

Build a foundation for the future of retail

Partner with Verizon Managed Network Services to support artificial intelligence (AI) and in-store innovation.



Key takeaways

- Managed Network Services helps streamline network management and rein in complexity.
- Automated network operations can help resolve store connectivity issues quickly.
- A single point of accountability centralizes management of your in-store technologies.

Taking inventory on retail connectivity

Retail store innovation is putting added strain on networks. Self-checkout lanes, smart shelf labels and sensors, hand-held devices, guest Wi-Fi, and AI are proliferating – and that's making network operations increasingly complex.

With fragmented tools and vendors and the pressure to minimize downtime, IT departments have their work cut out for them. Verizon Managed Network Services can help.

Priming your network for in-store innovation

Managed Network Services can help rein in the complexity and pave the way for continuing in-store advancements. We bring enterprise-grade service, AI-driven intelligence and network expertise to help:



Minimize downtime

Help keep point-of-sale (POS) systems running while accommodating new devices and systems.



Help drive innovation

Support heavy in-store Internet of Things (IoT) loads with our managed wireless local area network (WLAN) service.



Fill connectivity gaps

Give associates the coverage they need for mobile inventory and other hand-held devices.



Simplify operations

Integrate network tools and vendors with one point of accountability.

Intelligent insights for smarter retail

As you work to keep smart sensors connected and checkout lines moving, your stores can't afford downtime. Managed Network Services can help you take a proactive approach to network operations with deep visibility into network and application performance. Our predictive AI for IT operations (AIOps) tools analyze live network traffic in stores to help identify and head off potential bottlenecks.



Predictive analysis

Help anticipate potential issues before they can become incidents.



Smarter insights

AI models trained on your network data give you predictive and enhanced visibility.

Automation to help keep stores humming

Connectivity issues at local stores keep your IT team busy – and there's no time to waste when POS systems or hand-held inventory scanners go offline. With automation and accountability, our response times are typically measured in minutes instead of hours.



Automation and change management

Gain faster standard change management and automated ticket processing.



Network and device discovery

Automated discovery helps allow us to act fast when there's an issue.

Integration that works for your team

Deploying devices such as computer vision cameras to your store operations can add another layer of complexity to your network. Keep things simple with one vendor that integrates with the tools and platforms you already use. Managed Network Services is built to support your way of working – so you can rely on a familiar interface and better consistency in the data.



Centralized management

Prioritize POS processing to keep transactions fast and smooth with Managed SD WAN Quality of Service (QoS) capabilities.



Tool integration

Continue using existing tool sets to avoid multiple portals and manual data entry.



Business dashboards

Monitor network performance with visibility that keeps your team informed.

Why Verizon?

When you partner with Verizon, you get the expertise, accountability and scale to help drive retail innovation, with a network foundation that powers you forward.



Proven expertise

Verizon has been recognized as a Leader in the Gartner® Magic Quadrant™ for Global WAN Services¹ for the past two decades.

Take the next step

Ready for a network foundation that can help move your retail operations forward? Get your in-store network readiness assessment today.

Reach out to your Verizon Business Account Representative or visit verizon.com/mns to get started.

1. "Magic Quadrant for Global WAN Services," Gartner, Mar 16, 2026. <https://www.gartner.com/doc/reprints?id=1-2N2086F5&ct=260326&st=sb>

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