

# Wavelength Service Metro/ National Quote Job Aid



This job aid covers quoting for the following products:

Wavelength Services Solution +, Wavelength Service Metro, and Wavelength Service National

### Things to Know

- The existing contract ID field was renamed to Pricing ID. This field indicates whether the
  pricing is standard contractual or promotional. It is not specific to promotions. When a
  promotion drives the pricing, it will contain the value of the Promo, but it does not just indicate
  pricing related to promotions.
- An additional value of "New" is available in the Pricing ID field. Selecting the value of "New"
  enables a quote to be created without an existing contract. Existing contract IDs will continue
  to appear as selections in the Pricing ID drop down as applicable.

# **Getting Started**

There are three ways to create a Quote

Option 1: From **Shop** 



Option 2: From Quick Links





Option 3: From Quote Worklist



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## **Getting Started**

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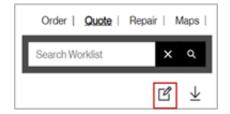
Option 1: From Shop

Option 2: From Quick Links

Option 3: From Quote Worklist

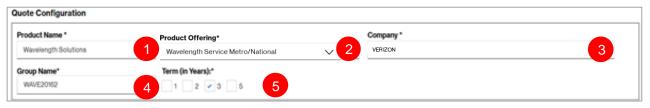




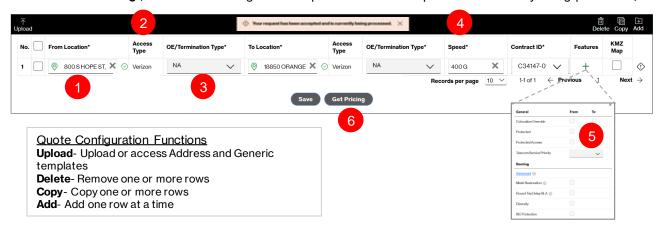


### **Quote Configuration**

- Select Product Name: Wavelength Solutions
- 2. Select Product Offering: Wavelength Services Solution +
- 3. Choose **Company Name** from the drop down
- 4. Retain or modify Group Name if needed (minimum of 4 characters maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)



- 1. Enter the **From and To Location(s)** in the type ahead field, select the address from the drop down (green check mark indicates the address validation was successful)
- 2. The **From and To Access Type** determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered. (Auto populates)
- 3. The **From and To Termination Type** will default to Verizon Provided or Customer Provided (for National Wave if either location is VzB LD POP)
- 4. Enter **Speed** (1G, 10G, 100G, 400G)
- 5. Click + to add the From & To Additional Features (if desired)
- Click Get Pricing (Submission Message: Your request has been accepted and is currently being processed)





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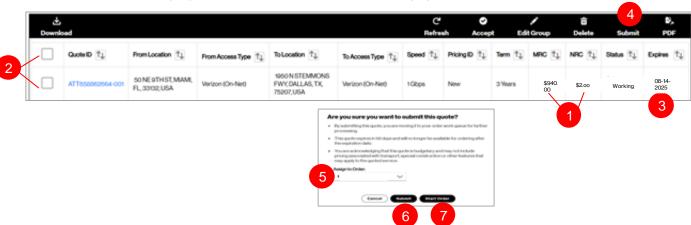
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## **Quote Summary**

#### Review Pricing:

- Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the checkbox to select the Price Quote
- Expiration date (Note: Wave quotes are valid for 180 days from the creation date)
- 4. Click Submit Quote
- 5. Choose the **Order Assignee** (if desired)
- 6. Click **Submit** (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
- 7. Click Start Order (this action allows you to immediately begin working on the order)

Please Note: Standard pricing will NOT be displayed on every scenario. Some quotes will obtain pricing while others will be displayed with a TBD indicator (Please engage the account team on all TBD scenarios).



- 1. Use **Download** to access quote/pricing CSV file
- 2. Click **Refresh** to reload the page
- Choose Accept to agree to the Price Quote, and acknowledge the budgetary quote message
- 4. Click **Edit Group** to:
  - Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click Submit to process and submit the Quote
- 7. Click **PDF** to generate a PDF document for one quote at a time



#### **Quoting Tips**

- Wave quotes are valid for 180 days from the creation date
- 2. A quote must be submitted to order for it to be converted to an order
- 3. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 4. In order to generate an additional quote, add a new row to the group and populate the requested information
- Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 6. From the Quote Summary page, the group quote information can be downloaded into a csv file
- 7. You can manually add up to 250 locations