



Switched E-Line (TLS) Add New Address Quote Job Aid

Things to Know

- The existing contract ID field is being renamed to Pricing ID. This field indicates whether the pricing is standard contractual or promotional. It is not specific to promotions. When a promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate pricing related to promotions.
- An additional value of "New" will be available in the Pricing ID field. Selecting the value of
 "New" enables a quote to be created without an existing contract. Existing contract IDs will
 continue to appear as selections in the Pricing ID drop down as applicable.

Getting Started

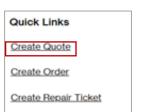
There are three ways to create a Quote

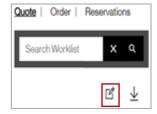
Option 1: From **Shop**

Option 2: From Quick Links

Option 3: From Quote Worklist









Switched E-Line (TLS) Add New Address Quote Job Aid



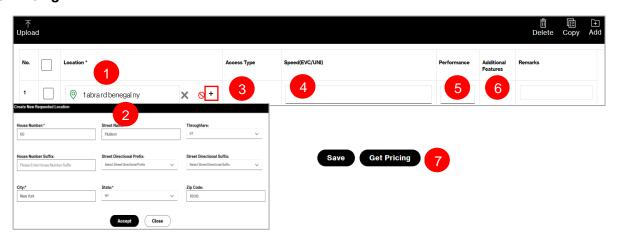
Create Quote | Add New Address

- 1. Select **Product Name:** Switched E-Line Metro/Regional (TLS)
- 2. Select applicable Product Offering
- 3. Choose **Company Name** from the drop down
- 4. Retain or modify the **Group Name** if needed, (minimum of 4 characters maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)
- 6. Select the Contract ID from the drop down (selection varies by product)



- Enter location and Select Address from the dropdown. If the entered location is not displayed as a selection on the dropdown list click + Create New
- 2. Complete the "Create New Request Location" template and click Accept
- 3. The Access Type determines if the services will be provisioned On Net (Verizon) or Off Net
- 4. Enter Speed
- 5. Select **Performance** Type
- 6. Click + to include Additional Features (if needed)
- 7. Include **Remarks** (if needed)

Click Get Pricing



Quote Configuration Functions

Upload- Upload or access Address and Generic templates

Delete- Remove one or more rows

Copy- Copy one or more rows

Add- Add one row at a time



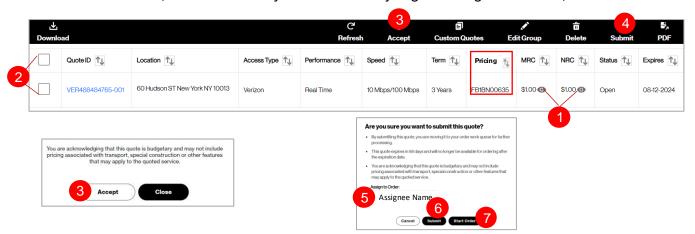
Switched E-Line (TLS) Add New Address Quote Job Aid



Quote Configuration

Review Pricing:

- 1. Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the checkbox to select the Price Quote
- 3. Click Accept to acknowledge the budgetary quote
- 4. Submit Quote
- 5. Choose the Order Assignee (if desired)
- 6. Click Submit (this action moves the submitted quote to the Order Worklist to be worked on at a later time) **or**
- 7. Click Start Order (this action allows you to immediately begin working on the order)



Quote Summary Functions

- 1. Use **Download** to access quote/pricing CSV file
- 2. Click **Refresh** to reload the page
- 3. Choose **Accept** to agree to the Price Quote
- 4. Click Edit Group to:
 - Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click **Submit** to process and submit the Quote
- 7. Click **PDF** to generate a PDF document for one quote at a time



Quoting Tips

- 1. A quote must be submitted to order for it to be converted to an order
- 2. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 3. In order to generate an additional quote, add a new row to the group and populate the requested information
- 4. Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 5. From the Quote Summary page, the group quote information can be downloaded into a csv file
- 6. You can manually add up to 250 locations