

Wavelength Service National Quote Job Aid



Formerly know as US Wavelength Non-Optimized
Customize a solution to deliver private data over a fully managed, point-to-point
circuit on an advanced optical network.

Things to Know

- The existing contract ID field is being renamed to Pricing ID. This field indicates whether the
 pricing is standard contractual or promotional. It is not specific to promotions. When a
 promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate
 pricing related to promotions.
- An additional value of "New" will be available in the Pricing ID field. Selecting the value of
 "New" enables a quote to be created without an existing contract. Existing contract IDs will
 continue to appear as selections in the Pricing ID drop down as applicable.

Getting Started

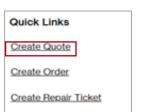
There are **three** ways to create a Quote

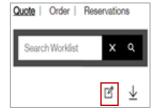
Option 1: From **Shop**

Option 2: From Quick Links

Option 3: From Quote Worklist









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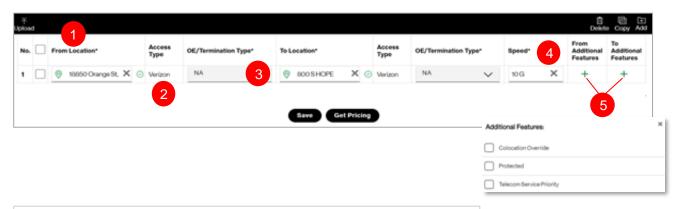
Quote Configuration

- 1. Select Product Name: Wavelength Solutions
- 2. Select Product Offering: Wavelength Service National
- 3. Choose Company Name from the drop down
- 4. Retain or modify **Group Name** if needed (minimum of 4 characters maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)



- Enter the From and To Location(s) in the type ahead field, select the address from the drop down (green check mark indicates the address validation was successful)
- 2. The **From and To Access Type** determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered
- 3. The From and To Termination Type default may be set to NA
- 4. Enter Speed
- 5. Click + to add the From & To Additional Features (if desired)

Click Get Pricing (Submission Message: Your request has been accepted and is currently being processed)



Quote Configuration Functions

Upload-Upload or access Address and Generic templates

Delete-Remove one or more rows

Copy-Copy one or more rows

Add-Add one row at a time



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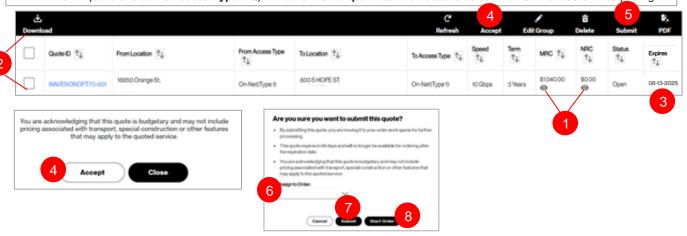
Quote Summary

Review Pricing:

- 1. Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the **checkbox** to select the Price Quote
- Expiration date (Note: Wave quotes are valid for 180 days from the creation date)
- 4. Click **Accept** to acknowledge the budgetary quote
- 5. Click Submit Quote
- Choose the Order Assignee (if desired)
- Click Submit (this action moves the submitted quote to the Order Worklist to be worked on at a later time)
- 8. Click Start Order (this action allows you to immediately begin working on the order)

Please Note:

- Standard pricing will NOT be displayed on every scenario. Some quotes will obtain pricing while others will be displayed with a
 TBD indicator (Please engage the account team on all TBD scenarios).
- When a quote is listed as Access Type NQ, it means it is not qualified and needs to be sent to PCM for customized pricing



- Use **Download** to access the Bulk Address and Generic validation templates
- 2. Click **Refresh** to reload the page
- 3. Choose **Accept** to agree to the Price Quote
- 4. Click **Edit Group** to:
 - Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click **Submit** to process and submit the Quote
- 7. Click PDF to generate a PDF document for one quote at a time

 2 3 4 5 6 7

Quoting Tips

- 1. Wave quotes are valid for 180 days from the creation date
- 2. A quote must be submitted to order for it to be converted to an order
- 3. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 4. In order to generate an additional quote, add a new row to the group and populate the requested information
- 5. Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 6. From the Quote Summary page, the group quote information can be downloaded into a csy file
- 7. You can manually add up to 250 locations