

A state rolls out enhanced connectivity and efficiency

See how this state evolved their connectivity solutions post-pandemic to drive efficiency and simplicity.



Challenge

- Virtual private network (VPN) connectivity issues due to concentrator limitations
- Rapid battery drain on their smartphones from always tethering to their state-issued laptops
- Recognition of the importance of purchasing SIM-enabled devices from the start—highlighted during the COVID-19 pandemic

Solution

- Verizon implemented a Mobile Private Network solution coupled with HP cellular-connected laptops that leveraged SIM-based authentication for private network connectivity.
- The solution provided a robust and reliable connectivity infrastructure that seamlessly integrated into the domain. This eliminated the need for passwords and individual user logins, while also providing enhanced security features.

Benefits

- **Improved connectivity and productivity:** The elimination of VPN management and licensing issues ensured that field workers were always connected, leading to increased productivity.
- **Enhanced security:** Managed print and file access provided an additional layer of security, safeguarding sensitive data.
- **Geolocation awareness:** Device geolocation features enabled the customer to track field workers' locations, improving productivity awareness.
- **Simplified troubleshooting:** Ease of application troubleshooting, compared to unreliable home Wi-Fi connections, streamlined support processes and minimized downtime.