

Congrats on your new Verizon device. Let's get started.



New line?

Turn on your device and follow the on-screen instructions to activate your phone and use your Verizon service.



Power on your device



Connect to Wi-Fi



Follow on-screen instructions to activate



Upgrading your device?

Please follow these steps carefully to avoid service disruption.



If you are activating the device on behalf of a team member, please alert them before you start



1. Ensure you have both the old and new devices with you

2. Turn on your new device and follow the activation instructions

3. Verizon will send a secure link or code to your old device, which you will need in order to complete activation of your new device



Congratulations. Your device is now active.



In the unlikely event your activation does not complete, reset your network service*.

Call us at 1-877-807-4646 if you need any help to activate your device. To secure your account, a company Admin will need to be available for the phone call.



Verizon Business Complete

Verizon Business Complete includes access to 24/7 technical support. Call 888-655-7443 from your activated Verizon Business Complete phone to get started.

* If you complete activation instructions and your phone is not showing service, follow these instructions to reset network service

- For iPhone, go to Settings → Cellular → Add eSIM

- For Samsung, go to Settings → Connection → SIM Manager → Add eSIM