We build our network structures in hurricane-prone areas to withstand Category 5 winds.

We prearrange fuel deliveries with tankers poised and in position to quickly respond to hard-hit areas if commercial power is lost.

Backup generators, HVAC and fiber rings at cell sites and switching centers keep the network running for you when commercial power is lost.

The Verizon Response Team at 800.981.9558 works hand in hand with local emergency officials and is available 24/7 to help you stay connected.

We strategically place network assets like Cells on Wheels (COWs), Cells on Light Trucks (COLTs) and other equipment to enhance coverage when natural disasters impair connectivity.

Technology built right for first responders
Verizon gives your agency reliable communications with platform intelligence that puts your response needs first, helping ensure you stay connected when it matters most. And our continuing technology innovation helps keep your agency ready—today and tomorrow.

The Verizon Response Team at 800.981.9558 works hand in hand with local emergency officials and is available 24/7 to help you stay connected.

Our 4G LTE covers 327 million people, more than 99% of the U.S. population, and reaches over 2.68 million square miles.

Reliable communications are key.
We continue to invest in our award-winning network to make sure your communications work when you need them.

You're ready to respond, and so are we.
You're where we need you.

Learn more:
Find more details about our commitment to first responders by visiting verizon.com/frontline

The Verizon Response Team deployed for 9,000+ people in over 700 communities across the country in 2021.

1 Based on quarterly third-party market share data Q3 2021.
2 5G Ultra Wideband available in select areas.
3 Most reliable 5G network based on more first place rankings in RootMetrics’ 5G data reliability assessments of 125 metro areas, excluding C-band. Your experiences may vary. RootMetrics rankings are not an endorsement of Verizon.
4 Customer is required to buy from an approved government contract.
5 Based on 9.15.2019 U.S. Census population data.
6 Verizon Wireless received the lowest rate of reported problems in the J.D. Power 2022 U.S. Wireless Network Quality Study (tied in the Southwest) of customers’ perceptions of network performance with wireless carriers. Visit jdpower.com/awards.

Network details & coverage maps at vzw.com. © 2022 Verizon. VZINF0220122