

# Win every workday with simplified collaboration.

Team-One



Solution brief

**Teams are supposed to work together to produce better business results, so a flexible, collaborative environment is critical to a team's success. But to work well together—especially with many teammates working remotely and on the go—employees need to stay virtually connected and share common tools.**

Team-One available at Verizon can help your employees work more productively together to get business done. The collaboration app combines integrated communications, file sharing and project management tools into one platform to simplify teamwork.

## **Streamline how your employees communicate and collaborate.**

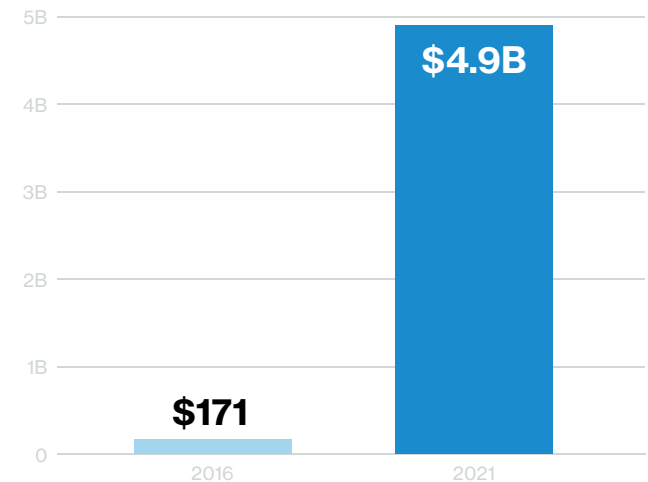
It can be tough to keep business moving smoothly if employees talk with each other sporadically and spend countless hours sorting through emails and files—all while taking one conference call after another. Some might say these scenarios are standard business practice. But if they add up to lost time, substandard collaboration and fragmented communications, then the net result could be poor productivity across your workforce.

The Team-One app fits prominently into a fast-growing market of workstream collaboration (WSC) solutions<sup>1</sup> designed to improve team coordination, performance, communications and productivity.

By creating a shared, conversational, virtual workspace, our WSC solution helps teams save time and initiate, organize and complete work together. Give your employees access to everything they need to do their jobs on one platform from any device.

Our all-in-one team collaboration app can help everyone:

- Fully collaborate with each other, customers and partners.
- Use and manage fewer communications tools and apps.
- Stay on the same page by easily integrating popular business apps.
- Access valuable business data quickly with logical workflows.
- Manage projects, share files and communicate with ease.



The WSC market is expected to grow from \$171M (2016) to \$4.9B (2021)—a compound annual growth rate of 96%.<sup>1</sup>

Create a shared virtual workspace to help teams save time and initiate, organize and complete work together.

**Help everyone in your organization really connect with each other.**

Every day, your employees typically juggle a variety of communication tools, including chat, instant messenger, email and phones for audio and video conferencing. When everything's all said and done, they can struggle to string together each conversation, task, file or note into cohesive communication threads for immediate reference and follow-up.

This is where the Team-One app shines. It helps your employees connect and share chats, files, calls, tasks, notes, emails, projects and more into the same mobile-friendly platform. The app features off-the-shelf integration with over 50 popular apps like Salesforce and Google Drive™. If you use unique business software, the app also has out-of-the-box connectors, representational state transfer (REST) application programming interfaces (APIs) and API widgets to make connecting easy.

Your employees won't have to worry about being out of sync with any of their projects, virtually anywhere they work on any device. They can message and coordinate projects in personal, one-to-one workspaces or invite other team members, customers and partners to join the workspace and collaborate.

**How it works**

The Team-One app creates unified communication with:

- **Business chat**—Incorporate one-on-one private conversations or conversations with a group. Its search feature helps you easily find conversations. And Sync allows you to access all conversations across all your devices.
- **Persistent workspaces**—Easily access all of your information in one place. Files have persistent life so they

won't disappear after a deadline. Permission controls help you manage access and invite external collaborators.

- **Live meetings**—Instantly video conference with workspace members and easily share screens.
- **File sharing**—Use the drag-and-drop platform to share files or embed a document, photo, video or audio to a note or task so you can easily track references. With comment or follow-a-file features, you can immediately receive notice when others chime in.
- **Contextual intelligence**—Display the information and content you have in common with your coworker in every one-to-one conversation for quick collaboration.
- **APIs, bots and integration**—Communicate with your team across any device at any time. Easily integrate with more than 50 other apps. Anything you or your teammates create or share is kept in sync across all your devices.
- **Task management**—Easily create, assign and track tasks. Create a new task by forwarding an email into the app. Then, assign due dates that sync with your calendar.

**Communication tracking:  
A software developer builds a collaborative environment across borders.**

**Challenge**

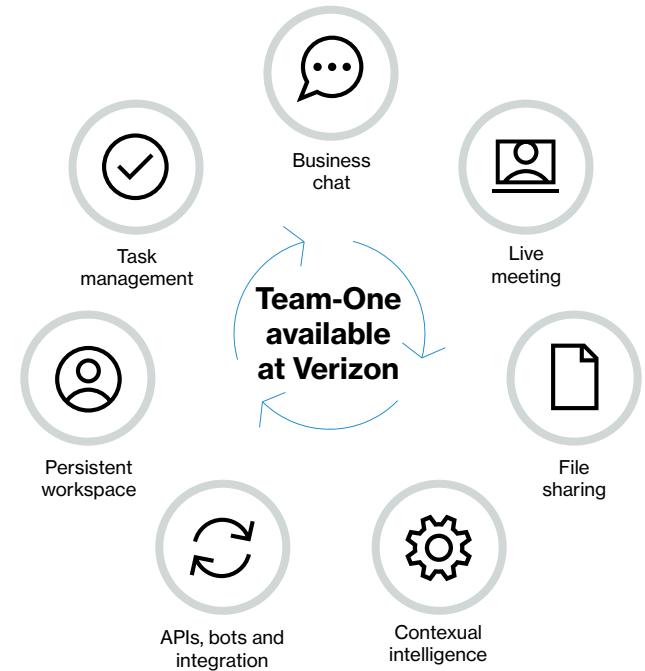
A financial software company's international development team was in the middle of adding new business rules and legal requirements to their project. But the product manager had trouble tracking all of the added input and requirements, while keeping project tasks on schedule.

**Solution**

The Team-One app allowed the manager and all of her remote team members to create a common workspace, where they talked and shared files. The app helped the manager easily contact team members for a chat, call or video conference at a moment's notice.

**Result**

The integrated communications features of the app helped the manager easily see all product information in one place



Team-One

without searching through individual emails and files. Improved communication tracking helped the team complete projects and move onto testing in record time.

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**Instant meeting:  
An ad agency creates a high-profile,  
interactive campaign.**

**Challenge**  
The agency's client wanted a dynamic campaign with integrated social media elements. Because of the near-instant interactivity of social media, the account team needed a way to quickly meet and nail down messaging strategy.

**Solution**  
The Team-One app quickly improved communications and collaboration during the campaign. As new social media opportunities emerged, team members initiated an instant video conference with other teammates to collaborate on their next step.

**Results**  
The instant meeting feature of the app proved to be the difference in the success of the campaign. By meeting immediately as needed, the team seized opportunities that they otherwise could've lost. The client was impressed with the success of the campaign and its customers appreciated the quick responses.

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**File sharing:  
A national civil-engineering firm gets  
on the road to better collaboration.**

**Challenge**  
While the engineering firm was designing a new interstate extension, it decided to add talent from other states so it could deliver design sections sooner. But giving everyone access to the latest versions and tracking comments for pieces of the overall design was getting too complicated.

**Solution**  
The Team-One app features contextual intelligence, which helped make all of the design team's files and communications shareable at any time with every teammate. Files were also visible during one-on-one chats and the team's virtual meetings. This helped them track and collaborate as the project moved along.

**Results**  
The Team-One app improved how the firm managed files across their remote offices during the project. This made the design team more agile so they could quickly respond to design changes. Designers easily located and shared files with engineers, which expedited approvals. Better collaboration helped the team efficiently deliver their design documents, giving the firm a better ROI by reducing the project's budget.

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**Why Verizon**  
Our expertise in improving workforce productivity with unified collaboration solutions can help you create more responsive and successful teams. With Team-One running on our next-gen network, you'll get more coverage, fast speeds and reliable connections, so your employees can work better together to deliver your business. Our 4G LTE network was rated number one in overall network performance for the seventh consecutive testing period among the four national wireless companies in the United States by RootMetrics in its National RootScore® Report.<sup>2</sup>

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**Learn more:**  
Contact your business specialist to learn more about how Team-One can make collaboration work for your workforce. Visit [enterprise.verizon.com/contact-us](http://enterprise.verizon.com/contact-us).

1. "Forecast Snapshot: Workstream Collaboration, Worldwide 2017," Gartner, April 2017.  
2. Rankings based on the RootMetrics® U.S. National RootScore Report. Tested with best commercially available smartphones on four national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of Verizon. Visit [www.rootmetrics.com](http://www.rootmetrics.com) for more details.  
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