

You have a choice in your team's network

That's why we built Verizon Frontline, the advanced network and for first responders on the front lines

When it comes to emergency or disaster situations, sending and receiving communications can be the difference between life and death.

Which is why for years, public safety agencies and those who work on the front line have depended on the Verizon network.

Verizon is America's #1 network choice in public safety.¹ Our network works to help ensure that the voice and data messages you need most are reliably delivered. An intelligent platform that's built right recognizes and prioritizes first responders on the front lines—not just anyone—to help ensure that your communications get the priority and preemption you need.

Work confidently.

Our intelligent platform offers priority access and preemption capabilities at no additional monthly cost.² These services add an extra layer of assurance that your public safety communications will continue to operate and keep you connected during the rare instances of increased network congestion resulting from emergencies. So whether you're dealing with a predictable workload or an unexpected emergency, you know you can rely on us to deliver a superior network experience.

What is Wireless Preemption?

Verizon uses preemption during peak demand and emergency situations to automatically and temporarily reallocate network resources to designated users so they can stay connected during emergencies. In those rare times when the network is fully utilized, preemption automatically activates to provide these personnel prioritized access to the network.³ It helps ensure our public safety customers can continue to communicate with each other and do their jobs, even in times of high network use.

Who is eligible for preemption?

Your Verizon account representative will guide you through enrollment,⁴ after which you will need to go through a qualifying and conditioning process. Once qualified, and upon completion of an initial provisioning process, preemption will activate as needed, giving you an additional communications safeguard.²

Why Verizon Frontline?

When lives are at stake, those on the front lines need to be able to rely on a network that makes a real difference. They need to be able to communicate. That's why we created Verizon Frontline, the advanced network for first responders. Verizon Frontline recognizes and prioritizes first responders on the front lines—not just anyone—helping them get the data and network resources they need, when it matters most.

Learn more

When it comes to your team's communications, you are not locked into one provider. You have a choice. Your team is relying on you to choose the #1 network choice in public safety.¹ And that's Verizon.

For more information on our priority and preemption services, contact your Verizon Account Manager or visit verizon.com/frontline.

1. Based on quarterly third-party wireless voice market share data, Q4 2024.

2. Available to eligible government-liable subscribers only and subject to the terms, provisions and conditions of Verizon-approved government contracting vehicles.

3. 911 calls are never preempted.

4. Verizon cannot assist with the government enrollment process. For WPS, you will need to enroll with DHS. See how to enroll in priority telecommunications: cisa.gov/topics/emergency-communications/priority-services/how-to-enroll.