



## **Challenges**

All across the country, busy police departments routinely field hundreds of calls every day reporting common crimes in progress. Maintaining public safety and catching the perpetrators of these crimes requires officers to act quickly and to be properly informed about the situation. When dispatchers lack the tools to quickly gather, analyze and associate critical information, it can drastically reduce officers' ability to speedily assess and address the situation. And for departments with limited IT staff and even more limited budgets, upgrading IT infrastructure and solutions isn't always an option.



## **Benefits**

With live monitoring and historical trend information, officers can be better prepared to respond to crime scenes quickly, and feel empowered to make informed decisions as situations change. Improving response times can increase the likelihood of catching perpetrators or finding evidence. And since Real Time Response System is a hosted and managed solution, it makes implementation at any location easy and won't put undue strain on a department's budget and resources.



## **Solution**

Real Time Response System is a decision-support solution that correlates data from multiple sources—such as computer-aided dispatch (CAD), record management systems (RMS), geographic information systems (GIS), live video feeds and more—to provide a near real-time view of a city. Instead of making dispatchers and investigators manually review paper logs, search databases, access multiple systems or contact other agencies for information, Real Time Response System compiles and analyzes it all in near real time. And it presents it all in a way that's easy to understand.

