

Effective October 1, 2017

MCI Communications Services, Inc. d/b/a Verizon Business Services  
Arkansas Interexchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 contains certain products pertaining to enterprise business customers (i.e., non-mass markets) previously described in Arkansas Interexchange Services Tariff Nos. 1 and 2 of MCI Communications Services, Inc. d/b/a Verizon Business Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff Nos. 1 and 2 have been retained. Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff Nos. 1 and 2 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 1. The materials in Subsection B were previously in Tariff No. 2. Also, the term "tariff" as used in this document, refers to this Catalog Schedule, unless context indicates otherwise.

All of the non-current services are subject to the same terms and conditions applicable to the other interexchange services as set forth in the Guide.

Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

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**CHANGE SHEET**

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

**Revisions to Catalog Schedule No. 1, Effective 10/1/17:**

**Subsection A – Material previously in Company Tariff No. 1, Section C**

- **Removal of Dedicated Leased Line Service from the catalog. There are no customers on the service and the service is no longer available.**

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XIII. GRANDFATHERED SERVICES:

Subsection A – Material previously in Company Tariff No. 1, Section C.

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

3. METERED USE SERVICE (Cont'd)

.05 Option D (MCI Prism I)

Option D is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities between the customer's premises and MCI's terminal location and allowing the termination of calls via a combination of MCI -provided Interexchange facilities and local business telephone lines. Prism I has one pricing Range from each originating area code with total coverage on every line. This Range, as determined for each originating and terminating area code are shown in Table IV. All Option D calls are subject to a one minute average connect time (i.e. total monthly minutes of use divided by total monthly calls must equal at least one minute). All Option D calls are rounded to the next higher 6-second increment.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.051 Access Options

.0511 Local Access Components

.05111 T-1 Digital Access

This form of access is also available as an option to provide customer access to Terrestrial Digital (TDS-1.5) and Analog Dedicated Leased Line Services (Section C-2).

T-1 Digital Access is a high capacity digital local access arrangement which relies on T-1 transmission technology provided by the local telephone company and which may be used to connect customers' premises to MCI terminals to provide customer access to MCI Prism I Service.

The monthly and installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff as of February 6, 1987.

The Special Access Surcharge\* for MCI Prism I is \$36.25 per month per voice grade equivalent channel, for all originating locations.

\* The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification.

.051111 Access Coordination (per Local Access Channel) - Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

<u>Monthly</u>	<u>Installation</u>
\$9.60	\$135.00

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.05112 Analog Local Access

.051121 Local Access Channel - Monthly and installation charges for each Local Access Channel will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff as of February 6, 1987.

.051122 Access Coordination (per Local Access Channel) - Charges apply if MCI orders the Local Access Channel or if the customer requests MCI coordination.

<u>Monthly</u>	<u>Installation</u>
\$9.60	\$135.00

.051123 The Special Access Surcharge\* for MCI Prism I is \$36.25 per month per line, for all originating locations.

\* The Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certification.

.051124 Signaling (per Local Access Channel) (If MCI incurs an installation charge, it will be passed on to the customer.)

<u>Monthly</u>
\$26.70

.0512 Central Office Components

.05121 T-1 Digital Access

.051211 Central Office Connection (COC) (per connection)

<u>Monthly</u>	<u>Installation</u>
\$62.00	\$279.00

.051212 Office Options (per COC) - Monthly and installation charges will be calculated on an individual case basis in accordance with the charges set forth in the relevant Local Exchange Carrier's tariff.

M24 Multiplex - To demultiplex a circuit into 24 channels.

M44 Multiplex - To demultiplex a circuit into two 1.544 mbps channels.

.05122 Analog Access

.051221 Central Office Connection (COC) - Charge is the same whether MCI -provided or customer-provided (per connection).

<u>Monthly</u>	<u>Installation</u>
\$16.50	\$120.00

.0513 CPE Components

If T-1 Digital Access is used, charges for CPE are those shown in Section C-2.024 for Terrestrial Digital Service.

Customers may provide their own local access facilities for MCI Prism I.

.052 Service Charge: \$25/month per Prism I invoice

.053 Usage Charges: Usage charges are based on time of day and distance-sensitive Ranges between the originating city and terminating area code.

.0531 Time of Day Rate Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
0.333	BUSINESS DAY					[Hatched]	[Hatched]
TO							
0.708	EVENING					[Hatched]	[Hatched]
TO							
0.958	NIGHT & WEEKEND					[Hatched]	EVE-NING
TO							
0.333	[Hatched]	[Hatched]	[Hatched]	[Hatched]	[Hatched]	[Hatched]	[Hatched]

.0532 Ranges

The usage charges are based on one Range, which corresponds to the mileage below.

<u>Range</u>	<u>Mileage</u>
1	1-292

The distance to be used in determining the appropriate Range for each call is the distance between each Option D originating city and the major metropolitan area in every terminating area code. Once this distance has been applied to the above mileage bands and the corresponding Range has been determined, that range is used for all locations within that terminating area code. See Part A of Table V for the Range to be used from each originating city to each terminating area code.

.0533 Per Minute Usage Charges

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
1	\$.1190	\$.1190	\$.1190

.054 Directory Assistance

An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.055 Switched 56 Kbps Service

Switched 56 kbps Service offers a dial-up service for transmitting data at a speed of 56 kbps. Customers who subscribe to this service will not be charged the Prism I monthly service fee. Switched 56 kbps Service will require that a separate account number be established for each 56 kbps line. Customer access is available using either T-1 Digital Access or DDS local loops (See

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Section C-2.0231 for DDS access charges) at Switched 56 kbps Service locations. A minimum monthly usage of \$50 will apply to each 56 kbps line. Switched 56 kbps calls will be charged the rates specified in Section C-3.0533. Calls may terminate to all locations within the state of Arkansas. The service is available from all locations listed in Table I, Part B.

.056 Optional Features

- .0561 Accounting Codes (2-Digit)                      \$15/99 Codes  
 From 1 to 99 codes per customer per originating location. Charges for accounting codes will not be prorated.
- .0562 Call Records on Magnetic Tape                      \$100/Account

.057 Non-Recurring Charges

	<u>Per Circuit/or T-1 Channel</u> **	<u>Per Order</u>
.0571 Installation		\$50
.0572 Expedite	-0-	\$600
.0573 Cancellation of Order	\$130	-0-
.0574 Service Conversion	-0-	\$50
.0575 Physical Change	\$100	\$50
.0576 Administrative Change	-0-	\$20
.0577 Other Non-Recurring Charges		

.05771 Set-up Charges:

Call Records on Magnetic Tape      \$75/Account

\*\* These charges will be based on the type of Local Access used and can be found on the appropriate pages herein.

.058 Service Availability

Option D is available as follows:

- A. T-1 Digital Access for Prism I is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B.
- B. Analog Local Access for Prism I is available in the MCI Metropolitan Area Terminal Locations set forth in Section C-7, Table I, Part A.
- C. Prism I customers can terminate calls to all cities within the State of Arkansas.

The Non-Recurring Charge for a Service Conversion will not apply to conversions to Option D, involving current CCSA Service customers.

.09 Option H (MCI 800 Service)

MCI 800 Service is an inward WATS service which permits intrastate calls to a customer's station in one location from stations in diverse geographical service areas, and in which the MCI 800 customer is billed

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for the calls rather than the call originators. 800 Service has one pricing Range for each terminating area code, with total intrastate coverage on every line. Range designation, determined by originating and terminating area code, is shown in Section C-7, Table IV, Part D.

MCI may require that a customer provide calling pattern information necessary for MCI to evaluate whether it anticipates network blockage, and MCI reserves the right to suspend installation of service until adequate facilities are available to meet such traffic. All Option H calls are rounded to the next higher 6-second increment. All Option H calls will be subject to an 18-second minimum initial period and additional 6-second increments. A call begins when call termination is received by or passes through customer premises equipment. It is the customer's responsibility to pass appropriate answer supervision back to the MCI point of connection.

Unless otherwise indicated herein, the terms "MCI 800 Service," "888 Service," and/or "Toll Free Service"; and the terms "800 number," "888 number," and/or "Toll Free number" can be used interchangeably when used throughout this tariff.

For rules regarding the reservation of MCI 800 Service telephone numbers, refer to Section B-18.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.091 Terminating Access Line Charges: An MCI 800 customer must choose between Switched WATS, Dedicated Access, and Business Line for all lines for each 800 Service terminating service group.

.0911 Switched WATS Termination

	<u>Monthly</u>	<u>Non-Recurring</u>
per line	\$35.00	\$150.00

.0912 Dedicated Termination

.09121 Analog Access - Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211.

.09122 T-1 Digital Access - Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0221.

.09123 At the customer's request and where feasible, MCI may permit the customer to obtain other forms of access to the customer's 800 Service terminating location, or MCI may procure other forms of access to such location. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges for any interface equipment associated with such access that is provided by MCI shall be calculated on an individual case basis. If MCI procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

In addition to such individual case basis charges, MCI shall assess charges for the following:

Analog or T-1 Digital Access Coordination, if requested by the customer (see Sections C-2.02112, and C-2.02213, respectively).

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Analog or T-1 Digital MCI Central Office Connection (see Sections C-2.02121 and C-2.02221, respectively).

T-1 Digital Central Office Options (see Section C-2.02222).

.0913 Special Access Surcharge\* - Applicable for both Switched and Dedicated Terminating Access for MCI 800 Service.

\* The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined in Section A, Page 6 of this Tariff).

.09131 Switched WATS Termination

	<u>Monthly</u>	<u>Non-Recurring</u>
per line	\$36.25	N/A

.09132 Dedicated Termination: The monthly charge for Special Access Surcharge for each voice grade equivalent channel is shown in Section C-2.021133 (No non-recurring charges apply).

.092 Usage Charges: Usage charges are determined by such variables as time of day at each terminating location, terminating access type and distance-sensitive Ranges associated with the area code of the MCI terminal location to which the customer is connected and each originating area code.

a) Time of Day Discount Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
0.333 TO	BUSINESS DAY						
0.708							
0.708 TO	EVENING						
0.958							EVE- NING
0.958 TO							
0.333							NIGHT & WEEKEND

b) Ranges

See Part D of Table IV for the Range to be used for calls associated with the area code of the MCI terminal location to which the customer is connected and each originating area code.

c) Monthly Service Fee:

\$20.00/month service fee per service group for Switched WATS and Business Line Termination.

\$50.00/month service fee per service group for Dedicated Termination.

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d) Non-Recurring Charges: Business Line Termination: \$0/acct.

.0921 Per Minute Usage Charges

.09211 Switched WATS Termination

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
1	\$.2811	\$.2232	\$.1602

.09212 Dedicated Termination

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
1	\$.2094	\$.2029	\$.1803

.09213 Business Line Termination

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night &amp; Weekend</u>
1	\$.2982	\$.2982	\$.2982

.093 Volume Discounts

Incremental Volume Discounts, as set forth below, are available to those MCI 800 Service customers who have established accounts with MCI and whose total monthly charge for usage under section C-3.09211 through Sections C-3.09213 preceding equals or exceeds certain levels for a particular terminating location (MCI terminal). The discounts will be applied to the customer's monthly invoice and will be based on the total monthly usage in all three rate periods and for all service groups of the same termination type served off a particular MCI terminal. The discount is then applied to each of the terminating service groups based on their percentage of the total usage.

.0931 Switched WATS Termination

0% on monthly usage between \$0 and \$50.00  
 5% on monthly usage between \$50.01 and \$350.00, plus  
 10% on monthly usage between \$350.01 and \$1,350.00, plus  
 15% on monthly usage above \$1,350.00

.0932 Dedicated Termination

0% on monthly usage between \$0 and \$1,000  
 7% on monthly usage between \$1,000.01 and \$10,000.00, plus  
 12% on monthly usage between \$10,000.01 and \$30,000.00, plus 12% on monthly usage above \$30,000.00

.0933 Business Line Termination

0% on monthly usage between \$0 and \$50.00  
 5% on monthly usage between \$50.01 and \$350.00, plus  
 10% on monthly usage between \$350.01 and \$1,350.00, plus  
 15% on monthly usage above \$1,350.00

.094 Discount Plans

.0941 MCI Multi-Option Discount

MCI 800 Service customers with multiple business locations may receive additional discounts on all of their combined monthly MCI 800 revenue (usage, features and monthly

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recurring charges, excluding all access line and installation charges). For a one-time charge of \$1,500, customers receive a 5% discount on the above-mentioned charges in excess of \$25,000. The MCI 800 Service customer will designate a single Sponsor to assume financial responsibility for all accounts enrolled in the program. The invoice of each participating account (including the Sponsor's) is used in the calculation of the discount. However, the total amount of the discount is applied as a credit directly to the Sponsor's invoice only.

.095 Call Detail:

.0951 Call Detail on Magnetic Tape (per billing account)

<u>Monthly</u>	<u>Non-Recurring</u>
\$0.00	\$0.00

.0952 Call Detail on Paper (per billing account)

<u>Monthly</u>	<u>Non-Recurring</u>
\$0.00	\$0.00

.0953 800 Directory Assistance: Allows a customer's 800 Service telephone number(s) to be entered into a third party database and made available to the general public upon request via a directory assistance inquiry.

.096 Feature Charges: The following recurring and non-recurring charges apply to routing and coverage features associated with a specific MCI 800 telephone number.

.0961 Dialed Number Identification Service (DNIS): This feature permits a customer with multiple 800 Service telephone numbers terminating in the same location to identify the specific 800 Service telephone number which was dialed by the calling party. DNIS is only available with Dedicated Access Line terminations equipped for this feature. Charges apply per terminating location. The Change Charge will apply to any reconfiguration of outpulsed digits, to the cancellation of this feature, or to the cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
N/A	\$500.00	\$50.00

.0962 Tailored Call Coverage: Allows the 800 Service customer to block calls from one or more specific originating areas at the NPA level. Blockage from multiple originating areas is available at no additional charge. The Change Charge will apply when the customer changes the group of originating areas to be blocked, when this option is removed from an 800 number, or when service is canceled for that 800 number. Charges apply per 800 number.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
N/A	\$150.00	\$110.00

.0963 Point of Call Routing: Allows the customer to define two or more originating routing groups and to arrange that calls to a single 800 number placed from different routing groups will terminate at different locations. A routing group can consist of any combination of NPAs. The combination of all routing groups defined by the customer must include the entire state of Arkansas and should exclude any areas blocked by Tailored Call Coverage (Section C-3.0962 preceding). The service group to which calls from a particular originating routing

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group are to terminate need not be located in that originating routing group. The monthly charge applies to each originating routing group defined for each 800 Service telephone number. The Change Charge will apply to any change in the number or make-up of originating routing groups, to cancellation of this feature, or to cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
\$100.00	\$110.00	\$110.00
per orig. routing group		

- .0964 Day of Week Routing: Allows the customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on the particular day of the week. The customer can establish a different routing arrangement for each day of the week, with a maximum of seven day types.\* The customer must have at least two locations for this routing feature to be applicable. The monthly charge applies to each day type, per originating routing group for each 800 Service number. The Change Charge will apply to any change in the number or make-up of the feature, or to cancellation of this feature, or to cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
\$100.00	\$110.00	\$110.00
per day type per orig. routing group		

\* The day types can consist of one day or a set of days (e.g., Sunday-Sunday; Monday-Friday).

- .0965 Holiday Routing: Allows the customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on a customer-specified holiday. The customer can establish a different routing arrangement for up to fifteen (15) single-day holidays and three ranges (composed of up to ten (10) consecutive days) for a total of forty-five (45) days in a one year period. The customer must have at least two different locations for this routing feature to be applicable. The customer must subscribe to Day of Week Routing in order to subscribe to this routing feature. The Change Charge will apply to any change in the number or make-up of holidays or ranges, or to cancellations of the feature, or to cancellations of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
N/A	\$110.00	\$110.00

- .0966 Time Interval Routing: Allows the customer to arrange for calls to a single 800 Service telephone number to be routed to different locations based on the time of day. The customer can establish a different routing arrangement for up to forty-eight (48) time slots in a twenty-four (24) hour day period. The time slots must be defined in five minute increments or multiples thereof. The customer must have at least two different locations for this routing feature to be applicable. The monthly charge applies to each time slot per day type per originating routing group for each 800 Service telephone number. The Change Charge will apply to any change in the number or make-up of day types, to cancellation of this feature, or to cancellation of the 800 Service number with which the feature has been

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associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
\$100.00	\$110.00	\$110.00
per time slot, per day type, per orig. routing group		

- .0967 Percentage Allocation Routing: Allows the customer to route calls for each originating routing group, per 800 Service number to two or more answering locations based upon a customer-designated percentage distribution. The customer must establish a call allocation pattern where each percentage is a whole number (divisible by five) and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be applicable. The monthly charge applies to each allocation per time slot, per day type, per originating routing group for each 800 Service number. The Change Charge will apply to any change in the number or make-up of allocations, to cancellation of this feature or to cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
\$100.00	\$110.00	\$110.00
per time slot, per day type, per orig. routing group		

- .0968 Alternate Routing: Allows the customer to pre-define alternate routing arrangements that can be activated upon command in the event of a customer emergency. Up to nine (9) alternate plans can be established. The customer must have at least two different locations for this routing feature to be applicable. The monthly charge applies to each alternate plan being stored by MCI for the customer. The Change Charge will apply to any change in the number or make-up of alternate plans, to cancellation of the feature, or to cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>		
<u>Monthly</u>	<u>Installation</u>	<u>Activation</u>	<u>Change</u>
\$100.00	\$10.00	\$50.00	\$110.00
per plan	per alt. plan	per plan	

- .0969 Direct Termination Overflow: This feature allows a Dedicated Access Line customer to control potential congestion of 800 Service calls by sending the overflow to a pre-determined alternate routing group (dedicated access lines, WATS access lines, or business lines) served off the same MCI switch, when the first choice is busy. The Change Charge will apply to any change in the overflow configuration or to cancellation of the feature, or to cancellation of the 800 Service number with which the feature has been associated.

	<u>Non-Recurring</u>	
<u>Monthly</u>	<u>Installation</u>	<u>Change</u>
\$100.00	\$110.00	\$110.00
per service group, plus per service \$.10 a minute for each call group overflowed to switched WATS or business access lines; or \$.01 per minute for each call overflowed to dedicated access lines.		

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.09610 Disconnect Message Referral: Provides the customer who disconnects or changes an 800 Service number with a recording that either informs callers that the 800 number has been disconnected or refers callers to a new number. The monthly charge applies per 800 Service number. The Change Charge applies to changes in the message or extensions of the service beyond three months.

	<u>Non-Recurring</u>		
<u>Monthly</u>	<u>Installation</u>	<u>Activation</u>	<u>Change</u>
\$25.00	\$0.10	\$110.00	\$110.00

.09611 Feature Price Caps

.096111 Any customer who orders one or more of: Point of Call Routing, Day of Week Routing and Time Interval Routing will not be charged more than a maximum of \$1,500.00 in monthly recurring charges (for those three features) per 800 number. The \$1,500.00 maximum applies to any combination of originating routing groups, day types, and time slots per 800 number.

.096112 Any customer who orders one or more of: Point of Call Routing, Day of Week Routing and Time Interval Routing in combination with Percentage Allocation Routing will be charged a maximum of \$7,500.00 in monthly recurring charges (for those four features) per 800 number. The \$7,500.00 maximum applies to any combination of originating routing groups, day types, time slots, and allocation percentages.

.097 Other Non-Recurring Charges:

Per-circuit Administration, Circuit, Cancellation, Expedite, Billing Record Change

The rates and charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com/guide](http://www.verizonbusiness.com/guide)

	<u>Per Line/ T-1 Channel</u>	<u>Per Order</u>
.0971 800 Number Change* (per number)	\$38.00	\$20.00
.0972 Installation**		\$50.00

\* Charge applies for a change in 800 Service telephone number or for the addition of a new 800 Service telephone number.

\*\* Refer to Section C-3.091.

.098 Service Availability

Option H is available as follows:

- A. Switched WATS terminating access is available in all exchanges which have been converted to equal access in the cities listed in Table II.
- B. Dedicated terminating access is available in the MCI Metropolitan Area Terminal City Locations set forth in Section C-7, Table I, Part B (for T-1 Digital Access) and Part A (for Analog Access).
- C. Business Line terminating access is available in all locations listed in Table II.

.10 Option I (Vnet Service)

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Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Vnet Service is a customized virtual network telecommunications service. It provides a unified service for multi-location companies, providing both communications and management features. Vnet is suitable for intrastate calls between company locations as well as all calls within the entire state of Arkansas.

Subscribers to Vnet take a Basic Feature Package which includes the availability of Dedicated and Shared Access and Termination; Usage Rates with associated Volume Discounts; Universal Range Privilege; a 7-digit customer-defined private dialing plan, 10-digit Exclusion, 10-Digit Private Dialing Plan, Accounting Codes and a consolidated invoice for all Vnet calls from all locations. They may also subscribe to optional features, including Configuration Management (CM) Access, Direct Termination Overflow, ID Codes, Call Detail Tapes, Customized Range Privileges, and Network Information Management System (NIMS) Access. The Network Savings Plan discount options are an add-on to the interstate Network Savings Plan options provided in MCI 's FCC Tariff No. 1.

.101 Access/Termination Methods

.1011 Dedicated Access/Termination: The following Dedicated Access/Termination methods are available to customers of Vnet Service:

.10111 Analog Dedicated Leased Line Functions (Analog Access): Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211.

.10112 Digital Dedicated Leased Line Functions (T-1 Digital Access): Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0221.

.10113 Other Forms of Dedicated Access/Termination: At the customer's request and where feasible, MCI may permit the customer to obtain other forms of access to the customer's Vnet service; or MCI may procure other forms of access to such service. All applicable recurring and non-recurring charges for such service will be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. The installation and monthly charges from any interface equipment associated with such access that is provided by MCI shall be calculated on an individual case basis. If MCI procures access for the customer from the Local Exchange Carrier, the customer's use of such access shall be in conformity with the regulations and other terms and conditions under which the Local Exchange Carrier provides such access.

In addition to such individual case basis charges, MCI shall assess charges for the following:

-Analog or T-1 Digital Access Coordination (if requested by the customer) (See Sections C-2.02112 and C-2.02122, respectively)

-Analog, or T-1 Digital MCI Central Office Connection (See Sections C-2.02211 and C-2.02221, respectively)

-T-1 Digital Central Office Options (See Section C-2.02222).

.1012 Shared Access Methods

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.10121 Vnet Dial "1" Access - available in MCI -served equal access exchanges. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers. Subscribers must dial the prefix "700" before a 7-digit private dialing plan number.

.10122 Vnet Card Access\* - available from any tone-dial phone via an "800" number. Subscribers can dial Vnet 7-digit and 10-digit private dialing plan numbers, and 10-digit off-Vnet numbers.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.102 Access/Termination Charges and Surcharges

.1021 Vnet Dial "1" Location Charge - applies to each Vnet Dial "1" location.

	<u>Installation</u>
Per Vnet Dial "1" location	\$200.00

.1022 Vnet Card Surcharge\* - applies to each Vnet Card Call. \$0.40 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.103 Usage Charges\*

Usage charges for Vnet Card calls are based on Switched Access origination.

.1031 Business Day Rates:\* The following rates apply 8 a.m. - 5 p.m. weekdays.

Interexchange** Mileage <u>Band</u>	<u>Switched-Switched and Card*</u>		<u>Switched-Dedicated Dedicated-Switched and Card*</u>		<u>Dedicated-Dedicated***</u>	
	First	Add'l	First	Add'l	First	Add'l
	<u>18 Sec.</u>	<u>6 Sec.</u>	<u>18 Sec.</u>	<u>6 Sec.</u>	<u>18 Sec.</u>	<u>6 Sec.</u>
0 - 292	\$.0663	\$.0221	\$.0467	\$.0155	\$.0294	\$.0098
293 - Over	\$.0663	\$.0221	\$.0467	\$.0155	\$.0294	\$.0098

.1032 Non-Business Day Rates:\* The following rates apply at all times other than 8 a.m. - 5 p.m. weekdays.

Interexchange** Mileage <u>Band</u>	<u>Switched-Switched and Card*</u>		<u>Switched-Dedicated Dedicated-Switched and Card*</u>		<u>Dedicated-Dedicated***</u>	
	First	Add'l	First	Add'l	First	Add'l
	<u>18 Sec.</u>	<u>6 Sec.</u>	<u>18 Sec.</u>	<u>6 Sec.</u>	<u>18 Sec.</u>	<u>6 Sec.</u>
0 - 292	\$.0597	\$.0199	\$.0407	\$.0135	\$.0207	\$.0069
293 - Over	\$.0597	\$.0199	\$.0407	\$.0135	\$.0207	\$.0069

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer

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accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

\*\* Mileage is calculated by using the formula presented in Section C-6.01.

\*\*\* Reflects the transport portion of the call.

.1033 Directory Assistance

An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.1034 Operator Assistance - For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.02521 and C-3.0253 respectively, will apply.

.104 Basic Feature Package Charge

The Basic Feature Package, to which all Vnet customers subscribe, includes the availability of Dedicated and Shared Access and Termination; Usage rates with associated Volume Discounts; Directory Assistance; plus the following:

7 digit customer-defined private dialing plan, used for:

- direct termination of calls dialed as 7-digit to customer locations
- optionally, for convenience in dialing locations reached via 10 digit numbers, Vnet converts the 7 digit number to the appropriate 10 digit number.

10-Digit Private Dialing Plan - used for direct termination of calls dialed as 10 digits, to customer locations.

10-digit Exclusion - Customer specifies individual called 10-digit phone numbers to be blocked.

Consolidated Invoice - A single consolidated billing statement for all calls placed via Vnet from all locations. Invoice includes call detail on paper at the customer's option.

Universal Range Privilege - A customer can specify the type of Vnet calls allowable for users on each Dedicated Access Line group, for each Vnet Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID code (see Section C-3.1055 regarding ID codes). The range privileges are defined as follows:

- 0 = no calls allowed
- 1 = On Vnet numbers (7- and 10- digit private dialing plan numbers)
- 2 = Range 1 plus 10-digit off-Vnet numbers

Accounting Codes - A customer can specify that Accounting Codes are to be dialed from specific dedicated access line groups or from Dial "1" telephone numbers (ANIs). For Dial "1" access, the code must be two digits and cannot be used in combination with an ID Code (see Section C-3.1055). If the ANI is equipped for the code, the code will be dialed on all Vnet calls originated at that ANI. For Dedicated Access, the code may be dialed in combination with an ID Code and both the ID and Accounting Code may be of customer-specific length so long as the total number of digits of both does not exceed seven. If the dedicated access line group is equipped for the code(s), the customer can select, on that line group, that either all originations must dial the code(s), or that only 10-digit originations must dial the code(s). Accounting codes are non-verified codes.

	<u>Installation Per Customer</u>
Basic Feature Package	\$5,000.00

.105 Optional Features

.1051 Configuration Management (CM) Access - Access to the Vnet database to create, view and revise customer-specific Vnet data. Access is through customer-provided data terminal with either switched or dedicated line connection.

	<u>Installation Per Customer</u>	<u>Monthly Per Customer</u>
CM Access	\$0	\$0
Switched Access*	\$500	\$30
Dedicated Access*	\$1000	\$225 per line
Reporting Capability and batch upload/ download utility	\$0	\$100

\* Switched and dedicated access for CM may be used in conjunction with NIMS. For those customers who have previously installed NIMS dedicated access, no additional dedicated installation charge will apply.

.1052 Direct Termination Overflow - Allows customer to designate that specific calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities if all the trunks in the target terminating dedicated trunk group are busy.

	<u>Installation Per Customer</u>	<u>Monthly Per Customer</u>
DTO	\$500.00	\$300.00

.1053 DTO Call Segment Charges - Customer pays for two call segments for calls where the originating MCI switch and the serving MCI switch of the target terminating trunk group are different.

Segment 1: From originating point to target terminating dedicated trunk group. Shared Transport charges (Section C-3.103 preceding) will apply.

Segment 2: From target terminating dedicated trunk group to destination telephone number. Usage charges in Section C-3.103 preceding, will apply.\*

\* If the Interexchange mileage of Segment 2 of a DTO call is 0 to 20 miles, the Transport charge is zero. If the Interexchange mileage is 21 miles or greater, the standard Transport rate schedule applies to this segment. Transport rates are referenced in Section C-3.103.

.1054 Call Detail Tapes - Call detail records, including the price for each call, presented on magnetic tape.

	<u>Installation Per Invoiced Account</u>	<u>Monthly Per Invoiced Account</u>
Call Detail Tapes	\$0.00	\$0.00

.1055 ID Codes - Dialed for calls from each dedicated access line group or from Dial "1" telephone number (ANI) equipped for such codes. For Dial "1" access, the code must be two digits and cannot be dialed in combination with an Accounting Code (see Section

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C-3.104). If the ANI is equipped for the code, the code will be dialed on all Vnet calls originated at that ANI. For Dedicated Access, an ID Code may be dialed in combination with an Accounting Code (defined herein). Both the ID and Accounting Code may be of customer-specified length, so long as the total number of digits of both does not exceed seven. If the dedicated access line group is equipped for the code(s), the customer can select, on that line group, that either all originations must dial the code(s), or that only 10-digit originations must dial the code(s). ID Codes are verified codes and have Range Privileges associated with them. Charges for ID Codes will not be pro-rated to accommodate less than block increment.

	<u>Installation</u> <u>Per Customer</u>	<u>Monthly</u> <u>Per Customer</u>
ID Codes (per block of 1000)	\$400	\$400

- .1056 Customized Range Privileges - A customer can specify the type of Vnet calls allowable for users on each Dedicated Access Line group, for each Vnet Card authorization code and for each Dial "1" ANI (originating telephone number) and for each ID Code (see Section C-3.1055 regarding ID codes). Customer can specify from 1 to 245 Customized Range Privileges. For each Customized Range Privilege, the customer defines the allowable area codes, and area code-exchange code combinations.

	<u>Installation</u> <u>Per Customer</u>	<u>Monthly</u> <u>Per Customer</u>
Customized Range Privileges	\$0	\$0

- .1057 Network Information Management System (NIMS) Access - Access to the Vnet traffic and performance statistics from dedicated access locations, on a "next day" basis. Access is through the customer-provided data terminal with either switched or dedicated line connection.

	<u>Installation</u> <u>Per Customer</u>	<u>Monthly</u> <u>Per Customer</u>
NIMS	\$0	\$0
Switched Access*	\$500	\$30
Dedicated Access*	\$1,000	\$225 per line

\* Switched or dedicated access for NIMS may be used in conjunction with CM. For those customers who have previously installed NIMS dedicated access, no additional dedicated installation charge will apply.

- .1058 Switched 56 kbps Service - Switched 56 kbps Service offers dial-up service for transmitting data at a speed of 56 kbps. This service will require that a separate account number be established for each 56 kbps line. Customer access is available using either T-1 Digital or DDS local loops (See Section C-2.0231 for DDS access charges) at Switched 56 kbps service locations. Vnet customers who subscribe to this service are subject to a minimum monthly usage charge of \$50 per 56 kbps line. For those customers who exceed this minimum, the charge will not apply. This service is available to and from all locations listed in Table I, Part B.

- .1059 Vnet Market Area Calling:\* Offers intraLATA, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCIMetro Local Exchange Tariffs.

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The rates specified in Section C-3.1031 and C-3.1032 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing Market Area Calling.

In addition, Vnet discounts as outlined in MCI 's FCC Tariff No. 1, Section C-3.097 will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

\* Effective November 15, 1998, Vnet Market Area Calling will no longer be available to new customers.

.106 Service Conditions\*

1. In order to qualify for service under the terms of this Section C-3.10, a Vnet customer must incur at least \$25,000 per month in total Vnet charges excluding Vnet Card\* usage and Vnet Card\* surcharge; and
2. A Vnet Card\* customer must have a minimum of 5% of its traffic terminating over dedicated access/termination lines each month.
3. There will be a six-month grace period to meet the condition listed in #1 above. For each subsequent month after the expiration of the grace period during which the condition in #1 above is not met, a 10% charge plus the difference between the total Vnet charges (excluding Vnet Card usage and Vnet Card surcharge) and the \$25,000 minimum will be added to the total Vnet charges (including usage charges, feature charges and incidental non-recurring charges) incurred by the customer for that month and if a customer has Vnet Card, the penalties for Vnet card\* (found in #4, below) will also apply. The six-month grace period will begin on the date of installation of the initial Vnet location.
4. For each month that the conditions listed in #1 or #2 are not satisfied, the Vnet Card\* per call surcharge will be \$0.75 instead of \$0.25. There is no grace period for this condition.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.107 Government Pricing Plan (GPP):

The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in MCI 's F.C.C. Tariff No. 1, Section C-16.

.1071 Switched - Switched Usage Charges

Effective October 1, 2017

Day		Non-Day	
Initial	Additional	Initial	Additional
<u>18 Seconds</u>	<u>6 Seconds</u>	<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0335	\$0.0112	\$0.0302	\$0.0101

.1072 Switched - Dedicated and Dedicated - Switched Usage Charges

Day		Non-Day	
Initial	Additional	Initial	Additional
<u>18 Seconds</u>	<u>6 Seconds</u>	<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0201	\$0.0067	\$0.0181	\$0.0060

.1073 Dedicated - Dedicated Usage Charges

Day		Non-Day	
Initial	Additional	Initial	Additional
<u>18 Seconds</u>	<u>6 Seconds</u>	<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0077	\$0.0026	\$0.0069	\$0.0023

.108 Service Availability

Vnet Service is available as follows:

- A. T-1 Digital Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B. This access method is also available in the cities set forth in Section C-7, Table IV, Part A, where facilities permit.
- B. Analog Local Access for Vnet is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.

.11 Option J (MCI Vision)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Beginning May 17, 1996, Option J (MCI Vision) will no longer be available to new subscribers unless otherwise noted herein.

Option J is an outbound customized telecommunications service which may include an inbound 800 service option using Business Line, WATS Access Line, or Dedicated Access Line Termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. All rates and charges apply to all MCI Vision Programs unless otherwise specified. Option J is suitable for long distance calls within the entire state of Arkansas. All Option J calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment except for Operator Assisted calls, which are subject to a 60 second initial period and additional 60 second increments. All Option J Off-Peak Vision or MCI Vision Power Rate Off-Peak outbound calls are subject to a six second minimum initial period and additional six second increments. Inbound service ordered with Off-Peak Vision or the MCI Vision Power Rate Off-Peak Program are subject to an 18 second minimum initial period and additional six second increments.

Customers currently enrolled in the Vision RPP Plan, as described in MCI 's F.C.C. Tariff No. 1, will receive the intrastate usage rates and discounts effective on 2/1/95.

Effective October 1, 2017

Subscribers to Vision take the Vision Service Package which includes the availability of Dedicated, Switched and Card Access and Dedicated, Switched, and WATS Access Line Termination; Time of Day Discounts; Long Distance Directory Assistance, Accounting Codes, Universal Range Privileges; Call Detail, and either a consolidated invoice or location level invoices for all Vision calls from all locations.

The rules and regulations governing the provision of service for inbound 800 calls are identical to those for Option H, except where otherwise noted.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.111 Access/Termination Methods and Charges

.1111 Outbound Service

.11111 Dedicated Access/Termination

.111111 T-1 Digital Access/Termination

Components associated with T-1 Digital Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0221 as in effect on the date of the invoice.

.111112 Analog Access/Termination

Components associated with Analog Access and their relevant monthly and non-recurring charges are those shown in Section C-2.0211 as in effect on the date of the invoice.

.11112 Shared Access

.111121 Vision Card Access\*

Available from any touch-tone phone via an "800" number. Calls can be made to anywhere within the state of Arkansas.

.1111211 Vision Card Surcharge\*

Applies to each Vision Card call other than calls to Directory Assistance.

\$0.95 per call

.1111212 MCI Vision Power Rate Card Access\*

\$.90 per call

The MCI Vision Power Rate Program will continue to be available to customers after May 17, 1996.

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.111122 Vision Switched Location Charge

Applies to each Vision location with switched access.

Effective October 1, 2017

Monthly      Installation  
 \$5.00          \$0.00

.1112 Inbound 800 Service  
 The charges in Section C-3.091 apply.

.112 Rates and Charges

.1121 Outbound Service\*  
 Vision customers participating in MCI's Interstate Tariff Off-Peak Vision Program will receive a 10% discount off of Switched and Dedicated intrastate Vision tariff rates. All Vision Off-Peak outbound calls are subject to a six-second minimum initial period and additional six-second increments.

For Vision customers participating in MCI 's Interstate Vision Regional Program who select Region 9, which includes the states of Arkansas, Texas, Louisiana, Oklahoma, and New Mexico, the following intrastate per minute usage rates will apply to all calls placed within the state of Arkansas. In addition, the Vision Card Access surcharge found in Section C-3.111211 will apply to Card usage.

.11211 Per Minute Usage Charges:\* Outbound calls will be priced at rates specified below.

Interexchange**			
Mileage	Switched	Dedicated	Card
<u>Band</u>	<u>Access</u>	<u>Access</u>	<u>Access*</u>
0 - 100 miles	\$0.2454	\$0.1614	\$0.2695
101 + miles	\$0.2454	\$0.1614	\$0.2695

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

\*\* Mileage is calculated by using the formula presented in Section C-6.01.

.1122 Inbound 800 Service

.11221 Per Minute Usage Charges: Inbound calls will be priced at rates specified below.

Business Line/ Switched WATS Access	Dedicated Access
<u>Line Termination</u>	<u>Line Termination</u>
\$.3095	\$ .2389

.1123 MCI Vision Power Rate Program\*  
 The MCI Vision Power Rate Program will continue to be available to customers after May 17, 1996.

.11231 MCI Vision Power Rate\*

Inbound/Outbound Switched Access:	\$0.2150
Inbound/Outbound Dedicated Access:	\$0.1529
MCI Power Rate Card Access: *	\$0.2150

.11232 MCI Vision Power Rate Off-Peak\* - The following per minute usage rates will

Effective October 1, 2017

apply for both outbound and inbound usage. For MCI Vision Off-Peak Power Rate Card Access, the per minute usage rates found in section C-3.11231, as well as the per call surcharge found in Section C-3.1111212 will apply.

	<u>Switched Access</u>	<u>Dedicated Access</u>
Peak:	\$0.2376	\$0.1619
Off-Peak:	\$0.1479	\$0.1143
	<u>Switched/Card Access*</u>	<u>Dedicated Access</u>
All Mileage Bands	\$0.1836	\$0.1185

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.1124 Directory Assistance - An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.1125 Operator Assistance - For intrastate calls placed with the assistance of an MCI operator, the rates and surcharges described in Sections C-3.02521 and C-3.0253 respectively, will apply.

.113 Discounts

Vision customers who subscribe to Intrastate Dedicated Leased Line Services and who also subscribe to MCI 's Interstate Vision VIP Plus are eligible to receive discounts, as described in MCI 's F.C.C. Tariff No. 1, on their intrastate Dedicated Leased Line Services.

.1131 Time of Day Discounts

A 20% discount will apply, on a call-by-call basis, to all inbound and outbound traffic occurring during the Evening and Night/Weekend rate periods (i.e. anytime except 8 a.m. - 5 p.m. weekdays). This discount does not apply to usage by customers of MCI Vision Power Rate. When a Vision Call is established in one rate period and ends in the other, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location.

.1132 Dedicated Termination Discount\*

All Vision Switched, Dedicated, and Card Access traffic, which is transmitted between locations of a customer and terminated by means of dedicated termination facilities, will receive a discount of \$0.02 per minute. This discount will be applied before any other discounts.

\* The Dedicated Termination Discount will continue to be available to customers after May 17, 1996.

.1133 Domestic Optimizer Discount

A discount of 10 percent will be applied to all outbound Vision calls which are made to the single area code with the highest total usage (in dollars) in the period for which a bill is being calculated. This discount is calculated and applied at the location level. Directory Assistance and MCI Vision Power Rate calls are excluded from this discount. This discount is calculated on usage to that area code before all other discounts other than the Time of Day and Dedicated Termination Discounts are applied.

.1134 Volume Discounts

Volume discounts are available as described in MCI's F.C.C. Tariff No. 1.

Effective October 1, 2017

.114 Vision Service Package

The Vision Service Package feature will continue to be available to customers after May 17, 1996.

The Vision Service Package, to which all Vision customers subscribe, includes the availability of Dedicated and/or Switched Access, inbound 800, Time of Day Discounts, and Long Distance Directory Assistance, plus the following:

For Inbound 800 and Outbound Service:

Call Detail on Paper and/or Magnetic Tape - Call detail records, including the price for each call. One type of Call Detail medium is included in this Package Fee; however, the customer may receive both Paper and Magnetic Tape at these additional costs: \$25 one-time set up fee and \$25 per month.

For Outbound Service:

Accounting Codes (up to 7-Digits) - A customer can specify that Accounting Codes are to be dialed from specific dedicated access groups and Dial "1" telephone numbers (ANIs).

Universal Calling Range Privileges - Customer can specify the type of Vision calls allowable for users on each Dedicated Access Line group, for each Vision Card authorization code, for each Dial "1" ANI (originating telephone number), and for each ID code (see Section C-3.11513 regarding ID codes). The range privileges are defined as follows:

0 = no calls allowed

2 = the entire state of Arkansas

The monthly MCI Vision Service Package Fee is \$50 per customer per month for those customers whose monthly usage is \$450.00 or less. The MCI Vision Service Package Fee for customers whose monthly usage exceeds \$450 but is less \$500 will be charged the difference between the customers' actual usage in that month and \$500. Customers billing whose monthly usage exceeds \$500 will not be charged a monthly MCI Vision Service Package Fee.

.115 Optional Features

Optional Features will continue to be available to customers after May 17, 1996.

.1151 For Outbound Service

.11511 Direct Termination Overflow (DTO):\* Allows the customer to designate that calls to specific terminating dedicated trunk groups are to be alternately routed over shared MCI facilities or to another dedicated trunk group, if all the trunks in the target terminating trunk group are busy.

\* For Inbound 800 Service, these charges apply.

.115111 Interswitch DTO Call Segment Charges: Customer pays for two call segments for calls where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are different.

Segment 1: From the originating point to target terminating dedicated trunk group. Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.112) and the Dedicated Termination Discount (Section C-3.1132) will apply.

Segment 2: From the target terminating dedicated trunk group to destination telephone number or terminating dedicated trunk group.

Effective October 1, 2017

Dedicated Access charges (Section C-3.112) will apply if destination telephone number or terminating dedicated trunk group is over 100 miles from target terminating dedicated trunk group. The Dedicated Termination Discount will be taken if applicable.

- .115112 Intraswitch DTO Call Segment Charges: Customer pays for one call segment where the originating MCI Switch and the serving MCI Switch of the target terminating trunk group are the same.

From the originating switch to destination telephone number or to terminating dedicated trunk groups, Switched Access, Dedicated Access, or Vision Card Access charges (Section C-3.112) and the Dedicated Termination Discount (Section C-3.1132) will be assessed where applicable for intrastate calls.

- .1152 Additional Optional Features must be purchased from MCI 's F.C.C. Tariff No. 1.

.116 Government Pricing Plan (GPP)

Government Pricing Plans will continue to be available to customers after May 17, 1996.

The following rates will be applied for customers of Type 11, Type 12, Type 13, and Type 14 GPPs as described in MCI 's F.C.C. Tariff No. 1, Section C-16.

.1161 Switched Usage Rates

Day		Non-Day	
Initial	Additional	Initial	Additional
<u>18 Seconds</u>	<u>6 Seconds</u>	<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0463	\$0.0154	\$0.0417	\$0.0139

.1162 Dedicated Usage Rates

Day		Non-Day	
Initial	Additional	Initial	Additional
<u>18 Seconds</u>	<u>6 Seconds</u>	<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0325	\$0.0108	\$0.0284	\$0.0095

.117 Service Availability

Vision Service is available as follows:

- A. T-1 Digital Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part B. This access method is also available in the cities set forth in Section C-7, Table IV, Part A, where facilities permit.
- B. Analog Local Access for Vision is available in the MCI Metropolitan Area Terminal locations set forth in Section C-7, Table I, Part A.
- C. Dial "1" access is available from all exchanges which have been converted to equal access in the cities listed in Section C-7, Table II.
- D. Vision customers can terminate calls to all cities within the state of Arkansas.

.13 Option L (MCI 900 Service)

Effective December 1, 2007, this service is grandfathered and is no longer available to new customers.

MCI 900 Service is an inbound, long distance, voice-grade telecommunications service that permits

Effective October 1, 2017

callers to place long distance calls to the Customer's stations in one location from stations in diverse geographical service areas. MCI 900 Service Customers may provide live or pre-recorded messages to callers using Customer's own equipment.

It is the customer's responsibility to provide answer supervision back to the MCI point of connection even when the MCI 900 Service is connected to switching equipment or a Customer-provided communications system. In such cases, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon the delivery of the call to the customer's switching equipment or communications system and ends upon termination of the call. Intrastate service is an add-on to the interstate 900 Service provided in MCI 's F.C.C. Tariff No. 1.

.131 Monthly Recurring Charges

.1311 Termination Access Line Charges: An MCI 900 customer must use Dedicated Access at each 900 Service terminating location. The access must provide hardware answer supervision.

.13111 Dedicated Termination

.131111 T-1 Digital Access: Charges associated with T-1 Digital Access are billed in accordance with MCI 's F.C.C. Tariff No. 1, Section C-2.0221 and C-2.02221.

.1312 Special Access Surcharge:\* Applicable for Dedicated Terminating Access to MCI 900 Service.

\* The Special Access Surcharge, imposed by the Local Exchange Carrier, will not apply to those customers who furnish MCI with an Exemption Certificate (as defined herein).

.13121 Dedicated Termination: The monthly charges for Special Access Surcharge for each voice grade equivalent channel are shown in the table in Section C-2.02113 of MCI 's F.C.C. Tariff No. 1. (No non-recurring charges apply.)

.1313 Per Minute Usage Charges: The rates will be in effect seven days a week and at all times of the day. Calls will be billed at a minimum of 30 seconds and rounded thereafter, to the next higher six second increment.

<u>1st 30 Sec</u>	<u>Add'l 6 Sec</u>
\$0.1550	\$0.0310

.132 Feature Charges: All optional features and discounts will be billed in accordance with MCI's F.C.C. Tariff No. 1.

.133 Service Availability

Service may be limited in certain areas as determined by MCI's F.C.C. Tariff No. 1.

.16 Option O (MCI HotelDirect)

Beginning July 1, 1997, Option O will no longer be available to new subscribers.

Option O is an outbound, customized telecommunications service which may include an inbound service option using Business Line, WATS Access Line, or Dedicated Access Line termination. It provides service for single and multi-location customers using switched and/or dedicated origination, and switched and/or dedicated termination. All outbound Option O calls are subject to a 30 second minimum initial period and are rounded to the next higher six second increment. All inbound Option O calls are subject to an 18 second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the

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nearest whole cent. Option O is offered as an add-on to MCI 's Interstate offering. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, and optional features will be billed in accordance with MCI 's F.C.C. Tariff No. 1.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.161 Usage Charges

Peak rates apply during the Business Day Rate Period (i.e., 8:00am-4:59pm, Monday - Friday); off-peak rates apply at all other times.

.1611 Outbound Service Per Minute Rates

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.1780	\$0.1424	\$0.1152	\$0.0922

.1612 Inbound Service Per Minute Rates

<u>Switched</u>		<u>Dedicated</u>	
<u>Peak</u>	<u>Off-Peak</u>	<u>Peak</u>	<u>Off-Peak</u>
\$0.2178	\$0.1742	\$0.1687	\$0.1349

.1613 Operator Assistance: Service is provided according to the provisions and rates as described in Section C-3.025.

.1614 MCI HotelDirect Calling Card Access: Available from any touch-tone phone via an "800" number. Calls can be made anywhere within the state of Arkansas.

.16141 MCI HotelDirect Calling Card Access Per Minute Rate: HotelDirect customers placing calling card calls will be charged a per minute rate of \$0.2540.

.16142 MCI HotelDirect Calling Card Access Surcharge: Applies to each HotelDirect calling card call other than that calls to Directory Assistance. \$0.69 per call

.1615 Directory Assistance: An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.18 Option Q (MCI MASTERS)

MCI MASTERS is a one-way dial in-dial out multipoint service. All Option Q calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded down to the next whole cent for all intrastate calls. MCI MASTERS is available to students, faculty and administrators of educational institutions, to students, faculty, and administrators involved in a business relationship with other entities, and to employees of government agencies, provided that said institutions, entities and agencies have agreed to act as MCI's agent in connection with the provision of service.

Option Q customers can place on-site or off-site calls. On-site calling, which requires no special access dialing sequences, originates from telecommunications equipment enrolled in MCI MASTERS which is located within the campus of participating educational institution or is routed through the participating educational institution's or agency location's switching equipment. Off-site calling requires the caller to access the service by dialing an MCI -provided 800 number. Off-site calls can originate from telecommunications equipment located anywhere within the state.

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The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.181 Usage Charges

.1811 On-Site: The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.2121	\$0.1689	\$0.1334

.1812 Off-Site: The following per minute usage rates apply:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.3000	\$0.1500	\$0.0900

.1813 Directory Assistance: An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.1814 DialHome: DialHome allows MCI MASTERS customers to be eligible to place collect calls from on- or off-site telephones. The called party who accepts charges for the DialHome call is the customer for service under this Tariff. Customers will be charged the rates in Section C-3.1812 and the access surcharge in Section C-3.182 for each such call.

.182 Access Charges: A per call surcharge of \$.75 will apply to each MCI MASTERS off-site call. The surcharge will also apply when placing Directory Assistance calls.

.183 Optional Calling Plans: MCI MASTERS customers may enroll in the following Optional Calling Plan:

.1831 Optional Calling Plan Option 1: A variation of MCI MASTERS, Off-Site Calling Plan Option 1 offers off-site calling within the state. In lieu of the per-minute usage rates specified in section C-3.1812, customers enrolled in the Off-Site Calling Plan Option 1 will be charged the following per minute rates for off-site calls:

<u>Range</u>	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
All	\$0.2439	\$0.1943	\$0.1534

Access Charges: Customers enrolled in the Optional Calling Plan Option 1 will be charged a per-call surcharge of \$.40 for off-site calls. The surcharge will also apply when placing Directory Assistance calls.

.19 Option R (University Dial 1)

University Dial 1 is a one-way dial in-dial out multipoint service. Customers may originate and terminated calls from any telephone within the state. All Option R calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent for all calls. University Dial 1 is available to students, faculty, and administrators of educational institutions that agree to act as MCI 's agent in connection with the provisions of this service.

University Dial 1 calls originate and terminate via local exchange carrier switched facilities. A customer may access service by: 1) designating MCI as its Primary Interexchange Carrier (PIC); or, 2) dialing an MCI Carrier Identification Code (CIC). A customer is not required to select MCI as its PIC in order to use this service. In all instances, access to service must be made via a Personal Identification Number (PIN), which will be used as the basis to invoice the customer. The assignment of a PIN establishes the user as a customer subject to all applicable provisions in this tariff which pertain to customers. Terms and conditions will be applied in accordance with MCI's Tariff F.C.C. No. 1.

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The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.191 Usage Charges

.1911 The following per minute usage charges apply to all calls originating and terminating within the state:

<u>Peak</u>	<u>Off-Peak</u>
\$0.1900	\$0.1400

Peak rates apply from 7:00 a.m. - 6:59 p.m., Monday through Friday; Off-Peak rates apply at all other times.

.192 Features

.1921 Directory Assistance: An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.1922 Personal Identification Number (PIN): Each ANI will be assigned one or more four-digit PINs which must be used to access service. Invoices will be provided at the PIN level. There is no limit to the number of PINs assigned to an ANI. There is no additional charge for this feature.

.22 Option U (hospitalityMCI)

Beginning July 1, 1997, Option U will no longer be available to new subscribers.

Option U is an outbound, customized telecommunications service which may include an inbound service option using a Business Line, WATS Access Line, or Dedicated Access Line Termination. Option U provides service for single and multi-location customers using switched and/or dedicated access origination and switched and/or dedicated termination. Option U may be used for long distance calls between customer locations and to other locations within the state. Upon enrollment a customer must commit to a term plan option and is bound by all terms and conditions as described in MCI 's F.C.C. Tariff No. 1. All intrastate Option U calls are subject to an 18-second minimum initial period and are rounded to the next higher six second increment. If the computed charge for a call includes a fraction of a cent, the fraction is rounded to the nearest whole cent. When a hospitalityMCI call is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring during that rate period. The rate for inbound calls is the rate for the time of day at the terminating location. To be eligible for service, a customer must subscribe to outbound service at all of its locations.

In addition to the usage charges set forth below, charges for terminating access lines, service options, discounts, surcharges, and optional features will be billed in accordance with MCI 's F.C.C. Tariff No. 1.

The rules and regulations governing the provision of service for inbound calls are identical to those in Option H (MCI 800 Service), except where otherwise noted.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

.221 Per Minute Usage Charges

Peak rates will apply between 8 a.m. and 5 p.m. weekdays, and Off-Peak rates will apply at all other times.

.2211 Outbound Service - The following per minute charges will apply to all outbound calls made

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within the state based on access type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Switched Access and Card:	\$0.1500	\$0.1116
Dedicated Access:	\$0.1067	\$0.0793

- .2212 Inbound Service - The following per minute charges apply to inbound service calls as described in Section C-3.09, based on termination type and time of day.

	<u>Peak</u>	<u>Off-Peak</u>
Business Line Termination/ Switched WATS Termination	\$0.1500	\$0.1116
Dedicated Termination	\$0.1067	\$0.0793

- .2213 Card Access Surcharges - A per call surcharge applies to each hospitalityMCI calling card call, other than calls to Directory Assistance, in addition to the rates specified in Section C-3.2211. The applicable surcharge is \$0.75.

- .2214 Other Charges - Customers may receive Inbound Features as described in Section C-3.09 at the rates described in that section. In all instances, no discounts apply.

- .2215 Directory Assistance - An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

- .2216 Operator Services - For intrastate calls placed with the assistance of an operator, the rates and surcharges described in Sections C-3.02521 and C-3.0253 respectively, apply.

.222 Service Availability

hospitalityMCI service is available to customers from all cities within the state.

.25 Option X (networkMCI One)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option X (networkMCI One) is an outbound, customized telecommunications service which may include an inbound service option using Business Line or Dedicated Access Line termination. It provides a unified service for single or multi-location companies using switched, dedicated, and card origination, and switched and dedicated termination. Option X is suitable for intrastate calls between company locations, as well as all other intrastate calls within the state.

Except as otherwise specified, all intrastate Option X calls are subject to an 18-second minimum initial period and are rounded to the next higher six-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and additional 60-second increments.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The Company does not invoice charges in fraction of a cent: the minimum charge for any charge element is \$.01.

Subscribers to networkMCI One receive the networkMCI One Service package which includes the availability of Dedicated, Switched, and Card Access and Dedicated and Switched Access Line Termination, networkMCI One Toll Free, Accounting Codes, Universal Range Privileges, Custom Calling Range Privileges, Call Detail, and either a consolidated invoice or location level invoices for all networkMCI One calls from all locations.

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The rules and regulations governing the provision of service for toll free service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

.251 Access/Termination Methods and Charges

.2511 Outbound and Inbound Service

.25111 Dedicated Access/Termination

.251111 T-1 Digital Access Termination

T-1 Digital Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0221 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

T-1 Digital Access Features: Access Integration Option: A form of T-1 Digital Access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same circuits.

<u>Monthly</u>	<u>Installation</u>
\$0.00	\$0.00

In addition, a networkMCI One customer may allow another networkMCI One customer to terminate calls on the first customer's network via dedicated access. This feature is available at the request of the networkMCI One customer on whose network the calls are to terminate. Such requests must be submitted to MCI in writing. Other customers authorized to make such dedicated access calls must dial a private dialing plan number.

.251112 Analog Access/Termination

Analog Local Access is available with networkMCI One. Monthly and non-recurring charges are specified in Section C-2.0211 as in effect on the date of the invoice.

In addition to the charges associated with these components, MCI will assess charges for the following option, if applicable:

Analog Access Functions: Access Integration Option: A form of access which allows customers to utilize their dedicated access lines to carry traffic for both an inbound and an outbound service over the same channels.

<u>Monthly</u>	<u>Installation</u>
\$0.00	\$0.00

.25112 Shared Access

.251121 networkMCI One Switched Outbound Location Minimum Charge: The minimum charge applies to each networkMCI One customer location using switched access. Each customer's networkMCI One usage at each location, during each month, must equal or exceed \$5 or the

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customer will be charge the difference between the customer's actual usage charges and \$5. All networkMCI One usage and surcharges associated with each such location will apply in satisfaction of the minimum charge.

.251122 networkMCI One Card Access\*  
networkMCI One Card Access (via a networkMCI One Card) may originate and terminate from any touch-tone phone in the state via a toll free number.

.2511221 networkMCI One Card Surcharge:\* The following per call surcharge applies to each networkMCI One Card call which originate within the state.

Surcharge: \$0.75 per call

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.251123 networkMCI One Toll Free Remote Access: Allows access to the customer's networkMCI One network via a customer-specific toll free number from anywhere in the state. This feature is available for on-net calls, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via networkMCI One Card Access.

.2511231 networkMCI One Toll Free Access Surcharge: The following charge applies to each networkMCI One Toll Free Access Remote call which originates within the state. This per-call charge applies in addition to the applicable charges specified in Section C-3.25211.

Surcharge: \$0.23 per call

.25113 Inbound Service  
The access methods and charges specified in Section C-3.09 apply for networkMCI One Toll Free Service unless otherwise specified.

.252 Usage Rates and Charges

.2521 Outbound and Inbound Service

.25211 Per Minute Usage Charges:\* The following per-minute rates apply to outbound networkMCI One and inbound networkMCI One Toll Free Service usage within the state. Outbound networkMCI One usage charges are based on origination type. Inbound networkMCI One Toll Free Service usage charges are based on termination type.

<u>Access Type</u>	<u>Rate</u>
Switched Origination or Termination:	\$0.1467

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Dedicated Origination or Termination: \$0.0971  
 networkMCI One Card Access:\* \$0.1467

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.25212 Operator Assistance: Operator Assistance is available for outbound calls made by customers using switched, including networkMCI One Card Access, and dedicated access only. Applicable usage rates and surcharges are as specified in Sections C-3.02521 and C-3.0253, respectively.

.25213 Directory Assistance: An undiscounted charges per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

.253 Discounts

.2531 Dedicated Termination Discount: All networkMCI One Switched, Dedicated, and Card Access outbound traffic which is transmitted between customer designated locations of a Corporate Enterprise and which is terminated by means of dedicated termination facilities will receive a discount of \$0.02 per minute. This discount will be applied before any other discounts.

.2532 networkMCI One Term Plan: The networkMCI One Term Plan is a term plan, in lieu of all other tariffed term plans. Customers will receive the following discounts to Eligible Volume Usage. Members of the Qualified Affinity Member Groups are eligible to receive an additional 2 percent discount on Eligible Volume usage for Annual Commitment Levels in lieu of all other discounts.

a. The following discounts apply to eligible inbound and outbound voice usage, Switched Data Usage, and T-1 Digital Access monthly charges.

<u>Annual Volume Commitment</u>	<u>Term Commitment / Discount</u>		
	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$6,000	1.0%	4.0%	7.0%
\$12,000	2.0	5.0	8.0
\$24,000	3.0	6.0	9.0
\$36,000	4.0	7.0	10.0
\$48,000	5.0	8.0	11.0
\$60,000	6.0	9.0	12.0
\$84,000	7.0	10.0	13.0
\$96,000	8.0	11.0	14.0
\$120,000	9.0	12.0	15.0
\$180,000	10.0	13.0	16.0
\$240,000	11.0	14.0	17.0
\$300,000	12.0	15.0	18.0
\$360,000	13.0	16.0	19.0
\$420,000	14.0	17.0	20.0
\$480,000	15.0	18.0	21.0

b. The following discounts apply to Voice Grade Private Line, Digital Private Line, and Digital Data Service Charges.

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<u>Annual Volume Commitment</u>	<u>Term Commitment / Discount</u>		
	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$6,000	1.0%	2.5%	3.5%
\$12,000	1.0	2.5	3.5
\$24,000	1.0	2.5	3.5
\$36,000	1.0	2.5	3.5
\$48,000	1.0	2.5	3.5
\$60,000	1.0	3.5	4.5
\$84,000	1.0	3.5	4.5
\$96,000	1.0	3.5	4.5
\$120,000	1.0	3.5	4.5
\$180,000	1.5	5.0	7.0
\$240,000	1.5	5.0	7.0
\$300,000	1.5	5.0	7.0
\$360,000	1.5	5.0	7.0
\$420,000	2.0	6.0	7.5
\$480,000	2.0	6.0	7.5

- c. The following discounts apply to (i) Terrestrial Digital Service - 1.5 charges and (ii) Inter-Office Channel Charges for Fractional T-1 - Digital Private Line Service at speeds between 112 kbps and 1,472 kbps:

<u>Annual Volume Commitment</u>	<u>Term Commitment / Discount</u>		
	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$6,000	2.0%	3.0%	5.0%
\$12,000	2.0	3.0	5.0
\$24,000	2.0	3.0	5.0
\$36,000	2.0	3.0	5.0
\$48,000	2.0	3.0	5.0
\$60,000	2.0	3.0	5.0
\$84,000	2.0	3.0	5.0
\$96,000	12.0	15.0	18.0
\$120,000	12.0	15.0	18.0
\$180,000	12.0	15.0	18.0
\$240,000	12.0	15.0	18.0
\$300,000	18.0	23.0	28.0
\$360,000	18.0	23.0	28.0
\$420,000	18.0	23.0	28.0
\$480,000	18.0	23.0	28.0

- .254 Optional Features: Additional Optional Features can be purchased out of MCI's Tariff F.C.C. No. 1.

.2541 Market Area Calling:

Effective November 15, 1998, Market Area Calling will no longer be available to new customers.

Offers intralata, outbound, voice only calling within the customer's Market Area for calls using dedicated access-switched termination and dedicated access-dedicated termination. This call type is not available to customer locations that fall within the local service area as defined in MCIMetro Local Exchange Tariffs.

The rates specified in Section C-2.25211 will apply to all Market Area calls originating and terminating within the customer's Market Area. A customer's Market Area is defined as the dominant Local Exchange Carrier's (LEC) local calling area specified in the LEC's Local Exchange Tariff for the customer's exchange area for the specific location implementing

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### Market Area Calling.

In addition, networkMCI One discounts as outlined in MCI's FCC Tariff No. 1, Section C-3.41 (excluding the Dedicated Termination Discounts) will apply. If a customer subscribes to a Special Customer Arrangement with intrastate discounts or rates then those rates and discounts will apply to Market Area Calling. SCA Types 1 and 4 are not eligible for Market Area Calling.

Customers must have Branch Exchange (PBX) or Hybrid Key System and originate Market Area Calling traffic via dedicated access facilities to use this feature.

The Market Area Calling feature cannot be used to originate 911, Directory Assistance, operator service calls, toll free or to terminate inbound local calls.

Customers must maintain LEC-provided lines or trunks to originate and terminate these call types. This feature is subject to the Company's existing capacity and network availability.

### .255 Non-Recurring Charges:

#### Per-circuit Administration, Circuit, Cancellation, Expedite, Billing Record Change

The rates and charges can be found in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com/guide](http://www.verizonbusiness.com/guide)

	<u>Per Circuit or T-1 Channel</u>	<u>Per Order</u>
.2551 Installation	see below	\$50

Per circuit or T-1 channel installation charges will be based on the type of Local Access used and can be found in Section C-2.

### .32 Option EE (MCI On-Net Services)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 5, 2004 this service will no longer be available to new customers.

Option EE is an outbound, customized telecommunications service that may include an inbound service option using Business Line/WATS or Dedicated Access Line terminations and/or a virtual private network. Option EE provides a service for single or multi-location companies using switched, dedicated and card origination, and switched and dedicated termination.

Except as otherwise specified, all domestic Option EE calls are subject to an 18-second minimum initial period and rounding to the next higher 6-second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment.

If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The Company does not invoice charges in fraction of a cent; the minimum charge for any charge element is \$.01.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Metered Use Service Option H (MCI 800 Service) except where otherwise specified.

This tariff is being offered to Arkansas customers that have a requirement to make intrastate calls. Intrastate service is provided in conjunction with interstate Option RR service and is available only to

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customers subscribing to interstate Option RR as provided in MCI 's Interstate Tariff F.C.C. No. 1.

.321 Usage

.3211 Definitions

The following definitions will apply for all usage rates:

"Local Network Connection": A switched connection between a customer's premises and an MCI Point of Presence which is provided by MCI or an MCI affiliate.

"Dedicated": A non-switched connection between a customer's premises and an MCI Point of Presence.

"Switched": A switched connection between a customer's premises and an MCI POP which is not provided by MCI or an MCI affiliate.

Card: Call origination using an Option EE Card

.3212 Intrastate Usage Rates\*

.32121 Outbound Rates.\* The following per-minute rates will apply to Option EE usage. Usage charges are based on origination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1776
Local Network Connection	Dedicated	\$0.1776
Local Network Connection	Switched	\$0.1876
Dedicated	Local Network Connection	\$0.2200
Dedicated	Dedicated	\$0.2200
Dedicated	Switched	\$0.2300
Switched	Local Network Connection	\$0.3437
Card*	Local Network Connection	\$0.3537
Switched/Card*	Dedicated	\$0.3437
Switched/Card*	Switched	\$0.3537

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.32122 Inbound Rates: The following per-minute rates will apply to Option EE usage. Usage charges are based on termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Per-Minute Rate</u>
Local Network Connection	Local Network Connection	\$0.1776
Local Network Connection	Dedicated	\$0.2200
Local Network Connection	Switched	\$0.3437
Switched	Local Network Connection	\$0.1876
Switched	Dedicated	\$0.2300
Switched	Switched	\$0.3537

.3213 Usage Rates for Operator Assisted Calling:

The following charges apply to outbound Operator Assisted calls made by customers using switched (including Option EE Card Access), dedicated access, and Local Network Connection access. For calls originating over Local Network Connection facilities (as

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defined herein), an origination credit of \$0.0665 per minute will apply. For calls terminating over Local Network Connection facilities (as defined herein), a termination credit of \$0.01 per minute will apply. The origination and termination credits described above do not apply to Option EE card origination.

.32131 Classification (A): For calls within classification (a), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0252 will apply.

.32132 Classifications (C) and (D): For calls within classifications (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the usage rates found in Section C-3.0252 will apply.

.32133 Operator Services Surcharges: Except as specified below, for all calls in classifications (a), (c) and (d), as specified in Section C-3.025 (excluding collect calls and calls which are billed by a third party), the undiscountable surcharges, as set forth in Section C-3.0253, will apply.

.3214 Directory Assistance: An undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section B-6.04 herein.

.322 Option EE Card Access:\* Option EE Access (via an Option EE Card) may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in Section C-3.3212 will apply.

The following per-call surcharge will apply to each Option EE Card call, other than calls to Directory Assistance.

Per Call Surcharge:\*           \$0.90

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.323 Option EE Toll Free Remote Access: Allows access to the customer's Option EE network via a customer-specific toll free number from anywhere in the U.S. This feature is available for calling within the customer's private network, with both 7- and 10-digit dialing plans, via switched access only. This feature is not available via Option EE Card Access.

The following charge applies to each Option EE Toll Free Remote Access call which originates and terminates within the state. This per-call charge applies in addition to applicable usage charges as described above in Section C-3.3212.

Per Call Surcharge:           \$0.25

.324 Option EE Term  
The Option EE Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option EE through the Option EE Term Plan are subject to the terms and conditions outlined for Option RR in MCI's Tariff F.C.C. No. 1 except for the discount on eligible intrastate charges as defined below.

.3241 Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage

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and Option EE Card, Option EE Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option EE Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

.3242 Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.325 On-Net Plus Program\*

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, or 9 as described in the "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com);
- must be new business customers or existing business customers who is eligible for renewal of their contracts.

.3251 Usage Charges:

The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

Outbound

<u>Origination Type:</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.1645	\$0.1588
Local Network Connection	Switched	\$0.1645	\$0.1588
Dedicated	Local Network Connection	\$0.1692	\$0.1634
Dedicated	Dedicated or Switched	\$0.1692	\$0.1634
Switched/Card*	Local Network Connection	\$0.2479	\$0.2393
Switched/Card*	Dedicated	\$0.2479	\$0.2393
Switched/Card*	Switched	\$0.2479	\$0.2393

Inbound

<u>Origination Type:</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>
Local Network Connection	Local Network Connection	\$0.1645	\$0.1588
Local Network Connection	Dedicated	\$0.1692	\$0.1634
Local Network Connection	Switched	\$0.2479	\$0.2393
Switched/Card*	Local Network Connection	\$0.1645	\$0.1588
Switched/Card*	Dedicated	\$0.1692	\$0.1634
Switched/Card*	Switched	\$0.2479	\$0.2393

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer

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accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.3252 Intrastate Plus

Eligibility: To be eligible for this program, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;
- must receive interstate service under a New Special Customer Arrangement (SCA) Guide Type 6, 7, 8, 9 or 10 as described in the "Service Publication and Price Guide" located on the Company's website at www.mci.com.

Usage Charges: The following per-minute usage rates will apply to Intrastate Usage. Customers will be charged the following per minute rates for Inbound and Outbound Intrastate Service.

<u>Origination Type: Outbound</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0000	\$0.0000	\$0.0000
Local Network Connection	Dedicated	\$0.0742	\$0.0720	\$0.0698
Local Network Connection	Switched	\$0.0742	\$0.0720	\$0.0698
Dedicated	Local Network Connection	\$0.0742	\$0.0720	\$0.0698
Dedicated	Dedicated or Switched	\$0.0742	\$0.0720	\$0.0698
Switched/Card*	Local Network Connection	\$0.1087	\$0.1055	\$0.1023
Switched/Card*	Dedicated	\$0.1087	\$0.1055	\$0.1023
Switched/Card*	Switched	\$0.1087	\$0.1055	\$0.1023

  

<u>Origination Type: Inbound</u>	<u>Termination Type</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Local Network Connection	Local Network Connection	\$0.0742	\$0.0720	\$0.0698
Local Network Connection	Dedicated	\$0.0742	\$0.0720	\$0.0698
Local Network Connection	Switched	\$0.1087	\$0.1055	\$0.1023
Switched/Card*	Local Network Connection	\$0.0742	\$0.0720	\$0.0698
Switched/Card*	Dedicated	\$0.0742	\$0.0720	\$0.0698
Switched/Card*	Switched	\$0.1087	\$0.1055	\$0.1023

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

.90 Option III (Verizon Business Services I)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective March 1, 2005, Option III (Verizon Business Services I) will no longer be available to new customers.

.9012 Outbound

Alternative Rates:

The following range of per-minute rates will apply to Option III usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1)

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demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0742 to \$0.0373
Local Network Connection	Dedicated	\$0.0742 to \$0.0373
Local Network Connection	Switched	\$0.0742 to \$0.0373
Dedicated	Local Network Connection	\$0.0742 to \$0.0373
Dedicated	Dedicated	\$0.0695 to \$0.0115
Dedicated	Switched	\$0.0742 to \$0.0373
Switched	Local Network Connection	\$0.1087 to \$0.0373
Switched/Card*	Dedicated	\$0.1087 to \$0.0373
Switched/Card*	Switched	\$0.1087 to \$0.0852

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Inbound

Alternative Rates:

The following range of per-minute rates will apply to Option III usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0742 to \$0.0440
Local Network Connection	Dedicated	\$0.0742 to \$0.0440
Local Network Connection	Switched	\$0.1087 to \$0.0440
Switched	Local Network Connection	\$0.0742 to \$0.0440
Switched	Dedicated	\$0.0742 to \$0.0440
Switched	Switched	\$0.1087 to \$0.0813

Alternative Directory Assistance:

The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rate requirements as described in Section C-3.9012 on Page No. 256.42.1, herein.

	<u>Range of rates (high to low)</u>
Alternative Directory Assistance:	\$1.40 to \$.35

Alternative Card Surcharge:\*

The following Alternative Card Surcharge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rate requirements as described in Section C-3.9012 on Page No. 256.42.1, herein.

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	<u>Range of rates (high to low)</u>
Alternative Card Surcharge:*	\$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

.100 Option SSSS (Verizon Business Services II) (Cont'd)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

Intrastate Usage Rates

Outbound

Alternative Rates: The following range of per-minute rates will apply to Option SSSS usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0742 to \$0.0373
Local Network Connection	Dedicated	\$0.0742 to \$0.0373
Local Network Connection	Switched	\$0.0742 to \$0.0373
Dedicated	Local Network Connection	\$0.0742 to \$0.0373
Dedicated	Dedicated	\$0.0695 to \$0.0115
Dedicated	Switched	\$0.0742 to \$0.0373
Switched	Local Network Connection	\$0.1087 to \$0.0373
Switched/Card*	Dedicated	\$0.1087 to \$0.0373
Switched/Card*	Switched	\$0.1087 to \$0.0852

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Inbound

Effective October 1, 2017

Alternative Rates: The following range of per-minute rates will apply to Option SSSS usage, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for these rates, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, 2) commit to a new minimum term of service that equals or exceeds 1 year with an Annual Volume Commitment of at least \$6,000. Usage charges are based on origination and termination type.

<u>Origination Type</u>	<u>Termination Type</u>	<u>Range of rates (high to low)</u>
Local Network Connection	Local Network Connection	\$0.0742 to \$0.0440
Local Network Connection	Dedicated	\$0.0742 to \$0.0440
Local Network Connection	Switched	\$0.1087 to \$0.0440
Switched	Local Network Connection	\$0.0742 to \$0.0440
Switched	Dedicated	\$0.0742 to \$0.0440
Switched	Switched	\$0.1087 to \$0.0813

Alternative Directory Assistance: The following Alternative Directory Assistance charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rate requirements as described in Section C-3.100 on Page No. 256.57.1, herein.

	<u>Range of rate (high to low)</u>
Alternative Directory Assistance:	\$1.40 to \$0.35

Alternative Card Surcharge:\* The following Alternative Card Surcharge charge will apply, in lieu of all other rates, in response to competitive marketplace conditions. To be eligible for this rate, customer must meet the Alternative Rate requirements as described in Section C-3.100 on Page No. 256.57.1, herein.

	<u>Range of rate (high to low)</u>
Alternative Card Surcharge:*	\$0.90 to \$0.00

\* Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option SSSS Term: The Option SSSS Term Plan is a term plan, in lieu of all other tariffed term plans. Customers who subscribe to Option SSSS through the Option SSSS Term Plan are subject to the terms and conditions outlined for MCI Business Service II in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com), except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option SSSS Card, Option SSSS Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%

3 year	9%
4 year	9%
5 year	9%

.108 Option AAAAA (Verizon Business Services III) (Cont'd)

Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

Option AAAAA Term Plan

The Option AAAAA Term Plan is a term plan, in lieu of all other tariff term plans. Customers who subscribe to Option AAAAA through the Option AAAAA Term Plan are subject to the terms and conditions outlined for Verizon Business Service III in the Company's "Service Publication and Price Guide" located on the Company's website at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide) except for the discount on eligible intrastate charges as defined below.

Eligible Intrastate charges is the customer's total intrastate usage of the following, after the application of promotional and other discounts: intrastate inbound and outbound usage and Option AAAAA Card, Option AAAAA Remote Access (including surcharges). Charges for the following are not included as eligible intrastate charges and will not receive Option II Term plan Discounts: Directory Assistance usage and surcharges and Operator Assisted usage and surcharges.

Term Commitment/Discounts: The following discounts will apply to the eligible intrastate charges based on the customer's term commitment.

<u>Term Commitment</u>	<u>Discount</u>
1 year	3%
2 year	6%
3 year	9%
4 year	9%
5 year	9%

4. COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) SERVICE

.01 General Description

.011 CCSA Service does not involve the provision of INTEREXCHANGE communications channels, but rather is offered as a switching service interconnecting network trunks, including circuits and services provided either by MCI or by other Participating Carriers. Use of MCI 's common control switching machines in connection with this offering may be shared with other customers or other offerings.

.012 Two customer options are available under this service: A full service version, Option A (Telemanagement) and a limited service version, Option B (Least Cost Routing). Outlined below are the features available, at the customer's option, which are included under the basic monthly recurring charges, along with the limitations associated with each option.

Basic Features	Feature Limitations	
	Option A	Option B
Least-Cost-First-Routing An arrangement to provide automatic selection of the least expensive facility available for each intercity call on an on-line basis.	Route choices limited to total switch capacity	Limited to three route choices

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<p>Authorization/Accounting Codes  Dialed prefix codes to identify the calling party or division for authorization or accounting purposes. The customer may select either authorization or accounting codes as part of the basic service.</p>	<p>Limited to 9999 codes per dedicated access arrangement</p>	<p>Authorization codes are not available. Two digit accounting codes are available as a separate option under Section C-4.0212.</p>
<p>Abbreviated Dialing Codes (Speed Numbers)  Dialed codes to place calls to frequently dialed numbers for the purpose of convenience.</p>	<p>Limited to two codes per dedicated access arrangement</p>	<p>Not Available</p>
<p>Priority Level Routing Arrangement  An arrangement to apply routing restrictions to certain trunk groups based upon individual authorization codes. The customer shall designate priority level assignments for its personnel by authorization code.</p>	<p>Limited to 3 priority levels. Feature is available only if the authorization code feature is also selected.</p>	<p>Not Available</p>
<p>Tone Notification Before Automatic Selection of a Designated Trunk Group  An arrangement to provide an audible tone to the user before a particular trunk group is selected automatically by the CCSA switch.</p>	<p>Limited to a single trunk group</p>	<p>Not Available</p>
<p>Call Detail and Summary by Authorization/Accounting Code</p>		
<p>Call Detail</p>	<p>Limited to 2 copies/month</p>	<p>Limited to 2 copies/month</p>
<p>Summary by Authorization/Accounting Code</p>	<p>Limited to 2 copies/month</p>	<p>Not Available</p>
<p>OR</p>	<p>OR</p>	<p>OR</p>
<p>Call Records on Magnetic Tape  If the customer elects to receive magnetic tapes, it is with the understanding that MCI WorldCom retains all ownership of such tapes and that these tapes will be returned monthly to MCI per service instructions.</p>	<p>Limited to 1 magnetic tape per month</p>	<p>Limited to 1 magnetic tape per month</p>

.02 Rates and Charges

.021 Monthly Recurring Charges

.0211 Basic Charges

.02111 Dedicated Access Arrangement Charge: The basic monthly recurring charge for Option A is \$230 per Dedicated Access Arrangement (input), while the basic monthly recurring charge for Option B is \$105 per Dedicated Access Arrangement (input). These charges anticipate that access will be via MCI -provided dedicated access lines. In addition, a \$36.25 Special Access Surcharge\* will be applied to each Dedicated Access Arrangement.

If the customer elects this service via an MCI Interexchange facility, or via a customer-provided facility, the basic monthly recurring charge per Dedicated Access Arrangement (input) is \$165 for Option A and \$50 for Option B.

\* A \$36.25 Special Access Surcharge is applicable to each access line provided by a Local Exchange Company. The Surcharge will not apply to those customers who furnish MCI with an Exemption Certification (as defined herein).

.02112 Switch Utilization Charge: In addition to the monthly recurring Dedicated Access Arrangement Charge, a CCSA Switch Utilization Charge of \$.01 per minute will apply to all non-MCI traffic utilizing a Dedicated Access arrangement. This charge will not apply to calls which are not completed.

.0212 Options: In addition to the above mentioned features, the following options are available. The indicated monthly recurring charges for these options are additional charges per Dedicated Access Arrangement (input).

<u>Options</u>	<u>Monthly Charges</u>	
	<u>Option A</u>	<u>Option B</u>
High Volume and WATS Band CCSA Call Traffic Destination by Half-Hour Segment	\$20.00	Not Available
CCSA Area Code Traffic Summary Report	\$25.00	Not Available
CCSA Area Code Traffic Call Detail	\$30.00	N/A
Summary by Authorization/ Accounting Code and Call Records on Magnetic Tape If the customer elects to receive both of the above features, he must pay an additional monthly charge per dedicated access arrangement	\$20.00	N/A
Accounting Codes (2-Digit) (Limited to 99 total codes per customer per originating location. Charges for Accounting codes will not be		

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	prorated.)	N/A	\$15/99 Codes
.022	<u>Non-Recurring Charges</u>		
.0221	<u>Per Circuit End</u>		
		<u>Option A</u>	<u>Option B</u>
.02211	Installation	\$120.00	\$120.00
.02212	Physical Change	\$100.00	\$100.00
.02213	Administrative Change	-0-	-0-
.02214	Expedite	-0-	-0-
.02215	Cancellation of order	\$130.00	\$130.00
.02216	Disconnection	-0-	-0-
.02217	Billing record change	-0-	-0-
.02218	Termination for communications facilities, systems or services of other participating carriers	\$120.00	\$120.00
.0222	<u>Per Order</u>		
.02221	Installation	\$50.00	\$50.00
.02222	Physical Change	\$50.00	\$50.00
.02223	Administrative Change	\$20.00	\$20.00
.02224	Expedite	\$600.00	\$600.00
.02225	Cancellation of Order	-0-	-0-
.02226	Disconnection	-0-	-0-
.02227	Billing Record Change	-0-	-0-

6. RATE & MILEAGE TABLES

METHOD FOR CALCULATION FOR AIRLINE MILEAGE

.01 Method of Calculation

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) Coordinates as obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula:

A. Dedicated Leased Line Service

$$\sqrt{(V1 - V2)^2 + (H1 - H2)^2}$$

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where V1 and H1 correspond to the V & H coordinates of City 1 and V2 and H2 correspond to the V & H coordinates of City 2.

Example:	<u>V</u>	<u>H</u>
City 1 - Fort Smith	7752	3855
City 2 - Little Rock	7721	3451

$$\sqrt{\frac{(7752 - 7721)^2 + (3855 - 3451)^2}{10}}$$

Airline Mileage = 129 miles  $\sqrt{\frac{16417.7}{10}} = 128.1315 \text{ miles}^*$

\* Result will always be rounded to the next highest mile.

**B. Metered Use Service**

To determine the mileage between any two cities proceed as follows:

1. Obtain the "V" and "H" coordinates of the two cities.
2. Obtain the difference between the "V" coordinates of the two cities. Obtain the difference between the "H" coordinates.

NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

3. Divide each of the differences obtained in 2 by three, rounding each quotient to the nearer integer.
4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in 3 by three, and repeat step 4. Repeat this process until the sum of the squares obtained in 4 is less than 1778.
5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" preceding:

<u>N</u>	<u>Miltiplier</u>	<u>Minimum Rate Mileage</u>
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5 and, with any resulting fraction, round up to next higher integer. this is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5 preceding the minimum rate mileage corresponding to the "N" value is applicable.

Example: The rate mileage between Fort Smith and Little Rock is calculated as follows:

(a)	Fort Smith	$\frac{V}{7752}$	$\frac{H}{3855}$
	Little Rock	$\frac{7721}{31}$	$\frac{3451}{404}$
(b)	difference		

- (c1) divide each difference by three and rounding to nearer integer = 11 and 135

(d1) square integers and add,

$$\begin{array}{r} 11 \times 11 = 121 \\ 135 \times 135 = \underline{18,225} \\ \text{sum of squared integers} \quad \quad \quad 18,346 \end{array}$$

sum of squared integers is greater than 1777, so divide integers in (c1) by three and repeat (d1)

- (c2) divide integers in (c1) by three and rounding = 4 and 45

(d2) square integers and add,

$$\begin{array}{r} 4 \times 4 = 16 \\ 45 \times 45 = \underline{2,025} \\ \text{sum of squared integers} \quad \quad \quad 2,041 \end{array}$$

sum of squared integers is greater than 1777, so divide integers in (c2) by three and repeat (d2)

- (c3) divide integers in (c2) by three and rounding - 1 and 15

(d3) square integers and add,

$$\begin{array}{r} 1 \times 1 = 1 \\ 15 \times 15 = \underline{225} \\ \text{sum of squared integers} \quad \quad \quad 226 \end{array}$$

This sum of squared integers is less than 1778 and was obtained after three successive divisions by three, therefore, "N" = 3.

(e) Multiply final sum of squared integers by factor 72.9 (corresponding to "N" = 3)

$$\begin{array}{r} 226 \\ \times 72.9 \\ \hline = 16,475.4 \end{array}$$

- (f) Square root of 16,475.4 = 128 and a fraction, which is rounded up to 129 miles (fractional miles are considered full miles). The 129 miles is larger than the minimum of 121 miles applicable when "N" = 3, so the rate mileage is 129 miles.

## 7. SERVICE AVAILABILITY TABLES

### TABLE I

#### DEDICATED LEASED LINE SERVICE AVAILABILITY

- A. Dedicated Leased Line Analog Service and Digital Private Line Service are available between the following locations within the state of Arkansas.

Effective October 1, 2017

Fayetteville<sup>2</sup>  
 Fort Smith  
 Little Rock  
 Pine Bluff  
 Rogers  
 Texarkana<sup>2</sup>  
 West Little Rock

B. Dedicated Leased Line Service is available for Digital Data Service and Terrestrial Digital Service-1.5 between the following locations within the state of Arkansas. T-1 Digital Access provided in conjunction with Analog Dedicated Leased Line Service, MCI 800 (Dedicated Termination), Vnet, MCI Prism I, Vision, and CCSA Service Option B (Least Cost Routing) is also available in these cities.

Fayetteville  
 Fort Smith  
 Little Rock<sup>1</sup>  
 Pine Bluff  
 Rogers  
 Texarkana<sup>1/2</sup>  
 West Little Rock<sup>2</sup>

<sup>1</sup> DDS 2.4, 4.8, 9.6, and 56 Kbps local access is not available in these locations for Digital Private Line Service.

<sup>2</sup> Denotes the availability of the Fiber-Only Routing Option of TDS 1.5.

TABLE II

OPTION H (MCI 800 SERVICE)

Options A, K, and M are available for calling between the following cities and from these locations to all other locations within the state of Arkansas. Option H with Switched WATS Termination and Options F and G are available in all exchanges in the following cities which have been converted to equal access.

Altheimer*	Jonesboro*
Arkadelphia*	Little Rock
Benton*	Macedonia*
Bentonville*	Magnolia*
Blytheville*	McNeil*
Cash*	Newark*
Concord*	Newport*
Crystal Springs*	Oil Trough*
Dell*	Paron*
Fayetteville	Pine Bluff*
Ft. Smith	Stamps*
Grubbs*	Tupelo*
Gurdon*	Village*
Hot Springs	Wheatley*
Joiner*	Wilson*

TABLE IV

OPTION D (PRISM I)

Part A Option D is available for call origination vial Analog Local Access and for call termination in the

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following locations within the state of Arkansas. In addition, where facilities permit, T-1 Digital Access used in conjunction with Analog Dedicated Leased Line Service, MCI 800, MCI Prism I and CCSA Service Option B (Least Cost Routing) is available from the following cities.

Forth Smith  
 Jonesboro  
 Little Rock  
 Pine Bluff  
 West Little Rock

Part B Option D is available for call termination in the following locations within the state of Arkansas.

Benton  
 Hot Springs

TABLE V

METERED USE SERVICE AVAILABILITY

Part D - MCI Prism I – Ranges

The following contains the Range designation for calls from each Option D originating area code to each terminating area code within the state of Arkansas.

<u>Originating</u>	<u>Terminating</u>
501	1
501	1

Subsection B – Material previously in Company Tariff No. 2

Effective on or after August 8, 2016, MCI Communications Services, Inc. will no longer offer Person-to-Person, 3rd Number Billing, or Collect Call operator services throughout the United States to customers that MCI serves as an interexchange carrier or facility-based local carrier.

4.1 Message Toll Service (MTS) (Cont'd)

4.1.3 Message Telecommunications Service (Cont'd)

B. Usage Charges

- Rate Periods - The time of day rate period for Home Advantage services will be Peak and Off-Peak. Peak calls apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

2. Per Minute Rate Schedule

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>	<u>1st</u>	<u>Add'l</u>
	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
0 – 16	\$.1199	\$.0999	\$.1019	\$.0849	\$.0599	\$.0499
17 – 31	\$.1898	\$.1698	\$.1613	\$.1444	\$.0949	\$.0849
32 – 56	\$.2797	\$.2298	\$.2378	\$.1953	\$.1399	\$.1149
57 – 87	\$.3197	\$.3097	\$.2717	\$.2632	\$.1598	\$.1548
88 – 127	\$.3896	\$.3596	\$.3312	\$.3057	\$.1948	\$.1798

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128 – 200	\$ .4196	\$ .3696	\$ .3566	\$ .3142	\$ .2098	\$ .1848
201 +	\$ .4595	\$ .3796	\$ .3906	\$ .3227	\$ .2298	\$ .1898

3. Billing Increments - Calls are rated at an initial minute and additional one minute increments thereafter.

C. Volume Discounts

Discounts will be applied to a customer's usage charges based upon the customer's total interstate, intrastate and directory assistance MTS usage charges for the account for the billing period. Discount percentages increase as total usage charges increase, and vary by rate period. The discount percentage corresponding to a given rate period and total usage level will be applied to all usage in that rate period.

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$ 0 – \$ 24.99	0%	0%	0%
\$ 25 – \$ 49.99	1%	0%	0%
\$ 50 – \$ 99.99	2%	1%	0%
\$100 – \$199.99	4%	1%	0%
\$200 +	5%	2%	0%

Customers who are billed by the Company are eligible for the usage volume discount. Generally, the customer will be billed by the Company except under the following circumstances.

- Customers who have no established account with the Company but utilize the Company's network through casual access by dialing 10XXX.
- Customers whose accounts have been cancelled by the Company or who have requested cancellation and have been removed from the Company's billing system and are being billed for their subsequent use of the Company's network by their Local Exchange Carriers.
- In instances where the Company has not received the customer's billing information prior to the commencement of billing and the customer is billed by their Local Exchange Carrier.

4.2 Toll-Free Service (Cont'd)

4.2.2 Toll-Free Service Features

The Company's Toll-Free service customers may subscribe to one or more of the following features with a specific Company Toll-Free service.

A. After-Hours toll-free Message Referral

This feature enables the toll-free service customer to route toll-free calls to the Company Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

1. Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company Message Centre to retrieve messages.

3. Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company toll-free customer of messages.

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B. Area Code Routing

This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

C. Area Code Blocking

This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

D. Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

E. Time of Day Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

F. Day of Week Routing

This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

G. Command Routing

This feature allows the toll-free service customer to have toll-free calls rerouted by Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

H. Emergency Re-routing

This feature allows the toll-free service customer to re-route calls to accommodate emergency situations. To activate this service, the customer would call a special 24 hour number.

I. Real Time ANI

Real Time Automatic Number Identification (ANI) Service provides the ANI for the calling party to an Acclaim IV customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free customer. The Company will provide Real Time ANI on a toll-free number and a service group basis. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

J. Dedicated Termination Overflow

This feature enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

K. Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

4.2.3 Toll-Free Feature Charges

Feature Charges are determined by the specific feature requested by a toll-free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

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<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
Toll-Free Number Charge (per toll-free number)	N/C	\$10.00
Reservation Charge (per toll-free number/ maximum 10 numbers per Customer)	\$35.00	N/C
After Hours Voice Messaging (per toll-free #)		
Option A - Announcement Only	\$25.00	\$30.00
Option B - Announcement w/Message	\$25.00	\$40.00
Option C - Announcement w/Message and Outdial	\$25.00	\$50.00
Real-Time ANI Delivery (per Trunk group)	\$350.00	\$200.00
Dedicated Termination Overflow (per toll-free number)	N/C	\$50.00
Point of Call Routing (per toll-free number)	\$100.00	\$50.00
Time of Day Routing (per toll-free number)	\$100.00	\$50.00
Command Routing (per toll-free number)	\$100.00	\$50.00
Percent Allocation Routing (per toll-free number)	\$100.00	\$50.00
Dialed Number Identification Service (DNIS) (per toll-free number)	\$100.00	\$50.00
Day of Week Routing (per toll-free number)	\$100.00	\$ 50.00
Change toll-free Destination Number (via service order)	\$15.00	N/C
Expedite toll-free Service Order (per order)	\$100.00	N/C
Add/Change Area of Service Screening	\$25.00	N/C
Add/Change Canadian toll-free Origination	N/C	N/C
Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)	N/C	N/C
Toll-Free Referral Recordings	\$25.00	\$30.00
Nationwide toll-free Directory Listing (per toll-free number)	\$15.00	\$12.50
Expedite Directory Listing		
Major	\$25.00	N/C
Minor	\$20.00	N/C

#### 4.2.4 Resp. Org. Charges

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

<u>Monthly Service</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
Set Up toll-free Number (per toll-free number)	\$50.00	\$1.00
Modify toll-free Record (Add/Change toll-free Number, Vertical or Enhanced Features)	\$25.00	N/C

#### 4.2.5 Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for IntelNet Service as filed in Section 4.4.3 and the following additional charges will apply.

<u>Service</u>	
One Time Installation Charge:	\$500.00
Monthly Recurring Charge (per 8XX No.):	\$80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$0.04

### 4.3 Complementary Service

#### 4.3.1 Directory Assistance

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A. Description

Long Distance Directory Assistance is available to Customers of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided for one call during a billing period and if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

B. Usage Charge

Directory Assistance rate per call is \$1.40.

4.3.2 Operator Services

A. Description

Operator Service is a full time service available to all Company subscribers, and to other customers who utilize the Company's long distance network to place calling card, collect and third number billed calls. Operator Service permits customers (who may or may not be Company subscribers) to bill charges for telephone calls to LEC - issued calling cards, major credit cards, and to authorized telephone numbers.

"0+" calling card calls will be processed through an automated interface, without operator assistance. Operator assistance will be provided whenever necessary (e.g., from rotary telephones). Calls billed to calling cards or third numbers will be accepted only if the Company determines that the billing number is valid. If validation information is not available from the billing local exchange carrier, the Company shall decline to accept the call or require that the call be billed to a number which can be validated, or to a major credit card.

1. Call Types

- (a) Customer Dialed Credit Card - includes 0+ calls completed through an automated interface and billed to a telephone company calling card, without the assistance of a live operator.
- (b) Operator Station to Station - includes all calls completed with operator assistance on a station-to-station basis. This category includes calls billed to a calling card, a third number, or to the calling or called station. Charges will be incurred if the called station answers.
- (c) Operator Person to Person - includes all calls billed on a person-to-person basis. Charges will be incurred only if the designated called party accepts the call.

B. Regulations Applicable to Inmate Collect Only Service

NOTE: To the extent the Inmate Collect Service is provided using public access or inmate service access lines, the Company's service is subject to the Commission's regulations promulgated in Case No. 93-035-R.

- 1. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.
- 2. Subject to other applicable provisions of this Tariff, inmate collect only service:
  - (a) Will be arranged for outward only calling;

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- (b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;
  - (c) Shall be arranged to block Directory Assistance calls;
  - (d) Shall be arranged to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, toll-free, 900, 976, 950, 911, and 10XXX;
  - (e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
  - (f) At the request of the facility, may be arranged to block access to certain telephone numbers;
  - (g) At the request of the facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
  - (h) May be arranged to limit the number of calls or call attempts to any single telephone number.
3. At the request of the facility, the Company may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.
  4. At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on coinless telephones on the premises of state and federal prisons subject to the following conditions:
    - (a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and
    - (b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.
  5. The Company's name will be announced at least once during each call. The Company will furnish posting materials for the use of the facility.

**C. Usage Charges**

Operator Service charges include per minute rates and per call charges.

**1. Plan A - Operator-Assisted Long Distance**

The rates and service charges set forth below apply to "0+", "0-" and "00-" calls, including calls dialed using 10XXX or other access numbers, routed to a Company operator or to an automated operator or calling card interface from the premises of:

- residential and business subscribers; or
- local exchange carrier customers not presubscribed to the Carrier.

(a) Per Minute Rate Schedule\*\*

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<u>Mileage</u>	<u>Day</u>		<u>Evening</u>		<u>Night</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0-16	\$0.1300	\$0.1000	\$0.1105	\$0.0850	\$0.0650	\$0.0500
17-31	\$0.1800	\$0.1700	\$0.1600	\$0.1445	\$0.1000	\$0.0850
32-56	\$0.2500	\$0.2200	\$0.1900	\$0.1700	\$0.1500	\$0.1200
57-87	\$0.3350	\$0.2730	\$0.2495	\$0.2190	\$0.2050	\$0.1750
88-127	\$0.3720	\$0.3225	\$0.2715	\$0.2350	\$0.2480	\$0.2235
128-200	\$0.4095	\$0.3600	\$0.3100	\$0.2670	\$0.2670	\$0.2295
201&up	\$0.4340	\$0.3970	\$0.3365	\$0.2960	\$0.2915	\$0.2360

\*\* Usage is billed in one (1) minute increments.

(b) Operator Service Charges

Station to Station	\$2.25
Billed to Third Party	\$2.35
Person to Person	\$4.90
Customer Dialed/Bong Calling Card	\$1.20
Customer Dialed/Bong Credit Card	\$1.50
Operator Dialed Charge	\$1.15

4.4 Other Services Offerings (Cont'd)

4.4.9 MCI On-Net Service Voice (Cont'd)

-Effective December 1, 2014, Calling Card Service is grandfathered and is no longer available to new customers. For existing customers, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities for calling cards, and contract renewals or extensions of Calling Card Service will no longer be permitted, effective December 1, 2014.

-Effective January 1, 2004 On-Net Services will no longer be available to new customers.

K. Agent Program:

Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering;
- may not receive service under any other term plan;
- must subscribe to the MCI On-Net Voice Services Agent Program as described in MCI's Service Publication and Pricing Guide" located on MCI's website at [www.mci.com](http://www.mci.com); and,
- must subscribe to exchange service provided by the Company or a Company affiliate.

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Usage Charges: The following per-minute rates apply during each monthly period of a Customer's term of service intrastate outbound usage which originates via Local Network Connection and terminates via switched and Toll Free usage that originates switched and terminates Local Network Connection.

Per-Minute Rate

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\$0.0750

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

M. Affinity 1 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com);
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched:    \$\$0.130

N. Affinity 2 Program

Eligibility: To be eligible for this plan, customers:

- must designate a company affiliate as its exchange service carrier and the company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Affinity 1 Program as described in the service publication and pricing guide found at [www.mci.com](http://www.mci.com);
- must pay a rate that is described as a non-residential, commercial, or business rate in the applicable local exchange service tariff for switched service; and,
- may not receive service under a Special Customer Arrangement.

Definitions: For purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service Voice Outbound Service usage and Inbound Service usage that originate and terminates in one state.

Usage Charges: Customers will be charged the following per minute rates for Eligible inbound and outbound Intrastate Service.

Switched:    \$0.130

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O. Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II, as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service (excluding Card) usage that originates and terminates in one state.

"Eligible Interstate Usage" is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-Local T-1 basis or ISDN-PRI. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	\$60.50 (Little Rock, AR)
	\$66.00 (Rest of State)
B	\$65.00
C	\$1,540.00

Benefits:

Offering A: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive unlimited Eligible Intrastate Service, Eligible Interstate Usage and unlimited exchange service usage as described in the Companion Local Service tariffs or other appropriate governing document.

Offering B and Offering C: Upon installation of Companion Interstate Service and Companion Local Service, the customer will receive an allotment of 1,250 minutes per monthly period per-Local Trunk or Per-Local T-1 that may be used for (i) Eligible Interstate Usage and (ii) Eligible

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Intrastate Service in that monthly period. Customers whose usage exceeds this allotment in any monthly period will be charged \$0.05 per minute for Eligible Intrastate Service that exceeds the allotment (Overage Usage Charge). When a call under this offering begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.05 per minute for Eligible Intrastate Service for the portion of the call occurring after completion of the allotment. For customers enrolling in this plan after the first day of a billing cycle, whose allotment begins after the first day of a billing cycle or whose enrollment in this plan ends before the last day of the billing cycle, the allotment will be pro-rated for that billing cycle.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

In addition, the customer will receive unlimited exchange service usage as described in Companion Local Service tariffs or other appropriate governing document.

Discounts: (Effective July 7, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service Line Solution II pricing plan for interstate and intrastate Service.

A discount will be provided on monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 20% discount, and 2 or more years up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this

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plan.

For new customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber of Arkansas Inc. Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions:

Services under this plan may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

If Customer receives service under SCA Types 6, 7 and 8 and subscribes to domestic long distance service in combination with this plan, any discounts applicable to long distance service will apply to Overage Usage Charges.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

P. Local and Long Distance - Line Solution

Eligibility: To be eligible for this plan, customers:

- must designate a Company affiliate as its exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.worldcom.com](http://www.worldcom.com); ("Companion Interstate Service") and to certain exchange service as described in the appropriate Company-affiliate exchange service tariff ("Companion Local Service") concurrent with enrollment in this plan;
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Definitions: For the purposes of this plan, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI On-Net Service-Voice Outbound Service

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(excluding Card) usage that originates and terminates in one state.

“Eligible Interstate Usage” is defined as MCI On Net Services Option 1 Outbound Service (excluding Card) usage that originates in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI.

“Existing customers” are customers who, at the time of subscription to the plan, are receiving service under this tariff and the document containing the Companion Interstate Service.

“New customers” are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the document containing the Companion Interstate Service.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Local Service.

<u>Offering</u>	<u>Monthly Recurring Charge (unlimited)</u>
Unlimited	\$60

Discounts: (Effective July 7, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, any discounts applicable to Companion Interstate Service and Companion Local Service. Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution pricing plan for interstate and intrastate Service. A discount will be provided on monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 20% discount, and 2 or more years up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, the plan service offered under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service only offered in, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services

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Option 1 under The Guide and MCI On-Net Service-Voice under this tariff.

For new customers who disconnect Companion Local Service offered in Brooks Fiber Communications of Arkansas Inc., PSC Tariff No. 2, and Companion Intrastate Service, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under this tariff for intrastate interLATA service only.

Other Conditions: Services under this plan, including Interstate Inbound Service and Interstate Card Service may not receive the benefits of any discounts or promotions including any term plan discounts except that customers will receive the benefits of the On-Net Plus Program for Domestic Intrastate Inbound Service and Intrastate Card Service Usage.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 4.4.11 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in Section 4.4.11C.

##### A. Description

Agency Program A offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.

##### B) Term Plans

Term plan customers are also subject to the following provisions:

Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

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C. Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 18-second minimum call duration, and calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

D) Rates:

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intrastate/intraLATA calls.

	<u>Switched</u>	<u>Dedicated</u>
Outbound/Inbound	\$0.0917	\$0.0626

Calling Card: Customers will be charged \$0.069 per minute for calling card calls. A per call surcharge of \$0.75 will apply to all calls.

4.4.22 Verizon Business Services Versatile T1

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility:

Customer must subscribe to service under a Verizon Business Services Agreement, guide type 17, with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com. Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCImetro Access Transmission Services LLC, Arkansas PSC Tariff No. 4. Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Monthly Recurring Charges: customers will incur monthly recurring charges as described in MCImetro Access Transmission Services LLC, Arkansas PSC Tariff No. 4.

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 3000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local

Package B: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 6000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local

Package C: Customers who subscribe to Versatile T1 service with a minimum 8 circuits or a maximum 12 circuits will receive 9000 LD minutes which includes Toll Free, interstate / intrastate and unlimited Local Customers who exceed the applicable package LD minutes will incur the following LD per minute overage charge:

Interstate: \$0.0350  
Intrastate: \$0.0740

Calling Card Rates:

Interstate	\$0.05
Intrastate	\$0.07

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Per Call surcharge     \$0.75

Additional Benefits: In addition, customers will receive the benefits of the Companion Intrastate Service as described in MCImetro Access Transmission Services LLC, Arkansas PSC Tariff No. 4.

4.5 Other Service Offerings

4.5.2 Verizon Loyalty Plus I Plan

Effective July 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credit will be applied to the second full-month’s invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer’s Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company’s quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company’s “Service Publication and Price Guide” (The Guide) located on the Company’s website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-product</u>	<u>Services Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver Yes/No</u>
Voice	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

4.5.3 Verizon Loyalty Plus II Plan

Effective February 1, 2007, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service “unit” (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount

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indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-product</u>	<u>Services Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver Yes/No</u>
Voice	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y

4.5.4 Verizon Loyalty Plus III Plan

Effective August 1, 2006, this plan will no longer be available to new customers.

Offer: Existing Company customers who simultaneously order a new eligible MCI Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCI Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

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This plan applies only with respect to new eligible MCI Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCI Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness.com](http://www.verizonbusiness.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

<u>Product Group</u>	<u>Sub-product</u>	<u>Services Unit</u>	<u>Credit Value</u>	<u>Company Installation Charge Waiver Yes/No</u>
Voice	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y