

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Maine Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective October 1, 2018

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
Maine Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 contains certain products pertaining to enterprise business customers (i.e., non-mass markets) previously described in Maine Local Exchange Services Tariff No. 3 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

For ease of reference, where applicable the prior section numbers contained in the prior Tariff No. 3 have been retained.

All of the grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in the Guide.

Any question regarding this Catalog Schedule, please call 1-866-665-7586.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-866-665-7586.

**Revisions to Catalog Schedule No. 2, Effective 10/1/18**

**Section 18.1.3.2**

- **Increase of Local Line flat rate monthly recurring charge (Plan 1 only).**

Effective October 1, 2018

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

## GATEWAY S1 SERVICES

### 5. Gateway S1 Services

#### 5.1 Description

5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:

- a) originate and receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff;
- c) access certain interstate and international calling services;
- d) access (at no additional charge) the Company's operators and business office for service related assistance: access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.

5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

#### 5.2 General Terms and Conditions

5.2.1 Gateway S1 Service cannot be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings will be filed for approval with the Maine Public Utilities Commission in advance of such promotional offerings.

#### 5.3 Gateway S1 Basic Business Line

##### 5.3.1 Description

The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

##### 5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:

Touch-Tone  
Hunting

##### 5.3.3 Optional Features

Distinctive Ring  
Deny Terminating

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable  
Call Forwarding - Busy  
Call Forwarding - Don't Answer  
Call Waiting  
Cancel Call Waiting  
Three-Way Calling  
Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Caller ID - Number  
Remote Access to Call Forwarding  
Call Trace

5.4 Gateway S1 Analog PBX Trunk

5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features:

In, Out, Two-Way  
Touch-Tone  
Hunting

5.4.3 Security Package

The following features are provided with the, optional, Security Package:

Call Forwarding - Variable  
Remote Access to Call Forwarding  
Call Trace

5.5 Gateway S1 Analog DID Trunk

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features

DID/Two Way  
DTMF, ME or Dial Pulse signaling (as specified by the customer)  
Trunk Group Hunting

5.5.3 Optional Features

5.5.4 DID Telephone Numbers\*

- Individual
- Group of 20
- Group of 100

\* There must be a minimum of 10 trunks equipped with DID for every block of 100 or fewer numbers.

5.6 Gateway S1 Digital PBX Trunk

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS- 1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features:

- a) Terminal Interface: DSX- 1 panel

5.6.2.2 Each of the channels has the following features:

- a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
- b) Directionality: DID/ D0D or two way, as specified by the Customer. (For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1 following.)
- c) Hunting

5.6.3 Optional Features

5.7 Payment Plans

5.7.1 The Gateway S1 payment plan offers the customer two options for payment.

a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

5.8 Rates

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 19.8. Rates for existing customers apply as follows: <sup>(1)</sup>

| Non-Recurring (New)<br>(2) (3) (4) | Non-Recurring (Changes)<br>(3) (4) (5) | Month to Month | 1 Year | 3 Year | 5 Year |
|------------------------------------|--|----------------|--------|--------|--------|
|------------------------------------|--|----------------|--------|--------|--------|

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|                                  |            |          |          |          |          |  |
|----------------------------------|------------|----------|----------|----------|----------|--|
| Gateway S1 Business Line         |            |          |          |          |          |  |
| Standard Flat Rate               | \$50.50    | \$28.75  | \$27.00  | \$26.00  | \$24.75  |  |
| Message Rate                     | \$50.50    | \$25.75  | \$24.25  | \$23.25  | \$22.25  |  |
| Standard Features                |            |          |          |          |          |  |
| Deny Terminating                 |            |          |          |          |          |  |
| Business Line Value Pkg.         |            | \$15.00  |          |          |          |  |
| Call Forwarding Variable         |            | \$4.25   |          |          |          |  |
| Call Forwarding Busy             |            | \$2.00   |          |          |          |  |
| Call Forwarding Don't Answer     |            | \$2.00   |          |          |          |  |
| Busy Don't Answer                |            | N/C      |          |          |          |  |
| Three-Way Calling                |            | \$4.25   |          |          |          |  |
| Call Waiting                     |            | \$4.50   |          |          |          |  |
| Speed Calling -8                 |            | \$3.50   |          |          |          |  |
| Speed Calling -30                |            | \$5.25   |          |          |          |  |
| Security Pkg.                    |            | \$5.00   |          |          |          |  |
| Remote Access to Call Forwarding |            | \$2.00   |          |          |          |  |
| Caller ID Number                 |            | \$4.75   |          |          |          |  |
| Caller ID Name & Number          |            | N/A      |          |          |          |  |
| Call Trace                       |            | \$3.50   |          |          |          |  |
| Gateway S1 Analog PBX Trunk      |            |          |          |          |          |  |
| Standard Flat Rate               | \$50.50    | \$43.00  | \$40.50  | \$38.75  | \$37.00  |  |
| Security Package                 |            | \$5.00   |          |          |          |  |
| Remote Access to Call Forward    |            | \$2.00   |          |          |          |  |
| Caller Number - ID               |            | \$4.75   |          |          |          |  |
| Call Tracing                     |            | \$3.50   |          |          |          |  |
| Gateway S1 Analog DID Trunk      |            |          |          |          |          |  |
| Standard Flat Rate I -10         | \$26.00    | \$75.75  | \$71.25  | \$68.25  | \$65.25  |  |
| Standard Flat Rate 10+           | \$26.00    | \$38.00  | \$35.75  | \$34.25  | \$32.75  |  |
| Optional Features <sup>(6)</sup> |            |          |          |          |          |  |
| DID- Group of 20                 | \$4.00     | \$6.25   |          |          |          |  |
| DID- Group of 100                | \$15.50    | \$31.00  |          |          |          |  |
| Gateway S1 Digital PBX Trunk     |            |          |          |          |          |  |
| DSX-1 Link                       |            |          |          |          |          |  |
| Digital Facility                 | \$1,035.00 | \$225.00 | \$211.50 | \$202.50 | \$193.50 |  |
| Port                             | \$180.00   | \$48.00  | \$45.25  | \$43.25  | \$41.25  |  |
| Optional Features <sup>(5)</sup> |            |          |          |          |          |  |
| DID- Group of 20                 | \$4.00     | \$6.25   |          |          |          |  |
| DID- Group of 100                | \$15.50    | \$31.00  |          |          |          |  |

(1) Service Connection Charges also apply, as specified under Section 3.

- (2) Applies for the initial installation (new).
- (3) Charge applies per line, per trunk, per feature, per package.
- (4) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.
- (5) Applies for changes made, once the service has been established.
- (6) Rates apply, per trunk

## MESSAGE TOLL SERVICES

### 9. Message Toll Service

#### 9.1 Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

The LATA is an area defined in the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192.

#### 9.2 Timing of Messages

- 9.2.1 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 9.2.2 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed upon alternate.\*
- 9.2.3 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

\* The rates specified under Section 14, Operator Services, may apply.

#### 9.3 Calculation of Rates

- 9.3.1 Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of Rate Centers is based on information provided by Bell Operating Companies. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C, No 4.
- 9.3.2 Upon customer request, the Company will automatically apply a 70% rate reduction for intrastate toll calls made from lines used by certified deaf, hard-of-hearing, or speech-impaired persons who must rely on teletypewriters for residential telephone communication, and others as provided in 35-A M.R.S.A. § 7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, he or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for 70% rate reduction for relevant billed calls made during each billing period.

#### 9.4 Usage Charges

##### 9.4.1 IntraLATA Toll - Standard

| Rate Mileage | Initial 1 - Minute | Additional Minute |
|--------------|--------------------|-------------------|
| 1-10         | \$0.162            | \$0.126           |

|             |         |         |
|-------------|---------|---------|
| 11-18       | \$0.261 | \$0.171 |
| 19-30       | \$0.36  | \$0.243 |
| 31-55       | \$0.468 | \$0.288 |
| 56 and over | \$0.468 | \$0.342 |

Call Rounding

|                 |                     |
|-----------------|---------------------|
| Call Minimum    | 1 Minute            |
| Call Rounding   | 1 Minute            |
| Charge Rounding | To the Nearest cent |

Business Plan

|                     |                 |
|---------------------|-----------------|
| Volume Discount     | Brooks Discount |
| \$ 0.00 - 40.00     | 0 % Discount    |
| \$ 41.00 - 81.00    | 5 % Discount    |
| \$ 81.00 - 120.00   | 10% Discount    |
| \$ 120.00 -and over | 15% Discount    |

These rates are not available to new customers as of June 30, 1998. See Section 19.8 for Intelenet IntraLATA toll rates for new customers.

GATEWAY CUSTOM EXCHANGE SERVICES (CES)

10. Custom Exchange Service (Continued)

10.3 Custom Exchange Service - (CES) (Continued)

- a. The following call processing features are included in CES and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.1 Standard System Features (Continued)

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch-Tone calling service

Full, Semi, Un-restricted station Capability

Fully Restricted: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted: Allows access to the exchange network only for local calling

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

**Attendant capabilities**

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

**Centralized attendant services**

For multi-location customers, the attendants can be located in only one location.

**Flexible night service**

Provides the ability to forward each listed directory number to a unique customer changeable night directory number.

**Automatic Station Message Detail Recording - ASMDR**

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

**10.3.2 Enhanced Control System Feature Package**

**Auto Route Selection**

Directs outgoing calls to the Customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

**Account Code**

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

**Authorization Code**

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

**Time of Day Do Not Disturb**

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

**Time of Day Routing**

Changes routing by time of day.

**Dial Call Waiting**

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

**Priority Ringing**

Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

**10.3.3 Optional System Features**

**Access Circuit - Music on Hold**

Allows Customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

**Access Circuit - Loudspeaker Paging**

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

**Access Circuit - Pollable SMDR**

Effective October 1, 2018

Provides a record of call details (date, time, etc.) on outgoing calls placed over a Customer's private or public facilities on an interactive basis.

**Access Circuit - Private Facilities**

Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

**Six-Way Conference Circuit**

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

- b. The following features are available with each CES line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES system may be extended to stations of the same system located at customer secondary locations.

**10.3.1 Standard Features**

**Individual Telephone Number**

Each station line has its own telephone number.

**Individual Access Screening**

Each station is assigned its own access treatment code for call screening.

**Single Digit Dialing**

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

**Hot Line Stations**

Automatically calls a pre-selected station when the Hot Line station goes off hook.

**Touch-Tone**

All station lines are equipped for Touch-Tone dialing.

**Call Hold**

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

**3- Way Calling**

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

**Call Forwarding - Variable**

(1) (Limited)

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding, Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES

system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

**Call Forwarding - Busy**

Allows incoming calls to a busy station to be routed to a preselected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

**Call Forwarding - Don't Answer**

Allows incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

**Remote Activation of Call Forwarding**

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

**Hunting**

Routes a call to an idle station line in a prearranged Group when the called station line is busy.

**Call Park**

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

**Call Pickup**

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a customer Group.

**Call Transfer**

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

**Auto Recall (intra-group)**

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

**Customer Changeable Speed Calling**

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

10.3.2 Optional Bundle (Continued)

**Automatic Callback - Outside**

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

**Automatic Recall- Outside**

Automatically redials the last incoming call.

**Caller ID - Outside**

Provides the station user with the telephone number of the calling party before answering the phone.

**Call Trace**

Allows the station user to dial a code to automatically request a record of the caller's origination telephone

number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

10.3.3 Premium Bundle

Selective Call Acceptance - Outside

Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection - Outside

Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the Customer's list are sent to an announcement that informs the caller that the Customer is not receiving calls at this time. List parameter is 16.

Selective Call Forwarding - Outside

Allows the Customer to create a list of "selected" telephone numbers that the Customer wants to be forwarded to another number. Calls from the telephone numbers on the Customer's list will be forwarded to the number the Customer has designated. List parameter is 16.

Screen List Editing/Selection Control

Allows the Customers to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

c. CES Line Features - ISDN Interface

Class of service restriction:

Fully Restricted Capability: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Capability: Allows access to the exchange network for local calls only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

Multiple Call Appearances/Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LEDs per Appearance

Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

Simultaneous Voice/Data/Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

Multi-point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

GATEWAY CUSTOM EXCHANGE SERVICES (CES)

10.4 RATES AND CHARGES (Cont'd)

10.4.2 Rates Elements <sup>(1)</sup>

|  | Non-<br>Recurring<br>(New)  | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month | 1 Year  | 3 Year  | 5 Year  |
|--|-----------------------------|--------------------------------|----------------------|---------|---------|---------|
| Gateway Centrex Service<br>System Price <sup>(2)</sup> | \$150.00 <sup>(3) (4)</sup> |                                |                      |         |         |         |
| Centrex Stations                                       |                             |                                |                      |         |         |         |
| 2-24 total lines                                       | \$45.00                     |                                | \$30.25              | \$26.75 | \$22.50 | \$14.25 |
| 25-99 total lines                                      | \$45.00                     |                                | \$27.00              | \$24.00 | \$20.00 | \$12.75 |
| 100-299 total lines                                    | \$45.00                     |                                | \$24.25              | \$21.75 | \$18.00 | \$11.50 |
| 300 or more total lines                                | \$45.00                     |                                | \$22.00              | \$19.50 | \$16.25 | \$10.50 |
| Centrex ISDN Stations                                  |                             |                                |                      |         |         |         |
| 2-24 total lines                                       | \$72.00                     |                                | \$48.50              | \$43.00 | \$36.00 | \$23.00 |
| 25-99 total lines                                      | \$72.00                     |                                | \$43.25              | \$38.50 | \$32.00 | \$20.50 |
| 100-299 total lines                                    | \$72.00                     |                                | \$39.00              | \$35.00 | \$29.00 | \$18.50 |
| 300 or more total lines                                | \$72.00                     |                                | \$35.25              | \$31.25 | \$26.00 | \$17.00 |
| Standard System Features                               |                             |                                |                      |         |         |         |
| Full Network Access                                    |                             |                                |                      |         |         |         |
| Free Calling Within Group                              |                             |                                |                      |         |         |         |
| Direct Inward Dialing                                  |                             |                                |                      |         |         |         |
| Individual Dialing Plan                                |                             |                                |                      |         |         |         |
| Full, Semi, Un-Restricted Stations                     |                             |                                |                      |         |         |         |
| Access Treatment Screening                             |                             |                                |                      |         |         |         |
| Attendant Capabilities                                 |                             |                                |                      |         |         |         |
| Centralized Attendant Services                         |                             |                                |                      |         |         |         |
| Flexible Night Service                                 |                             |                                |                      |         |         |         |
| SMDR via Printout from RAO                             |                             |                                |                      |         |         |         |
| Enhanced Control<br>Feature Package <sup>(6)</sup>     | \$500.00 <sup>(5)</sup>     |                                | \$35.00              | \$32.25 | \$31.50 | \$30.00 |
| Automatic Route Selection                              |                             |                                |                      |         |         |         |
| Authorization Codes                                    |                             |                                |                      |         |         |         |
| Time of Day Do Not Disturb                             |                             |                                |                      |         |         |         |
| Time of Day Routing                                    |                             |                                |                      |         |         |         |
| Dial Call Waiting                                      |                             |                                |                      |         |         |         |
| Priority Ringing                                       |                             |                                |                      |         |         |         |
| Optional Features                                      |                             |                                |                      |         |         |         |
| Access Circuit Music on Hold <sup>(6)</sup>            | \$50.00                     |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |

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|--------------------------------------|----------|---------|---------|---------|---------|
| Loudspeaker Paging <sup>(6)</sup>    | \$50.00  | \$22.50 | \$20.75 | \$20.25 | \$19.25 |
| Pollable SMDR <sup>(6)</sup>         | \$50.00  | \$22.50 | \$20.75 | \$20.25 | \$19.25 |
| Pollable Traffic Data <sup>(6)</sup> | \$50.00  | \$22.50 | \$20.75 | \$20.25 | \$19.25 |
| Private Facilities <sup>(6)</sup>    | \$50.00  | \$22.50 | \$20.75 | \$20.25 | \$19.25 |
| Six-Way Conferencing <sup>(6)</sup>  | \$115.00 | \$36.00 | \$33.00 | \$32.50 | \$31.00 |

Standard Features on all stations

- Individual Telephone Number
- Individual Access Screening
- Individual Terminating Screening
- Single digit dialing
- Hot Line Stations
- Three-way calling
- Touch tone
- Call Forwarding - Variable
- Call Forwarding - Busy
- Call Forwarding - Don't Answer
- Remote Activation of Call Forwarding
- Hunting
- Call Park
- Call Pickup
- Call Transfer - Intra-group
- Auto Recall (Intra-group)
- Customer Changeable Speed Calling

|                 |        |        |        |        |
|-----------------|--------|--------|--------|--------|
| Optional Bundle | \$5.00 | \$4.75 | \$4.50 | \$4.25 |
|-----------------|--------|--------|--------|--------|

- Automatic Callback- - Outside
- Automatic Callback - Outside
- Caller ID - Outside
- Call Trace

|                |        |        |        |        |
|----------------|--------|--------|--------|--------|
| Premium Bundle | \$7.00 | \$6.50 | \$6.25 | \$6.00 |
|----------------|--------|--------|--------|--------|

- Selective Call Acceptance Outside
- Selective Call Rejection - Outside
- Selective Call Forwarding - Outside
- Selective Distinctive Ringing - Outside
- Screen List Editing/Selection Control

(1) Service Connection Charges under Section 3, apply in addition to the non-recurring (new/change) charges.

(2) Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).

(3) A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.

(4) See Service Connection Charges, Section 3.

(5) A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ringing features.

(6) Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

INTEGRATED SERVICE DIGITAL NETWORK - ISDN

12.1 DESCRIPTION

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service.

- 12.1.1 Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.
- 12.1.2 Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.
- 12.1.3 BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

## 12.2 GENERAL REGULATIONS

- 12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.
- 12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.
- 12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRI service.

## 12.3 INTEGRATED SERVICE DIGITAL NETWORK (ISDN) - BASIC RATE INTERFACE (BRI)

### 12.3.1 Standard Features:

- (a) National ISDN Standard
- (b) 2B+D channels
- (c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
- (d) Multi-point DSL

### 12.3.2 Optional features:

- (a) X.25 on D channel
- (b) 56/64 Kbps X.25 on B channel

## INTEGRATED SERVICE DIGITAL NETWORK - ISDN

## 12.4 INTEGRATED SERVICE DIGITAL NETWORK (ISDN) - BRI FOR HOME OFFICE, SMALL BUSINESS

### 12.4.1 Standard Features:

- (a) 2B+D Channel
- (b) National ISDN Standard
- (c) 56/64/112/128 Kbps Dialed Data
- (d) Simultaneous Voice-Data Calling
- (e) Call Forwarding - Variable
- (f) Call Forwarding - Busy
- (g) Call Forwarding - Don't Answer
- (h) Touch-Tone
- (i) Voice-Data Protection
- (j) 3-Way Conference Calling
- (k) Separate Signaling Channel
- (l) Customer changeable Speed Calling
- (m) Multi-button Key Set Capability
- (n) Multi-point DSL

### 12.4.2 Optional Features:

- (a) Multiple Directory Numbers
- (b) X.25 on D Channel
- (c) X.25 on B Channel

### 12.4.3 Security Package:

- (a) Call Forwarding - Variable
- (b) Remote Activation of Call Forwarding
- (c) Call Trace

## 12.5 INTEGRATED SERVICE DIGITAL NETWORK (ISDN) - PRIMARY RATE INTERFACE (PRI)

### 12.5.1 Description

ISDN-PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX-1 interface.

### 12.5.2 Efficiency Package for ISDN-PRI includes:

- (a) Non-Facility Associated signaling
- (b) D-Channel Backup
- (c) Associated 24 Channel PRI

### 12.5.3 Regional Exchange (RX) Service

An ISDN Primary Rate Interface (PRI) Customer subscribing to RX Service will be assigned one or more telephone numbers associated with any given local exchange outside the Local Exchange Service Area which serves the customer's location; RX telephone numbers from more than one exchange may not be assigned to a single ISDN PRI (DS-1). RX Service allows calls to the assigned telephone number(s) to be delivered to the Customer's location. RX Service can only be used to receive inward calls and is only available with ISDN PRI Service.

The Local Exchange Calling Area and all Usage Service rates which apply to RX Service are the same as those which regularly apply to other Company-provided Local Exchange Services bearing telephone numbers assigned within the Customer's Local Exchange Service Area.

Customers are prohibited from using RX Service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to ensure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing a telephone number associated with the Customer's actual location for emergency use.

RX Service is available on month to month terms only. Month to month rates are subject to Company initiated rate changes. The Company will determine rates and charges on an individual case basis (ICB). RX Service charges include non-recurring and monthly recurring rates.

Charges for each RX Service apply in addition to the service rates which regularly apply for ISDN-PRI Service. Additional costs may be incurred by the RX Customer when the Company rearranges existing facilities or incurs additional costs to provide this service.

## INTEGRATED SERVICE DIGITAL NETWORK - ISDN

## 12.6 PAYMENT PLANS

The ISDN-BRI and ISDN-PRI payment plan offers the customer two options for payment as follows:

### 12.6.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 3, or 5 year contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate changes.

### 12.6.2 Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Mouth-to-mouth rates (recurring and nonrecurring) are subject to Company initiated rate changes.

## 12.7 RATES AND CHARGES

12.7.1 Measured Usage Rate - Data Only

Local calling usage rate (per channel)

\$0.02 per minute of use

12.7.2 Monthly Rates

12.7.2.1 ISDN-BRI

The following rates apply:<sup>(1)</sup>

|   | Non-<br>Recurring<br>(New)           | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month                | 1 Year                              | 3 Year                              | 5 Year                              |
|---|--------------------------------------|--------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Home Ofc, Small<br>Business-ISDN-BRI <sup>(2)</sup>   | \$176.50                             | \$35.00                        | \$59.00                             | \$55.50                             | \$53.00                             | \$50.75                             |
| Standard Features<br>2 B + D with U interface<br>1 Directory Number (DN)<br>for 1st B Channel<br>National ISDN Level 3 format<br>Simultaneous voice/data calling<br>Touch Tone compatibility<br>Call Forwarding<br>Variable<br>Busy<br>Don't answer (delayed)<br>Voice/data protection<br>3 -Way Calling<br>Speed Calling<br>Multiple/shared call<br>appearances<br>Multiple-button Key<br>Set Capability |                                      |                                |                                     |                                     |                                     |                                     |
| Optional Features<br>Secondary Directory Numbers  | \$1.75                               | \$25.00                        | \$1.50                              | \$1.25                              | \$1.00                              | \$0.75                              |
| X.25 (D chnl) <sup>(2)</sup><br>X.25 (B Chnl) <sup>(2)</sup>  |                                      |                                |                                     |                                     |                                     |                                     |
| Security Package<br>Call Forward Remote Activation<br>Calling Number Identification<br>Call Trace   |                                      | \$25.00                        | \$5.00                              | \$5.00                              | \$5.00                              | \$5.00                              |
| Primary Rate ISDN<br>Flat Rate<br>23 B +D<br>Voice and Data<br>Inbound-Only Service<br>Non-Facility Associated Signaling  | \$1460.00<br><br><br><br><br>\$63.50 |                                | \$910.00<br><br><br><br><br>\$39.50 | \$855.00<br><br><br><br><br>\$37.25 | \$815.00<br><br><br><br><br>\$35.50 | \$725.00<br><br><br><br><br>\$31.50 |

|                            |        |        |        |        |        |
|----------------------------|--------|--------|--------|--------|--------|
| Multiple Directory Numbers | \$2.50 | \$2.50 | \$2.25 | \$2.00 | \$1.75 |
|----------------------------|--------|--------|--------|--------|--------|

|                                |                    |                    |     |     |     |
|--------------------------------|--------------------|--------------------|-----|-----|-----|
| Regional Exchange (RX) Service |                    |                    |     |     |     |
| Inbound-Only Service           | ICB <sup>(3)</sup> | ICB <sup>(3)</sup> | N/A | N/A | N/A |

- (1) Service Connection Charges apply, as specified in Section 3, Service Connection Charges.
- (2) Non-recurring and monthly rates apply, per line.
- (3) Rates will be determined on an Individual Case Basis.

MISCELLANEOUS SERVICES

13.5 TEMPORARY PROMOTIONAL PROGRAMS

13.5.1.18 Local T1 Rewards Promotion

Offer

Eligible customers, as defined below, who enroll in this promotion and subscribe to facilities based MCI Local T1 and/or PRI Service Promotional Service) will receive a waiver of monthly recurring charges for Promotional Service, applied to Customers first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Promotional Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customers MCI Services Agreement (Agreement).

Benefit

TERM

1 YEAR

BENEFIT

WAIVER OF ONE MONTH PROMOTIONAL SERVICE AND MONTHLY RECURRING CHARGES FOR DID BLOCKS DURATION OF AGREEMENT.

2 YEAR

WAIVER OF TWO MONTH PROMOTIONAL SERVICE AND MONTHLY RECURRING CHARGES FOR DID BLOCKS DURATION OF AGREEMENT.

3+YEAR

WAIVER OF THREE MONTH PROMOTIONAL SERVICE AND MONTHLY RECURRING CHARGES FOR DID BLOCKS DURATION OF AGREEMENT.

Additional Benefit:

Customers who enroll in an Agreement having a two-year or greater term and who subscribe to MCI Private IP service as found in the Service Guide at [www.mci.com](http://www.mci.com) at time of Promotion enrollment will receive a waiver of one additional month of Promotional Service.

Eligibility

New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to MCI Business Services I Local, MCI Business Services I Local Line Solution, MCI Business Services I Local and Long Distance, or MCI Business Services Local and Long Distance Line Solution in combination with MCI Full Local T1/ PRI service. Existing MCI Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of three months Promotional Service, or four months if customer subscribes to MCI Private IP service as found in the Service Guide at [www.mci.com](http://www.mci.com) at time of Promotional enrollment. Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of two months Promotional Service, or three months if customer subscribes to MCI Private IP service as found in the Service Guide at [www.mci.com](http://www.mci.com) at time of Promotional enrollment.

Customers must enroll between October 10, 2004 and November 30, 2004. Promotional Benefit applies only to Promotional Service ordered during the promotion enrollment period, for installation completed by January 31, 2005. Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty

Plus III promotions on Promotional Service. Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

MCI ON-NET LOCAL EXCHANGE SERVICE

18.1 Local Line: Local Line Provides the Customer with a single, voice grade communications channel, Each Local line will include a telephone number.

18.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Call Forward variable  
Touch Tone  
Calling Number delivery Blocking- Selective  
Hunting (Multi Line -only)

18.1.2 Optional Features: A local Line Customer may order the following optional features, at the rates specified in Section 18.1.3.3

Feature Package 1

All standard Features listed above  
Call Transfer or Three Way Calling  
Call Forward Busy  
Call Forward No Answer  
Speed Dial - 8

Feature Package 2

All Feature Package 1  
Toll Restriction  
Speed Dialing - 8 or 30

Ala Carte Features

Call Transfer or Three Way Calling  
Call Forward Busy  
Call Forward No Answer  
Call Number Delivery Blocking - Complete  
Speed Dial - 8 or 30  
Toll Restriction  
Call Waiting/Call Cancel  
Distinctive Ringing  
Caller ID- Number  
Voice Mail  
Remote Call Forwarding

18.1.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring charges Monthly Recurring Charges and usage charges as specified in Sections 18.1.3.1, 18.1.3.2 and 18.1.3.4, respectively. Local Line charges will vary based on whether the customer chooses the per call, per minute or flat rate option, as specified in Section 18.1.3.2. The usage rates in Section 18.3 will only apply to those customers who chose the Per Call or Per Minute Option specified in Section 18.1.3.2.

18.1.3.1 Non-Recurring Charges

|                                      |         |
|--------------------------------------|---------|
| Line Connection Charge<br>(per line) | \$15.00 |
|--------------------------------------|---------|

Account Setup

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
 Maine Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective October 1, 2018

|  |                   |                |
|--|-------------------|----------------|
| (per account)  |                   | \$0.00         |
| Account Changes<br>Moves Changes Additions<br>per Change   |                   | \$35.00        |
| Account Changes<br>(per billing record change)   |                   | \$11.50        |
| Account Changes<br>(per billing record change)   |                   |                |
| Line Restoral Charge<br>(per line)   |                   | \$20.00        |
| Expedite Charge<br>(per Line or per trunk)   |                   | \$25.00        |
| Due Date Change<br>(Per occurrence)  |                   | \$10.00        |
| <br>(Applies for line restoral after temporary interruption of service initiated by the Company, If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new Installation of service) |                   |                |
| Suspension of Service<br>Restoral Charge<br>(per line)   |                   | \$44.00        |
| <br>(Applies for line restoral after customer-initiated suspension)  |                   |                |
| 18.1.3.2 <u>Recurring Charges</u>  |                   | <u>Monthly</u> |
| Local line - Line Charge<br>(per line):  |                   |                |
| Plan 1:  | Per Call Option   | \$23.00        |
|  | Per Minute Option | \$23.00        |
|  | Flat Rate Option  | <b>\$43.00</b> |
| Plan 2:  | Per Call Option   | \$23.00        |
|  | Per Minute Option | \$23.00        |
|  | Flat Rate Option  | \$46.00        |
| 18.1.3.3 <u>Optional Features:</u>   |                   |                |
|  | Monthly Recurring | Non-Recurring  |
| Feature Package 1  | 4.50              | \$10.00        |
| Feature Package 2  | \$9.50            | \$10.00        |
| Call Waiting/Cancel Call Waiting   | \$3.00            | \$5.00         |
| Call Transfer or Three Way Calling   | \$2.00            | \$5.00         |
| Call Forward Busy  | \$1.00            | \$5.00         |
| Call Forward No Answer   | \$1.00            | \$5.00         |
| Speed Dial - 8 codes   | \$2.00            | \$5.00         |
| Speed Dial - 30 codes  | \$4.00            | \$5.00         |
| Toll Restriction   | \$3.00            | \$5.00         |

Effective October 1, 2018

|  |               |         |
|--|---------------|---------|
| Distinctive Ringing                        | \$4.00        | \$5.00  |
| Caller ID - Number                         | \$5.00        | \$5.00  |
| Voice Mail                                 | \$12.00       | \$10.00 |
| Interim Local Call Number Portability      | \$0.00/Number |         |
| Remote Call Forwarding*<br>(Per line path) | \$20.00       |         |

Rates for Volume of numbers greater than 500 will be provided on an individual case basis.

\* Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.

18.1.3.4 Usage Rates: The Rates in Section 18.3 will apply.

18.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog\* or digital and will be provided in the following manner:

\* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

18.2.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

18.2.1.1 One-Way Outbound: Provides the Customer with a single analog\* or digital connection which is restricted to carry outbound traffic only.

18.2.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog\* or digital connection which can carry one-way inbound or two-way traffic.

\* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

18.2.1.2.1 Features: The following features are available:  
Hunting, Caller Number Delivery Blocking -- Selective Calling Delivery Blocking- Complete

18.2.1.2.2 Optional Features

Digital Interface -Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 18.2.1.3.1 and 18.2.2.3.2.

Remote Call Forwarding  
Overflow Routing

18.2.1.3 Local Trunk-Basic Rates and Charges:

A Local Trunk - Basic and High Capacity Inbound Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 18.2.1.3.1, 18.2.1.3.2 and 18.2.1.3.3, respectively.

18.2.1.3.1 Non-Recurring Charges (Cont'd)

|  |          |
|--|----------|
| Account Changes<br>Moves Changes Additions<br>(per change) | \$35.00  |
| Account changes<br>(per billing record change)             | \$11.50  |
| Line Restoral Charge<br>(per line)                         | \$20.00  |
| Expedite Charge<br>(per Line or per trunk)                 | \$25.00  |
| Due Date Change<br>(per occurrence)                        | \$10.00  |
| T-1 Expedite   | \$600.00 |
| T-1 Install  | \$200.00 |

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new Installation of service)

|  |         |
|--|---------|
| Suspension of Service<br>Restoral Charge (per trunk) | \$44.00 |
|--|---------|

(Applies for line restoral after customer-initiated suspension)

Optional Features

|  |        |
|--|--------|
| Digital Interface Channelization<br>Charge (per channel) | \$0.00 |
|--|--------|

18.2.1.3.2 Monthly Recurring Charges

|   |         |
|---|---------|
| Local Trunk - Basic Charge<br>(per Trunk) |         |
| Per Call Option                           | \$22.50 |
| Flat Rate Option                          | \$45.00 |
| Per Minute Option                         | \$22.00 |

Optional Features:

|                                  |               |
|----------------------------------|---------------|
| Interim Local Number Portability | \$0.00/Number |
|----------------------------------|---------------|

Rates for Volume of numbers greater than 500 will be provided on an individual case basis.

|  |         |
|--|---------|
| Remote Call Forwarding<br>(per each line path) | \$20.00 |
|--|---------|

|   |                  |
|---|------------------|
| Overflow Routing  | \$20.00          |
| Digital Interface<br>Channelization<br>Charge (per channel) | \$0.00           |
| Call Number Delivery Blocking<br>Selective<br>Complete      | \$0.00<br>\$0.00 |

18.2.1.3.3 Usage Rates:  
 The rates in section 18.3 will apply.

18.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog\* or digital connection which can carry one-way, inbound traffic.

- \* Effective April 1, 2001, analog DID service will not be available to new subscribers.
- \* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

18.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 18.2.2.3.2.

18.2.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 18.2.2.3:

Interim Local Number Portability (ILNP)

Remote Call Forwarding  
 Overflow Routing

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 18.2.2.3.1 and 18.2.2.3.2.

18.2.2.3 Direct Inward Rates and Charges: A Customer who orders a Local Trunk - DID trunk and High Capacity Inbound Service will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 18.2.2.3.1 and 18.2.2.3.2.

18.2.2.3.1 Non-Recurring Charges

Installation:

|  |         |
|--|---------|
| Initial Block of<br>20 DID Numbers                 | \$5.00  |
| Each Addtl Block of<br>20 DID Numbers (up to 1000) | \$5.00  |
| Initial Block of<br>100 DID Numbers                | \$17.00 |

Effective October 1, 2018

|  |          |
|--|----------|
| Each Addt'l Block of<br>100 DID                              | \$17.00  |
| Line Connection<br>(per DID Trunk)                           | \$20.00  |
| Account Setup<br>(per Account)                               | \$0.00   |
| Account changes<br>Moves, Changes, Additions<br>(per change) | \$35.00  |
| Account changes<br>(per billing record change)               | \$11.50  |
| Line Restoral Charge<br>(per line)                           | \$20.00  |
| Expedite Charge<br>(per Line or per trunk)                   | \$25.00  |
| Due Date Change<br>(per occurrence)                          | \$10.00  |
| T-1 Expedite   | \$600.00 |
| T-1 Install  | \$200.00 |

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new Installation of service)

|  |         |
|--|---------|
| Suspension of Service<br>Restoral Charge (per trunk) | \$44.00 |
|--|---------|

(Applies for line restoral after customer-initiated suspension)

18.2.2.3.2 Monthly Recurring Charges

|   |         |
|---|---------|
| Local Trunk - DID Charge<br>(per trunk)         | \$91.39 |
| DID number charge (per ea. block of 20 numbers) | \$5.00  |
| Per Block of 100 numbers                        | \$34.50 |

Rates for Volume of Numbers greater than 10000 will be provided on an individual Case Basis.

|                                  |                   |
|----------------------------------|-------------------|
| Interim Local Number Portability | \$0.00 per number |
| Remote Call Forwarding           | \$20.00           |

Overflow Routing \$20.00

Digital Interface Channelization Charge (Per Channel) \$0.00

18.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.

18.2.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 or 100 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 18.2.3.4 and 18.2.3.3.5.

18.2.3.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 18.2.3.4, 18.2.3.5, and 18.3.

18.2.3.3 Features: The following features are available:

Standard Features

Hunting (Circular, Sequential, and Uniform Call Distribution)

Touchtone

Calling Number Delivery Blocking – (Selective)

Optional Features:

Remote Call Forwarding

Overflow Routing

Interim Local Number Portability

Calling Number Delivery Blocking (Complete)

18.2.3.4 Non Recurring Charges

Initial Block of 20 DID Numbers \$5.00

Each Additional Block Of 20 DID (up to 1000) \$5.00

Initial Block of 100 DID Number \$17.00

Each Additional Block of 100 DID Numbers \$17.00

Line Connection (per Trunk) \$20.00

Account Set Up(per trunk) \$0.00

Account Changes (per change) \$35.00  
 (Moves Changes Additions)

Account Changes (Per Billing Record Change) \$11.50

Line Restoral Charge (per Trunk) \$20.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

|   |          |
|---|----------|
| Suspension of Service   |          |
| Restoral Charge (per trunk)   |          |
| (Applies for trunk restoral after customer initiated suspension)                              |          |
| Expedite Charge   | \$25.00  |
| (per Line or per trunk)   |          |
| Due Date Change   | \$10.00  |
| (per occurrence)  |          |
| T-1 Expedite  | \$600.00 |
| (per T-1)   |          |
| T-1 Install   | \$200.00 |
| (per T-1)   |          |
| <b>18.2.3.5 Monthly Recurring Charges</b>   |          |
| Local Trunk -2 Way Direct Charge (per trunk)  |          |
| Flat Rate Option – Analog*  | \$91.39  |
| Flat Rate Option - Digital  | \$91.39  |
| Flat Minute Option – Analog*  | \$73.11  |
| Flat Minute Option - Digital  | \$73.11  |
| Per Call Option - Analog  | \$73.11  |
| Per Call Option - Digital   | \$73.11  |
| Remote Call Forwarding  | \$20.00  |
| (per each line path)  |          |
| Overflow Routing  | \$20.00  |
| DID Number Change (per block of 20 numbers)   | \$6.90   |
| Per Block of 100 Numbers  | \$34.50  |
| (Rates for a volume of Numbers greater than 100 will be provided on an Individual Case Basis) |          |
| Digital Interface Channelization Charge (per Channel) \$ 0.00                                 |          |
| Calling Number Delivery Blocking - Complete   |          |

- \* Effective April 1, 2001, analog 2 Way Direct service will not be available to new subscribers.
- \* Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

**18.3 Usage Rates:**

All Local Exchange Service Customers must order service on a per call, per minute, or flat rate monthly usage basis. For Customers who elect the per call and per minute options, these rates will apply to all outgoing direct dialed calls placed to stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

18.3.1 Per Call Usage Rate: \$0.06

18.3.2 Per Minute Usage Rate: The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

| <u>Peak</u>    |                  | <u>Off-Peak</u> |                  |
|----------------|------------------|-----------------|------------------|
| <u>1st Min</u> | <u>Add'l Min</u> | <u>1st Min</u>  | <u>Add'l Min</u> |
| \$0.027        | \$0.013          | \$0.013         | \$0.007          |

18.4 Term Plan

18.4.1 MCI On-Net Term Plan

The MCI On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI On-Net Term Plan are subject to the terms and conditions set forth below in this tariff. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge as well as local service usage charges.

Customers enrolled in Special Customer Arrangements offered by the Company or affiliated Companies are not eligible for the benefits of this term plan.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

| Volume Commitment | Term Commitment/Discount |         |         |         |         |
|-------------------|--------------------------|---------|---------|---------|---------|
|                   | 1 year                   | 2 years | 3 years | 4 years | 5 years |
| \$ 100 /month     | 5.0%                     | 8.0%    | 11.0%   | 14.0%   | 17.0%   |
| 250 /month        | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 500 /month        | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 1,000 /month      | 10.0                     | 13.0    | 16.0    | 19.0    | 22.0    |
| 2,000 /month      | 10.0                     | 13.0    | 16.0    | 19.0    | 22.0    |
| 3,000 /month      | 10.0                     | 13.0    | 16.0    | 19.0    | 22.0    |
| 4,000 /month      | 10.0                     | 13.0    | 16.0    | 19.0    | 22.0    |
| 5,000 /month      | 12.0                     | 15.0    | 18.0    | 21.0    | 24.0    |
| 7,000 /month      | 12.0                     | 15.0    | 18.0    | 21.0    | 24.0    |
| 120,000 /annual   | 14.0                     | 17.0    | 20.0    | 23.0    | 26.0    |
| 180,000 /annual   | 14.0                     | 17.0    | 20.0    | 23.0    | 26.0    |
| 300,000 /annual   | 16.0                     | 19.0    | 22.0    | 25.0    | 28.0    |
| 600,000 /annual   | 18.0                     | 21.0    | 24.0    | 27.0    | 30.0    |

18.4.2 Local MCI On-Net Term Plan

The Local MCI On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI On-Net Term Plan are subject to the following conditions:

18.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI

Effective October 1, 2018

On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; nonrecurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local MCI OnNet Tern Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and nonrecurring charges for Standard and Optional Features; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

#### 18.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

#### 18.4.2.3 Volume Commitment

A customer may elect a Local MCI On-Net Tern Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

#### 18.4.2.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

#### 18.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If (i) the customer's use of Local Exchange Service under a Local MCI On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI On-Net Tern Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment., for each year remaining in the unfulfilled term of service.

18.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

| Volume Commitment | Term Commitment/Discount |         |         |         |         |
|-------------------|--------------------------|---------|---------|---------|---------|
|                   | 1 year                   | 2 years | 3 years | 4 years | 5 years |
| \$ 100 /month     | 0.0%                     | 3.0%    | 6.0%    | 9.0%    | 12.0%   |
| 250 /month        | 0.0                      | 3.0     | 6.0     | 9.0     | 12.0    |
| 500 /month        | 0.0                      | 3.0     | 6.0     | 9.0     | 12.0    |
| 1,000 /month      | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 2,000 /month      | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 3,000 /month      | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 4,000 /month      | 5.0                      | 8.0     | 11.0    | 14.0    | 17.0    |
| 5,000 /month      | 7.0                      | 10.0    | 11.0    | 16.0    | 19.0    |
| 7,000 /month      | 7.0                      | 10.0    | 13.0    | 16.0    | 19.0    |
| 120,000 /annual   | 9.0                      | 12.0    | 15.0    | 18.0    | 21.0    |
| 180,000 /annual   | 9.0                      | 12.0    | 15.0    | 18.0    | 21.0    |
| 300,000 /annual   | 11.0                     | 14.0    | 17.0    | 20.0    | 23.0    |
| 600,000 /annual   | 13.0                     | 16.0    | 19.0    | 22.0    | 25.0    |

18.5 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

18.5.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

18.5.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

18.5.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 18.2.2.1 preceding.

18.5.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 18.2.2.1 preceding.

18.5.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Feature Package can be ordered separately or combined in feature Package 1.

18.5.3 Local ISDN Primary Rate Interface (Local ISDN-PRI) Rates and Charges:  
 Non-Recurring and Monthly Recurring Charges as specified below, apply per T-1 unless otherwise noted. The Local ISDN-PRI T-1 non-recurring and recurring charges include Service Configuration and B channel service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 18.2.2.3.1 and 18.2.2.3.2 respectively.

18.5.3.1 Non-Recurring Charges

|   |          |
|---|----------|
| Service Reconfiguration Charge*           | \$340.00 |
| Due Date Change (per occurrence)          | \$10.00  |
| T-1 Expedite (per T-1)                    | \$600.00 |
| Local ISDN PRI T-1 Installation (Per T-1) | \$200.00 |

\* Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

|                         | <u>Per Location</u> |
|-------------------------|---------------------|
| Call-by-Call Option     | \$480.00            |
| Calling Number Delivery | \$52.00             |

|  |          |
|--|----------|
| Feature Package I<br>(Includes Call-by-Call<br>& Calling Number Delivery.) | \$500.00 |
|--|----------|

18.5.3.2 Monthly Recurring Charges

|  |                |
|--|----------------|
|  | <u>Per T-1</u> |
| Local ISDN PRI T-1 Flat Rate Option            | \$1980.00      |
| Local ISDN PRI T-1 Per Minute/Per Call Options | \$525.00       |

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

|  |                     |
|--|---------------------|
|  | <u>Per Location</u> |
| Call-by-Call Option  | \$10.00             |
| Calling Number Delivery  | \$135.00            |
| Feature Package 1<br>(includes Call-by-Call<br>& Calling Number Delivery.) | \$140.00            |
| Remote Call Forwarding   | \$20.00             |
| Overflow Routing   | \$20.00             |

18.5.3.3 Usage Charges: The rates and charges specified in Section 21.5.3.2 for Flat Rate Option will apply to circuit switched voice and data calls. The rates specified in Section 21.3 will apply for customers selecting the per minute or per call option.

18.5.a Integrated Service Digital Network – ISDN

18.5.a.1 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI)

Description

ISDN- BRI service provides 2B + D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single higher bandwidth channel.

18.5.a.2 General Regulations

BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

ISDN-BRI is furnished to the customers at the rates and charges following.

18.5.a.2.1 ISDN- BRI Basic Service provides the following standard features:  
 National ISDN Standard

2B+D channels  
 2B channels support Circuit Switched Voice and/ or Circuit Switched Data and one D channel supports signaling and / or Packet Switched Data  
 Multi-point DSL

18.5.a.2.2 ISDN-BRI for Home Office, Small Business is available with the following standard features:

B+D channels  
 National ISND Standard  
 56/64/112/128 Kbps Dialed Data  
 Simultaneous Voice-Data Calling  
 Call Forwarding- Variable  
 Call Forwarding – Busy  
 Call Forwarding – Don’t Answer  
 Touch-Tone  
 Voice-Data Protection  
 3-way Conference Calling  
 Separate Signaling Channel  
 Customer changeable Speed Calling  
 Multi-button Key Set Capability  
 Multi-point DSL

Refer to Section 1, Definitions

The following rates apply:

|                    |         |
|--------------------|---------|
| Flat Non-Recurring | \$85.00 |
| Month- to- Month   | \$78.00 |
| 1 Year             | \$76.44 |
| EUCL/LNP           | \$6.39  |

18.6 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital trunk in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

18.6.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk - Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 18.2.1.2. 1, 18.2.2.3.1 and 18.2.3.1 will apply for non-recurring charges.

18.6.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk - Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 18.2.1.2.2, 18.2.2.3.2, and 18.2.3.1 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

|  | <u>Credit per trunk</u> |
|--|-------------------------|
| Local Trunk - DID/2 Way Direct (Digital) | \$22.50                 |

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 18.3.

Effective October 1, 2018

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

18.7 Miscellaneous Services (Cont'd)

18.7.8 LD and Local Online Calling Plan

Effective February 10, 2003, LD and Local Online Calling Plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, the customer: must subscribe to this plan via a Company-designated Internet site;

-must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

-must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI Communications, Inc. Tariff F.C.C. No. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the MCI Technologies Inc., Maine tariff P.U.C. No. 1 ("Companion Intrastate Service");

-may not receive service under a Special Customer Arrangement.

Definitions: For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI.

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges:

The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

Non-Recurring Charge

|  |            |
|--|------------|
| Local Line (Per Line)  | \$ 50.00   |
| Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk) | \$ 50.00   |
| Local ISDN-PRI (Per T-1)   | \$1,000.00 |

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

| <u>Offering</u> | <u>Monthly Recurring Charge (per line or per trunk)</u> |
|-----------------|---|
| A               | \$29.00   |
| B               | \$49.00   |
| C               | \$49.00   |
| D               | \$69.00   |

Benefits:

Upon installation of Companion Intrastate Service, Companion Inter-state Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff.

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 and MCI On-Net Services under MCI Technologies Maine tariff P.U.C. Tariff No, 1.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

18.7.9 Local Plus Program

Effective February 1, 2004 this service will no longer be available to new customers.

Eligibility: To be eligible for this program, customers: must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14 and 16 as described in the Company's Service Publication and Price Guide located on the Company's Internet site at [www.mci.com](http://www.mci.com); must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges:

Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section - 18.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Effective October 1, 2018

Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding\*  
Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Section - 18.2, 18.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 18.2.3, 18.2.2.

\* Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.

Non-Recurring Charges:

Applicable non-recurring charges apply to services under this program as specified in Section 18.1, 18.2, 18.5.

Monthly Charges:

The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

|   |          |
|---|----------|
| Local Line (Per line)                                     |          |
| Plan 1:   | \$54.00  |
| Plan 2:   | \$54.00  |
| Local Trunks (Basic, DID and 2 Way Direct)<br>(Per trunk) | \$50.50  |
| Local Trunks (Basic, DID and 2 Way Direct)<br>(Per T-1)   | \$895.00 |
| Local ISDN-PRI (Per T-1)                                  | \$895.00 |
| Feature Package 1   | \$3.50   |
| Feature Package 2   | \$6.50   |

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

18.7.10 Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II

Effective February 1, 2004 this plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, the customer:

-must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

-must subscribe to the Local and Long Distance Service Plus Plan/ Local and Long Distance Service-Trunk Solution/Local and Long Distance Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com); ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/ Local and Long Distance Service- Trunk Solution/ Local and Long Distance Solution II as offered in the MCI Communications Tariff No. 1 ("Companion Intrastate Service");

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-must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, as described in The Guide.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 18.1.3

Monthly Recurring Charges: A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis or ISDN-PRI. The following Monthly recurring charges apply:

| Plan 1: | <u>Offering</u> | <u>Monthly Recurring Charge (per line, trunk or T-1)</u> |
|---------|-----------------|--|
|         | A               | \$60.50  |
|         | B               | \$65.00  |
|         | C               | \$1,540  |

Benefits: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage. For offering A, B, , the Company will provide a 5, 10, or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must; 1) demonstrate to the company reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 18.1 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 18.2, 18.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable charges for blocks of 20 DID numbers will apply as specified in section 18.2.3.5

#### Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding\*

Vanity Number

\* Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call forwarding (RCF).

#### Monthly Recurring Charge

|  |        |
|--|--------|
| Feature Package 1                          | \$3.50 |
| Feature Package 2                          | \$6.50 |
| DID Numbers (per each Block of 20 Numbers) | \$6.25 |

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible

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for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Tariff No. 1 will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI MCI Communications Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 18.7.11 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

#### Monthly Recurring Charge (Per T-1)

|  |          |
|--|----------|
| Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way |          |
| Metered Plan   | \$201.40 |

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|                |          |
|----------------|----------|
| Flat Plan      | \$556.40 |
| Local ISDN-PRI |          |
| Metered Plan   | \$223.48 |
| Flat Plan      | \$578.48 |

Customers selecting the Metered Plan will receive the following program monthly usage rates:

|                              |                               |
|------------------------------|-------------------------------|
| <u>1<sup>st</sup> Minute</u> | <u>Each Additional Minute</u> |
| \$0.0158                     | \$0.0095                      |

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

#### 18.7.12 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit.

#### 18.7.13 Local and Long Distance - Line Solution

Effective February 1, 2004 this plan will no longer be available to new customers.

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) ("Companion Interstate Service") and must subscribe to the Long Distance-Line Solution offered in the MCI Communications Inc. Maine P.U.C. Tariff No. 1 ("Companion Intrastate Service");
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Effective October 1, 2018

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in sections 18.1, 18.2, and 18.3.

Monthly Recurring Charges: A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

| <u>Offering</u> | <u>Monthly Recurring Charge (Unlimited)</u> |
|-----------------|---|
| Plan 1:         | \$60.00                                     |
| Plan 2:         | \$60.00                                     |

Benefits: Upon Installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features: The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in sections 18.1.3.1 and 18.1.3.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1  
Feature Package 2  
Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding\*  
Vanity Number

\* Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding (RCF).

|                   | <u>Monthly Recurring Charge</u> |
|-------------------|---------------------------------|
| Feature Package 1 | \$3.50                          |
| Feature Package 2 | \$6.50                          |

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications, Inc. Maine PUC Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications, Inc. Maine PUC Tariff No. 1, Companion Interstate Service under The Guide and

Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications, Inc. Maine PUC Tariff No. 1 will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide and MCI On-Net Service-Voice under MCI Communications, Inc. Maine PUC Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications, Inc. Maine PUC Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to MCI On Net Voice Services Option 1 under The Guide.

Other Conditions: Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

18.7.13.1 Multi-State Local Service Program I

Multi-State Local Service Program I is available to any Qualifying Customer. A Qualifying Customer is one that meets all of the following requirements:

- Customer must bill at least \$2.5 million per year in Total Service Charges.
- Customer must demonstrate prior spending of \$2 million in Total Service Charges for the past 12 months.
- Customer must agree to a new three-year term of at least \$2 million annual spending on Total Service Charges.
- Customer must subscribe to Qualifying Service in a minimum of 30 states.

The following rates/charges are available to Qualifying Multi-State Local Service Program I Customers:

|                                     | <u>Portland</u> | <u>Rest of State</u> |
|-------------------------------------|-----------------|----------------------|
| <u>Monthly/Usage Charges</u>        |                 |                      |
| Lines – Flat Monthly Rate           | \$21.00         | \$21.00              |
| Lines – Measured Monthly Rate       | \$19.20         | \$19.20              |
| Lines – Usage Rate Per Minute       | \$0.0150        | \$0.0150             |
| Lines - EUCL/LNP                    | \$6.50          | \$6.50               |
| Trunks – Flat Monthly Rate          | \$24.00         | N/A                  |
| PRI/Full T1 – Flat Monthly Rate     | \$403.20        | N/A                  |
| PRI/Full T1 – Measured Monthly Rate | \$324.00        | N/A                  |
| PRI/Full T1 – Usage Rate Per Minute | \$0.0030        | N/A                  |
| Initial 20 DID Blocks               | \$4.14          | N/A                  |
| Additional 20 DID Blocks            | \$4.14          | N/A                  |
| Initial 100 DID Blocks              | \$20.70         | N/A                  |
| Additional 100 DID Blocks           | \$20.70         | N/A                  |

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
 Maine Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective October 1, 2018

Operator Assisted Charges

|                        |        |        |
|------------------------|--------|--------|
| Station to Station     | \$1.30 | \$1.30 |
| Person to Person       | \$3.70 | \$3.70 |
| Third Number Billing   | \$0.00 | \$0.00 |
| Busy Line Verification | \$0.00 | \$0.00 |
| Busy Line Interrupt    | \$0.00 | \$0.00 |
| Collect Calling        | \$0.75 | \$0.75 |

Other One-Time Charges

|                                |          |          |
|--------------------------------|----------|----------|
| Business Line Expedite         | \$25.00  | \$25.00  |
| Local Trunk Expedite           | \$25.00  | \$25.00  |
| Local T1/PRI Expedite          | \$600.00 | \$600.00 |
| Service Restorable per Account | \$20.00  | \$20.00  |
| Due Date Change per Occurrence | \$10.00  | \$10.00  |

Other Charges

|                            |        |        |
|----------------------------|--------|--------|
| Call Assistant             | \$0.00 | \$0.00 |
| 411 - Directory Assistance | \$0.40 | \$0.40 |
| Additional Listing         | \$2.55 | \$2.55 |
| Alternative Call Listing   | \$2.55 | \$2.55 |
| Non-Listed Number          | \$1.45 | \$1.45 |
| Non-Published Number       | \$2.90 | \$2.90 |
| Message Referral           | N/C    | N/C    |

Install/Set-Up Charges

|                               |        |        |
|-------------------------------|--------|--------|
| Account Set-Up Charge         | Waived | Waived |
| Record Change Charge          | Waived | Waived |
| Service Move Charge           | Waived | Waived |
| Service Add Charge            | Waived | Waived |
| Service Change Charge         | Waived | Waived |
| Trunk Group Rearrangement     | Waived | Waived |
| Call Assistant Install        | Waived | Waived |
| Additional Listing Install    | Waived | Waived |
| Non-List Number Install       | Waived | Waived |
| Non-Publish Number Install    | Waived | Waived |
| Company Restoral              | Waived | Waived |
| Customer Restoral             | Waived | Waived |
| PIC Charge                    | Waived | Waived |
| Business Line                 | Waived | Waived |
| Local Trunk                   | Waived | Waived |
| Local T1/PRI                  | Waived | Waived |
| Initial 20, 100 DID Blocks    | Waived | Waived |
| Additional 20, 100 DID Blocks | Waived | Waived |

"Total Service Charges" shall mean all charges, after application of all discounts and credits, incurred by Qualifying Customer for Qualifying Services provided, specifically excluding: Taxes; Charges for equipment (unless otherwise agreed upon); Verizon Wireless charges; Charges incurred for goods or services where Verizon acts as agent for Qualifying Customer in its acquisition of goods or services; Non-recurring charges; Governmental Charges; International pass-through access charges (i.e., Type 3/PTT) and charges for international access provided by Verizon (i.e., Type 1); and Other charges expressly excluded by this tariff.

"Qualifying Services" shall include, but are not limited to PRI/Full T1, Local Lines Flat Rated, Local Lines Measured.

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In order to purchase Qualifying Services under the Multi-State Local Service Program, Qualifying Customers must enter into an agreement with Verizon. The agreement may set forth certain terms and conditions not otherwise as described in this tariff, including but not limited to liability limitation, indemnification, termination, limitation period, service commitment and equipment required for service, and those terms and conditions shall be given full force and effect.

Qualifying Customers who enter into an agreement for the Multi-State Local Service Program will receive certain performance credits from Verizon, including credits if Verizon fails to meet certain Service Levels; such credits and service levels are to be defined by agreement between the Qualifying Customer and Verizon.

18.7.14 Business Advantage Program

Effective February 1, 2004 this plan will no longer be available to new customers.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's Service Publication and Price Guide located on the Company's Internet site at [www.mci.com](http://www.mci.com);
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in sections 18.1.3.1 and 18.1.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1  
Feature Package 2  
Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding  
Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified sections 18.1, 18.2 and 18.3.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

|         |                       |         |
|---------|-----------------------|---------|
| Plan 1: | Local Line (Per line) | \$40.00 |
| Plan 2: | Local Line (Per line) | \$40.00 |
|         | Feature Package 1     | \$3.50  |
|         | Feature Package 2     | \$6.50  |

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term

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of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Other Conditions: The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCI. MCI will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

18.7.15 Verizon Business Services | Local Line Solution

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Product Package Guide Types 13, 14, 15 or 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at [www.mci.com](http://www.mci.com);
- must be a new business services customer provisioned via UNE-Platform (UNE-P) or existing business services customer provisioned via UNE-P who is eligible for renewal under their existing term plan agreement.

Definitions: Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features: The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 18.1.3.3 except for Feature Package 1 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1  
Call Waiting/Cancel Call Waiting  
Caller ID with name and Number  
Remote Call Forwarding  
Vanity Number  
Monthly Recurring Charge

Feature Package 1                      \$3.50

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 18.1.3.3.

Monthly Charges: The following flat rate monthly recurring charge (unlimited) applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per Line)

Plan 1:    \$40.00

Plan 2:    \$40.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

19.1 GENERAL

Intelenet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intelenet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9- 1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelenet Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intelenet Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service  
Multi Line Service  
Analog PBX Trunk Service  
Intelenet Full Service T- I

19.2 SINGLE LINE SERVICE

19.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

19.2.2 Standard Features

Touch Tone  
Caller ID Blocking (Selective)\*

Features Available Upon Request

Call Forward Variable  
Caller ID Blocking (Complete)

\* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

19.2.3 Optional Features

Call Forward Busy\*  
Call Forward Don't Answer  
Call Transfer\*\*  
Caller Waiting / Cancel Call Waiting\*  
Caller ID Number  
Distinctive Ringing  
    One Dependent Number  
    Two Dependent Numbers  
Hotline\*\*\*  
Long Distance Only Account Codes  
    Verified  
    Unverified  
Remote Access to Call Forwarding  
Selective Call Rejection  
Speed Dialing  
    8 Codes  
    30 Codes  
Three-Way Conference Calling\*\*  
Toll Restriction

\* Call Forward Busy and Call Waiting cannot be put on the same line.

\*\* Call Transfer and Three-Way Conference Calling cannot be put on the same line.

\*\*\* Hotline cannot be provisioned with standard or optional features.

19.2.4 Optional Feature Packages

Feature Pack I

Call Transfer or Three-Way Conference Calling\*  
Call Forward Busy  
Call Forward Don't Answer  
Speed Dialing - 8 Codes

Feature Pack II

All Features from Feature Pack I plus  
Distinctive Ringing  
    One Dependent Number  
    Two Dependent Numbers  
Speed Dialing - 30 Codes  
Toll Restriction

\* Call Transfer and Three-Way Calling cannot be put on the same line.

19.3 MULTI LINE SERVICE

19.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunication-s network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

19.3.2 Standard Features

Touch Tone

Caller ID Blocking (Selective)\*

Features Available Upon Request

- Call Forward Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Hunting
  - Circular
  - Sequential
- Caller ID Blocking (Complete)\*
- Uniform Call Distribution (UCD)

\* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

19.3.3 Optional Features

- Call Forward Busy
- Call Forward Don't Answer
- Caller ID Number
- Group Speed Dialing
- Long distance Only Account Codes
  - Verified
  - Unverified
- Remote Access To Call Forwarding
- Toll Restriction

19.4 Analog PBX Trunk Service

19.4.1 Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-li-ne facility with ground start.

19.4.2 Standard Features

- Touch Tone
- Caller ID Blocking (Selective)\*
- Call Forwarding Variable

Features Available Upon Request

- Caller ID Blocking (Complete)\*

\* Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

19.4.3 Optional Features

- Caller ID Number
- Remote Access To Call Forwarding
- Call Hunting
  - Circular
  - Sequential

19.5 INTELENET FULL SERVICE T-1

19.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1,544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (ME) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

19.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group\*. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

\* A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.

19.6 LOCAL CALLING SERVICE

19.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company -provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of Maine in effect and as amended. Calls are measured in five minute increments.

19.7 INTRALATA TOLL SERVICE

19.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration. IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

19.8 RATES AND CHARGES

19.8.1 Non-recurring and monthly rates apply as follows:\*

A. Single-Line Service

|                       | <u>Non Recurring**</u> | <u>Monthly Recurring</u> |
|-----------------------|------------------------|--------------------------|
| Flat Rate Line        | \$56.00                | \$31.07                  |
| Measured Rate Line*** | \$56.00                | \$28.04                  |

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services  
 Maine Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

Effective October 1, 2018

|    |                                      |         |         |
|----|--------------------------------------|---------|---------|
|    | Optional Features                    |         |         |
|    | Call Forward Busy                    | \$5.00  | \$1.00  |
|    | Call Forward Don't Answer            | \$5.00  | \$1.00  |
|    | Call Transfer                        | \$5.00  | \$2.00  |
|    | Caller Waiting / Cancel Call Waiting | \$5.00  | \$3.00  |
|    | Caller ID Number                     | \$5.00  | \$5.00  |
|    | Distinctive Ringing                  |         |         |
|    | One Dependent Number                 | \$5.00  | \$4.00  |
|    | Two Dependent Numbers                | \$5.00  | \$8.00  |
|    | Hotline                              | \$5.00  | \$3.00  |
|    | Long Distance Only Account Codes     |         |         |
|    | Verified                             | \$5.00  | \$10.00 |
|    | Unverified                           | \$5.00  | \$5.00  |
|    | Remote Access To Call Forwarding     | \$5.00  | \$3.00  |
|    | Selective Call Rejection             | \$5.00  | \$3.00  |
|    | Speed Dialing                        |         |         |
|    | 8 Codes                              | \$5.00  | \$2.00  |
|    | 30 Codes                             | \$5.00  | \$4.00  |
|    | Three-Way Conference Calling         | \$5.00  | \$2.00  |
|    | Toll Restriction                     | \$5.00  | \$3.00  |
|    | Feature Pack 1                       | \$10.00 | \$4.50  |
|    | Feature Pack 11                      | \$10.00 | \$9.50  |
| B. | Multi-Line Service                   |         |         |
|    | Flat Rate Line                       | \$56.00 | \$31.07 |
|    | Measured Line***                     | \$56.00 | \$28.04 |
|    | Optional Features                    |         |         |
|    | Group Speed Dialing                  | \$5.00  | \$2.00  |
|    | Long distance Only Account Codes     |         |         |
|    | Verified                             | \$5.00  | \$10.00 |
|    | Unverified                           | \$5.00  | \$5.00  |
|    | Toll Restriction                     | \$5.00  | \$3.00  |
|    | Call Forward Busy                    | \$5.00  | \$1.00  |
|    | Call Forward Don't Answer            | \$5.00  | \$1.00  |
|    | Caller ID Number                     | \$5.00  | \$5.00  |
|    | Remote Access To Call Forwarding     | \$5.00  | \$3.00  |
| C. | Analog PBX Trunk Service             |         |         |
|    | Flat Rate Trunk                      | \$56.00 | \$31.07 |
|    | Optional Features                    |         |         |
|    | Caller ID Number                     | \$5.00  | \$5.00  |
|    | Remote Access to Call Forwarding     | \$5.00  | \$3.00  |
|    | Hunting                              |         |         |
|    | Circular                             | \$24.00 | N/C     |
|    | Sequential                           | \$24.00 | N/C     |
| D. | Intelenet Full Service T-1           |         |         |
|    | 12 Multi-Use Channels****            | ICB     | ICB     |
|    | 16 Multi-Use Channels                | ICB     | ICB     |

|       |  |                             |         |
|-------|--|-----------------------------|---------|
|       | 20 Multi-Use Channels  | ICB                         | ICB     |
|       | 24 Multi-Use Channels  | ICB                         | ICB     |
|       | DID Service, per port*****   | N/C                         | \$9.86  |
|       | Block of 20 DID Numbers  | \$3.40                      | \$6.56  |
|       | Block of 100 DID Numbers   | \$17.00                     | \$32.78 |
| E.    | Local Calling Service  |                             |         |
|       |  | <u>Per Five Minutes</u>     |         |
|       | Per Measured Call  | \$ .238                     |         |
| F.    | IntraLATA Toll Service   |                             |         |
|       |  | <u>Rate Per Minute</u>      |         |
|       | Switched   | \$.15                       |         |
|       | Dedicated  | \$.13                       |         |
| G.    | Miscellaneous Charges  |                             |         |
|       |  | <u>Non-Recurring Charge</u> |         |
|       | Vanity Numbers   | \$30.00                     |         |
|       | Grade/Class of Service Change  | \$35.00                     |         |
|       | Telephone Number Change  | \$40.00                     |         |
|       | Transfer of Service  | \$13.00                     |         |
|       | Hunting  | \$24.00                     |         |
| *     | Service Connection Charges also apply, as specified under Section 3.   |                             |         |
| **    | Non-Recurring charge for additional lines on the same order is \$31.00.  |                             |         |
| ***   | Refer to usage rates in Section 19.8.  |                             |         |
| ****  | Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility. |                             |         |
| ***** | The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T-1.                |                             |         |

DEDICATED ACCESS SERVICE

20. Dedicated Services

20.1 General

Network Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

20.2 Transmission Service

20.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

20.2.2 Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

|               |        |
|---------------|--------|
| Voice Grade   |        |
| 56 Kbps (DDS) |        |
| 1.544 Mbps    | (DS-1) |
| 44.736 Mbps   | (DS-3) |

The rates for the operating speeds Outlined above are described in Section 4.2. Digital Data Service is provided at transmission rates of 56 Kbps only.

20.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment's interfacing to such channels shall meet the following characteristics:

|                 |  |
|-----------------|--|
| Line Rate:      | 1.544 Mbps + 130 ppm   |
| Line Code 1     | Bipolar (Alternate mark) Inversion   |
| Line Code 2     | Bipolar 8 zero substitution (B8ZS)   |
| Line Impedance: | 100 ohms = 5% balanced   |
| Jitter:         | The multiplexed will add not more than 0.3 time slot of rms jitter to a DS-1 signal when looped at the DS-3 point. |

20.2.4 Digital Channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

|                 |   |
|-----------------|---|
| Line Rate:      | 44.736 Mbps = 20 ppm                        |
| Line Code:      | Bipolar with three-zero substitution (B3ZS) |
| Line Impedance: | 75 ohms (+-) 5 percent unbalanced.          |

20 Rates

20.1 Special Construction

20.1.1 Basis for Rates and Charges

Rates and charges for special construction will be determined by the Company on an individual basis and based, in part, on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring, type charges, (3) termination liabilities, or (4) combinations thereof.

20.1.2 Basis for Cost Computation

The costs referred to in 20.1.1 may include one or more of the following items to the extent that they are applicable:

- (a) cost installed of the facilities to be provided, including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - (1) equipment and materials provided or used
  - (2) engineering, labor and supervision;
  - (3) transportation, and
  - (4) rights -of-way;
- (b) cost of maintenance;
- (c) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- (d) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- (e) license preparation, processing and related fees;
- (f) tariff preparation, processing and related fees;

- (g) any other identifiable costs related to the facilities provided; or
- (h) an amount for return and contingencies.

20.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially construction at the request of the Customer.

20.1.3.1 The termination liability period is the initial service term with respect to said specially constructed facilities.

20.1.3.2 The amount of the maximum termination liability is equal to the rates ad charges established pursuant to 20.1.1 and 20.1.2 above:

20.1.3.3 The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation.

The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in section 20.1.3.1 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. This product is adjusted to reflect applicable taxes.

20.2 Transmission Service

20.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

20.2.1.1 The channel termination rate element provides for the termination of the communications path at the

Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

20.2.1.2 The channel mileage rate element is determined by the Vertical, and Horizontal Coordinates ("V&H") method, as set for on the National Exchange Carrier Association Tariff, F.C.C No. 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.

20.2.1.3 Optional Features for which charges are applied only include multiplexing.

20.2.2 Voice Grade Service

20.2.2.1 Voice Grade Rates

Non Recurring

Channel Termination  
per point of termination \$84.15

Monthly Recurring

| <u>Rate Elements</u> | <u>Per Month</u> | <u>Discount Factor for Contracts With Terms of</u> |              |              |              |
|----------------------|------------------|--|--------------|--------------|--------------|
|                      |                  | <u>3 Yr.</u>                                       | <u>5 Yr.</u> | <u>7 Yr.</u> | <u>10 Yr</u> |

Channel Termination  
per point of termination

Effective October 1, 2018

|                 |         |    |    |    |    |
|-----------------|---------|----|----|----|----|
| 2-wire          | \$14.00 | 0% | 5% | 5% | 5% |
| 4-wire          | \$19.00 | 0% | 5% | 5% | 5% |
| Channel Mileage |         |    |    |    |    |
| Fixed           | \$25.12 | 0% | 5% | 5% | 5% |
| Per Mile        | \$ .14  | 0% | 5% | 5% | 5% |

20.2.3 Digital Data Service (56Kbps)

20.2.3.1 Digital Data Service Rates

Non Recurring

Channel Termination  
 per point of termination \$191.25

Monthly Recurring

| Rate Elements                                   | Per Month | Discount Factor for Contracts With Terms of |       |       |       |
|---|-----------|---|-------|-------|-------|
|   |           | 3 Yr.                                       | 5 Yr. | 7 Yr. | 10 Yr |
| Channel Termination<br>per point of termination | \$60.00   | 0%  | 0%    | 0%    | 0%    |
| Channel Mileage                                 |           |   |       |       |       |
| Fixed   | \$19.55   | 0%  | 0%    | 0%    | 0%    |
| Per Mile  | \$ .13    | 0%  | 0%    | 0%    | 0%    |

20.2.4 DS-1 Service

DS-1 Service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data, and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

20.2.4.1 DS-1 Rates

Non Recurring

Channel Termination  
 per point of termination 265.00

Monthly Recurring

| Rate Elements                                   | Per Month | Discount Factor for Contracts With Terms of |       |       |       |
|---|-----------|---|-------|-------|-------|
|   |           | 3 Yr.                                       | 5 Yr. | 7 Yr. | 10 Yr |
| Channel Termination<br>per point of termination | \$105.00  | 10%   | 15%   | 15%   | 15%   |
| Channel Mileage                                 |           |   |       |       |       |
| Fixed   | \$74.89   | 10%   | 15%   | 15%   | 15%   |
| Per Mile  | \$11.65   | 10%   | 15%   | 15%   | 15%   |
| Multiplexing                                    | \$140.00  |   |       |       |       |

20.2.5 DS-3 Service

DS-3 Service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Video, Analog Data or Digital Data Channels.

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

20.2.5.1 DS-3 Rates

Non Recurring

Channel Termination  
 per point of termination \$265.00

Monthly Recurring

| <u>Rate Elements</u>                            | <u>Per Month</u> | <u>Discount Factor for Contracts With Terms of</u> |              |              |              |
|---|------------------|--|--------------|--------------|--------------|
|   |                  | <u>3 Yr.</u>                                       | <u>5 Yr.</u> | <u>7 Yr.</u> | <u>10 Yr</u> |
| Channel Termination<br>per point of termination | \$1145.00        | 10%  | 15%          | 15%          | 15%          |
| Channel Mileage                                 |                  |  |              |              |              |
| Fixed   | \$770.10         | 10%  | 15%          | 15%          | 15%          |
| Per Mile  | \$36.55          | 10%  | 15%          | 15%          | 15%          |
| Multiplexing                                    | \$250.00         |  |              |              |              |

20.2.6 Non-recurring Charge

20.2.6.1 Moves, Adds, Deletes

Per Change \$50.00

20.2.6.2 Construction

Non-recurring Charge ICB

20.2.7 Service Calls

When a Customer reports trouble to the Company for clearance and no trouble is found in the MCImetro facilities, the Customer may be responsible for payment of a charge calculated from the time MCImetro's personnel are dispatched to the Customer Premise until the work is completed.

20.2.7.1 Service Call Charge Rates

Per hour rate per technician \$75.00

SPECIAL PRICING ARRANGEMENTS

22. Special Pricing Arrangements

Customer Contract: 1

Contract Term: 3 Years

Type of Service: Local Lines

|                       | <u>Portland</u> | <u>Rest of State</u> |
|-----------------------|-----------------|----------------------|
| Flat Monthly Rate     | \$21.00         | \$21.00              |
| Measured Monthly Rate | \$19.20         | \$19.20              |
| Usage rate Per Minute | \$0.0150        | \$0.0150             |

Type of Service: Local Trunks

|                    |         |     |
|--------------------|---------|-----|
| Flat Monthly Rates | \$24.00 | N/A |
|--------------------|---------|-----|

Type of Service: PRI/Full T1

|                       |          |     |
|-----------------------|----------|-----|
| Flat Monthly Rate     | \$403.20 | N/A |
| Measured Monthly Rate | \$324.00 | N/A |

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|                       |          |     |
|-----------------------|----------|-----|
| Usage Rate Per Minute | \$0.0030 | N/A |
|-----------------------|----------|-----|