

VerizonFrontline

The advanced network
for first responders
on the front lines



verizon✓

First Responder Benefits Program

Verizon Frontline offers first responders discounts and priority services on personal wireless devices, at no additional cost.

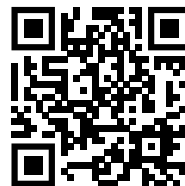
With the First Responder Benefits Program, you get:

- Wireless Priority Service and Mobile Broadband Priority
- Access to discount programs to unlock exclusive offers

We recognize the critical role you play on the front lines in emergencies and crises. Whether you are a part-time, full-time or volunteer first responder, the ability to use your personal device to communicate is paramount to the success and outcome of any mission.

Scan to learn more and register.

[verizon.com/business/solutions/public-sector/
public-safety/programs/first-responder-benefits](https://www.verizon.com/business/solutions/public-sector/public-safety/programs/first-responder-benefits)
Data usage applies for QR/download use.



Voice eligibility CISA:
Call 866.627.2255,
e-mail ecd@cisa.dhs.gov
or visit [cisa.gov/pts](https://www.cisa.gov/pts).

**Mobile Broadband
Priority:**
Eligibility is dependent
on data enrollment
requirements.¹

¹ See backside for data enrollment requirements.

Let's get started.

Verizon account enrollment

To be eligible, you must be the owner of the account to receive first responder discounts and:

- Provide your name, email, mobile number, account number and agency affiliation.
- Identify service being requested: WPS for voice, MBP for data or first responder discounts.
- Provide ID.me enrollment or sign in.
 - You will need this to verify your status as a first responder to protect the integrity of the program.

Agency point of contact (POC) for DHS enrollment

Your agency POC must certify your status with DHS, part of the Cybersecurity and Infrastructure Security Agency (CISA). Enrollment for GETS or WPS is required for applicants regardless of your wireless carrier. This process can take up to two weeks.

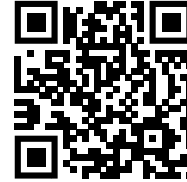
Once you have GETS WPS access you can utilize priority services during an emergency or crisis.

- Establish that you have a cellular connection.
- If service is available, your wireless priority services are always on.
- Once you have established a call, your priority services will be initiated.
- Dial *272 and the number you wish to contact or download the Priority Telecommunication Services (PTS) Dialer app on your phone (supported by Android and iOS platforms).
The app has access to your contacts.
- Be patient! Your call may take longer to connect as it establishes a priority connection.
- Regularly practice making test calls on the PTS Dialer app to familiarize yourself with the process.
- Agency owned accounts can bulk upload access requests for their phones.



CISA Priority Telecommunication Services Training

cisa.gov/topics/emergency-communications/priority-services/priority-telecommunications-services-training-and-videos



Contact us.

For more information
call 877.224.0348.