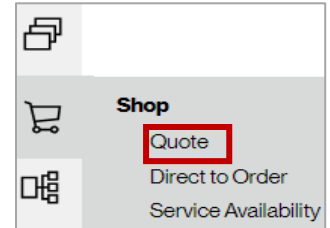# Wavelength Service National Order Job Aid

Formerly known as US Wavelength (Non-Optimized)
Delivers private data over a fully managed point to point circuit on an advanced optical network

Things to Know

- A **"Quote"** must be submitted prior to creating an order

- Refer to the **Wavelength Service National** Quote Job Aid

Shop
Quote
Direct to Order
Service Availability

Getting Started

From the Hamburger menu, select **Worklists**

1. Choose the **Orde**r Worklist

2. Enter the submitted **Quote ID** onto the
   search bar of the **Order Worklist** (or search
   directly from the worklist)

3. Click the Order Name field to open and **start
   the order submission process**

Worklists
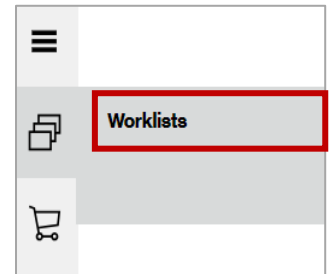
Order | Reservations | Request | Availability | Voice

1

USWAVETESTORD1   2   X ⌕

Order Name ↕	Project ID ↕	Product ↕ ⇅	Product Offering ↕ ⇅	Submitted Date ↕	Requested Due Date ↕	Status ↕ ⇅	Milestone ↕ ⇅
3 USWAVETESTORD1		Wavelength Solutions	Wavelength Service National			New	

Common Order Status:
New- A new Quote was submitted to Order
Open- Order saved but not submitted for processing
Submitted- Order submitted for processing
In Progress- Order is being worked
Cancelled- Order has been cancelled
Error- An Order Error that requires attention
Completed –The Order process is complete

Wavelength Service National Order Job Aid

Formerly known as US Wavelength (Non-Optimized)
Delivers private data over a fully managed point to point circuit on an advanced optical network

verizon
business

Administration

- Click the pencil ✏️ to modify the Order Name aka PON (max length 16)

- Click the Flag to move a priority order towards the top of the order worklist (once the order is saved)

> **USWAVETESTORD1** ✏️ 🚩
> Product Selected: Wavelength Solutions-
> Wavelength Service National

Make the following selections

1. Add From and To Sublocation: Structure Type | Elevation Type | Unit Type (example below)
2. Enter From and To End Customer Name
3. Project ID-label a group of orders for easier accessibility from the Order Worklist (as applicable)
4. Select Billing Account Number
   - Existing (Utilize an existing ban)
   - New (Provide billing address details to create a new ban)
   - BAN (Choose a particular ban from the dropdown box)
5. Use RPON to relate active orders to be worked together or in a certain order (when applicable)
6. Add F&E BAN Number
7. Add COSRD Engagement Script (when applicable)
8. Add Remarks (optional)

Click **Next**

Administration

1 From Location: 18850 Orange St,

Additional Location Details-Sub-Loc*:

Structure Type*:	Elevation Type*:	Unit Type*:
Building ⌄	Floor ⌄	Room

Structure Value*:	Elevation Value*:	Unit Value*:
Main	12	227

End Customer Name*: **2**
ABC Company

1 To Location: 800 S HOPE ST

Additional Location Details-Sub-Loc*

Structure Type*:	Elevation Type*:	Unit Type*:
Building ⌄	Floor ⌄	Room

Structure Value*:	Elevation Value*:	Unit Value*:
Main	2	123

End Customer Name*: **2**
DEF Company

Project ID: **3**

Billing Account Number (BAN/Bill ID)*: **4**
Select Billing

Related Order Number (RPON): **5**

F&E BAN*: **6**

COSRD (Engagement Script Number)*: ⓘ **7**

Remarks: **8**

Next

Wavelength Service National Order Job Aid

Formerly known as US Wavelength (Non-Optimized)
Delivers private data over a fully managed point to point circuit on an advanced optical network

Configuration

Choose the appropriate **Configuration** Details:

1. Protocol: OTU-2 | Transparent | LAN-PHY | WAN-PHY | OTU-2e
2. From and To Interface: 850 NM MMF 62.5 MICRON | 850 NM MMF 50 MICRON | 1550 NM SMF | 130 NM SMF
3. From and To Connector Type: LC | FC | SC
4. From and To: AC | DC
5. Add Remarks (optional)

Click **Next**

Wavelength Service Configuration

Speed: 10 Gbps   Term: 3 Years

Protocol*:

(1) [OTU-2 | Transparent | **LAN-PHY** | WAN-PHY | OTU-2e]

From Location: 18850 ORANGE ST BLOOMINGTON CA 92316   To Location: 807 BRAZOS ST AUSTIN TX 78701

From Interface*:   10GBASE LR   To Interface*:   10GBASE LR
[1310 NM SMF ⌄] ----(2)---- [1310 NM SMF ⌄]

From Connector Type*:   To Connector Type*:
[**LC** | FC | SC] ----(3)---- [**LC** | FC | SC]

From Power*:   To Power*:
[**AC** | DC] ----(4)---- [**AC** | DC]

(5) Remarks:
[   ]

[Next]

Contacts

Provide contact details

- Technical Contact
- From and To End Customer (Local Contact)
- From and to Alternate Local Contact

Click **Next**

Note:
- The End Customer and Alternate Contact must be different

Contact Details

Requestor Contact:

Technical Contact: *General Example*
Name*:   zzzzzOtis
Email*: zzz@gmail.com   Phone*: (322) 134-2143 Ext: 6664345

From Location (18850 Orange St, Bloomington, CA, 92316-2425, USA)

End Customer (Local Contact):
Name*:

Email*:   Phone*:

Alternate Local Contact:
Name*:

Wavelength Service National Order Job Aid

Formerly known as US Wavelength (Non-Optimized)
Delivers private data over a fully managed point to point circuit on an advanced optical network

verizon business

Delivery

1. Click the appropriate **Month**
2. Select the **Requested Due Date**
3. Click **"Early Acceptance"** Yes or No

Note: Choose "**Yes**" if you wish to accept delivery of the circuit prior to the **Requested Due Date** (if an earlier delivery is possible)

Click **Next** to proceed

Summary

Review **Order Summary**

1. Click to Save Order
2. Assign Order (if needed)
3. Download order
4. Click back button to make adjustments

Click **Submit**

Additional Detail:

Use the following link to manage **Sups** & **Milestones**

Order Summary

Order Name:	USWAVETESTORD1	Contact:	NYOKA
Activity:	Install	Technical Contact:	Bruce
Company:	VERIZON DATA SERVICES INC	From Local Contact:	Diana
From Location:	18850 ORANGE ST E	To Local Contact:	SHEHUL
From Location Details:	Building: Main, Floor: 1, Suite: 101	From Alternate Contact:	clark Kent
From End Customer:	ABC COMPANY	To Alternate Contact:	clark Kent
To Location:	807 BRAZOS S1	To Location Details:	Building: Main, Floor: 1, Unit: Telco
To End Customer:	XYZ	Requested Due Date:	06/30/2025
Project ID:		Early Acceptance:	No
Product:	Wavelength Service National	Terms:	3 Years
Speed:	10 Gbps	Contract:	STANDARD
BAN:	00124	Protocol:	LAN-PHY
F&E BAN ID:	00124		
From OE/Termination Type:	NA	To OE/Termination Type:	NA
From Connector Type:	LC	To Connector Type:	LC
From Power:	AC	To Power:	AC
COSRD(Engagement Script Number):	ES12345678		
From Location Interface:	1310 NM SMF	To Location Interface:	1310 NM SMF
From Interface:	10GBASE LR	To Interface:	10GBASE LR
From Building Manned:	Y	To Building Manned:	N
From Access Hours:	09:00AM To 09:00PM	Customer Comments:	Quote - Democs1021-002

B2B-User B2B-User

Upload LOA   Back   Save   Submit