



Optical Wave Service Quote Job Aid



Formerly known as Metro/Regional Wave (OWS)
Customize a solution to deliver private data over a fully managed, point-to-point circuit on an advanced optical network.

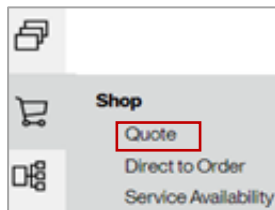
Things to Know

- The existing contract ID field has been renamed to Pricing ID. This field indicates whether the pricing is standard contractual or promotional. It is not specific to promotions. When a promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate pricing related to promotions.
- An additional value of "New" is available in the Pricing ID field. Selecting the value of "New" enables a quote to be created without an existing contract. Existing contract IDs will continue to appear as selections in the Pricing ID drop down as applicable.

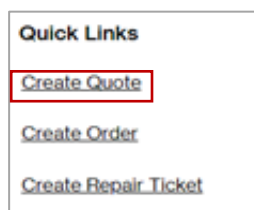
Getting Started

There are **three** ways to create a Quote

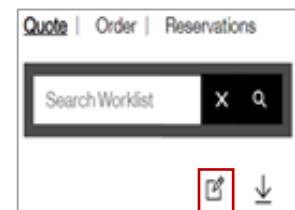
Option 1: From **Shop**



Option 2: From **Quick Links**



Option 3: From **Quote Worklist**



Quote Configuration

- Select Product Name: **Wavelength Solutions**
- Select Product Offering: **Optical Wave Services**
- Choose **Company Name** from the dropdown
- Modify **Group Name** if needed, (minimum of 4 characters max of 12)
- Modify Term(s): (default is three years)

Quote Configuration

Product Name *	Product Offering *	Company *
Wavelength Solutions 1	Optical Wave Service 2	VERIZON 3
Group Name *	Term (in Years):*	
ATT101708411 4	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input checked="" type="checkbox"/> 3 <input type="checkbox"/> 5 5	



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Quote Configuration (continued)

1. Enter **From Location** (green check mark indicates the address validation was successful)
 2. Select **OE Termination Type** (as applicable)
 3. Enter **To Location** (green check mark indicates the address validation was successful)
 4. Select **OE Termination Type** (as applicable)
 5. Enter **Speed**
 6. Click **+** to include **Additional Features** on the **From** and **To** Location: TSP | Optical Extension
- Click **Get Pricing**

Note: Save can be used to retain your data entries to come back at a later time to complete or price.

Field Definitions

- **OE/Yes** - Optical Extension
- **OE/No** - Optical Wave Services
- **POP** - a physical location (like a data center or a designated part of a building) where equipment like servers, routers, and switches are housed to facilitate data transmission and internet access
- **Customer premise** - refers to the physical location where a customer's networking and telecommunications equipment is installed, such as a home or business, and connects to the service provider's network
- **Colocation** - (often shortened to "colo") refers to renting space within a data center or telecommunications facility to house a customer's own servers, storage, and networking equipment

Quote Configuration Functions

Upload- Upload or access address or generic templates

Colocation Override- Modify access type to reflect **On Net Pricing** (when applicable)

Delete- Removes one or more rows

Copy- Copies one or more rows

Add- Adds one row at a time



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Quote Summary

Review Pricing:

1. Click on **Quote Name** to view pricing
2. Hover over **MRC/NRC** to review a breakdown of the price (if needed)
3. Expiration date (Note: **Wave quotes are valid for 180 days from the creation date**)
4. Click **Accept** to acknowledge the budgetary quote
5. Click **Submit Quote**
6. Choose the **Order Assignee** (if desired)
7. Click **Submit** (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
8. Click **Start Order** (this action allows you to immediately begin working on the order)

The screenshot shows the 'Quote Summary' interface. At the top, there are buttons: Download, Refresh, Accept, Edit Group, Delete, Submit, and PDF. Below these is a table with columns: Quote ID, From Location, To Location, Speed, Pricing ID, Term, MRC, NRC, Status, and Expires. The first row of data is highlighted. Callout 1 points to the 'Quote ID' column. Callout 2 points to the 'Pricing ID' column. Callout 3 points to the 'Expires' column. Callout 4 points to the 'Accept' button. Callout 5 points to the 'Submit' button. Callout 6 points to the 'Assign to Order' dropdown menu. Callout 7 points to the 'Submit' button in the 'Assign to Order' modal. Callout 8 points to the 'Start Order' button in the 'Assign to Order' modal. Below the table, there are two modals. The first modal is titled 'You are acknowledging that this quote is budgetary and may not include pricing associated with transport, special construction or other features that may apply to the quoted service.' It has 'Accept' and 'Close' buttons. The second modal is titled 'Are you sure you want to submit this quote?' and contains a list of bullet points. It also has 'Cancel', 'Submit', and 'Start Order' buttons.

Quote Summary Functions

1. Use Download to access quote/pricing CSV file
2. Click **Refresh** to reload the page
3. Choose **Accept** to agree to the price quote
4. Click **Edit Group** to:
 - Edit or Modify quotes in an Open or Error status
5. Click **Delete** to remove one, several or all quotes
6. Click **Submit** to submit the quote to order
7. Click **PDF** to generate a PDF document for each quote (one at a time)

The screenshot shows the top navigation bar of the 'Quote Summary' interface. It includes buttons: Download, Refresh, Accept, Edit Group, Delete, Submit, and PDF. Callout 1 points to the 'Download' button. Callout 2 points to the 'Refresh' button. Callout 3 points to the 'Accept' button. Callout 4 points to the 'Edit Group' button. Callout 5 points to the 'Delete' button. Callout 6 points to the 'Submit' button. Callout 7 points to the 'PDF' button.

Quoting Tips

1. Wave quotes are valid for 180 days from the creation date
2. A quote must be submitted to order for it to be converted to an order
3. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
4. In order to generate an additional quote, add a new row to the group and populate the requested information
5. Co-location addresses will default to Off Net pricing (Co-location override must be initiated during the quote journey)
6. From the Quote Summary page, the group quote information can be downloaded into a csv file
7. You can manually add up to 250 addresses