Wavelength Service Metro Quote Job Aid

verizon business

Formerly known as Metro Wavelength Non Optimized
Delivers private data over a fully managed point to point circuit on an advanced optical network
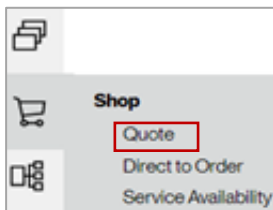
Things to Know

- The existing contract ID field has been renamed to Pricing ID. This field indicates whether the pricing is standard contractual or promotional. It is not specific to promotions. When a promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate pricing related to promotions.
- An additional value of "New" is available in the Pricing ID field. Selecting the value of "New" enables a quote to be created without an existing contract. Existing contract IDs will continue to appear as selections in the Pricing ID drop down as applicable.
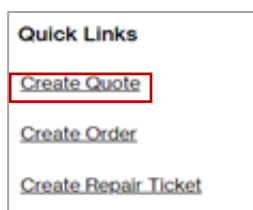
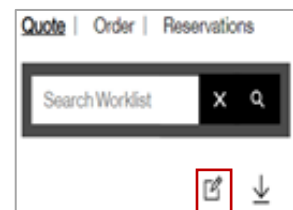## Getting Started

There are **three** ways to create a Quote

Option 1: From **Shop**   Option 2: From **Quick Links**   Option 3: From **Quote Worklist**

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Quote Configuration

1. Select Product Name: **Wavelength Solutions**
2. Select Product Offering: **Wavelength Service Metro**
3. Choose **Company Name** from the drop down
4. Retain or modify **Group Name** if needed (minimum of 4 characters maximum of 12)
5. Select **Term** (default is product specific and varies based on product)

1. Enter the **From and To Location(s)** in the type ahead field, select the address from the drop down (green check mark indicates the address validation was successful)
2. The **From and To Access Type** determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered
3. The **From and To Termination Type** default may be set to NA
4. Enter **Speed**
5. Click **+** to add the **From & To Additional Features** (if desired)

Click **Get Pricing** (Submission Message: Your request has been accepted and is currently being processed)

Quote Configuration Functions
Upload - Upload or access Address and Generic templates
Delete - Remove one or more rows
Copy - Copy one or more rows
Add - Add one row at a time

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Quote Summary

Review **Pricing**:
1. Hover over **MRC/NRC** to review a breakdown of the price (if needed)
2. Click the **checkbox** to select the Price Quote
3. Expiration date (Note: **Wave quotes are valid for 180 days from the creation date)**
4. Click **Accept** to acknowledge the budgetary quote
5. Click **Submit Quote**
6. Choose the **Order Assignee** (if desired)
7. Click **Submit** (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
8. Click **Start Order** (this action allows you to immediately begin working on the order)

> **Please Note:**
> - **Standard pricing will NOT be displayed on every scenario**. Some quotes will obtain pricing while others will be displayed with a TBD indicator (Please engage the account team on all TBD scenarios).
> - When a quote is listed as **Access Type NQ, it means it is not qualified** and needs to be sent to PCM for customized pricing

1. Use **Download** to access the Bulk Address and Generic validation templates
2. Click **Refresh** to reload the page
3. Choose **Accept** to agree to the Price Quote
4. Click **Edit Group** to:
   - Edit or Modify quotes in an Open or Error status
5. Click **Delete** to remove one, several or all quotes
6. Click **Submit** to process and submit the Quote
7. Click **PDF** to generate a PDF document for one quote at a time

> **Quoting Tips**
> 1. Wave quotes are valid for 180 days from the creation date
> 2. A quote must be submitted to order for it to be converted to an order
> 3. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
> 4. In order to generate an additional quote, add a new row to the group and populate the requested information
> 5. Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
> 6. From the Quote Summary page, the group quote information can be downloaded into a csv file
> 7. You can manually add up to 250 locations