We build our network structures in hurricane-prone areas to withstand Category 5 winds.

We prearrange fuel deliveries with tankers poised and in position to quickly respond to hard-hit areas if commercial power is lost.

Backup generators, HVAC and fiber rings at cell sites and switching centers keep the network running for you when commercial power is lost.

The Verizon Crisis Response Team (VCRT) at 800.981.9558 works hand in hand with local emergency officials and is available 24/7 to help you stay connected.

We strategically place network assets like Cells on Wheels (COWs), Cells on Light Trucks (COLTs) and other equipment to enhance coverage when natural disasters impair connectivity.

Technology built right for first responders

Verizon gives your agency reliable communications with platform intelligence that puts your response needs first, helping ensure you stay connected when it matters most. And our continuing technology innovation helps keep your agency ready—today and tomorrow.

We continue to invest in our award-winning network to make sure your communications work when you need them.

You're ready to respond, and so are we.

Learn more:
Find more details about our commitment to first responders by visiting verizon.com/frontline

We're here when you need us.

Reliable communications are key.

The VCRT supported agencies nationwide with over 6,000 devices in 2020.

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