthly payments	\$0.42/month	S80-000123
S07-000013-M	IL service-LSn-2yr, monthly	Intelligent Lighting Service for Light Sense node – 2-Year subscription contract, monthly payments	\$0.42/month	S80-000123
S07-000014-M	IL service-LSn-3yr, monthly	Intelligent Lighting Service for Light Sense node – 3-Year subscription contract, monthly payments	\$0.42/month	S80-000123
S07-000015-M	IL service-LSn-5yr, monthly	Intelligent Lighting Service for Light Sense node – 5-Year subscription contract, monthly payments	\$0.42/month	S80-000123
S07-000016-M	IL service-LSn-10yr, monthly	Intelligent Lighting Service for Light Sense node – 10-Year subscription contract, monthly payments	\$0.42/month	S80-000123

All services require a Statement of Work (SOW).

¹A Node is defined as one (1) Light Sense Node.

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Verizon Intelligent Lighting

A La Carte Purchases: Field Service

One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.

(Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost: Per Node ¹	Required Products: Monthly Service
FS-LIGHTING-NODE-2YR-A	FS Lighting Node 2Yr, annual	Lighting Field Services Term Coverage per Node - 2 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is annual.	\$21.00/year	S07-000013-A
FS-LIGHTING-NODE-3YR-A	FS Lighting Node 3Yr, annual	Lighting Field Services Term Coverage per Node - 3 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is annual.	\$21.00/year	S07-000014-A
FS-LIGHTING-NODE-5YR-A	FS Lighting Node 5Yr, annual	Lighting Field Services Term Coverage per Node - 5 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is annual.	\$21.00/year	S07-000015-A
FS-LIGHTING-NODE-10YR-A	FS Lighting Node 10Yr, annual	Lighting Field Services Term Coverage per Node - 10 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is annual.	\$21.00/year	S07-000016-A
FS-LIGHTING-NODE-1YR-M	FS Lighting Node 1Yr, monthly	Lighting Field Service Term Coverage per Node - 1 Year. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is monthly	\$1.75/month	S07-000012-M
FS-LIGHTING-NODE-2YR-M	FS Lighting Node 2Yr, monthly	Lighting Field Service Term Coverage per Node - 2 Years. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is monthly.	\$1.75/month	S07-000013-M
FS-LIGHTING-NODE-3YR-M	FS Lighting Node 3Yr, monthly	Lighting Field Service Term Coverage per Node - 3 Years. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is monthly.	\$1.75/month	S07-000014-M
FS-LIGHTING-NODE-5YR-M	FS Lighting Node 5Yr, monthly	Lighting Field Service Term Coverage per Node - 5 Years. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is monthly.	\$1.75/month	S07-000015-M
FS-LIGHTING-NODE-10YR-M	FS Lighting Node 10Yr, monthly	Lighting Field Service Term Coverage per Node - 10 Years. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is monthly.	\$1.75/month	S07-000016-M
FS-LIGHTING-NODE-1YR-N	FS Lighting Node 1Yr, one time	Lighting Field Service Term Coverage per Node - 1 Year. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is one time.	\$21.00/one- time	S07-000012-N

FS-LIGHTING-NODE-2YR-N	FS Lighting Node 2Yr, one time	Lighting Field Service Term Coverage per Node - 2 Years. Response Target - 4 hours. Resolution Target - 72 hours. Payment term is one time.	\$42.00/one-time	S07-000013-N
FS-LIGHTING-NODE-3YR-N	FS Lighting Node 3Yr, one time	Lighting Field Services Term Coverage per Node - 3 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is one time.	\$63.00/one-time	S07-000014-N
FS-LIGHTING-NODE-5YR-N	FS Lighting Node 5Yr, one time	Lighting Field Services Term Coverage per Node - 5 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is one time.	\$105.00/one-time	S07-000015-N
FS-LIGHTING-NODE-10YR-N	FS Lighting Node 10Yr, onetime	Lighting Field Services Term Coverage per Node - 0 Years. Response Time - 4 hours. Resolution Time target - 72 hours. Payment term is one time.	\$210.00/one-time	S07-000016-N

Notes: Field Service SKUs are optional but require purchase of the equipment SKU and an Intelligent Lighting Service SKU of corresponding length. Field Service term is effective upon the date of equipment shipment. Field Service is not available beyond the term of the equipment warranty. Intelligent Lighting Services require Customer to own or purchase associated Light Sense node. Customer is responsible for any equipment which is not covered under Warranty at the time of Field Services request. Additional information is provided in the Field Service documentation in the Agreement. **All services require a Statement of Work (SOW).**

¹A Node is defined as one (1) Light Sense Node.

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Verizon Intelligent Lighting

A La Carte Purchases: Annual Subscription One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.

(Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost: Per Node ¹	Required Products: Hardware
S07-000013-A	IL service-LSn-2yr, annual	Intelligent Lighting Service for Light Sense node – 2-Year subscription contract, annual payment option.	\$5.00/annual	S80-000123
S07-000014-A	IL service-LSn-3yr, annual	Intelligent Lighting Service for Light Sense node – 3-Year subscription contract, annual payment option.	\$5.00/annual	S80-000123
S07-000015-A	IL service-LSn-5yr, annual	Intelligent Lighting Service for Light Sense node – 5-Year subscription contract, annual payment option.	\$5.00/annual	S80-000123
S07-000016-A	IL service-LSn-10yr, annual	Intelligent Lighting Service for Light Sense node - 10-Year subscription contract, annual payment option.	\$5.00/annual	S80-000123

All services require a Statement of Work (SOW).

¹A Node is defined as one (1) Light Sense Node.

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Verizon Intelligent Lighting

A La Carte Purchases: Prepaid Subscription

One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.

(Note: For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Cost: Per Node ¹	Required Products: Hardware	
S07-000012-N	IL service-LSn-1yr, one time	Intelligent Lighting Service for Light Sense node – 1-Year subscription contract, one-time upfront payment	\$5.00/one-time	S80-000123
S07-000013-N	IL service-LSn-2yr, one time	Intelligent Lighting Service for Light Sense node – 2-Year subscription contract, one-time upfront payment	\$10.00/one-time	S80-000123
S07-000014-N	IL service-LSn-3yr, one time	Intelligent Lighting Service for Light Sense node - 3 Year subscription contract, one-time upfront payment	\$15.00/one-time	S80-000123
S07-000015-N	IL service-LSn-5yr, one time	Intelligent Lighting Service for Light Sense node – 5-Year subscription contract, one-time upfront payment	\$25.00/one-time	S80-000123
S07-000016-N	IL service-LSn-10yr, one time	Intelligent Lighting Service for Light Sense node – 10-Year subscription contract, one-time upfront payment	\$50.00/one-time	S80-000123

All services require a Statement of Work (SOW).

¹A Node is defined as one (1) Light Sense Node.

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Verizon Intelligent Video

Intelligent Video Outdoor Bundle:

Five (5) Year Term Required

The bundled pricing below reflects the applicable discount. No additional discounts apply.

Total Bundled Cost	Configuration/Implementation	Annual Fee
	\$94,105.29 (One-time set-up fee)	\$28,665.00 (60 months)

Bundled Package Includes (unless noted otherwise)

- Cloud hosted video management
- Five (5) Standard Hardware Bundles¹
- Five (5) User licenses (concurrent)
- Five (5) onsite Field Service deployments²
- Project Management (20 hours)
- Implementation engineering (60 hours)
- One (1) Virtual Training class³
- Business Hours Support (M-F, 8A-5P)
- Shipping Charges (within the continental US)

Notes: The bundled pricing for the equipment and services is based on the requirements below. Bundle may not be altered. No modifications, substitutions or changes will not be accepted. If customized options are required, customers must purchase unbundled products and services. Please refer to Verizon Intelligent Video A La Carte Purchase for unbundled purchase options.

¹Customer must purchase five (5) Standard Hardware Bundles: (One (1) Remote Surveillance Unit supporting 30 days of local storage, Two (2) fixed cameras, One (1) PTZ camera) in one (1) bulk order.

²Verizon Wireless installation of Covered Equipment is required (24 hour response, 10 day resolution, up to 4 hours per visit). Line Items will appear separately (unbundled) on the Customer's bill).

³Training includes operator training for a single day (up to 10 online participants via Cisco Webex).

"Covered Equipment" means equipment purchased from, and installed by, Verizon as part of the Agreement. With respect to this bundled package, the Covered Equipment is the five (5) Standard Hardware Bundles.

Note: Wireless service not included.*

Equipment Warranty covers manufacturer defects of Covered Equipment. Verizon's Remote Surveillance Unit (one (1) year), and fixed camera/PTZ camera (three (3) year) manufacturer's limited equipment warranty begins on date of installation for the five (5) Standard Hardware Bundles provided as part of this bundled package. Additional details are provided in the Warranty documentation in the Agreement.

Field Service provides services to install replacement equipment for defective Covered Equipment only, including any personnel and required special vehicle (e.g., bucket truck) needed to complete equipment installation. As part of this bundled package, Verizon will provide Field Service for the Covered Equipment for the time period which is coterminous with the subscription period of the Verizon Intelligent Video service. Field Service dispatch occurs after verification that Covered Equipment failure was not due to causes not covered by Field Service (e.g., lack of power/non-Verizon device specific issue). Customer is responsible for any equipment which is not covered under Warranty at the time of Field Services request. Additional details are provided in the Field Service documentation in the Agreement.

Additional Requirements:

- ✓ Customer supplies 24x7 electrical power to each mounting location for Covered Equipment
- ✓ Customer provides network to RSU and cloud to each mounting location for Covered Equipment
- ✓ Permits and associated fees are not included
- ✓ No union labor requirements
- ✓ No Prevailing Wage requirements
- ✓ No structural analysis required
- ✓ No M/WBE requirements
- ✓ No work required on holidays
- ✓ No electrical service upgrades needed
- ✓ No environmental analysis required

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***NOTE:** Intelligent Video is compatible with the following Machine to Machine (M2M) PP#'s 87668, 87646, 87671, 87647, 87673, 87648, 90233, 90234, and 90235

Verizon Intelligent Video Outdoor Bundle SKUs:

IV-VSAAS-Base	RSU-RMS-8X5-1-1Y	IV-OSS-24H10D	PS-T-CUSTOM-A-ALL	IV-VES-PS-IE	IV-VSC-INSTALL
IV-VES-PS-PM	BOS-BH-CAM-SPM	BOS-BH-CAM-LPM	BH-CAM-WM	BOS-BH-CAM-PK	BOS-NDE-8502-R
BOS-NDP-5512-Z30L	RSU-4H-14-2-AC	RSU-4H-14-UPG-2	VS-8TB	TC-HBT	PM

Verizon Intelligent Video

A La Carte Purchases: Hardware

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

Verizon Intelligent Video: Cameras and Mounts

SKU	Name	Description	Cost per unit
AX-STD-TSPM	AXIS TELESCOPIC PARAPET MOUNT	Axis Telescopic Parapet Mount	\$457.00
BH-CAM-WM	BOSCH CAMERA WALL ARM MOUNT	Bosch Camera Wall Arm Mount	\$118.00
BH-CAM-PM	BOSCH POLE MOUNT-REQ WALL ARM MOUNT	Bosch Camera Pole Mount (Requires Wall Arm Mount)	\$89.00

BH-CAz-PK	BOSCH PENDANT KIT-REQ WALL ARM MOUNT	Bosch Camera Pendant Kit (Requires Wall Arm Mount	\$154.00
AX-Q1645-LE	AXIS Q1645-LE NETWORK CAMERA	AXIS Q1645-LE Network Camera	\$1,438.80
AX-Q3515-LVE	AXIS Q3515-LVE	Axis Q3515-LVE	\$999.00
BH-NIN73013	BOSCH NIN73013	BOSCH NIN73013	\$1,249.00
BH-MIC-7230-WS	BOSCH MIC7230-W5	BOSCH MIC7230-W5	\$3,750.00
BH-7000-VR	BOSCH NIN-73023-A3AS	BOSCH NIN-73023-A3AS	\$1,305.00
BH-STAR-7000	VG5-7230-EPC5	VG5-7230-EPC5	\$2,790.00
BH-5000	BOSCH NDP-5502-Z30	BOSCH NDP-5502-Z30	\$1,603.00
BH-7000i	BOSCH MIC-7502-Z30W	BOSCH MIC-7502-Z30W	\$5,427.00
BH-7000-VR1080	BOSCH NIN-73023-A10AS	BOSCH NIN-73023-A10AS	\$1,292.00
BH-3-10MM	BOSCH NDE-4502-A	BOSCH NDE-4502-A	\$620.00
BH-FD	BOSCH NDE-4502-AL	BOSCH NDE-4502-AL	\$684.00
BH-BULL	BOSCH NBE-4502-AL	BOSCH NBE-4502-AL	\$634.00
BOS-NDE-8502-RT	Bosch 8502 10-23mm	Bosch PTRZ High End Fixed Use Case	\$1,588.00
BOS-NDE-8502-R	Bosch 8502 camera	Bosch PTRZ High End Fixed Use Case	\$1,507.00
BOS-MIC7522Z30W	Bosch MIC7100 PTZ	Bosch MIC 7100i PTZ 10 Year Model Life	\$7,072.00
BH-STD-CM	Bosch ceiling mount	Bosch LPR Ceiling Mount	\$81.00
BH-JB	Bosch junction box	Bosch Junction Box Cabinet	\$189.00
BOS-BH-CAM-LPM	Bosch L pole mount	Bosch Camera Large Pole Mount	\$82.00
BOS-BH-CAM-SPM	Bosch S pole mount	Bosch Camera Small Pole Mount	\$91.00
BOS-BH-CAM-PK	Bosch pendant	Bosch Camera Pendant Mount	\$154.00
BOS-BH-WMP	Bosch wall plate	Bosch Camera Wall Mount Plate	\$165.00
BOS-MICWMBWD	Bosch MICWall mount	Bosch MICWall mount	\$430.00
BOS-MICPMB	Bosch MIC mount	Bosch MIC Pole Mount Bracket	\$460.00
BOS-NDE-8504-R	Bosch 8504 camera	Bosch Fixed dome 8MP HDR 3.9-10mm PTRZ	\$1,739.00
BOS-NDE-8504-R-A	Bosch 8504 mount	Bosch 8504-R mounting accessories	\$230.00
BOS-VG4-A-9541	Bosch pole mount	MAST POLE MOUNT W/ PEND ARM	\$95.10
BOS-NDE-8503-RT	Bosch 8503 camera	Fixed dome 6MP HDR 12-40mm PTRZ IP66	\$1,704.00
BOS-NDE-5503-AL	Bosch 5503 camera	Bosch IP DOME 5MP HD, AVF 3-10MM F1.3	\$1,056.00
BOS-NDE-5503-AL-A	Bosch 5503 mount	Bosch 5503-AL mounting accessories	\$230.00
BOS-NDE-5503-A	Bosch 5503 camera	Bosch IP DOME 5MP HD, AVF 3-10MM F1.3	\$984.00
BOS-NDE-5503-A-A	Bosch 5503 mount	Bosch 5503-A mounting accessories	\$230.00
BOS-NIN-70122-F1A	Bosch 7000 camera	Bosch FLEXIDOME pano 7000 12MP 180 IVA	\$1,433.00
BOS-NIN-70122-F1AA	Bosch 7000 mount	Bosch 70122-F1A mounting accessories	\$120.00
BOS-NDP-7512-Z30	Bosch 7512 camera	Bosch AUTODOME starlight 7000i PTZ 2MP	\$3,686.00
BOS-NDP-7512-Z30-A	Bosch 7512 mount	Bosch 7512-Z30 mounting accessories	\$230.00
BOS-NDS-7004-F360E	Bosch 7004 camera	Bosch 7000 FLEXIDOME 360 12MP	\$1,730.00
BOS-NDS-7004-F360A	Bosch 7004 mount	Bosch 7004-F360E mounting accessories	\$120.00
BOS-NDS-7004-F180E	Bosch 7004 camera	Bosch 7000 FLEXIDOME 180 12MP	\$1,552.75
BOS-NDS-7004-F180A	Bosch 7004 mount	Bosch 7004-F180E mounting accessories	\$120.00
BOS-NDS-6004-F360E	Bosch 6004 camera	Bosch 12MP 360' EVA IP66	\$1,486.00
BOS-NDS-6004-F180E	Bosch 6004 camera	Bosch 12MP 180' EVA IP66	\$1,486.00

BOS-NDS-6004-F180A	Bosch 6004 mount	mounting accessories for 6004	\$120.00
MICRO-UPS-POLE	UPS S pole mount	Pole Mounted Small UPS	\$1,995.00
BA1-2200120B-NNN	AER2200 router	AER2200 Remote Management Router	\$1,570.00
170749-001	AER2200 mount	AER2200Rack-MountBracket	\$65.00
BOS-NDP-5512-Z30L	Bosch 5512 camera	Bosch AUTODOME 5000i IR 2MP PTZ	\$2,475.00
BOS-NDV-3502-F02	Bosch 3502 camera	Bosch FLEXIDOME IP micro 3000i	\$310.00
BOS-NDE-3502-AL	Boach 3502 IR cam	Bosch FLEXIDOME IP 3000i IR	\$493.00
BOS-NTV-3502-F02L	Bosch 3502 turret	Bosch FLEXIDOME IP turret 3000i IR	\$330.00
BOS-NDE-3503-AL	Bosch 3503 camera	Bosch DINION IP 3000i IR	\$581.00
AX-CPE-2	SPE CPE CLIENT RADIO 2.4GHZ COMPLETE KIT	SPE CPE CLIENT RADIO 2.4GHZ COMPLETE KIT	\$359.00
AX-CPE-5	SPE CPE CLIENT RADIO 5GHZ COMPLETE KIT	SPE CPE CLIENT RADIO 5GHZ COMPLETE KIT	\$359.00
AX-P1405	SPE AXIS P1405LE CAMERA	SPE AXIS P1405LE CAMERA	\$686.25
AX-P1425LE	SPE AXIS P1425-LE CAMERA	SPE AXIS P1425-LE CAMERA	\$738.75
AX-P1435-LE	AXIS P1435-LE CAMERA	AXIS P1435-LE CAMERA	\$598.75
AX-P3225	SPE AXIS P3225LVE CAMERA	SPE AXIS P3225LVE CAMERA	\$897.50
AX-P5635E	SPE AXIS P5635E CAMERA	SPE AXIS P5635E CAMERA	\$2,113.75
AX-Q1765LE	AXIS Q1765-LE CAMERA	AXIS Q1765-LE CAMERA	\$1,448.75
AX-Q1941E-13MM	SPE AXIS Q1941E-13MM CAMERA	SPE AXIS Q1941E-13MM CAMERA	\$2,799.00
AX-Q1941E-7MM	SPE AXIS Q1941E-7MM CAMERA	SPE AXIS Q1941E-7MM CAMERA	\$2,799.00
AX-Q2901-E19MM	SPE AXIS Q2901-E 19MM CAMERA	SPE AXIS Q2901-E 19MM CAMERA	\$5,493.75
AX-Q2901-E9MM	SPE AXIS Q2901-E 9MM CAMERA	SPE AXIS Q2901-E 9MM CAMERA	\$5,493.75
AX-Q3505VE	SPE AXIS Q3505VE CAMERA	SPE AXIS Q3505VE CAMERA	\$1,216.25
AX-Q3708	AXIS Q3708 PVE CAMERA	AXIS Q3708 PVE CAMERA	\$2,112.50
AX-Q3709	SPE AXIS Q3709 CAMERA	SPE AXIS Q3709 CAMERA	\$2,399.00
AX-Q6115E	AXIS Q6115-E PTZ CAMERA	AXIS Q6115-E PTZ CAMERA	\$3,171.25
AX-Q6075-E	Axis Q6075-E	Axis Q6075-E camera	\$3,098.75
AX-P5655-E	Axis P5655-E	Axis P5655-E camera	\$1,998.75
AX-P3375-LVE	Axis P3375-LVE	Axis P3375-LVE camera	\$998.75
AX-Q6155-E	Axis Q6155-E	Axis Q6155-E camera	\$2,998.75
AX-P3245-LVE	Axis P3245-LVE	Axis 3245-LVE camera	\$748.75
AX-P3245-LV	Axis P3245-LV	Axis 3245-LV camera	\$578.75
AX-P5624E-KMII	Axis P5624E-KM II	Axis P5624E KM II camera	\$1,599.00
AX-M3045V	Axis M3045V	Axis M3045V indoor camera	\$269.00
AX-M3046V	Axis M3046V	Axis M3046V indoor camera	\$369.00
AX-STD-CM	SPE AXIS CORNER MOUNT	SPE AXIS CORNER MOUNT	\$140.00
AX-STD-PB	SPE AXIS POLE BRACKET	SPE AXIS POLE BRACKET	\$122.50
AX-STD-PK	SPE AXIS PENDANT KIT	SPE AXIS PENDANT KIT	\$63.75
AX-STD-PPSM	SPE AXIS PARAPET MOUNT - SIDE WALL MOUNT	SPE AXIS PARAPET MOUNT - SIDE WALL MOUNT	\$261.25
AX-STD-PPTM	SPE AXIS PARAPET MOUNT - TOP MOUNT	SPE AXIS PARAPET MOUNT - TOP MOUNT	\$261.25
AX-STD-WA	SPE AXIS WALL ARM	SPE AXIS WALL ARM	\$60.00
EA-25FT	SPE DIRECTIONAL HIGHGAIN YAGI ANTEN KIT	SPE DIRECTIONAL HIGHGAIN YAGI ANTEN KIT	\$339.00
FLIR-645R	FLIR 645R CAMERA	FLIR 645R CAMERA	\$6,625.00
FLIR-STD-CM	FLIR WALL MOUNT	FLIR WALL MOUNT	\$183.75
FLIR-STD-JB	FLIR JUNCTION BOX	FLIR JUNCTION BOX	\$56.25
FLIR-STD-PM	FLIR POLE MOUNT	FLIR POLE MOUNT	\$187.50
FLR-FC-690S	FLIR 690S CAMERA	FLIR 690S CAMERA	\$7,247.50
NP-RMM	NON-PENETRATING ROOF MOUNT	NON-PENETRATING ROOF MOUNT	\$370.00
PM	SPE ENCLOSURE POLE MOUNTING KIT	SPE ENCLOSURE POLE MOUNTING KIT	\$160.00
PM-FX2	POLE MOUNTING KIT FOR IOT GATEWAY	POLE MOUNTING KIT FOR IOT GATEWAY	\$160.00
PM-JPM	J-POLE MOUNTING	J-POLE MOUNTING	\$68.75

PW-277VAC	SPE HIGH VOLTAGE KIT - 277VAC	SPE HIGH VOLTAGE KIT - 277VAC	\$468.75
PW-480VAC	SPE HIGH VOLTAGE KIT - 480VAC	SPE HIGH VOLTAGE KIT - 480VAC	\$468.75
PW-SLKIT	SPE PHOTOCELL ADAPTER	SPE PHOTOCELL ADAPTER	\$242.50
RAY-200-50-100	SPE RAYTEC RAYMAX 200	SPE RAYTEC RAYMAX 200	\$1,698.75
RAY-300-50-180	SPE RAYTEC RAYMAX 300	SPE RAYTEC RAYMAX 300	\$2,598.75
RAY-PM	SPE RAYTEC POLE BRACKET CLAMP	SPE RAYTEC POLE BRACKET CLAMP	\$118.75
RAY-VARI4-12VDC	RAYTEC VARIO I4 NON-IP 12VDC	RAYTEC VARIO I4 NON-IP 12VDC	\$598.75
RAY-VARI4-1SPOE	RAYTEC VARIO I4 IP POE	RAYTEC VARIO I4 IP POE	\$747.50
RAY-WA	SPE RAYTEC WALL MOUNT BRACKET	SPE RAYTEC WALL MOUNT BRACKET	\$78.75
VIV-360	VIVOTEK FE9391-EV	VIVOTEK 12MP 360 Deg. Panomorph view 20m IR S (Pairs with VIV-218, VIV-312 & VIV-520)	\$1,281.25
VIV-218	VIVOTEK WALL ARM BRACKET-FE9391-EV-	VIVOTEK wall arm Bracket (pairs with VIV-360, VIV-312 & VIV-520 required)	\$56.00
VIV-312	VIVOTEK POLE MOUNT ADAPTER-FE9391-EV-	VIVOTEK Pole mount adapter (Pairs with VIV-520, VIV-218 & VIV-360 required)	\$85.00
VIV-520	VIVOTEK MOUNTING ADAPTER-FE9391-EV-	VIVOTEK Mounting Adapter (Pairs with VIV-312, VIV-218, VIV-360 required)	\$105.00
VIV-221	Goose Neck Kit	Goose Neck Kit for SD83xxE	\$150.00
VIV-718	Junction Box	Junction Box IP67, IK10	\$105.00
VS-12TB	VIDEO STORAGE KIT-12TB-	Video Storage Kit (12TB) - includes Surveillance 2 x HDD,RAID,Power Supply,SATA interface	\$748.00
VS-16TB	VIDEO STORAGE KIT-16TB-	Video Storage Kit (16TB) - includes Surveillance 2 x HDD,RAID,Power Supply,SATA interface	\$935.00
VS-2TB	VIDEO STORAGE KIT - 2TB	VIDEO STORAGE KIT - 2TB	\$155.00
VS-4TB	SPE VIDEO STORAGE KIT - 4TB	SPE VIDEO STORAGE KIT - 4TB	\$342.50
VS-6TB	SPE VIDEO STORAGE KIT - 6TB	SPE VIDEO STORAGE KIT - 6TB	\$451.25
VS-8TB	SPE VIDEO STORAGE KIT - 8TB	SPE VIDEO STORAGE KIT - 8TB	\$538.75
RSU-4TB-SSD	4 TB SSD	4TB Solid State Drive	\$799.00

Notes: The type of camera mounts are determined by what type of camera and how it will be mounted. Some cameras may not require additional hardware while installing a dome camera on a pole could require 3 accessories (pendant cap, wall arm, and pole mount).

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Verizon Intelligent Video: Remote Surveillance Units

SKU	Name	Description	Cost per unit
RSU-4H-14-2-AC	RSU-SL3 (SMALL), INCLUDES 4G/LTE MODEM	RSU-SL3 (Small), includes 4G/LTE modem, POE+, VLAN support, Managed Switch, up to 5TB storage ^{1, 2}	\$4,964.00
RSU-4H-14-2-NP	RSU-SL3 (SMALL), INCLUDES 4G/LTE MODEM	RSU-SL3 (Small), includes 4G/LTE modem, POE+, VLAN support, Managed Switch, up to 5TB storage ^{1, 3}	\$4,964.00
RSU-4H-14-UPG-2	RSU-4H-14-2 UPGRADE	RSU-4H-14-2 Upgrade (Chassis Size + Power Supply for larger Storage Capacity)	\$499.00
RSU-XTH-12	SPE RSU-XT 12X12X6 ENCLOSURE	RSU-XT 12X12X6 Enclosure - Standard Configuration	\$3,520.00

RSU-FX2-AC	IoT Gateway	IoT Gateway (RSU-FX2) Includes Layer 3 - Cradlepoint IBR-900 4G Router (Private Network VPN tunnel support) Supports single Merlin Camera or single Passive PoE) Enclosure 12x10x6 ²	\$2,681.00
RSU-FX2-NP	IoT Gateway	IoT Gateway (RSU-FX2) Includes Layer 3 - Cradlepoint IBR-900 4G Router (Private Network VPN tunnel support) Supports single Merlin Camera or single Passive PoE) Enclosure 12x10x6 - with optional Connectivity ³	\$2,681.00
RSU-FX2-APUP	QPCS LLC - RSU-FX2-APUP (IoT GW WiFi)	QPCS LLC - RSU-FX2-APUP (IoT GW WiFi)	\$63.00
RSU-FX2-NCUP	QPCS LLC - RSU-FX2-NCUP (IoT GW Nector)	QPCS LLC - RSU-FX2-NCUP (IoT GW Nector)	\$95.00
RSU-FX2-ULTRA	IOT GATEWAY ULTRA UPGRADE DUAL POE	IOT GATEWAY ULTRA UPGRADE DUAL POE	\$1,645.00

Notes.

1. Required for an outdoor deployment when using cellular for connectivity.
2. "Equipment only" purchase. Connectivity purchased separately from other service providers (e.g. Verizon wireline services).
3. "Equipment with connectivity" purchase. Equipment must be activated on one of the following Verizon Wireless Machine to Machine (M2M) price plans (PP#'s 87668, 87646, 87671, 87647, 87673, 87648, 90233, 90234, or 90235) only. Equipment may not be activated on any other price plans.

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Verizon Intelligent Video License Plate Recognition

SKU	Name	Description	Cost per unit
AU-K-V-WS590-LC	WHITE SHARPV STD RANGE DUAL LENS 590NM	White AutoVu SharpV Camera Kit which includes: SharpV Standard Range Dual (LPR and Context) lens and 590nm illuminator, mounting bracket and Sharp Camera Connection (POE+ Required. Cable not included)	\$5,700.00
AU-K-V-WL590-LC	WHITE SHARPV LNG RANGE DUAL LENS 590NM	White AutoVu SharpV Camera Kit which includes: SharpV Long Range Dual (LPR and Context) lens and 590nm illuminator, mounting bracket and Sharp Camera Connection (POE+ Required. Cable not included)	\$5,700.00
AU-K-V-WS740-LC	WHITE SHARPV STD RANGE DUAL LENS 740NM	White AutoVu SharpV Camera Kit which includes: SharpV Standard Range Dual (LPR and Context) lens and 740nm illuminator, mounting bracket and Sharp Camera Connection (POE+ Required. Cable not included)	\$5,700.00

AU-K-V-WL740-LC	WHITE SHARPV LNG RANGE DUAL LENS 740NM	White AutoVu SharpV Camera Kit which includes: SharpV Long Range Dual (LPR and Context) lens and 740nm illuminator, mounting bracket and Sharp Camera Connection (POE+ Required. Cable not included)	\$5,700.00
AU-K-V-BL850-LC	SharpV 850 B Long	Black SharpV 850 Long Range Camera	\$4,990.00
AU-K-V-BS850-LC	SharpV 850 B Std	Black SharpV 850 Std Range	\$4,990.00
AU-K-V-WL850-LC	SharpV 850 W Long	White SharpV 850 Long Range Camera	\$4,990.00
AU-K-V-WS850-LC	SharpV 850 W Std	White SharpV 850 Std Range	\$4,990.00

Verizon Intelligent Video: Point to Point Radios

SKU	Name	Description	Cost per unit
UN-NS-5AC	UBIQUITI NANOSTATION AC 5GHZ AIRMAX	Ubiquiti NanoStation AC 5GHz airMAX acCPE with dedicated Wi-Fi Management	\$150.00
UN-AM-5G16-120	UBIQUITI 5GHZ OMNI DIR ANT 120-DEG	Ubiquiti 5Ghz Omni Directional Antenna 120-deg	\$113.00
UN-AMO-5G10	UBIQUITI 5GHZ OMNI DIRECTIONAL ANTENNA	Ubiquiti 5Ghz Omni Directional Antenna	\$150.00
UN-RK-PM	UBIQUITI ROCKET PRISM 5G GEN 2 DIR ANT	Ubiquiti Rocket Prism 5G Gen 2 DirectionalAntenna (Hub)	\$562.00
SK-EH-600TX	SIKLU PTP BRIDGE	SiKlu PTP Bridge	\$3,900.00
SK-EH-MK-SM	SIKLU MOUNTIN KIT (FOR SK-EH-600TX)	SiKlu Mountin Kit (Pairs with SK-EH-600TX)	\$349.00
SK-60W-AC	SIKLU POE INJECTOR(FOR SK-EH-600TX)	SiKlu PoE Injector (Pairs with SK-EH-600TX)	\$276.00

Verizon Intelligent Video: Redundant Power

SKU	Name	Description	Cost per unit
RSU-APC2U	APC BATTERY BACKUP-2200VA - 2U	APC Battery Backup - 2200VA - 2U Rack Mount	\$1,944.00
SK-RSU4-1D	SPE SOLAR KIT FOR RSU-4 1 DAY	SPE SOLAR KIT FOR RSU-4 1 DAY	\$5,948.75
SK-RSU4-3D	SPE SOLAR KIT FOR RSU-4 3 DAYS	SPE SOLAR KIT FOR RSU-4 3 DAYS	\$6,448.75
SK-RSU4-5D	SPE SOLAR KIT FOR RSU-4 5 DAYS	SPE SOLAR KIT FOR RSU-4 5 DAYS	\$6,648.75
SK-RSUXT-1D	SPE SOLAR KIT FOR RSU-XT 1 DAY	SPE SOLAR KIT FOR RSU-XT 1 DAY	\$3,648.75
SK-RSUXT-3D	SPE SOLAR KIT FOR RSU-XT 3 DAYS	SPE SOLAR KIT FOR RSU-XT 3 DAYS	\$4,248.75
SK-RSUXT-5D	SPE SOLAR KIT FOR RSU-XT 5 DAYS	SPE SOLAR KIT FOR RSU-XT 5 DAYS	\$4,648.75
TC-HBT	SPE HEATER BLOWER WITH THERMOSTAT	SPE HEATER BLOWER WITHTHERMOSTAT	\$329.00

Verizon Intelligent Video: StreamVault Appliances

SKU	Name	Description	Cost per unit
SV-100E-2T-I3	SV-100E WITH 2TB INCLUDING SC	SV-100E with 2TB including SC Omnicast/Synergis/AutoVu (Includes Windows 10 Embedded License). - 1 Directory for up to 16 cameras & 16 readers (When used as a Client Workstation & Archiver) or 50 cameras & 16 readers (When used as an Archiver only) - 1 Access Manager - 5 client/user connections - Plan ManagerBasic - Alarm Management - Advanced Reporting - Zone Monitoring - IO Module support - Email support - Macro support (actual macros sold separately) - People counting - Visitor Management - Badge Designer - Import tool - All languages supported	\$2,383.00

SV-300E-12T-I5	SV-300E WITH 12TB INCL SC	SV-300E with 12TB including Security Center Omnicast/Synergis/AutoVu software (Inc. region specific power cord) (1GbE port standard, option for 2x 1Gbe ports) (Display Connections: 1x DisplayPort, 1x HDMI. Adapters for DVI, VGA sold separately): - 1 Directory for up to 32 cameras & 100 Readers(When used as a Client Workstation & Archiver) or 100 cameras & 100 readers (When used as an Archiver only) - 5 client/user connections - Plan Manager Basic - Alarm Management - Advanced Reporting - System Partitioning - Zone Monitoring - IO Module support - Import Tool - Visitor Management Module - Email Support - MacroSupport (actual macros sold separately) - All languages supported	\$4,260.00
SV-300E-T4-16T-8	SV-300E-T4 WITH 16TB INCL SC	SV-300E-T4 with 16TB including Security Center Omnicast/Synergis/AutoVu software (Inc. region specific power cord) (1GbE port	\$5,040.00
		standard, option for 2x 1Gbe ports) (Display Connections: 1x DisplayPort, 1x HDMI. Adapters for DVI, VGA sold separately): - 1 Directory for up to 32 cameras & 100 Readers(When used as a Client Workstation & Archiver) or 100 cameras & 100 readers (When used as an Archiver only) - 5 client/user connections - Plan Manager Basic - Alarm Management - Advanced Reporting - System Partitioning - Zone Monitoring - IO Module support - Import Tool - Visitor Management Module - Email Support - MacroSupport (actual macros sold separately) - All languages supported	
SV-300E-8T-I5	SV-300E WITH 8TB INCL SC	SV-300E with 8TB including Security Center Omnicast/Synergis/AutoVu software (Inc. region specific power cord) (1GbE port standard, option for 2x 1Gbe ports) (Display Connections: 1x DisplayPort, 1x HDMI. Adapters for DVI, VGA sold separately): - 1 Directory for up to 32 cameras & 100 Readers(When used as a Client Workstation & Archiver) or 100 cameras & 100 readers (When used as an Archiver only) - 5 client/user connections - Plan Manager Basic - Alarm Management - Advanced Reporting - System Partitioning - Zone Monitoring - IO Module support - Import Tool - Visitor Management Module - Email Support - MacroSupport (actual macros sold separately) - All languages supported	\$3,820.00

SV-300E-14T-I5	SV-300E WITH 14TB INCL SC	SV-300E with 14TB including Security Center Omnicast/Synergis/AutoVu software (Inc. region specific power cord) (1GbE port standard, option for 2x 1Gbe ports) (Display Connections: 1x DisplayPort, 1x HDMI. Adapters for DVI, VGA sold separately): - 1 Directory for up to 32 cameras & 100 Readers(When used as a Client Workstation & Archiver) or 100 cameras & 100 readers (When used as an Archiver only) - 5 client/user connections - Plan Manager Basic - Alarm Management - Advanced Reporting - System Partitioning - Zone Monitoring - IO Module support - Import Tool - Visitor Management Module - Email Support - Macro Support (actual macros sold separately) - Alllanguages supported	\$4,610.00
SV-300E-10T-I5	SV-300E WITH 10TB INCL SC	SV-300E with 10TB including Security Center Omnicast/Synergis/AutoVu software (Inc. region specific power cord) (1GbE port standard, option for 2x 1Gbe ports) (Display Connections: 1x DisplayPort, 1x HDMI. Adapters for DVI, VGA sold separately): - 1 Directory for up to 32 cameras & 100 Readers(When used as a Client Workstation & Archiver) or 100 cameras & 100 readers (When used as an Archiver only) - 5 client/user connections - Plan Manager Basic - Alarm Management - Advanced Reporting - System Partitioning - Zone Monitoring - IO Module support - Import Tool - Visitor Management Module - Email Support - Macro Support (actual macros sold separately) - Alllanguages supported	\$4,000.00
SV-2010E-R14-72T-8	SV 2KE 2U 14 BAY 16GB 240GB SSD 72TB SC	Streamvault 2000E series. 2U 14 BAY, Xeon Silver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 72TB RAW (9) 8TB, RAID5,	\$16,195.00
		(2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed.License sold separately.	
SV-2010E-R4-18T-6	SV 2KE 1U 4 BAY 16GB RAM 6TB SC	Streamvault 2000E Appliance - 1U 4 BAY,Xeon SILVER 4110, 16GB RAM, (3) 6TB,Windows 2016, (2) 1GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License soldseparately.	\$10,425.00
SV-2010E-R18-48T-8	SV 2KE 2U 18 BAY 16GB RAM 240GB SSD 48TB	Streamvault 2010E series. 2U 18 BAY, XeonSilver 4116, 16GB RAM, OS RAID1 (2) 240GB SSD, 48TB RAW (6) 8TB, RAID5, (2)x1GbE Ports, WIN SERV 2016. Dual PS. Genetec Security Center pre-installed.License sold separately.	\$16,774.00

SV-2010E-R4-6T-2	SV 2KE 1U 4 BAY 16GB RAM 2TB SC	Streamvault 2000E Appliance - 1U 4 BAY,Xeon SILVER 4110, 16GB RAM, (3) 2TB,Windows 2016, (2) 1GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$9,324.00
SV-2010E-R14-50T-1	SV 2KE 2U 14 BAY 16GB RAM 240GB SSD 50TB	Streamvault 2000E series. 2U 14 BAY, XeonSilver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 50TB RAW (5) 10TB, RAID5, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed.License sold separately.	\$14,105.00
SV-2010E-R14-70T-1	SV 2KE 2U 14 BAY 16GB RAM 240GB SSD 70TB	Streamvault 2000E series. 2U 14 BAY, XeonSilver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 70TB RAW (7) 10TB, RAID5, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed.License sold separately.	\$15,837.00
SV-2000E-R4-40T-10	SV 2KE 2U 4 BAY 40TB 16GB 240GB SSD SC	Streamvault 2000E Appliance - 2U 4 BAY RACKMOUNT SERVER 40TB SILVER 4110 16GB (2) 240GB SSD (4) 10TB SATA DPS, Windows 2016, Genetec Security Center pre-installed. License sold separately.	\$12,245.00
SV-2010E-R14-80T-8	SV 2KE 2U 14 BAY 16GB RAM 240GB SSD 80TB	Streamvault 2000E series. 2U 14 BAY, Xeon Silver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 80TB RAW (10) 8TB, RAID5, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$16,908.00
SV-2010E-R14-100T	SV 2KE 2U 14BAY 16GB RAM 240GB SSD 100TB	Streamvault 2000E series. 2U 14 BAY, Xeon Silver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 100TB RAW (10) 10TB, RAID5, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$18,434.00
SV-4010E-R14-90T-1	SV 4KE 2U 14 BAY 16GB RAM 240GB SSD 90TB	Streamvault 4000E series. 2U 14 BAY, Xeon Silver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, 90TB RAW (9) 10TB, RAID5, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$22,342.00
SV-4010EX-R18-120T	SV 4KEX 2U 18BAY 2GB RAM 120TB 240GB SSD	Streamvault 4010EX Appliance - 2U 18 BAY, (2) Xeon Silver 4116, 32GB RAM, (12) 10TB,Windows 2016, (2) 240GB SSD, (2) 1GbE, (2) 10GbE, Matrox G200-VGA,RAID 5,6,10, Dual PS, Genetec	\$31,606.00
		Security Center pre-installed. License sold separately.	

SV-4010EX-R18-192T	SV 4KEX 2U 18BAY 32GB RAM 192TB 240GBSSD	Streamvault 4010EX Appliance - 2U 18 BAY, (2) Xeon Silver 4116, 32GB RAM, (16) 12TB, Windows 2016, (2) 240GB SSD, (2) 1GbE, (2) 10GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$42,363.00
SV-4010EX-R18-160T	SV 4KEX 2U 18BAY 32GB RAM 160TB 240GBSSD	Streamvault 4010EX Appliance - 2U 18 BAY, (2) Xeon Silver 4116, 32GB RAM, (16) 10TB, Windows 2016, (2) 240GB SSD, (2) 1GbE, (2) 10GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$37,174.00
SV-4010EX-R18-216T	SV 4KEX 2U 18 BAY 32GB RAM 216TB240GBSSD	Streamvault 4010EX Appliance - 2U 18 BAY, (2) Xeon Silver 4116, 32GB RAM, (18) 12TB, Windows 2016, (2) 240GB SSD, (2) 1GbE, (2) 10GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$45,796.00
SV-4010E-R4-36T-12	SV 4KE 1U 4 BAY 16GB RAM 36TB240GB SSD	Streamvault 4000E Appliance - 1U 4 BAY, Xeon Silver 4110, 16GB RAM, (3) 12TB, Windows Server 2016, (2) 240GB SSD, (2) 1GbE, RAID 1,5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$13,028.00
SV-4010EX-R18-170T	SV 4KEX 2U 18 BAY 32GBRAM 170TB 240GBSSD	Streamvault 4010EX Appliance - 2U 18 BAY, (2) Xeon Silver 4116, 32GB RAM, (17) 10TB, Windows 2016, (2) 240GB SSD, (2) 1GbE, (2) 10GbE, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$38,566.00
SV-4010E-R18-144T	SV 4KE 2U 18 BAY 16GB RAM 144TB 240GBSSD	Streamvault 4010E Appliance - 2U 18 BAY, Xeon Silver 4116, 16GB RAM, (12) 12TB, Windows 2016, (2) 240GB SSD, (2)x1GbE Ports, (2) Mgmt, Matrox G200-VGA, RAID 5,6,10, Dual PS, Genetec Security Center pre-installed. License sold separately.	\$32,891.00
SV-4010E-R14-D240	SV 4KE 2U 14 BAY 16GB RAM 240GB SSD	Streamvault 4000E series. 2U 14 BAY, Xeon Silver 4110, 16GB RAM, OS RAID1 (2) 240GB SSD, (2)x1GbE Ports, WIN SRV 2016. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$10,145.00
SVA-1010E-R2-S2000	SV1010E 1U 2 BAY 16GB RAM 256GB SSD	Streamvault Analytics 1010E Appliance - 1U 2 BAY, Core i7-8700, 16GB Ram, 256GB SSD, P2000 GPU, Dual PS, Windows 10. Genetec Security Center pre-installed. License sold separately.	\$5,100.00
SVW-501E-R2-S1000	SVW-501E-1U 2 BAY 16 RAM 256GB SSD	Streamvault Workstation SVW-501E - 1U 2 Bay Rackmount, Core i7-8700, 16 RAM, 256GB SSD, (1) NVIDIA P1000, Windows 10 Pro. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$4,826.00

SVW-501E-T5-D1080	SVW-501E TWR I7 16GBRAM 1TB HDD 256GBSSD	Streamvault Workstation SVW-501E - Tower, Core i7 7820X, (1) 2.5" SFF Bay + (4) 3.5" SFF Bays, 16GB RAM, 1TB HDD, Windows 10 Pro, 256GB SSD, (2) 1GbE, (2) NVIDIA GTX1080, Single PS. Genetec Security Center pre-installed. License sold separately.	\$6,472.00
SVW-501E-R2-D2000	SVW-501E 1U 2BAY 16 RAM 256GB SSD	Streamvault Workstation SVW-501E - 1U 2 Bay Rackmount, Core i7-8700, 16 RAM, 256GB SSD, (2) NVIDIA P4000, Windows 10 Pro. Dual PS. Genetec Security Center pre-installed. License sold separately.	\$8,074.00
SVW-501E-T5-1080-I	SVW-501E TWR I9 16GB RAM 1TBHDD 256GBSSD	Streamvault Workstation SVW-501E - Tower, Core i9 7940X, (1) 2.5" SFF Bay + (4) 3.5" SFF Bays, 16GB RAM, 1TB HDD, Windows 10 Pro, 256GB SSD, (2) 1GbE, NVIDIA GTX1080, Single PS. Genetec Security Center pre-installed. License sold separately.	\$7,760.00
SV-2011ER14-60T-12	2011 StreamVault	SV-2011ER14-60T-12-210 - SV 2KE 2U 14 BAY 16GB RAM 240GB SSD 50TB	\$15,891.00
SV-4011ER18-216T-1	4011 StreamVault	SV-4011ER18-216T-12-216 - SV 4KEX 2U 18 BAY 32GB RAM 216TB240GBSSD	\$35,507.00
SVW-502E-T5-D2080S	502E StreamVault	SVW-502E-T5-D2080S-I9 - SVW-501E TWR I9 16GB RAM 1TBHDD 256GBSSD	\$10,928.00
SV-RAID6-CONFIG	SV-RAID6-CONFIG	Raid 6 Configuration	\$0.00
SV-E-ACC-SRV-SFP+	10Gb PCI Adapter	Dual Port 10Gb SFP+ PCIe Ether Adap	\$790.00
SV-300E-T4-40T-10	300E StreamVault	Stream Vault 40TB Server	\$7,780.00

Notes: Requires Intelligent Video service (monthly, annual, or one-time) SKU, and non-recurring service SKUs for provisioning / implementation; all other SKUs are optional. All services require a Statement of Work (SOW).

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Verizon Intelligent Video

A La Carte Purchases: Non-Recurring Services (Configuration/Implementation)

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply. (Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost
RSU-VA-OTC	Video Analytics-OTF PerCamera	Video Analytics initial setup, configuration and provisioning(One-Time Fee per camera)	\$80.00/unit
RSU-INS-BT	RSU Advanced DailyInstallation	RSU Installation - Onsite work + additional tools required byQualified Electrical Contractor (Daily Rate)	\$3,450.00/day
RSU-INS-ECD	RSU Daily Installation Rate	RSU Installation - Onsite work completed by QualifiedElectrical Contractor (Daily Rate)	\$2,800.00/day
JPS-CG-CloudDeploy	Installation Services	Installing & Security Center in the cloud, activating/configuring Insights & installing Security Desk software & plugins. Includes 4 days of remote deploymentservices and 1 days of cyber security evaluation. Scope of work required	\$10,000.00/instance
IV-VES-PS-PM	Intel Video - Project Mgmt	Intelligent Video - VES PS Project Management	\$144.00/hour

IV-VES-PS-IE	Intel Video - Implementation Engineering	Intelligent Video - VES PS Implementation Engineer	\$144.00/hour?
IV-VES-PS-CE	Intel Video - Consulting Eng	Intelligent Video - VES PS Consulting Engineer	\$180.00 hour
IV-VES-PS-PGM	Intel Video - Program Mgmt	Intelligent Video - VES PS Program Management	\$180.00/hour
IV-VSC-DESIGN	Intelligent Video - Design Services	Design Services (e.g. RF Design, Drawings). Scope of Work required.	Custom
IV-VSC-INSTALL	Intelligent Video - Installation	Installation Services. Scope of Work required.	Custom
IV-VSC-COMMISSION	Intelligent Video - Commission	Commissioning and Optimization Services. Scope of Work required.	Custom
IV-VSC-INTEGRATION	Intelligent Video - Integration	Integration Services. Scope of Work required.	Custom
IV-VSC-LABOR	Intelligent Video - Labor	Labor. Scope of Work required.	Custom
IV-VSC-PERMIT-FEES	Intelligent Video - Permit Fee	Permit Fees.. Scope of Work required, reimburseable expenses.	Custom
IV-VSC-SURVEY	Intelligent Video - Site Survey	Site Survey Services. Scope of Work required.	Custom
IV-VSC-TRAINING	Intelligent Video - Training	Training Services. Scope of Work required.	Custom
PS-T-CUSTOM-ALL	Training Services	Custom/dedicated Training – Max: 10 (price is per day – airfare not included). Estimated three (3) days per deployment at client site.	\$5,000.00/day

Notes. All services require a Statement of Work (SOW).

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Verizon Intelligent Video

A La Carte Purchases: Extended Warranty and Onsite Support

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per unit/event
IV-OSS-8H3D	Onsite Support - 1 Event (3D)	Onsite Support - 1 Event (3D)	\$2,200.00/event
IV-OSS-24H5D	Onsite Support - 1 Event (5D)	Onsite Support - 1 Event (5D)	\$1,875.00/event
IV-OSS-24H10D	Onsite Support - 1 Event(10D)	Onsite Support - 1 Event (10D)	\$1,650.00/event
ADV-LPR-F-1Y	Gen Adv 1 AutoVu Fxd Cam-1 Yr	Genetec™ Advantage for 1 AutoVu fixed camera connection - 1 Year	\$80.00/unit
ADV-LPR-F-2Y	Gen Adv 1 AutoVu Fxd Cam-2 Yr	Genetec™ Advantage for 1 AutoVu fixed camera connection - 2 Year	\$144.00/unit
ADV-LPR-F-3Y	Gen Adv 1 AutoVu Fxd Cam-3 Yr	Genetec™ Advantage for 1 AutoVu fixed camera connection - 3 Year	\$192.00/unit
ADV-LPR-F-4Y	Gen Adv 1 AutoVu Fxd Cam-4 Yr	Genetec™ Advantage for 1 AutoVu fixed camera connection - 4 Year	\$240.00/unit
ADV-LPR-F-5Y	Gen Adv 1 AutoVu Fxd Cam-5 Yr	Genetec™ Advantage for 1 AutoVu fixed camera connection - 5 Year	\$280.00/unit
RSU-XW-2Y	IV RSU Extended Warranty	Extends warranty services including the RSU for 2 years	\$850.00/unit
RSU-XW-3Y	IV RSU Extended Warranty	Extends warranty services including the RSU for 3 years	\$1,600.00/unit
RSU-XW-4Y	IV RSU Extended Warranty	Extends warranty services including the RSU for 4 years	\$2,200.00/unit
RSU-XW-5Y	IV RSU Extended Warranty	Extends warranty services including the RSU for 5	\$2,800.00/unit

		years	
RSUXT-XW-2Y	IV RSU-Sat Ext Warranty	Extends warranty services including the Satellite RSU for 2years	\$810.00/unit
RSUXT-XW-3Y	IV RSU-Sat Ext Warranty	Extends warranty services including the Satellite RSU for 3years	\$1,539.00/unit

RSUXT-XW-4Y	IV RSU-Sat Ext Warranty	Extends warranty services including the Satellite RSU for 4 years	\$2,187.00/unit
RSUXT-XW-5Y	IV RSU-Sat Ext Warranty	Extends warranty services including the Satellite RSU for 5 years	\$2,754.00/unit
IV-RSU-SUP-E	IV RSU Support Upgrade	Includes proactive remote support per RSU and all connected hardware (max 4 cameras per RSU). Support provided 24x7. *all units connected to the RSU would need the same support level	\$180.00/unit
IV-RSU-SUP-S	IV RSU Support	Includes proactive remote support per RSU and all connected hardware (max 4 cameras per RSU). Support provided M-F, 8am x 5pm local time. *all units connected to the RSU would need the same support level	\$110.00/unit
IV-RSUXT-SUP-E	IV Sat RSU Support	Includes support per RSU-satellite and all connected hardware per month. Support provided 24x7. *all units connected to the RSU would need the same support level	\$35.00/unit
IV-RSUXT-SUP-S	IV Sat RSU Support	Includes support per RSU-satellite and all connected hardware per month. Support provided M-F, 8am x 5pm local time. *all units connected to the RSU would need the same support level	\$25.00/unit
SV-ACC-AIO-E-WTY-2Y-KYD	2 YR Warranty SV	2 Year Warranty Ext SV Srvr/Wkstn	\$400.00/unit
BOS-F_01U_380_691	Bosch 8504 warranty	Bosch NDE-8504-R 5 year warranty	\$177.67/unit
BOS-F_01U_382_507	Bosch 7512 warranty	Bosch NDP-7512-Z30 5 year warranty	\$879.76/unit
BOS-F_01U_346_381-5503	Bosch 5503 warranty	Bosch NDE-5503-AL 5 year warranty	\$107.08/unit
BOS-F_01U_346_381-70122	Bosch 7000 warranty	Bosch NIN-70122-F1A 5 year warranty	\$178.48/unit
BOS-F_01U_346_300	Bosch 7004 warranty	Bosch NDS-7004-F180 5 year warranty	\$178.48/unit

Note. All services require a Statement of Work (SOW).

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Verizon Intelligent Video A La Carte Purchases: Monthly Subscriptions

One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per unit
SCS-1VAS_1M	Kiwi 1 VA connection (M)	Subscription (Monthly) for 1 Video Analytics connection for one Security scenario.	\$18.00
SCS-OM-1VAS_1M	Kiwi subscription (M)	Monthly subscription to use the KiwiVision™ Security video analytics module. Enables the KiwiVision™ Security video analytics module, and provides access to configure one camera connection	\$18.00
SCS-OM-1VASU_1M	Kiwi subscription (M)	Monthly subscription to use the KiwiVision™ Security video analytics module. Enables the KiwiVision™ Security video analytics module, and provides access to configure one camera connection	\$34.00
SCS-1VASU_1M	Kiwi unlim VA connection (M)	Subscription (Monthly) for 1 Video Analytics connection for unlimited Security scenarios.	\$34.00

SCS-1PC_1M	Kiwi 1 PC connection (M)	Subscription (Monthly) for People Counter for 1 video channel	\$18.00
SCS-OM-1PC_1M	Kiwi 1 PC connection (M)	Subscription (Monthly) for People Counter for 1 video channel	\$18.00

Note. All services require a Statement of Work (SOW).

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Verizon Intelligent Video A La Carte Purchases: Annual Subscriptions

One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per unit
IV-VSAAS-Base	VSaaS Base	VSaaS Base – Verizon provided Cloud Environment Verizon provided Virtual Machines Verizon provided application managementCloud Ops Support Genetec Base License. [Required for Cloud service applications]	\$29,000.00
IV-MGS-SL	Silver Camera Pack (1 site)	1 Year of onsite break / fix support	Custom
IV-MGS-GL	Gold Camera Pack (1 site)	1 Year of onsite break / fix support and annual maintenance (camera cleaning, visual inspection, camera adjustments, RSU maintenance)	Custom
AWS-T1-STG	Cloud Storage per TB	Cloud Storage per TB	\$1,000.00
IV-VMS-RED	VMS Core Redundancy	VMS Redundancy	\$13,000.00
IV-EXP-S	Expansion Small	Reservation and provisioning of a virtual machine in theVerizon provided Cloud Environment - Small Server	\$2,400.00
IV-EXP-L	Expansion Large	Reservation and provisioning of a virtual machine in theVerizon provided Cloud Environment - Large Server	\$4,000.00
IV-EXP-S-R	Expansion SmallRedundancy	Reservation and provisioning of a virtual machine in the Verizon provided Cloud Environment for use as a redundantserver - Small Server	\$2,400.00
IV-EXP-L-R	Expansion LargeRedundancy	Reservation and provisioning of a virtual machine in the Verizon provided Cloud Environment for use as a redundantserver - Large Server	\$4,000.00

Note. All services require a Statement of Work (SOW).

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Verizon Intelligent Video A La Carte Purchases: Annual Genetec Licensing

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per unit
SCS-1C	1 Stream License	Annual Subscription for 1 camera connection	\$121.00
SCS-1RC	1 Restricted camera license	Annual Subscription for 1 restricted camera connection (regular camera connection required)	\$132.00

SCS-PM-STD-50	Plan Manager (50)-Annual	Annual Subscription for Plan Manager for up to 50 entities (cameras, doors, intrusion panels, custom entities). Supports vector-based maps (PDF), alarmmanagement, PTZ control and field of view, customizable entity states, simple Bing maps support.	\$605.00
SCS-PM-STD-SiteLicense	Plan Manager (unlimited) - Ann	Annual Subscription for Plan Manager for unlimitedentities (cameras, doors, alarm panels, custom	\$7,700.00

		entities). Supports vector-based maps (PDF), intrusion management, PTZ control and field of view, customizable entity states, simple Bing maps support.	
SCS-PM-STD-SiteLicense_1Y	Subscription for Plan Manager	Subscription for Plan Manager for unlimited entities(cameras, doors, alarm panels, custom entities). Supports vector-based maps (PDF), intrusion management, PTZ control and field of view, customizable entity states, simple Bing maps support.	\$4,400.00
SCS-USER	Annual Subscription for 1 User	Annual Subscription for one additional named user to access Security Center. Includes access to Security Desk client, web client and Security Center Mobile app.	\$110.00
SCS-FedSite	1 Federation License - Annual	One Federated site - Annual	\$165.00
SCS-Av-1SHP	1 SharpV Stream Lic - Annual	Annual - One (1) SaaS fixed Sharp camera connection (one (1) connection is required for each analyzedstream)	\$330.00
SCS-247SUPPORT	24/7 Sec Cntr Support-Annual	Annual Subscription for 24/7 Pager Support forSecurity Center SaaS.	\$6,000.00
SCS-1VAS_1Y	Kiwi 1 VA connection (Y)	Subscription (Yearly) for 1 Video Analytics connectionfor one Security scenario.	\$198.00
SCS-OM-1VAS_1Y	Kiwi subscription (Y)	Yearly subscription to use the KiwiVision™ Security video analytics module. Enables the KiwiVision™ Security video analytics module, and provides access to configure one camera connection	\$198.00
SCS-OM-1VASU_1Y	Kiwi subscription (Y)	Yearly subscription to use the KiwiVision™ Security video analytics module. Enables the KiwiVision™ Security video analytics module, and provides accessto configure one camera connection	\$374.00
SCS-1VASU_1Y	Kiwi unlim VA connection (Y)	Subscription (Yearly) for 1 Video Analytics connection for unlimited Security scenarios.	\$374.00
SCS-1PC_1Y	Kiwi 1 PC connection (Y)	Subscription (Yearly) for People Counter for 1 videochannel	\$198.00
SCS-OM-1PC_1Y	Kiwi 1 PC connection (Y)	Subscription (Yearly) for People Counter for 1 videochannel	\$198.00

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Verizon Intelligent Video

A La Carte Purchases: RSU Support

One (1) Year Term Required

The A La Carte pricing below reflects the applicable discount. No additional discounts apply.
(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost per unit
RSU-RMS-8X5-1-1Y	RSU Remote Support 8x5-Annual	RSU® Remote Monitoring, Support and Data Analysis - 8x5 NBD - Annual Fee	\$735,270.00
RSU-RMS-8X5-SS-1Y	RSU-X Remote Mon 8x5-Annual	RSU® Remote Monitoring of RSU-X Satellite Unit - 8x5 NBD - Annual Fee	\$735,270.00
RSU-RMS-8X5-FX-1Y	RSU-FX Remote Mon 8x5-Annual	RSU® Remote Monitoring of RSU-FX and FX2 - 8x5 NBD - Annual Fee	\$735,270.00
RSU-RMS-8X5-HB-1Y	RSU-Hx Remote Mon 8x5-Annual	RSU® Remote Monitoring of RSU-Hybrid Unit - 8x5 NBD - Annual Fee	\$735,270.00
RSU-RMS-24-1-1Y	RSU Remote Support 24x7-Annual	RSU® Remote Monitoring, Support and Data Analysis - 24x7 - Annual Fee	\$735,270.00
RSU-RMS-24-SS-1Y	RSU-X Remote Mon 24x7-Annual	RSU® Remote Monitoring of RSU-X Satellite Unit - 24x7 - Annual Fee	\$735,270.00
RSU-RMS-24-FX-1Y	RSU-FX Remote Mon 24x7-Annual	RSU® Remote Monitoring of RSU-FX and FX2 - 24x7 - Annual Fee	\$735,270.00
RSU-RMS-24-HB-1Y	RSU-Hx Remote Mon 24x7-Annual	RSU® Remote Monitoring of RSU-Hybrid Unit - 24x7 - Annual Fee	\$735,270.00
RSU-RMS-8x5-IN8-1Y	RSU Remote Sup 8x5 Ind-Annual	RSU® Remote Monitoring of RSU Indoor System (up to 8 cameras) 8x5 NBD - Annual Fee	\$735,270.00
RSU-RMS-24-IN8-1Y	RSU Remote Sup 24x7 Ind-Annual	RSU® Remote Monitoring of RSU Indoor System (up to 8 cameras) 24x7 - Annual Fee	\$735,270.00
RSU-VA-MC	Vid A -Monthly Fee Per Camera	Video Analytics ongoing support and maintenance / camera (Monthly Fee per camera)	\$9.00
RSU-RMS-8x5-IN8	RSU Remote Sup 8x5 Ind-Mon	RSU® Remote Monitoring of RSU Indoor System (up to 10 cameras) 8x5 NBD - Monthly Fee	\$86.67
RSU-RMS-24-IN8	RSU Remote Sup 24x7 Ind-Mon	RSU® Remote Monitoring of RSU Indoor System (up to 10 cameras) 24x7 - Monthly Fee	\$116.67

Note. All services require a Statement of Work (SOW).

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Verizon Real Time Response System (RTRS)

RTRS Bundle: 500 Sworn Officers or Less Government Only

Five (5) Year Term Required

Total Bundled Cost	Configuration/Implementation	Annual Fee
	\$31,508.00 (One-time set-up fee)	\$275,758.00 (12 Months)

Requirements

Government entities whose primary mission and job function is to provide services to the public in the area of law enforcement, classified with the **922120 - Police Protection NAICS code** ("Police Departments"), with up to **500 Sworn Officers**.
Note. Police Departments procuring their Verizon wireless services under State, Commonwealth, or local government accounts will be reviewed on a case by case basis.

Bundle

- Standard integration to one supported Computer Aided Dispatch ("CAD")
- Standard integration to one support Records Management System ("RSM")
- Active Directory Support
- ESRI base map Support
- Five (5) concurrent user licenses
- One (1) training class for up to 10 students delivered via WebEx
- 180 hours of project management
- 24x7 support
- CJIS (Customer Justice Information Systems) ready

Notes: Verizon will integrate data from the customer's existing solutions. The bundled pricing for the material and services is based on the requirements above. Bundle may not be altered. No modifications, substitutions or changes will not be accepted. If customized options are required, customers must purchase unbundled products and services. Please refer to **Verizon Real Time Response System (RTRS) A La Carte Purchase** for unbundled purchase options.

Verizon Wireless will provide Customer the **RTRS Service** at the pricing set forth in the applicable SOW, which may include monthly fees, one-time fees, recurring, nonrecurring work time (per hour), materials, travel, lodging, shipping, handling, insurance, and other charges, as provided in the SOW. Unless otherwise agreed in the SOW, Customer shall be invoiced for the **RTRS Service** and Professional Services upon the In-Service Date for each **RTRS Service** and Professional Services ordered by Customer.

Additional Requirements

Customer must provide:

- Authorized single point of contact ("SPOC") to coordinate/approve project activities with Verizon
- List of Customer contact personnel (including after-hours contact information and on-site authorization documentation (as applicable))
- Reasonable access to appropriate personnel/resources for triage and resolution of any issues (including onsite debug)
- Continuous access to data sources as required for RTRS integration
- Accurate API documentation for custom applications
- Access and integration to Customer provided connectivity
- All equipment is the responsibility of the Customer (including field service)
- Connectivity (Internet access) to access Portal
- Operation and maintenance of its systems and datasets integrated with RTRS

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Verizon Real Time Response System (RTRS) Bundle SKUs:

SCS-CG-BASE-1Y	SCS-Base-1Y	SCS-CG-LE-500-1Y	SCS-247SUPPORT-1Y
JPS-CG-CloudDeploy	PS-T-CUSTOM-A-ALL	RTCC-VES-PS-PM	

Verizon Real Time Response System (RTRS): Non-Recurring Services A La Carte Purchases

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost	Required Products
JPS-CG-CloudDeploy	Real Time Response System Installation Services	Real Time Response System Cloud Software Installation Services	\$ 10,000.00	Custom
GCG-DATA-Custom	Real Time Response System DATA Integration	Real Time Response System DATA Integration	Custom	
PS-T-CUSTOM-A-ALL	Real Time Response System Training	Real Time Response System Training for up to 10 students per class per day.	\$ 5,000.00	
JPS-FDE	Security Center Professional Services	Security Center Professional Services	Custom	
RTCC-VES-PS-PM	RTRS - Project Mgmt	Real Time Response System - VES PS Project Management hourly rate	\$ 144.00/hour	
RTCC-VES-PS-IE	RTRS - Implementation Eng	Real Time Response System - VES PS Implementation Engineer hourly rate	\$ 144.00/hour	
RTCC-VES-PS-CE	RTRS - Consulting Eng	Real Time Response System - VES PS Consulting Engineer hourly rate	\$ 180.00/hour	
RTCC-VES-PS-PGM	RTRS - Program Mgmt	Real Time Response System - VES PS Program Management hourly rate	\$ 180.00/hour	
RTRS-VSC-TRAINING	Real Time Response System - Training Services	Training Services. Scope of Work required.	Custom	
RTRS-VSC-COMMISSION	Real Time Response System - Commissioning Services	Commissioning & Optimization Services. Scope of Work required.	Custom	
RTRS-VSC-DESIGN	Real Time Response System - Design Services	Design Services (e.g. RF Design, Drawings). Scope of Work required.	Custom	
RTRS-VSC-INSTALL	Real Time Response System - Installation Services	Installation Services. Scope of Work required.	Custom	
RTRS-VSC-INTEGRATION	Real Time Response System - Integration Services	Integration Services. Scope of Work required.	Custom	
RTRS-VSC-LABOR	Real Time Response System - Labor	Labor. Scope of Work required.	Custom	
RTRS-VSC-PERMIT-FEES	Real Time Response System - Permit Fees.	Permit Fees.. Scope of Work required, reimburseable expenses.	Custom	Optional
RTRS-VSC-SURVEY	Real Time Response System - Site Survey Services	Site Survey Services. Scope of Work required.	Custom	

Note. Verizon Wireless will provide Customer the **RTRS Service** at the pricing set forth in the applicable SOW, which may include monthly fees, one-time fees, recurring, nonrecurring work time (per hour), materials, travel, lodging, shipping, handling, insurance, and other charges, as provided in the SOW. Unless otherwise agreed in the SOW, Customer shall be invoiced for the **RTRS Service** and Professional Services upon the In-Service Date for each **RTRS Service** and Professional Services ordered by Customer. **All services require a Statement of Work (SOW).**

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Verizon Real Time Response System (RTRS): Services A La Carte Purchases

One (1) Year Term Required

The pricing listed below reflects the applicable discount. No additional discounts will apply.

(Note For custom pricing information, please refer to your Account Manager for details.)

SKU	Name	Description	Cost	Required Products
SCS-CG-BASE-1Y	Real Time Response System Base	Real Time Response System Base (ANNUAL)	\$198,000.00	Required
SCS-CG-BASE-2Y	RTRS Base, 2 Years	Real Time Response System Base, 2 Years Non-Recurring	\$396,000	
SCS-Base-1Y	Genetec Security Center SaaS Base Package	Genetec Security Center SaaS Base Package (ANNUAL)	\$1,595.00	
SCS-CG-LE-500-1Y	Real Time Response System LE - 1-500 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 1-500 Customer Sworn Officers (ANNUAL)	\$87,000.00	Must select one of these required SKU
SCS-CG-LE-700-1Y	Real Time Response System LE - 510-700 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 510-700 Customer Sworn Officers (ANNUAL)	\$114,000.00	
SCS-CG-LE-1000-1Y	Real Time Response System LE - 701-1000 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 701-1000 Customer Sworn Officers (ANNUAL)	\$141,000.00	
SCS-CG-LE-1000-2Y	RTRS LE, 2 Years	2 Year Real Time Response System (RTRS) LE Edition For Departments of size 1000 Staff/Officers/Officials/Authorized Personnel or less	\$282,000.00	
SCS-CG-LE-1300-1Y	Real Time Response System LE - 1001 - 1300 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 1001 - 1300 Customer Sworn Officers (ANNUAL)	\$168,000.00	
SCS-CG-LE-1500-1Y	Real Time Response System LE - 1301 - 1500 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 1301 - 1500 Customer Sworn Officers (ANNUAL)	\$195,000.00	
SCS-CG-LE-2000-1Y	Real Time Response System LE - 1501 - 2000 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 1501 - 2000 Customer Sworn Officers (ANNUAL)	\$222,000.00	
SCS-CG-LE-2500-1Y	Real Time Response System LE - 2001 - 2500 Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 2001 - 2500 Customer Sworn Officers (ANNUAL)	\$249,000.00	
SCS-CG-LE-2500+-1Y	Real Time Response System LE - 2500+ Customer Sworn Officers (ANNUAL)	Real Time Response System LE - 2500+ Customer Sworn Officers (ANNUAL)	\$249,001.00 and up	
SCS-User-1Y	Genetec SC User	Genetec Security Center User License (ANNUAL)	\$110.00	
SCS-VZ-RTSPONLY-1Y	Subscription for Realtime Camera License and Maintenance	Subscription for Realtime Camera License and Maintenance	\$25,000.00	
SCS-247SUPPORT-1Y	24x7 Support Upgrade (ANNUAL)	24x7 Support Upgrade (ANNUAL)	\$10,000.00	
SCS-FedSite	One Federated site - Annual	One Federated site - Annual	\$165.00	
SCS-FedSite-2Y	1 Federation License, 2 Years	1 Federation License, 2 Years Non-Recurring	\$330.00	

ADV-OPTION-247-2Y	24x7 Support Upgrade, 2 Years	24x7 Support Upgrade, 2 Years Non-Recurring	\$20,000.00	
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Note. Verizon Wireless will provide Customer the **RTRS Service** at the pricing set forth in the applicable SOW, which may include monthly fees, one-time fees, recurring, nonrecurring work time (per hour), materials, travel, lodging, shipping, handling, insurance, and other charges, as provided in the SOW. Unless otherwise agreed in the SOW, Customer shall be invoiced for the **RTRS Service** and Professional Services upon the In-Service Date for each **RTRS Service** and Professional Services ordered by Customer. **All services require a Statement of Work (SOW).**

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Lookout Mobile Endpoint Security

These products do not qualify for further discounts.

Lookout Mobile Endpoint Security helps organizations prevent data loss and leakage through mobile devices by delivering advanced security and comprehensive policy-based protection against the spectrum of mobile risk.

SKU	Description	Term	Price
MES-GOV-C-P-U1Y-PU	GOV Comprehensive - User w Phishing	Annual	\$75.60
MES-GOV-C-P-U1Y-PD	GOV Comprehensive/Dev w Phishing	Annual	\$54.00
GOV-SPT-MES-PRMPLS-U1Y-PD	GOV Prem Plus Support/Device	Annual	\$8.10
GOV-SPT-MES-PRMPLS-U1Y-PU	GOV Prem Plus Support/User	Annual	\$11.34
GOV-SPT-MES-PRM-U1Y-PD	GOV Premium Support/Device	Annual	\$4.50
GOV-SPT-MES-PRM-U1Y-PU	GOV Premium Support/User	Annual	\$6.75

Note: In order to be able to purchase Lookout Mobile Endpoint Security, Customer is required to maintain a minimum of one (1) active and billing Verizon Wireless line of service. Additionally, Customer is required to provide an active corporate email address to complete the activation process.

Verizon provides support for ordering Lookout Mobile Endpoint Security licenses, billing, and will provide Tier one (1) customer support for Lookout.

Lookout will provide Tier two (2) when required through a Verizon Wireless call transfer.

VZ IoT Managed Services

This service does not qualify for additional discounts

Private Network Professional Services is a white-glove service for Verizon Wireless Private Network customers which provides remote configuration support for customer premise equipment (CPE) to ensure successful turn-up.

SKU#	Description	Time	Cost
690957 : VZ-CoE-MPN-ENGG-SPRT : ONE TIME	Professional Services	Up to 2 hours	\$500.00

Notes: This service is for Verizon Wireless Private Network Customers and any customers who are interested in general configuration expertise on any of the products specified routers. Customers may purchase additional hours of engineering services in 2 hour blocks for \$500.

Interoperability

Interoperability licenses are not eligible for any further discounts.

Software Sku's

SKU	SKU Description	Pricing Frequency	Price
U960-985-005-GOV	Public Safety IWS Edge Clients ¹	Monthly	\$139.95
U960-991-001-GOV	Public Safety Multimedia PTT Clients ²	Monthly	\$7.95
U960-610-001-GOV	Public Safety Radio Gateway Interconnection ³	Monthly	\$39.95
U960-240-001-GOV	Public Safety Video Gateway Interconnection ⁴	Monthly	\$46.95
U960-260-001-GOV	Public Safety Telephone Interconnection ⁵	Monthly	\$19.98
U961-985-001-GOV	Public Safety Soft Panic SW ⁶	Monthly	\$112.50

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.

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Hardware Sku's One time charge

SKU	SKU Description	Pricing Frequency	Price
U980-100-001	All Network provisioning	One time	\$795.00
U990-800-001	All Staging Testing	One time	\$300.00
U500-614-001	4 PORT HW RADIO GATEWAY	One Time	\$3,000.00
U500-612-001	2 PORT HW RADIO GATEWAY	One Time	\$2,400.00
U500-610-001	1 PORT HW RADIO GATEWAY	One Time	\$1,995.00
M840-475	VIDEO STREAMING DEVICE	One Time	\$2,100.00
M400-351	SMART CABLE FOR VIDEO SCARPING	One Time	\$399.00

Note: Coverage includes the Verizon Wireless 4G network only. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G HD voice-capable smartphones.

Mutualink solution provides the interoperability required when an active incident occurs (robbery, shooting etc.), and there is a need for different public safety agencies, schools, or commercial establishments to work together. Specifically allow all parties to exchange video, files (e.g. floor plans), messages, in addition to instant Push to Talk for voice communication.

Interoperability – Mutualink solution improves collaboration (Audio, Video, Data) during emergencies in real-time. Overcome silos by enabling you to share information, between first responders, schools, and private security personnel, when you need it.

1. IWS Edge Client – Has a way of allowing drag and drop of participants and creating an active incident. Sharing audio/video data.
2. Multimedia PTT Client – Group communication to share audio/video data.
3. Radio Gateway Interconnection – Monthly charge for connecting the radio gateway to the hosted solution
4. Video Gateway Interconnection - Monthly charge for connecting the radio gateway to the hosted solution
5. Telephone Interconnection - Monthly charge for connecting the radio gateway to the hosted solution (Wireline)
6. Soft Panic SW – Allows customer to create an incident with predefined participants automatically

**** The above Sku's are mutually exclusive from one another. They cannot be used on the same MDN at the same time****

LTE Vehicle Internet – CradlePoint Devices

These hardware Sku bundles are not eligible for further discounts.

The LTE Vehicle Internet solution supports in-Vehicle connectivity providing ruggedized routers and cloud-managed services. Services are designed to allow departments to deploy, configure, manage and scale quickly and in real time. Devices support dual carrier with SIM-based Auto-Carrier Selection, Public Safety and Data plans, and are available on many public-sector contract vehicles.

SKU#	Description	OEM P/N	Price
5642701	1-yr NetCloud Mobile FIPS Essentials and Advanced Plans and IBR900 FIPS router with WiFi (1000Mbps modem)	MA1-900F120B-XFA	\$1,097.10
5642703	5-yr NetCloud Mobile FIPS Essentials and Advanced Plans and IBR900 FIPS router with WiFi (1000Mbps modem)	MA5-900F120B-XFA	\$1,853.10
5642698	1-yr NetCloud Mobile FIPS Essentials and Advanced Plans and IBR1700 FIPS router with WiFi (1200Mbps modem)	MA1-170F120B-XFA	\$1,574.10
5642700	5-yr NetCloud Mobile FIPS Essentials and Advanced Plans and IBR1700 FIPS	MA5-170F120B-XFA	\$2,330.10
	router with WiFi (1200Mbps modem)		

5642692	1-yr NetCloud Mobile Essentials Plan and IBR900 router with WiFi (1000Mbps modem)	MA1-0900120B-NNA	\$899.10
5642694	5-yr NetCloud Mobile Essentials Plan and IBR900 router with WiFi (1000Mbps modem)	MA5-0900120B-NNA	\$1,358.10
5584528	1-yr NetCloud Mobile Essentials Plan and IBR1700 router with WiFi (1200Mbps modem)	MA1-1700120B-NNA	\$1,448.10
5642691	5-yr NetCloud Mobile Essentials Plan and IBR1700 router with WiFi (1200Mbps modem)	MA5-1700120B-NNA	\$1,943.10
5691111	3-yr NetCloud IoT Essentials Plan and IBR600C router with WiFi (150 Mbps modem), North America	TB3-600C150M-NNN	\$458.10
5691112	5-yr NetCloud IoT Essentials Plan and IBR600C router with WiFi (150 Mbps modem), North America	TB5-600C150M-NNN	\$512.10
5642722	1-yr NetCloud Branch Essentials Plan with AER2200 router with WiFi (1200Mbps modem), North America	BA1-2200120B-NNN	\$1,412.10
5642723	3-yr NetCloud Branch Essentials Plan with AER2200 router with WiFi (1200Mbps modem), North America	BA3-2200120B-NNN	\$1,655.10
5642724	5-yr NetCloud Branch Essentials Plan with AER2200 router with WiFi (1200Mbps modem), North America	BA5-2200120B-NNN	\$1,916.10
5691113	3-yr NetCloud IoT Gateway Essentials Plan and IBR200 router with WiFi (10 Mbps modem) for Verizon	TB3-020010M-VNN	\$278.10
5691114	5-yr NetCloud IoT Gateway Essentials Plan and IBR200 router with WiFi (10 Mbps modem) for Verizon	TB5-020010M-VNN	\$332.10
5642707	LTE Advanced Pro (1200Mbps) modem upgrade for Mobile. Includes IBR1700 & COR Dock doors, no antennas	MA-MC400-1200M-B	\$539.99
5584526	3-yr NetCloud Mobile Essentials Plan and IBR1700 router with WiFi (1200Mbps modem), no AC power supply or antennas, North America	MA3-17001200-NNA	\$1,682.10
5642693	3-yr NetCloud Mobile Essentials Plan and IBR900 router with WiFi (1000Mbps modem), no AC power supply or antennas, North America	MA3-09001200-NNA	\$1,123.20

Note: NetCloud functions vary for FIPS Hardware enabled devices. Consult the Cradlepoint website for specifics. Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. These hardware bundles can be used with 4G Mobile Broadband, Machine to Machine, and Public Safety Mobile Broadband Price Plans. A data plan is required for each modem purchase. There are no returns or exchanges accept under the manufactures commercial warranty. There are no prorations for the net cloud services. <https://cradlepoint.com/about-us/terms-of-service/>

LTE Vehicle Internet

These Accessories Sku's are not eligible for further discounts.

SKU#	Description	OEM P/N	Price
4765224	COR IBR1700, IBR900 power supply North America	170716-000	\$22.49
3715571	Dual-band 2.4/5.0 GHz external WiFi antenna for AER3100, AER2100, IBR900, IBR1100 (1X)	170628-000	\$13.49
5427545	Black, Universal 600MHz-6GHz 3G/4G/LTE 2dBi/3dBi 6 in antenna with SMA connector (1x)	170760-000	\$13.49
3774498	Vehicle power adapter for COR	170635-000	\$22.49
5503087	3 meter power and GPIO cable (direct wire) for IBR1700, IBR9x0	170585-001	\$13.04
4381062	Serial DB9 to GPIO cable, 3 meters	170676-000	\$16.19
4979362	Panorama antenna 5IN1 Blk dome 2LTE 2WIFI 1GPS	LP-IN1958-B	\$283.78
4979363	Panorama antenna 5IN1 Wht dome 2LTE 2WIFI 1GPS	LP-IN1958-W	\$283.78
5166824	Panorama antenna 9IN1 Blk dome 4LTE 4WIFI 1GPS	LG-IN2293-B	\$461.83
5166826	Panorama antenna 9IN1 Wht dome 4LTE 4WIFI 1GPS	LG-IN2293-W	\$461.83

Note: There are no returns or exchanges accept under the manufactures commercial warranty. Accessories can be purchased separately from hardware bundles.

http://www.panorama-antennas.com/site/index.php?route=information/information&information_id=5

DNS Safeguard Plus Feature for Public Safety National Security, Public Safety, and First Responders Government Liable Subscribers Only

These features are not eligible for access discounts.

DNS Safeguard Plus Feature for Public Safety is a network feature that will provide enhanced Domain Name Service (DNS) security for Responder Private Core customers to proactively detect and prevent cyberattacks.

Code	Description	Device Provisioning	Monthly Access Fee
87898	DNS Safe Guard Plus RPC PS	Android and other OS devices only (Non-Apple).Provisions PSINTERNET and DNS Security Plus	\$0.00
87901	DNS Safe Guard Plus RPC PS APPLE	Apple Devices only (Smartphones and tablets). Provisions PSINTERNET and DNS Security Plus.	\$0.00

Note: These features are stacked with Responder Private Core Internet Access Core as a mandatory feature. The DNS Safeguard Plus features are not compatible with Wireless Private Network, Private Network Traffic Management, or One Talk. These features are open to all plans and devices as allowed with Responder Private Core Internet Access Core.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

National Security/ First Responders / Public Safety

- 485111 Mixed Mode Transit Systems (Rail & Buses)
- 485112 Commuter Rail Systems
- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922150 Parole Offices and Probation Offices
- 922160 Fire Protection (except private)
- 922190 Other Justice, Public Order, and Safety Activities
- 923120 Administration of Public Health Programs

- 928110 National Security
- 926120 Regulation and Administration of Transportation Programs
- 926150 Regulation, Licensing, and Inspection of Commercial Sectors
- 926130 Regulation and Administration of Comms, Electric, Gas, Utilities
- 921150 American Indian and Alaska Native Tribal Governments
- 921190 Other General Government Support
- 921110 Executive Offices

DNS Safeguard Plus Feature for Public Sector

Government Liable Subscribers Only

DNS Safeguard Plus Feature for Public Sector is a network feature that will provide enhanced Domain Name Service (DNS) security for Responder Private Core customers to proactively detect and prevent cyberattacks.

Code	Description	Device Provisioning	Monthly Access Fee
87896	DNS Safe Guard Plus RPC PS	Android and other OS devices only (Non-Apple).Provisions PSINTERNET and DNS Security Plus	\$1.25
87900	DNS Safe Guard Plus RPC PS APPLE	Apple Devices only (Smartphones and tablets). Provisions PSINTERNET and DNS Security Plus.	\$1.25

Note: These features are stacked with Responder Private Core Internet Access Core as a mandatory feature. The DNS Safeguard Plus features are not compatible with Wireless Private Network, Private Network Traffic Management, or One Talk. These features are open to all plans and devices as allowed with Responder Private Core Internet Access Core.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

Water

- 924110 Water Infrastructure
- 221320 Sewage Treatment Facilities
- 221310 Water Supply and Irrigation Systems

Transportation

- 482111 Railway Transportation
- 481111 Passenger Air Transportation
- 481112 Freight Air Transportation
- 483111 Shipping Transportation
- 491110 Postal Service

Information Technology

- 541512 Computer Integration
- 541519 Computer Disaster Recovery

Chemical

- 561612 Protective Services
- 541330, 541690 Chemical Engineering

Telecommunications

- 238210, 334290 and 561620 Alarm Systems

Critical Manufacturing

- 237310 Highway, Street and Bridge Construction
- 811310 Industry Equipment Repair
- 236210 Industrial Building Construction
- 211113 Extraction;
- 236220 Construction Management

Energy

- 333611 Wind Turbine
- 221111 Hydroelectric Power Generation
- 221122 Electric Power Distribution
- 221118 Other Electric Power Generation
- 221210 Natural Gas Distribution
- 221113 Nuclear Electric Power Generation
- 562211 Hazardous Waste Treatment and Disposal

Consulting
239210 Pharmaceutical

Healthcare and Public Health
621112 Health Care Practitioners
923120 Public Health Programs

Communications
517110 Telecommunications, Wired
517212 Cellular and other Wireless

DNS Safeguard Advance Feature for Public Safety and Public Sector National Security, Public Safety, and First Responders

Government Liable Subscribers Only

DNS Safeguard Advance Feature for Public Sector is a network feature that will provide enhanced Domain Name Service (DNS) security for Responder Private Core customers to proactively detect and prevent cyberattacks.

Code	Description	Device Provisioning	Monthly Access Fee
87897	DNS Safe Guard Adv RPC	Android and Other OS Devices only (Non-Apple) Smartphones, Tablets, Routers, Modems, etc. Provisions PSINTERNET and DNS Security Advanced.	\$2.00
87899	DNS Safe Guard Adv RPC APPL	Apple Devices only (Smartphones and tablets). Provisions PSINTERNET and DNS Security Advanced.	\$2.00

Note: These features are stacked with Responder Private Core Internet Access Core as a mandatory feature. The DNS Safeguard Advance features are not compatible with Wireless Private Network, Private Network Traffic Management, or One Talk. These features are open to all plans and devices as allowed with Responder Private Core Internet Access Core.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

National Security/ First Responders / Public Safety

621910 Ambulance Service
922110 Courts
922120 Police Protection
922130 Legal Counsel and Prosecution
922140 Correctional Institutions
922150 Parole Offices and Probation Offices
922160 Fire Protection (except private)
922190 Other Justice, Public Order and Safety Activities
928110 National Security
921190 Other General Government Support
921110 Executive Offices
921150 American Indian/Alaska Native Tribal Governments

Water

924110 Water Infrastructure
221320 Sewage Treatment Facilities
221310 Water Supply and Irrigation Systems

Transportation

482111 Railway Transportation
481111 Passenger Air Transportation
481112 Freight Air Transportation
483111 Shipping Transportation
926120 Transportation Administration
491110 Postal Service
Public Transportation
926120 Regulation and Administration of Transportation Programs
485111 Mixed Mode Transit Systems (Rail & Buses)
485112 Commuter Rail Systems

Chemical

561612 Protective Services
541330, 541690 Chemical Engineering and Consulting
239210 Pharmaceutical

Communications

517110 Telecommunications, Wired
517212 Cellular and other Wireless
238210, 334290 and 561620 Alarm Systems
Critical Manufacturing
237310 Highway, Street and Bridge Construction
811310 Industry Equipment Repair
236210 Industrial Building Construction
211113 Extraction
236220 Construction

Management

926150 Regulation, Licensing and Inspection of Miscellaneous Commercial Sectors

Energy

333611 Wind Turbine
221111 Hydroelectric Power Generation
221122 Electric Power Distribution
221118 Other Electric Power Generation
221210 Natural Gas Distribution
926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities
221113 Nuclear Electric Power Generation
562211 Hazardous Waste Treatment and Disposal

Healthcare and Public Health

621112 Health Care Practitioners
923120 Public Health Programs

Information Technology
541512 Computer Integration 541519
Computer Disaster Recovery

Enterprise Messaging

Enterprise Messaging (Open Market)

These plans are being offered as Open Market.

Contingent upon execution of a Participating Addendum or Purchasing Entity Agreement

Enterprise Gateway for Public Safety

Enterprise Messaging for Public Safety is NOT eligible for monthly access fee discounts

# Messages Included	Monthly Access	Per Message Rate After Allowance
Public Safety Unlimited* (83431)	\$0.00 (For Public Safety/First Responders only as defined below*)	N/A

Note: This plan is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.

*The \$0.00 Monthly Access Unlimited plan is only available to Public Safety/First Responders classified with the following NAICS Codes:

621910 - Ambulance Services

922120 - Police Protection

922140 - Correctional Institutions

922160 - Fire Protection (except private)

928110 - National Security

922110 - Courts

922130 - Legal Counsel & Prosecution

922150 - Parole Offices & Probation Offices

922190 - Other Justice, Public Order & Safety Activities

The monthly access fee discounts are reflected in the pricing below. **NO** further discounts apply.

Text Only (SMS)

# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (98209)	\$37.50	\$0.01
100,000 (98212)	\$150	\$0.01
500,000 (98213)	\$731.25	\$0.01
1,000,000 (98215)	\$1,387.50	\$0.01
5,000,000 (98233)	\$6,750	\$0.005

Note: This feature is limited to Verizon On-Net Messaging Only and customers are not provided with an Inter-Carrier code for this offer; therefore, this plan does not even attempt best effort delivery to other carriers.

Text & Multimedia (SMS/MMS)

# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (98234)	\$75	\$0.02
100,000 (98235)	\$300	\$0.02
500,000 (98236)	\$1,462.50	\$0.02

1,000,000 (98238)	\$2,775	\$0.02
5,000,000 (98239)	\$13,500	\$0.01

Enhanced Messaging Features SMS Only for EMAG Enhanced Features

The monthly access fee discounts are reflected in the pricing below. **NO** Further discounts apply.

Enhanced Messaging Features (SMS Only)

# Messages Included	Monthly Access	Per Message Rate After Allowance
15,000 (22041)	\$75	\$0.02
100,000 (22054)	\$468.75	\$0.02
500,000 (22088)	\$2,250	\$0.015
1,000,000 (22119)	\$4,200	\$0.013
5,000,000 (22127)	\$20,250	\$0.008

Secure LAN Access

Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)

Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

Mobile Broadband and metered data plans or features only

Configuration	Cost			
Per Account FES Connect Set-Up (One time fee)	\$1,125.00			
	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	\$375.00	\$187.50	\$187.50	\$187.50
DMNR or SBA (Per build)	\$187.50 (Adding to existing Private Network Only)			

Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1,125.00 connection fee, \$375.00 Account Set-up Fee and the DMNR/SBA for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.

621910 Ambulance Services

922160 Fire Protection (except private)

922110 Courts

922190 Other Justice, Public Order, and Safety Activities

922120 Police Protection

Note: Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited metered data plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.

Static IP: Fees are per account level (regardless of the number of IPs ordered). Static IP addresses will be available on remote access, Mobile Broadband and metered data plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.

Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.

4G LTE Private Network Traffic Management (PNTM)

Government Subscribers Only

Metered Data Pricing only. Not compatible with Unlimited Data Plans

The plans below reflect any applicable discount. No additional discounts apply.

Class of Service (“CoS”) Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected.

Mission Critical CoS Applications Recommended for video, Voice over IP, interactive services, and other mission critical applications. Suitable for best effort applications (e.g. email, web browsing)

Best Effort CoS Applications

PNTM Service Options:	Enhanced (Entry Level) (85458)	Premium (Mid Level) (85459)	Public Safety (Highest Level) (85460) (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	Waived - \$0.00	Waived - \$0.00	Waived - \$0.00
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

Qualifying Public Safety NAICS: Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

485111 Mixed Mode Transit Systems (Rail & Buses)

485112 Commuter Rail Systems

621910 Ambulance Services

922110 Courts

922120 Police Protection

922130 Legal Counsel and Prosecution

922140 Correctional Institutions

922150 Parole Offices and Probation Offices

922160 Fire Protection (except private)

922190 Other Justice, Public Order, and Safety Activities

923120 Administration of Public Health Programs

928110 National Security

926120 Regulation and Administration of Transportation Programs

926150 Regulation, Licensing, and Inspection of Commercial Sectors

926130 Regulation and Administration of Comms, Electric, Gas, Utilities

921150 American Indian and Alaska Native Tribal Governments

921190 Other General Government Support

921110 Executive Offices

NOTE: 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity is recommended and may be required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

NetMotion

These products Do Not qualify for additional discounts

NetMotion is a Mobile Performance Management (MPM) - Software that accelerates, optimizes and secures all traffic with mobile devices across any network, application or operating system. It provides adaptive policies so that IT can specify parameters to fine tune the mobile user experience by prioritizing applications and network access. NetMotion provides insight into both user behavior and network activity enabling diagnostics to pinpoint and resolve issues. It has highly optimized connectivity even across coverage gaps or when switching networks. NetMotion prevents data from being lost, applications from crashing and users from having to repeat logins. NetMotion provides faster throughput with optimized data delivery across even the most bandwidth constrained network.

SKU	Description	Function	Term	Price
NMSVZW-GOV-SILVER	Mobility VPN - Mobility Only	"Mobility VPN" (Virtual Private Network for wireless connections) - An encrypted, secure tunnel for mobile devices	Monthly	\$4.33
			Annual	\$52.00
			2 Year	\$104.00
			3 Year	\$156.00
NMSVZW-GOV-GOLD	Mobility VPN + Modules	"Mobility VPN" + "Modules" (Policy, Network Access Control, Mobile Analysis)	Monthly	\$6.93
			Annual	\$83.20
			2 Year	\$166.40
			3 Year	\$249.60
NMSVZW-GOV-DIAMOND	MIQ - Operational Intelligence	Mobility VPN + "Modules" + "Diagnostics" + "Mobile IQ" which includes performance assessment, threat defense, cost control, location intelligence and inventory, troubleshooting and system-wide status	Monthly	\$8.67
			Annual	\$104.00
			2 Year	\$208.00
			3 Year	\$312.00
NMSVZW-GOV-DIAGS	Diagnostics (add-on)	Comprehensive data collection and root cause detection software (add-on feature)	Monthly	\$4.33
			Annual	\$52.00
			2 Year	\$104.00
			3 Year	\$156.00
NMSVZW-GOV-MIQ	MobileIQ (add-on)	Visual troubleshooting, analytics and alerting dashboards (add-on feature)	Monthly	\$4.33
			Annual	\$52.00
			2 Year	\$104.00
			3 Year	\$156.00
'11NMPS-GOV-8HR-S	Prof. Services - Up to 8 Hours	Professional Services - Up to 8 Hours	One time Charge	\$2,000.00
11NMPS-GOV-4HR-S	Prof. Services - Up to 4 Hours	Professional Services - Up to 4 Hours	One time Charge	\$1,000.00
11NMTR-GOV-C	Mobility Cert. Training	Mobility Certification Training	One time Charge	\$2,295.00
11NMETS-GOV	Elite Tech Svc. 0 - 4999 lic's	Elite Technical Service (0 - 4,999 licenses)	One time Charge	\$30,000.00

Verizon Wireless offers this pricing utilizing the terms and conditions of the MiCTA Contract, MT-CWA 2021.

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11NMETS5K-GOV	Elite Tech Svc. 5000+ lic's	Elite Technical Service (5,000+ licenses)	One time Charge	\$50,000.00
11NMPS-GOV-TAM	Dedicated Tech Acc't Mgr--1 yr	Dedicated Technical Account Manager (1 year)	One time Charge	\$40,000.00

Note: Customer may purchase NetMotion Software, Inc. ("NetMotion") licenses and services ("NetMotion Services") at the prices listed above. NetMotion Services listed in the pricing sheet marked with an asterisks *** cannot be mixed or matched with other NetMotion Licenses or Services. Verizon Wireless is not the licensor of the NetMotion Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. NetMotion Services are manufactured by NetMotion. NetMotion Software is subject to a separate End User License Agreement (EULA) with NetMotion, found at <https://www.netmotionsoftware.com/legal-and-copyright>. Use of the NetMotion licenses or NetMotion Services is deemed to be the Customer's acceptance of the terms of the EULA. Customer must accept the EULA as the party liable for each license, and agrees that the Customer will comply with the obligations under the EULA. Verizon Wireless reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause. Customer's sole and exclusive remedy for any damages, losses, claims, costs, and expenses arising out of or relating to use of the Solution will be termination of service.

Any additional NetMotion Services must be obtained directly from NetMotion either upon purchase or installation of the NetMotion Services. NetMotion Services are subject to NetMotion's terms and conditions and can be viewed here: <https://www.netmotionsoftware.com/legal-and-copyright>.

Verizon Wireless will direct NetMotion to fulfill Customer's NetMotion Services order. Basic functionality questions and other general customer support can be obtained by calling Verizon Wireless Customer Support. All other customer support questions and issues for NetMotion Services must be obtained directly from NetMotion Software, Inc. If Verizon Wireless, in its sole discretion, determines that an inquiry from a subscriber is related to NetMotion Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate NetMotion representatives.

Wireless Network Performance

Wireless Network Performance (WNP) is a self-serve portal that allows a customer quick, convenient access to network and device analytics. The tool allows a customer to better manage devices, track usage, be notified of outages and use the best information available to make long-term plans or develop on-the-fly contingency plans.

The licenses are not eligible for further monthly access discounts.

Description	SKU Name	Perpetual Plan ID	Monthly Plan ID	Tiers	Monthly Cost	Annual Cost
WNP-BASIC-GOV	WNP-BASIC-GOV	709053	709052	1-499	\$ 7.70	\$ 88.55
				500 – 999	\$ 11.55	\$ 123.20
				1,000 – 4,999	\$ 19.25	\$ 207.90
				5,000 -9,999	\$ 38.50	\$ 415.80
				10,000 – 99,999	\$ 57.75	\$ 616.00
				100K -5M	\$ 77.00	\$ 770.00

Premium License

WNP-PREMIUM-GOV	WNP-PREMIUM-GOV	709103	709102	1-499	\$ 77.00	\$ 770.00
				500 – 999	\$ 385.00	\$ 4,158.00
				1,000 – 4,999	\$ 770.00	\$ 8,316.00
				5,000 -9,999	\$ 1,925.00	\$20,790.00
				10,000 – 99,999	\$ 3,850.00	\$41,580.00
				100K -5M	\$ 7,700.00	\$80,850.00

Note: Verizon's Wireless Network Performance (WNP) is a central portal that will provide two broadband capabilities that can be leveraged:

- Analytics
- Mapping

Customers will be able to access WNP through My Business after purchase and must be subscribed to the MyBiz portal to use these licenses. Customer's Tier is determined by the number of active lines in service at the time of purchase. See your account representative for additional information.

Verizon Wireless Network Performance Service Addendum

1. **Service Description.** Verizon Wireless will provide Customer with Wireless Network Performance, which is a self-service tool that provides certain network transparency, including, but not limited to, device, account experience and additional features as described herein (the "Service"). The purpose of this tool is to assist customers make faster decisions with more information about the Verizon network. Key functionalities include near-real time LTE, device and account experience, and site proximity information.
2. **Service Features.** The Service includes basic and premium features. Premium can be added for an additional fee.
 1. **Basic features.** Basic features include the following:
 1. **Ticket Tracking.** Shows the number of network tickets in open status and the number of tickets opened in the last 30 days.
 2. **Unplanned Events.** Near real-time network events displayed on a map, hover over to get more details.
 3. **Planned Maintenance.** Details of planned maintenances in the next 2 weeks (data updates every 30 minutes). Table shows planned maintenance detail for the specific customer.
 4. **Data Usage.** Shows the enterprise level data usage for the time period of the 15th to the 14th of each month.
 5. **Device Models.** Bar chart for the top 10 devices used by the enterprise customer.
 6. **Static Coverage Map.** Verizon static coverage maps for 1X, EVDO, LTE, 5G (where available) AWS, CatM, 1X roaming and EVDO roaming.
 2. **Premium features.** Premium features include all of the basic features in addition to the following:
 1. **Experience.** Single device's overall performance, score trend and anomaly devices. Users can access decision tree to see components making up the score.
 2. **Site Proximity.** Shows the azimuth and approximate distance for the nearest servicing nodes
 3. **Near-Real Time LTE coverage.** Provides map of LTE network coverage, updated about every 15 minutes.
 4. **Device Location.** Shows the general location (within 1000 meters) of connected 3G and 4G devices
 5. **Connected Devices.** Number of devices connected to the network in the last one hour.
 6. **Weather Overlays.** Provides weather overlays, including radar from last 2 hours.
 7. **Custom map Analytics.** Check network and device analytics in a selected custom service area (Network Event Analytics and Impacted devices).
 8. **Service Notifications.** Virtualized self-portal for setting up custom alert on different features.
 9. **Service Diagnostics Tool.** Device level troubleshooting reports.
3. **Service Limitations.** The coverage maps depicted are not a guarantee of coverage and may contain areas with no service. These maps reflect a general depiction of predicted and approximate wireless coverage of the Verizon Wireless Network and the networks of other carriers. Even within a coverage area, there are many factors, including a customer's equipment, terrain, proximity to buildings, foliage, and weather that may impact service. An all-digital device will not operate or be able to make 911 calls when digital service is not available. Some of the coverage area includes networks run by other carriers whose coverage depiction is based on their information and public sources, and we cannot ensure its accuracy. Although some alerts displayed on this service may generally impact your coverage area, your wireless service may not be affected. Some alerts reflect scheduled maintenance and have no impact on services. Your authorized contact will receive notifications regarding potential outage impacts.
4. **Customer Obligations.**
 1. Customer should use the user's guide before contacting Verizon Wireless for support. The user's guide contains many helpful tools and can be accessed by clicking on the question mark icon in the upper right corner of the tool.
 2. Customer must provide its users access to the Wireless Network Performance tool through My Business. Customer acknowledges and agrees that the provision of such access to individual users will allow such users to have access to the Device Location feature, if Customer selects the Premium option. Customer shall be solely responsible for any use by its users of that Device Location functionality, including, but not limited to, providing any training that may be required regarding the appropriate business use of such functionality and ensuring compliance with the terms of section 6 below.
5. **Fees.** Customer can select between the basic and premium packages (the "Fees"). The Fees are set forth in the Price Exhibit for the features described in Section 2 above. Customer can choose between monthly or annual billing and can choose the auto renewal option. Customer may change its subscription to the Service within the MyBusiness portal as

described in this Section 5. If Customer chooses the monthly billing option, Customer can upgrade to the annual billing and such upgrade will be effective at the beginning of the next monthly billing cycle. Customer acknowledges that in the event of such an upgrade, Customer's monthly charge for the current month will not be prorated. If Customer is on the monthly billing plan, the monthly fee will be determined on the billing cycle date based on the number of active Devices that are on the same profile/Company ID and billing cycle. Any Active devices that are added or removed from Customer's account during a billing cycle will incur the monthly charge associated with such active devices, which will be reflected on the invoice for the following monthly billing cycle. If Customer selects annual billing, Customer will incur a one-time charge that will be included in Customer's next monthly invoice. If Customer requests a change from annual to monthly billing, Customer may only make such a selection at the end of the annual term and prior to such term auto renewing, if Customer selected the auto-renew option. For such a change from annual to monthly billing to be effective, Customer must cancel annual billing at the end of the annual billing term and place a new order for monthly billing. For any Customer requested downgrade from the Premium to Basic package, Customer must cancel the Premium package and place a new order for the Basic package. For any Customer requested upgrade from Basic to the Premium package, the monthly fee will be prorated.

6. **Privacy; Notice and Consent. "Mobile Device"** (means any mobile device, including, but not limited to, smartphones, tablets, smartwatches or other wearables, laptops and netbook computers) that Customer provides to its End Users with Verizon Wireless MTNs. **"End User"** means any person (e.g., employee, contractor) to whom Customer has provided a Mobile Device and whose Location Information can be viewed by Customer using the Wireless Network Performance Service. **"Location Information"** means data that can be used to describe, determine or identify the location of the Mobile Device. Location Information may be presented in many forms such as latitude/longitude data, cell site/sector data, WiFi SSID, device signal strength or other format regardless of accuracy, type or source. Customer will be able to access information about all Mobile Devices associated with Customer's Verizon Wireless account.
1. **Customer will obtain affirmative, opt-in consent from End Users as appropriate to access, use, copy, store, collect or disclose Location Information.** Customer will not access, use, copy, store or disclose any Location Information until the consent outlined below has been obtained. Customer shall ensure that each End User is provided with clear, conspicuous and comprehensive notice about how Location Information will be accessed, used, copied, stored, collected or disclosed by Customer and/or third parties (as applicable) in Customer's privacy policy and ensure that such notice is presented to End Users for acceptance prior to use of the Service and readily available and easily accessible by End Users. Depending upon the type of service and the means by which the notices can be presented to the End User, the notices shall be displayed on a device, a website or a formal written paper contract or other mechanism as appropriate.
 2. **Revocation of Consent.** As appropriate, Customer will ensure that each End User may deny, revoke or withdraw consent, through readily available means and/or mechanisms at any time. If consent is denied, revoked or withdrawn, Customer may not access or collect End User's Location Information or perform any other actions for which the End User's consent has been denied, revoked or withdrawn.
 3. **Use and Storage of Location Information.** Customer may only use Location Information for the sole purpose of using the Service and as provided in the notice to the End User and shall only access, use, disclose and maintain Location Information as long as notice, consent and all other legal and End User requirements have been satisfied and maintained. Location Information shall not be accessed, used, copied, stored or disclosed for any other purpose without the explicit prior consent of the End User. Verizon does not provide Customer with access to any stored Location Information.
 4. **Privacy and Safeguard Considerations.** Customer must implement security measures and safeguards that protect End User privacy and safety. It may be necessary to encrypt Location Information, provide periodic notices to End Users, send reminder messages to End Users, utilize audible, visual or other types of notifications and/or implement report abuse processes as appropriate in order to mitigate the risk of End Users being located without their knowledge and consent.
 5. **Record Retention.** Customer must maintain records of any notice, consent and revocation for as long as the Wireless Network Performance Services are in use, plus an additional five (5) years. VZW can request this information at any time and it shall be provided to VZW within seven (7) business days of request.
7. **Customer Representations and Warranties.** Customer understands and agrees that Customer and any Customer agents and representatives may be subject to additional unanticipated obligations and legal requirements as a result of

developing, distributing, operating or permitting distribution and/or use of the Service. In addition and supplemental to Customer's compliance with laws and obligations under the Agreement, the Service must, at all times, comply with all applicable federal, state and local government laws, criminal, civil and statutory laws, rules and regulations, industry practices, third party guidelines, policies and requirements, including but not limited to (a) all applicable consumer protection, marketing, data security, export and privacy laws, (b) Federal Trade Commission Privacy Initiatives, and (c) the CTIA Best Practices and Guidelines for Location-Based Services.

Verizon Wireless Plan and Feature Details

Plans and Associated Charges: Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses **SEND** or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses **END** or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers.

Anytime Minutes: Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

Unlimited Messaging: Unlimited Messaging is included with select plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. **Friends & Family for Business:** Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk Plus calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the International services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID And (viii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

Nationwide for Business Share Option: The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. **Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan.** Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration

Verizon Wireless offers this pricing utilizing the terms and conditions of the MICTA Contract, MT-CWA 2021.

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Verizon Wireless Plan and Feature Details

information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk Plus information.

International Long Distance: You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizonwireless.com/International for details.

Verizon Wireless International Long Distance Value Plan: International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming: Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using International Phone, or International Data services, or if you subscribe to a Nationwide Plus Canada or Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause if less than half of your voice or data usage over three consecutive billing cycles is on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See verizonwireless.com/International for rates and destinations, which are subject to change without notice.

International Eligibility required for GSM roaming, and for roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit verizonwireless.com/narooming. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in GSM countries: GSM International Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published International Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers.

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the **SEND** or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network

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performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit www.verizonwireless.com/networkoptimization. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. **Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications**

except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as Mobile BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 25 GB in any given billing cycle on any line, in any given billing cycle, for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 25 GB per line in a given billing cycle is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB in with prior written notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: Mobile BroadbandAccess, and InternationalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync.

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Unlimited BroadbandAccess and data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International.

International Data Optional Features: International PC Card required for international use. International PC Cards will not work in the United States or Canada and International Data Optional Features subscribers will need a Mobile Broadband PC card for domestic use. The domestic and International PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install International Data Optional Features VZAccess ManagerSM and run the OTA wizard. International Data Optional Features subscribers must activate and update their

Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. .

International Email SIM Cards: SIM Cards are available for use with your International PC Card, International Smartphone, or International Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your InternationalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

Data Roaming: International Eligibility is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International.

M2M Data Plan Share Options

Share Options: Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans **on the same billing account, in the same usage group** (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines **on the same billing account** that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

Profile (Multi-Account) Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans **on the same profile, in the same usage group**. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines **on the same profile**. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Call Filter Service Attachment to Verizon Wireless Agreement

Note: ¹A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts This Call Filter Service Attachment ("Call Filter Attachment") to the Agreement between Customer and Verizon Wireless sets forth the terms and conditions specific to the Call Filter Service (described below) to be provided by Verizon Wireless to Customer hereunder. If there are any inconsistencies between this Call Filter Attachment and the Agreement, this Call Filter Attachment shall control with respect to the Call Filter Service functionality or operation. Any capitalized but undefined terms used in this Call Filter Attachment shall have the meanings given such terms in the Agreement.

- 1. Call Filter Service Overview.** Verizon Wireless's Call Filter Service allows Customer to take manage its calls (the

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“Service”).

2. **Call Filter and Call Filter Plus Service Description.** Call Filter is available to Customer for no additional monthly charges, and provides spam protection (spam alerts, blocking and reporting). Call Filter Plus provides added protection with caller ID and other premium features for a monthly charge, which are set forth in Exhibit A attached hereto. Call Filter utilizes network-based functionality to provide spam alerts and caller ID information on Customer's devices, and will not require the Call Filter application for these features. Spam blocking and other enhanced spam protection tools require the Call Filter application and a compatible device. Availability of certain features will vary depending on the device. For a full list of compatible devices and available features by device, click on Supported Devices at <https://www.verizonwireless.com/solutions-and-services/call-filter/>. Basic phones will receive network-based spam protection. Call Filter requires Verizon Wireless's 4G LTE network; limited features of the Service may be available if Customer is roaming on a VoLTE network outside of Verizon Wireless's 4G coverage area.
3. **Call Filter Limitations.** Call Filter is not available for incoming calls from restricted or unlisted numbers. Call Filter does not detect spam calls from international numbers, but Customer may choose to block calls from international numbers. Call Filter utilizes analytics and databases that are continually evolving, including spam reporting by customers. Call Filter may not work with some of our other services like NumberShare or eSIM lines.
4. **Spam Protection and the Call Filter Application.** Call Filter will alert Customer when Customer receives potential spam calls and allows Customer to turn on the spam filter to automatically block (send directly to voicemail) spam calls based on Customer's preferred risk level (as determined by Customer in the Call Filter application). If Customer enrolls in Call Filter through the Call Filter application, Verizon will automatically turn on Customer's spam filter to block all high-risk spam calls, but Customer can always turn off or adjust the blocking within the Call Filter application. Call Filter Plus, provides additional protection with caller ID for unknown numbers, access to a risk assessment meter for each spam call, reverse spam number lookup, and additional categories of spam alerts including "Robo Caller" or "Potential Fraud." With Call Filter Plus, depending upon Customer's device, Customer may also be able to view a list of callers that have been identified as spam or blocked, and block and un-block specific numbers. Call Filter's spam detection and block management may inadvertently mislabel or block legitimate callers including those to whom Customer may have given consent to communicate with via Customer mobile number. Customer should check Customer voicemail to determine if the caller is legitimate (if they left a voice message and if Customer have voicemail enabled). Verizon Wireless does not guarantee that all calls that are spam will be detected. Customer's spam settings such as spam filters and personal block and spam lists will be permanently deleted once Customer changes devices, uninstalls the Call Filter application, unsubscribes or downgrades the Service, or in the case of Android users, disables the Call Filter application or clear application cache or data.
5. **Caller ID.** Caller ID, available with Call Filter Plus, displays the name, phone number, city and state of a caller's phone number, if these details are available and supported by Customer's device. Some devices may only display the caller's name as the Call Filter may not be available on all devices. Some devices also allow identification of text messages when using an eligible messaging application. Android users may also see the caller's uploaded photo if available.
6. The caller's identity may not show if they are labelled as Robo Caller, Potential Spam or Potential Fraud on certain operating systems. Customer's saved contact names will show instead of the caller identification (so if a call would normally show as a Robo Caller with the Service, but is in Customer's list of contacts, that contact name will show instead). If Customer uploads a photo, Customer's photo will be seen by other Verizon Wireless customers that use the Service but will not override a Customer's contact photo (uploading is not available for all devices).
7. **Data Charges.** Subject to the Agreement, data charges may apply for download of the application and use of the Service. Call Filter does not operate on Wi-Fi, so data charges may apply when using the Service even if Customer device is also connected to Wi-Fi. If Customer's device is eligible for the uploading or receiving of a picture, data charges apply to such uploading and also for receiving pictures. Such data charges will be billed to Customer's

Verizon Wireless account according to Customer's data plan. The Service will automatically renew every month unless canceled. For Call Filter Plus, Customer will be billed a Monthly Access Fee as specified in Exhibit A.

8. **Privacy.** Verizon Wireless may use information about Customer's activity in the Service, subject to our Privacy Policy, which can be found at <http://www.verizon.com/about/privacy/>. In order to provide the Service to Customer, Verizon Wireless will access the following information: MTN, contacts, call log, and messages (Android devices only). Verizon Wireless does not share information for any other purposes other than to render the Service. While a Customer end user can review or turn off these permissions at any time in the device settings, without access to that information, the Service will not be provided to that device.
9. **Licenses and Restrictions.** Call Filter is the property of Verizon Wireless or its licensors. Call Filter software and any application installed on Customer devices are licensed and not sold to Customer. Verizon Wireless and its licensors grants to Customer a limited, non-exclusive, revocable, non-transferable, personal, non-commercial license to use the Service for its intended use, in the United States.
10. **Restrictions on Use.** Customer will not, or permit anyone else to, sell, resell, distribute, sublicense, loan, lease, otherwise transfer, alter, modify, merge, adapt, copy, delete, record, translate, publish, upload, transmit, export, create derivative works of, make any commercial use of, reverse engineer, decompile, attempt to derive the source code, or disassemble the Service of any software that forms part of the Service. Customer may not use the Service or any part of it for any improper use (including infringement of copyright or other intellectual property rights) and must follow all laws. Customer will not alter, disable, or circumvent any features embedded in the software. All rights not expressly granted to Customer herein are reserved. Verizon Wireless may revoke this license at any time without notice.
11. **Branding.** All trademarks, service marks, trade names, logos, domain names, and any other features of Verizon Wireless's brand are the sole property of Verizon Wireless and Verizon Wireless does not grant any rights to such branding to Customer for any use at all. Customer may not remove or alter any copyright, trademark, or other intellectual property notices of the Service.
12. **User Content.** For certain eligible devices, the Service allows Customer to upload a photo to display. Customer may choose to attach a photo from Customer own photo gallery, a new photo that Customer take, or a photo available for use from an Internet search that Customer conducts. Customer is responsible for any content that Customer uploads to the Service. Verizon Wireless does not monitor or control the content Customer chooses to send via the Service and, Verizon Wireless disclaims all responsibility for such content. Photos that Customer did not take may be subject to copyright protection which limits or prohibits their copying, transmission and/or use. Customer agrees that Customer will not attach copyrighted content in a way that infringes any copyright, and that Customer is wholly responsible for any copyright infringement resulting from Customer's conduct. If Customer is unsure about whether Customer's conduct is lawful, Customer should not attach the content.
13. **Digital Millennium Copyright Act Notice.** If Customer believe that Customer content has been improperly used in the Service in a way that constitutes copyright infringement please contact Verizon at the address below. Pursuant to Title II of the DMCA, all claims alleging copyright infringement for material that is believed to be residing on Verizon's system or network should be promptly sent in the form of written notice to Verizon's Designated Agent. The Designated Agent for DMCA Notice is:

Verizon Copyright Department
1320 North Courthouse Road, Floor 9
Arlington, Virginia 22201, U.S.A.
Fax 703.351.3669
Email DMCA@verizon.com

NOTE: No other notices or communications should be sent to the Designated Agent, who is appointed solely for the purpose of receiving notices of claims alleging copyright infringement under the DMCA. Specific requirements

for proper notification of claimed infringement are set forth in the DMCA (see 17 U.S.C. § 512(c)(3)). Valid notification must be a written communication that includes all of the following elements:

1. Signature of copyright owner or person authorized to act on behalf of the owner;
2. Identification of copyrighted work claimed to be infringed;
3. Identification of the material claimed to be infringing or to be the subject of infringing activity and information reasonably sufficient to permit the service provider to locate the material;
4. Information reasonably sufficient to permit the service provider to contact the complaining party (address, phone number and, if available, email address);
5. A statement that the complaining party has a good faith belief that use of the material in the manner complained is not authorized by the copyright owner, its agent, or the law; and
6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of the exclusive right allegedly being infringed.

It is the policy of Verizon that upon receipt of a valid DMCA notice Verizon will remove or disable access to allegedly infringing material. There are substantial penalties for false claims (see 17 U.S.C. § 512(f)).

14. **Open Source and Third Party Licenses.** Customer's use of the Service is subject to open source licenses that form part of the Service. Certain software or technical information is licensed from third parties, and may be covered by one or more U.S. Patents, pending U.S. patent applications, and pending counterpart European and international patents. The open source licenses that form part of the Service are as follows:

- <https://realm.io/legal/developer-license-terms/>
- <https://github.com/CocoaLumberjack/CocoaLumberjack/blob/master/LICENSE>
- https://developer.apple.com/library/archive/samplecode/GenericKeychain/Listings/LICENSE_txt.html#/apple_ref/doc/uid/DTS40007797-LICENSE_txt-DontLinkElementID_8
- https://developer.apple.com/library/archive/samplecode/Reachability/Listings/LICENSE_txt.html#/apple_ref/doc/uid/DTS40007324-LICENSE_txt-DontLinkElementID_3
- <https://github.com/rnapier/RNPinnedCertValidator/blob/master/LICENSE>
- <https://github.com/scalessec/Toast/blob/master/license>
- <http://www.apache.org/licenses/LICENSE-2.0>
- <https://Mozilla.org/MPL/2.0/>
- <https://github.com/RestComm/jain-sip/blob/master/licenses/NIST-CONDITIONS-OF-USE.txt>
- <https://github.com/RestComm/Jain-Sip/blob/master/licenses/JSIP%20Spec%20license.pdf>

15. **Termination.** Subject to the dispute resolution provision in the Agreement, Verizon may limit, suspend, terminate or discontinue the Service, or certain features or functions of the Service, at any time without notice, including if Customer breaches this Call Filter Attachment. Customer may terminate Customer's use of the Service at any time by unsubscribing to the Service.

16. **DISCLAIMER OF WARRANTIES.** THE SERVICE AND ANY INCLUDED APPLICATION IS PROVIDED BY VERIZON OR ITS LICENSORS 'AS IS', WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OR CONDITIONS OF ANY KIND, INCLUDING FOR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. CUSTOMER USES THE SERVICE AT ITS OWN RISK. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS MAKE NO WARRANTY, EITHER EXPRESS OR IMPLIED, AS TO THE ACCURACY, AVAILABILITY, COMPLETENESS, USEFULNESS, SECURITY, RELIABILITY, INTEROPERABILITY, OR THAT THE SERVICE WILL BE UNINTERRUPTED, VIRUS FREE, OR COMPATIBLE WITH YOUR DEVICE OR THAT THE SERVICE WILL MEET YOUR EXPECTATIONS AT ALL OR AS TO THE IDENTIFICATION, LABELING, SPAM OR BLOCK MANAGEMENT, OR BLOCKING OF CALLS. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS DO NOT PROVIDE ANY WARRANTY (EXPRESS OR IMPLIED) OR GUARANTEE THAT ALL SPAM, ROBOCALLER AND FRAUDULENT CALLERS WILL BE IDENTIFIED, LABELED CORRECTLY OR BLOCKED. THE SERVICE COULD CAUSE DAMAGE TO CUSTOMER, ITS DATA, DEVICES, SOFTWARE OR HARDWARE.

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17. **LIMITATIONS OF LIABILITY.** TO THE MAXIMUM EXTENT ALLOWED BY LAW, THE LIABILITY OF VERIZON WIRELESS OR ITS LICENSORS, AND VENDORS FOR MONETARY DAMAGES FOR ANY CLAIMS, THAT CUSTOMER MAY HAVE UNDER THESE TERMS ARE LIMITED TO NO MORE THAN THE PROPORTIONATE AMOUNT OF THE SERVICE CHARGES ATTRIBUTABLE TO THE AFFECTED PERIOD, AND THE MAXIMUM IN DAMAGES RECOVERABLE SHALL BE TEN (\$10) U.S. DOLLARS. UNDER NO CIRCUMSTANCES ARE VERIZON WIRELESS, ITS LICENSORS, AND VENDORS LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, MULTIPLE, OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST DATA, REPUTATION, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES ON ANY THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE SERVICE OR THE INABILITY TO USE THE SERVICE IN ANY WAY WHETHER FORESEEABLE OR NOT OR WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES, COSTS OR PENALTIES (DIRECT OR INDIRECT) AS A RESULT OF MIS-IDENTIFICATION, MIS-MANAGEMENT OR BLOCKING OF A CALLER OR FAILURE TO PROPERLY IDENTIFY, MANAGE OR BLOCK A CALLER.

18. **[Reserved]**

19. **Export Control.** Use of the Service may be subject to the export and import laws of the United States and other countries. Customer agrees to comply with all applicable export and import laws and regulations. By using the Service and/or by downloading the applicable Application, Customer agrees that Customer are not located in, under the control of, or a resident or national of any country, or person, on the United States Treasury Department's list of Specially Designated Nationals or the United States Commerce Department Table of Deny Orders. Customer also agrees that Customer are not located in a country that is subject to the U.S. government embargo, or that is designated by the U.S. as a terrorist supporting country and Customer are not listed on any U.S. government list of prohibited or restricted parties. Customer agrees also not to attempt to export or import any encrypted information, materials, hardware or software.

20. **Safety.** Customer must not endanger either Customer or others by using the Service while driving or engaging in any other activity that requires Customer's full attention.

Verizon Connect Networkfleet (NWF) Terms & Conditions

1. **DEFINITIONS.** In these Terms and Conditions, the following terms, when capitalized, shall have the meaning set forth below:

"Customer Website Pages" means the web pages on the Networkfleet Website designated by Networkfleet for use by Customer.

"Devices" means the Networkfleet wireless device(s) identified on an accepted order.

"Networkfleet Services" means the services ordered hereunder including, but not limited to: (a) collection of diagnostic and/or location information from a Vehicle; (b) any proprietary data feed or elements thereof or any APIs provided by Networkfleet; (c) analysis, delivery and posting of Vehicle information to the Networkfleet Website; (d) notification to Customer and/or a designated third party by e-mail of certain events or Vehicle information; (e) Customer access and usage of Customer Website Pages; and (f) Device installation services.

"Networkfleet Website" means the Networkfleet website currently located at www.networkfleet.com.

"Network Fleet" is a wholly owned subsidiary of Verizon Communications, Inc, and an affiliate of Cellco Partnership, d/b/a Verizon Wireless which is the "Contractor" under the Verizon Wireless State of Florida Contract DMS-10/11-008C

"Service Partners" means the entities that Verizon Wireless works with, from time to time, to provide the Networkfleet Services, including, but not limited to, installers, website operators, mapping data providers and licensors.

"Vehicle" means any vehicle equipment equipped with a Device and owned or under the control of Customer.

2. Verizon Connect NWF LICENSE. (a) During the time that Customer is entitled to receive Verizon Connect NWF Services hereunder, the Customer shall have a non-exclusive, non-transferable license to (i) use the Verizon Connect NWF Services in the United States and such other countries as may be approved by Verizon Wireless in writing, (ii) access and use the Customer Website Pages, and (iii) use the firmware and software included in the Devices, solely for use in connection with the Verizon Connect NWF Services, and as provided in these Terms and Conditions. Redistribution or resale of this information by the Customer is prohibited without prior written consent. (b) Verizon Connect NWF Data Services, if applicable, are subject to the then current "VCN Data Services Use Policy and Procedure" which is located at https://static.verizonconnect.com/networkfleet/Data_Services_Use_Policy.pdf as it may be updated from time to time.

3. INSTALLATION SERVICES. If Verizon Wireless accepts an order for Device installation services, such services may be performed by Service Partners who will install the Device at a mutually agreed location, in accordance with Verizon Connect NWF's Installation Policy, located at https://static.verizonconnect.com/networkfleet/Installation_Policy.pdf, as it may be amended from time to time, which is available at the Verizon Connect NWF Website. The parties will use reasonable efforts to schedule and complete the installation during normal working hours within thirty (30) calendar days of the date Verizon Wireless accepts the order for installation services was accepted. Before proceeding with any installation that involves more work than is standard and customary, Verizon Wireless will advise Customer that Customer's needs exceed standard, customary work and will obtain Customer's approval for the additional fees involved for such installation. Customer acknowledges and agrees that installation of the Device may involve drilling holes, rewiring and other similar alterations to the Vehicle and that Verizon Wireless is not obligated to restore the Vehicle after removal of the Device.

4. CUSTOMER OBLIGATIONS. Customer shall limit its use of the Devices, Verizon Connect NWF Services, Verizon Connect NWF Website, and Customer Website Pages to their intended purposes and shall comply, and cause its employees and agents to comply with all applicable laws and regulations and with Verizon Connect NWF's Website Acceptable Use Policy, Privacy Policy and all other policies that Verizon Connect NWF may establish from time to time, which are, or will be available, on the Verizon Connect NWF Website. Customer shall inform its drivers of Vehicles that such Vehicle has been enabled for Verizon Connect NWF Services and that the Verizon Connect NWF Services include the collection of data points associated with the Vehicle's location and manner of operation.

5. LIMITED WARRANTY. (a) Verizon Wireless warrants to Customer that a Device purchased hereunder (other than an Asset Tracker device) will be free from defects in material and workmanship that prevent the Device from functioning in accordance with its specifications for the entire period of your right to use such Device pursuant to the terms hereof. "Customer shall benefit from any manufacturer warranty for the Device(s), (b) Verizon Wireless warrants to Customer that an Asset Tracker device which has been purchased new from Verizon Connect NWF by Customer, will be free from defects in material and workmanship that prevent it from functioning in accordance with its specifications for a period of three (3) years from initial activation, excluding the battery. (c) Verizon Wireless warrants to Customer that all accessories that are purchased new from Verizon Connect NWF by Customer will be free from defects in material and workmanship that prevent them from functioning in accordance with their specifications for a period of one (1) year from the date of shipment, (d) Verizon Wireless warrants to Customer that installation services will be free from defects in workmanship for a period of one (1) year from completion of any such installation services (unless Customer has purchased an extended installation warranty). Verizon Wireless warrants that extended warranty installation services will be free from defects in workmanship for a period of one (1) year following completion of such services. The period may be extended through the same period of time as the Customer has continuously paid for such extended warranty installation service. (e) Warranty claims must be made by notifying Verizon Wireless in writing promptly after Customer learns of the facts supporting a warranty claim, as specified in Verizon Connect NWF's then-current applicable warranty policy. The warranty policy can be found at https://static.verizonconnect.com/networkfleet/Limited_Lifetime_Warranty_Policy_Direct_VAR.pdf Verizon Wireless will, at its discretion, either repair or replace any non-complying Device with a Device of equivalent functionality, and if applicable, remedy any defects in installation of the Device. (f) THE REMEDIES IN THIS SECTION ARE THE SOLE OBLIGATIONS AND REMEDY FOR BREACH OF ANY WARRANTY.

6. EXCLUSIONS. The Limited does not cover repair, replacement or correction of any defect, damage or malfunctions caused by: (i) failure to properly install the Devices as described in the Verizon Connect NWF installation guides (if installation is not performed by Verizon Connect NWF); (ii) accident, negligence, theft, vandalism, operator error, misuse or acts of Nature; (iii) failure of the facilities Customer uses to access the Verizon Connect NWF Website or to conform to Verizon Connect NWF specifications; (iv) modifications, attachments, repairs or unauthorized parts replacements performed by Customer or any third party not authorized by Verizon Connect

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NWF; or (v) use by Customer of hardware or software not provided or approved by Verizon Connect NWF. Customer will be responsible for the cost of Support Services provided by Verizon Connect NWF caused by any of the foregoing.

7. DISCLAIMER OF WARRANTIES. EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 5, VERIZON WIRELESS MAKES NO WARRANTY OR GUARANTEE OF ANY KIND WITH RESPECT TO THE DEVICES AND THE VERIZON CONNECT NWF SERVICES. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, VERIZON WIRELESS DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO: IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. VERIZON WIRELESS DOES NOT WARRANT THAT THE RECEIPT OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM THE DEVICES WILL BE AVAILABLE AT ALL TIMES, AT ALL GEOGRAPHIC LOCATIONS, UNINTERRUPTED OR ERROR-FREE, OR THAT THE TRANSMISSION OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM VERIZON CONNECT NWF TO CUSTOMER OR TO THE CUSTOMER WEBSITE PAGES WILL ALWAYS BE ACCURATE, TIMELY OR COMPLETE.

8. LIMITATION OF LIABILITY. (a) NEITHER PARTY WILL BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS OR LOST DATA, EVEN IF THAT PARTY IS INFORMED THAT THOSE DAMAGES MAY OCCUR. VERIZON WIRELESS' CUMULATIVE LIABILITY UNDER ANY LEGAL THEORY SHALL NOT EXCEED THE AMOUNT PAID TO VERIZON WIRELESS. (b) WITHOUT LIMITING THE FOREGOING, VERIZON WIRELESS AND THE SERVICE PARTNERS ARE NOT RESPONSIBLE FOR LIABILITIES OF ANY KIND RESULTING FROM DELAYS IN DELIVERY, INSTALLATION OR PROVIDING VERIZON CONNECT NWF SERVICES OR OTHER SERVICES, REGARDLESS OF THE CAUSE OF THE DELAY. CUSTOMER UNDERSTANDS AND AGREES THAT VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM AN ALLEGED OR ACTUAL LACK OF SECURITY RELATING TO CUSTOMER'S USE OF THE VERIZON CONNECT NWF SERVICES. (c) CUSTOMER UNDERSTANDS AND AGREES THAT: (i) THE DEVICE IS A WIRELESS DEVICE AND THAT WIRELESS COMMUNICATIONS NETWORKS ARE USED TO CONNECT THE DEVICES WITH VERIZON CONNECT NWF DATA CENTER AND BY USING GPS (GLOBAL POSITIONING SYSTEM) TO DETERMINE A VEHICLE'S LOCATION; (ii) THE VERIZON CONNECT NWF SERVICES WILL NOT OPERATE UNLESS A VEHICLE IS IN AN AREA THAT HAS ADEQUATE WIRELESS COMMUNICATIONS COVERAGE AND, EVEN IF A VEHICLE IS IN SUCH AREA, THE VERIZON CONNECT NWF SERVICE IS SUBJECT TO WIRELESS SERVICE NETWORK AND TRANSMISSION LIMITATIONS AND MAY BE ADVERSELY AFFECTED BY TERRAIN, SIGNAL STRENGTH, WEATHER AND ATMOSPHERIC CONDITIONS, OR OTHER THINGS THAT VERIZON WIRELESS DO NOT CONTROL; AND (iii) INFORMATION ABOUT A VEHICLE'S LOCATION WILL NOT BE AVAILABLE UNLESS THE DEVICE IN THE VEHICLE IS ABLE TO RECEIVE GPS SIGNALS.

9. PROPRIETARY RIGHTS. Customer acknowledges and agrees that the Devices, the Verizon Connect NWF Service and the Verizon Connect NWF Website may include patent, copyright, trademark, service mark, trade secrets, or other intellectual property rights (collectively "Proprietary Rights") of Verizon Connect NWF, its affiliates or the Service Partners (including, with respect to the Verizon Connect NWF Website, materials that may be proprietary to Service Partners and suppliers, and that Verizon Connect NWF, its affiliates, including Verizon Wireless and/or the Service Partners retain title to and ownership of those Proprietary Rights and any and all improvements, modifications, fixes or enhancements made by or for Verizon Connect NWF, its affiliates and/or the Service Partners to the Devices, the Verizon Connect NWF Service or the Verizon Connect NWF Website and grant such Customers a limited license for purposes of utilizing the services for the purposes outlined in this agreement. Customer will not copy, modify, reverse-engineer, disassemble or decompile any software or firmware included in any Device or the Verizon Connect NWF Website or otherwise provided to Customer by or on behalf of Verizon Connect NWF, and will not disclose such software or provide access to the Devices, such software or any Verizon Connect NWF Services to any third party for such a purpose. Customer agrees that with respect to the Verizon Connect NWF Services, it shall not, nor shall it permit any third party to (a) assign, transfer, lease, rent, sell, distribute or import such Verizon Connect NWF Services to any third party; (b) except with the express written consent of Verizon Wireless, combine, embed or incorporate the Verizon Connect NWF Services into any other product or service other than any Customer-owned or developed interface for purposes of receiving the data feed delivered from the Verizon Connect NWF Devices; (c) reverse engineer, translate,

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convert, decompile the Verizon Connect NWF Services; (d) remove or alter any proprietary notices in the Verizon Connect NWF Services; (e) use the Verizon Connect NWF Services in connection with the transmission, sale, license, or delivery of any infringing, defamatory, offensive, or illegal products, services, or materials; (f) use the Verizon Connect NWF Services in any manner that threatens the integrity, performance, or availability of the Verizon Connect NWF Service; or (g) use the Verizon Connect NWF Service in any manner that violates local, state or federal laws, regulations or orders.

10. MODIFICATIONS; WEBSITE MAINTENANCE. Verizon Connect NWF may alter or modify all or part of the Devices, the Verizon Connect NWF Services or the Verizon Connect NWF Website from time to time; provided such changes do not materially adversely affect Customer's use of the Verizon Connect NWF Services or Verizon Connect NWF Website. Subject to the foregoing, such changes may include, without limitation, the addition or withdrawal of features, information, products, services, software or changes in instructions. Verizon Connect NWF reserves the right to perform scheduled maintenance for the Verizon Connect NWF Services and Verizon Connect NWF Website from time to time. This may include application and database maintenance as well as general website maintenance and may or may not involve Verizon Connect NWF Website and Verizon Connect NWF Services unavailability.

12. EXPORT CONTROL. Customer understands and agrees that: (i) the software used in connection with the Service is controlled by US export control laws; (ii) further transfer or export of the software may be subject to US export control laws or similar laws of other countries; (iii) Customer will abide by such laws; and (iv) Customer will not re-export or divert the software to a country or activity in contravention of U.S. law. Customer represents and warrant that: (i) Customer is not now located in, does not maintain an office or residence in, is not a citizen of, nor does Customer intend to travel to (without agreeing to follow any specific federal regulatory parameters on such travel), any of the following countries: Cuba, Iran, North Korea, Sudan, Syria, or other locations where the United States or other governments may have restrictions; and (ii) Customer is not, nor does Customer anticipate being, listed on any U.S. Government, United Nations or other country's prohibited parties list (including, but not limited to the U.S. Department of Commerce Denied Persons List or Entity List and the U.S. Treasury Department's Specially Designated Nationals, Terrorists or Narcotics Traffickers List).

13. OWNERSHIP AND ACCEPTANCE. Title transfer and acceptance of products and services occur upon shipment or provision of service.

14. GENERAL. (a) No amendment, change, modification or waiver to any provision of any accepted order or these Terms and Conditions will be binding unless signed by an authorized representative of each party. (b) The parties' respective rights and obligations under Sections 7. DISCLAIMER OF WARRANTIES, 9. PROPRIETARY RIGHTS, and 11. DATA survive termination of an order.

Verizon Wireless Private Network Terms and Conditions

Verizon Wireless Private Network Service ("Private Network"): Private Network extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). Customer's use of Private Network is subject to the Private Network Roles and Responsibilities Customer Guidelines, which are available from your Sales representative.

Customer Minimum Line Requirement: Customer must maintain a minimum of 100 Machine-to-Machine lines at all times during the term of its Agreement in order to remain eligible for Private Network. If Customer falls below the 100-line minimum, Verizon Wireless reserves the right to discontinue Private Network for non-use.

Connection to Verizon Wireless Facility: Customer must establish a direct-connect circuit from its facilities to Verizon Wireless's facilities by the use of Virtual Private Network, Verizon Private IP, or Fixed End System connections. Customer is solely responsible for making arrangements with a local access provider for installation and ongoing maintenance of such a connection, with sufficient data throughput to meet Customer's anticipated data needs. Customer is also responsible for all charges incurred directly or through a third

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party associated with establishing the connection, as well as for accessing Private Network, including Internet access fees, hardware, software, license fees, and telecommunications charges.

Customer Provided Equipment (“CPE”): Customer must procure routers and any other CPE that meet Verizon Wireless requirements for Private Network connectivity. Customer is responsible for ensuring any CPE meets its data capacity and throughput needs.

IP Addresses: Customer is responsible for procuring private IP addresses, which must be communicated to Verizon Wireless during implementation. Private Network supports static and dynamic addressing for 1X service and/or EVDO service; 4G LTE service; and Internet addressing system Internet Protocol version 4. Direct Internet access requires static IP addressing.

Dynamic Mobile Network Routing (“DMNR”): DMNR allows configuration of Private Network for dynamic routing to the subnets it serves (up to eight) to other devices on Customer’s network and as support for mobile or stationary routers. DMNR is based off Mobile IPv4-based Network Mobility protocol and requires the router to be configured to support this capability. Customer is responsible for any charges associated with the customization of its CPE to support DMNR.

Verizon Wireless Private Network Traffic Management

Private Network Traffic Management (PNTM): PNTM allows Customer to configure its Private Network to allow differentiated Quality of Service (QoS) by application over Verizon Wireless’s LTE network using standards-based IP packet marking. Customer can identify applications on its 4G LTE devices to get priority QoS over its Private Network. Verizon Wireless makes no guarantee of PNTM bandwidth allocations, which are subject to the limitations of wireless service availability as detailed in the Agreement. Customer is responsible for any charges associated with the customization of its CPE to support PNTM.

PNTM for Public Safety: Eligible public safety accounts can take advantage of priority access to a data channel over the Wireless Service for its data traffic during times of heavy network demand. While PNTM for Public Safety enables a dedicated data channel, Verizon Wireless makes no guarantee of Wireless Service availability, which is subject to the limitations of wireless service availability as detailed in the Agreement. PNTM for Public Safety is only available to Customers approved by Verizon Wireless that qualify as Public Safety Entities classified by NAICS codes..

Customer Private Network Contact: Customer must designate a Private Network representative and provide contact information, including a phone number and email address. The Private Network contact will work with the Verizon Wireless solution engineer through the Private Network implementation and testing processes detailed below. The contact shall be available during business hours and any other time period that Customer utilizes Private Network for the purpose of assisting to resolve service problems and trouble shooting.

Private Network Implementation and Testing: Verizon Wireless will implement Customer’s Private Network, which requires Customer to a) provide any information (e.g., account numbers, IP address ranges, router/CPE information) necessary to complete the Private Network Connectivity Form; b) participate in a Private Network turn-up call to ensure that CPE is properly configured to support the Private Network connection; and c) participate in a Solution Validation call to confirm that Private Network is working properly from Verizon Wireless to Customer’s applications.

Wireless Devices/Network Access: Customer must use Private Network-compatible end-user Equipment and at Customer’s expense must submit any devices not identified as Private Network compatible to Verizon Wireless, for network testing and Private Network certification. Private Network functionality is available on the Verizon Wireless 3G and 4G data network, subject to the limitations defined in this Addendum. While Private Network functionality may also be available on the networks of Verizon Wireless’ domestic and international roaming partners, Verizon Wireless makes no representation of Private Network availability or reliability on such networks.

Permitted Use/Fraud: Customer shall use Private Network only for lawful purposes and shall not send or enable via the Private Network connection, by way of example, any SPAM, viruses, worms, trap doors, back doors or timers, nor shall Customer engage in any mail-bombing or spoofing via Private Network. Customer is responsible for the security of its network and end-user devices and is responsible for any unauthorized access to the Private Network. Verizon Wireless will treat any traffic over the Private Network as authorized by Customer. Verizon Wireless reserves the right but is not obligated to filter fraudulent usage. **Maintenance/Service**

Changes/Termination of Private Network Service: Verizon Wireless may limit access to Private Network in order to perform maintenance to the service and will use reasonable efforts to provide Customer with prior notice of such maintenance. With reasonable advance notice, Verizon Wireless has the right to modify and reconfigure Private Network as it deems necessary to enhance Customer’s experience or to safeguard the Verizon Wireless network. In addition, VERIZON WIRELESS CAN WITHOUT NOTICE LIMIT, SUSPEND OR CANCEL CUSTOMER’S ACCESS TO OR USE OF PRIVATE NETWORK IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS ADDENDUM OR FOR GOOD CAUSE. Good cause includes (a) breach of the terms of this Addendum or the Agreement; (b)

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unlawful use of Private Network; (c) using Private Network in a way that adversely affects the Verizon Wireless network or Verizon Wireless' customers; (d) breach of an obligation of Customer to comply with any applicable federal, state and local government laws, rules and regulations, industry practices, third-party guidelines, or other applicable policies and requirements; (e) the suspension or termination by any governmental body of competent jurisdiction of Customer's service or the institution of a requirement, ruling or regulation that conflicts with this Addendum; or (f) for operational or governmental reasons.

No Warranties: Verizon Wireless makes no warranties, express or implied, with respect to Private Network, which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of Private Network cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY. The foregoing limitations, exclusions and disclaimers shall apply to the maximum extent permitted by applicable law. Verizon Wireless makes no representation that it supports any service levels with respect to the availability, performance, capacity, uptime or any similar metrics of Private Network.

Subject to Private Network Terms of Use: The terms of Private Network supplement the Agreement and are applicable to Customer's use of Private Network. If there are any inconsistencies between the terms of Private Network and the Agreement, the terms of Private Network shall control with respect to Private Network.

Verizon Push to Talk Plus (PTT+) Terms and Conditions

This Agreement is between you as our Customer and Verizon Wireless ("VZW") and it sets forth the terms and conditions under which you agree to use and we agree to provide PTT+. By using PTT+, you accept these Terms & Conditions. VZW may change these terms and conditions from time to time. By continuing to use the Service after VZW has notified you of changes, you're agreeing to accept those changes.

8. **Customer Agreement.** For consumers, when you signed up to be a customer of VZW, your company entered into a Customer Agreement with us and PTT+ is subject to all of the terms in that Customer Agreement. For business customers, PTT+ is subject to your company's major account agreement with VZW.
9. **How the Service Works.** You can access PTT+ in the following ways: (i) through a mobile application (the "**Mobile App**"), or (ii) by downloading computer software from [the VZW website](#) (the "**Computer Client**"). Not all PTT+ service features are available through all access methods.
- 2.1 **Service Features.** You can select from several PTT+ service features, including, but not limited to, the following:
 - **PTT+ with Dispatch.** Verizon PTT+ with Dispatch is an application that allows instant communication to individuals or groups at the push of a button. With a dispatch console, your corporation's designated users can see group members on a map.
 - **PTT+ Group Command.** PTT+ Group Command brings enhanced features such as user check and discreet listening. With user check, you can check the location of a device and also check the battery strength, WiFi and cellular signal strength. With discreet listening, you can listen to a PTT+ conversation for training and other business purposes.
10. **Charges.** Your download of PTT+ will be billed according to the applicable data plan. Your use of PTT+ will be billed according to the monthly recurring fee that you agreed to pay, and use on certain devices will be billed according to the applicable data plan. For a list of those devices that will be billed according to your data plan, please visit http://www.verizonwireless.com/businessportals/support/faqs/DataServices/faq_push_to_talk.html.
11. **Privacy.** VZW may use information about your activity in PTT+, subject to our Privacy Policy, which can be found at <http://www.verizon.com/about/privacy/>.
12. **Licenses.** You have a limited, non-exclusive, non-transferable license to use PTT+ and the object code version of PTT+'s software solely for the purposes for which it is provided and only in accordance with all documentation provided by VZW or its licensors or suppliers. The software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code, and information about these items is available at www.verizon.com/opensource. Nothing in this Agreement will be construed to limit any rights granted under such open source licenses. PTT+ with Dispatch and PTT+ Group Command requires use of Google Maps. Use of Google Maps within PTT+ is subject to the Google Maps Terms of Service located at http://maps.google.com/help/terms_maps.html, the Google Legal Notices located at http://www.maps.google.com/help/legalnotices_maps.html, and the Google Privacy Policy, located at

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<http://www.google.com/privacy.html>. The Google Terms of Service and Google Legal Notices may be updated from time to time and are incorporated into these Terms and Conditions by reference, as if set forth fully herein. If you do not accept the Google Maps Terms or Google's Privacy Policy, including all limitations and restrictions therein as may be updated by Google from time to time, you may not use PTT+. Your use of the Google Maps service within PTT+ will constitute your acceptance of the Google Maps Terms and Google's Privacy Policy

13. **Consent to Share Location Information.** PTT+ with Dispatch and PTT+ Group Command requires sharing of your Location Information (data that can be used to describe, determine or identify the location of the mobile device you use while accessing PTT+). With your consent, your Location Information will be shared with your employer, for business purposes only.
14. **Additional Terms for Discreet Listening.** The discreet listening feature within PTT+ Group Command permits your employer to discreetly listen into your conversation while you are using the mobile device. By using PTT+, you consent to your mobile device being monitored by your employer and you consent to any person authorized by your employer listening into your conversation for training and other legitimate business purposes. Employers shall restrict access to the discreet listening feature of PTT+ Group Command to only authorized employees, who shall only use the feature during business hours for training and other legitimate business purposes.
15. **Restrictions on Use.** You may not, or allow others to, adapt, alter, modify, de-compile, reverse engineer, translate, or create derivative works of PTT+ or any included software.
16. **Termination.** VZW may terminate or discontinue PTT+ at any time without notice, including if you breach these Terms and Conditions.
17. **Disclaimer of Warranty; Limitation on Liability.** PTT+ AND ANY INCLUDED SOFTWARE IS PROVIDED 'AS IS', WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VZW OR ITS LICENSORS OR SUPPLIERS. VZW'S LIABILITY SHALL BE LIMITED AS SET FORTH IN THE CUSTOMER AGREEMENT (AND THE LIABILITY OF EACH VZW LICENSOR AND SUPPLIER SHALL BE LIMITED TO THE SAME EXTENT).
18. **Export Control.** You shall comply with all export laws and restrictions and regulations of the Department of Commerce, the United States Department of Treasury Office of Foreign Assets Control ("OFAC"), or other United States or foreign agency or authority, and not export, or allow the export or re-export of PTT+ in violation of any such restrictions, laws or regulations. By downloading or using PTT+, you agree to the foregoing and you represent and warrant that you are not located in, under the control of, or a national or resident of any restricted country or on any restricted parties list.
19. **Safety.** Please do not endanger yourself and others by using PTT+ while driving or engaging in any other activity that requires your full attention.

One TalkSM and Message+ from Verizon - Government Terms of Service

One Talk from Verizon, together with its related devices, software and applications ("**Service**" or "**One Talk**"), is a commercially available business telephone solution that brings together the functions of office phones and mobile devices (smartphones and tablets) into a unified system, with all devices sharing the same communication features. (See <https://www.verizonwireless.com/support/one-talk-features/> for a listing of features currently available with the Service.)

The following terms of service apply to the One Talk Service. "Customer" means the eligible entity purchasing the One Talk service under the Contract along with any Customer end users using the Service.

Customer Agreement. Customer's use of the Service is subject to all Contract terms. This applies regardless of whether the end user device is on the Customer's account or paid for by the end user (e.g. a Bring Your Own Device arrangement between Customer and end user).

How the Service Works. For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. Each One Talk phone number can be shared with up to eight (8) devices (which can include one (1) smartphone using One Talk in Basic Dialer mode (if available), five (5) smartphones and/or tablets using the One Talk Mobile App, and two (2) desk phones. (Note that desk phones are not required for the Service.) You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

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Customer is solely responsible for managing its end user access to the One Talk Service, management of end user devices and management of information transmitted via the Service. Addition of devices and associated Service features is managed and administered by the Customer through Verizon Wireless' web portal.

A. One Talk Components

One Talk Basic Dialer. If available, the One Talk Basic Dialer adds various business features to a compatible device's native dialer, which on a compatible smartphones (see <https://www.verizonwireless.com/support/compatible-one-talk-devices/> for a current list of supported devices.) With One Talk in Basic Dialer mode, Customer's One Talk phone number will be the same as its Verizon Wireless phone number. Other devices that you select will share the same One Talk phone number.

One Talk Mobile App. The One Talk Mobile App is available for smartphone and tablets either from the Google Play™ Store for devices with Android™ 5.0 or higher or from the Apple® App Store for devices with iOS 9.0 or higher. To use the Service, Customer must add a One Talk phone number to the Mobile App and end users must use the Mobile App to make voice and video calls and to send and receive messages. You can also obtain access to One Talk features through the Mobile App. With the Mobile App, the device will have two phone numbers – one for its original native dialer (if available), and the other for the One Talk number. Other associated devices will share the same One Talk number. Users may install the One Talk Mobile App on a compatible device, including devices receiving service from other carriers. In such circumstances, One Talk phone numbers must be added to their devices, and the users will be Verizon Wireless subscribers for purposes of the Service only, even if they continue to use a different carrier for their original mobile telephone numbers. In order to use messaging through the One Talk Mobile App, the customer also must add the Message + App.

Message+ App. The Message+ App provides an integrated and customized messaging experience across an end user's mobile phone, tablet, PC, and other devices, and an integrated calling experience across a user's mobile phone and tablet. (Note that integrated calling is not part of the One Talk Service.) An end user can also send group, location and other multimedia messages ("MMS") in addition to traditional text messages. The Message+ App includes an Integrated Messaging feature that lets users send and receive text and multimedia messages on an end user's smartphone, tablet, computer or the web using a user's Verizon One Talk mobile telephone number. The service syncs up to 90 days of messages across an end user's devices.

One Talk Desk Phones. One Talk desk phones are Voice-over-Internet Protocol (VoIP) devices, that must be purchased from Verizon Wireless. At your location, you will need separate broadband service (from Verizon or another ISP), either Ethernet or Wi-Fi connectivity, and AC power. Check with your Verizon Wireless sales representative for the availability of desk phones under the Contract.

Auto Receptionist; Hunt Group. In order to utilize either of these features, Customer must activate a new Verizon Wireless line or port in a line from another carrier. The settings for the line must be configured using the One Talk section of the My Business web portal.

B. Charges

For each One Talk line, you will be charged a monthly recurring fee for the Service, in addition to the charges for data, voice, and messaging based on your service plan. Charges for international use may apply. You may be assessed additional 911 surcharges if required by law, for up to a maximum of three devices on each mobile phone number during the applicable billing cycle.

Desk Phones. Voice and video calls to and from One Talk desk phones will consume data on your existing broadband, cellular, or Wi-Fi connection.

The following applies if you use the VZW network to connect to the Service:

One Talk Basic Dialer. Adding the One Talk feature to a smartphone does not consume any data. If you have a device that supports video calling, the voice portion will be billed as minutes of use and the video portion will be billed as data. Voice calls will be billed as minutes of use only.

One Talk Mobile App. Your download of the One Talk Mobile App will consume approximately 30 MB of data. Your use of the Service (including your download of the One Talk Mobile App) will be billed as data.

Auto Receptionist; Hunt Group. You will be charged a monthly recurring fee for each Auto Receptionist and Hunt Group line in your company's profile.

Integrated Calling Charges (Message+). Integrated Calling does not have a separate monthly service fee, but data usage charges will be incurred in accordance with Customer's service plan. If a call is transferred among connected devices, each transfer will be billed as a separate call. Also, depending on the service address, Customer may be assessed an additional 911 charge if required by law. Any call made from a tablet to a U.S. number will be treated as a domestic call, no matter where the call originates. Any call made from a tablet to a non-U.S. number will be treated as an international long distance call that originates in the U.S., which is subject to U.S. taxes,

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fees and Verizon surcharges, no matter where the call actually originates. These calls will be billed in accordance with Customer's international calling plan and/or international Contract rates.

Emergency 911 Calls. End users can make a 911 call over a Wi-Fi connection when using the Service, but whenever possible, end users should avoid doing so because 911 calls over a WiFi connection will not work if there is a failure of your broadband connection or electrical power, or if the 911 system doesn't recognize the address. In addition, when using a One Talk desk phone, voice functionality (including the ability to make and receive 911 calls) will not be available during a power outage, broadband connection failure or other service disruption. Before any desk phone can be activated or the Service can be activated on any device, Customer must enter the U.S. address where Customer wants emergency services to be sent if end users call 911. It is not necessary to use the same address for all devices. It is very important that Customer updates its 911 address whenever Customer changes its location for any of these devices because this is the location that will be given to emergency services when end users dial 911. End users can go to their mobile device's Settings and change their 911 address at any time. Customer can change the 911 address for a desk phone on the One Talk section of the My Business web portal. (Note: With a smartphone using the One Talk Mobile App, emergency services will use the 911 address only if you use Wi-Fi to make the 911 call. If end users are using the Verizon Wireless Network, their smartphone's built-in capabilities will provide the location of the end user's device.)

Integrated Messaging Text Message Feature. To send and receive SMS messages, Mobile devices associated with either One Talk Basic Dialer (if available) or One Talk Mobile App must download the Message+ App to the device. The Integrated Messaging functionality of Message+ enables you to synchronize messages across multiple devices, including smartphones, tablets and the web. Text messages sent and received while using the Service are separate from the native texting app (dual numbers) and are only temporarily retained on the One Talk message platform in the cloud. End users with access to the Service on a Smartphone or the Mobile Client can retrieve/download any text message sent or received using the Service.

HIPAA. Integrated Messaging is not designed for secure transmission or storage of personal healthcare information. Therefore, Customer agrees not to use Service to store or transmit Protected Health Information (PHI) as defined in the Health Insurance Portability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). Covered Entities and Business Associates (as defined by HIPAA) will not use Integrated Messaging to store or transmit PHI. Customers that do not want its end users to save messages to the cloud (including all Covered Entities and Business Associates, as defined by HIPAA), must have an authorized representative block Integrated Messaging. For further information, go to <https://web.vma.vzw.com/BusinessProduct>. To learn more about HIPAA, go to: <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>.

Service Limitations. The Service is not compatible with fax machines, credit card machines or certain security systems. Your Verizon Wireless representative can suggest other possible solutions for some of these functions. Please check with your provider to confirm the compatibility requirements of your security system.

Important Service Disclosures. CUSTOMER ACKNOWLEDGES AND AGREES THAT THE SERVICE IS IMPLEMENTED WITHOUT SPECIFIC CONTROLS THAT MAY GENERALLY BE REQUIRED OR CUSTOMARY FOR CUSTOMERS IN ANY PARTICULAR INDUSTRY AND ARE NOT DESIGNED TO SATISFY ANY SPECIFIC LEGAL OBLIGATIONS. CUSTOMER IS SOLELY RESPONSIBLE FOR DETERMINING THAT THE SERVICE SATISFIES ANY LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS CUSTOMER MAY HAVE. CUSTOMER AGREES TO USE THE SERVICES IN ACCORDANCE WITH ALL APPLICABLE LAWS AND NOT TO USE THE SERVICES IN ANY MANNER THAT MAY IMPOSE LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS ON VERIZON WIRELESS, OTHER THAN THOSE WITH WHICH WE HAVE EXPRESSLY AGREED TO COMPLY IN THIS ADDENDUM. CUSTOMER IS ON NOTICE THAT ANY TEXT MESSAGES DELIVERED TO A DEVICE USING THE SERVICE WILL REMAIN ON THAT DEVICE, EVEN AFTER THE MESSAGING FEATURE IS REMOVED OR END USER IS DEREGISTERED AND NO LONGER HAS ACCESS TO THE SERVICE. END USERS CONTROL THE DELETION OF MESSAGES RECEIVED ON THEIR DEVICES.

Software. In connection with the Service, Verizon Wireless will provide software that is owned by us, our affiliates or third-party licensors ("**Software**"). Verizon Wireless may update the Software from time to time and Customer and/or end user failure to install any update may affect Customer's Service and/or use of the Software. Customer may use the Software only as part of, or for use with, the Service as authorized in this Addendum.

Verizon Wireless grants Customer a limited, non-exclusive, non-transferable license to use the Service and the Software solely as authorized in this Addendum. All rights regarding use of the Service and Software not expressly granted in this Addendum are reserved

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by Verizon Wireless and/or any third-party licensors. The Software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code; which are available for download at www.verizon.com/opensource.

Software was developed solely at private expense, and Customer has no other rights in software than those set forth herein. As such, customer may not adapt, alter, modify, reverse engineer, de-compile, disassemble, translate, attempt to derive source code from or create derivative works of the Service or Software, or otherwise tamper with or modify any security features or other Service components for any reason (or allow or help anyone else to do so). Customer also agrees to follow all rules and policies applicable to the Service, including the installation of required or automated updates, modifications and/or reinstallations of Software and obtaining available patches to address security, interoperability and/or performance issues.

Disclaimer of Warranty. THE SERVICE AND SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VERIZON WIRELESS, OUR AFFILIATES, OFFICERS, EMPLOYEES, LICENSORS, CONTRACTORS, AND AGENTS (TOGETHER, THE "VERIZON PARTIES"), INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE VERIZON PARTIES AND ANY THIRD PARTY MOBILE APPLICATION STORE OPERATORS FROM WHICH YOU DOWNLOAD THE ONE TALK MOBILE APP WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY LOSSES OR DAMAGES OF ANY KIND OR ANY SECURITY ISSUES THAT MAY RESULT FROM YOUR USE OF THE SERVICE. NO ADVICE OR INFORMATION GIVEN BY THE VERIZON PARTIES SHALL CREATE ANY WARRANTY HEREUNDER.

ENTERPRISE MESSAGING TERMS OF SERVICE (PUBLIC SAFETY)

Verizon Wireless's Enterprise Messaging Access Gateway platform and portal ("**EMAG**") allows public safety customers ("**Customer**") to send high volumes of text messages. This agreement is between Customer as our subscriber and Verizon Wireless ("**VZW**") and it sets forth the terms and conditions under which Customer agrees to use and VZW agrees to provide access to EMAG. By using EMAG, Customer accepts these Terms of Service ("**TOS**"), which may be modified by VZW from time to time.

1. **Enterprise Messaging.** VZW provides the EMAG Service through two different EMAG plans. The Enterprise Gateway features allows a Customer to send bulk short message service ("SMS") messages and/or bulk multimedia messaging service ("MMS") messages, as applicable, to VZW subscribers, and send individual-to-individual messages to subscribers of most domestic wireless carriers. The Enhanced Messaging Features allow Customer to send bulk SMS messages to VZW subscribers and subscribers of eligible North American Numbering Plan ("NAMP") eligible carriers using VZW provided toll-free numbers. The Enhanced Messaging Features supports the sending and receiving of SMS messages only and not all carriers are supported. Contact your VZW Sales Representative for a complete list of supported destination countries and carriers. Availability, quality of coverage and service is not guaranteed, and supported destination countries may change without notice. Customer acknowledges that intercarrier messaging may be subject to message size, throughput requirements, blocking, throttling and filtering. Delivery of traffic may be affected by another carrier's policies and messaging terms. Customers must have a valid Blanket Purchase Agreement with at least five (5) active Government lines ("MDNs") and a physical address within VZW's licensed service area. Customer is solely responsible for monitoring its messaging operations. Customers using the EMAG Portal must provide a user ID and password and must safeguard the Portal credentials and prevent unauthorized use. VZW has the right to alter or not offer the EMAG service in part or at all. For the term of the TOS, Customer will receive for use the following depending on plan/features type: For the Enterprise On-Net Plan – Five (5) private On Network Messaging sending numbers for use on the VZW network only. For the Enhanced Messaging Features – One (1) Toll Free Enhanced Messaging sending number to use with the Enhanced Plan. VZW reserves the right upon prior notice to reclaim any phone number used for EMAG if Customer does not send sufficient traffic over it and the number may be re-assigned to another customer.
2. **Term and TOS Termination.** The term of this TOS shall be one year from the date EMAG Service is activated for the Customer ("Effective Date"). The TOS shall automatically renew for additional terms of one (1) year each, unless either Party shall give notice of cancellation at least thirty (30) days prior to the expiration of the original term or any renewal term or the TOS or service is otherwise terminated as per the terms of this TOS. Either party may terminate this TOS upon thirty (30) day's written notice to the other party for any reason. Fees are payable on a monthly basis and subject to increase upon thirty (30) days' notice to the Customer. Upon termination by the Customer, fees are due and payable up to the end of the month of termination.

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- 3. Intellectual Property.** VZW owns all rights, including intellectual property rights, in EMAG and its components, software, tools, portal, documentation, and other materials relating thereto, including modifications, updates, revisions or enhancements. All rights not explicitly given are reserved by VZW.
- 4. License Rights and Restrictions.** Subject to the TOS and all documentation provided by VZW, VZW grants to Customer a personal, revocable, limited, nonexclusive, non-transferable, non-sublicensable license during the Term to access and use EMAG solely to send text and picture messages for internal business use. Customer will not, and will not allow any Third Party to, (a) modify, copy, or otherwise reproduce EMAG in whole or in part; (b) reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code form or structure of any of the elements used in EMAG; (c) provide, lease or lend EMAG in whole or in part to any Third Party; (d) remove any proprietary notices or labels displayed on EMAG; (e) modify or create a derivative work of any part of EMAG; (f) use EMAG for any unlawful purpose; (g) use EMAG for any high risk or illegal activity; (h) use EMAG in contravention of any of VZW's policies, procedures, rules or guidelines provided or made available by VZW or use EMAG in such a way that it interferes with, disrupts, damages, or accesses in an unauthorized manner the servers, networks, or other properties or services of VZW; (i) export or re-export EMAG without the appropriate U.S. or foreign government licenses; (j) incorporate or combine EMAG in whole or in part with any open source software in such a way that would cause EMAG, or any portion thereof, to be subject to all or part of the license terms of such open source software; or (k) provide access to or use of EMAG to any Third Party or sublicense any rights in EMAG to any Third Party. Customer is not entitled to resell the EMAG services without the express written approval of VZW.
- 5. Content.** Customer is solely responsible for its content it transmits through EMAG (or use by any person or entity Customer permits to access EMAG). Customer agrees that its messaging will comply with applicable industry guidelines (e.g. Mobile Marketing Associate's best practices for messaging, and CTIA's Messaging Principles and Best Practices) and VZW content standards (attached hereto as Exhibit "A"), which may updated from time to time ("Messaging Guidelines"). Customer will not send any unsolicited bulk commercial messages (i.e., spam), "phishing" messages intended to access private or confidential information through deception, other forms of abusive, harmful, or malicious, unlawful, or otherwise inappropriate messages, messages which required an opt-in that was not obtained, messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge, and as otherwise set forth in the Messaging Guidelines or as determined by VZW, in its sole discretion. Customer will not transmit any messages that would violate any federal, state or local law, court order, regulation or the Messaging Guidelines. Customer will cooperate with VZW and/or any governmental authority in investigating any violation or prohibited use of EMAG.
- 6. Consent Requirements.** Customer agrees that it will send messages only to subscribers that have opted in to receive its messages by: a) establishing an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations associated with the messaging; b) maintaining opt-in records for a minimum of 6 months from the date of a recipient's opt-in consent; and c) immediately complying with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE or QUIT in compliance with the Messaging Guidelines. Customer will send messages that require opt-in consent only to those recipients that have affirmatively opted in to receive such messages. Although VZW may provide in the Portal a way to manage lists of opt-out records, it is up to the Customer to obtain the consents and maintain proper records and VZW accepts no responsibility for consents and retention of such records.
- 7. HIPAA.** EMAG is not designed for secure transmission or storage of personal healthcare information. Customer will not use EMAG to store or transmit Protected Health Information ("PHI") as defined in the Health Insurance Portability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively, "HIPAA"). If Customer is a Covered Entity or a Business Associate as defined by HIPAA, Customer will not use EMAG to store or transmit PHI. To learn more about HIPAA, go to: <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>.
- 8. Fees.** Customer will pay monthly to VZW the amount in the chart listed in Subcategory M for each SMS and/or MMS sent through EMAG. The billing and payment terms set forth in Customer's Government agreement with VZW will apply to the EMAG charges set forth on your VZW bill. Additional charges may apply for inter-carrier messaging Application to Person ("A2P") traffic. VZW reserves the right to increase pricing upon thirty (30) days' notice.

- 9. Public Safety/First Responders:** Additionally, for eligible NAICS Customers, Customer acknowledges and agrees that the SMS only \$0.00 Enterprise Messaging Monthly Access Plan is being provided free of charge for the purpose of public safety only and hereby agrees that it will use this plan in good faith for purposes associated with public safety activities and no other activities.
- 10. Pilot Mobile Phone.** VZW shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as VZW must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify VZW if the phone is lost, damaged or stolen and VZW reserves the right to charge Customer for replacement phones.
- 11. Security and Unauthorized Code.** Customer will comply with VZW's information security requirements available at <http://www.verizon.com/suppliers> (or successor website) as updated from time to time. Customer will implement and maintain effective administrative, physical and technical security controls to protect VZW's assets, network and other facilities, information and EMAG that Customer accesses or uses. Customer will design, develop, build, operate and maintain your access to EMAG to sufficiently prevent the transmission of Unauthorized Code and mitigate security threats, including, but not limited to, unauthorized access, use or fraud. Customer will not send or introduce any Unauthorized Code to EMAG, VZW's network or any other VZW system or facility. Customer will not use EMAG, or permit any Third Party to use EMAG, to engage in any fraudulent, illegal, or unauthorized use. Customer will continually monitor for the presence of any Unauthorized Code. In the event you detect the presence of any Unauthorized Code, Customer will: (a) notify VZW in writing the same day the Unauthorized Code is detected; (b) promptly remove the Unauthorized Code; and (c) promptly remedy any condition caused by the Unauthorized Code. VZW may audit your use of EMAG. Should such audit request be denied, or should the audit reveal a violation of applicable laws, regulations, policies or procedures, or this TOS, VZW may immediately terminate this TOS and your use of EMAG. "Unauthorized Code" means any virus, Trojan horse, worm, rootkit, back door, trap door, time bomb, drop-dead device, timer, clock, counter or other limiting routine, as well as any other instructions, designs, software routines, or hardware components designed to: (a) disable, erase, or otherwise harm software, hardware, data, text or any other information stored in electronic form; (b) cause any of the foregoing with the passage of time; or (c) place a program or hardware under the positive control of a Third Party other than an owner or licensee of the program or hardware.
- 12. Certification Tests.** VZW may conduct certification tests in its sole discretion. Customer will pass such certification tests furnished by VZW prior to using EMAG. If Customer fails any such certification tests, then VZW may, in its sole discretion, refrain from providing Customer with access to EMAG.
- 13. Data Retention and Access.** VZW provides access to the metadata relating to the messages (time/date/sent/received) for up to one year. For messages sent or received over the EMAG APIs, VZW provides Customer access to messaging content for up to fourteen (14) days, after which time it is deleted. For messages sent or received over the Portal, VZW retains Customer message content for sixty (60) days, after which time it is deleted.
- 14. Customer Contact.** Customer will provide to VZW contact information including a phone number and email address of an EMAG contact(s), who shall be available during business hours and during such time as Customer utilizes EMAG to assist with the resolving of service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen (14) days prior.
- 15. Termination of Service.** VZW CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS TOS OR FOR GOOD CAUSE, which shall include, but is not limited to: (a) breaching this TOS or Customer's Government agreement with VZW; (b) spamming or other abusive messaging; (c) using EMAG in a way that adversely affects our network, our customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to this TOS; (e) any governmental body of competent jurisdiction suspends or terminates Customer's service or institutes a requirement, ruling or regulation that conflicts with this TOS; or (f) operational or other governmental reasons.
- 16. Service Limitations.** VZW may establish limits on the use of EMAG, including, but not limited to, the number of

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messages sent over a limited time period (i.e., per minute, hourly and daily), the number of active connections, and recommended connections per group, as set out in our User's Guide (available on the EMAG Portal) which may be updated from time to time. VZW provides no service level commitments or quality of service standards for EMAG. VZW will provide to Customer maintenance, technical and support services for EMAG, as determined by VZW in its sole discretion. VZW may extend, enhance, or otherwise modify EMAG at any time and for any reason without notice. There are limitations to wireless messaging which by their nature do not permit or may delay the delivery of text messages. These limitations include, but are not limited to, network limitations, when a wireless phone is not in range of one of our transmission sites or those of another company that carries our customer calls, insufficient network capacity, interference due to subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Further, VZW does not own or control all of the various facilities and communications lines between a Customer's site and VZW's EMAG access point. Experience by carrier and region may cause the experience to vary. Due to these limitations and the limitation in the number of messages that can be sent, EMAG SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS. VZW reserves the right to block any messaging traffic that violates this TOS or harms or may harm VZW, EMAG or our assets, network or facilities.

17. Disclaimer and Limitation of Liability. EMAG IS PROVIDED ON AN "AS IS" BASIS AND CUSTOMER'S USE OF EMAG IS ITS SOLE RESPONSIBILITY. VZW (AND ITS OFFICERS, EMPLOYEES, PARENTS, SUBSIDIARIES AND AFFILIATES), ITS THIRD PARTY LICENSORS, PROVIDERS VENDORS AND SUPPLIERS, DISCLAIM ANY AND ALL WARRANTIES FOR EMAG OR TEXT MESSAGE DELIVERY, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, NONINTERFERENCE, AND THOSE ARISING FROM COURSE OF DEALING, COURSE OF TRADE, OR ARISING UNDER STATUTE. VZW DOES NOT WARRANT THAT EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VZW SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE EMAG, FOR ANY CONTENT, AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED. NEITHER PARTY, NOR ITS AGENTS OR VENDORS, SHALL BE LIABLE TO THE OTHER PARTY, ITS EMPLOYEES, AGENTS OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES. IN THE EVENT OF ANY BREACH BY VZW OF THIS TOS, VZW'S LIABILITY TO CUSTOMER SHALL NOT EXCEED THE AMOUNT PAID TO VZW BY CUSTOMER UNDER THIS TOS DURING THE PREVIOUS THREE MONTHS.

18. Indemnification. To the extent permitted by law, Customer shall defend, indemnify, and save harmless VZW and its successors, assigns, employees, and agents, and their heirs, legal representatives and assigns from any and all claims or demands, including claims for bodily injury or death, or damage to property, arising from Customer's use of EMAG, including reasonable counsel fees and costs.

19. Miscellaneous. Customer will not resell or aggregate EMAG or allow Third Parties to use or access EMAG without prior written permission from VZW. This TOS supplements Customer's Government agreement with VZW as it relates to EMAG. If there are any inconsistencies between this TOS and Customer's Government agreement with VZW, then this TOS shall control with respect to EMAG. Customer agrees that its use of EMAG will comply with any applicable local, state, national and international laws and regulations. This TOS may not be assigned in whole or in part by the Customer with prior written consent of VZW. Any failure of VZW to perform hereunder shall be excused if caused by failure of a third party wireless or telecommunications provider serving a particular area, power failure, national emergency, interference by any governmental agency, acts of God, strikes, other labor disturbance, severe weather conditions, fire, terrorism, riots, war, earthquakes, or any other causes beyond VZW's reasonable control.

MASTER TERMS FOR VSC PRODUCTS

These Master Terms for VSC Products ("VSC Master Terms") amend the NASPO ValuePoint Master Agreement Terms and Conditions ("NASPO Agreement"). Without limiting the foregoing, the pricing, payment, liability and indemnification terms set forth in the NASPO Agreement shall apply to VSC Products (as defined below). All capitalized terms not defined herein shall have the meaning provided in the NASPO Agreement.

1. SCOPE. These VSC Master Terms apply to the following Products available under Category 3: Turnkey Wireless and IoT Solutions offered as a Product (collectively referred herein as “VSC Products”):

- Category 3J: Intelligent Lighting
- Category 3G: Parking Optimization
- Category 3J: Real Time Response System (RTRS)
- Category 3J: Intelligent Video (IV)

In addition to these VSC Master Terms, the VSC Products are subject to additional terms tailored to address specific details about each VSC Product (collectively, the “VSC Product Supplements”). The VSC Product Supplements are set forth in Section 14 below.

The NASPO Agreement, these VSC Master Terms, the relevant VSC Product Supplement, and the relevant Statement of Work (“SOW”), including the exhibits and schedules attached hereto and referenced herein or therein (collectively, the “Agreement”), constitutes the entire understanding with respect to the VSC Products, and supersedes all other agreements, understandings, and arrangements, whether written or oral, between the parties concerning the subject matter of this Agreement. This Agreement may only be modified by a written amendment executed by the parties hereto.

In the event of a conflict between the terms applicable to each VSC Product, the terms shall be given precedence in the following order of priority:

- 1) NASPO Master Agreement (Highest Priority);
- 2) VSC Product Terms;
- 3) VSC Product Supplement; and
- 4) the applicable Statement of Work (Lowest Priority).

2. DEFINITIONS.

- Software: software includes computer programs, including software and firmware embedded in Equipment, as provided to Purchasing Entity by Contractor, and any upgrades, updates, bug fixes or modified versions thereto or backup copies of any of the foregoing.
- Solution Service: service that grants Purchasing Entity with access to view data made available to Purchasing Entity for the Subscription Period through a web-based portal (“Portal”) associated with the VSC Product pursuant to these VSC Master Terms and the relevant VSC Product Supplement. The Portal might utilize (a) Verizon’s NetSense® Platform (a cloud-based management platform that serves as a central management system (CMS) for integrating and controlling networked lighting, and a management platform for other Verizon smart community solutions); or (b) a third-party cloud platform.
- Equipment: hardware and associated accessories described in the VSC Product Supplement and applicable SOW for each VSC Product.
- Professional Services: technical or other functions performed by Contractor related to the VSC Products to the extent set forth in an applicable SOW, such as installation, implementation, consulting, technology- or project-related services.
- Subscription Period: the period (e.g., Monthly Subscription, Annual Subscription) during which Participating Entity is entitled to access and use the Solution Service, which period shall be reflected in the applicable Order and shall commence on the date Contractor activates the subscription.

3. VSC PRODUCTS OVERVIEW. If required for the VSC Product to work as described in the VSC Product Supplement, and unless otherwise agreed in writing by Contractor and the Purchasing Entity, then a VSC Product may include the following:

(A) Solution Service

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- (B) Software
- (C) Equipment
- (D) Support Service and Maintenance - included with all VSC Products as further described in Section 8
- (E) Professional Services - to the extent set forth in the relevant SOW.

4. USE OF VSC PRODUCTS.

4.1. Right to Access and Use the Solution Service. Subject to the applicable terms and conditions of the Agreement, Contractor grants Purchasing Entity a limited, revocable, non-assignable, world-wide, non-exclusive license to access and use the Solution Service during the Subscription Period solely for Purchasing Entity's internal business use purpose and as further detailed in the relevant SOW. Purchasing Entity shall permit access to the Portal only by individuals who are authorized by Purchasing Entity to use the Solution Service and who have been supplied the user credentials by Purchasing Entity (collectively, "Users"). Users may include employees, consultants, contractors and agents of Purchasing Entity. Purchasing Entity shall be liable for the acts and omissions of its Users and any unauthorized users accessing the Solution Service by or through Purchasing Entity and its information system(s) as if such acts or omissions were taken (or omitted to be taken) by Purchasing Entity directly. Contractor can, without notice, limit, suspend, or cancel Purchasing Entity's access to or use of the Solution Service if Purchasing Entity breaches these VSC Product Terms or for good cause, which shall include, but shall not be limited to, any governmental body of competent jurisdiction instituting a law that conflicts with the Agreement and/or causes Contractor to incur additional material expense or undertake additional material burden or obligation in connection with the Solution Service.

4.2. Software Use. Subject to the applicable terms and conditions of the Agreement, Contractor grants Purchasing Entity a license to use the Software in accordance with the terms in the URL set forth below and any supplemental license terms set forth in the applicable VSC Product Supplement.

Software License URL: <https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-software-license-terms.pdf>

4.3. Purchasing Entity Responsibilities for VSC Product.

(i) Purchasing Entity represents and warrants that: (a) it has and will continue to have full rights, power, and authority to consent to having the VSC Products provided in the manner as contemplated in these VSC Master Product Terms and applicable VSC Product Supplement and SOW, including, without limitation, having obtained in writing all consents, approvals and licenses necessary from any third party to allow Verizon to provide such VSC Products.

(ii) Purchasing Entity represents that all access to and use of the VSC Products by Purchasing Entity and its Users, or otherwise through Purchasing Entity's facilities, equipment, identifiers or passwords will be solely for its internal business purposes as contemplated by these VSC Master Product Terms and applicable VSC Product Supplement and SOW.

(iii) Purchasing Entity is responsible for securing an internet connection at its own cost and must use a supported browser to access the Portal.

(iv) Purchasing Entity further represents that the performance of its obligations and its Users' access to and use of the VSC Products or other exercise of its rights under this Agreement will not violate any applicable local, state or national laws, rules or regulations (collectively, "Laws"), the rights of any third party, or Contractor's VSC Products Acceptable Use Policy located at the following URL ("AUP").

AUP URL: <https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-acceptable-use-policy.pdf>

(v) Without limiting the foregoing, Purchasing Entity represents that it will not, and will not permit any third party to resell, sublicense, rent, lease, time-share, copy, modify, create derivative works of, translate, reverse engineer, decompile, translate, or disassemble the VSC Products or licensed components thereof or to otherwise attempt to extract any or all of the source code of the VSC Products or licensed components thereof (except to the extent such restriction is expressly prohibited by applicable law or open source terms), access a VSC Product in order to build a competitive product or service or to copy any ideas, features or functions of VSC Products or otherwise engage in or permit any use, reproduction, distribution, disposition, possession, disclosure or other activity involving VSC Products or Contractor's Confidential Information (as defined below) that is not authorized by Contractor.

(vi) Upon termination or expiration of the applicable Order for any reason: (a) Customer shall immediately cease using the Solution Service and any other information and materials provided by Contractor in connection therewith, and (b) any and all licenses and access rights granted to Purchasing Entity hereunder shall terminate.

5. **PROFESSIONAL SERVICES.** Contractor may provide to the Purchasing Entity certain technical and consultative Professional Services in connection with the VSC Products. Professional Services may include, but are not limited to, site design, installation, configuration, Equipment testing, training, turn-over and project management. The provision of Professional Services requires the execution of a SOW by both parties. Contractor controls the means, methods, places, and time of its performance of the Professional Services (including the use of subcontractors and consultants).
6. **VSC PRODUCT DEPLOYMENT AND ACCEPTANCE.** Contractor will install and deploy the VSC Product set forth in the applicable VSC Product SOW. Acceptance terms shall be set forth in the applicable VSC Product SOW. Title and risk of loss or damage to Equipment will pass to Purchasing Entity upon Purchasing Entity's Acceptance of the Equipment for Equipment installed by Contractor. If Purchasing Entity chooses not to have the Contractor install the Equipment, then title and risk of loss or damage to Equipment shall pass to Purchasing Entity upon Purchasing Entity's receipt of the Equipment.
7. **EQUIPMENT WARRANTY.** The warranty terms for the Contractor-manufactured Equipment are set forth at the URL set forth below and the length of the warranty period for each VSC Product is set forth in VSC Product Supplement. For any Equipment for which Contractor is not the manufacturer, Contractor will transfer or pass through to Purchasing Entity the benefit of any and all manufacturer warranties which can be transferred or passed through on the same terms as offered by such manufacturers.

Equipment	Warranty	URL:
		https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-equipment-warranty.pdf

8. **SUPPORT AND UPDATES.**

- 8.1. **VSC Product Support.** Contractor will provide support for the VSC Product as described in the URL set forth below. Purchasing Entity acknowledges and agrees that under the applicable VSC Product Supplement, Contractor will remotely access Equipment to (a) verify Purchasing Entity credentials; (b) issue reports and alerts (such as automated support requests and alert messages); (c) provide maintenance, Product Updates (as defined below) and other technical support; (d) apply policy and configuration changes; and (e) extract usage information, service performance information, and infection logs. Purchasing Entity agrees that the VSC Products may be manufactured and supported by, and its information accessed and/or stored by, resources located within and outside the United States and consents to such access and storage of its information.

Service Support & Maintenance URL: <https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-service-support-maintenance.pdf>

- 8.2. Product Updates. Contractor may, but is not required to, make new applications, tools, data, features or functionality available from time to time through the VSC Product and add new services and features to the “VSC Product” definition from time to time (collectively, “Product Updates”). If any Product Update is contingent upon Purchasing Entity’s agreement to additional terms or is a material change to the VSC Product, Contractor will inform Purchasing Entity by either sending an email to the Notice address or alerting Purchasing Entity through the administrator console.
- 8.3. Material Changes to Products. Contractor will use commercially reasonable efforts to continue providing the VSC Product without any material adverse change to the Purchasing Entity, unless Contractor determines in its reasonable good faith judgment that (a) it cannot do so by law or by contract (including if there is a change in applicable law or contract) or (b) doing so could create a (i) security risk or (ii) substantial economic or technical burden. Notwithstanding the foregoing, Contractor reserves the right to discontinue VSC Products from time to time as part of its product lifecycle management practices.
9. **DATA PRIVACY**. By using the VSC Product, Purchasing Entity consents to Contractor’s collection and use of information in accordance with the terms of Contractor’s Privacy Policy, located at <https://www.Verizon.com/about/privacy/>. Purchasing Entity represents and warrants that it has the rights and the authority with respect to information provided by Purchasing Entity or transmitted through Purchasing Entity’s use of the VSC Products to grant Contractor the rights necessary to deliver the VSC Products, comply with Laws, and to engage in any other activity set forth in this VSC Product Supplement. Purchasing Entity grants to Contractor and its affiliates (with rights to sublicense to their suppliers) the non-exclusive, fully paid-up, sublicensable, transferable license, and right to collect, access, copy, store and use such data to provide the VSC Products, to analyze, measure and optimize the performance of the VSC Products, to develop new offerings, and for other business purposes of Contractor and its affiliates, including the development of data products for sale, licensing and distribution to third parties. Purchasing Entity agrees that Contractor may access the Equipment and Portal so that Contractor may comply with a valid legal process, or as otherwise required or authorized by applicable Laws (whether video, metadata, or other information is at issue). To the extent practicable and permitted by applicable Laws or the legal process, Contractor will give notice to Purchasing Entity. Except as may be required under applicable Laws or court order or reasonably required to provide the VSC Products, Contractor will not disclose or distribute data provided by Purchasing Entity to a third party in a form that permits individual identification of Purchasing Entity without Purchasing Entity’s prior consent. Purchasing Entity will use commercially reasonable efforts to comply with the privacy and security terms contained in the URL set forth below, and shall notify the Contractor promptly of any unauthorized access to, or use of the VSC Product.
- Data Privacy & Security URL: <https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-data-privacy-security-standards.pdf>
10. **INTELLECTUAL PROPERTY**. Contractor and its suppliers own all intellectual property rights in the VSC Products, product documentation and other materials relating thereto, including any modifications, updates, revisions or enhancements of any of the foregoing. Except as expressly granted herein, Purchasing Entity receives no ownership, license, or other interest in or to any VSC Products or intellectual property created, delivered, or otherwise made available by Contractor, whether in connection with its provision of the VSC Products, performance of its obligations under any VSC Product Supplement or otherwise and all rights not explicitly given are reserved by Contractor and its suppliers. Purchasing Entity grants Contractor, a royalty-free, world-wide, transferable, sublicensable, irrevocable,

perpetual license to use or incorporate into the VSC Product and/or other products any suggestions, enhancement requests, recommendations or other feedback provided by Purchasing Entity or its Users relating to the operation and use of the VSC Products (or components thereof).

11. CONFIDENTIALITY.

- 11.1. The confidentiality obligations set forth herein will apply to information exchanged pursuant to this VSC Master Terms and any applicable VSC Product Supplement. Contractor's confidentiality obligations are set forth in the NASPO Agreement and Purchasing Entity agrees that Contractor may disclose Purchasing Entity's Confidential Information (as defined in the NASPO Agreement) to: (a) Contractor's affiliates; (b) Contractor or Contractor affiliates' suppliers and/or subcontractors that offer (including new offers or renewal offers), provide, repair, maintain, bill, collect, or perform other functions in connection with Contractor or Contractor affiliates' products or services under or in connection with a VSC Product Supplement; (c) successors in interest to Contractor or Contractor affiliates (by merger or otherwise); or (d) persons to whom Contractor or Contractor affiliates may sell all or part of their respective businesses or assets.
- 11.2. Participating Entity and Purchasing Entity shall treat as confidential and protect from disclosure using the same degree of care it uses for its own confidential information (but no less than a reasonable degree of care), and shall not disclose to any third party except as provided herein, any information received from or disclosed by Contractor in whatever form and designated as confidential by Contractor by conspicuous markings (if tangible Confidential Information) or by announcement at the time of initial disclosure (if oral Confidential Information) or if not so marked or announced should reasonably have been understood as confidential to Contractor (or one of its affiliates or their suppliers), either because of legends or other markings, the circumstances of disclosure or the nature of the information itself and that relates to Contractor's technology, business affairs, marketing, sales plans, customers, products, services, developments, trade secrets, know-how or personnel (collectively, "Contractor's Confidential Information"). Participating Entity and Purchasing Entity shall use Contractor's Confidential Information only for the purpose of the NASPO Agreement. Participating Entity and Purchasing Entity may disclose Contractor's Confidential Information to subcontractors and consultants solely for the purpose of assisting Purchasing Entity with the use of VSC Products as permitted in the Agreement by Purchasing Entity. The foregoing restrictions on use and disclosure of Contractor's Confidential Information do not apply to information that: (i) is or becomes publicly known, through no wrongful act or omission of the Purchasing Entity; (ii) is received without restriction from a third party free to disclose it without obligation to Contractor; (iii) is developed independently without reference to, or use of, the Contractor's Confidential Information; or (iv) is required to be disclosed by law, regulation, or court or governmental order.
- 11.3. As Participating Entity and/or Purchasing Entity is a public entity, Contractor acknowledges and agrees that Participating Entity and/or Purchasing Entity has a responsibility and, in many cases, legal obligation to conduct its business in a manner open and available to the public, including being subject to the Public Records Act ("PRA"). Accordingly, any information provided by Contractor to Participating Entity and/or Purchasing Entity may be required to be disclosed to the public as a result of a public request or court order. If any third party requests that Participating Entity and/or Purchasing Entity disclose the contents of Contractor's Confidential Information pursuant to a PRA or otherwise, Participating Entity and/or Purchasing Entity (as the case may be) agrees to (i) notify Contractor in writing within a reasonable time period after it receives such request; (ii) assert all appropriate defenses or exemptions to disclosure under the PRA; and (iii) not to disclose Confidential Information that qualifies for an applicable exemption under the PRA, unless ordered to do so by a reviewing court of competent jurisdiction.
- 11.4. Participating Entities and/or Purchasing Entities (as the case may be) acknowledges that breach of this section, including disclosure of any Contractor's Confidential Information, will cause irreparable injury to Contractor that is inadequately compensable in damages. Accordingly, Contractor may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Each Participating Entity and Purchasing Entity acknowledges and agrees that the covenants

contained herein are necessary for the protection of the legitimate business interests of Contractor and are reasonable in scope and content.

12. LIMITATION OF LIABILITY. WITHOUT LIMITING ANYTHING ELSE IN THE AGREEMENT, THE TOTAL LIABILITY OF CONTRACTOR IN CONNECTION WITH THESE VSC MASTER TERMS AND THE VSC PRODUCTS IS LIMITED TO THE LESSER OF: (A) DIRECT DAMAGES PROVEN BY THE PURCHASING ENTITY THAT INCURS DAMAGE; OR (B) THE AGGREGATE AMOUNT DUE FROM THE AFFECTED PURCHASING ENTITY TO CONTRACTOR UNDER THE RELEVANT ORDER FOR THE SIX MONTHS PRIOR TO ACCRUAL OF THE LATEST CAUSE OF ACTION FOR WHICH THE LIMITATION OF LIABILITY UNDER THIS CLAUSE IS BEING CALCULATED, IN EACH CASE TO THE MAXIMUM EXTENT PERMITTED BY LAW. THE LIMITATION OF LIABILITY DOES NOT LIMIT (A) ANY PARTY'S LIABILITY: (I) IN TORT FOR DAMAGES PROXIMATELY CAUSED BY ITS WILLFUL OR INTENTIONAL MISCONDUCT, OR BY ITS GROSS NEGLIGENCE, OR (II) WHERE MANDATORY LOCAL LAW DOES NOT ALLOW THE LIMITATION, (B) PURCHASING ENTITY'S PAYMENT OBLIGATIONS UNDER ANY STATEMENT OF WORK OR THE AGREEMENT OR (C) ANY PARTY'S INDEMNIFICATION OBLIGATIONS UNDER THE AGREEMENT.
13. WARRANTY DISCLAIMER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, CONTRACTOR DISCLAIMS ALL REPRESENTATIONS OR WARRANTIES TO THE FULLEST EXTENT PERMITTED BY LAW, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR THAT THE VSC PRODUCT SHALL BE ERROR-FREE OR COMPLETELY SECURE. CONTRACTOR DISCLAIMS ANY AND ALL LIABILITY RELATED TO ANY OUTAGE, DOWNTIME, INTERRUPTION, BREAKDOWN OR UNAVAILABILITY (FOR MAINTENANCE, UPGRADES, UPDATES OR OTHERWISE) OF ITS PLATFORM, PORTAL, SYSTEMS AND/OR SERVICES. NEITHER PARTY SHALL BE LIABLE FOR LOST DATA, LOST PROFITS, LOST REVENUES, BUSINESS INTERRUPTION, OR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES. CONTRACTOR WILL BEAR NO LIABILITY FOR USE OF THE VSC PRODUCT PROVIDED PURSUANT TO THESE VSC MASTER TERMS IN CONNECTION WITH LIFE SUPPORT SYSTEMS OR DEVICES OR PUBLIC SAFETY SYSTEMS. EXCEPT AS EXPRESSLY STATED OTHERWISE HEREIN, CONTRACTOR WILL HAVE NO LIABILITY OR RESPONSIBILITY FOR INTEROPERABILITY OR COMPATIBILITY OF THE SOLUTION WITH THIRD-PARTY PRODUCTS OR SYSTEMS THAT PURCHASING ENTITY MAY UTILIZE IN CONJUNCTION WITH THE VSC PRODUCT OR TO WHICH PURCHASING ENTITY MAY CONNECT TO THE VSC PRODUCT. THE VSC PRODUCT MAY BE SUBJECT TO LIMITATIONS, DELAYS, AND OTHER PROBLEMS INHERENT IN THE USE OF THE INTERNET OR ELECTRONIC COMMUNICATIONS. CONTRACTOR IS NOT RESPONSIBLE FOR DELAYS, DELIVERY FAILURES, OR OTHER DAMAGE, LOSS OR LIABILITY RESULTING FROM SUCH PROBLEMS NOT CAUSED BY CONTRACTOR.
14. OFFSHORE SUPPORT. PURCHASING ENTITY AGREES THAT THE VSC PRODUCTS MAY BE PROVIDED BY, AND ITS INFORMATION ACCESSED AND/OR STORED BY, RESOURCES LOCATED WITHIN AND OUTSIDE THE UNITED STATES AND CONSENTS TO SUCH ACCESS AND STORAGE OF ITS INFORMATION.
15. VSC PRODUCT SUPPLEMENTS. The VSC Product Supplement applicable to Purchasing Entity's use of each VSC Product is located at following locations:

- Intelligent Lighting:

<https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-intelligent-lighting-terms.pdf>

- Parking Optimization:

Verizon Wireless offers this pricing utilizing the terms and conditions of the MICTA Contract, MT-CWA 2021.
v.121321

<https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-parking-optimization-terms.pdf>

- Real Time Response System:

<https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-real-time-response-system-terms.pdf>

- Intelligent Video:

<https://enterprise.verizon.com/content/dam/r3s0u4c3s/public-sector/state-local/contracts/naspo/vsc-intelligent-video-terms.pdf>

Terms and Conditions VERIZON DNS SAFEGUARD for PUBLIC SAFETY

1. GENERAL
 - 1.1 Service Definition
 - 1.2 Service Features for DNS Service Plus
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2. SUPPLEMENTAL TERMS
 - 2.1 Service Activation and Implementation
 - 2.2 Services Agreement Flow Down Terms
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4. DEFINITIONS

1. GENERAL

- 1.1 **Service Definition.** Verizon DNS Safeguard for Public Safety (DNS Service) is a cloud-based security platform intended to provide a first line of defense against threats on the Internet by detecting and blocking inappropriate and malicious sites and content before the Internet Protocol (IP) connections are established. DNS Service is enhanced with threat intelligence feeds from the Verizon Threat Research Advisory Center which, learning from internet activity patterns, automatically uncovers current and emerging threats to continually keep the network safe.

The DNS Service platform operates as a DNS resolver that converts domain names to IP addresses which allows the platform to prevent IP connections to known malicious sites. When a legitimate domain is resolved, the DNS Service returns the actual IP address.

The DNS Service consists of two offerings: DNS Service Plus and DNS Service Advanced.

- 1.2 **Service Features for DNS Service Plus.** The following service features are included with DNS Service Plus:
 - 1.2.1 **DNS Layer of Breach Protection.** DNS Service is able to detect and block malicious sites and content before they reach the network as a DNS request is made before IP connections are established. Malware, ransomware, phishing, spyware, botnets, and command & control call-backs are blocked over any port or protocol before such threats can reach users and network.
- 1.3 **Service Features for DNS Service Advanced.** The following service features are included with DNS Service Advanced.

- 1.3.1 **Premium Threat Feeds.** DNS Service Advanced includes the Basic Threat Feeds described in the DNS Service Plus and additional threat feeds from the Verizon Threat Research Advisory Center's display of threat analytics and intelligence it gathers from third party proprietary and open source data.

2. SUPPLEMENTAL TERMS

2.1 Service Activation and Implementation

- 2.1.1 **Service Activation.** The DNS Service will begin Activation Date is 10 Business Days following the Order Confirmation Date.
- 2.1.2 **Offshore Support.** Customer agrees that the DNS Service may be provided by, and all related information (including data) accessed and/or stored by, resources located within and outside the United States. Customer consents to such performance of services, including access and storage of data, from outside the United States.

2.2 Services Agreement Flow Down Terms

- 2.2.1 **Acceptance of Terms.** From time to time, Verizon may update the functionality, add new features to the DNS Service, and/or change the access configuration for the DNS Services. In such event, these terms shall also apply to any upgrades or updates subsequently provided by Verizon for the DNS Services.
- 2.2.2 **Use of the DNS Services.** Customer accepts the non-assignable, non-transferable, non-sublicensable, and non-exclusive right to access and use the DNS Service only as authorized in this Agreement and related documentation for the duration of the Service Commitment and for the number of licenses purchased by and allocated to Customer.

2.3 Customer Responsibilities

- 2.3.1 **Internet Access.** Customer must have wireless internet access in place to use DNS Service. **Customer must have a subscription to Verizon's Responder Private Core in place to use DNS Service.**
- 2.3.2 **Prohibited Use.** Customer will not: (i) use the Services for any unlawful, unauthorized, fraudulent or malicious purpose, (ii) modify, adapt, sublicense, translate, sell, reverse engineer, decompile or disassemble any portion of the Services (except to the limited extent applicable laws specifically prohibit such restriction); (iii) bypass any measures Verizon may use to prevent or restrict access to the Services or otherwise interfere with any other party's use and enjoyment of the Services; or (iv) use Customer's account or the Services to infringe any intellectual property or other right of any other third party. Verizon may cooperate with legal authorities and/or third parties in the investigation of any suspected or alleged crime or civil wrong. Subject to Verizon's Privacy Policy, Verizon reserves the right at all times to disclose any information as Verizon deems necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in Verizon's sole discretion.

2.4 Warranties

- 2.4.1 **Verizon's Disclaimer of Warranties.** Verizon does not warrant that any network, computer systems, or any portions thereof, are secure. Verizon does not warrant that use of DNS Service will be uninterrupted or error-free or that any defect in DNS Service will be correctable or that incidents will be fully contained. Customer acknowledges that impenetrable security cannot be attained in real-world environments and that Verizon does not guarantee protection against breaches of security, or the finding or successful prosecution of individuals obtaining unauthorized access. Verizon does not warrant the accuracy of information provided to Customer hereunder.

CUSTOMER'S USE OF THE DNS SERVICES IS AT CUSTOMER'S SOLE RISK. ALL DNS SERVICES ARE PROVIDED ON AN AS IS OR AS AVAILABLE BASIS, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, VERIZON EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND WHETHER

EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT AND SATISFACTORY QUALITY. VERIZON, ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR SUPPLIERS MAKE NO WARRANTY THAT THE SERVICES ARE ACCURATE, TIMELY, UNINTERRUPTED, VIRUS-FREE OR ERROR-FREE, OR THAT ANY PROBLEMS ENCOUNTERED WILL BE CORRECTED. THE WARRANTIES AND REMEDIES SET FORTH IN THIS SERVICE ATTACHMENT ARE VERIZON'S EXCLUSIVE WARRANTIES AND CUSTOMER'S SOLE REMEDIES FOR BREACH OF WARRANTY, IF ANY, BY VERIZON.

2.4.2 **Customer Warranty.** Customer represents and warrants that Customer (a) will use the DNS Safeguard services, including all reporting, deliverables, documentation, and other information provided in connection with DNS Service solely for purposes of protecting Customer from abusive, fraudulent, or unlawful use or access to its information, systems and applications including public internet service provided by Verizon and Customer will not market, sell, distribute, lease, license or use any such deliverables, documentation or information for any other purposes; and (b) will comply with all applicable laws and regulations.

2.4.3 **Third Party Warranties.** For any third party products and/or services incorporated as part of Service, Customer will receive only the warranties offered by such third party to the extent Verizon may pass through such warranties to Customer.

2.5 **Use of Data.** As part of Customer's use of the Services, Customer will be providing certain (i) Network Data, (ii) User Data and/or Feedback. Some Network Data is necessary for the essential use and functionality of the Services. Network Data is also used to provide associated services such as technical support and to continually improve the operation, security, efficacy and functionality of the Services.

2.5.1 **User Data.** Customer grants Verizon a worldwide, royalty-free, sublicensable license to use, modify, reproduce, publicly display, publicly perform, and distribute the User Data only as reasonably required to provide the Service.

2.5.2 **Network Data.** Customer hereby grants to Verizon a non-exclusive, irrevocable, worldwide, perpetual, royalty-free and fully paid-up license to use (i) the Network Data that is aggregated and de-identified so that it does not identify Customer for the purpose of enhancement of the Services, and (ii) any information that Verizon learns in evaluating Network Data to create the Statistical Data for the purpose of enhancing, developing, and/or promoting the Services.

2.5.3 **Feedback.** De-identified Feedback may be incorporated into the Services, and Customer hereby grants Verizon a non-exclusive, irrevocable, worldwide, perpetual, royalty-free and fully paid-up license to use de-identified Feedback for any purpose whatsoever, including, without limitation, for purposes of enhancing, developing and/or promoting products and services, including the Services.

2.6 **Term and Termination**

2.6.1 **Service Commitment.** The Service Commitment is for the terms specified in the Customer's purchase order as accepted by Verizon.

2.6.2 **Service Cancellation.** If Customer requests cancellation of Service, or Verizon cancels Service as a result of Customer's failure to provide the necessary information or reasonable assistance required by Verizon to provision such Service, Customer will pay any set-up fees and other amounts accrued for such Service through the date of such termination, plus an amount equal to any applicable annual third party license fee, which Customer acknowledges are liquidated damages reflecting a reasonable measurable of actual damages and not a penalty. Customer will pay the invoice for such charges in accordance with the terms of the Agreement.

3. FINANCIAL TERMS

3.1 **General.** Customer will pay the applicable monthly recurring charge (MRC) for the Service Tier ordered, as shown in the Agreement and other applicable charges at the following URL: www.verizonenterprise.com/external/service_guide/reg/applicable_charges_toc.htm.

4. **DEFINITIONS.** The following definitions apply to DNS Service, in addition to those identified in the Master Terms and the administrative charge definitions at the following URL: www.verizonenterprise.com/external/service_guide/reg/definitions_toc_2017DEC01.htm

Term	Definition
Feedback	Any suggested changes, clarifications, additions, modifications or recommended product improvements to the Services that Customer provides as part of technical support or otherwise by phone conversation, email or otherwise.
Network Data	Any technical data and related information about Customer's computer network generated as part of Customer's usage of the Services, including, but not limited to the operating system type and version; network host data; origin and nature of malware, endpoint GUID's (globally unique identifiers); IP addresses; MAC addresses; log files; network configurations; network security policies; information related to the usage, origin of use, traffic patterns, and behavior of the users on a network; and any aggregate, demographic or network traffic data.
Order Confirmation Date	Verizon will confirm Customer's order via email or via direct assistance from a Verizon sales representative. The Order Confirmation will confirm the DNS Service service(s) requested.
Service Tier	The DNS Service offering specified in Customer's Order: either DNS Safeguard Plus or DNS Safeguard Advanced.
Statistical Data	Any information or data that is created from the Network Data, provided that such information or data is aggregated and de-identified or otherwise cannot be used to identify Customer's network.
User Data	All information and materials, including personal information, that Customer provides in connection with Customer's use of the Services, but does not include Network Data.

Regulatory Surcharges and Fees

In addition to taxes, charges and fees that Verizon is required to collect, we also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include state-specific surcharges and surcharges that are imposed nationwide. These nationwide surcharges include the Federal Universal Service Charge, the Regulatory Charge and the Administrative Charge. These surcharges are Verizon charges, not taxes, and are subject to change. Because these surcharges are not taxes, your tax exemptions, if any, will not apply to these charges. So long as the customer has not elected to suppress bill notices, we provide notice of surcharge rate changes on the monthly bill.

Federal Universal Service Charge

The FCC collects a fee from all carriers for the Federal Universal Service Fund (FUSF). The FCC uses the FUSF monies to promote universally affordable telecommunications and information services to all Americans, including low-income consumers, eligible schools, libraries and rural healthcare providers. The FCC allows carriers to pass through this fee to customers. The Federal Universal Service Charge (FUSC) collected by Verizon is a percentage of the customer's monthly bill and is used to defray the costs of the FUSF. The FUSC is collected on most items on the bill, other than data charges for wireless broadband Internet access, equipment charges and taxes. As of January 1, 2020, the basic FUSC rate is 21.2% and changes quarterly. If the customer does not exceed the included number of minutes, the FUSC rate for bundled minute plans is 6.148%; the 21.2% rate applies to long distance interstate calls that exceed the customer's included bundle of minutes. Other services, such as VOIP, are charged a lower FUSC rate.

We also impose state universal service charges. These charges vary by jurisdiction and are subject to change.

Regulatory Charge

The Regulatory Charge is an assessment that helps defray our ongoing costs of complying with various governmental mandates and assessments. Examples include:

- The cost of the license fees assessed by the FCC

- Costs assessed by the FCC to administer local number portability requirements

This charge is subject to change over time upon notice and is taxable in most jurisdictions. The Regulatory Charge is \$0.02 per line for wireless Mobile Broadband Internet access and Machine to Machine devices and \$0.15 per line for all other services.



4352 BAY ROAD #207, SAGINAW, MI 48603 TELEPHONE: 888-964-2227

MASTER SERVICE AGREEMENT CONTRACT NUMBER: 171AN-MTCWA2021-1226

Attachment C – Sample Member Participation Agreement:

Each Member, purchasing products and services made available under the Master Service Agreement between MiCTA and Cellco Partnership, dba Verizon Wireless, must enter into a Member Participation Agreement, in a form substantially similar to Exhibit 1 hereto. The Participation Agreement together with the Master is the written agreement between Seller and Member to provide products, services, and/or support at the prices offered and awarded under MT-CWA 2021 and the terms of the Master Service Agreement. The Member Participation Agreement will further define purchasing terms and conditions required by a Member's organization that are not addressed the Master Agreement. These Participation Agreements may include any or all of the following terms and conditions as well as any additional terms and conditions agreed upon by the Seller and Member.

C.1 Member Governing Laws:

Member Participation Agreements shall be governed by and construed in accordance with the laws of the state in which the Member is domiciled, excluding any conflict of law provisions. Any litigation with respect thereto shall be brought in the courts of the Member's state. Seller providing products, services and support under this Agreement shall comply with all applicable federal, state, and local laws and regulations.

C.2 Insurance Requirements:

Seller shall and shall require any contractors and Subcontractors operating under the Master Service Agreement and the Member Participation Agreement to obtain and maintain substantially the same insurance as required of Seller at its own expense, obtain, keep in force and maintain appropriate insurance coverage for all activities performed on Member's site in connection with the products and services covered by the agreements. Seller will be required, at Member's request, to provide an appropriate Certificate of Insurance evidencing coverage Upon receipt of notice from its insurers) Seller shall use commercially reasonable efforts to provide Member with thirty (30) days' prior written notice of cancellation of any required coverage. Coverage should include the following:

C.2.1 Workers Compensation Insurance in compliance with the statutory requirements of the state(s) of operation

C.2.2 Commercial General Liability Insurance, including – Bodily Injury/Property Damage, premises-operations, products/completed operations

C.2.3 Commercial Automobile Liability Insurance covering all owned, non-owned and hired vehicles used in connection used in the performance of this agreement.



MEMBER PARTICIPATION AGREEMENT

**MiCTA/Verizon Wireless, Master Services Agreement,
Cellular 4g/5g, Wireless Products, Services, Applications And Specialty
Services**

Master Agreement #: XXXX

Contractor: **CELLCO PARTNERSHIP, D/B/A VERIZON WIRELESS**

MEMBER: **XXXXX**

1. Scope: Verizon Wireless (“Contractor”) and MiCTA, have entered into a Master Services Agreement **XXXX** with an effective date of **XXXXXX**, which together with any and all attachments, amendments and/or addenda thereto constitute the "Master Agreement". This Member Participation Agreement (“Participation Agreement”) applies to the purchase and use of products and services provided under the Master Agreement by Member. All capitalized terms not defined in this Participation Agreement will have the same meaning provided in the Master Agreement.

2. Participation: Use of the Master Agreement is limited to eligible Members. Member is solely responsible for ensuring it is eligible to purchase under the Master Agreement. By signing and entering into this Participation Agreement, Member certifies that it is a MiCTA Member (as defined in the Master Agreement) eligible to make purchases under the Master Agreement. Member will immediately notify Contractor of any change in its eligibility to purchase under the Master Agreement. Contractor reserves the right to terminate this Participation Agreement if at any time it is determined that Member is not eligible to purchase under this Master Agreement.

3. Purchase Order Instructions: All Purchase Orders and any other ordering documents under this Participation Agreement will be governed by the terms and conditions of this Participation Agreement and the Master Agreement including, without limitation, the obligation to pay Contractor for products and services provided.

All Purchase Orders issued by under this Participation Agreement shall include a reference to this Participation Agreement and the Master Agreement.

4. Individual Customer: Except to the extent modified by this Participation Agreement, the Member will be responsible for compliance with the terms and conditions of the Master Agreement, and will have the rights and responsibilities for their purchases provided in the Master Agreement. Each Member will be responsible for its own taxes, charges, fees, and liabilities. The Contractor will apply the charges to Member individually. Members may not resell any products or services purchased under the Master Agreement and this Participating Addendum.

Member agrees to the terms and conditions of the Master Agreement (except to the extent modified by this Participation Agreement), including the disclosure of limited account information as part of the contractual reporting requirements to MiCTA for purposes of monitoring the Master Agreement and this Participation Agreement, and calculating the administrative fees payable to MiCTA. To the extent the Member purchases any Verizon Smart Communities products, services and solutions, these purchases are governed by the supplemental terms set forth at **[ADD URL]**.



**Attachment C
Exhibit 1**

MEMBER PARTICIPATION AGREEMENT

**MiCTA/Verizon Wireless, Master Services Agreement,
Cellular 4g/5g, Wireless Products, Services, Applications And Specialty
Services**

5. Primary Contacts: The primary contact individuals for this Participation Agreement are as follows (or their named successors):

MiCTA

Name:	
Address:	
Telephone:	
Email:	

Contractor

Name:	
Address:	
Telephone:	
Email:	

Member

Name:	
Address:	
Telephone:	
Email:	

6. This Participation Agreement shall be governed by and construed in accordance with the laws of the state in which the Member is domiciled, excluding any conflict of law provisions. Any litigation with respect thereto shall be brought in the courts of the Member's domicile state. Contractor shall comply with all applicable federal, state, and local laws and regulations.

7. Entire Agreement: This Participation Agreement, and the Master Agreement together with its exhibits, set forth the entire agreement between the Parties regarding the subject matter contained herein, and supersedes any and all previous communications, representations or agreements, whether oral or written. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Participation Agreement and the Master Agreement,



**Attachment C
Exhibit 1**

MEMBER PARTICIPATION AGREEMENT

**MiCTA/Verizon Wireless, Master Services Agreement,
Cellular 4g/5g, Wireless Products, Services, Applications And Specialty
Services**

together with its exhibits, shall not be added to or incorporated into this Participation Agreement or the Master Agreement and its exhibits, by any subsequent purchase order or otherwise (except by duly-executed written amendment), and any such attempts to add or incorporate such terms and conditions are hereby rejected and shall be deemed null and void.

The undersigned represents and warrants that they has the power and authority to execute this Participation Agreement, bind their organization to the terms herein, and that the execution and performance of this Participation Agreement has been duly authorized.

The Parties have executed this Participating Addendum as of the latest date indicated below.

Participating Entity:	Contractor: Cellco Partnership d/b/a Verizon Wireless
Signature:	Signature:
Printed Name:	Printed Name:
Title:	Title:
Date:	Date:

*****Attach Exhibit 1 if necessary – Participating Entity Modifications or Additions*****

Contractor - email a fully executed PDF copy of this document to:



4352 BAY ROAD #207, SAGINAW, MI 48603 TELEPHONE: 888-964-2227

MASTER SERVICE AGREEMENT
CONTRACT NUMBER: 171AN-MTCWA2021-1226

Attachment D – Reporting and Administrative Fees Due MiCTA

D.1. Administrative Fees/Restrictions:

Upon acceptance of an order by Seller, Seller agrees to pay MiCTA an Administrative Fee of 1% of the Eligible Net Revenue (as defined below) generated from any MiCTA account. The Administrative Fee will be passed through to the Member and will appear as a separate line item on the Member invoice. For purposes of this Agreement:

- D.1.1. *MiCTA Account* shall mean a Member that purchases Seller’s products or services under this Agreement and the Member Participation Agreement with Seller.
- D.1.2. *Eligible Net Revenue* means all revenue received by Seller from MiCTA Members under this Agreement for voice and data services, which for the avoidance of doubt, shall not include: (i) any revenues received by Seller for products or services sold separately from this Agreement and Member Participation Agreement; (ii) any pass-through access/egress (or related) charges imposed by third parties; (iii) any non-recurring charges imposed on or by Seller’s tariffs; (iv) any pass-through directory assistance charges; (v) any taxes, surcharges, or regulatory fees; (vi) any promotional or other credits, or any refunds; (vii) any Equipment (viii) any software or software services; and (viii) any voice or data overage fees.
- D.1.3. MiCTA shall not be entitled to any fees or compensation under this Agreement other than the Administrative Fee.
- D.1.4. Administrative Fees are to be paid quarterly within sixty (60) days after the end of a calendar quarter. Notwithstanding anything else, Seller is only required to pay Administrative Fees on the actual “Eligible Net Revenues” received from a Member.
- D.1.5. Notwithstanding the above, in the event that Administrative Fees due MiCTA total less than \$50.00 for any given payment period, Seller shall have the right to withhold payment of such Fees until the total reaches \$50.00, and then Seller shall pay to MiCTA such aggregated Fees in the next payment period.
- D.1.6. Seller shall be responsible for payment of all pending MiCTA Administrative Fees due under this Agreement up through the actual date of termination.
- D.1.7. MiCTA does not guarantee a minimum sales volume or estimated sales volume for this Agreement.
- D.1.8. MiCTA is solely responsible for the payment of any taxes or assessments in connection with its receipt of Administrative Fee payments hereunder.
- D.1.9. Additionally, some Members may require an administrative fee be paid directly to the Member only on purchases made under that Member’s Member Participation Agreement. For all such requests, the fee level, payment method and schedule for such reports and payments will be incorporated into the Member Participation Agreement and will be passed through on invoices to the end purchaser as a separate line item.

The Seller may in the alternative adjust the Agreement pricing to account for the Member administrative fee.

D.2. REQUIRED SALES/ADMINISTRATIVE FEE REPORTS:

Seller is required to notify MiCTA of all sales of products and services to MiCTA Members under this Agreement. The report must minimally, for each Member taking service, include the customer name, city, and state. A sample report is available upon request. MiCTA may provide Seller with a reporting portal on MiCTA's website and require such reporting to be made electronically on the website. Reports must be submitted by the 60th day following month-end close. **Reports are due even if no sales are made during the period, so that the Seller certifies that no sales were made to MiCTA Members.**

Reports should be sent electronically to:

Josie.Enriquez@mictatech.org
micta@mictatech.org

Sales/Administrative Fee Reporting Process:

- D.2.1. Reports must include a list of **all** purchases by MiCTA Members from the Seller under this Agreement.
- D.2.2. Seller will be required to submit an Annual Report of all MiCTA Member purchases within 60-days of the Seller's fiscal year close.
- D.2.3. Any failure to file reports of Member sales, or no sales as the case may be, is a breach of this Agreement.
- D.2.4. MiCTA reserves the right to perform an independent audit, by MiCTA designated auditors, of the MiCTA Administrative Fees paid by seller, on an annual basis. MiCTA will be solely responsible for the cost of any such audit.
- D.2.5. Seller agrees to comply in good faith with a MiCTA request for audit.
- D.2.6. Seller agrees to pay all Administrative Fees due on all unreported Eligible Net Revenue with MiCTA Accounts revealed during an audit.
- D.2.7. MiCTA will repay any over-paid Administrative Fees disclosed during an audit and such repayment may be an offset against future Administrative Fees.

D.3. Proof of Performance – First Nine (9) Months

D.3.1 Notwithstanding any other provision of this Master Service Agreement, Seller agrees that during the first nine (9) months of this agreement Seller will demonstrate significant efforts to make sales to MiCTA Members, implement a plan to market Seller's products or services to the MiCTA Members, promptly file the required sales reports pursuant to D.2, even if no sales were made during the period, and pay all Administrative Fees due pursuant to D.1. If no sales are made within nine (9) months from the date of signing the MSA, MiCTA has the right to and will terminate the MSA, unless the vendor can demonstrate to MiCTA's satisfaction that significant efforts have been made to market the vendor's MiCTA approved products and services to MiCTA members.