

Telehealth in the Post-Pandemic World

Today, more than 8 out of 10 U.S. hospital/health system clinicians, IT and business leaders say ease of telehealth usage is a top driver in producing good patient care outcomes. Yet, according to new HIMSS Market Intelligence research, 1/3 of all survey respondents report existing telehealth options are too difficult for patients to use.

What healthcare leaders see now and in telehealth's post-pandemic future:

Today



Hospital/health system leaders in executive and administrative roles are more likely to view ease of telehealth usage as a driver of better patient outcomes

LEADERS

90%

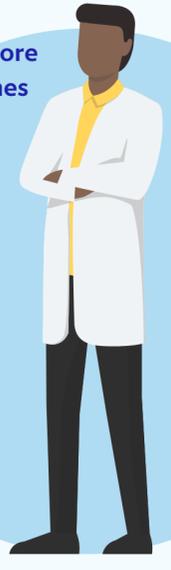
CLINICIANS

80%

HALF of leaders report current telehealth technology is too difficult for patients to use

58%

13%



Post-pandemic

Telehealth investments expected to grow



81% of decision-makers expect their telehealth video conferencing budgets to increase in the next two to three years, moving up by a **36%** average

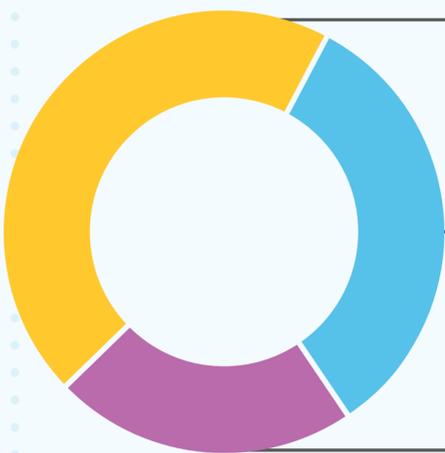
Majority of telehealth usage expected for sick or needs-based care

65% expected for sick or needs-based care

35% expected for annual or routine checkups



Generalist providers are expected to use telehealth more than specialists



45% of telehealth visits to be with a generalist



33% with a specialist



22% with allied health professionals such as an occupational or physical therapist

As providers consider their next telehealth solution, they want these functionalities



80% easy-to-use



61% works across a wide variety of patient and provider devices



57% telehealth video conferencing integration with current workflows and interfaces, such as EHRs

Drive better patient outcomes with a secure, easy-to-use telehealth experience. Visit [BlueJeans by Verizon](https://www.bluejeans.com).



About BlueJeans by Verizon

BlueJeans by Verizon offers a HIPAA-ready, mobile-friendly telehealth platform that is easy to use for clinicians and patients. Thousands of telehealth encounters are conducted by providers every day on BlueJeans' secure platform, extending the reach of care and helping drive better patient outcomes. For more information, visit www.bluejeans.com/use-cases/telehealth.

*HIMSS Market Intelligence research report: Future of Telehealth: Post-Pandemic Expectations. November 2020. The survey was conducted among 103 qualified respondents who are clinicians or have a telehealth decision-making role and work in healthcare leadership, administration or IT/tech at U.S. hospitals and health systems. BlueJeans by Verizon was not identified as the survey sponsor.