

Simple, reliable, secure communications: Ready for anything.

Solution brief

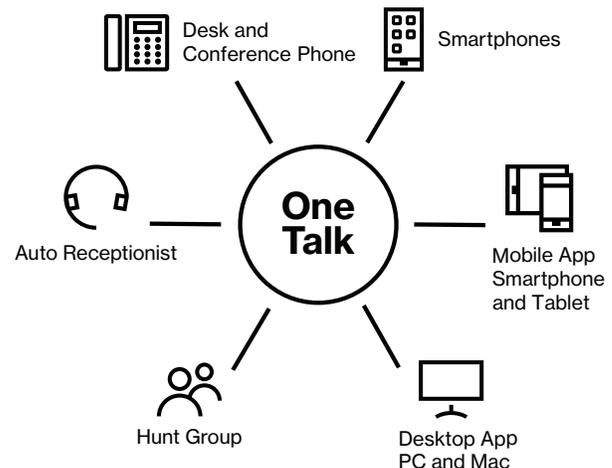
One TalkSM for the public sector

Constant communication isn't optional for the public sector. It's vital for fostering collaboration among your team, responding quickly to the needs of citizens—and achieving your mission. Diverse state and local agencies and educational institutions of all sizes need simple, flexible and reliable communication. That's why they rely on Verizon One Talk, a mobile-first communications solution that makes it easy to call, connect and collaborate, while being flexible enough for reliable legacy system replacement. One Talk brings together the people who matter most—your team, other agencies, and the citizens you serve.

With unlimited nationwide calling at a predictable monthly price, One Talk has all the features your agency or department needs to get up and running in minutes. One Talk makes it fast and easy to connect and coordinate multiple devices, including desk phones and most commonly used mobile phones. Choose from a wide range of advanced but easy-to-use capabilities that let you tailor your solution to meet your specific needs now, while future-proofing as well. Support remote workers. Connect teachers and students. Engage with the community. Stand up a crisis response operation quickly. Enable telehealth services. It's all fast and easy with One Talk.

Empower your mobile team.

Public sector organizations have quickly adopted new ways of working in response to the global pandemic. More people are working and learning remotely. Agencies and departments are decentralized. With One Talk, you can keep in-office, remote and mobile staff connected and coordinated—whether you're implementing remote learning, coordinating agency staff in the field, or setting up a command center during an emergency. Empower your people with extension dialing, voicemail-to-email and much more.



Inspire agency teamwork and collaboration.

Conference room meetings, hallway conversations and other traditional ways of collaborating are on hold, for now. One Talk helps remote workers collaborate with 6-way conference calling, video calling and other sophisticated, easy-to-use capabilities. Additionally, the One Talk solution integrates seamlessly with other Verizon collaboration solutions like BlueJeans. And it helps to deliver savings by eliminating the need for desk phones and licenses for employees who aren't using them.

Connect with citizens when they need you the most.

Local and state governments and agencies need to quickly address citizen questions and needs. One Talk can elevate your responsiveness and deliver an exceptional customer experience by connecting callers to the people they need with features like Auto Receptionist and Hunt Group. These features and more help make the caller experience pleasant and productive for every citizen—and help provide critical information, updates and services.



Simplify your infrastructure, billing and administration.

One Talk can simplify your communications by serving as a consistent, cost-effective solution for smaller locations and mobile employees. While it can complement your existing phone systems on an interim basis, adding new capabilities and options that help ensure continuity of operations, One Talk is scalable as a complete, cloud-based VOIP solution as well. One Talk helps you quickly deploy, configure and administer your solution. One Talk is easy to manage. You can quickly set up users, customize call handling and features, and manage your lines on personal devices from an easy-to-use cloud-based portal. And One Talk is available nationwide, so you have one vendor, one bill and a consistent user experience.



How are public sector organizations using One Talk?

Flexibility is one of the great strengths of One Talk, which brings advanced, mobile-first communication to a wide range of users, from public schools to first responders. Here are some of the ways that One Talk can help your agency.

Empower remote workers.

One Talk lets agency staff and others work from traditional offices, their home, remote locations, or on the go. One Talk's advanced but intuitive capabilities make it easy to call, collaborate and connect wherever work takes you.

Bring more communication to education.

Education is evolving to encompass classroom learning, remote learning, hybrid models and more. School districts and higher education institutions use One Talk to stay connected wherever they are. It can help keep key administrative personnel informed and engaged, speeding decision-making. And it can give teachers a convenient, reliable way to communicate with each other, students, and parents.

Engage with the community.

Serving a community means staying in touch with constituents. One Talk helps public sector agencies be more available and responsive, whether they're located in an office, working remotely, or on the move. For example, municipalities can use One Talk to provide ongoing updates on health crises, such as COVID-19, keeping citizens informed of ever-changing situations, even if agency staffers are working remotely.

Establish crisis communications – quickly.

Agencies that provide emergency response services rely on One Talk to deploy robust, reliable communications quickly during hurricanes, fires, public health crises, power outages – anytime when minutes matter. With One Talk, they can set up advanced communications at temporary and remote sites, establish citizen hotlines and stay connected with residents in affected areas.

Enable telehealth and encourage public health.

Public health responders need access to telehealth technologies and collaboration tools to communicate and collaborate with co-workers and other medical professionals, as well as patients. With One Talk, they get flexible communication capabilities that help enable virtual care – and that can respond quickly to changing work environments.

One Talk and BlueJeans: Right for the public sector

BlueJeans Meetings adds powerful collaboration capabilities to your Verizon One Talk solution. With BlueJeans Meetings, you can include up to 75 people in a single meeting with high-quality audio, video and web conferencing. Like One Talk, BlueJeans Meetings is easy to implement and use – and rich with great features. When meetings matter, One Talk and BlueJeans are the right combination.

The right choice for a wide range of agencies and institutions.

One Talk from Verizon can help you communicate, collaborate – and achieve your mission. Stay flexible. Be ready for the future. Get the performance, reliability and security of the Verizon network. Contact your Verizon Government Account Manager to find out more about how One Talk makes it all happen, quickly and easily.

Connect with a Verizon specialist.