Voice Services.

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Voice communications are the core of every agency's daily life and Verizon's portfolio of dependable and feature rich services provide the confidence, scalability, and reliability required to execute daily missions. With a long history of providing voice services to the government, Verizon offers a full range of voice products, from traditional landlines to fully managed VoIP services.

EIS Benefits.

EIS partnership with a proven leader.

- Connectivity that meets evolving needs: Cloud applications, hybrid networks and the Internet of Things require an agile infrastructure with tools that provide IT security and support device management.

- Risk mitigation: Develop resilient operations and risk management plans to support the changing connectivity landscape maintaining network security, services integrity and availability.

- Enhanced workforce productivity: Collaborate seamlessly via voice and video both in and out of the office, while leveraging hosted software platforms.

- Personalized citizen engagement: Agencies can optimize citizen interactions by leveraging real-time data analytics.

Capabilities.

Secure and reliable voice communications solutions.

- Internet Protocol Voice Service: Advanced communications system designed to support a wide variety of agency requirements, including single and multi-site deployments for small, medium and large agencies. Base service provides on-net and off-net calling as well as interworking with CONUS, OCONUS and non-domestic PSTN networks.

- Circuit Switched Voice Services: Verizon helps customers prepare for and implement new technologies – such as Voice over IP (VoIP) or Unified Communications and Collaboration – that can broaden and improve the way business is done.

- Toll-Free Services: Combine basic and advanced features designed to help customers manage their inbound calls more effectively. TFS includes basic inbound toll-free calling, supplemented by advanced feature and call routing capabilities, including intelligent call routing and network-based Interactive Voice Response (IVR).

- Circuit Switched Data Services: As data and multimedia applications expand within the government, requirements for digital connectivity on a dial-up basis increase, particularly with on-demand video conferencing. To support these and other applications, Circuit Switched Data Service (CSDS) provides synchronous, full duplex, totally digital data transmission rates up to DS1, including integral multiples of DS0 data rates.

Why Verizon for federal agencies?

The buzz around federal agencies is digital transformation – everyone knows it must happen to deliver exceptional customer experiences, yet most are uncertain how to do it. These are complex challenges that require next-level solutions and out-of-the-box thinking to solve.

Verizon has the federal experience, the reputation as an industry leader, and the collective mindshare of some of the smartest people in the industry to help you focus on the solutions.

Our integrated solutions on EIS and strong technology provider ecosystem can help your agency drive better customer experiences and better mission outcomes, simply, securely and reliably.

Our proven solutions can help your agency connect people, places and things around the world, so you can focus on safeguarding the American people, our homeland, and our values.

Want to know more?
Visit www.verizonenterprise.com/federal
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