

Metro National Wave Optimized Service Quote Job Aid



Delivers private data over a fully managed point to point circuit on an advanced optical network

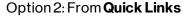
Things to Know

- The existing contract ID field is being renamed to Pricing ID. This field indicates whether the pricing is standard contractual or promotional. It is not specific to promotions. When a promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate pricing related to promotions.
- An additional value of "New" will be available in the Pricing ID field. Selecting the value of
 "New" enables a quote to be created without an existing contract. Existing contract IDs will
 continue to appear as selections in the Pricing ID drop down as applicable.

Getting Started

There are three ways to create a Quote

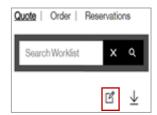
Option 1: From **Shop**



Option 3: From Quote Worklist









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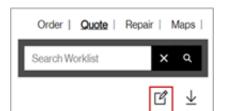
Option 1: From Shop



Option 2: From Quick Links

Create Quote
Create Order

Create Repair Ticket



Option 3: From Quote Worklist

Quote Configuration

1. Select Product Name: Wavelength Solutions

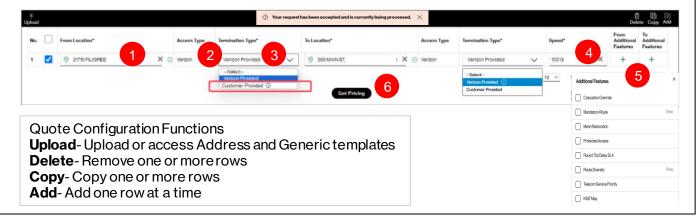
Direct to Order

Service Availability

- 2. Select Product Offering: Metro National Wave (Optimized Service)
- 3. Choose **Company Name** from the drop down
- 4. Retain or modify **Group Name** if needed (minimum of 4 characters maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)
- 6. Choose **Contract ID** from drop down



- 1. Enter the **From and To Location(s)** in the type ahead field, select the address from the drop down (green check mark indicates the address validation was successful)
- The From and To Access Type determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered. Note: Currently On-Net (Verizon) quoting scenarios are supported
- 3. The **From and To Termination Type** will default to Verizon Provided or Customer Provided (for National Wave if either location is VzB LD POP)
- 4. Enter **Speed** (1G, 10G, 100G)
- 5. Click + to add the From & To Additional Features (if desired)
- 6. Click Get Pricing (Submission Message: Your request has been accepted and is currently being processed)





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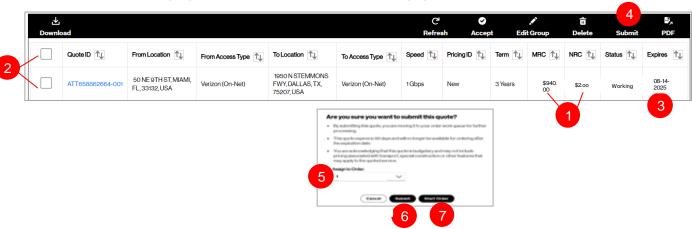
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Quote Summary

Review Pricing:

- 1. Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the **checkbox** to select the Price Quote
- 3. Expiration date (Note: Wave quotes are valid for 180 days from the creation date)
- 4. Click Submit Quote
- 5. Choose the **Order Assignee** (if desired)
- Click Submit (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
- 7. Click Start Order (this action allows you to immediately begin working on the order)

Please Note: Standard pricing will NOT be displayed on every scenario. Some quotes will obtain pricing while others will be displayed with a TBD indicator (Please engage the account team on all TBD scenarios).



- 1. Use **Download** to access quote/pricing CSV file
- 2. Click **Refresh** to reload the page
- Choose Accept to agree to the Price Quote, and acknowledge the budgetary quote message
- 4. Click Edit Group to:
 - · Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click **Submit** to process and submit the Quote
- 7. Click PDF to generate a PDF document for one quote at a time



Quoting Tips

- I. Wave quotes are valid for 180 days from the creation date
- 2. A quote must be submitted to order for it to be converted to an order
- 3. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 4. In order to generate an additional quote, add a new row to the group and populate the requested information
- Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 6. From the Quote Summary page, the group quote information can be downloaded into a csv file
- 7. You can manually add up to 250 locations