

Effective October 1, 2018

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services
Illinois Local Exchange Services Catalog Schedule No. 1 (Enterprise Non-Current Services)

This Catalog Schedule No. 1 applies to the non-current services for enterprise business customers (i.e., non-mass markets) previously offered in Illinois by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Illinois that were in effect at the time that the Illinois Local Exchange Services were added to the Guide and which are not set forth in other portions of the Guide, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in this Guide. Any changes to the product descriptions, rates or charges after the date on which the Illinois Local Exchange Services were added to the Guide are described below.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

Effective October 1, 2018

CHANGE SHEET

This sheet details the most recent revisions made to this Price List.
Any questions regarding this Price List, please call 1-866-665-7586.

Revisions to Local Exchange Services Catalog Schedule No. 1, Effective 10/1/18

Subsection A, Sections 3.1.2.3 and 4.52

- **Increase of Local Line flat rate monthly recurring charge (Plan 1 only), and Local Plus Program Local Line monthly recurring charge (Plan 1 and Plan 2).**

Effective October 1, 2018

VIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Tariff Nos. 2, 3, and 5 to the extent applicable. The materials in Subsection A below were previously in Tariff No. 2. The materials in Subsection B were previously in Tariff No. 3, and the materials in Subsection C were previously in Tariff No. 5.

Subsection A – Material previously in Company Tariff No. 2

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Automatic Dial*
- Call Forward Variable
- Call Hold
- Call Park
- Call Pickup (Group Call Pickup or Directed Call Pickup)
- Calling Number Delivery Blocking (Selective)
- Conference Six-Way
- Customer Group Dialing Plan
- Digit Display*
- Do Not Disturb
- Group Intercom*
- Intercom*
- Hunting (Circular, Sequential and Uniform Call Distribution)
- Key Short Hunt*
- Last Number Redial*
- Message Waiting
- Multiple Appearance Directory Numbers*
- Privacy Release*
- Query Time & Date*

* These features are only available in conjunction with Customer-owned Electronic Business Sets.

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

- Calling Number Delivery¹
- Calling Number Delivery Blocking (Complete)
- Interim Local Number Portability
- Call Trace
- Caller ID-Number²
- Caller ID with Name and Number
- Call Forward-Busy³
- Call Forward-No Answer³
- Call Transfer or 3-Way Conference (Mutually Exclusive)³
- Call Waiting/Cancel Call Waiting³
- Speed Dial 8 or Speed Dial 304
- Toll Restriction³
- Selective Call Screening
- Remote Call Forwarding⁴

Feature Package 1⁵
 Includes standard features plus the following Features: Call Transfer or 3-Way Conference Calling (Mutually Exclusive), Call Forward-Busy, Call Forward-No answer, Speed Dial-8

Feature Package 2⁵
 Includes the features from Feature Package 1 plus each of the following Speed Dial-8 or Speed Dial-30 (Mutually Exclusive) Toll Restriction

¹ This feature will not be available to new subscribers after December 15, 1998.
² Beginning November 1, 2000, Caller ID-Number will no longer be available to new subscribers.
³ Beginning December 15, 1998, existing customer will continue to receive these features at on their existing lines at no charge. Order placed on or after December 15, 1998, will be charged the applicable rate.
⁴ Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).
⁵ Only where facilities are available.

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.3 respectively. Local line charges will vary based on whether the customer chooses Flat Rate or Measured Service option, as specified in Section 3.1.2.3.2. The usage rates in Section 3.1.2.3.4 will apply only to those customers who choose the Measured Rate Option specified in Section 3.1.2.3.2.

3.1.2.3.1 Non-Recurring Charges

Order Expedite Charge (per line)	\$25.00
Due Date Change (per occurrence)	\$10.00

3.1.2.3.2 Recurring Charges Monthly

Local Line - Line Charge (per line)	
Plan 1:	
Per minute/per call option	\$11.00
Flat with Cap – Lines*	\$36.00
Plan 2:	

Effective October 1, 2018

Metered:	\$11.00
Flat:	\$46.00

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.2.3.3 Non-Recurring Optional Feature Charge:

Call Waiting/Cancel Call Waiting	\$5.00
Calling Number Delivery	\$0.00
Caller ID-Number*	\$5.00
Caller ID with Name and Number	\$5.00
Call Transfer or 3 Way Conf. Calling (mutually exclusive)	\$5.00
Call Forward - Busy	\$5.00
Call Forward - No Answer	\$5.00
Speed Dialing - 8	\$5.00
Speed Dialing - 30	\$5.00
Toll Restriction	\$5.00
Selective Call Screening	\$16.48

* Beginning November 1, 2000, Caller ID-Number will no longer be available to new subscribers.

Non-Recurring Charge for Feature Package One

Includes Standard Features plus the following Optional Features: \$10.00
 Call Transfer or 3 Way Conference Calling (mutually exclusive)
 Call Forward-Busy; Call Forward-No Answer; Speed Dialing-8

Non Recurring Charge for Feature Package Two

Includes Standard Features, Feature Package One and the following Optional Features: \$10.00
 Speed Dialing-8 or Speed Dialing-30 (mutually exclusive);
 Toll Restriction

Monthly Recurring Optional Features Charges

Call Waiting/Cancel Call Waiting	\$3.00
Calling Number Delivery	\$9.00
Calling Number Delivery Blocking (Complete)	\$0.00
Caller ID-Number ¹	\$5.00
Caller ID with Name and Number	\$5.00
Call Transfer or 3 Way Conference Calling (mutually exclusive)	\$2.00
Call Forward - Busy	\$1.00
Call Forward - No Answer	\$1.00
Speed Dialing - 8	\$2.00
Speed Dialing - 30	\$4.00
Toll Restriction	\$3.00
Interim Local Number Portability ²	\$0.00
Selective Call Screening	\$2.23
Call Trace	\$0.00
Remote Call Forwarding (per each line path) ³	\$20.00

¹ Beginning November 1, 2000, Caller ID-Number will no longer be available to new subscribers.

² Rates for a volume of number greater than 500 will be provided on an Individual Case Basis.

³ Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Effective October 1, 2018

Monthly Recurring Charge for Feature Package One: \$4.50
Includes Standard Features plus the following Optional Features:
Call Transfer or 3 Way Conference Calling (mutually exclusive);
Call Forward-Busy; Call Forward-No Answer; Speed Dialing-8

Monthly Recurring Charge for Feature Package Two: \$9.50
Includes Standard Features, Feature Package One and the
following Optional Features: Speed Dialing-8 or Speed
Dialing-30 (mutually exclusive); Toll Restriction

3.1.2.3.4 Usage Rates: The rates in Section 3.1.4 will apply.

3.1.3 Local Trunk:

(Effective June 1, 2011, installation of new circuits for Local Trunk Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.)

Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer-provided wiring to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

3.1.3.1 Local Trunk-Basic:

(Effective June 1, 2011, installation of new circuits for Local Trunk Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.)

Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog or digital connection which can carry one-way inbound or two-way traffic.

3.1.3.1.2.1 Standard Features: The following features are available:
Calling Number Delivery Blocking (Selective); Touchtone; Hunting
(Circular, Sequential, and Uniform Call Distribution)

3.1.3.1.2.2 Optional Features: A Local Trunk Basic Customer may order the following optional features at the rates listed in Section 3.1.3.1.3.2.

Interim Local Number Portability (ILNP); Selective Call Screening;
Calling Number Delivery Blocking (Complete); Remote Call
Forwarding; Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges:

3.1.3.1.3.1 Non-Recurring Charges (Cont'd)

Order Expedite Charge (per trunk)	\$25.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00

<u>Non-Recurring Optional Features Charge:</u>	
Selective Call Screening	\$16.48

3.1.3.1.3.2 Monthly Recurring Charges

Effective October 1, 2018

Local Trunk - Basic Charge (Per Trunk)	
Per minute/per call option	\$8.21
Flat with Cap - Trunks ¹	\$68.50
Interface ²	\$150.00*
Interface ²	\$300.00**
Interface ²	\$600.00***

¹ Effective March 1, 2001, this calling option will not be available to new subscribers.

² Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the following exchanges only: * Bartlett, Wilmette, Winnetka, Glencoe, W. Chicago, and Barrington. **Warrenville, Lake Zurich, Dundee, Lake Forest, Mundelein, Oak Lawn, and Palos Park. *** Blue Island and Waukegan.

<u>Monthly Recurring Optional Features Charge:</u>	
Interim Local Number	\$0.00
Selective Call Screening	\$2.23
Calling Number Delivery Blocking (Complete)	\$0.00
Remote Call Forwarding (per each line path)	\$20.00
Overflow Routing	\$20.00

3.1.3.1.3.3 Usage Rates: The rates in Section 3.1.4 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID):

(Effective June 1, 2011, installation of new circuits for Direct Inward Dialing (DID) analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.)
 (Effective April 1, 2001, analog DID service will not be available to new subscribers.)

Provides the Customer with a single analog or digital connection which carry one-way inbound traffic.

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.2.2.

3.1.3.2.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk-DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2.

3.1.3.2.2.1 Standard Features:

Touchtone
 Hunting (Circular, Sequential and Uniform Call Distribution)

Optional Features:

Remote Call Forwarding
 Overflow Routing

Order Expedite Charge (per trunk)	\$25.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00

3.1.3.2.2.2 Monthly Recurring Charges

Effective October 1, 2018

Local Trunk - DID Charge (per trunk)	\$73.50
DID number charge (1st block of 20 numbers)	\$4.84
(each add'l 20 numbers)	\$0.40
(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch) ¹	\$2,000.00
Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis. ²	
Interface ³	\$150.00*
Interface ³	\$300.00**
Interface ³	\$600.00***
<u>Optional Features:</u>	
Interim Local Number Portability	\$0.00
Remote Call Forwarding (per each line path)	\$20.00
Overflow Routing	\$20.00

- ¹ This charge applies to orders placed on or after December 1, 2000.
- ² Beginning December 1, 2000, rates for a volume of numbers greater than 1000 will no longer be provided on an Individual Case Basis.
- ³ Beginning May 24, 1999, existing customers will continue to receive Digital Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the following exchanges only: * Bartlett, Wilmette, Winnetka, Glencoe, W. Chicago, and Barrington. **Warrenville, Lake Zurich, Dundee, Lake Forest, Mundelein, Oak Lawn, and Palos Park. *** Blue Island and Waukegan.

3.1.3.4 Local Trunk - 2 Way Direct:

(Effective June 1, 2011, installation of new circuits for 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.)
 (Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.)

Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

3.1.3.4.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 3.1.3.4.4 and 3.1.3.4.5.

3.1.3.4.2 2 Way Direct Rates and Charges: A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges as specified in Sections 3.1.3.4.4, 3.1.3.4.5 and 3.1.4.

3.1.3.4.3 Features

Standard Features

- Touchtone
- Calling Number Delivery Blocking (Selective)
- Hunting (Circular, Sequential, and Uniformed Call Distribution)

Effective October 1, 2018

Optional Features

Interim Number Portability (ILNP)
 Calling Number Delivery Blocking (Complete)
 Selective Call Screening
 Remote Call Forwarding
 Overflow Routing

3.1.3.4.4 Non-Recurring Charges

Order Expedite Charge (per trunk)	\$25.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00

Optional Features

Selective Call Screening	\$16.48
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3.1.3.4.5 Monthly Recurring Charges

Local Trunk - 2 Way Direct Charge (per trunk)

Flat with Cap-Trunks: ²	\$73.50
Per Minute Option	
Analog ^{1/3}	\$28.21
Digital:	\$28.21
Per Call Option	
Analog ^{1/3}	\$28.21
Digital:	\$28.21
DID number charge (1st block of 20 numbers)	\$4.84
(each add'l 20 numbers)	\$0.40
(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch) ⁴	\$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis.⁵

Optional Features

Interim Number Portability (ILNP)	\$0.00
Calling Number Delivery Blocking (Complete)	\$0.00
Selective Call Screening	\$2.23

¹ Effective June 1, 2011, installation of new circuits for 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

² Effective March 1, 2001, this calling option will not be available to new subscribers.

³ Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.

⁴ This charge applies to orders placed on or after December 1, 2000.

⁵ Beginning December 1, 2000, rates for a volume of numbers greater than 1000 will no longer be provided on an Individual Case Basis.

3.1.3.5 Digital T-1 Service:

(Effective October 6, 1998, Digital T-1 Service will only be available to existing customers who enroll their existing T-1's in this service.)

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Effective October 1, 2018

3.1.3.5.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.2.2.1 and 3.1.3.4.2 will apply for non-recurring charges.

3.1.3.5.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.2.2.2 and 3.1.3.4.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

3.1.3.5.3 Credit Per Trunk

Local Trunk - DID (Digital) (per trunk)	\$9.00
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Local Trunk - 2 Way Direct (per minute/per call options) (Digital)	\$9.00
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Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the trunk rate listed above, but will receive the trunk rates as specified in section 3.1.3.2.2.2 and 3.1.3.4.2. Customers may enroll more than one T-1 in this service.

3.1.3.6 Digital T-1 Credit Program: Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-DID or digital Local Trunk-2 Way Direct trunks (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.3.6.1 Non-Recurring Charges: Applicable rates for non-recurring charges for Local Trunk - DID and Local Trunk - 2 Way Direct will apply. The rates in Sections 3.1.3.2.2.1 and 3.1.3.4.2 will apply for non-recurring charges.

3.1.3.6.2 Monthly Recurring Charges: Applicable rates for monthly recurring charges for Local Trunk - DID and Local Trunk - 2 Way Direct will apply. The rates in section 3.1.3.2.2.2 and 3.1.3.4.2 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

3.1.3.6.3 Credit Per Trunk

Local Trunk - DID (Digital)	\$9.00
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Local Trunk - 2 Way Direct (Digital Per Minute/Per Call Options)	\$9.00
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Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

Effective October 1, 2018

In addition to the above charges, usage will apply, if applicable, as specified in Sections 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

3.1.4 Usage Rates: All Local Exchange Service Customers may order service on a per minute or per call basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

3.1.4.1 Per Minute Usage Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

Peak rates will apply from 8:00 a.m. to 5:00 p.m. Monday through Friday. Off Peak rates will apply at all other times.

Peak	Each Add'l Min.	Off Peak	Each Add'l Min.
<u>1st Min.</u>		<u>1st Min.</u>	
\$0.0330	\$0.0150	\$0.0200	\$0.0150

3.1.4.2 Per Call Rate: The following rate will be applied on a per call basis regardless of the duration of the call.

<u>Per Call Rate</u>
\$0.06

3.1.4.3 Flat with Cap - Lines:* Any customer who exceeds the equivalent of 3,000 minutes multiplied by the number of line during a billing will be billed for each additional minute at the following rate.

<u>Additional</u>
<u>Minutes</u>
\$0.020

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.4.4 Flat with Cap - Trunks:* Any customer who exceed the equivalent of 10,000 minutes multiplied by the number of trunks during a billing cycle will be bill for each additional minute at the following rate:

<u>Additional</u>
<u>Minutes</u>
\$0.020

* Effective March 1, 2001, this calling option will not be available to new subscribers.

3.1.5 Rates and Charges

Usage charges are based on usage used or billed on the Company's network. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Calls that begin in one rate period and end in another will be charged according to the applicable period for each portion of the call.

3.1.6 LD and Local Online Service

(Effective January 1, 2003, LD and Local Online Service will not be available to new subscribers.) LD and Local Online Service provides eligible customers an allotment of minutes per month for use for local services for a flat monthly charge. Customers must subscribe to this service via a Company-designated Internet site.

Effective October 1, 2018

3.1.6.1 Eligibility: To be eligible for this service, the customer: 1) may not receive service under a Special Customer Arrangement; 2) must (i) select and designate MCI or an affiliate of the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling, and ii) concurrent with enrollment in this plan, customer must also enroll in the companion business service offered in MCI Communications Services, Inc., Tariff F.C.C. No. 6 (“Companion Federal Service”) and must subscribe to LD and Local Online Service offered in MCI Communications Services, Inc., ILL C.C. No. 1 tariff (“Companion Intrastate Service”).

3.1.6.2 Definitions: For the purposes of this service, the following definitions apply:

“Eligible Local Service” is defined as Local Line, digital Local Trunk-Basic, digital Local Trunk-DID, digital Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

3.1.6.3 Non-Recurring Charges: The following non-recurring charges will apply per line or per trunk:

Local Line	\$ 60.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct	\$ 60.00
Local ISDN-PRI	\$1,550.00

3.1.6.4 Monthly Recurring Charges: A monthly recurring charge will apply per line or per trunk for each Offering available under this service. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Federal Service or Companion Intrastate Service. The following monthly recurring charges apply, based on the type of Eligible Local Service and Plan purchased:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
Local Lines-Basic Plan	\$25.00
Local Lines-Extended Plan	\$45.00
Local Trunks-Basic Plan	\$45.00
Local Trunks-Extended Plan	\$69.00

3.1.6.5 Benefits: The customer may acquire one allotment of minutes per monthly period per Line or per Trunk as set forth in the following Offerings for use for Eligible Local Service:

<u>Offerings</u>	<u>Allotment (Minutes)</u>
Local Lines-Basic Plan	1,000
Local Lines-Extended Plan	2,000
Local Trunks-Basic Plan	2,000
Local Trunks-Extended	3,000

Customers whose usage exceeds the customer’s allotment in any monthly period will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call begins prior to the completion of customer’s monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

3.1.6.6 Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only LD and Local Online Service under this tariff, the Companion Federal Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff

Effective October 1, 2018

and F.C.C No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Service.

For existing customers who disconnect from LD and Local Online Service under this tariff and Companion Intrastate Service, the Companion Federal Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Service.

For new customers who disconnect only LD and Local Online Service under this tariff, the Companion Federal Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 and MCI On-Net Services under MCI Communications Services, Inc., ILL C.C. No. 1 tariff.

For new customers who disconnect LD and Local Online Service under this tariff and Companion Intrastate Service, the Companion Federal Service under F.C.C. No. 6 and LD and Local Online Service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

- 3.1.6.7 Other Conditions: The Customer's allotment and associated monthly recurring charge will be pro-rated for that monthly billing period for customers who subscribe to this service after the first day of a monthly billing period. The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month. Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion. The Monthly Recurring Charge for this service does not include taxes, surcharges, and directory assistance or operator services.

3.1.7 Local Plus Program

(Effective January 1, 2004, Local Plus Program will no longer be available to new subscribers.)

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide" located on the Company's site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1; Feature Package 2; Call Waiting/Cancel Call Waiting; Caller ID with Name and Number; Remote Call Forwarding*

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3-3.1.3.1.3, 3-3.1.3.2.2, 3-3.1.3.4, and 7-3. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID

Effective October 1, 2018

and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Sections 3-3.1.3.2.2.2 and 3-3.1.3.4.5.

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.2.1, 3-3.1.3.4.4, and 7-7.3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	
Plan 1:	\$ 41.00
Plan 2:	\$ 52.00
Local Trunks (Basic, DID and 2 Way Direct) (Per Trunk)	\$ 50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00
Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$ 3.50
Feature Package 2	\$ 6.50

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.)

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

3.1.8 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/
Local and Long Distance Service-Line Solution II

Effective October 1, 2018

(Effective January 1, 2004, this Plan will no longer be available to new subscribers.)

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. tariff ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges

Applicable non-recurring charges apply to services under this program as specified in Sections 3-3.1.2.3.1, 3-3.1.3.1.3.1, 3-3.1.3.2.2.1, 3-3.1.3.4.4, and 7-7.3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1, or ISDN PRI)</u>
A Plan 1:	\$ 49.50
Plan 2:	\$ 66.00
B	\$ 65.00
C	\$1,540.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-3.1.2.3.3 except for the monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3-3.1.3.1.3, 3-3.1.3.2.2, 3-3.1.3.4, and 7-3. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with Name and Number

Remote Call Forwarding*
Vanity Number

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Effective October 1, 2018

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25

Discounts (Effective July 18, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company=s offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service

The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., tariff will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., tariff, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc., tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Services, Inc., tariff.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc., tariff, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On-Net Voice Services Option 1 under The Guide.

Other Conditions

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Effective October 1, 2018

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.9 Save Program

(Effective March 1, 2004, the Save Program will no longer be available to new subscribers.)

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility:

To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits:

After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

3.1.10 Business Advantage Program

(Effective January 1, 2004, Business Advantage Program will no longer be available to new subscribers.)

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com; and must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Effective October 1, 2018

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3-3.1.2.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Call Waiting/Cancel Call Waiting,	Remote Call Forwarding*
Feature Package 2	Caller ID with Name and Number,	Vanity Number

* Customers who subscribe to Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3-3.1.2.3.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line):	
Plan 1:	\$40.00
Plan 2:	\$40.00
Feature Package 1	\$ 3.50
Feature Package 2	\$ 6.50

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.11 Local and Long Distance-Line Solution Service

(Effective January 1, 2004, Local and Long Distance Line Solution Service will no longer be available

Effective October 1, 2018

to new subscribers.)

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution Service offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services tariff ("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified Section 3-3.1.2.3.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offering is available on a per-Local Line basis. The following monthly recurring charges apply:

Monthly Recurring Charge (Unlimited)

Plan 1: \$60.00
Plan 2: \$60.00

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3-3.1.2.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1	Remote Call Forwarding*
Feature Package 2	Vanity Number
Call Waiting/Cancel Call Waiting	
Caller ID with Name and Number	

* Customers who subscribe to Local Line service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

Monthly Recurring Charge

Feature Package 1:	\$3.50
Feature Package 2	\$6.50

Discounts: (Effective July 18, 2006, these discounts will no longer be available to new customers.) These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Effective October 1, 2018

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance-Line Solution Service pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

- For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.
- For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.
- For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. No. 1 will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide and On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. No. 1.
- For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, IL C.C. No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

3.1.12 Verizon Loyalty Plus I Plan

(Effective July 1, 2007, the Verizon Loyalty Plus I Plan will no longer be available to new subscribers.)

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy

Effective October 1, 2018

Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

3.1.13 Verizon Loyalty Plus II Plan

(Effective February 1, 2007, this Plan will no longer be available to new subscribers.)

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by

Effective October 1, 2018

a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service			
	Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

3.1.14 Verizon Loyalty Plus III Plan

(Effective August 3, 2006, the Verizon Loyalty Plus III Plan will no longer be available to new subscribers.)

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credits will be applied to the second full-month's, sixth full-month's and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product	Sub	Service	Credit	Company Installation
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Effective October 1, 2018

<u>Group</u>	<u>product</u>	<u>Unit</u>	<u>Value</u>	<u>Charge Waiver (Yes/No)</u>
Voice	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service- Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

3.9 Local Service Term Plan

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of one, two, three, four or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, DID/2 Way Direct Numbering Charges, Local ISDN/PRI, and usage charges.

<u>Term Commitment</u>	<u>Discount</u>
One Year	10%
Two Year	15%
Three Year	20%
Four Year	20%
Five Year	20%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan. For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the Customer selects a term commitment greater than the term of service the networkMCI One or Special Customer Arrangement, the coterminal provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term or Special Customer Arrangement plan will apply in lieu of the charges specified above. In addition, Customers will be required to repay any credits received as a result of enrolling in the term plan.

A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

A customer signing a networkMCI One term agreement an integrating their facilities based Local Exchange service can terminate their local term plans at any time without penalty.

3.10 Local Exchange Service Term Plan 2

(Effective December 15, 1998, this service will no longer be available to new subscribers.)

A Customer who subscribes to facilities based, standalone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence

Effective October 1, 2018

no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way-Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Term Commitment	Discount
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.11 networkMCI One Term Plan

(Effective December 15, 1998, this service will no longer be available to new subscribers.)

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by the company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

3.12 On-Net Term Plan: The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI Communications Services, Inc. F.C.C Tariff No. 1, Section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, optional features and Local ISDN-PRI optional features as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange Service, as defined in Section 3-3.13 and the Qualifying Volume of Customer's telecommunications services as defined in MCI Communications Services, Inc. Section C-3.4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$100/month*	5.0%	8.0%	11.0%	14.0%	17.0%
\$250/month*	5.0	8.0	11.0	14.0	17.0
\$500/month*	5.0	8.0	11.0	14.0	17.0
\$1,000/month*	10.0	13.0	16.0	19.0	22.0
\$2,000/month*	10.0	13.0	16.0	19.0	22.0
\$3,000/month*	10.0	13.0	16.0	19.0	22.0
\$4,000/month*	10.0	13.0	16.0	19.0	22.0
\$5,000/month*	12.0	15.0	18.0	21.0	24.0
\$7,000/month*	12.0	15.0	18.0	21.0	24.0
\$1,200/annual	5.0	8.0	11.0	14.0	17.0
\$3,000/annual	5.0	8.0	11.0	14.0	17.0
\$6,000/annual	5.0	8.0	11.0	14.0	17.0
\$12,000/annual	10.0	13.0	16.0	19.0	22.0
\$24,000/annual	10.0	13.0	16.0	19.0	22.0
\$36,000/annual	10.0	13.0	16.0	19.0	22.0
\$48,000/annual	10.0	13.0	16.0	19.0	22.0
\$60,000/annual	12.0	15.0	18.0	21.0	24.0
\$84,000/annual	12.0	15.0	18.0	21.0	24.0
\$120,000/annual	14.0	17.0	20.0	23.0	26.0
\$180,000/annual	14.0	17.0	20.0	23.0	26.0
\$300,000/annual	16.0	19.0	22.0	25.0	28.0
\$600,000/annual	18.0	21.0	24.0	27.0	30.0
\$900,000/annual	21.0	24.0	27.0	30.0	30.0
\$1.2M/annual	24.0	27.0	30.0	30.0	30.0
\$1.8M/annual	27.0	30.0	30.0	30.0	30.0
\$2.4M/annual	30.0	30.0	30.0	30.0	30.0

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

3.13 Local On-Net Term Plan: The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms: Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 Charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, recurring charges for Optional Features and recurring charges for Local ISDN-

Effective October 1, 2018

PRI Optional Features as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts:

Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment* of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges: Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

<u>Volume Commitment</u>	<u>Term Commitment/Discount</u>				
	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100/month*	0.0%	3.0%	6.0%	9.0%	12.0%
250/month*	0.0	3.0	6.0	9.0	12.0
500/month*	0.0	3.0	6.0	9.0	12.0
1,000/month*	5.0	8.0	11.0	14.0	17.0
2,000/month*	5.0	8.0	11.0	14.0	17.0
3,000/month*	5.0	8.0	11.0	14.0	17.0
4,000/month*	5.0	8.0	11.0	14.0	17.0
5,000/month*	7.0	10.0	13.0	16.0	19.0
7,000/month*	7.0	10.0	13.0	16.0	19.0
1,200/annual	0.0	3.0	6.0	9.0	12.0
3,000/annual	0.0	3.0	6.0	9.0	12.0
6,000/annual	0.0	3.0	6.0	9.0	12.0
12,000/annual	5.0	8.0	11.0	14.0	17.0
24,000/annual	5.0	8.0	11.0	14.0	17.0
36,000/annual	5.0	8.0	11.0	14.0	17.0
48,000/annual	5.0	8.0	11.0	14.0	17.0
60,000/annual	7.0	10.0	13.0	16.0	19.0
84,000/annual	7.0	10.0	13.0	16.0	19.0
120,000/annual	9.0	12.0	15.0	18.0	21.0
180,000/annual	9.0	12.0	15.0	18.0	21.0
300,000/annual	11.0	14.0	17.0	20.0	23.0
600,000/annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

* Beginning October 1, 2000, monthly volume commitments will no longer be available to new subscribers.

3.14 Miscellaneous Services

3.14.1 Agent Program (Effective March 1, 2004, the Agent Program will no longer be available to new subscribers.)

To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan;

3.14.1.1 Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

3.14.1.2 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

3.14.1.3 Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Effective October 1, 2018

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

3.14.1.4 Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

3.14.2 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

	<u>Monthly Recurring Charge (Per T-1)</u>
Metered Plan	\$266.20
Flat Plan	\$621.20

Local ISDN-PRI

Metered Plan	\$293.08
Flat Plan	\$648.08

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers selecting the Flat Plan are subject to the Flat with Cap-Trunks minute limit and usage charges as specified in Section 3-3.1.4.4.

Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

3.14.4 Verizon Business Services II Local Availability Enhancement Plan

Offer: Verizon Business Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offerings: Verizon Business Services II Local and Verizon Business Services II Local and Long Distance.

Effective October 1, 2018

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon Business as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services II service. Customers may not receive the benefits of non-promotional discounts or credits.

3.15 Verizon Business Services I

(Beginning March 1, 2005, Verizon Business Services I will no longer be available to new subscribers.)

3.15.8 Verizon Business Services Versatile T1

Verizon Business Services Versatile T1 (“Versatile T1”) is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility: Customer must subscribe to service under, Verizon Business Guide Type 17, with a minimum 1-year term, as described in the Company’s “Service Publication and Price Guide” located on the Company’s Internet site at www.verizonbusiness.com. Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, Illinois Tariff No. 5 (“Companion Intrastate Service”). Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges: A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>
Package A:	\$600.00
Package B:	\$690.00
Package C:	\$865.00

Additional Benefits: In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, ILL C.C. No. 1 tariff.

Non-Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in Sections 3-3.1.3.1.3.1, 3-3.1.3.2.2.1, 3-3.1.3.4.4. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features:

DID blocks (block of 20): Nationwide rate of \$6.25 per month

Effective October 1, 2018

The following local calling features are included at no additional charge:

Caller ID - Name & Number
Complete Blocking for Caller ID
Select Blocking for Caller ID
Call Forwarding Variable
Speed Dial 8 or 30
Call Waiting
Three-way Calling
Call Transfer
900/976 Blocking
Toll Blocking (per line)
Call Forwarding-Busy
Call Forwarding-Don't Answer
Voicemail

3.16 Verizon Business Services II (Cont'd)

Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

3.16.6 Local T1 Rewards Plan

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Business Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), and third (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Business Services Agreement ("Agreement").

<u>Term</u>	<u>Benefit</u>
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Eligibility:

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, Verizon Business Services Local and Long Distance Line Solution, Verizon Business Services II Local or Verizon Business Services II Local and Long Distance in combination with Verizon Business Full Local T1/ PRI service.
- Existing Verizon Business Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service.
- Existing Verizon Business Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service.
- Customer may not receive the benefits of Verizon Business Loyalty Plus I, Verizon Business Loyalty Plus II and Verizon Business Loyalty Plus III on Plan Service.
- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

3.16.7 Local T1/PRI Lit Building Plan

Effective October 1, 2018

Beginning January 1, 2007, the Local T1/PRI Lit Building Plan will no longer be available to new subscribers.

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions: Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

3.16.8 LD Voice Package

Customer will pay the following flat rate monthly recurring charge (AMRC[®]), fixed for the Term of the Agreement, for all intrastate and interstate outbound Long Distance calls from any single Customer site up to 20,000 minutes per month originating from a T1 or PRI purchased from Verizon.

<u>Agreement Term</u>	<u>MRC*</u>
One Year	\$725.00
Two Years	\$685.00
Three Years	\$650.00

* Overage Rate: Customer will pay a per-minute charge of \$0.05 for each minute in excess of 20,000 in a month.

Customer understands that the LD Voice Package is restricted in the following manner:

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the LD Voice Package.
- (iii) Customer may not utilize the LD Voice Package in any call center environment or in connection with any such similar environment.

CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LD VOICE PACKAGE BY VERIZON AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

3.19 Local Voice - Line Rewards Plus Plan

Offer: Eligible customers, as defined below (individually, a "Customer"), who enroll in this plan and order Local-CLEC Local Line Service ("Plan Service") will receive the following plan benefits as shown below for each Plan Circuit, as applicable, based upon the Term of the Customer's Verizon Business service agreement ("Agreement").

<u>Agreement Term</u>	<u>Benefit*</u>
One (1) year	Credit of one (1) month's MRC for the Plan Service and one (1) free month of Voice Mail Service.

Effective October 1, 2018

Two (2) years	Credit of two (2) months MRC for the Plan Service and two (2) free months of Voice Mail Service.
Three Plus (3+) years	Credit of three (3) months MRC for the Plan Service and three (3) free months of Voice Mail Service.

* Benefit applied as applicable, to Customer's first, second and third invoice(s) following activation of Plan Service; "MRC" refers to the monthly recurring charge.

Existing Verizon Local-CLEC customers subscribed to an Agreement -

With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.

With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, and Verizon Loyalty Plus III Plans on Plan Service.
- Customers who subscribe to Verizon Business Service Local T1/PRI, Local Trunk and Metered Rate Service are not eligible.

3.20 Local Voice - T1/PRI Rewards Plus Plan

Offer: Eligible new customers, as defined below (individually, a "Customer"), who enroll in this plan and order Local-CLEC T1 and/or PRI Service ("Plan Service") will receive the Benefits listed immediately below, applied - as applicable based on the Term of the Customer's Verizon Business service agreement (the "Agreement") - to Customer's first, second, and third invoice(s) following activation of the Plan Service.

<u>Agreement Term</u>	<u>Benefit*</u>
One (1) year	Credit of one (1) month's MRC for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Credit of two (2) months' MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three-plus (3+) years	Credit of three (3) months' MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

* MRC refers to the monthly recurring charge.

Existing Verizon Local-CLEC customers subscribed to an Agreement -

With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.

With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Plan Service.

- Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

6. Competitive Local Carrier Services

6.8 Business Line Service:

(Beginning December 1, 2002, this service will not be available to new customers.)

Business customers who subscribe to this service will receive one business phone line. Calls will be charged on a per minute or per call rate as specified below. Operator assistance, directory assistance, 900/976 charges, custom calling feature charges, taxes, surcharges, local toll and long distance charges are not included in the monthly charge.

Business Line Non-Recurring Charges:

Account Establishment (per account)	\$34.85
New Installation (per line)	\$17.50
Additional New Installations (per line)	\$17.50

Business Line Monthly Recurring Charge Charges:

Primary Line	\$8.50
Network Access for Interstate Calling	\$5.40
911 Fee	\$1.25

6.9 Business Line Additional Non-Recurring Charge

(Beginning December 1, 2002, this service will not be available to new customers.)

Return Check Fee	\$10.00
Vanity Number	\$38.00
Re-establishment of Service	\$12.40
IXC PIC Change	\$5.00
Central Office Line Modification	\$17.50
Changes to existing Busy and delayed Call Forwarding - change designated number of delayed rings	\$7.50
Changes to existing Busy and delayed Call Forwarding - change "Forward To" number	\$7.50
Changes to existing Busy and delayed Call Forwarding - change designated number of delayed rings and forward to on same line	\$7.50
Hunt Change Charge	\$7.50
Location Change Charge	\$17.50
Telephone Number Change	\$17.50
Direct Connect	\$27.14

6.10 Business Line Additional Monthly Recurring Charge Charges:

(Beginning December 1, 2002, this service will not be available to new customers.)

Non-Published Number	\$1.35
Non-Listed Number	\$0.76
Additional Listings	\$1.70
Foreign Listings	\$1.16

6.11 Custom Calling Features

(Beginning December 1, 2002, this service will not be available to new customers.)

Custom Calling Features are optional features of central office services furnished Business Line Service. The Company may furnish Custom Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Custom Calling Features are only provided for Basic access line services and will be charged the rates specified below.

6.11.1 Feature Charge, Set-up Charge and Monthly Recurring Charge:

The customer will be billed a non-recurring charge below for each change or set-up of each occurrence a feature or group of features is added to the customer's service. In addition the

Effective October 1, 2018

customer will be billed for each feature the customer has subscribed as set forth in the feature rates below.

Non-Recurring Charge – Business: \$7.50

6.11.1.1 Call Waiting/Cancel Call Waiting - Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller. Cancel Call Waiting allows the dialing of an activation code prior to making a call to cancel the Call Waiting feature. There is no Monthly Recurring charge to cancel call waiting.

Monthly Recurring Charge - Business: \$2.50

6.11.1.2 Call Screening - Allows customers to designate up to ten (10) phone numbers to be blocked. Calls from specified phone numbers will be rejected. Callers whose phone numbers have been blocked will be directed to a prerecorded announcement upon dialing the subscribers phone number.

Monthly Recurring Charge – Business: \$2.50

6.11.1.3 3-Way Calling - Allows a user to add a third party to an existing connection and have a three party conference call without the assistance of an operator.

Monthly Recurring Charge – Business: \$2.50

6.11.1.4 Speed Dial 8 - Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Monthly Recurring Charge – Business: \$2.50

6.11.1.5 Speed Dial 30 - Allows placing calls up to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Monthly Recurring Charge – Business: \$5.00

6.11.1.6 Call Forwarding - Busy: Allows the automatic forwarding of all incoming calls to another phone number if the line is busy.

Monthly Recurring Charge – Business: \$2.00

6.11.1.6 Call Forwarding - No Answer: Allows the automatic forwarding of all incoming calls to another phone number if the call is not answered after a predetermined number of rings (1-7).

Monthly Recurring Charge – Business: \$2.00

6.11.1.7 Automatic Call Return: Allows the return of a call to the last incoming call whether answered or not.

Monthly Recurring Charge – Business: \$2.50

6.11.1.8 Repeat Dialing - Allows calls to be automatically redialed when the first attempt reaches a busy number. The line is checked for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.

Monthly Recurring Charge – Business: \$2.50

6.11.1.9 Custom Control Busy Line Transfer: This feature automatically forwards incoming calls to a predetermined telephone number.

	<u>Business</u>
Call Return	\$0.75
Redial	\$0.75
Busy Line Verification	\$2.00
Interruption of Conversation	\$5.00
Call Trace	\$4.00

- 6.13 Premise Visit:
 (Beginning December 1, 2002, this service will not be available to new customers.)

Premise Visit charges will apply separately per customer request for trouble isolation to end users side of the demarcation point. Any additional costs involved in complying with customer requests will be billed to the customer and required to pay such cost.

	<u>Business</u>
Premises Visit:	\$34.85

- 6.14 Usage Rates and charges
 (Beginning December 1, 2002, this service will not be available to new customers.)

- 6.14.1 All Customers must order service on a measured or per call basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.
- 6.14.2 Per Call Usage Rate: The following rate will apply on a per call basis, regardless of the duration of the call. Peak Rates will apply from 8:00 a.m.- 9:00 p.m. Monday through Friday. Off-Peak Rate will apply at all other times.
- 6.14.3 Per Minute Usage Rate: The following rate will apply on a per minute basis, regardless of the duration of the call. Peak Rates will apply from 8:00 a.m.- 9:00 p.m. Monday through Friday. Off-Peak Rate will apply at all other times.

- 6.15 Usage Rates and Charges
 (Beginning December 1, 2002, this service will not be available to new customers.)

MSA 1

<u>Peak – 1st Minute</u>	<u>Off Peak – 1st Minute</u>
\$0.033	\$0.0200
<u>Peak – Add'l Minutes</u>	<u>Off Peak – Add'l Minutes</u>
\$0.009	\$0.005
<u>Peak Per Call</u>	<u>Off Peak Per Call</u>
\$0.0600	\$0.0600

All other MSA's

<u>Peak – 1st Minute</u>	<u>Off Peak – 1st Minute</u>
\$0.033	\$0.0200
<u>Peak – Add'l Minutes</u>	<u>Off Peak – Add'l Minutes</u>
\$0.009	\$0.005
<u>Peak Per Call</u>	<u>Off Peak Per Call</u>
\$0.0600	\$0.0600

Time of Day:

Peak: 8:00 a.m. - 5:00 p.m. Monday thru Friday.
 Off-Peak: All other times.

Effective October 1, 2018

7. Local ISDN-PRI: Local ISDN- PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN- PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
- 7.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

- 7.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- 7.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

- 7.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

- 7.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:
- 7.2.1 Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.
- 7.2.2 Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number.

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages.

Call-by-Call and Calling Number Delivery can be ordered separately or combined in Feature Package 1.

7.3 Local ISDN-PRI Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2 respectively.

7.3.1 Non-Recurring Charges

Service Reconfiguration Charge*	\$50.00
Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
(Applies for trunk restoral after Customer-initiated suspension.)	
T-1 Order Expedite Charge (per T-1)	\$600.00
Due Date Change (per occurrence)	\$10.00

* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00

7.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat with Cap-Trunks Option*	\$2,175.00
Local ISDN PRI T-1 Per Minute/Per Call Options	\$595.00

* Effective March 1, 2001, this calling option will not be available to new subscribers.

Optional Features: Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Remote Call Forwarding (per each line path)	\$20.00
Overflow Routing	\$20.00

Feature Package 1 \$0.00
 (Includes Call-by-Call
 & Calling Number Delivery)

7.3.3 Usage Charges: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls. Flat with Cap-Trunks will be available for voice traffic only. Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or Flat with Cap-Trunks) purchased.

7.3.3.1 Per Minute Data Usage Rate: \$0.022

Subsection B – Material previously in Company Tariff No. 3

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

5.3 Single Line Service

5.3.1 Description

Single Line Service provides a Business or Residential Customer with a single, voice grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features:</u>	<u>Features available upon request:</u>
Touch Tone	UCD
Caller ID Blocking (Selective)	Call Forward Variable
	Caller ID Blocking (Complete)
	Call Hunting
	Choice of: Rotary, Sequential, Circular

5.3.2 Rates

Non-recurring and monthly recurring rates per Basic Line apply as follows:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. Each Line*		
Access Area A	\$20.00	\$8.95
Access Area B	\$20.00	\$12.95
Access Area C	\$20.00	\$16.50
2. Intelenet		
Per Line		
Band A	\$17.50	\$4.75
Band B	\$17.50	\$8.08
Band C	\$17.50	\$11.69
Service Order Charge (All)	\$34.85	-----

* These rates are no longer available to new customers as of June 6, 1997.

5.3.3 Optional Features

The following is a list of Optional Features available with Single Line Service.

Effective October 1, 2018

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00
Call Transfer#	\$5.00	\$2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Hotline	\$5.00	\$3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Message Waiting Indication	\$5.00	\$1.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling#	\$5.00	\$2.00
Toll Restriction	\$5.00	\$3.00

Call Transfer and Three Way Conference Calling cannot be on the same line

5.3.4 Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way Conference Calling, Call Forward Busy, Call Forward Don't Answer, Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$4.50

B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing, Speed Dialing -30 Codes, Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$9.50

5.4 Multi Line Service

5.4.1 Description

Multi Line Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features:</u>	<u>Features available upon request:</u>
Touch Tone	UCD
Caller ID Blocking (Selective)	Call Forward Variable
	Caller ID Blocking (Complete)

Call Forwarding – Busy
 Call Forwarding - Don't Answer
 Call Hunting
 Choice of: Rotary, Sequential, Circular

5.4.2 Rates

Non-recurring and monthly recurring rates per Multi Line apply as follows:

		<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. Each Line*			
	Access Area A	\$20.00	\$8.95
	Access Area B	\$20.00	\$12.95
	Access Area C	\$20.00	\$16.50
2. Intelenet Per Line			
	B and A	\$17.50	\$4.75
	B and B	\$17.50	\$8.08
	B and C	\$17.50	\$11.69
Service Order Charge (All)		\$34.85	-----

* These rates are no longer available to new customers as of June 6, 1997.

5.4.3 Optional Features

The following is a list of Optional Features available with Multi Line Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Group Speed Dialing	\$5.00	\$2.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Toll Restriction	\$5.00	\$3.00
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00

5.5 Basic Trunk Service

5.5.1 Description

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks.

Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Sections 5.6 & 5.7.

5.5.2 Rates

		<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. Per Trunk*			
	Access Area A	\$20.00	\$8.95
	Access Area B	\$20.00	\$12.95
	Access Area C	\$20.00	\$16.50
2. Intelenet Per Line			
	Band A	\$17.50	\$4.75
	Band B	\$17.50	\$8.08

Effective October 1, 2018

Band C	\$17.50	\$11.69
Service Order Charge (All)	\$34.85	----

* These rates are no longer available to new customers as of June 6, 1997.

5.6 DID Trunk Service

5.6.1 Description

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk services includes Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.5, in addition to the DID Trunk Termination rates.

5.6.2 Rates

Non-recurring and monthly recurring rates per DID Trunk, apply as follows:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. Per Trunk*		
Access Area A	\$43.00	\$25.50
Access Area B	\$43.00	\$30.00
Access Area C	\$43.00	\$38.00

* These rates are no longer available to new customers as of June 6, 1997.

2. Intelenet

Per Termination (all)	\$32.95	\$19.80
Service Order Charge (all)	\$34.85	----

5.7 Intelenet Full Service T-1

5.7.1 Description

Intelenet Full Service T-1 provides a Business Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signalling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.7.2 Rates

1. Non-recurring and monthly recurring rates per Digital Trunk per point, apply as follows:*

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Port Element-DID,DOD/DID		
- per channel		
Access Area A	NA	\$20.00
Access Area B	NA	\$20.00
Access Area C	NA	\$20.00
Link and Port Per DS-1		
Access Area A	\$875.00	\$475.00
Access Area B	\$875.00	\$500.00
Access Area C	\$875.00	\$595.00

Effective October 1, 2018

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.

* These rates are no longer available to new customers as of June 6, 1997.

2. Intelenet

Digital Trunk Service With:	Monthly Recurring**	Non-Recurring
12 Multi-Use# Channels	ICB	ICB
16 Multi-Use# Channels	ICB	ICB
20 Multi-Use# Channels	ICB	ICB
24 Multi-Use# Channels	ICB	ICB

Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

** Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk facility.

5.8 Inteletrex Service

5.8.1 Description

Inteletrex Service provides a Business Customer with multiple individual voice grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. Inteletrex Services are offered as Inteletrex Basic and Inteletrex Select.

1. Inteletrex Basic

The standard features as follows:

- Touch Tone
- Caller ID Blocking (Selective)

Some features may not be available in all locations.

2. Inteletrex Select

Standard Features:

- Touch Tone
- Caller ID Blocking (Selective)
- Discreet Number Available
- Assume Dial "9"

Features Available Upon Request:

- UCD
- Caller ID Blocking (Complete)
- Call Forward Busy
- Call Forward Don't Answer
- Call Forwarding Variable
- Message Waiting Indication
- Call Hunting
- Choice of: Rotary, Sequential, Circular

Some features may not be available in all locations

5.8.2 Station Line Charges

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. Inteletrex Basic*		
-Per Station Line		
Access Area A	\$20.00	\$8.95
Access Area B	\$20.00	\$12.95
Access Area C	\$20.00	\$16.50
2. Inteletrex Select*		
-Per Station Line		
Access Area A	\$20.00	\$11.95
Access Area B	\$20.00	\$15.00
Access Area C	\$20.00	\$19.50
3. Intelenet		
-Per Station Line		
Band A	\$17.50	\$4.75
Band B	\$17.50	\$8.08
Band C	\$17.50	\$11.69
Service Establishment		
-Per Order	\$34.85	-----

* These rates are no longer available to new customers as of June 6, 1997.

5.8.3 Usage Charges

Local Service Rates

Local usage charges for measured service calls are as follows.

* Refer to the Rate Schedule located in Section 8.3.1.

5.8.4 Rate Elements

The following Rate Elements are in addition to the standard features located in Section 5.8.2 (1) and (2). These rates are applied on a non-recurring and monthly recurring basis.

	<u>Access Area A</u>	<u>Access Area B</u>	<u>Access Area C</u>
Number Retention			
-Per Number			
Recurring	\$5.00	\$12.50	\$12.50
Non-Recurring	\$20.00	\$20.00	\$20.00
Order Processing Charge			
-Per Order			
Non-Recurring	\$30.00	\$30.00	\$30.00
Additional Directory Listing			
-Per Listing			
Recurring	\$2.00	\$2.00	\$2.00
Remote Call Forwarding			
-Per Path			
Recurring	\$5.60	\$5.60	\$5.60
Account Codes			
-Per Line			
Recurring	\$0.35	\$0.35	\$0.35
Service Establishment Charge			
-Per Order			
Non-Recurring	\$30.00	\$30.00	\$30.00
Vanity Number			
-Per Number			

Effective October 1, 2018

Recurring	\$5.00	\$5.00	\$5.00
Vanity Number Retention			
-Per Number			
Recurring	\$10.00	\$10.00	\$10.00
Non-Recurring	\$20.00	\$20.00	\$20.00

5.8.5 Optional Features

The following is a list of Optional Features available with Intelitrex Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Assume Dial "9"	\$5.00	\$2.00
Call Hold	\$5.00	\$2.00
Call Transfer#	\$5.00	\$2.00
Call Park	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Distinctive Ringing	\$5.00	\$4.00
Directed Call Pick-Up	\$5.00	\$2.00
Group Call Pick-Up	\$5.00	\$2.00
Group Speed Dialing	\$5.00	\$2.00
Intercom (Extension) Dialing	\$5.00	\$1.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$3.00
Speed Dialing		
8 Codes	\$5.00	\$2.00
30 Codes	\$5.00	\$4.00
Three Way Conference Calling#	\$5.00	\$2.00
Toll Restriction	\$5.00	\$3.00

Call Transfer and Three Way Conference Calling cannot be on the same line together.

5.8.6 Intelitrex Line Feature Packages

Intelitrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A) Feature Pack I

Feature Pack I provides the following features:

- Call Hold
- Call Transfer or Three-Way Conference Calling
- Intercom (Extension) Dialing
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$4.50

B) Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Group Speed Dialing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Effective October 1, 2018

<u>Non-Recurring</u> \$10.00	<u>Monthly Recurring</u> \$9.50
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6.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number* in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
6.1.1 Each Additional Listing:	N/A	\$4.00
6.1.2 <u>Intelenet</u>		
Each Additional Listing:		
Band A	N/A	\$4.00
Band B	N/A	\$4.00
Band C	N/A	\$4.00
Sprint	N/A	\$1.00

* For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

6.2 Direct Inward Dial (DID) Service

6.2.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.2, 5.4 and 5.6, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.* DID number blocks may only be associated with one trunk group. Charges apply regardless of whether the Customer purchases Full or Port-Only service.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID number blocks a Customer may obtain. Requests for 30 or more DID number blocks must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

* A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured into a hunt group.

6.2.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1. * Block of 10 DID Numbers	\$3.65	\$3.65
2. Intelenet Block of 20		

Effective October 1, 2018

DID Numbers	N/C	\$4.60
Block of 100 DID Numbers	N/C	\$22.99

* These rates are no longer available to new customers as of June 6, 1997.

6.3 Main Number Retention

6.3.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formerly a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.3.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
per retained number	\$15.00	\$5.60
per retained vanity number	\$30.00	\$5.60

6.4 Accounting Codes

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a long distance telephone number. The length of Accounting Codes may vary from 2 to 6 digits, however, the length must be consistent for each customer location.

Offered are packages of codes that are verified against a specific list of valid numbers, for call restriction, or offers unverified packages of 2-6 digits in length for cataloging by code, the calls made.

<u>Charge Per</u>	<u>Customer Location</u>	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
A)*	Verified Packages	\$10.00	\$25.00
	Unverified Packages	\$5.00	\$15.00
B)	<u>Intelenet</u>		
	Verified Packages	\$5.00	\$10.00
	Unverified Packages	\$5.00	\$5.00

* These rates are no longer available to new customers as of June 6, 1997.

6.5 Authorization Codes

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
No Charge	No Charge

6.6 Vanity Number Service

6.6.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access

Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customer's and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.6.2 Rates

		<u>Non-Recurring</u>	<u>Monthly Recurring</u>
1.*	Per Vanity Number	\$30.00	\$2.00
2.	<u>Intelenet</u>		
	Per Vanity Number	\$30.00	\$2.00

* These rates are no longer available to new customers as of June 6, 1997.

6.7 Foreign Exchange (FX) Service

Effective April 2, 1999, this service will not be available to new subscribers.

6.7.1 Description

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to an FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

6.7.2 Rates

FX service charges are calculated on either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each FX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 13.1. The following charges apply for each FX service:

FX Services-Other Than Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line (Channel) :		
Inward Only	\$0.00	\$20.00

FX Services-Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Trunk (24 Channels) :		
Inward Only	\$0.00	\$20.00

6.7.3 Virtual Foreign Exchange (VFX) Service

Effective October 1, 2018

6.7.3.1 Description:

VFX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally services the customer's location. VFX service can be used to receive one-way inbound digital traffic only and is available as digital trunks or Local ISDN-PRI service. Customers subscribing to VFX service must purchase an entire T-1 and meet the following conditions: 1) more than 90 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographical location for emergency use.

6.7.3.2 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)
Touchtone

Optional:

Vanity Number

6.7.3.3 VFX Service Rates and Charges: A VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 6.7.3.3.1 and 6.7.3.3.2, respectively. For Local ISDN PRI customers, the monthly recurring VFX Service digital per trunk charge is in lieu of the monthly recurring Local ISDN-PRI T-1 Charge and any PRI usage credits. All other applicable charges associated with PRI will apply. Local ISDN PRI service is provided by MCImetro Transmission Services LLC, IL C.C. Tariff No. 2 in Subsection A, an affiliate of the Company. DID functionality and blocks of DID numbers will be available at no additional charge for up to 100 DID numbers. Charges for a volume of DID numbers greater than 100 will apply as specified in Sections 6.7.3.3.1 and 6.7.3.3.2.

6.7.3.3.1 Non-Recurring Charges

Account Setup (per account)	\$34.85
Account Changes (Moves, Changes, Additions) (per change)	\$17.50
Account Changes (Per Billing Record Change)	\$17.50
Line Restoral Charge (per trunk)	\$12.40

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Effective October 1, 2018

Suspension of Service Restoral Charge \$12.40
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension)

DID Numbers
1st 20 Numbers: \$0.00
Each Add'l 20 Numbers: \$0.00

Optional Features

Vanity Number \$30.00

6.7.3.3.2 Monthly Recurring Charges

Trunk Charge¹
(Per Trunk)
Digital \$100.00

Digital Trunk Charge (Per Trunk):^{2/3} \$23.00
Local ISDN-PRI Charge (Per Trunk):^{2/3} \$23.00

VFX Charge \$695.00
(including EUCL and LNP)

DID number charge
(1st block of 20 numbers) \$4.84
(each add'l 20 numbers) \$0.40

Rates for a volume of numbers greater than 1000 will be provided on an Individual Case Basis (ICB).

Optional Features:

Vanity Number \$2.00

- 1 This Service is not available to new subscribers effective May 15, 2002.
- 2 This Service is only available to new and existing customers who subscribe to a new term plan.
- 3 This charge is not available to new subscribers beginning October 1, 2003.

6.7.3.4 VFX Service Term Plan

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes. Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Effective October 1, 2018

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount

<u>Volume Commitment</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0

Effective October 1, 2018

500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

6.8 Speed Dialing

6.8.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

6.8.2 Rates

		<u>Monthly Recurring</u>	
1.*	Option A: Eight (8) Code List Per Line	\$2.07	
	Option B: Thirty (30) Code List Per Line	\$4.07	
2.	<u>Intelenet</u>	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
	Option A: Eight (8) Code List Per Line	\$5.00	\$2.00
	Option B: Thirty (30) Code List Per Line	\$5.00	\$4.00

* These rates are no longer available to new customers as of June 6, 1997.

7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines or trunks, optional features and local calling usage services provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is limited to Market Service Area 1 (MSA-1) as listed in Ameritech's Tariff, ILL. C.C. No. 20, Part 4, Section 2, Subsection 4.4(G), as amended from time to time.

The following Resold Local Exchange Services are available to customers:

Basic Line Service DID Trunk Service
 Basic Trunk Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

Non-Recurring
 Rate

Effective October 1, 2018

A) Service Order Charges	
Establish	\$34.85
Add or Change	\$10.00
Record work only	\$4.00
B) Installation Charges	
-first line or trunk	\$17.50
-add'l line or trunk	\$17.50
-change per line or trunk	\$17.50
C) Other Service Charges	
Presubscription	
-first line or trunk	\$5.00
-add'l line or trunk	\$1.50

7.2 Single Line Service

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line can be provided with any of the Optional Features as listed in Section 7.5.

Non-recurring charges appear in Section 7.1. Monthly recurring rates per Single Line Service* apply as follows:

	<u>Monthly Recurring</u>
Each Line:	
Access Area A	\$4.75
Access Area B	\$7.80
Access Area C	\$11.28

* Rates apply per Access Area Designation as listed in Section 5.2.

7.3 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network.

Non-recurring charges appear in Section 7.1. Monthly recurring rates per Basic Trunk Service* apply as follows:

	<u>Monthly Recurring</u>
Each Trunk:	
Access Area A	\$4.75
Access Area B	\$7.80
Access Area C	\$11.28

* Rates apply per Access Area Designation as listed in Section 5.2.

7.4 DID Trunk Service

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks listed in Section 7.5 apply in addition to the DID Trunk charges below.

Non-recurring charges appear in Section 7.1. Monthly recurring rates per DID Trunk Service apply as listed below.

Two-Way DID Service with Call Transfer is available. The service allows the customer to place outgoing calls. These charges are in addition to any applicable DID Service charges.

Monthly Recurring

DID Service	\$19.80
2-Way DID Service*	
Access Area A	\$14.25
Access Area B	\$19.00
Access Area C	\$19.95

* Rates apply per Access Area Designation as listed in Section 5.2.

7.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services. See Definitions, Section 1, for explanation of features.

A) <u>Line Options</u>	<u>Monthly Rate</u>
Alternate answering	\$ 0.75
Answer supervision	\$ 1.45
Automatic call back (pay per use)	\$ 0.68
Busy line transfer	\$ 0.75
Call Forwarding-Variable (first line)	\$ 0.00
(add'l line)	\$ 2.25
Call Trace	\$ 3.60
Call Screening	\$ 2.25
Call Waiting	\$ 2.25
Caller ID with name	\$ 2.25
Caller ID	\$ 5.85
Customer control alternate answering	\$ 0.90
Customer control busy line transfer	\$ 0.90
Data connect service	\$ 2.65
Distinctive Ringing	\$ 2.25
Easy call	\$ 4.50
Line Backer	\$ 2.25
Message waiting tone	\$ 0.35
Multi-Ring Service (MRS #1) (first line)	\$ 2.25
Multi-Ring Service (MFS #2) (add'l line)	\$ 1.80
Repeat dialing (pay per use)	\$ 0.68
Scan alert basic	\$ 10.50
Special delivery feature	\$ 0.15
Speed Call 8	\$ 2.25
Speed Call 30	\$ 2.25
Temporary intercept service	\$ 2.91
Three-Way Calling	\$ 2.25
UL/AA polling option	\$ 4.00

B) Direct Inward Dialing Service Options

See Section 7.4 for explanation of rates.

DID Trunk Group-Common Eq.	\$ 13.25
DID Numbers/10 assigned	\$ 2.49
DID Numbers/10 Reserved	\$ 2.49

Monthly Rates

C) PBX Trunk Options

Call diverting per trunk group	\$ 60.18
Call diverting per central office trunk	\$ 2.01
Night, Sunday SVC per number	\$ 4.01
Message registers per group	\$ 20.06
Message registers per trunk	\$ 7.07
Attendant transfer of call	\$ 5.67
Trunk group busy arrangements	\$ 3.75
Floating Battery CO rearrangement per trunk	\$ 25.00

Effective October 1, 2018

High voltage protection	\$ 49.00
HV holding	\$ 0.00
Each analog channel	\$ 16.00
HV PBX trunk	\$ 16.00
HV PBX op Sta card 130v	\$ 16.00
HV PBX OP Sta card 24v	\$ 16.00

D) Other Services

Foreign District Service (first mile)	\$ 25.65
(Add'l mile)	\$ 3.33

E) Customer Reroute Service

Initial number block	\$3000.00
Additional number block	\$3000.00
Number block	\$ 450.00
Test activation/per event	\$ 500.00
Service changes per event	\$ 225.00

F) Switch Alternate Routing

Service establishment	\$ 450.00
Protected numbers (1-100)	\$ 0.90
Protected numbers (101-999)	\$ 0.72
Protected numbers (1000+)	\$ 0.54
Per additional route plan	\$ 13.50
Test activation per event EO	\$ 200.00
Routing plan change per number	\$ 10.00
Plan activation	\$ 9.00

G) Customer Location Alternate Routing

Service Establishment	\$ 200.00
Protected numbers (1-100)	\$ 0.90
Protected numbers (101-999)	\$ 0.72
Protected numbers (1000+)	\$ 0.54
Per additional route plan	\$ 13.50
Routing plan change per number	\$ 9.00
Plan activation	\$ 10.00
Remote Call Forwarding	\$ 13.95

Monthly <u>Rate</u>	Nonrecurring <u>Rate</u>
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H) Business Systems Intercept (BSI)

BSI per occasion		\$180.00
BSI per line	\$ 10.80	
BSI service order charge		\$ 80.00
BSI per occasion phase		\$ 45.00
Intercept referral extension	\$ 5.40	
Additional listings	\$ 1.53	
Non-list	\$ 0.82	
Non Published	\$ 1.27	
Free list	\$ 0.00	
Direct connect - hot line service	\$ 4.28	
Toll restriction	\$ 5.36	

7.6 Usage Charges – Description

Local and IntraLATA Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the caller's local and IntraLATA calling areas, but within the caller's LATA.

A) Local Service

Effective October 1, 2018

- (1) Intelenet - Day, Evening, Night/Weekend rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	11:00 A.M.	Sun. - Fri.
Night/ Weekend	11:00 P.M. 8:00 A.M.	8:00 A.M. 11:00 P.M.	All days Sat.
	8:00 A.M.	5:00 P.M.	Sun.

- (2) Rates
 The rates set forth in this section apply to all direct dialed local and IntraLATA calls. For operator-assisted local and intraLATA calls, the operator charges listed in Section 12.1.3 apply in addition to the charges listed below.

<u>Mileage Type</u>		<u>Day</u>		<u>Evening</u>		<u>Off-Peak</u>	
		<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min.</u>
0-8	Band A	\$0.0347	\$0.0089	\$0.0312	\$0.0080	\$0.0208	\$0.0054
9-15	Band B	\$0.0708	\$0.0204	\$0.0637	\$0.0184	\$0.0425	\$0.0123
16+	Band C	\$0.1140	\$0.0903	\$0.1140	\$0.0903	\$0.0684	\$0.0542

B) IntraLATA Area Calling

- (1) Description
 An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 AM	7:00 PM	Mon-Fri
Off-Peak	7:00 PM	7:00 AM	Mon-Fri
And All Day Saturday and Sunday			

- (2) Rates

<u>Rate Per Minute</u>	
Switched:	\$0.0553
Dedicated:	\$0.0518

- 8.1 Description
 Local and IntraLATA Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the caller's local and IntraLATA calling areas, but within the caller's LATA.

8.2 Time Periods

- 8.2.1* Peak, Mid-Peak and Off-Peak rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Peak	9:00 A.M. 2:00 P.M.	11:00 P.M. 8:00 P.M.	Mon. - Fri.
Mid-Peak	8:00 A.M. 11:00 A.M.	9:00 A.M. 2:00 P.M.	Mon. - Fri.

8:00 P.M. 9:00 P.M.

Off-Peak All other days, times, and holidays.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

8.2.2 Intelenet - Day, Evening, Night/Weekend rates apply as follows:

<u>Rates</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days Applicable</u>
Day	8:00 A.M.	5:00 P.M.	Mon. - Fri.
Evening	5:00 P.M.	11:00 A.M.	Sun. - Fri.
Night/ Weekend	11:00 P.M. 8:00 A.M.	8:00 A.M. 11:00 P.M.	All days Sat.
	8:00 A.M.	5:00 P.M.	Sun.

* These rate periods no longer apply to new customers as of June 6, 1997.

8.3 Rates

The rates set forth in this section apply to all direct dialed local and IntraLATA calls. For operator-assisted local and intraLATA calls, the operator charges listed in Section 12.1.3 apply in addition to the charges listed below.

8.3.1 Rates for local and IntraLATA calls

1.* Per minute charges apply for each call. Timing is in whole minute increments, with a minimum charge of one minute per call.

Mileage	Type	Peak		Mid-Peak		Off-Peak	
		1st Min	Add'l Min	1st Min	Add'l Min	1st Min	Add'l Min.
0-8	Band A (Local)	\$0.0365	\$0.0094	\$0.0329	\$0.0085	\$0.0219	\$0.0056
9-15	Band B (IntraLATA)	\$0.0723	\$0.0211	\$0.0650	\$0.0190	\$0.0434	\$0.0170
16+	Band C (IntraLATA)	\$0.0948	\$0.0317	\$0.0853	\$0.0285	\$0.0569	\$0.0190

2. Intelenet

Per minute charges apply for each call. Timing is in whole minute increments, with a minimum charge of one minute per call.

Mileage	Type	Peak		Mid-Peak		Off-Peak	
		1st Min	Add'l Min	1st Min	Add'l Min	1st Min	Add'l Min.
0-8	Band A	\$0.0210	\$0.0050	\$0.0158	\$0.0038	\$0.0091	\$0.0022
9-15	Band B	\$0.0355	\$0.0130	\$0.0266	\$0.0098	\$0.0200	\$0.0073
16+	Band C	\$0.0520	\$0.0375	\$0.0390	\$0.0281	\$0.0293	\$0.0211

Local Volume	<u>Term Commitment</u>		
	<u>3-Year</u>	<u>4-Year</u>	<u>5-Year</u>
\$250.00	10%	12%	14%
\$500.00	12%	14%	16%
\$1,250.00	14%	16%	18%
\$2,500.00	16%	18%	20%

* These rates are no longer available to new customers as of June 6, 1997.

8.3.2 IntraLATA Area Calling

1. Description

Effective October 1, 2018

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 AM	7:00 PM	Mon-Fri
Off-Peak	7:00 PM	7:00 AM	Mon-Fri
	And All Day Saturday and Sunday		

2. Rates

	<u>Rate Per Minute</u>
Switched:	\$0.0553
Dedicated:	\$0.0518

12.1 Intermedia Facilities-Based Exchange Access Services

Intermedia will sell services for business customers provided by its own facilities, including PBX, ISDN Primary Rate Interface, Business Line, Key System Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features.

Intermedia's Facilities-Based Exchange Access Services provide a Customer with a telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

12.1.1 Single T Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). Intermedia Single T PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for Single T PBX trunks consists of a monthly charge per trunk, with up to twenty-four (24) trunks per T-1. Single T PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each Single T PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk, and hunting. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge.

Effective October 1, 2018

This service is generally provided with the Company's long distance service. This service may be provided without the Company's long distance service on an individual case basis.

Monthly Recurring (Per Channel + MOU*)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$23.13	\$31.46
24 month agreement	\$20.81	\$28.31
36 month agreement	\$19.66	\$26.74

Non-Recurring (per T-1)

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

* Usage

Initial minute	\$0.0100
Each additional minute	\$0.0100

* Calls are billed in 6 second increments after an initial minimum call duration of 30 seconds.

12.1.2 ISDN Primary Rate Interface (PRI) Service

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

-Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

-On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.*

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

Effective October 1, 2018

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

-Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities.* Service is provided via extended T1's using Intermedia and/or ILEC facilities.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

* Defined as Intermedia owned and managed fiber and electronics.

1. Optional Arrangements

a. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

b. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

c. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

A. Collocated PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

B. On-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

C. Off-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

Effective October 1, 2018

D. <u>Virtual FX PRI Service</u>		
	Non-Recurring Charge	Monthly Recurring Charge
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

E. <u>PRI Network Access</u> NFAS Arrangement		
	Non-Recurring Charge	Monthly Recurring Charge
	\$75	\$15

F. <u>Dial Line Service</u>		
	Non-Recurring Charge	Monthly Recurring Charge
	\$35	\$25

12.1.3 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunk or PRI service. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for PBX Trunk or PRI service. The Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

	<u>Monthly Recurring</u>
Initial Block (20 DID Nos.)	\$4.00
Add'l Blocks (20 DID Nos.)	\$4.00
	<u>Non-Recurring</u>
Initial Block (20 DID Nos.)	\$125.00
Add'l Blocks (20 DID Nos.)	\$15.00

12.1.4 Single T Primary Rate Interface – Basic

Single T Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one-time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 6.7.2 and/or 6.1.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

Full PRI	<u>(24 Channels)</u>	<u>Fractional PRI¹</u>
<u>Monthly Recurring + MOU*</u> 12 month agreement	\$555.00	\$23.13/channel

Effective October 1, 2018

24 month agreement	\$463.50	\$20.81/channel
36 month agreement	\$417.75	\$19.66/channel
<u>Nonrecurring – Installation</u>		
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0
<u>Usage*</u>		
Initial minute ²	\$0.0100	
Each additional minute ²	\$0.0100	

¹ Fractional PRI Service requires a minimum of 13 channels (12b+d)

² Calls are billed in 6 second increments after an initial minimum call duration of 30 seconds.

12.1.5 Unified Voice Services

Unified Voice Services are offered only in conjunction with Intermedia’s long distance services. Unified Voice Service arrangements consisting of fewer than eight (8) lines/trunks per customer location are not available. Feature Packages A and B, as well as individual features, identified herein are available with Unified Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

2. CO Trunk Service

CO Trunk Service is a two-wire, two-way, analog telephone service that uses loop start or ground start signaling. CO Trunks are used to connect the line side of the Intermedia switch to the customer’s PBX, Key System, or other compatible equipment. Each trunk is assigned a unique directory number.

Monthly Recurring Charges

TRUNK

Central Office Trunk (loop start)	\$ 5.00
Central Office Trunk (ground start)	\$10.00

LINE

Business Line 8-50	\$ 5.00
Business Line 51+	\$ 5.00
Business Line 8-50 w/Feature Package A	\$13.25
Business Line 51+ w/Feature Package A	\$13.25
Business Line 8-50 w/Feature Package B	\$25.25
Business Line 51+ w/Feature Package B	\$25.25
Business Line 8-50 Fax/Modem	\$ 5.00
Business Line 51+ Fax/Modem	\$ 5.00

Local Usage Charges (All Lines/Trunks)

Initial minute ¹	\$0.0100
Additional minute ¹	\$0.0100

¹ Calls are billed in 6 second increments after an initial minimum call duration of 30 seconds.

12.1.5.1 Unified Voice Optional Features

1. Feature Descriptions

Effective October 1, 2018

Call Waiting*: Provides a signal to let customer know when someone is trying to reach the line the customer is currently using.

Cancel Call Waiting*: Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.

Call Forwarding: Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.

Call Forwarding-Busy Line: When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.

Call Forwarding-Don't Answer: Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered.

Call Forwarding-Remote Access: Permits the "Call Forwarding" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.

Ring Again (Automatic Callback): Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again mode.

Blind Transfer Recall*: Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.

Call Park*: Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.

* Available only as part of a feature package.

Call Hold*: Allows the customer to place one call on hold for any length of time.

Three Way Conference*: Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.

Call Transfer: Enables the customer to exit a three-way call, leaving the other two parties in conversation.

Last Number Redial*: Enables the customer to redial his/her last called number.

Calling Name & Number Delivery: Stores and transmits the incoming name and telephone number after the first ring for display in a customer- provided display device.

Calling Number Delivery: Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates and times.

Effective October 1, 2018

Calling Number Delivery Blocking: Allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number.

Distinctive Ring*: Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.

Speed Calling (10 or 30 numbers): Provides the ability to program most frequently called numbers for one- or two-digit dialing.

Station Controlled Conference Call: Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.

Toll Denial/Restrictions: Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an "attendant" position.

* Available only as part of a feature package.

Directory Number Hunting: Directs inward calls to the next defined trunk or line when the called number is in use.

Call Pickup: Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.

Group Intercom: A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.

Uniform Call Distribution: A system for distribution of incoming calls on a first-in, first-out basis.

<u>OPTIONAL FEATURES</u>	<u>MONTHLY RATES</u>
Ring Again (Automatic Callback)*	\$ 3.50
Call Forwarding	\$ 3.50
Call Forwarding – Don't Answer	\$ 3.25
Call Forwarding - Busy Line	\$ 3.25
Call Forwarding - Remote Access	\$ 3.00
Calling Name and Number Delivery	\$10.00
Calling Number Delivery	\$10.00
Speed Calling (10 or 30 Numbers)*	\$ 5.00
Station Controlled Conference Call*	\$ 4.00
Toll Denial/Restrictions	\$ 3.25
Directory Number Hunting	\$ 5.00
Universal Call Distribution*	\$ 2.50
Call Pickup	\$ 2.50
Group Intercom	\$ 3.25
<u>ADDITIONAL CHARGES</u>	
CO Trunk Installation	\$35.00
Business Line Installation, each	\$35.00

* Not to be assigned to trunks.

2. Feature Packages

A. Feature Package A

Feature Package A consists of the following optional features:

Call Forwarding
Call Forwarding - Don't Answer

Effective October 1, 2018

Call Forwarding - Busy Line
Call Waiting Call Hold
Three Way Conference
Last Number Redial
Cancel Call Waiting

B. Feature Package B

Feature Package B consists of all of the features found in Package A, plus the following features:

Ring Again (Automatic Callback)
Blind Transfer Recall
Call Park
Distinctive Ring
Speed Calling (10 numbers)

12.1.6 Directory Assistance Service

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers. Charges apply when customers request assistance in determining telephone numbers that are located within the Customer's NPA. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

For Directory Assistance calls placed via company operators, the Operator Dialed Surcharge specified herein applies in addition to the applicable Directory Assistance charge.

Per Directory Assistance call beyond the call allowance: \$0.39

12.1.7 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge. Specialized listing options are also available.

Listings are intended solely for the purpose of identifying subscribers telephone numbers, and as an aid to the use of telephone service. The listings of subscribers are arranged alphabetically and are not intended for special prominence of arrangement.

Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgement, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or are otherwise deemed inappropriate or problematic.

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Each Additional Listing:	\$10.00	\$2.00

12.1.8 Operator-Assisted Local Calling

Operator-Assisted Local Calls are calls placed within a Customer's local service area through an operator. Various billing arrangements are available with Intermedia's operator-assisted service, including Calling Card, Collect, Person-to-Person, and Third Party. All per call charges are in addition to any applicable local usage charges.

	<u>Per Call</u>
Person-to-Person	\$2.49
Station-to-Station (Customer Dialed)	\$0.99
Calling Card	\$0.79
Operator Dialed Surcharge	\$0.79

12.1.9 Busy Line Verify and Line Interrupt Service

Effective October 1, 2018

12.1.9.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

12.1.9.2 Regulations

- A. A charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress.
 - 2. The operator verifies that the line is available for incoming calls.
 - 3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B. No charge will apply:
 - 1. When the calling party advises that the call is to or from an official public emergency agency.
 - 2. Under conditions other than those specified in A. preceding.
- C. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Busy Line Verify Service \$0.90
(each request)

Busy Line Verify and Busy Line
Interrupt Service (each request) \$1.35

Subsection C – Material previously in Company Tariff No. 5

Effective on or after October 1, 2016, MCImetro Access Transmission Services L **Corp.** d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

4. RATES (Cont'd)

4.2 Transmission Service

4.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

4.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

4.2.1.2 The Channel mileage rate element is determined by the Vertical and Horizontal Coordinates (“V&H”) method, as set forth in the National Exchange Carrier Association Tariff, F.C.C. No. 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.

4.2.1.3 Optional Features for which charges are applied only include multiplexing.

4.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in 4.2.2 preceding are as follows:

4.2.2.1 This service consists of making Voice Grade capacity available on a 24-hour per day, 7 days per week basis.

4.2.2.2 Voice Grade Service Rates:

	<u>Recurring Per Month</u>
Channel Termination, per point of termination	
- 2-wire voice/analog data	ICB
- 4-wire voice/analog data	ICB
 Channel Mileage	
- fixed	ICB
- per mile	ICB
	<u>Installation & Relocation</u>
Channel Termination, per point of termination	
- 2-wire voice/analog data	ICB
- subsequent, same location	ICB
- 4-wire voice/analog data	ICB
- subsequent, same location	ICB

4.2.3 Digital Data Services

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps.

4.2.3.1 This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

4.2.3.2 Digital Data Rates

	<u>Recurring Per Month</u>
Channel Termination, per point of termination	
2.4 Kbps	ICB
4.8 Kbps	ICB
9.6 Kbps	ICB
19.2 Kbps	ICB
56 Kbps	ICB
64 Kbps	ICB
 Channel Mileage	
- fixed	

Effective October 1, 2018

2.4 Kbps	ICB
4.8 Kbps	ICB
9.6 Kbps	ICB
19.2 Kbps	ICB
56 Kbps	ICB
64 Kbps	ICB
- per mile	
2.4 Kbps	ICB
4.8 Kbps	ICB
9.6 Kbps	ICB
19.2 Kbps	ICB
56 Kbps	ICB
64 Kbps	ICB

Installation & Relocation

Channel Termination, per point of termination	
2.4 Kbps	ICB
4.8 Kbps	ICB
9.6 Kbps	ICB
19.2 Kbps	ICB
56 Kbps	ICB
64 Kbps	ICB
Subsequent, same location	
2.4 Kbps	ICB
4.8 Kbps	ICB
9.6 Kbps	ICB
19.2 Kbps	ICB
56 Kbps	ICB
64 Kbps	ICB

4.2.4 Fractional T-1 Service

Fractional T-1 is an unchannelized DS1, available at intermediate bit rates, in increments of either 56 Kbps or 64 Kbps, e.g. 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps and 768 Kbps, and can be tailored to meet individual Customer requirements.

4.2.4.1 Fractional T-1 Rates

	<u>Recurring Per Month</u>
Channel Termination, per point of termination	ICB
Subsequent, same location	ICB
Channel Mileage	
- fixed	ICB
- per mile	ICB
	<u>Installation & Relocation</u>
Channel Termination, per point of termination	ICB
Subsequent, same location	ICB

4.2.5 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

Effective October 1, 2018

4.2.5.1 This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

4.2.5.2 DS-1 Rates

	<u>Recurring Per Month</u>
Channel Termination, per point of termination Subsequent, same location	ICB ICB
Channel Mileage - fixed - per mile	ICB ICB
Optional Features - multiplexing DS1 to Voice - multiplexing DS1 to Digital Data	ICB ICB
	<u>Installation & Relocation</u>
Channel Termination, per point of termination Subsequent, same location	ICB ICB

4.2.6 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data channels.

4.2.6.1 This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

4.2.6.2 DS-3 Rates

	<u>Recurring Per Month</u>
Channel Termination, per point of termination Subsequent, same location	ICB ICB
Channel Mileage - fixed - per mile	ICB ICB
Optional Features - multiplexing DS-3 to DS-1	ICB
	<u>Installation & Relocation</u>
Channel Termination, per point of termination Subsequent, same location	ICB ICB
Channel Mileage - fixed - per mile	ICB ICB
Optional Features - multiplexing DS-3 to DS-1	ICB

Effective October 1, 2018

4.2.7 Network Reconfiguration and Monitoring Service ("NRMS")

NRMS allows Customers network reconfiguration of private line analog digital and DS-1 circuits by calling NRMS. Attendant to request reconfiguration of circuits using existing transmission capacity.

4.2.7.1 This service is available 24 hours a day.

4.2.7.2 NRMS Rates

	<u>Recurring Per Month</u>
Maintenance Fee	ICB
NRMS Service	
- Per DS-1 Port at Digital Access Cross Connect System	ICB
- Per DS-0 Port at Digital Access Cross Connect System	ICB
	<u>Non-Recurring</u>
Attendant Access	
- per activity	ICB
NRMS Service	
- Per DS-1 Port at Digital Access Cross Connect System	ICB
- Per DS-0 Port at Digital Access Cross Connect System	ICB