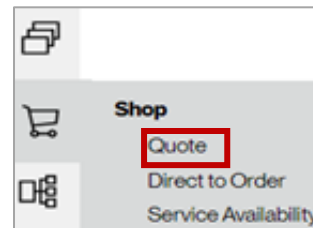# Wavelength Services Solution +
Order Job Aid

Formerly known as Metro/National Wave (Optimized)
Delivers private data over a fully managed point to point circuit on an advanced optical network
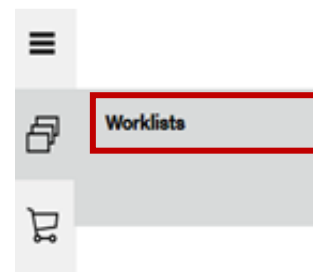
Things to Know

- A **"Quote"** must be submitted prior to creating an order

- Refer to the **Wavelength Services Solution+** Quote Job Aid

Shop
Quote
Direct to Order
Service Availability

Getting Started

From the Hamburger menu, select **Worklists**

1. Choose the **Order** Worklist

2. Enter the submitted **Quote ID** onto the search bar of the **Order Worklist** (or search directly from the worklist)

3. Click the Order Name field to open and **start the order submission process**

Worklists

(1) Order | Quote | Request | Maps | Reservations | Availability | Voice | Repair | Delivery

WAVEOPT22987-001 **(2)**   X   🔍

Order Name ↕	Project ID ↕	Product ↕ ⇅	Product Offering ↕ ⇅	Submitted Date ↕	Requested/Due Date ↕	Status ↕ ⇅	Milestone ↕ ⇅
(3) WAVEOPT22987-001		Wavelength Solutions	Wavelength Services Solution +			New	

Common Order Status:
New- A new Quote was submitted to Order
Open- Order saved but not submitted for processing
Submitted- Order submitted for processing
In Progress- Order is being worked
Cancelled- Order has been cancelled
Error- An Order Error that requires attention
Completed –The Order process is complete

Wavelength Services Solution +
Order Job Aid

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Administration

- Click the pencil ✏ to modify the Order Name aka PON (max length 16)

- Click the Flag to move a priority order towards the top of the order worklist (once the order is saved)

> WAVEOPT22987-001 ✏ ⚑
> **Product Selected:** Wavelength Solutions-
> Wavelength Services Solution +

Make the following selections

1. Add From and To Sublocation: Structure Type | Elevation Type | Unit Type (example below)
2. Enter From and To End Customer Name
3. Project ID-label a group of orders for easier accessibility from the Order Worklist (as applicable)
4. Select Billing Account Number
   - Existing (Utilize an existing ban)
   - New (Provide billing address details to create a new ban)
   - BAN (Choose a particular ban from the dropdown box)
5. Use RPON to relate active orders to be worked together or in a certain order (when applicable
6. Add Remarks (optional)

Click **Next**

Wavelength Services Solution + Order Job Aid

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Configuration

Choose the appropriate **Configuration** Details:

1. Protocol: LAN-PHY | WAN-PHY | OTU-2 | OTU-2e | Transparent
2. From and To Connector Type: LC | FC | SC
3. From and To: AC | DC
4. Add Remarks (optional)

Click **Next**

Wavelength Service Configuration

Speed: 10 Gbps   Term: 3 Years

(1) Protocol*:

| LAN-PHY | **WAN-PHY** | OTU-2 | OTU-2e | Transparent |

From Location: 18850 Orange St, Bloomington, CA, 92316-2425, USA   To Location: 800 S HOPE ST, LOS ANGELES, CA, 90017, USA

From Interface*:   10GBASE LW   To Interface*:   10GBASE LW
1310 NM SMF   1310 NM SMF

From Connector Type*:   To Connector Type*:
| **LC** | FC | SC | --- **(2)** --- | **LC** | FC | SC |

From Power*:   To Power*:
| **AC** | DC | --- **(3)** --- | **AC** | DC |

(4) Remarks:

Contacts

Provide contact details

- Technical Contact
- Primary Customer Contact
- Signatory Contact
- Primary Proactive Contact
- From and To End Customer (Local Contact)
- From and to Alternate Local Contact

Click **Next**

Note:
- The End Customer and Alternate Contact must be different

Contact Details

Requestor Contact:

Technical Contact: *General Example*
Name*:
Email*:   Phone*:

Primary Customer Contact:
Name*:
Email*:   Phone*:

Signatory Contact:
Name*:
Email*:   Phone*:

Wavelength Services Solution + Order Job Aid

Delivers private data over a fully managed point to point circuit on an advanced optical network

Delivery

1. Click the appropriate **Month**
2. Select the **Requested Due Date**
3. Click **"Early Acceptance"** Yes or No

Note: Choose "**Yes**" if you wish to accept delivery of the circuit prior to the **Requested Due Date** (if an earlier delivery is possible)

Click **Next** to proceed

Summary

Review **Order Summary**

1. Click to Save Order
2. Assign Order (if needed)
3. Download order
4. Click back button to make adjustments

Click **Submit**

Additional Detail:

Use the following link to manage **Sups** & **Milestones**