

## Get expert insight to turbocharge collaboration and customer care.

Join our experts and technology partners at Verizon booth #1219 theater during Enterprise Connect 2019. We'll share knowledge and demonstrate solutions so you're ready to drive your business communications evolution.

### Monday, March 18

- 4:00 PM When Self-Service is Done Right, Everybody Wins  
Cary Cusumano, Customer Experience (CX) Design Partner, Verizon
- 5:00 PM Quantum Leap: 5G Impacts  
Caitlin Clark-Zigmond, Director, Business-to-Business Product Marketing, Verizon Wireless
- 6:00 PM Ready to Mobilize Your Office: Simply. Securely. Reliably.  
Chirak Patel, Principal Architect, Verizon Enterprise Solutions

### Tuesday, March 19

- 1:00 PM Ready to Mobilize Your Office: Simply. Securely. Reliably.  
Eric Koob, Senior Manager, Product Management/Development, Verizon
- 2:00 PM Quantum Leap: 5G Impacts  
Caitlin Clark-Zigmond, Director, Business-to-Business Product Marketing, Verizon Wireless
- 3:00 PM Ready to Mobilize Your Office: Simply. Securely. Reliably.  
Chirak Patel, Principal Architect, Verizon Enterprise Solutions
- 4:00 PM Conversational Marketing  
Peter Tomfohrde, Manager, Product Marketing, Verizon Enterprise Solutions
- 5:00 PM Accelerate Your Unified Communications (UC) Management Experience  
Steve Carter, Senior Manager, Product Management/ Development, Verizon

### Wednesday, March 20

- 1:00 PM Accelerate Your UC Management Experience  
Steve Carter, Senior Manager, Product Management/ Development, Verizon Enterprise Solutions
- 2:00 PM Security at the Speed of Conversation  
Vijay Balasubramaniyan, CEO, Pindrop
- 3:00 PM When Self-Service is Done Right, Everybody Wins  
Cary Cusumano, CX Design Partner, Verizon
- 4:00 PM Artificial Intelligence (AI) – The Customer Experience Journey  
Alex George, Chief Technology Officer, Astute Solutions
- 5:00 PM Ready to Mobilize Your Office: Simply. Securely. Reliably.  
Chirak Patel, Principal Architect, Verizon Enterprise Solutions