EFFECTIVE: OCTOBER 1, 2018

MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services

Texas Local Exchange Services Catalog Schedule No. 2 (Enterprise Non-Current Services)

This Catalog Schedule No. 2 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in Texas by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in Texas Tariff No. 8 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in Texas that were in effect at the time that the Texas Local Exchange Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

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#### **CHANGE SHEET**

This sheet details the most recent revisions made to this Catalog Schedule. Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

#### Revisions to Local Exchange Services Catalog Schedule No. 2, Effective October 1, 2018

Subsection A, Sections 3.1.2.3.2 and 3.1.10 Subsection C, Sections 21.1.3.2 and 21.7.11

- Increase of Local Line flat rate monthly recurring charges (Plan 1-Austin, Forth Worth, San Antonio) and Local Plus Program Local Line monthly recurring charges (Plan 1 and 2).

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#### VIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Pricing Schedule and tariff Nos. 4, 5, and 6 to the extent applicable. The materials in Subsection A below were previously in the Company Pricing Schedule. The materials in Subsection B were previously in Company tariff No. 4, the materials in Subsection C were previously in Company tariff No. 5, and the materials in Subsection D were previously in Company tariff No. 6.

SUBSECTION A – Materials previously in Company Pricing Schedule.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### LOCAL EXCHANGE SERVICE

#### 3. Service Descriptions

- 3.1 <u>Local Exchange Service</u>: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:
  - place or receive calls to any calling Station in the local calling area, as defined herein;
  - access basic 911 Emergency Service:
  - access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
  - access Operator Services;
  - access Directory Assistance for the local calling area;
  - place or receive calls to 800 telephone numbers;
  - access Telephone Relay Service.

The Company's service cannot be used to originate calls to other telephone companies callerpaid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

- 3.1.2 <u>Local Line</u>: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
  - 3.1.2.1 <u>Standard Features:</u> Each Local Line Customer is provided with the following standard features:

Automatic Dial 1/ Call Forward-Busy 2/

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Call Forward-No Answer 2/

Call Forward Variable

Call Hold

Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

Call Transfer, or 3 Way Conference Calling 2/

Call Waiting 2/

Call Waiting-Cancel

Conference Six-Way

Customer Group Dialing Plan

Digit Display 1/

Do Not Disturb

Group Intercom 1/

Hunting Circular Sequential, and uniform Call

Distribution <sup>2</sup>

Intercom 1/

Key Short Hunt1

[1These features are only available in conjunction with Proprietary Business Sets]

Multiple Appearance Directory Numbers 1/

Privacy Release 1/

Query Time & Date 1/

Calling Number Delivery Blocking (Selective)

Last Number Redial 1/

Message Waiting

Multiple Appearance Directory Numbers 1/

Privacy Release 1/

Query Time & Date 1/

Speed Dial-8 or Speed Dial-30 2/

Toll Restriction 2/

Touchtone

[1/These features are only available in conjunction with Customer-owned Electronic Business Sets.]

[2/Orders placed on or after December 1, 1998, for new installs, will be charged the applicable rates found in Section 3.1.2.3.3.]

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Caller Id-Number 3/

Caller Id- Name and Number

Call Forward-Busy

Call Forward-No Answer

Call Transfer or 3-Way Conference (Mutually Exclusive)

Calling Number Delivery 1/

Calling Number Delivery Blocking (Complete)

Call Waiting/Cancel Call Waiting

Interim Local Number Portability (ILNP)

Selective Call Screening

Speed Dial-8 or Speed dial-30 (Mutually Exclusive)

Toll Restriction

Remote Call Forwarding

[3/Beginning October 13, 2000, this service will not be available to new customers.]

Feature Package 1 1/

[1/ Only where facilities are available.]

Includes standard features plus the following features: Call Transfer or 3-Way Conference Calling (Mutually Exclusive) Call Forward-Busy Call Forward-No answer Speed Dial-8

Feature Package 2 1/

[1/ Only where facilities are available.]

Includes the features from Package 1 plus each of the following features: Speed Dial-8 or Speed Dial-30 (Mutually Exclusive) Toll Restriction

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, 3.1.2.3.3 and 3.1.2.3.4, respectively.

#### 3.1.2.3.1 Non-Recurring Charges

| Line Restoral Charge (per line)  | \$20.00 |
|----------------------------------|---------|
| Due Date Change (per Occurrence) | \$10.00 |

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

#### 3.1.2.3.2 Recurring Charges Monthly

Local Line - Line Charge & High Capacity Inbound Service (per line)

|           | Plan 1:   | Flat<br>\$30.00<br>\$32.00<br>\$30.00<br>\$32.00<br>\$30.00 | Metered<br>\$17.00 Austin<br>\$12.00 Dallas<br>\$18.00 Ft.Worth<br>\$13.00 Houston<br>\$18.00 San Antonio |
|-----------|---|---|---|
|           | Plan 2  | \$39.00   | \$12.00   |
| 3.1.2.3.3 | Optional Features:<br>Calling Number Deliver    | y <u>2</u> /  | \$9.00  |
|           | Calling Number Deliver<br>Selective<br>Complete | y Blocking  | \$0.00<br>\$0.00  |

Interim Local Number Portability

0 - 500 Numbers \$0.00

Over 500 Numbers 3/ Individual Case Basis

Remote Call Forwarding4/

(per each line path) \$20.00

[1/Beginning March 1, 2001, this calling option will not be available to new subscribers.]

[2/ Beginning December 1, 1998, this feature will no longer be available to new subscribers.]

[3/ Rates for a volume of numbers greater than 500 will be provided on an individual case basis.]

[4/ Customers who subscribe to MCI Local Line Service via UNE P are not eligible to utilize Remote Call Forwarding.]

3.1.2.3.4 Usage Rates: The rates in Section 3.1.5 will apply.

|                                   | Monthly   | Non-      |
|-----------------------------------|-----------|-----------|
|                                   | Recurring | Recurring |
| Feature Package 1                 | \$4.50    | \$10.00   |
| Feature Package 2                 | \$9.50    | \$10.00   |
| Call Waiting/Cancel Call Waiting  | \$3.00    | \$5.00    |
| Caller ID-Number                  | \$5.00    | \$5.00    |
| Call Transfer or 3 Way Conference |           |           |
| call (Mutually Exclusive)         | \$2.00    | \$5.00    |
| Call Forward-Busy                 | \$1.00    | \$5.00    |
| Call Forward-No Answer            | \$1.00    | \$5.00    |
| Speed dialing-8                   | \$2.00    | \$5.00    |
| Speed dialing-30                  |           |           |
| (mutually exclusive)              | \$4.00    | \$5.00    |
| Toll Restriction                  | \$3.00    | \$5.00    |

3.1.3 <u>Local Trunk</u>: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog<sup>1</sup> or digital and will be provided in the following manner:

[¹Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

- 3.1.3.1 <u>Local Trunk-Basic</u>: Local Trunk- Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
  - 3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog¹ or digital connection which is restricted to carry outbound traffic only.

[¹Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

3.1.3.1.2 <u>One-Way Inbound or Two-Way</u>: Provides the Customer with a single analog¹ or digital connection which can carry one-way inbound or two-way traffic.

[¹Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

## 3.1.3.1.2 One-Way Inbound or Two-Way

3.1.3.1.2.1 <u>Features</u>: The following features are available:

Calling Number Delivery Blocking (Selective) Touchtone Hunting (Circular, Sequential, and Uniform Call Distribution

#### 3.1.3.1.2.2 Optional Features:

Digital Interface-Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of basic (DID) trunks to the Customer's PBX or trunk capable Key System. Digital Interference can be used to carry one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable non-recurring and recurring charges can be found in sections 3.1.3.1.3.1 and 3.1.3.1.3.2.

Interim Local Number Portability (ILNP)
Selective Call Screening
Calling Number Delivery Blocking Complete
Remote Call Forwarding
Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

Line Restoral Charge (per trunk)

\$20.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (per Occurrence)

\$10.00

T-1 Installation Charge

\$200.00

(per T-1)

3.1.3.1.3.2 <u>Monthly Recurring Charges</u>

Local Trunk - Basic Charge & High Capacity Inbound Service (per Trunk)

|                      | <u>Houston</u> | <u>Dallas</u> | San Antonio |
|----------------------|----------------|---------------|-------------|
| Per Call Option 1/   | \$22.35        | \$20.00       | \$17.65     |
| Per Minute Option 1/ | \$22.35        | \$20.00       | \$17.65     |
| Flat Rate Option     | \$44.65        | \$39.95       | \$35.20     |

[1/ Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

#### Interface 2/

[2/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Argyle and Bartonville exchanges.]

Charge \$150.00

**Optional Features:** 

Interim Local Number Portability

0 - 500 Numbers \$0.00

Over 500 Numbers 3/ Individual Case Basis

Calling Number Delivery Blocking

Complete \$0.00 Remote Call Forwarding \$20.00

(per each line path)

[3/ Rates for a volume of numbers greater than 500 will be provided on an individual case basis.]

Overflow Routing \$20.00

3.1.3.1.3.3 Usage Rates: The rates in section 3.1.5 will apply.

3.1.3.2 <u>Local Trunk - Direct Inward Dialing (DID)</u>: Provides the customer with single analog<sup>2</sup> or digital connection which can carry one- way, inbound traffic.

[¹Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[<sup>2</sup>Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

- 3.1.3.2.1 <u>Direct Inward Dialing Numbers</u>: Telephone numbers can be obtained in blocks of 20 or 100 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.3.2.
- 3.1.3.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 3.1.3.2.3:

Interim Local Number Portability (ILNP)

Remote Call Forwarding (per each line path)

#### Overflow Routing

# 3.1.3.2.3 <u>Direct Inward Dialing Rates and Charges</u>: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

#### 3.1.3.2.3.1 Non-Recurring Charges

Initial block of 100 numbers \$148.35

Each add'l block of 100

numbers \$148.35

Each add'l block of 20 Numbers after each block

of 100 numbers \$29.70

T-1 Installation Charge \$200.00

(per T-1)

Due Date Change \$10.00

Line Restoral Charge \$20.00

(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Optional Features
Digital Interface Channelization
Charge (Per Channel)

\$0.00

#### 3.1.3.2.3.2 Monthly Recurring Charges

Local Trunk – DID & High Capacity Inbound Service Charge (per trunk)

| <u>Houston</u> | <u>Dallas</u> | San Antonio |
|----------------|---------------|-------------|
| \$66.70        | \$62.00       | \$57.25     |

DID number charge \$38.95

(Initial block of 20 numbers) Each add'l block of 20

numbers \$30.00

| Remote Call Forwarding | \$20.00 |
|------------------------|---------|
| (per each line path)   |         |

Overflow Routing \$20.00

Initial block of 100 numbers \$158.95

Each add'l block of 100 numbers \$13.35

Each add'l block of 20 numbers after each block of 100 numbers

\$2.70

Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.

Charge: \$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis 1/

[1/ Beginning December 1, 2000, this service will no longer be available to new customers.]

Digital Interface Charge 1/ \$150.00

[1/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Argyle and Bartonville exchanges.]

#### Optional Features:

Interim Local Number Portability

0 - 500 Numbers \$0.00

Over 500 Numbers Individual Case Basis

#### 3.1.4 Local Trunk-2 Way Direct 1

Provides the customer with a two-way direct dial digital or analog<sup>2</sup> connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

[1Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[2Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

#### 3.1.4.1 2 Way Direct Dialing Numbers

Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

#### 3.1.4.2 2 Way Direct Rates and Charges and High Capacity Inbound Service A Customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 3.1.4.4 3.1.4.5 and 3.1.5.

#### 3.1.4.3 Features:

3.1.4.3.1 <u>Standard Features</u>

Touchtone

Calling Number Delivery Blocking(Selective)

Hunting (Circular, Sequential, and Uniformed Call Distribution)

3.1.4.3.2 Optional Features:

Interim Number Portability (ILNP)

Calling Number Delivery Blocking (Complete)

Remote Call Forwarding Overflow Routing

#### 3.1.4.4 Non-Recurring Charges

Initial Block of 100 DID Numbers

\$148.35

Each Addt'l Block of

100 DID (up to 1000)

\$148.35

Each Addt'l Block of 20 Numbers

After each Block of 100 Numbers

\$29.70

Due Date Change (Per Occurrence)

\$10.00

(i ei Occuirence)

T-1 Installation Charge

\$200.00

(per T-1)

Line Restoral Charge

\$20.00

(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

#### 3.1.4.5 Monthly Recurring Charge

Local Trunk – 2 Way Direct Charge/High Capacity Inbound (per trunk)

Flat Rate Option

<u>Dallas</u> <u>Houston</u> <u>San Antonio</u> Analog<sup>1/3</sup> \$62.00 \$66.70 \$57.25

[¹Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[<sup>3</sup>Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

Digital \$62.00 \$66.70 \$57.25

Per Minute/Per Call Options<sup>2</sup>

[2Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

| Analog <sup>1/3</sup><br>Digital  | <u>Dallas</u><br>\$49.60<br>\$36.00 | Houston<br>\$53.36<br>\$36.00 | <u>San Antonio</u><br>\$45.80<br>\$36.00 |
|---|-------------------------------------|-------------------------------|--|
| DID number charge<br>(initial block of 20 numbers)<br>(each addt'l block of 20 number | rs)                                 | \$ 38.95<br>\$ 30.00          |  |
| (initial block of 100 numbers)<br>(each addt'l block of 20 number                     | rs)                                 | \$158.95<br>\$ 13.35          |  |
| (each addt'l block of 20 number after each block of 100 number                        |                                     | \$ 2.70                       |  |

Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch. Charge: \$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis  $\underline{1}/$ 

 $[\underline{1/}$  Beginning December 1, 2000, this option will no longer be available to new customers.]

**Optional Features** 

Interim Number Portability (ILNP) \$0.00

(Per number)

Rates for a volume of Numbers greater than 500 will be provided on an Individual

Case Basis.

Digital Interface Channelization

Charge (per channel) \$0.00

Calling Number Delivery Blocking

Complete \$0.00

Remote call Forwarding \$20.00

(Per each line path)

Overflow Routing \$20.00

- 3.1.5 <u>Usage Rates</u>: All Local Exchange service customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
  - 3.1.5.1 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

| <u>Peal</u>            | <u>k</u>                    | Off-                   | <u>-Peak</u>                |
|------------------------|-----------------------------|------------------------|-----------------------------|
| First<br><u>Minute</u> | Additional<br><u>Minute</u> | First<br><u>Minute</u> | Additional<br><u>Minute</u> |
| \$0.044                | \$0.015                     | \$0.022                | \$0.007                     |

3.1.5.2 Per Call Usage Rate: 1/ The first 100 calls will be free. Each call thereafter will be charged the following rate applied on a per call basis, regardless of the duration of the call:

[1/ Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

Per Call \$0.080

#### 3.1.6 Term Plans

#### 3.1.6.1 Local Service Term Plan 1/2/

1/ The terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.

[2/ Beginning December 1, 1998, this plan will no longer be available to new subscribers.]

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk - 2 Way Direct, ISDN Primary Rate Interface Local (ISDN PRI), DID/2 Way Direct numbering charges, and usage charges.

| Term Commitment | Discount |
|-----------------|----------|
| 1 year          | 10%      |
| 2 years         | 15%      |
| 3 years         | 20%      |
| 4 years         | 20%      |
| 5 years         | 20%      |

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days prior to the expiration of the term plan. A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

<u>Cancellation or Discontinuance with Liability:</u> Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the Committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or special customer arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or special customer arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or special customer arrangement, the cotermination provision shall not apply. For those customers who subscribe to a networkMCI One term plan or special customer arrangement, the early termination charges associated with that term plan or special customer arrangement will apply in lieu of the charges specified above. In addition, customers will be required to repay any credits received as a result of enrolling in the term plan.

Customers signing a networkMCI One term agreement and integrating their facilities based Local Exchange service can terminate their local term plans at any time without penalty.

#### 3.1.6.2 Local Exchange Service Term Plan 2 1/

1/ Beginning December 1, 1998, this service will no longer be available to new subscribers.

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

| Term Commitment | <u>Discoun</u> |
|-----------------|----------------|
| One Year        | 5%             |
| Two Year        | 10%            |
| Three Year      | 15%            |

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

<u>Cancellation or Discontinuance without Liability</u>: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

[1/ Beginning December 1, 1998, this service will no longer be available to new subscribers.]

The networkMCI One Term plan is in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, Section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, Section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by MCImetro or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

#### 3.1.6.4 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI WorldCom Communications, Inc. Tariff F.C.C. No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge as well as local service usage charges.

The volume commitment will be determined based upon the qualifying volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 3.1.6.5 and the qualifying volume of customer's telecommunications services as defined in MCI WorldCom Communications, Inc., tariff F.C.C. No. 1, section C-3.4641.

<u>Discounts</u>: Customers will receive the following discounts applied to Eligible Volume charges and usage.

#### Term Commitment/Discount

| Volume Commitment | 1 year | 2 years | 3 years | 4 years | 5 years |
|-------------------|--------|---------|---------|---------|---------|
|                   |        |         |         |         |         |
| \$ 100 /month     | 5.0%   | 8.0%    | 11.0%   | 14.0%   | 17.0%   |
| 250 /month        | 5.0    | 8.0     | 11.0    | 14.0    | 17.0    |
| 500 /month        | 5.0    | 8.0     | 11.0    | 14.0    | 17.0    |
| 1,000 /month      | 10.0   | 13.0    | 16.0    | 19.0    | 22.0    |
| 2,000 /month      | 10.0   | 13.0    | 16.0    | 19.0    | 22.0    |
| 3,000 /month      | 10.0   | 13.0    | 16.0    | 19.0    | 22.0    |

| 4,000 /month    | 10.0 | 13.0 | 16.0 | 19.0 | 22.0 |
|-----------------|------|------|------|------|------|
| 5,000 /month    | 12.0 | 15.0 | 18.0 | 21.0 | 24.0 |
| 7,000 /month    | 12.0 | 15.0 | 18.0 | 21.0 | 24.0 |
| 1,200/annual    | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
| 3,000/annual    | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
| 6,000/annual    | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
| 12,000/annual   | 10.0 | 13.0 | 16.0 | 19.0 | 22.0 |
| 24,000/annual   | 10.0 | 13.0 | 16.0 | 19.0 | 22.0 |
| 36,000/annual   | 10.0 | 13.0 | 16.0 | 19.0 | 22.0 |
| 48,000/annual   | 10.0 | 13.0 | 16.0 | 19.0 | 22.0 |
| 60,000/annual   | 12.0 | 15.0 | 18.0 | 21.0 | 24.0 |
| 84,000/annual   | 12.0 | 15.0 | 18.0 | 21.0 | 24.0 |
| 120,000 /annual | 14.0 | 17.0 | 20.0 | 23.0 | 26.0 |
| 180,000/annual  | 14.0 | 17.0 | 20.0 | 23.0 | 26.0 |
| 300,000 /annual | 16.0 | 19.0 | 22.0 | 25.0 | 28.0 |
| 600,000 /annual | 18.0 | 21.0 | 24.0 | 27.0 | 30.0 |
| 900,000/annual  | 21.0 | 24.0 | 27.0 | 30.0 | 30.0 |
| 1.2M/annual     | 24.0 | 27.0 | 30.0 | 30.0 | 30.0 |
| 1.8M/annual     | 27.0 | 30.0 | 30.0 | 30.0 | 30.0 |
| 2.4M/annual     | 30.0 | 30.0 | 30.0 | 30.0 | 30.0 |
|                 |      |      |      |      |      |

3.1.6.5 <u>Local On-Net Term Plan</u> The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

#### **Definition of Terms:**

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard and Optional Features; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

<u>Term Commitment and Renewal Options</u>: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier

than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume commitment</u>: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following mounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000\$; \$120,000; \$180,000; \$300,000; \$600,000; 900,000; \$1.2 million; \$1.8 million; \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

<u>Underutilization Charges</u>: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

## Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

<u>Discounts</u>: Customers will receive the following discounts applied to Eligible Volume charges and usage.

|                   |               | Term Comm | nitment/Discount |         |                |
|-------------------|---------------|-----------|------------------|---------|----------------|
| Volume Commitment | <u>1 year</u> | 2 years   | 3 years          | 4 years | <u>5 years</u> |
| <b>A</b> 100 / 11 | 0.007         | 0.004     | 0.007            | 0.007   | 10.00/         |
| \$ 100 /month     | 0.0%          | 3.0%      | 6.0%             | 9.0%    | 12.0%          |
| 250 /month        | 0.0           | 3.0       | 6.0              | 9.0     | 12.0           |
| 500 /month        | 0.0           | 3.0       | 6.0              | 9.0     | 12.0           |
| 1,000 /month      | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 2,000 /month      | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 3,000 /month      | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 4,000 /month      | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 5,000 /month      | 7.0           | 10.0      | 13.0             | 16.0    | 19.0           |
| 7,000 /month      | 7.0           | 10.0      | 13.0             | 16.0    | 19.0           |
| 1,200/annual      | 0.0           | 3.0       | 6.0              | 9.0     | 12.0           |
| 3,000/annual      | 0.0           | 3.0       | 6.0              | 9.0     | 12.0           |
| 6,000/annual      | 0.0           | 3.0       | 6.0              | 9.0     | 12.0           |
| 12,000/annual     | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 24,000/annual     | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 36,000/annual     | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 48,000/annual     | 5.0           | 8.0       | 11.0             | 14.0    | 17.0           |
| 60,000/annual     | 7.0           | 10.0      | 13.0             | 16.0    | 19.0           |
| 84,000/annual     | 7.0           | 10.0      | 13.0             | 16.0    | 19.0           |
| 120,000 /annual   | 9.0           | 12.0      | 15.0             | 18.0    | 21.0           |
| 180,000 /annual   | 9.0           | 12.0      | 15.0             | 18.0    | 21.0           |
| 300,000 /annual   | 11.0          | 14.0      | 17.0             | 20.0    | 23.0           |
| 600,000 /annual   | 13.0          | 16.0      | 19.0             | 22.0    | 25.0           |
| 900.000 / annual  | 16.0          | 19.0      | 22.0             | 25.0    | 25.0           |
| 1.2M / annual     | 19.0          | 22.0      | 25.0             | 25.0    | 25.0           |
| 1.8M/ annual      | 22.0          | 25.0      | 25.0             | 25.0    | 25.0           |
| 2.4M/ annual      | 25.00         | 25.0      | 25.0             | 25.0    | 25.0           |
|                   |               |           |                  |         |                |

#### 3.1.7 Local ISDN Primary Rate Interface (Local ISDN-PRI) (Cont'd)

#### 3.1.7.3 Local ISDN Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges.

Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

#### 3.1.7.3.1 <u>Non-Recurring Charges</u>

| Service Reconfiguration<br>Charge <sup>1</sup> | \$ 21.30 |
|--|----------|
| Local ISDN PRI T-1 Installation                | \$200.00 |
| Line Restoral Charge (per trunk)               | \$20.00  |

<sup>1</sup>Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

Due Date Change \$10.00 (per occurrence)

#### Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

|   | Per Location |
|---|--------------|
| Call-by-Call Option   | \$275.00     |
| Calling Number Delivery   | \$80.00      |
| Feature Package 1<br>(Includes Call-by-Call<br>& Calling Number Delivery) | \$300.00     |
| Remote Call Forwarding (per each line path)                               | \$20.00      |

#### 3.1.7.3.2 Monthly Recurring Charges

#### Local ISDN PRI T-1 Flat Rate Option

|             | <u>Per T-1</u> |
|-------------|----------------|
| Austin      | \$1125.00      |
| Dallas      | \$1125.00      |
| Fort Worth  | \$1125.00      |
| Houston     | \$1125.00      |
| San Antonio | \$1125.00      |

#### Local ISDN PRI T-1 Per Minute/Per Call Options 1/

[1/ Local ISDN-PRI T-1 per call/per minute options are not available to High Capacity Inbound Service customers. Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

|             | <u>Per T-1</u> |
|-------------|----------------|
| Austin      | \$525.00       |
| Dallas      | \$525.00       |
| Fort Worth  | \$525.00       |
| Houston     | \$525.00       |
| San Antonio | \$525.00       |

#### Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

#### Per Location

| EFFECTIVE: | OCTOBER 1. | 2018 |
|------------|------------|------|
|            |            |      |

| Call-by-Call Option   | \$10.00 |
|---|---------|
| Calling Number Delivery   | \$85.00 |
| Feature Package 1<br>(Includes Call-by-Call<br>& Calling Number Delivery) | \$90.00 |
| Remote Call Forwarding (per each line path)                               | \$20.00 |
| Overflow Routing  | \$20.00 |

3.1.7.3.3 <u>Usage Charges</u>: The rates and charges specified in Section 3.1.7.3.2 for flat rate option will apply to circuit switched voice and data calls. The rates in section 3.1.5 will apply for customers selecting the per minute or per call options.

#### 3.1.8 Digital T-1 Service 1/

[1/ Effective October 23, 1998, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1s in this service.]

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

#### Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1, and 3.1.4.4 will apply for T

nonrecurring charges.

#### Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.4.5 will apply for monthly T

recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

|   | Credit    |
|---|-----------|
| <u>Dallas</u>   | Per Trunk |
| Local Trunk - DID (Digital)                           | \$24.00   |
| Local Trunk - Basic (Digital)(Flat Rate Option)       | \$ 3.00   |
| Local Trunk – 2-Way Direct (Digital Flat Rate Option) | \$24.00   |
|   |           |
| <u>Houston</u>  |           |
| Local Trunk – DID (Digital)                           | \$28.00   |
| Local Trunk - Basic (Digital)(Flat Rate Option)       | \$ 7.00   |
| Local Trunk – 2-Way Direct (Digital Flat Rate Option) | \$28.00   |

## San Antonio

EFFECTIVE: OCTOBER 1, 2018

Local Trunk - DID (Digital) \$20.00 Local Trunk – 2-Way Direct (Digital Flat Rate Option) \$20.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

#### 3.1.9 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-DID or digital Local Trunk-2 Way Direct trunks (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

#### Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1, and 3.1.4.4 will apply for non-recurring charges.T

#### Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.4.5 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

#### Credit Per Trunk

Local Trunk - DID (Digital) \$20.00 Local Trunk 2-Way Direct (Digital Flat Rate Option) \$20.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

#### 3.1.10 Local Plus Program<sup>1</sup>

[1Effective January 1, 2004, this plan will no longer be available to new customers.]

<u>Eligibility</u>: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

#### Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

#### Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in 3.1.2.3.1, 3.1.2.3.3 except for monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding<sup>2</sup>

[2Customers who subscribe to MCI Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number

Remote Access to Call Forwarding (Plan 2)

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.2, 3.1.3, 3.1.4,, 3.7.1. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

<u>Non-Recurring Charges:</u> Applicable non-recurring charges apply to services under this program as specified in section 3.1.

<u>Monthly Charges:</u> The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

| Plan 1                    | Austin Dallas Ft. Worth Houston San Antonio  | \$52.00<br>\$52.00<br>\$52.00<br>\$52.00<br>\$52.00 |
|---------------------------|--|---|
| <u>Plan 2</u><br>Local Li | ne (Per Line)                                | \$52.00   |
| Local Tru<br>(Per Tru     | runks (Basic, DID, and 2 Way Direct)<br>unk) | \$50.50   |
| Local Ti<br>(Per T-       | runks (Basic, DID, and 2 Way Direct)         | \$895.00  |
| Local IS                  | SDN-PRI(Per T-1)                             | \$895.00  |
|                           | Package 1<br>Package 2                       | \$3.50<br>\$6.50                                    |
|                           | Access to<br>warding (Plan 2)                | \$7.00  |

#### Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

For Customers who reside within Zone 1 of the top 50 MSA, as defined by the FCC Docket 99-98, service is limited to a maximum of three lines per location, Customers whose service location resides outside of Zone 1 of the Top 50 MSA may order an unlimited number of lines

2/ <u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

#### [<sup>2</sup>Effective July 20, 2006 these discounts will no longer be available to new customers.]

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts</u>: These discounts are identical to and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

#### 3.1.11 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

<u>Benefits</u>: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

#### Monthly Recurring Charge (Per T-1)

#### Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

| Metered Plan<br>Flat Plan | \$209.32<br>\$564.32 |
|---------------------------|----------------------|
| Local ISDN-PRI            |                      |
| Metered Plan              | \$241.00             |
| Flat Plan                 | \$596.00             |

Customers selecting the Metered Plan will receive the following program monthly usage rates:

EFFECTIVE: OCTOBER 1, 2018

1st Minute Each Additional Minute

\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

#### Other Conditions:

Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

#### 3.1.12 Save Program

#### **Definitions:**

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program:
- must represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

<u>Benefits</u>: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

#### Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one program credit in any twelve- month period. Customers receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

#### 3.1.13 Business Advantage Program 1/

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at http://www.verizonenterprise.com/us/publications/service\_guide/;
  - -5
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

#### **Definitions:**

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

#### Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features

will apply as specified in 3.1.2.3.1 and 3.1.2.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

#### Local Line Optional Features:

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 2/

# [<sup>2</sup>Customers who subscribe to MCI Local Line via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 3.1

<u>Monthly Charges</u>: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

| Plan 1<br>Plan 2  | <u>Local Line (Per line)</u><br>\$35.00<br>\$35.00 |
|-------------------|--|
| Feature Package 1 | \$3.50   |
| Feature Package 2 | \$6.50   |

3/ <u>Discounts</u>: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

[3Effective July 20, 2006, these discounts will no longer be available to new customers.]

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service. A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE

FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Linebased Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 3.1.14 Local and Long Distance -Line Solution 1/

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance-Line Solutions as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/; ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solutions offered in the MCI Communications Services, Inc. Tariff No. 1. (Companion Intrastate Service)
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, and 10 as described in The Guide.

<u>Non-recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in section 21.1 and 21.2.

## Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (Unlimited)

Plan 1: \$60 Plan 2: \$60

#### Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

#### <u>Features</u>

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 21.1.3.1 and 21.1.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

#### Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding 2/

[<sup>2</sup>Customers who subscribe to MCI Local Line via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number

Remote Access to Call Forwarding (Plan 2)

Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50 Remote Access to Call Forwarding (Plan 2) \$7.00

<u>Discounts</u> <u>3</u>/: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

[3Effective July 20, 2006, these discounts will no longer be available to new customers.]

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to and shall not be in addition to, discounts applicable to the Local and Long Distance - line Solution pricing plan for intrastate and interstate Long Distance service. A discount will be provided on the monthly Recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

#### Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 2/
Vanity Number
Remote Access to Call Forwarding (Plan 2)

#### Monthly Recurring Charge

Feature Package 1 \$3.50 Feature Package 2 \$6.50 Remote Access to Call Forwarding (Plan 2) \$7.00

<u>Discounts</u> 3/: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. [3Effective July 20, 2006, these discounts will no longer be available to new customers.]

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

<u>Discounts:</u> These discounts are identical to and shall not be in addition to, discounts applicable to the Local and Long Distance - line Solution pricing plan for intrastate and interstate Long

Distance service. A discount will be provided on the monthly Recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Customers committing to a new term of service that equals or exceeds 1 year for 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to eligible Charges, in lieu of all other discounts.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. Tariff No. 1 (Companion Intrastate Service)will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan. For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. Tariff No. 1, Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan. For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. Tariff No. 1. will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

#### Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution, Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

# 3.1.15 <u>Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk Solution/Local and Long Distance Service-Line Solution II1</u> [¹Effective January 1, 2004 this plan will no longer be available to new customers.]

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling:
- must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a>; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc. P.U.C Tariff No. 1("Companion Intrastate Service").
- must subscribe to service under Special Customer Arrangement SCA Types 1,2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12, as described in The Guide.

<u>Non-recurring Charges</u>: Applicable non-recurring charges apply to services under this program as specified in section 21.1, 21.2 and 21.5.

#### Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 or ISDN -PRI basis. The following Monthly recurring charges apply:

| Offerin |  | Monthly Recurring Charge  |
|---------|--|---|
| А       | (per line, trunk T-1or ISDN -PRI)<br>Plan 1: | \$60.50 (Dallas)<br>\$55.00(Houston)<br>\$49.50 Austin, San Antonio, Ft. Worth) |
|         | Plan 2                                       | \$66.00 (Rest of State)   |
| B<br>C  |  | \$65.00<br>\$1,540.00   |

<u>Benefits</u>: Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

#### Features

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in 21.1.3.1, 21.3.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2.1, 21.2.2, 21.2.3, 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features
Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding 2/

[<sup>2</sup>Customers who subscribe to MCI Local Line via UNE P are not eligible to utilize Remote Call Forwarding (RCF).]

Vanity Number Remote Access to Call Forwarding (Plan 2)

Remote Access to call Forwarding (Plan 2)

Monthly Recurring Charge
Feature Package 1 \$3.50
Feature Package 2 \$6.50
DID/2 Way Direct Numbers \$6.25
(per each block of 20 numbers)

<u>Discounts</u>: <u>3</u>/ These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. [3Effective July 20, 2006, these discounts will no longer be available to new customers.]

\$7.00

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk Solution/Local and Long Distance Service line Solution II pricing plan for intrastate and interstate Long Distance service. A discount will be provided on the monthly Recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

<u>Termination of Service:</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C Tariff No. 1, will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. PUC Tariff No. 1, will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. P.U.C Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

#### Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."

#### 3.1.19 Verizon Business Services I Local<sup>1</sup> (Cont'd)

[¹Effective March 1, 2004 Verizon Business Services I Local will no longer be available to new customers.]

<u>Monthly Charges:</u> The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

#### Flat Rate:

Feature Package I \$3.50

Remote Call Forwarding \$20.00

#### Metered Service:

Nationwide Metered Line \$28.00
Nationwide Metered Line Local usage \$0.025/minute
Metered Feature Package (optional) \$19.00

#### Verizon Business Services Versatile T11

[¹Effective September 15, 2005, Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.]

Verizon Business Services Versatile T1 ("Versatile T1 is a integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

#### Eligibility:

Customer must subscribe to service under, Verizon Guide Type 17, with a minimum 1-year term, as described in the Company's Service Publication and Price Guide located on the Company's Internet site at http://www.verizonenterprise.com/us/publications/service\_guide/.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in Tariff No. 1.

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

#### Benefits:

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a

maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a

maximum 24 circuits will receive the monthly recurring charges detailed below.

#### Monthly Recurring Charges:

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

Service Monthly Recurring Charge

Package A \$640.00

Package B \$736.00

Package C \$920.00

#### Additional benefits:

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCIT Texas Pricing Schedule.

#### Non-Recurring Charges:

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in section 3.1.3.1.3.2, 3.1.3.2.3.2, 3.1.4.5. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

#### **Features**

DID blocks (block of 20)

Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number Complete Blocking for Caller ID Select Blocking for Caller ID Call Forwarding Variable Speed Dial 8 or 30 Call Waiting Three-way Calling Call Transfer 900/976 Blocking

EFFECTIVE: OCTOBER 1, 2018

Toll Blocking (per line)
Call Forwarding busy
Call Forwarding- Don't answer
Voicemail

#### Verizon Business Services II<sup>3</sup> (Cont'd)

[3Effective January 1, 2008 Verizon Business services II, including all plans under this service, is grandfathered and is no longer available to new customers.]

#### Metered Rate Pricing Structure<sup>2</sup>

[2These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRIs only. The rates will not be offered to renewals or new customers.]

The Nationwide Metered Line and Nationwide Metered Line Local Per minute rates are specified in Section VII.1.1.

Metered Feature Package (optional)\*

\$19.00

#### \*Metered Feature Package includes:

- Calling Party Number delivery (outbound) with Caller ID Blocking Selective OR
- Caller ID Blocking-Complete (mutually exclusive to CPN Delivery)
- Call Forward Variable
- Caller Transfer OR Three-way Conference Calling
- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/ Cancel Call Waiting

#### Local T1 Rewards Plan

#### Offer

Eligible customers, as defined below, who enroll in this Plan and subscribe to facilities based MCI Local T1 and/or PRI Service (Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customers first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Promotional Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's MCI Services Agreement (Agreement).

#### Benefit:

1 year: Waiver of one month plan Service and monthly recurring charges for DID blocks for duration of Agreement

2 year: Waiver of two months plan Service and monthly recurring charges for DID blocks for duration of Agreement

3+ year: Waiver of three months plan Service and monthly recurring charges for DID blocks for duration of Agreement

Additional Benefit: Customers who enroll in an Agreement having a two year or greater term and who subscribe to MCI Private IP service as found in the Service Guide at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a> at time of Plan enrollment will receive a waiver of one additional month of Plan Service.

#### **Eligibility**

New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to MCI Business Services I Local, MCI Business Services I Local Line Solution, MCI Business Services I Local and Long Distance, MCI Business Services Local and Long Distance Line Solution, MCI Business Services II Local or MCI Business Services II Local and Long Distance in combination with MCI Full Local T1/ PRI service.

Existing MCI Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of three months Promotional Service.

Existing MCI Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Promotional Service are eligible to receive a waiver of two months Promotional Service.

Plan Benefit applies only to Plan Service ordered during the plan enrollment.

Customer may not receive the benefits of MCI Loyalty Plus I, MCI Loyalty Plus II and MCI Loyalty Plus III promotions on Promotional Service.

Customers who subscribe to UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

Verizon Business Services II Local Availability Enhancement Plan

#### Offer:

Verizon Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offers as specified in Section 21.21 and 21.23:

Verizon Business Services II Local Verizon Business Services II Local and Long Distance

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

#### Eligibility:

This promotion applies only with respect to On-Net term plan customers who do not currently have Verizon as their Local Service Provider. In addition, promotion only applies to new circuits of Verizon Business Services I service.

#### Local T1/PRI Lit Building Plan<sup>1</sup>

[1Effective January 1, 2007, this plan will no longer be available to new customers.]

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

#### Eligibility: Customer must:

- Be a new or existing customer adding new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);

EFFECTIVE: OCTOBER 1, 2018

- Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year:
- Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

#### Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1 Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

#### Verizon Loyalty Plus I Plan<sup>1</sup>

[1Effective July 1, 2007, this plan will no longer be available to new customers.]

#### Offer:

Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second fullmonth's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at

http://www.verizonenterprise.com/us/publications/service\_guide/ on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Companion Installation **Charge Waiver** 

(Yes/No)

| Local Trunk Local and Long | Trunk       | \$50  | Y |
|----------------------------|-------------|-------|---|
| Distance Service-          |             |       |   |
| Trunk Solution II          | Trunk       | \$50  | Υ |
| Local T1                   | T1 Circuit  | \$500 | Υ |
| Local PRI                  | PRI Circuit | \$500 | Υ |

#### Verizon Loyalty Plus II Plan<sup>1</sup>

#### Offer:

Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a> on any enrolled unit.

#### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

| Product Group | Sub-Product Service Unit                           |            |       | Companion Installation<br>Charge Waiver<br>Credit Value (Yes/No) |           |
|---------------|--|------------|-------|--|-----------|
| Voice         | <u> </u>   | <u> </u>   |       | Orodit Valuo   | (100/110) |
|               | Local Trunk  | Trunk      | \$50  | Υ  |           |
|               | Local and Long Distance Service- Trunk Solution II | Trunk      | \$50  | ٧  |           |
|               | Trank Solution II                                  | TIGHK      | ΨΟΟ   | Ţ  |           |
|               | Local T1   | T1 Circuit | \$500 | Υ  |           |

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Companion Installation

Local PRI PRI Circuit \$500 Y

Verizon Loyalty Plus III Plan

[1Effective August 1, 2006, this plan will no longer be available to new customers.]

#### Offer:

Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service guide/ on any enrolled unit.

#### TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

| Product Group<br>Voice | Sub-Product                         | Service Unit | Credit Value | Companion installation Charge Waiver (Yes/No) |
|------------------------|-------------------------------------|--------------|--------------|---|
| voice                  | Local Trunk                         | Trunk        | \$50         | Υ   |
|                        | Local and Long<br>Distance Service- |              |              |   |
|                        | Trunk Solution II                   | Trunk        | \$50         | Υ   |
|                        | Local T1                            | T1 Circuit   | 500          | Υ   |
|                        | Local PRI                           | PRI Circuit  | \$500        | Υ   |

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

#### Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it
  will enter into another carrier's offer in absence of any further inducement from the Company to
  remain subscribed to Company services.

<u>Benefits:</u> After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

# Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offerings

SUBSECTION B - Material previously in Company Tariff No. 4.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### 3. SERVICES

#### 3.1 General

Network Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

#### 3.2 Transmission Service

- 3.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.
- 3.2.2 Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

(DDS) 56 Kbps 1.544 Mbps (DS-1) 44.736 Mbps (DS-3)

The rates for the operating speeds outlined above are described in Section 4.2. Digital Data Service is provided at transmission rates of 56 Kbps only.

3.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment's interfacing to such channels shall meet the following characteristics:

> Line Rate: 1.544 Mbps + 130 ppm

Line Code 1 Bipolar (Alternate mark) Inversion Line Code 2 Bipolar 8 zero substitution (B8ZS)

Line Impedance 100 ohms = 5% balanced

The multiplexed will add not more than 0.3 time slot of rms jitter to a Jitter: DS-1 signal when looped at the DS-3 point.

3.2.4 Channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

> Line Rate: 44.736 Mbps = 20 ppm

Line Code: Bipolar with three-zero substitution (B3ZS) Line Impedance: 75 ohms (+-) 5 percent unbalanced.

#### 4.2 **Transmission Service**

#### 4.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

- 4.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.
- 4.2.1.2 The channel mileage rate element is determined by the Vertical, and Horizontal Coordinates ("V&H") method, as set for on the National Exchange Carrier Association Tariff, F.C.C No. 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.
- 4.2.1.3 Optional Features for which charges are applied only include multiplexing.

#### 4.2.2 Voice Grade Service

# 4.2.2.1 Voice Grade Rates

Non Recurring

Channel Termination

per point of termination \$84.15

# Monthly Recurring

|           | Discou                        | nt Fact   | or for  | Contracts  | With   |
|-----------|-------------------------------|---|---|--|--|
|           | Terms                         | <u>of</u>   |   |  |  |
| Per Month | 3 Yr                          | 5 Yr.   | 7 Yr.   | 10 Yr.   |  |
|           |                               |   |   |  |  |
| \$14.00   | 0%                            | 5%  | 5%  | 5%   |  |
| \$19.00   | 0%                            | 5%  | 5%  | 5%   |  |
|           |                               |   |   |  |  |
| \$25.12   | 0%                            | 5%  | 5%  | 5%   |  |
| \$.14     | 0%                            | 5%  | 5%  | 5%   |  |
|           | \$14.00<br>\$19.00<br>\$25.12 | Per Month 3 Yr  \$14.00 0% \$19.00 0%  \$25.12 0% | Terms of 3 Yr 5 Yr.  \$14.00 0% 5% \$19.00 0% 5%  \$25.12 0% 5% | Terms of           Per Month         3 Yr         5 Yr.         7 Yr.           \$14.00         0%         5%         5%           \$19.00         0%         5%         5%           \$25.12         0%         5%         5% | Terms of           Per Month         3 Yr         5 Yr.         7 Yr.         10 Yr.           \$14.00         0%         5%         5%         5%           \$19.00         0%         5%         5%         5%           \$25.12         0%         5%         5%         5% |

# 4.2.3 <u>Digital Data Service (56Kbps)</u>

# 4.2.3.1 Digital Data Service Rates

# Non Recurring

**Channel Termination** 

per point of termination \$191.25

# Monthly Recurring

|                          |           | Discou | nt Fact   | or for | Contracts | With |
|--------------------------|-----------|--------|-----------|--------|-----------|------|
|                          |           | Terms  | <u>of</u> |        |           |      |
| Rate Elements            | Per Month | 3 Yr.  | 5 Yr.     | 7 Yr.  | 10 Yr.    |      |
|                          |           |        |           |        |           |      |
| Channel Termination      |           |        |           |        |           |      |
| per point of termination | \$60.00   | 0%     | 0%        | 0%     | 0%        |      |
|                          |           |        |           |        |           |      |
| Channel Mileage          |           |        |           |        |           |      |
| Fixed                    | \$19.55   | 0%     | 0%        | 0%     | 0%        |      |
| Per Mile                 | \$.13     | 0%     | 0%        | 0%     | 0%        |      |
|                          |           |        |           |        |           |      |

#### 4.2.4 DS-1 Service

DS-1 Service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data, and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

## 4.2.4.1 DS-1 Rates

# Non Recurring

Channel Termination per point of termination \$450.00

# Monthly Recurring

|  |          | Discount | Factor | for ( | Contract | ts With      |
|--|----------|----------|--------|-------|----------|--------------|
|  |          | Terms of |        |       |          |              |
| Rate Elements Per Moi                        | nth      | 3        | Yr. 5  | Yr.   | 7 Yr.    | <u>10 Yr</u> |
| Channel Termination per point of termination | \$150.00 | ) 10     | )% 15  | 5%    | 15%      | 15%          |
| Channel Mileage                              |          |          |        |       |          |              |
| Fixed  | \$40.00  | 10       | )% 15  | 5% ·  | 15%      | 15%          |
| Per Mile                                     | \$13.00  | 10       | )% 15  | 5%    | 15%      | 15%          |
| Multiplexing                                 | \$140.00 | )        |        |       |          |              |

# 4.2.5 DS-3 Service

DS-3 Service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Video, Analog Data or Digital Data Channels.

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

#### 4.2.5.1 DS-3 Rates

#### Non Recurring

Channel Termination per point of termination 450.00

# Monthly Recurring

|  |                     | Discount | Facto | r for      | Contrac    | ts With    |  |  |  |
|--|---------------------|----------|-------|------------|------------|------------|--|--|--|
|  |                     | Terms of |       |            |            |            |  |  |  |
| Rate Elements                                | Per Mo              | nth 3    | Yr.   | 5 Yr.      | 7 Yr.      | 10 Yr.     |  |  |  |
| Channel Termination per point of termination | \$1200.0            | 00 1     | 0%    | 15%        | 15%        | 15%        |  |  |  |
| Channel Mileage<br>Fixed<br>Per Mile         | \$700.00<br>\$95.00 |          | - , - | 15%<br>15% | 15%<br>15% | 15%<br>15% |  |  |  |
| Multiplexing                                 | \$400.00            | )        |       |            |            |            |  |  |  |

# 4.2.6 Nonrecurring Charge

#### 4.2.6.1 Moves, Adds

Per Change \$50.00

4.2.6.2 Construction

Nonrecurring Charge ICB

#### 4.2.7 Service Calls

When a Customer reports trouble to the Company for clearance and no trouble is found in the MCImetro facilities, the Customer may be responsible for payment of a charge calculated from the time MCImetro personnel are dispatched to the Customer Premise until the work is completed.

# 4.2.7.1 Service Call Charge Rates

Per hour rate per technician \$75.00

SUBSECTION C - Material previously in Company Tariff No. 5.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### 3.4 Service Connection Charge Applications

- 3.4.1 Non-recurring charges\_associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (1)

[1] Only one Service Connection Charge applies per order issued.]

|   | Business<br>Service Connection |
|---|--------------------------------|
| Access Line (per line)                    |                                |
| New Installation                          | \$84.00                        |
| Additional Line                           | \$84.00                        |
| Access Line - CES<br>Change to or from or | \$84.00                        |
| Gateway S1 Standard                       |                                |
| Features/Packages/ Optional Features      | \$20.00                        |
| Optional i eatures                        | Ψ20.00                         |

Line Restoral

(per line/per trunk) \$70.00 (2)

PIC -2 Change (per line) \$5.00

Suspension of Service Restoral Charge

(per line/per trunk) \$31.75 (3)

[<sup>(2)</sup> Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company, If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.]

[(3) Applies for line trunk Restoral after Customer-initiated suspension.]

Directory Services \$8.00

Number Change (per

access line) \$28.75

Supersedure \$8.00

Rearrangement of trunk

circuits \$8.30

Establish, Change from one type of hunting to another, or rearrange hunting

sequence, per access line \$8.50

Change type of service (i.e from measured to flat

flat to measured) \$8.00

3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required. at the customer's request for regulated service, as specified under 3.1.<sup>(1)</sup> (2) (3)

Sunday & Mon. - Sat.

Mon. - Sat. excluding

8 a.m. - 5 p.m. Holidays<sup>(4)</sup>

[<sup>(4)</sup> Holidays are defined as Christmas Day (Dec 25), New Years Day (Jan 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept) and

Thanksgiving day (fourth Thursday in November)]

First 15 minutes or

fraction thereof \$17.00 \$21.00 \$25.00

Each additional 15

minutes or fraction \$9.00 \$11.00 \$13.00

thereof

3.4.4 The following Maintenance Service Charges apply when a dispatch is necessary to isolate trouble on the customer's side of the demarcation point as specified under 3. 1.

[<sup>(1)</sup> Applies for installing, rearranging, changing, reterminating, moving or removing Standard Network Interface or additional terminations of existing access lines.]

[<sup>(2)</sup> Work performed on the customer's side of the Demarcation Point is billed at the customer's request and expense.]

[<sup>(3)</sup> Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.]

|                   | Sunday & Mon.                                     | - Sat.                  |  |  |  |  |  |  |
|-------------------|---|-------------------------|--|--|--|--|--|--|
| Mon Sat.          | excluding   |                         |  |  |  |  |  |  |
| 8 a.m 5 p.m.      | 8 a.m 5 p.m.                                      | Holidays <sup>(4)</sup> |  |  |  |  |  |  |
| [(4) Holidays are | defined as Chris                                  | stmas Day (Dec 25), New |  |  |  |  |  |  |
| Years Day (Jan    | Years Day (Jan 1), Memorial Day, Independence Day |                         |  |  |  |  |  |  |
| (July 4), Labor [ | Day (first Monday                                 | / in Sept) and          |  |  |  |  |  |  |
| Thanksgiving da   | ay (fourth Thursd                                 | lay in November)]       |  |  |  |  |  |  |

| First 15 minutes or fraction thereof           | \$30.50 | \$34.00 | \$37.50 |
|--|---------|---------|---------|
| Each additional 15 minutes or fraction thereof | \$10.00 | \$12.00 | \$14.00 |

#### 4.1 Description

The Company's Local Telephone Service Provides A customer with the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g.,900,976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the company's switch.

#### 4.3 Local Calling Service

# 4.3.1 <u>Description</u>

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas. and zones included in the caller's local calling area.

# **GATEWAY S1 SERVICES**

#### 5.1 <u>Description</u>

- 5.1.1 S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to
  - a) originate and receive calls from other stations on the public switched telephone network:
  - b) access tile Company's Local Calling Services, Interexchange Calling Services. and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff.
  - c) access certain interstate and international calling services,
  - d) access (at no additional charge) the Company's operators and business office for service related assistance, access toll-free telecommunications services such as 800 NPA: and access 9- 1 -1 service for emergency calling, and;
  - e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.
- 5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1of this tariff.

# 5.2 General Regulations

- 5.2.1 Gateway S1 Service can not be used to originate calls to caller-paid information services (e.g.. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.
- 5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- 5.2.3 Promotional Offerings: The Company from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

#### 5.3 Gateway S1 Basic Business Line

#### 5.3.1 Description

The Gateway S1 Basic Business Line provides a Customer with a single, analog. Voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring. station sets or facsimile machines, or Key Systems.

#### 5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:

Touch-Tone

Hunting (1)

[<sup>(1)</sup> Hunting is provided as a standard feature at no charge to the Customer and without otherwise affective charges for Gateway Business Line Service.]

# 5.3.3 Optional Features

**Deny Terminating** 

# 5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding- Variable
Call Forwarding, - Busy
Call Forwarding - Don't Answer
Call Waiting
Cancel Call Waiting
3-Way Calling
Customer Changeable Speed Calling

#### 5.3.5 Security Package

Security Package consisting of the following featureS1s available with the Basic Business Line. Optional Features, and Business Value Line Package.

Calling Line Identification
Remote Activation of Call Forwarding
Call Trace
Caller ID Type Services

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking.

- a) Private, non-profit, tax exempt, domestic violence intervention agencies and
- b) Federal, state and local law enforcement agencies.

Line blocking, customers can unblock their calling name and/or number information on a per call basis. at no charge by dialing an access code (\*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and, or number to the called party by dialing an access code (\*67 on their Touch-Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blockin2, the name and/or number will not be transmitted across the line to the called party, Instead, Calling Line Identification customers will receive an anonymouS1ndicator. This anonymous indicator notifies the Calling Line Identification customer that the calling party has elected to block the delivery of their name and telephone number.

# 5.4 Gateway SI Analog, PBX Trunk

#### 5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

# 5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features

In, Out, Two-Way Touch-Tone Hunting

#### 5.4.3 Security Package

The following features are provided with the, optional, Security Package:

Call Forwarding - Variable Remote Activation of Call Forwarding Call Trace

#### 5.5 Gateway S1 Analog DID Trunk

#### 5.5.1 Description

The Gateway S1Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

# 5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features DID/Two Way DTMF, MF or Dial Pulse signaling (as specified by the customer) Trunk Group Hunting

# 5.5.3 Optional Features

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

#### 5.5.4 DID Telephone Numbers (1)

[<sup>(1)</sup> There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.]

Individual Group of 20 Group of 100

#### 5.6 Gateway S1 Digital PBX Trunk

# 5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-I digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade, telephonic communications channels. Customer may employ Digital PBX TrunkS1n order to connect PBX or trunk-capable key systems to the Company's switch.

# 5.6.2 Standard Features

- 5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features: a) Terminal Interface: DSX-I panel
- 5.6.2.2 Each of the channels has the following features:
  - a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
  - b) Directionality: DID/DOD or two way, as specified by the Customer. (2)
  - [<sup>(2)</sup> For Did configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.
  - c) Hunting

# 5.6.3 Optional Features:

ANI and DNIS with conventional signaling

# 5.6.4 ISDN PRI Efficiency Package

- 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:
  a) ISDN Primary Rate interface signaling
- 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk: (Continued)
  - b) Call-by-Call Service Selection
  - c) Out-of band ANI and DNIS via the D channel
  - d) One D channel per DS-1 facility or using NFAS. one D channel can control more than one DS 1, and using D-channel backup, secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-ID channel.
  - e) DID Telephone Numbers: ... Individual Group of 20 Group of 100

- 5.7.1 The Gateway S1 payment plan offers the customer two options for payment.
  - a) Fixed Monthly Rate Plan
    Under this plan the customer pays a fixed monthly rate for a specified contract term. The
    customer may choose a 1, 2, 3, or 5 year contract. During the course of the contract, fixed
    rates (recurring and non-recurring) are not subject to Company initiated rate changes.
  - b) Month-to-Month Plan
    Under this plan the customer elects to pay month-to-month. Month-to-month rates
    (recurring and non-recurring) are subject to Company initiated rate changes.

# 5.8 Rates below are for the Houston Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Houston existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month                           | 1 Year   | 2 Year   | 3 Year   | 5 Year   |
|---|---|--------------------------------|--|--|--|--|--|
| Gateway S1 Business Line<br>Flat Rate<br>Tier 1<br>Tier 2   | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$26.75<br>\$66.25<br>\$74.25                  | \$25.25<br>\$62.25<br>\$69.75                  | \$24.75<br>\$61.00<br>\$68.50                  | \$24.00<br>\$59.75<br>\$66.75                  | \$23.00<br>\$57.00<br>\$64.00                  |
| Standard Features<br>Touchtone (\$1.30 included in<br>price)<br>Hunting   |   |                                |  |  |  |  |  |
| Business Line Value Pkg   |   |                                | \$9.00   | \$9.00   | \$9.00   | \$9.00   | \$9.00   |
| Optional Features Call Forwarding-Variable Call Forward-Busy Call Forward - Don't Answer Call Waiting Three-Way Calling (conferencing) Speed Calling (8 & 30 no. lists) |   |                                | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 |
| Security Package Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced)  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |
| Gateway S1 Analog PBX Trunk<br>Flat Rate<br>Tier 1<br>Tier 2  | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$31.50<br>\$76.00<br>\$85.25                  | \$29.75<br>\$71.50<br>\$80.25                  | \$29.00<br>\$70.00<br>\$78.50                  | \$28.50<br>\$68.50<br>\$76.75                  | \$27.00<br>\$65.50<br>\$73.50                  |

Standard Features In, Out, Two-way Touchtone Trunk Group Hunting

| Security Pkg Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced) | \$5.00 | \$5.00 | \$5.00 | \$5.00 | \$5.00 |
|--|--------|--------|--------|--------|--------|
|  | \$2.20 | \$2.20 | \$2.20 | \$2.20 | \$2.20 |
|  | \$6.00 | \$6.00 | \$6.00 | \$6.00 | \$6.00 |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

# 5.8 Rates below are for the Austin Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Houston existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month                           | 1 Year   | 2 Year   | 3 Year   | 5 Year   |
|---|---|--------------------------------|--|--|--|--|--|
| Gateway S1 Business Line<br>Flat Rate<br>Tier 1<br>Tier 2   | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$26.75<br>\$66.25<br>\$74.25                  | \$25.25<br>\$62.25<br>\$69.75                  | \$24.75<br>\$61.00<br>\$68.50                  | \$24.00<br>\$59.75<br>\$66.75                  | \$23.00<br>\$57.00<br>\$64.00                  |
| Standard Features<br>Touchtone (\$1.30 included in<br>price)<br>Hunting   |   |                                |  |  |  |  |  |
| Business Line Value Pkg   |   |                                | \$9.00   | \$9.00   | \$9.00   | \$9.00   | \$9.00   |
| Optional Features Call Forwarding-Variable Call Forward-Busy Call Forward - Don't Answer Call Waiting Three-Way Calling (conferencing) Speed Calling (8 & 30 no. lists) |   |                                | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 |
| Security Package Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced)  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |
| Gateway S1 Analog PBX Trunk<br>Flat Rate<br>Tier 1<br>Tier 2  | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$31.50<br>\$76.00<br>\$85.25                  | \$29.75<br>\$71.50<br>\$80.25                  | \$29.00<br>\$70.00<br>\$78.50                  | \$28.50<br>\$68.50<br>\$76.75                  | \$27.00<br>\$65.50<br>\$73.50                  |
| Standard Features<br>In, Out, Two-way<br>Touchtone<br>Trunk Group Hunting   |   |                                |  |  |  |  |  |
| Security Pkg<br>Remote Access to Call<br>Forwarding   |   |                                | \$5.00<br>\$2.20                               | \$5.00<br>\$2.20                               | \$5.00<br>\$2.20                               | \$5.00<br>\$2.20                               | \$5.00<br>\$2.20                               |

<sup>(2)</sup> Applies for the initial installation (new)

# MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Caller Id - Number Call Trace (\$8.00 per call traced) \$6.00 \$6.00 \$6.00 \$6.00 \$6.00

# 5.8 Rates below are for the Ft. Worth / San Antonio Exchanges

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Houston existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month                           | 1 Year   | 2 Year   | 3 Year   | 5 Year   |
|---|---|--------------------------------|--|--|--|--|--|
| Gateway S1 Business Line<br>Flat Rate<br>Tier 1<br>Tier 2   | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$26.75<br>\$66.25<br>\$74.25                  | \$25.25<br>\$62.25<br>\$69.75                  | \$24.75<br>\$61.00<br>\$68.50                  | \$24.00<br>\$59.75<br>\$66.75                  | \$23.00<br>\$57.00<br>\$64.00                  |
| Standard Features<br>Touchtone (\$1.30 included in<br>price)<br>Hunting   |   |                                |  |  |  |  |  |
| Business Line Value Pkg   |   |                                | \$9.00   | \$9.00   | \$9.00   | \$9.00   | \$9.00   |
| Optional Features Call Forwarding-Variable Call Forward-Busy Call Forward - Don't Answer Call Waiting Three-Way Calling (conferencing) Speed Calling (8 & 30 no. lists) |   |                                | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 |
| Security Package Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced)  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |
| Gateway S1 Analog PBX Trunk<br>Flat Rate<br>Tier 1<br>Tier 2  | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$31.50<br>\$76.00<br>\$85.25                  | \$29.75<br>\$71.50<br>\$80.25                  | \$29.00<br>\$70.00<br>\$78.50                  | \$28.50<br>\$68.50<br>\$76.75                  | \$27.00<br>\$65.50<br>\$73.50                  |
| Standard Features<br>In, Out, Two-way<br>Touchtone<br>Trunk Group Hunting   |   |                                |  |  |  |  |  |
| Security Pkg Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

<sup>(2)</sup> Applies for the initial installation (new)

traced)

# 5.8 Rates below are for the Dallas Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Dallas existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month                           | 1 Year   | 2 Year   | 3 Year   | 5 Year   |
|---|---|--------------------------------|--|--|--|--|--|
| Gateway S1 Business Line<br>Flat Rate<br>Tier 1<br>Tier 2   | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$26.75<br>\$66.25<br>\$74.25                  | \$25.25<br>\$62.25<br>\$69.75                  | \$24.75<br>\$61.00<br>\$68.50                  | \$24.00<br>\$59.75<br>\$66.75                  | \$23.00<br>\$57.00<br>\$64.00                  |
| Standard Features<br>Touchtone (\$1.30 included in<br>price)<br>Hunting   |   |                                |  |  |  |  |  |
| Business Line Value Pkg   |   |                                | \$9.00   | \$9.00   | \$9.00   | \$9.00   | \$9.00   |
| Optional Features Call Forwarding-Variable Call Forward-Busy Call Forward - Don't Answer Call Waiting Three-Way Calling (conferencing) Speed Calling (8 & 30 no. lists) |   |                                | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 | \$2.00<br>\$2.00<br>\$2.00<br>\$2.25<br>\$1.75 |
| Security Package Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced)  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |
| Gateway S1 Analog PBX Trunk<br>Flat Rate<br>Tier 1<br>Tier 2  |   | \$51.50<br>\$51.50<br>\$51.50  | \$31.50<br>\$76.00<br>\$85.25                  | \$29.75<br>\$71.50<br>\$80.25                  | \$29.00<br>\$70.00<br>\$78.50                  | \$28.50<br>\$68.50<br>\$76.75                  | \$27.00<br>\$65.50<br>\$73.50                  |
| Standard Features<br>In, Out, Two-way<br>Touchtone<br>Trunk Group Hunting   |   |                                |  |  |  |  |  |
| Security Pkg Remote Access to Call Forwarding Caller Id - Number Call Trace (\$8.00 per call traced)  |   |                                | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     | \$5.00<br>\$2.20<br>\$6.00                     |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

<sup>(2)</sup> Applies for the initial installation (new)

## 5.8 Rates below are for the Houston Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Houston existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month            | 1 Year                          | 2 Year                          | 3 Year                          | 5 Year                          |
|---|---|--------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Gateway S1 Analog DID Trunk<br>Flat Rate<br>Tier 1<br>Tier 2                    | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$61.25<br>\$123.25<br>\$134.50 | \$57.50<br>\$116.00<br>\$126.50 | \$56.50<br>\$113.50<br>\$123.75 | \$55.25<br>\$111.00<br>\$121.00 | \$52.75<br>\$106.00<br>\$115.75 |
| Standard Features<br>Did/Two-way<br>TT, DP, MF Signaling<br>Trunk Group Hunting |   |                                |                                 |                                 |                                 |                                 |                                 |
| Optional Features<br>DID Telephone Numbers<br>Group of 100                      |   | \$110.00                       | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         |
| Gateway S1 Digital PBX Trunk<br>DSX-1 Link<br>DID/Two way port (MF, TT, DP      |   | \$365.00                       | \$400.00                        | \$376.00                        | \$368.00                        | \$360.00                        | \$344.00                        |
| signaling) Flat Rate  |   | \$16.25                        | \$27.00                         | \$27.00                         | \$27.00                         | \$27.00                         | \$27.00                         |
| NON DID port (MF, TT, DP Signaling  |   | \$16.25                        | \$19.25                         | \$19.25                         | \$19.25                         | \$19.25                         | \$19.25                         |
| Flat Rate<br>*EMS Tier I Additional   |   |                                | \$40.00                         |                                 |                                 |                                 |                                 |
| Charge *EMS Tier 2 Additional Charge  |   |                                | \$50.00                         |                                 |                                 |                                 |                                 |
| Standard Features<br>Touchtone<br>Hunting                                       |   |                                |                                 |                                 |                                 |                                 |                                 |
| Optional Features<br>DID Telephone Numbers<br>Group of 100                      |   | \$110.00                       | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         |
|   |   |                                |                                 |                                 |                                 |                                 |                                 |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

# 5.8 Rates below are for the Austin Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Austin existing customers are as follows: (1)

| Nor   | - Non-        | Month |
|-------|---------------|-------|
| Recur | ing Recurring | to    |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

<sup>(2)</sup> Applies for the initial installation (new)

<sup>(2)</sup> Applies for the initial installation (new)

|   | (New) <sup>(2)</sup>          | (Changes)                     | Month                           | 1 Year                          | 2 Year                          | 3 Year                          | 5 Year                          |
|---|-------------------------------|-------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Gateway S1 Analog DID Trunk<br>Flat Rate<br>Tier 1<br>Tier 2                    | \$17.75<br>\$17.75<br>\$17.75 | \$51.50<br>\$51.50<br>\$51.50 | \$61.25<br>\$123.25<br>\$134.50 | \$57.50<br>\$116.00<br>\$126.50 | \$56.50<br>\$113.50<br>\$123.75 | \$55.25<br>\$111.00<br>\$121.00 | \$52.75<br>\$106.00<br>\$115.75 |
| Standard Features<br>Did/Two-way<br>TT, DP, MF Signaling<br>Trunk Group Hunting |                               |                               |                                 |                                 |                                 |                                 |                                 |
| Optional Features<br>DID Telephone Numbers<br>Group of 100                      |                               | \$110.00                      | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         |
| Gateway S1 Digital PBX Trunk<br>DSX-1 Link<br>DID/Two way port (MF, TT, DP      |                               | \$365.00                      | \$400.00                        | \$376.00                        | \$368.00                        | \$360.00                        | \$344.00                        |
| signaling) Flat Rate  |                               | \$16.25                       | \$27.00                         | \$27.00                         | \$27.00                         | \$27.00                         | \$27.00                         |
| NON DID port (MF, TT, DP<br>Signaling   |                               | \$16.25                       | \$19.25                         | \$19.25                         | \$19.25                         | \$19.25                         | \$19.25                         |
| Flat Rate *EMS Tier I Additional  |                               |                               | \$40.00                         |                                 |                                 |                                 |                                 |
| Charge *EMS Tier 2 Additional Charge  |                               |                               | \$50.00                         |                                 |                                 |                                 |                                 |
| Standard Features<br>Touchtone<br>Hunting                                       |                               |                               |                                 |                                 |                                 |                                 |                                 |
| Optional Features DID Telephone Numbers Group of 100                            |                               | \$110.00                      | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

# 5.8 Rates below are for the Ft Worth / San Antonio Exchanges

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Ft. Worth/San Antonio existing customers are as follows: (1)

|                             | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month | 1 Year   | 2 Year   | 3 Year   | 5 Year   |
|-----------------------------|---|--------------------------------|----------------------|----------|----------|----------|----------|
| Gateway S1 Analog DID Trunk |   |                                |                      |          |          |          |          |
| Flat Rate                   | \$17.75                                   | \$51.50                        | \$61.25              | \$57.50  | \$56.50  | \$55.25  | \$52.75  |
| Tier 1                      | \$17.75                                   | \$51.50                        | \$123.25             | \$116.00 | \$113.50 | \$111.00 | \$106.00 |
| Tier 2                      | \$17.75                                   | \$51.50                        | \$134.50             | \$126.50 | \$123.75 | \$121.00 | \$115.75 |
| Standard Features           |   |                                |                      |          |          |          |          |
| Did/Two-way                 |   |                                |                      |          |          |          |          |
| TT, DP, MF Signaling        |   |                                |                      |          |          |          |          |
| Trunk Group Hunting         |   |                                |                      |          |          |          |          |

<sup>(2)</sup> Applies for the initial installation (new)

| DID Telephone Numbers<br>Group of 100                      | \$110.00 | \$25.00  | \$25.00  | \$25.00  | \$25.00  | \$25.00  |
|--|----------|----------|----------|----------|----------|----------|
| Gateway S1 Digital PBX Trunk                               | _        | _        |          | _        | _        |          |
| DSX-1 Link DID/Two way port (MF, TT, DP                    | \$365.00 | \$400.00 | \$376.00 | \$368.00 | \$360.00 | \$344.00 |
| signaling) Flat Rate                                       | \$16.25  | \$27.00  | \$27.00  | \$27.00  | \$27.00  | \$27.00  |
| NON DID port (MF, TT, DP                                   | \$16.25  | \$19.25  | \$19.25  | \$19.25  | \$19.25  | \$19.25  |
| Signaling Flat Rate *EMS Tier I Additional                 |          | \$40.00  |          |          |          |          |
| Charge *EMS Tier 2 Additional Charge                       |          | \$50.00  |          |          |          |          |
| Standard Features<br>Touchtone<br>Hunting                  |          |          |          |          |          |          |
| Optional Features<br>DID Telephone Numbers<br>Group of 100 | \$110.00 | \$25.00  | \$25.00  | \$25.00  | \$25.00  | \$25.00  |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

# 5.8 Rates below are for the Dallas Exchange

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20. 10. Rates for Dallas existing customers are as follows: (1)

|   | Non-<br>Recurring<br>(New) <sup>(2)</sup> | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month            | 1 Year                          | 2 Year                          | 3 Year                          | 5 Year                          |
|---|---|--------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Gateway S1 Analog DID Trunk<br>Flat Rate<br>Tier 1<br>Tier 2                    | \$17.75<br>\$17.75<br>\$17.75             | \$51.50<br>\$51.50<br>\$51.50  | \$61.25<br>\$123.25<br>\$134.50 | \$57.50<br>\$116.00<br>\$126.50 | \$56.50<br>\$113.50<br>\$123.75 | \$55.25<br>\$111.00<br>\$121.00 | \$52.75<br>\$106.00<br>\$115.75 |
| Standard Features<br>Did/Two-way<br>TT, DP, MF Signaling<br>Trunk Group Hunting |   |                                |                                 |                                 |                                 |                                 |                                 |
| Optional Features<br>DID Telephone Numbers<br>Group of 100                      |   | \$110.00                       | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         | \$25.00                         |
| Gateway S1 Digital PBX Trunk<br>DSX-1 Link<br>DID/Two way port (MF, TT, DP      |   | \$365.00                       | \$400.00                        | \$376.00                        | \$368.00                        | \$360.00                        | \$344.00                        |
| signaling) Flat Rate NON DID port (MF, TT, DP Signaling                         |   | \$16.25<br>\$16.25             | \$27.00<br>\$19.25              | \$27.00<br>\$19.25              | \$27.00<br>\$19.25              | \$27.00<br>\$19.25              | \$27.00<br>\$19.25              |
| Flat Rate<br>*EMS Tier I Additional   |   |                                | \$40.00                         |                                 |                                 |                                 |                                 |

<sup>(2)</sup> Applies for the initial installation (new)

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

| Charge                 |          | \$50.00 |         |         |         |         |
|------------------------|----------|---------|---------|---------|---------|---------|
| *EMS Tier 2 Additional |          |         |         |         |         |         |
| Charge                 |          |         |         |         |         |         |
| Standard Features      |          |         |         |         |         |         |
| Touchtone              |          |         |         |         |         |         |
| Hunting                |          |         |         |         |         |         |
| Optional Features      |          |         |         |         |         |         |
| DID Telephone Numbers  |          |         |         |         |         |         |
| Group of 100           | \$110.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 |
| •                      | · ·      |         | -       |         |         |         |

<sup>(1)</sup> Service Connection Charges also apply, as specified under Section 3.

## 7.1 General Regulations - Directory Listings

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenitieS1n the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listingS1n the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of it s rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

#### 7.2 Descriptions

[(1) Service Connection Charges under Section 3, apply for additions/changes to directory listings.]

Directory listings are provided in connection with each Customer service as specified herein.

7.11 <u>Primary Listing:</u> A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.

<sup>(2)</sup> Applies for the initial installation (new)

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- 7.2.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.
- 7.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations. 2.1.4.15, 2.1.4.16, 2.1.4.17 Charges for Nonpublished Listings are specified under 7.3, following.

- 7.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following-
- 7.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing. [6] Subscriber will be charged rates specified in the tariff published by the specific exchange carrier providing the foreign Listing.]
- Alternate Call Listings: Where available, a listing which references a telephone number which is 7.2.6 not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 7.3, following.

#### 7.3 Rates

7.3.1 The following Monthly Recurring Charges apply for directory listings specified in 7.2, preceding:

Monthly Recurring

Charge (2)

Bus.

[(2) Charges apply per listing or per number.]

**Primary Listing** N/C Additional Listing (3) \$2.30

[3] Additional listings of business names are not available in the individual name section of an alphabetical directory published in separate sections for individuals and businesses.]

Alternate Listing \$2.30

Foreign Listing

Non-Published Number<sup>(4/5)</sup> \$1.60

[<sup>(4)</sup> This charge shall not apply where a residential end-user has at least one listing in the directory.1

[6] This charge shall not apply to customers serviced by Telecommunications Devices for the Deaf (TDD).1

Non-Listed \$1.60

7.3.2 These rates are not available to new customers as of June 30, 1998. See Section 20. 10 for new Intelenet Directory Listing rates.

Gateway SA service is offered to other telecommunications carriers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support Inter-Machine and Feature Group D protocols.

### 8.2 General Regulations

- 8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).
- 8.2.2 Gateway SA service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-I and DS-3 levels.
- 8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The customer is responsible for providing digital DS-1 and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX- I Panel Terminal interface at the Company's Node. The DS- I and DS-3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

# 8.3 Rates

#### 8.3.1 Rate Elements

This tariff includes services for which the following rate elements apply:

#### a) Non-Recurring Charges

Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated..

# b) <u>Monthly Recurring Channel Termination Charge</u>

The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the customer service agreement, or a master service agreement.

# c) Fixed Mileage Charge

The fixed mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel.

# d) <u>Variable Mileage Charge</u>

Variable mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables.

# 8.3 Rates – Gateway SA Service

# 8.3.2 <u>DS-1</u>

|  | Non-Recurring Rate | Recurring<br><u>Rate</u> |
|--|--------------------|--------------------------|
| Per-Channel Termination                |                    |                          |
| First Circuit                          | \$535.00           | \$100.00                 |
| Additional Circuits (same termination) | \$535.00           |                          |

| Fixed Mileage                              | \$63.75 |
|--|---------|
| Per-Mile Charge                            | \$13.60 |
| Outside Service Zone Termination Surcharge | \$35.00 |

# 8.3.3 DS-3

|  | Non-Recurring<br><u>Rate</u> | Recurring<br><u>Rate</u> |
|--|------------------------------|--------------------------|
| Per-Channel Termination First Circuit Additional Circuits (same termination) | \$1,500.00<br>\$1,500.00     | \$2,975.00<br>N/C        |
| Fixed Mileage  | \$759.05                     |                          |
| Per-Mile Charge  | \$98.60                      |                          |
| Outside Service Zone Termination Surcharge                                   | \$100.00                     |                          |

#### **Toll Service**

# 9.1 <u>Description</u>

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Services include outbound (switched and dedicated access), inbound (switched and dedicated access), and travel card services. Toll service is an optional service available to customers obtaining dial tone from the company.

Outbound toll service offers customers an outbound, "1+" dialed long distance service for calls originating and terminating in the State of Texas, and is available using either switched access or dedicated origination.

Inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Texas, and is available using either switched access or dedicated access termination. This service enables the caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are placed by dialing a toll free "800 or 888 number."

Travel Card service is a service which allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch tone Telephone in the U.S. by dialing a toll free "800 or 888 number" and entering a personal identification code, followed by the desired telephone number. Travel Card calls are billed at the Company's rates and appear on the customer's monthly long distance bill.

# 9.2 Timing of Messages

- 9.2.1 Outbound and inbound toll service calls are timed in 6 (six) second increments w it than 18 (eighteen) second minimum, Travel Card service calls are timed in I (one) minute increments.
- 9.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 9.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agree alternate. (1)

- [<sup>(1)</sup> The rates specified under Section 14, Operator Services, may apply.]
- 9.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 9.2.5 Calls originating in one time period as defined under 9.3 and terminating in another will be billed the rates in effect at the beginning of six second increments.

# 9.3 <u>Services Charges</u>

# 9.3.1 Intrastate Toll - Standard:

| Rate    | Initial | Additional    |
|---------|---------|---------------|
| Mileage | Minute  | <u>Minute</u> |
| 1-17    | \$ 0.10 | \$ 0.08       |
| 18-22   | 0.15    | \$0.12        |
| 23-28   | 0.189   | \$0.162       |
| 29-34   | 0.225   | 0.216         |
| 35-41   | 0.279   | 0.279         |
| 42-51   | 0.333   | 0.324         |
| 52-66   | 0.369   | 0.36          |
| 67-81   | 0.396   | 0.387         |
| 82-105  | 0.414   | 0.405         |
| Over    | 0.441   | 0.423         |

#### 9.3.2 Call Rounding

Call Minimum 1 Minute
Call Rounding 1 Minute

Charge Rounding To the nearest cent

# 9.3.3 Business Plan -- Rates and Discounts

Option A \$3.00/month - (10% Discount)
Option B \$8,00/month - (15%Discount)
Option C \$20.00/month - (20% Discount)

- 9.3.3.1 Discounts apply to usage accumulated from all lines on a customer's account per class of service, per location.
- 9.3.4 These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet IntraLATA toll rates for new customers.

#### Gateway Customer Exchange Services (CES)

#### Custom Exchange Service

# 10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex compatible, Customer-provided station sets to the public switched telecommunications network.

# 10.2 General Regulations

- 10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.
- 10.2.2 <u>Promotional Offerings</u>: The Company, from time to time, may make promotional offerings of its tariffed services which may include waiving or reducing any non-recurring usage or monthly rate for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Each promotion shall last no longer than ninety (90) days, and may be renewed upon notice to the Commission at least five (5) days prior to the end of the promotion. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product which offerings are also subject to the above conditions. All promotional offers are subject to facility availability. Each promotional offer shall be filed with the Commission no later than five (5) days before the date on which the offer is to commence.

#### 10.2.3 Station Line Charges

Custom Exchange Service Station Lines are charged on a monthly basis.

# 10.2.4 Usage Charges

In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

#### 10.2.5 Rates and Charges

Apply as outlined under 10.4., following.

#### 10.3.1 CES System Features

The following call processing features are included in CES and are provided under control of the common equipment of the central office switching system.

# A. <u>Standard System Features</u>

Full Network Access (Squared System)

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

#### Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

#### Individual Dialing Plan

Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

#### Intercom Dialing

Permits the Customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch- Tone Calling Service

Full, Semi, Un-Restricted Station Capability

Fully Restricted- Allows only station-to-station (intercom) calling capabilities. Semi-Restricted.- Allows access to the exchange network only for local calling

*Unrestricted*- Allows access to the exchange network, the toll network or any service accessible by dialing.

#### Access Treatment Screening

Stations can be individually allowed or disallowed access to system features.

#### Attendant Capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

# Centralized Attendant Services

For multi-location Customers, the attendants can be located in only one location.

#### Flexible-Night Service

Provides the ability to forward each listed directory number to a unique Customer-changeable night directory number.

#### Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

# B. <u>Enhanced Control System Feature Package</u>

#### Auto Route Selection

Directs outgoing calls to the Customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The Customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

# Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

# Time of Day Do Not Disturb

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the Customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

#### Time of Day Routing

Changes routing by time of day.

# Dial Call Waiting

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

# Priority Ringing

Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

# C. Optional System Features

#### Access Circuit - Music on Hold

Allows Customers to optionally provide music, or any other type of Customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

#### Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a Customer's private or public facilities on an interactive basis.

#### Access Circuit - Pollable Traffic Data

Provides the Customer with measurement records and forwards them to the business customer's premises equipment. The measurement recordS1nclude attempts, usage, overflow, or abandons.

#### Access Circuit - Private Facilities

Allows the Customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

#### Six-Way Conference Circuit

Allows a station user to initiate a conference call, A total of five conferees can be added to the conference in addition to the originator. The Customer may order more than one conference circuit.

# Individual Telephone Number

Each station line haS1ts own telephone number.

# Individual Access Screening

Each station is assigned its own access treatment code for call screening.

# Single Digit Dialing

Permits a station user to reach selected lines or other internal facilities for special Customer services by dialing a single-digit code.

#### Hot Line Stations

Automatically calls a pre-selected station when the Hot Line station goes off hook.

#### Touch-Tone

All station lines are equipped for Touch-Tone dialing.

#### Call Hold

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

# 3- Way Calling

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

#### Call Forwarding - Variable

# (1) (Limited)

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected

station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

# (2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

# Call Forwarding - Busy

Allows incoming calls to a busy station to be routed to a preselected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

## Call Forwarding - Don't Answer

AllowS1ncoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

#### Remote Activation of Call Forwarding

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

#### Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy.

#### Call Park

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

# Call Pickup

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a Customer group.

#### Call Transfer

Allows a station line user to transfer any established call to another station line inside or outside the Customer group without the assistance of the attendant.

#### Auto Recall (intra-group)

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

#### Customer Changeable Speed Calling

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

# B. Optional Line Features Bundle

#### Automatic Callback - Outside

Allows a station user who encounters a busy condition to be automatically called back when the called line become \$1 dle.

#### Automatic Recall - Outside

Automatically redials the last incoming call.

#### Caller ID - Outside

Provides the station user with the telephone number of the calling party before answering the phone.

#### Call Trace

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

# C, Premium Line Features Bundle

## Selective Call Acceptance - Outside

Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 3 1.

# Selective Call Rejection - Outside

Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the Customer's list are sent to an announcement that informs the caller that the Customer is not receiving calls at this time. List parameter is 16.

# Selective Call Forwarding - Outside

Allows the Customer created a list of "selected" telephone numbers that the Customer wants to be forwarded to another number. Calls from the telephone numbers on the Customer's list will be forwarded to the number the Customer has designated. List parameter is 16.

# Screen List Editing/Selection Control

Allows the Customers to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

#### 10.3.3 CES Line Features - ISDN Interface

#### Class of service restriction:

Fully Restricted Capability: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Capability: Allows access to the exchange network for local calls only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

#### Multiple Call Appearances/Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LEDs per Appearance

# Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

#### Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

#### Simultaneous Voice/Data/Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

#### Multi-point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

#### Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

#### 10.4 Rates And Charges

## 10.4. Payment Plans

The CES payment plan offers the Customer two options for payment.

# (a) Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term.

The Customer may choose a 1, 3, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

# (b) Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

# 10.4.2 Rates Elements (1)

|                         | Non-<br>Recurring<br>(New) | Non-<br>Recurring<br>(Changes)<br>(2)(3) | Month<br>to<br>Month | 1 Year  | 3 Year  | 5 Year  |
|-------------------------|----------------------------|--|----------------------|---------|---------|---------|
| System Price            |                            | \$150.00                                 | \$30.00              | \$27.50 | \$25.75 | \$21.00 |
| Centrex Stations        |                            |  |                      |         |         |         |
| 2-24 total Lines        |                            | \$30.00                                  | \$24.00              | \$18.00 | \$15.00 | \$14.50 |
| 25-99 total lines       |                            | \$30.00                                  | \$21.50              | \$16.00 | \$13.50 | \$13.00 |
| 100-299 total lines     |                            | \$30.00                                  | \$19.50              | \$14.50 | \$12.25 | \$11.75 |
| 300 or more total lines |                            | \$30.00                                  | \$17.50              | \$13.00 | \$11.00 | \$10.50 |
| ISDN Centrex Stations   |                            |  |                      |         |         |         |
| 2-24 total Lines        |                            | \$30.00                                  | \$38.50              | \$21.75 | \$21.25 | \$20.25 |
| 25-99 total lines       |                            | \$30.00                                  | \$34.50              | \$21.00 | \$20.00 | \$19.00 |
| 100-299 total lines     |                            | \$30.00                                  | \$31.00              | \$19.25 | \$18.75 | \$18.00 |
| 300 or more total lines |                            | \$30.00                                  | \$28.00              | \$18.00 | \$17.50 | \$16.75 |

Standard Features (4)
Full Network Access
Free Calling Within Group
Direct Inward Dialing
Individual Dialing Plan
Intercom Dialing

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EFFECTIVE: OCTOBER 1, 2018

| Full, Semi, Un-restricted Stations Access Treatment Screening Attendant Capabilities Centralized Attendant Services Flexible Night Service SMDR via Printout From RAO |          |     |         |         |         |         |
|---|----------|-----|---------|---------|---------|---------|
| Enhanced Control Package Automatic Route Selection Authorization Codes Time of Day Do Not Disturb Time of Day Routing Dial Call Waiting Priority Ringing              | \$500.00 | (5) | \$35.00 | \$32.25 | \$31.50 | \$30.00 |

<sup>(1)</sup> Service Connection Charges under section 3 apply in addition to the non-recurring (new/change) charges.

# 10.4.2 Rates Elements (1) (Continued)

|                                | Non-<br>Recurring<br>(New) | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month | 1 Year  | 3 Year  | 5 Year  |
|--------------------------------|----------------------------|--------------------------------|----------------------|---------|---------|---------|
| Optional Features              |                            |                                |                      |         |         |         |
| Access Circuit                 |                            |                                |                      |         |         |         |
| Music on Hold (6)              | \$50.00                    |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |
| Loudspeaker Paging (6)         | \$50.00                    |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |
| Pollable SMDR (2)              | \$50.00                    |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |
| Pollable Traffic Data (2)      | \$50.00                    |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |
| Private Facilities (2)         | \$50.00                    |                                | \$22.50              | \$20.75 | \$20.25 | \$19.25 |
| Six-Way Conference Circuit (2) | \$115.00                   |                                | \$36.00              | \$33.00 | \$32.50 | \$31.00 |

Standard Features on all stations

Individual Telephone Number

Individual Access Screening

Individual Terminating

Screening

Single Digit Dialing

Hot Line Stations

Three-way calling

Touchtone

Call forwarding Variable

Call forwarding-Busy

Hunting

Call Park

Call Pickup

Call Transfer - Intra-group

Call Transfer - Outside

Auto Recall (Intra-group)

<sup>(2)</sup> A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and /or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.

<sup>(3)</sup> See Service Connection Charges, Section 3.

<sup>(4)</sup> Non-recurring and monthly rates apply per access circuit (includes all lines/stations within a predetermined line/station arrangement or in the system, as applicable).

<sup>(5)</sup> A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ring features.

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Customer Changeable Speed Calling

# 10.4.2 Rates Elements (1) (Continued)

|   | Non-<br>Recurring<br>(New) | Non-<br>Recurring<br>(Changes) | Month<br>to<br>Month | 1 Year | 3 Year | 5 Year |
|---|----------------------------|--------------------------------|----------------------|--------|--------|--------|
| Optional Bundle (3) Automatic Callback - Outside Automatic Recall - Outside Caller ID - Outside Call Trace  |                            |                                | \$5.00               | \$4.75 | \$4.50 | \$4.25 |
| Premium Bundle (3) Selective Call Acceptance - Outside Selective Call Rejection - Outside Selective Call Forwarding - Outside Selective Distinctive Ringing - Outside Screen List Editing/Selection Control |                            |                                | \$7.00               | \$6.50 | \$6.25 | \$6.00 |

<sup>(1)</sup> Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

#### MISCELLANEOUS SERVICES

# 13.2 <u>Vanity Telephone Number</u>

13.2.1 At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Rules and Regulations, 2.1.3.

The following charges apply for Vanity Telephone Numbers:

|                  | Non-Recurring | Monthly Recurring |
|------------------|---------------|-------------------|
| Gateway Services | \$22.50       | \$1.00            |

# 13.5 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

<sup>(1)</sup> Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

<sup>(6)</sup> Non-recurring and monthly rates apply, per access circuit (includes all lines/stations within a predetermined line/station arrangement).

<sup>(3)</sup> Monthly rates apply per line/station.

Number retention, per telephone number \$1.25

#### **OPERATOR SERVICES**

#### 14.2 Operator Assistance

- 14.2.1 A customer may obtain the assistance of a local operator to complete local exchange telephone callS1n the following manner: (1)

  [(1) In addition, to the rates specified in Section 4, Local Exchange Services, 4.3.2, Rates, surcharges as specified under 14.2.2, also apply.]
  - a) Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the chargeS1n advance or when queried by the operator,
  - b) <u>Collect Calls:</u> Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
  - c) <u>Calling Cards:</u> Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
  - d) <u>Person to Person:</u> Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
  - e) <u>Station to Station:</u> Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.
  - f) <u>General Assistance:</u> The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

#### 14.2.2 Operator Assisted Surcharges

The following surcharges will be applied

|                      | Per Call |
|----------------------|----------|
| Calling Card         | \$.35    |
| Third Number Billing | \$.90    |
| Collect Calling      | \$.90    |
| Person to Person     | \$2.50   |
| Station to Station   | \$.90    |
| General Assistance   | N/C      |

These rates are not available to new customers as of June 30, 199& See Section 20. 10 for Intelenet. Operator Services rates for new customers.

- 14.2.3 <u>Busy Line Verification:</u> Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.
- 14.2.4 <u>Busy Line Verification with Interrupt:</u> The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requestS1nterruption.

- 14.2.5 <u>Rates</u>: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
  - a) The operator verifies that the line is busy with a call in progress.
  - b) The operator verifies that the line is available for incoming calls.
  - c) The operator verifies that the called number is busy with a call in progress and the Customer requestS1nterruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

Busy Line Verification \$1.40
Busy Line Interrupt \$2.15

These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet Operator Services rates for new customers.

# 14.3 Additional Operator Services Regulations

Pursuant to the requirements of the Texas Public Utility Commission, the following additional regulations will the Company's provision of intrastate operator services in the State of Texas:

- 14.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 14.3.2 The Company will advise the caller and the billed party (if different from the caller) that Brooks Fiber CommunicationS1s the operator services provider at the time of the initial contact.
- 14.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge,
- 14.3.4 The Company will allow only tariff charges approved by the Texas Public Utility Commission, or otherwise allowed b law for the provision of operator services, to appear on billings rendered by local exchange y companies (LECs) on behalf of the Company, and will not collect location surchargeS1mposed by traffic aggregators.
- 14.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi-carrier bill listing capability.
- 14.3.6 The Company will employ reasonable calling card verification procedures which are acceptable to the companieS1ssuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.
- 14.3.7 The Company will direct all "00-" emergency calls to the local exchange carrier (LEC), at no charge.
- 14.3.8 The Company's contracts with traffic aggregators will contain provisions which:
  - a) Prohibit the blocking of access to an end-user'S1nterexchange carrier of choice.

b) Provide for the prominent posting or display, on or near the telephones to be utilized by end-users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

#### 20.1 GENERAL – Intelenet Exchange Access Service

Intelenet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intelenet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff,
- Q access certain interstate and international calling services provided by the Company;
- access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelenet Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intelenet Exchange Access Service is available on a "Full" service basis, whereby service is demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service Multi Line Service Analog PBX Trunk Service Intelenet Full Service T- 1 Direct Inward Dialing Service

#### INTELENET EXCHANGE ACCESS SERVICE

#### 20.2 Single Line Service

#### 20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile

machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

#### 20.2.2 Standard Features

Touch Tone
Caller ID Blocking (Selective) (1)
[(1) Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

# Features Available Upon Request

Call Forward Variable
Caller ID Blocking (Complete)(1)

# 20.2.3 Optional Features

Call Forward Busy (3)
Call Forward Don't Answer

Call Transfer (2)

Caller Waiting / Cancel Call Waiting (3)

Caller ID Number Distinctive Ringing

One Dependent Number

Two Dependent Numbers

Hotline (4)

Long Distance Only Account Codes

Verified Unverified

Remote Access to Call Forwarding

Selective Call Rejection

**Speed Dialing** 

8 Codes

30 Codes

Three-Way Conference Calling (2)

Toll Restriction

#### 20.2.4 Optional Feature Packages

#### Feature Pack I

Call Transfer or Three-Way Conference Calling (1) [(1) Call Transfer and Three-Way Calling cannot be put on the same line.] Call Forward Busy Call Forward Don't Answer Speed Dialing - 8 Codes

# Feature Pack II

All Features from Feature Pack I plus Distinctive Ringing

<sup>[(2)</sup> Call Transfer and Three-Way Conference Calling cannot be put on the same line.]

<sup>[(3)</sup> Call Forward Busy and Call Waiting cannot be put on the same line.]

<sup>[4]</sup> Hotline cannot be provisioned with standard or optional features.]

One Dependent Number Two Dependent Numbers Speed Dialing - 30 Codes Toll Restriction

#### 20.3 Multi Line Service

# 20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

#### 20.3.2 Standard Features

Touch Tone
Caller ID Blocking (Selective)<sup>(1)</sup>

#### Features Available Upon Request

Call Forward Busy
Call Forwarding Don't Answer
Call Forwarding Variable
Call Hunting
Circular
Sequential
Caller ID Blocking (Complete)<sup>(1)</sup>
Uniform Call Distribution (UCD)

[<sup>(1)</sup> Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

#### 20.3.3 Optional Features

Call Forward Busy
Call Forward Don't Answer
Caller ID Number
Group Speed Dialing
Long distance Only Account Codes
Verified
Unverified
Remote Access To Call Forwarding
Toll Restriction

# 20.4 Analog PBX Trunk Service

#### 20.4.1 Service Description

Analog PBX Trunk -Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

### 20.4.2 Standard Features

Touch Tone
Caller ID Blocking (Selective)<sup>(1)</sup>
Call Forwarding Variable

Features Available Upon Request

Caller ID Blocking (Complete)<sup>(1)</sup>
Call Hunting
Circular
Sequential

### 20.4.3 Optional Features

Caller ID Number Remote Access To Call Forwarding

## 20.5 Intelenet Full Service T-1

# 20.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX- 1 panel.

# 20.5.2 <u>Direct Inward Dial Service (DID)</u>

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group <sup>(1)</sup>. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numberS1ncluded in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization, Should the Company determine based on its own discretion that there iS1nefficient number utilization, the Company may either reassign the DID numbers or charge an Under-utilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both,

assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

[<sup>(1)</sup> A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.]

#### 20.6 Local Calling Service

### 20.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of TexaS1n effect and as amended.

### 20.7 IntraLATA Toll Service

### 20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration, IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

## 20.8 <u>Directory Listing Service</u>

#### 20.8.1 Service Description

The Company will provide a listing for each Intelenet Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At the Customer's option, the company will arrange for additional listings at an additional charge.

# 20.9 Operator Services

## 20.9.1 Service Description

Operator handled services and directory assistance services are provided to Customers and users of Company-provided Intelenet services.

Local exchange, IntraLATA, and InterLATA calls can be placed on an operator assisted basis. Usage charges for operator assisted calls are defined in Section 20.6. Busy Line Verification and Interrupt or Directory Assistance charges apply in addition to any applicable operator assistance charges.

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within the state by calling the directory assistance operator.

#### 20.10 Rates and Charges

20.10.1 Non-recurring and monthly rates apply as follows:

[(1) Service Connection Charges also apply, as specified under Section 3.]

# A. Single-Line Service

|                                      | Non Recurring      | Monthly Recurring |
|--------------------------------------|--------------------|-------------------|
| Flat Rate Line                       |                    |                   |
| Austin                               | \$57.30            | \$20.90           |
| Dallas/Irving                        | \$57.30            | \$23.99           |
| Fort Worth                           | \$57.30            | \$21.95           |
| Houston                              | \$57.30            | \$26.84           |
| San Antonio                          | \$57.30            | \$21.95           |
| Outher I Foot and                    |                    |                   |
| Optional Features                    | <b>¢</b> ፫ 00      | <b>¢4</b> 00      |
| Call Forward Busy                    | \$5.00             | \$1.00            |
| Call Forward Don't Answer            | \$5.00             | \$1.00            |
| Call Transfer                        | \$5.00             | \$2.00            |
| Caller Waiting / Cancel Call Waiting | \$5.00             | \$3.00            |
| Caller ID Number                     | \$5.00             | \$5.00            |
| Distinctive Ringing                  |                    |                   |
| One Dependent Number                 | \$5.00             | \$4.00            |
| Two Dependent Numbers                | \$5.00             | \$8.00            |
| Hotline                              | \$5.00             | \$3.00            |
| Long Distance Only Account Codes     | *                  | *                 |
| Verified                             | \$5.00             | \$10.00           |
| Unverified                           | \$5.00             | \$5.00            |
| Remote Access To Call Forwarding     | \$5.00<br>\$5.00   | \$3.00            |
|                                      | •                  | •                 |
| Selective Call Rejection             | \$5.00             | \$3.00            |
| Speed Dialing                        | <b>#</b> 5.00      | <b>#</b> 0.00     |
| 8 Codes                              | \$5.00             | \$2.00            |
| 30 Codes                             | \$5.00             | \$4.00            |
| Three-Way Conference Calling         | \$5.00             | \$2.00            |
| Toll Restriction                     | \$5.00             | \$3.00            |
| Feature Pack I                       | \$10.00            | \$4.50            |
| Feature Pack II                      | \$10.00            | \$9.50            |
| Multi-Line Service                   |                    |                   |
|                                      | Non Recurring      | Monthly Recurring |
| Flat Rate Line                       | <u></u>            | <u>y</u> <u>o</u> |
| Austin                               | \$57.30            | \$20.90           |
| Dallas/Irving                        | \$57.30            | \$28.60           |
| Fort Worth                           | \$57.30<br>\$57.30 | \$21.95           |
|                                      |                    |                   |
| Houston                              | \$57.30            | \$31.87           |
| San Antonio                          | \$57.30            | \$21.95           |
| Optional Features                    |                    |                   |
| Group Speed Dialing                  | \$5.00             | \$2.00            |
| Long distance Only Account Codes     | *                  | •                 |
| Verified                             | \$5.00             | \$10.00           |
| Unverified                           | \$5.00             | \$5.00            |
| Toll Restriction                     | \$5.00<br>\$5.00   | \$3.00            |
|                                      | •                  | · ·               |
| Call Forward Busy                    | \$5.00             | \$1.00            |
| Call Forward Don't Answer            | \$5.00             | \$1.00            |
| Caller ID Number                     | \$5.00             | \$5.00            |
| Remote Access To Call Forwarding     | \$5.00             | \$3.00            |
|                                      |                    |                   |

# C. Analog PBX Trunk Service

B.

| Flat Rate Trunk |         |         |
|-----------------|---------|---------|
| Austin          | \$60.30 | \$21.70 |
| Dallas/Irving   | \$57.30 | \$37.95 |
| Fort Worth      | \$60.30 | \$22.75 |
| Houston         | \$57.30 | \$42.42 |
| San Antonio     | \$60.30 | \$22.75 |

# D. Intelenet Full Service T-1

| Non Recurring | Monthly Recurring                          |
|---------------|--|
| ICB           | ICB  |
| N/C           | \$21.05                                    |
| \$56.58       | \$37.00                                    |
| \$148.35      | \$151.00                                   |
|               | ICB<br>ICB<br>ICB<br>ICB<br>N/C<br>\$56.58 |

<sup>[&</sup>lt;sup>(3)</sup> Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and nonrecurring charges include the Digital Trunk Facility.]

# E. IntraLATA Toll Service

# Rate Per Minute

| Switched  | \$.10 |       |
|-----------|-------|-------|
| Dedicated |       | \$.08 |

# G. Directory Listings Service

| Ty Libinigo Oct vioc                |               |                   |
|-------------------------------------|---------------|-------------------|
| , -                                 | Non Recurring | Monthly Recurring |
| Austin, Fort Worth, and San Antonio |               | -                 |
| First Listing                       | N/C           | N/C               |
| Additional Listing                  | N/C           | \$1.45            |
| Alternative Listing                 | N/C           | \$1.50            |
| Foreign Listing                     | N/C           | \$1.50            |
| Non-Published                       | N/C           | \$.90             |
| Non-Listed                          | N/C           | \$1.45            |
| Dallas/Irving and Houston           |               |                   |
| First Listing                       | N/C           | N/C               |
| Additional Listing                  | \$6.50        | \$1.45            |

# H. Operator Services

| Avadia Dallas/Imira Fast Manth Havadan      | Per Call |
|---|----------|
| Austin, Dallas/Irving, Fort Worth, Houston, |          |
| and San Antonio                             |          |
| Directory Assistance                        | \$30     |
| Busy Line Verification                      | \$1.35   |
| Busy Line Interrupt                         | \$2.20   |
| Austin, Fort Worth, and San Antonio         |          |
| Station to Station                          | \$1.30   |
| Collect                                     | \$1.30   |

<sup>[&</sup>lt;sup>(3)</sup> The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T-1.]

| Third Number Billed                                  | \$130  |
|--|--------|
| Calling Card   | \$.60  |
| Person to Person                                     | \$3.15 |
| Dallas/Irving and Houston                            |        |
| Station to Station (Customer Dialed)                 | \$.40  |
| Calling Card   | \$.40  |
| Person to Person (Customer Dialed)                   | \$3.15 |
| Operator Dialed Charge (2)                           | \$1.30 |
| [(2) Applies in addition to other operator charges.] |        |

# MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

- 21.1 <u>Local Line</u>: Local Line provides the customer with a single, voice grade communications channel. Each Local Line will include a telephone number,
  - 21.1.1 <u>Standard Features</u>: Each Local Line Customer is provided with the following standard features:

Call Forward Variable
Touch Tone
Calling Number Delivery Blocking- Selective
Hunting (Multi-Line only)

21.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 21.1.3.3:

### Features Package 1

All Standard Features Listed Above Call Transfer or Three Way Calling Call Forward Busy Call Forward No Answer Speed Dialing-8

#### Feature Package 2

All Features Package 1
Toll Restriction
Speed Dialing- 8 or 30

# A la Carte Features

Calling Transfer or Three Way Calling
Call Forward Busy
Call Forward No Answer
Calling Number Delivery Blocking-Complete
Speed Dialing- 8 or 30
Toll Restriction
Call Waiting/Cancel Call Waiting
Distinctive Ringing
Caller ID-Number
Voice Mail

Remote Call Forwarding

21.1.3 Local Line and High Capacity Inbound Service rates and Charges: A Local Line and High capacity Inbound Customer will be charged applicable Non Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.1.3.1, 21.1.3.2 and 21.1.3.4, respectively. Local Line Charges will vary based on whether the Customer choose

the per call, per minute or flat rate option as specified in section 21.1.3.2. The usage rateS1n section 21.3 will only apply to those customers who chose the per call or per minute Option specified in Section 21.1.3.2

#### 21.1.3.1 Non-Recurring Charges

Due Date Change \$10.00 (per occurrence)

Line Restoral Charge (per line) \$20.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. if service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

# 21.1.3.2 <u>Monthly Recurring Charges</u>

Per Call Ontion

Local Line - Line Charge & High Capacity inbound Service (per line):

| rei Gali Option   |          |
|-------------------|----------|
| Austin            | \$17.00* |
| Dallas/Irving     | \$12.00  |
| Fort Worth        | \$18.00  |
| Houston           | \$13.00  |
| San Antonio       | \$18.00* |
| Flat Rate Option  |          |
| Austin            | \$30.00* |
| Dallas/Irving     | \$32.00  |
| Fort Worth        | \$30.00  |
| Houston           | \$32.00  |
| San Antonio       | \$30.00* |
| Per Minute Option |          |
| Austin            | \$17.00* |
| Dallas/Irving     | \$12.00  |
| Fort Worth        | \$18.00  |
| Houston           | \$13.00  |
| San Antonio       | \$18.00* |

[\* The Per Call Option includes 100 free calls per month per line in Austin, Ft. Worth & San Antonio.]

# 21.1.3.3 Optional Features

| Monthly          | Non   |
|------------------|---|
| <u>Recurring</u> | Recurring   |
|                  |   |
| \$4.50           | \$10.00   |
| \$9.50           | \$10.00   |
| \$3.00           | \$5.00  |
| \$2.00           | \$5.00  |
| \$1.00           | \$5.00  |
| \$1.00           | \$5.00  |
| \$2.00           | \$5.00  |
| \$4.00           | \$5.00  |
|                  | Recurring<br>\$4.50<br>\$9.50<br>\$3.00<br>\$2.00<br>\$1.00<br>\$1.00<br>\$2.00 |

| Toll restriction       | \$3.00  | \$5.00  |
|------------------------|---------|---------|
| Distinctive Ringing    | \$4.00  | \$5.00  |
| Caller ID-Number       | \$4.00  | \$10.00 |
| Vanity Number          | \$2.00  | \$30.00 |
| Remote Call Forwarding | \$20.00 | \$00.00 |
| (Per each line path)   |         |         |

- 21.1.3.4 <u>Usage Rates</u>: The Rates in Section 21.3 will apply
- 21.2 Local Trunk: Local Trunk(s) provide Customer- with Voice-grade Communications channel (S) to the Customers Private Branch Exchange (PBX) or Hybrid Key System. Local trunks ram be provisioned as either analog or Digital and will be provided in the following manner:
  - 21.2.1 Local Trunk-Basic: Local Trunk Basic can be used to carry one-way inbound outbound traffic
    - 21.2.1.1 <u>One-Way Outbound</u>: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.
      - 21.2.1.2.1 <u>Features</u>: The following feature s are available:

Hunting, Caller ID Blocking - Selective, Caller ID Blocking Complete

21.2.1.2.2 Optional Features

Digital Interface- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the customer's PBX or trunk capable Key System. Digital Interface can be used to carry one way inbound or two- way traffic, Direct Inward Dialing, or a combination thereof. Applicable Nonrecurring and Recurring charges can be found in sections '21.2.1.3.1 and 21.2.2.3.2.

Remote call Forwarding Overflow Routing

21.2.1.3 <u>Local Trunk Basic and High Capacity Inbound Service Rates and Changes</u>: A Local Trunk- Basic and High Capacity 1nbound Customer will be charged applicable Non-Recurring charges, Monthly Recurring charges and usage charges as specified in sections 21.2.1.3.1, 21.2.1.3.2 and 21.2.1.3.31, respectively.

21.2.1.3.1. Non-Recurring Charges

Due Dat.-Change \$10.00

(per occurrence)

Local T-1 Installation \$200.00 charge (per T-1)

21.2.1.3 <u>Local Trunk-Basic and High Capacity Inbound Service Rates and Charges</u> (Continued)

21.2.1.3.1 Non-Recurring Charges

**Optional Features** 

Digital Interface Channelization

Charge (per channel) \$0.00

### 21.2.1.3.2 Monthly Recurring Charges

Local Trunk Basic - Basic Charge & High Capacity Inbound Service (per trunk)

| Per Call Option                                      |                     |
|--|---------------------|
| Austin <sup>(1)</sup> Dallas/Irving <sup>(2)</sup>   | \$16.63*<br>\$20.00 |
| Fort Worth (2)                                       | \$17.65             |
| Houston <sup>(2)</sup><br>San Antonio <sup>(2)</sup> | \$22.35<br>\$17.65* |
| Flat Rate Option                                     | <b>#</b> 00.05*     |

Austin \$33.25\*

Dallas/Irving \$39.95

Fort Worth \$35.20

Houston \$44.65

San Antonio \$35.20\*

Per, minute Option

Austin (1) \$16.63\*

Dallas/Irving (1) \$20.00

Fort Worth (2) \$17.65

Houston (2) \$22.35

San Antonio (2) \$17.65\*

[<sup>(1)</sup> Beginning April 1, 2001 this calling option will no longer be available to new Customers.]

[<sup>(2)</sup> Beginning March 1, 2001, this calling option will no longer be available to new Customers.]

#### **Optional Features**

Interim Number Portability \$0,00/(Number) Rates for a volume of Numbers greater than 500 will be provided on an Individual Case Basis

Digital -Interface Channelization

Charge (per channel) \$0.00

Calling Number Delivery Blocking

Selective \$0.00 Complete \$0.00

Remote Call Forwarding \$20.00

(per each line path)

Overflow Pouting \$20.00

21.2.1.3.2 Usage Rates: The rates in section 21.3 will apply,

21.2.2 Local Trunk- Direct Inward Dialing (DID)<sup>(1)</sup> Provides the Customer with a single analog<sup>2</sup> or digital connection which can carry on-way, inbound traffic. [<sup>(1)</sup> Effective April 1, 2001, analog DID and analog 2 Way Direct will no longer be available to new subscribers.]

[<sup>2</sup>Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

21.2.2.1 <u>Direct Inward Dialing Numbers:</u> Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in section 21.2.2.2.2

21.2.2.2 Optional Features: A local Trunk DID Customer may order the following optional features, at the rates specified in Section 21.2.2.3

Interim Local Portability (ILNP)

Remote Call Forwarding

Overflow Routing

<u>Digital Interface</u>: Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the customer's PBX or trunk capable Key System. Digital interface can be used to carry one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-recurring and Recurring charges can be found in sections 21.2.2.3.1 arid 21.2.2.3.2.

21.2.2.3 <u>Direct Inward Dialing and High Capacity Inbound Service Rates</u>
<a href="mailto:and-Charges">and Charges</a>: A Customer who orders a Local Trunk- DID trunk and High Capacity Inbound Service will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in section 21.2.2.3.1 and 21.2.2.3.2

# 21.2.2.3.1 Non-Recurring Charges:

Installation:

| Initial Block of<br>100 DID Numbers     | \$170.50 |
|---|----------|
| Due Date Change (per occurrence)        | \$10.00  |
| Line Restoral Charge (per Trunk)        | \$20.00  |
| Local T-1 Installation Charge (per T-1) | \$200.00 |
| Each Addt'l Block of \$100 DID          | \$148.35 |

### 21.2.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge & High Capacity Inbound Service (per trunk)

| Austin        | \$55.30 |
|---------------|---------|
| Dallas/Irving | \$62.00 |
| Fort Worth    | \$57.25 |
| Houston       | \$66.70 |
| San Antonio   | \$57.25 |
|               |         |

DID number charge

(initial block of 20 numbers) \$38.95 (each Addt'l block of 20 numbers) \$30.00

(initial block of 100 numbers) \$158.95 (each addt'l block of 20 numbers) \$13.35

(each addt'l block of 20 numbers

after each block of 100 numbers) \$2.70

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis

Interim Number Portability (ILNP) \$0.00

(Per number)

Rates for a volume of Numbers greater than 500 will be provided on an individual Case Basis

Digital Interface Channelization

Charge (per channel) \$0.00

Remote Call Forwarding \$20.00

(per each line path)

Overflow Routing \$20.00

21.2.3 <u>Local Trunk - 2 Way Direct:</u> Provides the customer with a two-way direct dial digital or analog<sup>1</sup> connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.

[¹Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

21.2.3.1 2 Way Direct Dialing Numbers:: Telephone numbers can

be obtained in blocks of 20 or 100 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 21.2.3.5 and 21.2.3.6.

21.2.3.2 2 Way Direct Rates and High Capacity Inbound Service Rates and Charges:

A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, Monthly Recurring and Usage Charges as specified in Sections 21.2.3.5, 21.2.3.6, and 21.3

21.2.3.3 Standard Features

Hunting (Circular, Sequential and Uniform Call Distribution)

Calling Number Delivery Blocking (Selective)

Touchtone

21.2.3.4 Optional Features:

Interim Number Portability (ILNP)

Calling Number Delivery Blocking (Complete)

Digital Interface Channelization

Remote Call Forwarding

Overflow Routing

# 21.2.3.5 Non-Recurring Charges

Initial Block of

100 DID Numbers \$148.35

Each Addt'l Block of

200 DID (up to 1000) \$148.35

Due Date Change

\$10.00

\$200.00

(per occurrence)

Local T-1 Installation Charge

(per T-1)

#### 21.2.3.6 Monthly Recurring Charge

Local Trunk - 2 Way Direct Charge/High Capacity Inbound (per trunk)

#### Flat Rate Option

|                    | Austin  | Dallas/Irving | Houston | San Antonio/Ft. Worth |
|--------------------|---------|---------------|---------|-----------------------|
| Analog <u>1/2/</u> | \$55.30 | \$62.00       | \$66.70 | \$57.25               |
| Digital            | \$55.30 | \$62.00       | \$66.70 | \$57.25               |
|                    |         |               |         |                       |

[1/ Beginning April 1, 2001 analog DID and analog 2 Way Direct service will not be available to new subscribers.]

[<sup>2</sup>Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

## Per Minute/Per Call Options

|  | Austin <sub>2</sub> / | Dallas/Irving 3/ | Houston 3/ | San Antonio/Ft. Worth 3/ |  |
|--|-----------------------|------------------|------------|--------------------------|--|
| Analog <u>1/2</u> /  | \$44.24               | \$49.60          | \$53.36    | \$45.80                  |  |
| Digital  | \$36.00               | \$36.00          | \$36.00    | \$36.00                  |  |
| [1/Beginning April 1, 2001, this calling option will no longer be available to new |                       |                  |            |                          |  |
| customers.]  | •                     | • .              |            |                          |  |

[<sup>2</sup>Effective June 1, 2011, installation of new circuits for DID Service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

[3/ Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

DID number charge

(initial block of 20 numbers) \$38.95 (each addt'l block of 20 numbers) \$30.00

(initial block of 100 numbers) \$158.95 (each addt'l block of 100 numbers) \$13.35

(each addt'l block of 20 numbers

after each block of 100 numbers) \$ 2.70

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis

**Optional Features** 

Interim Number Portability (11,NP) \$0.00

(Per number)

Remote Call Forwarding (per Line path) \$20.00

Overflow Routing \$20.00

Rates for a volume of Numbers greater than 500 will be provided on an Individual Case Basis Digital Interface Channelization

Charge (per channel) \$0.00

Calling Number Delivery Block-in'

Complete \$0.00

21.3 <u>Usage Rates</u>: All Local Exchange service customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

21.3.1 Per Call Usage Rate:

| Austin 1/      | \$0.08 |
|----------------|--------|
| Fort Worth 2/  | \$0.08 |
| Houston 2/     | \$0.08 |
| San Antonio 2/ | \$0.08 |

21.3.2 <u>Per Minute Usage Rate:</u> The following rates will be applied on a per minute basis. Peak- rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

| Austin 1/   |               |               |               |  |
|---|---------------|---------------|---------------|--|
| <u>Pea</u>  | a <u>k</u>    | Off-          | <u>-Peak</u>  |  |
| First   | Additional    | First         | Additional    |  |
| <u>Minute</u>   | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> |  |
| \$0.044   | \$0.015       | \$0.022       | \$0.007       |  |
| [1/ Beginning April 1, 2001, this calling option will no longer |               |               |               |  |

Augtin 1/

be available to new customers.]

|               | <u>Dalla</u>     | s/Irving 2/      |                    |
|---------------|------------------|------------------|--------------------|
| <u>Pea</u>    |                  | -                | <u>-Peak</u>       |
| First         | Additional       | First            | Additional         |
| <u>Minute</u> | <u>Minute</u>    | <u>Minute</u>    | <u>Minute</u>      |
| \$0.044       | \$0.015          | \$0.022          | \$0.007            |
| [2/ Beginning | g March 1, 2001, | this calling opt | ion will no longer |
| be available  | to new subscribe | rs.]             | _                  |

|               | Forth            | Worth 2/         |                    |
|---------------|------------------|------------------|--------------------|
| Peak          |                  |                  | -Peak              |
| First         | Additional       | First            | Additional         |
| <u>Minute</u> | <u>Minute</u>    | <u>Minute</u>    | <u>Minute</u>      |
| \$0.044       | \$0.015          | \$0.022          | \$0.007            |
| [2/ Beginnin  | g March 1, 2001, | this calling opt | ion will no longer |
| be available  | to new subscribe | rs.l             |                    |

| be available to flew Subs | scribers.j |  |
|---------------------------|------------|--|
|                           | Houston 2/ |  |
| Peak                      | Off-Peak   |  |

| reak          |               | <u> </u>      | -reak         |
|---------------|---------------|---------------|---------------|
| First         | Additional    | First         | Additional    |
| <u>Minute</u> | <u>Minute</u> | <u>Minute</u> | <u>Minute</u> |

\$0.044 \$0.015 \$0.022 \$0.007 [2/ Beginning March 1, 2001, this calling option will no longer be available to new subscribers.]

#### San Antonio 2/

|               | <u>Carr</u>      | THOTHO Z          |                   |
|---------------|------------------|-------------------|-------------------|
| <u>Pea</u>    | <u>k</u>         | Off-              | <u>-Peak</u>      |
| First         | Additional       | First             | Additional        |
| <u>Minute</u> | <u>Minute</u>    | <u>Minute</u>     | <u>Minute</u>     |
| \$0.044       | \$0.015          | \$0.022           | \$0.007           |
| [2/ Beginnin  | g March 1, 2001, | this calling opti | on will no longer |
| be available  | to new subscribe | rs.]              | _                 |

# 21.4 Term Plan

# 21.4.1 MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI WorldCom On-Net Term Plan are subject to the terms and conditions set forth below in MCI WorldCom Communications, Inc. Tariff F.C.C. No. 1, Section C-3.464. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI WorldCom On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN PRI T-1 Charge as well as local service usage charges.

Customers enrolled in Special Customer Arrangements offered by the Company or affiliated Companies are not eligible for the benefits of this term plan.

The volume commitment will be determined based upon the qualifying volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 21.4.2.1 and the qualifying volume of customer's telecommunications services as defined in MCI WorldCom Communications, Inc., Tariff F.C.C. No. 1, section C- 3,4641.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

| Term Commitment/Discount |  |  |  |  |
|--------------------------|--|--|--|--|
| 1 year                   | 2 years  | 3 years  | 4 years  | 5 years  |
|                          |  |  |  |  |
| 5.0%                     | 8.0%   | 11.0%  | 14,0%  | 17.0%  |
| 5.0                      | 8.0  | 11.0   | 14.0   | 17.0   |
| 5.0                      | 8.0  | 11.0   | 14.0   | 17.0   |
| 10.0                     | 13.0   | 16.0   | 19.0   | 22.0   |
| 10.0                     | 13.0   | 16.0   | 19.0   | 22.0   |
| 10.0                     | 13.0   | 16.0   | 19.0   | 22.0   |
| 10.0                     | 13.0   | 16.0   | 19.0   | 22.0   |
| 11.0                     | 15.0   | 18.0   | 21.0   | 24.0   |
| 12.0                     | 15.0   | 18.0   | 21.0   | 24.0   |
| 14.0                     | 17.0   | 20.0   | 23.0   | 26.0   |
| 14.0                     | 17.0   | 20.0   | 23.0   | 26.0   |
| 16.0                     | 19.0   | 22.0   | 25.0   | 28.0   |
|                          | 1 year 5.0% 5.0 5.0 10.0 10.0 10.0 11.0 12.0 14.0 14.0 | 1 year 2 years 5.0% 8.0% 5.0 8.0 10.0 13.0 10.0 13.0 10.0 13.0 11.0 15.0 12.0 15.0 14.0 17.0 | 1 year 2 years 3 years 5.0% 8.0% 11.0% 5.0 8.0 11.0 10.0 13.0 16.0 10.0 13.0 16.0 10.0 13.0 16.0 11.0 15.0 18.0 12.0 15.0 18.0 14.0 17.0 20.0 14.0 17.0 20.0 | 1 year       2 years 3 years 4 years         5.0%       8.0%       11.0%       14,0%         5.0       8.0       11.0       14.0         5.0       8.0       11.0       14.0         10.0       13.0       16.0       19.0         10.0       13.0       16.0       19.0         10.0       13.0       16.0       19.0         10.0       13.0       16.0       19.0         11.0       15.0       18.0       21.0         12.0       15.0       18.0       21.0         14.0       17.0       20.0       23.0         14.0       17.0       20.0       23.0 |

| 600,000 /annual | 18.0 | 21.0 | 24.0 | 27.0 | 30.0 |
|-----------------|------|------|------|------|------|
| 900,000/annual  | 21.0 | 24.0 | 27.0 | 30.0 | 30.0 |
| 1 2M/annual     | 24.0 | 27.0 | 30.0 | 30.0 | 30.0 |
| 1.8M/annual     | 27.0 | 30.0 | 30.0 | 30.0 | 30.0 |
| 2.4M/annual     | 30.0 | 30.0 | 30.0 | 30.0 | 30.0 |

#### 21.4.2 Local MCI WorldCom On-Net Term Plan

The Local MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI WorldCom On-Net Term Plan are subject to the following conditions:

### 21.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN T- I charge, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI WorldCom On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN T-I charge, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local MCI WorldCom On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring, and non-recurring charges for Standard and Optional Features; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

# 21.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI WorldCom On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the

customer qualifies during the 30-day period following the expiration of the existing term of service.

#### 21.4.2.3 Volume commitment

A customer may elect a Local MCI WorldCom On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000: \$300,000-,\$600,000; 900,000; \$1.2 million; \$1.8 million; \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

#### 21.4.2.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

## 21.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI WorldCom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI WorldCom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI WorldCom On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI WorldCom On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

## 21.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

| 3 3               |      | Term Commitment/Discount |       |       |       |
|-------------------|------|--------------------------|-------|-------|-------|
| Volume Commitment | 1 yr | 2 yrs                    | 3 yrs | 4 yrs | 5 yrs |
|                   |      |                          |       |       |       |
| \$ 100 /month     | 0.0% | 3.0%                     | 6.0%  | 9.0%  | 12.0% |
| 250 /month        | 0.0  | 3.0                      | 6.0   | 9.0   | 12.0  |
| 500 /month        | 0.0  | 3.0                      | 6.0   | 9.0   | 12.0  |
| 1,000 /month      | 5.0  | 8.0                      | 11.0  | 14.0  | 17.0  |
| 2,000 /month      | 5.0  | 8.0                      | 11.0  | 14.0  | 17.0  |
| 3,000 /month      | 5.0  | 8.0                      | 11.0  | 14.0  | 17.0  |
| 4,000 /month      | 5.0  | 8.0                      | 11.0  | 14.0  | 17.0  |
| 5,000 /month      | 7.0  | 10.0                     | 13.0  | 16.0  | 19.0  |
| 7,000 /month      | 7.0  | 10.0                     | 13.0  | 16.0  | 19.0  |
| 120,000 /annual   | 9.0  | 12.0                     | 15.0  | 18.0  | 21.0  |
| 180,000 /annual   | 9.0  | 12.0                     | 15.0  | 18.0  | 21.0  |
| 300,000 /annual   | 11.0 | 14.0                     | 17.0  | 20.0  | 23.0  |
| 600,000 /annual   | 13.0 | 16.0                     | 19.0  | 22.0  | 25.0  |
| 900.000 / annual  | 16.0 | 19.0                     | 22.0  | 25.0  | 25.0  |
| 1.2M / annual     | 19.0 | 22.0                     | 25.0  | 25.0  | 25.0  |
| 1.8M/ annual      | 22.0 | 25.0                     | 25.0  | 25.0  | 25.0  |
| 2.4M/ annual      | 25.0 | 25.0                     | 25.0  | 25.0  | 25.0  |

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI WorldCom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI WorldCom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI WorldCom On-Net Term Plan's term commitment is one year: or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the Local MCI WorldCom On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

#### 21.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

|                   |      | Term Commitment/Discount |       |       |       |
|-------------------|------|--------------------------|-------|-------|-------|
| Volume Commitment | 1 yr | 2 yrs                    | 3 yrs | 4 yrs | 5 yrs |
|                   |      |                          |       |       |       |
| \$ 100 /month     | 0.0% | 3.0%                     | 6.0%  | 9.0%  | 12.0% |
| 250 /month        | 0.0  | 3.0                      | 6.0   | 9.0   | 12.0  |
| 500 /month        | 0.0  | 3.0                      | 6.0   | 9.0   | 12.0  |
| 1 000 /month      | 5.0  | 8.0                      | 11 0  | 14 0  | 17.0  |

| 2,000 /month     | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
|------------------|------|------|------|------|------|
| 3,000 /month     | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
| 4,000 /month     | 5.0  | 8.0  | 11.0 | 14.0 | 17.0 |
| 5,000 /month     | 7.0  | 10.0 | 13.0 | 16.0 | 19.0 |
| 7,000 /month     | 7.0  | 10.0 | 13.0 | 16.0 | 19.0 |
| 120,000 /annual  | 9.0  | 12.0 | 15.0 | 18.0 | 21.0 |
| 180,000 /annual  | 9.0  | 12.0 | 15.0 | 18.0 | 21.0 |
| 300,000 /annual  | 11.0 | 14.0 | 17.0 | 20.0 | 23.0 |
| 600,000 /annual  | 13.0 | 16.0 | 19.0 | 22.0 | 25.0 |
| 900.000 / annual | 16.0 | 19.0 | 22.0 | 25.0 | 25.0 |
| 1.2M / annual    | 19.0 | 22.0 | 25.0 | 25.0 | 25.0 |
| 1.8M/ annual     | 22.0 | 25.0 | 25.0 | 25.0 | 25.0 |
| 2.4M/ annual     | 25.0 | 25.0 | 25.0 | 25.0 | 25.0 |

# 21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Continued)

# 21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly recurring charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-I non-recurring and recurring chargeS1nclude Service Configuration and D Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in sections 21.2.2.3.1 respectively.

# 21.5.3.1 Non Recurring Charges

Service Configuration charge<sup>1</sup> \$21.30

[¹ Applies for each Service Configuration affected, i.e. if the Service Configuration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Configuration would apply.]

| Local ISDN-PRI T-1 Installation (Per T-1) | \$200.00 |
|---|----------|
| Local T-1 installation Charge (per T-1)   | \$200.00 |

Due Date Change \$10.00 (per Occurrence)

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

| Call-by-Call Option  | Per Location<br>\$275.00 |
|--|--------------------------|
| Calling Number Delivery  | \$80.00                  |
| Feature Package 1<br>(Includes Call-by-Call<br>& Calling Number Delivery.) | \$300.00                 |

#### 21.5.3.2 Monthly Recurring Charges

| Local ISDN PRI T-1 Flat Rate Option | <u>Per T- 1</u> |
|-------------------------------------|-----------------|
| Austin                              | \$1125.00       |
| Dallas/Irving                       | \$1125.00       |
| Forth Worth                         | \$1125.00       |
| Houston                             | \$1125.00       |
| San Antonio                         | \$1125.00       |

| <u>Per T-1</u> |
|----------------|
| \$525.00       |
| \$525.00       |
| \$525.00       |
| \$525.00       |
| \$525.00       |
|                |

<sup>[1/</sup> Local ISDN-PRI T-1 per minute/per call options are not available to High Capacity Inbound Service customers.]

#### **Optional Features:**

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configuration installed.

|  | Per Location |
|--|--------------|
| Call-by-Call Option  | \$10.00      |
| Calling Number Delivery  | \$85.00      |
| Remote Call Forwarding (per each line path)                                | \$20.00      |
| Overflow Routing   | \$20.00      |
| Feature Package 1<br>(Includes Call-by-Call<br>& calling Number Delivery.) | \$90.00      |

21.5.3.3 Usage Charges: The Rates and charges specified in Section 21.5.3.2 for flat Rate Option will apply to circuit voice and data calls. The rates in section 21.3 will apply form customers selecting the Per Minute or Per Call Options.

# 21.5.1 Integrated Service Digital Network - ISDN

Integrated Service Digital Network - ISDN - Basic Rate Interface (BRI)

#### Description

ISDN- BRI service provides 2B + D switched access to the pubic switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S 1 Basic Business Line Service.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

<sup>[2/</sup> Beginning April 1, 2001, this calling option will no longer be available to new customers.]

<sup>[3/</sup> Beginning March 1, 2001 this calling option will no longer be available to new subscribers.]

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES TEXAS LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 2 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single higher bandwidth channel.

# General Regulations

BRI has one 16 Kbps date or D channel used primarily for signaling and. data transmission.

ISDN-BRI is furnished to the customers at the rates and charges following.

ISDN- BRI Basic Service provides the following standard features:

- a. National ISDN Standard
- b. 2B+D channels
- C . 2B channels support Circuit' Switched Voice and/ or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data
- d. Multi-point DSL

ISDN-BRI for Home Office, Small Business is available with the following standard features:

- a. B+D channels
- b. National ISDN Standard
- c. 56/64/112/128 Kbps Dialed Data
- d. Simultaneous Voice-Data Calling
- e. Call Forwarding Variable (1)
- f. Call Forwarding Busy (1)
- g. Call Forwarding Don't Answer (1)
- h. Touch Tone
- i. Voice-Data Protection
- j. 3-way Conference Calling
- k. Separate Signaling Channel
- I. Customer changeable Speed Calling (1)
- m. Multi-button Key Set Capability
- n. Multi-point DSL

## The Following rates apply:

Flat Non-Recurring \$85.00 Month-to-Month \$78.00 Year 1 \$76.44 EUCL/LNP \$4.43

# 21.6.1 Digital T-1 Credit Program

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-I will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

#### 21.6.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rateS1n sections 21.2.1.3.1, 21.2.2.3.1 and 21.2.3.5 will apply for non-recurring charges.

# 21.6.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID, and Local Trunk-2 Way Direct will apply. The rateS1n sections 21.11-2, 21.2.2.3.2 and 21.2.3.6 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

|                             | Credit Per Trunk |
|-----------------------------|------------------|
| Local Trunk - DID (Digital) |                  |
| Austin                      | \$17.00          |
| Dallas/Irving               | \$24.00          |
| Fort Worth                  | \$20.00          |
| Houston                     | \$28.00          |
| San Antonio                 | \$20.00          |

Local Trunk 2 - Way Direct (Digital Flat Rate Option)

| Local | Trunk -Basi | c (Flat Rate | Option) |
|-------|-------------|--------------|---------|
|       |             |              |         |

| Austin        | \$0.00 |
|---------------|--------|
| Dallas/Irving | \$3.00 |
| Fort Worth    | \$0.00 |
| Houston       | \$7.00 |
| San Antonio   | \$0.00 |

Credits earned during a partial billing period will be given in their entirety and will not be prorated.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

#### 27.7.8.2.3 Term Plans

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

### **Definition of Terms:**

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX"I Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service-, non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk char-e and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX

Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

<u>Term Commitment and Renewal Options:</u> A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. Customers will be notified between thirty to sixty days before the term plan is renewed. The plan will renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: S 100; \$250; \$500; \$ 1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following, month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the, annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

level apply to charges and usage only from the new election date forward.

#### Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (1) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (1) the customer may terminate service at any time during the last three months of the term of service if the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service,

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

|                   |             | Term Commitment/Discount |       |       |             |
|-------------------|-------------|--------------------------|-------|-------|-------------|
| Volume Commitment | <u>1 yr</u> | 2 yrs                    | 3 yrs | 4 yrs | <u>5yrs</u> |
| \$ 100 /month     | 0.0%        | 3.0%                     | 6.0%  | 9.0%  | 12.0        |
| 250 /month        | 0.0         | 3.0                      | 6.0   | 9.0   | 11.0        |
| 500 /month        | 0.0         | 3.0                      | 6.0   | 9.0   | 12.0        |
| 1,000 /month      | 5.0         | 8.0                      | 11.0  | 14.0  | 17.0        |
| 2,000 /month      | 5.0         | 8.0                      | 11.0  | 14.0  | 17.0        |
| 3,000 /month      | 5.0         | 8.0                      | 11.0  | 14.0  | 17.0        |
| 4,000 /month      | 5.0         | 8.0                      | 11.0  | 14.0  | 17.0        |
| 5,000 /month      | 7.0         | 10.0                     | 13.0  | 16.0  | 19,0        |
| 7,000 /month      | 7.0         | 10.0                     | 13.0  | 16.0  | 19.0        |
| 120,000 /annual   | 9.0         | 12.0                     | 15.0  | 18.0  | 21.0        |
| 180,000 /annual   | 9.0         | 12.0                     | 15.0  | 18.0  | 21.0        |
| 300,000 /annual   | 11.0        | 14.0                     | 17.0  | 20.0  | 23.0        |
| 600,000 /annual   | 13.0        | 16.0                     | 19.0  | 22.0  | 25.0        |
| 900,000 /annual   | 16.0        | 19.0                     | 22.0  | 25.0  | 25.0        |
| 1.2M/annual       | 19.0        | 22.0                     | 25.0  | 25.0  | 25.0        |
| 1.8M/annual       | 22.0        | 25.0                     | 25.0  | 25.0  | 25.0        |
| 2.4M /annual      | 25.0        | 25.0                     | 25.0  | 25.0  | 25.0        |

#### 21.7.9 LD and Local Online Calling Plan<sup>1</sup>

[¹ Effective February 1, 2003 LD and Local Online Calling Plan will no longer be available to new customers.]

LD and Local Online Calling Plan provides eligible customers an allotment of minutes per month for use for local services for a flat monthly charge. Customers must subscribe to this service via a Company-designated Internet site.

Eligibility: To be eligible for this plan, the customer:

must subscribe to this plan via a Company-designated Internet site;

must (i) designate MCImetro or an affiliate of the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling, and ii) concurrent with enrollment in this plan, customer must also enroll in the companion business service offered in MCI Communications Services, Inc. Tariff F.C.C. NO. 6 and must subscribe to LD and Local Online Calling Plan offered in the MCI Communications Services, Inc., TX P.U.C. Tariff No. 1.

may not receive service under a Special Customer Arrangement"

#### Definitions:

For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply per line or per trunk:

|  | Non-Recurring Charge |
|--|----------------------|
| Local Line   | \$50.00              |
| Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct | \$50.00              |
| Local ISDN-PRI   | \$1.000.00           |

## Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per Local Trunk basis. The following Monthly recurring charges apply:

| <u>Offering</u> | Monthly Recurring Charge (per line or per trunk) |
|-----------------|--|
| Α               | \$35.00  |
| В               | \$59.00  |
| С               | \$59.00  |
| D               | \$79.00  |

#### Benefits:

The customer will receive an allotment of minutes per monthly period, as follows, that may be used for Eligible Local Service in that monthly period based on Offering:

| <u>Offerings</u> | Allotment (Minutes) |
|------------------|---------------------|
| Α                | 1,000               |
| В                | 2,000               |
| С                | 2,000               |
| D                | 3,000               |

Customers whose usage exceeds this allotment in any monthly period will be charged \$0.017 per minute for Eligible Local Service that exceeds the allotment. When a call begins prior to the completion of customer's monthly allotment and ends after completion of the allotment, the customer will be charged \$0.017 per minute for Eligible Local Service for the portion of the call occurring after completion of the allotment.

<u>Termination of Service</u>: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate, Customers will then be automatically re-subscribed to the service offering under this tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Calling Plan. For existing customers who disconnect from LD and Local Online Calling Plan under this tariff and Companion Intrastate Service, the Companion Interstate Service will

terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to LD and Local Online Calling Plan. For new customers who disconnect only LD and Local Online Calling Plan under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and MCI WorldCom On-Net Services under applicable company affiliate tariff.

For new customers who disconnect LD and Local Online Calling Plan under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and LD and Local Online Calling Plan under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

### Other Conditions:

The Customer's allotment and associated monthly recurring charge will be pro-rated for that monthly billing period for customers who subscribe to this service after the first day of a monthly billing period.

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Customers subscribing to this service may not receive the benefits of any discounts or promotionS1ncluding any term plan discounts except for the Install Waiver Promotion.

The Monthly Recurring Charge for this service does not include taxes, surcharges, and directory assistance, operator services, optional features or DID numbers.

21.7.10 <u>Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service Line Solution</u>.

Eligibility To be eligible for this plan, the customer:

must designate the CompanyaS1ts local exchange service carrier and the Company both as its 1nterexchange service carrier for interstate and intrastate calling and aS1ts carrier for intraLATA toll calling; must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service Plus Plan/Local and Long Distance Service line Solution as described in the Company's "Service Publication and Price Guide (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc. P.U.C. No.1 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 and as described in The Guide.

Non-recurring Charges Applicable non-recurring charges apply to services under this program as specified in section 21.1, 21.2 and 21.5.

#### Monthly Recurring Charges

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per-T-1 basis or ISDN-PRI. The following Monthly recurring charges apply:

| Offering | Monthly Recurring Charge (per line, trunk, T-1, ISDN-PRI)   |
|----------|---|
| Onenng   | Monthly Recurring Charge (per line, trunk , 1-1, 13DN-F1XI) |
| Α        | \$50.00   |
| Α        | \$50.00 (Houston)   |
| Α        | \$45.00 (Austin, Śan Antonio, Ft. Worth)                    |
| В        | \$65  |
| С        | \$1,400   |
|          |   |

#### **Benefits**

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

#### **Features**

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in section 21.1.3.1, 21.1.3.3 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2,1, 21,2.2,21.2.3, 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

#### **Local Line Optional Features**

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

#### Monthly Recurring Charge

| Feature Package 1                          | \$3.50 |
|--|--------|
| Feature Package 2                          | \$6.50 |
| DID numbers (Per each block of 20 numbers) | \$625  |

<u>Discounts</u> These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount Customer must-, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for 0 5 percent discount, 2 years for a 10 percent discount, and 3 years for a 15 percent discount.

<u>Termination of Service</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C. Tariff No. 1, will terminate and the

customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. PUC Tariff No. 1, will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. P.U.C Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. P.U.C Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

# Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Stand Alone Local Plus Program-based Service addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

# 21.7.11 Local Plus Program

Eligibility: To be eligible for this program, customers: must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3A, 5,6,7, or 8 as described in the Company's "Service Publication and Price Guide located on the Company's internet site at <a href="http://www.verizonenterprise.com/us/publications/service\_guide/">http://www.verizonenterprise.com/us/publications/service\_guide/</a> must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

# Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

### Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in 21.1.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

#### Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2.1, 21.2.2, 21.2, 3, 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in sections 21.2.2.3 and 21.2.3.

# Non-Recurring Charges:

Applicable non-recurring charges apply to services under this program as specified 21.1, 21.2 and 21.5.

<u>Monthly Charges</u> The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff.

| Local Line (Per line)  | \$52.00                      |
|--|------------------------------|
| Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)       | \$50.50                      |
| Local Trunks (Basic, DID and 2 Way Direct)<br>(Per T-1)      | \$895.00                     |
| Local ISDN-PRI (Per T-1) Feature Package 1 Feature Package 2 | \$895.00<br>\$3.50<br>\$6.50 |

#### Discounts

A Customer who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8, 9, 10 11 or 12 or under another SCA type if the customers contract includes provision of the Local Plus Program and who commits to a new term service that equals or exceedS1 year for a 5% discount, 2 years for a 10% discount, or 3 years for a 155 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

The Company will provide a 10 percent discount applied to Eligible Charges, in lieu of all other discounts, in, response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any farther inducement to subscribe, or remain subscribed to the Company's exchange service, 2) commit to a new term, of service for 2 years or greater, and 3) subscribe to SCA Type 2, 3, 4, 5, 6, 7, 9, 10, 11 or 12

The following disclaimers apply to Stand Alone Local Plus Program-based Service in addition to those set forth in die Service Attachment. Customer understands that use of the Service is

restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service-, and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges

# 27.12 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T- 1 of Digital Local Trunk-Basic, Digital Local Trunk~DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Tenn Plan (Tern) Plan).

<u>Benefits</u>: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the Customers term commitment based on the plan selected:

| Local Trunk Pools, Local Trunk DID and Local Trunk 2 Way                              | Monthly Recurring Charge (Per T-1) |
|---|------------------------------------|
| Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way<br>Metered plan<br>Flat Plan | \$209.32<br>\$564.32               |
| Local ISDN-PRI Metered Plan Flat Plan   | \$241.00<br>\$596.00               |

Customers selecting the Metered Plan will receive the following program monthly usage rates:

| 1 <sup>st</sup> Minute | Each Additional Minute |
|------------------------|------------------------|
| \$0.0158               | \$0.0095               |

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

#### Other Conditions

Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

#### 27.13 Save Program

#### Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- Must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;

 represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

<u>Benefits</u>: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

# Other Conditions:

Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit.

# 27.14 Business Advantage Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's internet site at http://www.verizonenterprise.com/us/publications/service\_guide/;

must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

#### Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

#### Features

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in 21.1.3.1 and 21.1.3.2 except for Feature Package I and Feature Package 2 monthly recurring charges which are specified within this program.

# Local Line Optional Features

Feature Package I
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Non-Recurring Charges Applicable non-recur6ng charges apply to set vices under this program as specified in section 21.2 and 21.2

Monthly Charges The following flat rate monthly recurring charge applieS1n lieu of monthly recurring, charges for these services as specified elsewhere in this tariff:

Local Line (Per line) \$35.00 Feature Package 1 \$3.50 Feature Package 2 \$6.50

#### Discounts

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of that equals or exceeds 1 year for a 5 % discount. 2 years for a 10% discount, or 3 years for a 15'10 discount will receive applicable discounts applied to Eligible chargeS1n lieu of all other discounts.

# Other Conditions

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following mariner: (i) Customer is limited to 30 lines per location, (ii) Customer

may not utilize auto-dialers or any similar type of device in connection with the set-vice; arid (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

#### 27.14 Local and long Distance -Line Solution Service

Eligibility To be eligible for this plan, the customer:

must designate the Company aS1ts local exchange service carrier and the Company both aS1tS1nterexchange service carrier for interstate and intrastate calling and aS1ts carrier for intraLATA toll calling; must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide (The Guide) located on the Company's website at http://www.verizonenterprise.com/us/publications/service\_guide/; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI Communications Services, Inc. TX PUC No.1 (Companion Intrastate Service); must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges Applicable non-recurring charges apply to services under this program as specified in sections 21.1 and 21.2

#### Monthly Recurring Charges

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge

Unlimited \$60

#### **Benefits**

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

### **Features**

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in sections 21.1.3.1 and 21.1.3.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

## Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

# Monthly Recurring Charge

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Feature Package 1 \$3.50 Feature Package 2 \$6.50

<u>Discounts</u> These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service for 2 years or greater will receive a 5 percent discount on monthly recurring plan charges and monthly recurring optional feature and feature package charges, in lieu of all other discounts.

<u>Termination of Service</u> The following provisions will apply to customers who terminate service, continue to maintain a Company account and do not subscribe to other service offerings under this tariff.

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. TX PUC No. 1, will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. TX PUC No.1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. TX PUC No. 1, will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. TX PUC No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. TX PUC No.1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

#### Other Conditions

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only,

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

#### **EXCHANGE ACCESS SERVICE**

## 5.2 Single Line Service

# 5.2.1 Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features</u>: <u>Features available upon request</u>:

Touch Tone Call Forward Variable

Caller ID Blocking (Selective)

Caller ID Blocking (Complete)

Call Hunting (Choice of:)

Sequential

Circular

## 5.2.2 Rates:

Non-recurring and monthly recurring rates per Single Line apply as follows:

1. \*

[\* These rates are no longer available to new customers as of June 3, 1997.]

|    | Per Line                      | Non-Recurring<br>\$35.00 | Monthly Recurring<br>\$26.00 |
|----|-------------------------------|--------------------------|------------------------------|
| 2. | Intelenet                     |                          |                              |
|    | Per Line<br>Dallas<br>Houston | \$36.00<br>\$36.00       | \$23.99<br>\$26.84           |

# 5.2.3 Optional Features

The following is a list of Optional Features available with Single Line Service.

|                           |               | Monthly   |
|---------------------------|---------------|-----------|
|                           | Non-Recurring | Recurring |
| Call Forward Busy         | \$5.00        | \$1.00    |
| Call Forward Don't Answer | \$5.00        | \$1.00    |
| Call Transfer#            | \$5.00        | \$2.00    |

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|------------|-----------------|--|
|            |                 |  |

| Call Waiting / Cancel Call Waiting Distinctive Ringing Hotline Long Distance Only Account Codes | \$5.00<br>\$5.00<br>\$5.00 | \$3.00<br>\$4.00<br>\$3.00 |
|---|----------------------------|----------------------------|
| Verified Unverified   | \$5.00<br>\$5.00           | \$10.00<br>\$5.00          |
| Selective Call Rejection Speed Dialing  | \$5.00                     | \$3.00                     |
| 8 Codes   | \$5.00                     | \$2.00                     |
| 30 Codes  | \$5.00                     | \$4.00                     |
| Three Way Conference Calling#   | \$5.00                     | \$2.00                     |
| Toll Restriction  | \$5.00                     | \$3.00                     |

<sup>[#</sup> Call Transfer and Three Way Conference Calling can not be on the same line together.]

# 5.2.4 Single Line Feature Package

Single Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

# A) Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way Conference Calling Call Forward Busy Call Forward Don't Answer

Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

| Non-Recurring | Monthly Recurring |  |
|---------------|-------------------|--|
| \$10.00       | \$4.50            |  |

### B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Speed Dialing -30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

| Non-Recurring | Monthly Recurring |
|---------------|-------------------|
| \$10.00       | \$9.50            |

# 5.3 Multi Line Service

# 5.3.1 <u>Description</u>

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

<u>Standard Features</u>: <u>Features available upon request</u>:

Touch Tone UCD

Caller ID Blocking (Selective) Call Forward Variable

Caller ID Blocking (Complete)
Call Forwarding - Busy

Call Forwarding - Don't Answer

Call Hunting (Choice of):

Sequential

Circular

#### 5.3.2 Rates

Non-recurring and monthly recurring rates per Multi Line apply as follows:

# Non-Recurring Monthly Recurring

1. \*

[\* These rates are no longer available to new customers as of June 3, 1997.]

Per Line \$35.00 \$30.00

Intelenet Per Line

> Dallas \$36.00 \$28.60 Houston \$36.00 \$31.87

# 5.3.2 Optional Features

The following is a list of Optional Features available with Multi Line Service.

|                                  |               | Monthly   |
|----------------------------------|---------------|-----------|
|                                  | Non-Recurring | Recurring |
| Call Forward Busy                | \$5.00        | \$ 1.00   |
| Call Forward Don't Answer        | \$5.00        | \$ 1.00   |
| Group Speed Dialing              | \$5.00        | \$ 2.00   |
| Long Distance Only Account Codes |               |           |
| Verified                         | \$5.00        | \$10.00   |
| Unverified                       | \$5.00        | \$ 5.00   |
| Toll Restriction                 | \$5.00        | \$ 2.00   |

# 5.4 Basic Trunk Service

#### 5.4.1 Description

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service

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Standard Features:
Touch Tone
Caller ID Blocking (Selective)
Call Forwarding Variable

Features available upon request:
Caller ID Blocking (Complete)
Call Hunting (Choice of):
Sequential

#### 5.4.2 Rates

Non-recurring and monthly recurring rates for Basic Trunk Service apply as follows:

Circular

Non-Recurring Monthly Recurring

1.\* Per Line \$35.00 \$39.00

[\* These rates are no longer available to new customers as of June 3, 1997.]

Intelenet Per Line

> Dallas \$57.30 \$37.95 Houston \$57.30 \$42.42

# 5.5 DID Trunk Service

# 5.5.1 <u>Description</u>

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk services includes Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.4, in addition to the DID Trunk Termination rates.

### 5.5.2 Rates

Non-recurring and monthly recurring rates per DID Trunk apply as follows:

Non-Recurring Monthly Recurring \$35.00 \$57.00

1.\*Per Line \$35.00 \$57.00

[\* These rates are no longer available to new customers as of June 3, 1997.]

2. Intelenet

Per Termination

Dallas \$20.95 Houston \$20.95

# 5.6 <u>Intelenet Full Service T-1</u>

#### 5.6.1 Description

Intelenet Full Service T-1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signalling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

# 5.6.2 Rates

1.\* Non-recurring and monthly recurring rates per Digital Trunk per point, apply as follows: [\* These rates are no longer available to new customers as of June 3, 1997.]

Link and Port: Non-Recurring Monthly Recurring

Per T-1 \$100.00 \$378.00

Port Element: DID, DID/DOD Non-Recurring Monthly Recurring

Per Channel \$10.00 \$19.00

# 2. <u>Intelenet</u>

| Digital Trunk Service<br>With: | Monthly Recurring** | Non-Recurring |
|--------------------------------|---------------------|---------------|
| 12 Multi-Use#<br>Channels      | ICB                 | ICB           |
| 16 Multi-Use#<br>Channels      | ICB                 | ICB           |
| 20 Multi-Use#<br>Channels      | ICB                 | ICB           |
| 24 Multi-Use#<br>Channels      | ICB                 | ICB           |

<sup>#</sup> Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

## 5.7 Inteletrex Service

#### 5.7.1 Description

Inteletrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. Inteletrex Services are offered as Inteletrex Basic and Inteletrex Select. The standard features are as follows:

Standard Features: Features available upon request:

Touch Tone UCD

Caller ID Blocking (Selective) Caller ID Blocking (Complete)

Call Forward Busy

Call Forward Don't Answer Call Forwarding Variable Call Hunting (Choice of:)

<sup>\*\*</sup> Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk facility.

Sequential Circular

### 5.7.2 Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

| Non-Recurring | Monthly | Recurring |
|---------------|---------|-----------|
|---------------|---------|-----------|

1.\*Per Line \$35.00 \$30.00 [\* These rates are no longer available to new customers as of June 3, 1997.]

## 2. Intelenet:

Per Line

Dallas \$100.00 \$23.99 Houston \$100.00 \$26.84

# 5.7.3 <u>Usage Charges</u>

Local usage charges for measured service calls are as follows.

#### Local Service Rates

Refer to the Rate Schedules located in Section 8.

# 5.7.4 Optional Features

The following is a list of Optional Features available with Inteletrex Service.

|                                    |               | Monthly   |
|------------------------------------|---------------|-----------|
|                                    | Non-Recurring | Recurring |
| Assume Dial "9"                    | \$5.00        | \$2.00    |
| Call Hold                          | \$5.00        | \$2.00    |
| Call Transfer#                     | \$5.00        | \$2.00    |
| Call Park                          | \$5.00        | \$2.00    |
| Call Waiting / Cancel Call Waiting | \$5.00        | \$3.00    |
| Distinctive Ringing                | \$5.00        | \$4.00    |
| Directed Call Pick-Up              | \$5.00        | \$2.00    |
| Group Call Pick-Up                 | \$5.00        | \$2.00    |
| Group Speed Dialing                | \$5.00        | \$2.00    |
| Intercom (Extension) Dialing       | \$5.00        | \$1.00    |
| Long Distance Only Account Codes   |               |           |
| Verified                           | \$5.00        | \$10.00   |
| Unverified                         | \$5.00        | \$5.00    |
| Selective Call Rejection           | \$5.00        | \$3.00    |
| Speed Dialing                      |               |           |
| 8 Codes                            | \$5.00        | \$2.00    |
| 30 Codes                           | \$5.00        | \$4.00    |
| Three Way Conference Calling#      | \$5.00        | \$2.00    |
| Toll Restriction                   | \$5.00        | \$3.00    |

<sup>[#</sup> Call Transfer and Three Way Conference Calling can not be on the same line together.]

# 5.7.5 <u>Inteletrex Line Feature Packages</u>

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Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

### A) Feature Pack I

Feature Pack I provides the following features:

Call Hold
Call Transfer or Three-Way Conference Calling
Intercom (Extension) Dialing
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$4.50

# B) Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus Distinctive Ringing Group Speed Dialing Speed Dialing - 30 Codes Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

Non-Recurring Monthly Recurring \$10.00 \$9.50

# 5.8 Inward Business Line Service\*

[\* This service is no longer available to new customers as of June 3, 1997.]

Inward Business Line Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to receive one call at a time. Inward Business Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Inward Business Line may be configured into a hunt group with other Inward Business Lines.

Non-recurring, monthly recurring, and usage-based outbound service rates per Inward Business Line apply as following:

Per Line Non-Recurring Monthly Recurring \$21.00

#### 5.9 Inward Intelenet Intelenet Full Service T-1

### 5.9.1 Description

Inward Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications

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channels, each of which can be used to receive one call at a time. Inward Business Lines are provided for connection of compatible Customer-provided private branch exchanges (PBXs) to the public switched telecommunications network. Inward Digital Trunks may be configured into hunt groups with other Company provided Inward Digital Trunks. The terminal interface for each Inward Digital Trunk Service is a DSX-1 panel.

#### 5.9.2 Rates

Non-recurring and monthly recurring rates per Inward Digital Trunk per point, apply as follows:

1.\* Link and Port: Non-Recurring Monthly Recurring Per T-1 \$100.00 \$378.00

[\* These rates are no longer available to new customers as of June 3, 1997.]

Port Element: DID <u>Non-Recurring</u> <u>Monthly Recurring</u>
Per Channel

-- Month-to-Month \$10.00 \$19.00

#### 2. Intelenet

| Inward Digital Trunk<br>Service With: | Monthly Recurring** | Non-Recurring |
|---------------------------------------|---------------------|---------------|
| 12 Multi-Use#<br>Channels             | ICB                 | ICB           |
| 16 Multi-Use#<br>Channels             | ICB                 | ICB           |
| 20 Multi-Use#<br>Channels             | ICB                 | ICB           |
| 24 Multi-Use#<br>Channels             | ICB                 | ICB           |

<sup>[#</sup> Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.]

# 6.1 Directory Listings

#### 6.1.1 Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

#### 6.1.2 Rates

| First Listing            | Non-Recurring<br>\$6.50 | Monthly Recurring \$0.00 |
|--------------------------|-------------------------|--------------------------|
| Each Additional Listing: | \$6.50                  | \$1.45                   |

<sup>[\*\*</sup> Monthly recurring fees and non-recurring fees include the costs associated with the Digital Trunk facility.]

# 6.2 Direct Inward Dial (DID) Service

### 6.2.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group<sup>3</sup>. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

[3 A "group" is set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.]

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

#### 6.2.2 Rates

|     |  | Non-Recurring                        | Monthly Recurring              |
|-----|--|--------------------------------------|--------------------------------|
| 1.* | First Block of 20<br>DID Numbers<br>[* These rates are no longer ava | \$100.00<br>ailable to new customers | \$5.00<br>as of June 3, 1997.] |
|     | Additional Blocks<br>of 20 DID Numbers<br>Per Block                  | \$ 8.00                              | \$5.00                         |
| 2.  | Intelenet<br>(both Dallas & Houston)<br>Block of 20<br>DID Numbers   | \$56.58                              | \$37.00                        |
|     | Block of 100<br>DID Numbers  | \$148.35                             | \$151.00                       |

#### 6.3 Main Number Retention

#### 6.3.1 <u>Description</u>

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company

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maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

#### 6.3.2 Rates

Non-Recurring Monthly Recurring per retained number \$50.00 \$2.10

# 6.4 Accounting Codes

#### 6.4.1 Description

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

<u>Verified Account Codes</u>: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

<u>Unverified Account Codes</u>: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

#### 6.4.2 Rates

| Charge Per               | Non-      | Monthly-  |
|--------------------------|-----------|-----------|
| <u>Customer Location</u> | Recurring | Recurring |
| Verified packages        | \$10.00   | \$10.00   |
| Unverified packages      | \$10.00   | \$ 5.00   |

#### 6.5 Authorization Codes

#### 6.5.1 Description

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

# 6.5.2 Rates

| Non-Recurring | Monthly Recurring |
|---------------|-------------------|
| \$0.00        | \$0.00            |

#### 6.7 Virtual Foreign Exchange (VFX) Service 1/

[1/ Beginning May 21, 1999, this service will no longer be available to new subscribers.]

#### 6.7.1 Description

VFX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. VFX service can be used to receive interLATA or intraLATA inward calls only. VFX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to an VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

#### 6.7.2 Rates

VFX service charges are calculated on a either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized. VFX Service charges are also dependent upon whether the service is to be used for interLATA or intraLATA calling.

Charges for each VFX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the VFX Customer when the Company rearranges existing facilities as set forth in Section 10.1. The following charges apply for each VFX service:

#### A) IntraLATA VFX Rates

(Inward Only)

VFX Services -- Other Than Digital Trunk Services

| Per Line:                           | Non-Recurring | Monthly Recurring |
|-------------------------------------|---------------|-------------------|
| Inward Only                         | \$ 0.00       | \$ 20.00          |
| VFX Services Digital Trunk Services |               |                   |
| Per Trunk (24 Channels):            | Non-Recurring | Monthly Recurring |
| Inward Only                         | \$ 0.00       | \$ 20.00          |
| InterLATA VFX Rates                 |               |                   |
| Per Digital Trunk<br>(24 Chanels):  | Non-Recurring | Monthly Recurring |
| Houston to Dallas                   |               |                   |

#### 6.8 Speed Dialing

#### 6.8.1 Description

B)

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or

\$ 0.00

\$1275.00

both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

# 6.8.2 Rates

|   | Monthly<br><u>Recurring</u> | Non-<br><u>Recurring</u> |
|---|-----------------------------|--------------------------|
| Option A: Eight (8) Code List Per Line      | \$ 2.00                     | \$ 5.00                  |
| Option B: Thirty (30) Code List<br>Per Line | \$ 4.00                     | \$ 5.00                  |

#### RESOLD LOCAL EXCHANGE SERVICE<sup>2</sup>

[2 Effective April 18, 2003 Resold Local Exchange Service will no longer be available to new customers.]

### 7.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines or trunks, optional features and local calling usage services provided by other certificated Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available on a statewide basis in the exchanges listed in Southwestern Bell Telephone Company's Local Exchange Tariff Section 6, as amended from time to time. The Rate Group Designations pertaining to Resold Local Exchange Service can be found in Southwestern Bell Telephone Company's Local Exchange Tariff Section 4, as amended from time to time.

The following Resold Local Exchange Services are available to customers<sup>3</sup>: [3 Resold Local Exchange line rates or trunk rates include TOUCHTONE.]

Single Line Service

Basic Trunk Service

Multi Line Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

| 1.* |  | Non-Recurring |
|-----|--|---------------|
|     |  | <u>Rate</u>   |
|     |  |               |

[\* These rates are no longer available to new customers as of June 3, 1997.]

| A) | Service Order Charges -Establish -Add or Change -New connect billed with other           | \$16.65<br>\$16.65            |
|----|--|-------------------------------|
|    | services -Add line to hunting sequence -Site visit                                       | \$36.00<br>\$16.65<br>\$14.60 |
| B) | Installation Charges -first line or trunk -add'l line or trunk -change per line or trunk | \$21.30<br>\$21.30<br>\$21.30 |

# 7.2 Single Line Service

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Basic Line can be provided with any of the Optional Features as listed in Section 7.7.

1.\* Non-recurring charges appear in Section 7.1. Monthly recurring rates per Single Line Service apply as follows:

[\* These rates are no longer available to new customers as of June 3, 1997.]

|    | Each Line:                              |      | Rate Group 1 2 3 4 5 6 7   | Monthly Recurring<br>\$25.28<br>\$25.71<br>\$26.70<br>\$27.32<br>\$27.99<br>\$29.03<br>\$31.07<br>\$33.92                     |
|----|---|------|--|---|
|    | Each Line<br>-with Multi-Hunt           | ing: | 1<br>2<br>3<br>4<br>5<br>6<br>7<br>8   | \$28.60<br>\$29.13<br>\$30.31<br>\$30.98<br>\$31.83<br>\$33.07<br>\$35.68<br>\$38.96  |
| 2. | Intelenet  TouchTone Cha 911 Charge/Pei |      | Non-Recurring<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25<br>\$31.25 | Monthly Recurring<br>\$18.19<br>\$18.62<br>\$19.62<br>\$20.24<br>\$20.90<br>\$21.95<br>\$23.99<br>\$26.84<br>\$1.24<br>\$0.50 |

# 7.3 Multi Line Service

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network.

# 1. Rates

| Rate Group | Non-Recurring | Monthly Recurring |
|------------|---------------|-------------------|
| 1          | \$50.60       | \$21.52           |

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|------------|-----------------|--|
|            |                 |  |

| 2                              | \$50.60 | \$22.04 |
|--------------------------------|---------|---------|
| 3                              | \$50.60 | \$23.23 |
| 4                              | \$50.60 | \$23.89 |
| 5                              | \$50.60 | \$24.75 |
| 6                              | \$50.60 | \$25.98 |
| 7(Dallas)                      | \$50.60 | \$28.60 |
| 8(Houston)                     | \$50.60 | \$31.87 |
| Subscriber Line Charge/Per Lin | ne N/C  | \$5.98  |
| TouchTone Charge/Per Line      | \$2.35  | \$1.24  |
| 911 Charge/Per Line            | N/C     | \$0.50  |
|                                |         |         |

# 7.4 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Basic Trunk can be provided with any of the Optional Features as listed in Section 7.7.

1.\* Non-recurring charges appear in Section 7.1. Monthly recurring rates per Basic Trunk Service apply as follows:

[\* These rates are no longer available to new customers as of June 3, 1997.]

|             | Rate Group | Monthly Recurring |
|-------------|------------|-------------------|
| Each Trunk: | 1          | \$35.21           |
|             | 2          | \$35.87           |
|             | 3          | \$37.39           |
|             | 4          | \$38.29           |
|             | 5          | \$39.29           |
|             | 6          | \$41.14           |
|             | 7          | \$45.66           |
|             | 8          | \$50.12           |

# 2. Intelenet

| Rate Group                   | Non-Recurring | Monthly Recurring |
|------------------------------|---------------|-------------------|
| 1                            | \$50.60       | \$27.50           |
| 2                            | \$50.60       | \$28.17           |
| 3                            | \$50.60       | \$29.69           |
| 4                            | \$50.60       | \$30.59           |
| 5                            | \$50.60       | \$31.59           |
| 6                            | \$50.60       | \$33.44           |
| 7(Dallas)                    | \$50.60       | \$37.95           |
| 8(Houston)                   | \$50.60       | \$42.42           |
| Subscriber Line Charge/Per L | ineN/C        | \$5.98            |
| TouchTone Charge/Per Line    | \$2.35        | \$1.24            |
| 911 Charge/Per Line          | N/C           | \$0.50            |

# 7.5 <u>DID Trunk Service</u>

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each

individual DID number. Charges for DID number blocks listed in Section 7.7 apply in addition to the DID Trunk charges below.

1.\* Non-recurring charges appear in Section 7.1. Monthly recurring rates per DID Trunk Service apply as listed below.

[\* These rates are no longer available to new customers as of June 3, 1997.]

|             | Rate Group | Monthly Recurring |
|-------------|------------|-------------------|
| Each Trunk: | 1          | \$35.21           |
|             | 2          | \$35.87           |
|             | 3          | \$37.39           |
|             | 4          | \$38.29           |
|             | 5          | \$39.29           |
|             | 6          | \$41.14           |
|             | 7          | \$45.66           |
|             | 8          | \$50.12           |
|             |            |                   |

2. Intelenet

Non-Recurring Monthly Recurring

Termination:

All Rate Groups ---- \$20.95

# 7.6 Expanded Metropolitan Service (EMS)

## 7.6.1 <u>Description</u>

Expanded Metropolitan Service (EMS) is a seven digit dialing optional service that enlarges a Customer's local calling area. EMS is a flat-rated, two-way service whereby Customers within the exchanges being served for resold local service, as defined in Section 7.1, can make unlimited calls to telephone stations outside their local calling area. Reference the Southwestern Bell Telephone Company Local Exchange Tariff, Section 3.1.6 for a description of EMS calling scopes. Rates are applied on a monthly recurring basis per line or trunk for Tier 1 and 2 exchanges. Tier 1 rates are exchanges that are contiguous to the metropolitan exchange. Tier 2 rates are exchanges that are not contiguous, but are near the metropolitan exchanges.

In cases where a single working telephone number is used for multiple lines, if EMS is purchased for one line in the arrangement, it must be purchased for all of the lines. Within a multi line hunting arrangement, if one line has EMS, all lines must have EMS. No local call detail or usage summary information is provided with this service.

# A. Rates

# 1) Monthly Recurring Line Charges

| Per Line or Trunk:                      | Houston(7) | <u>Dallas</u> (8) |
|---|------------|-------------------|
| Basic Line Service: -with Multi-Hunting | \$ 68.73   | \$ 68.73          |
| Multi-Line Charge                       | \$ 79.04   | \$ 79.04          |
| Inteletrex                              | \$ 68.73   | \$ 68.73          |

| DID Trunk Service                      | \$ 79.04             | \$ 79.04              |
|--|----------------------|-----------------------|
| Per Line or Trunk:                     | All Other Rate       | e <u>Groups</u> (1-6) |
| Basic Line Service<br>Tier 1<br>Tier 2 | \$68.74<br>\$77.05   |                       |
| Multi Line Hunting<br>Tier 1<br>Tier 2 | \$79.04<br>\$88.83   |                       |
| DID Trunk Service<br>Tier 1<br>Tier 2  | \$107.83<br>\$119.66 |                       |

# 7.7 Optional Features

# 7.7.1 <u>Direct Inward Dialing Service Options</u>

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group. The following charges apply for DID number blocks, which are in addition to charges specified for DID Trunks listed in Section 7.5.

# 1.\* DID Numbers:

[\* These rates are no longer available to new customers as of June 3, 1997.]

|   | Monthly<br><u>Rates</u>        |
|---|--------------------------------|
| Category 1 (100 DID Numbers or Less) -First block of 100 numbers -First block of 10 numbers -Each add'l block of 10 DID's | \$158.95<br>\$23.95<br>\$15.00 |
| Category 2 (Greater than 100 DID's) -Each add'l block of 100 DID's -Each add'l block of 10 DID's                          | \$13.35<br>\$1.35              |
| Intelenet   |                                |

# 2. Intelenet

|   | Non-Recurring | Monthly<br>Recurring |
|---|---------------|----------------------|
| DID Number Blocks:  |               |                      |
| 1st 10 Nos. Assigned  | \$108.75      | \$22.75              |
| Each Add'l 10 DID Nos. Assigned over the initial block of 10 Nos. | \$4.40        | \$14.25              |
| 1st 100 DID Nos. Assigned   | \$148.35      | \$151.00             |

| Each Add'l 100 DID Nos. Assigned over the initial block of 100 Nos.          | \$148.35 | \$12.68 |
|--|----------|---------|
| Each Add'l block of 10 DID Nos. Assigned after the 1st block of 100 DID Nos. | \$14.85  | \$1.28  |

#### 7.7.2 Line Options

|                                  |               | Monthly   |
|----------------------------------|---------------|-----------|
|                                  | Non-Recurring | Recurring |
| Toll Restriction                 | \$9.50        | \$0.95    |
| Distinctive Ringing              | \$14.50       | \$5.70    |
| Three Way Conference Calling     | \$14.50       | \$3.80    |
| Speed Dialing - 8 Codes          | \$14.50       | \$3.80    |
| Speed Dialing - 30 Codes         | \$14.50       | \$3.80    |
| Call Forward - Busy/Don't Answer | \$14.50       | \$3.80    |
| Call Forwarding Variable         | \$14.50       | \$5.70    |
| Call Waiting/Cancel Call Waiting | \$14.50       | \$7.60    |
| Call Forward Busy                | \$14.50       | \$2.85    |
| Call Forward Don't Answer        | \$14.50       | \$2.85    |
| Hotline                          | \$50.00       | \$9.50    |
| Call Hunting (Choice of:)        |               |           |
| Circular                         | \$3.25        | \$0.81    |
| Sequential/Preferential          | \$3.25        | \$2.66    |
| Rotary                           | N/C           | N/C       |
| Caller ID Blocking (Selective)   | N/C           | N/C       |
| Touch Tone Trunk                 | \$2.35        | \$1.24    |
| Touch Tone Businessline          | \$2.35        | \$1.85    |
| Warmline                         | \$50.00       | \$9.50    |
| Call Transfer                    | \$14.50       | \$3.80    |
| Selective Call Rejection         | \$14.50       | \$3.80    |
| Message Waiting Indication       | \$2.05        | \$0.10    |
| Call Hold                        | N/C           | N/C       |

# 7.8 Miscellaneous Services

#### 7.8.1 Operator Services

# A) Description

Operator Handled Calling Services are provided to Customers of the Resold Local Exchange Service. Operator Service definitions and rates are as follows.

# B) Definitions

<u>Person-to-Person</u>: Calls completed with the assistance of an operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a operator.

<u>Station-to-Station</u>: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a operator. Collect calls to coin telephones and transfers of charges to third-party telephones which are coin telephones will not be accepted.

<u>Billed to Non-Proprietary Calling Card</u>: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

# C) Rates

Resold Local Exchange Service calls may be placed on an Operator Assisted basis. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 7.8.2 and Section 7.8.3 will apply in addition to any applicable Operator charges. The following operator-assisted charges will apply:

# Per Call Charges

| Local and IntraLATA Person-to-Person (Customer Dialed)                                   | \$2.40                     |
|--|----------------------------|
| Billed to Non-Proprietary Calling Card (add'l surcharge/Customer Dialed)                 | \$0.65                     |
| Operator Handled Station-to-Station<br>Special Billing<br>3rd Party Billing<br>All Other | \$1.10<br>\$1.10<br>\$1.10 |

# 7.8.2 Busy Line Verify and Line Interrupt Service

# A) <u>Description</u>

Upon request of a calling party the Company will verify a busy condition on a called line.

- 1) The operator will determine if the line is clear or in use and report to the calling party.
- 2) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

#### B) Regulations

- 1) A charge will apply when:
  - a) The operator verifies that the line is busy with a call in progress.
  - b) The operator verifies that the line is available for incoming calls.
  - c) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- 2) No charge will apply:
  - a) When the calling party advises that the call is to or from an official public emergency agency.
  - b) Under conditions other than those specified in 7.8.2(B)(1) preceding.

- c) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- d) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

# C) Rates

|  | Per Request |
|--|-------------|
| Busy Line Verify Service                         | \$1.20      |
| Busy Line Verify and Busy Line Interrupt Service | \$1.85      |

# 7.8.3 Directory Assistance

Customers and Users of the Company' Resold Local exchange Service (excluding Toll-Free services) may obtain Directory Assistance in determining telephone numbers within Texas by calling the Directory Assistance operator. Customers with single line basic service are allowed three direct dialed Directory Assistance calls or six Directory Assistance Listings (whichever is used first) per month without a charge. Customers with multiple-line service shall be allowed two additional calls per month or four additional Directory Assistance listings (whichever is used first) per line up to the first twenty-five additional lines and thereafter one call per month or two additional listings (whichever is used first) for each additional line. After the free directory assistance call or listing allowances are consumed, customers will then be charged for each number requested as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Intelenet Per Number Requested

\$0.45

# 7.9 Local Calling Service

# 7.9.1 <u>Unlimited Local Calling</u>

Resold Local Calling Service provides a Customer with the ability to originate unlimited and untimed local calling for a monthly recurring charge (the monthly recurring charge is included in the monthly recurring line charge). Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 7.1. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 7.8.1 will also apply.

#### 7.9.2 Extended Area Calling Service (EACS)

Extended Area Calling Service permits subscribers in one exchange to call Customers in contiguous (EACS) exchanges for an additional monthly charge. Charges for EACS are in addition to the standard line charges for each type of service. The WorldCom flat rate service permits unlimited Inbound and Outbound calls to and from defined EACS areas with no per minute call charges. No call detail summary usage information is provided. EACS areas can be found in Southwestern Bell Telephone Company's Local Exchange Tariff, Section 38, as amended from time to time.

#### 7.9.3 IntraLATA Calling

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the Caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

#### A) Rates

|           | Rate Per Minute |
|-----------|-----------------|
| Switched  | \$0.09          |
| Dedicated | \$0.08          |

# LOCAL CALLING SERVICE

#### 8.1 **Description**

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.1. The rates set forth in this section apply to each individual calling plan respectively. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1.3 apply in addition to the charges listed below.

#### 8.2 Expanded Metropolitan Service (EMS)

#### 8.2.1 Description

Expanded Metropolitan Service (EMS) is an optional service that enlarges a Customer's local calling area. EMS is a flat-rated, two-way service whereby Customers within the Dallas Metropolitan Exchange, as defined in Section 4.2, can make unlimited calls to telephone stations outside their local calling area to the Dallas Metropolitan Exchange, Ft. Worth Metropolitan Exchange, and the Azle, Grapevine, and Keller for a monthly recurring charge per line (Inward Business Lines and Inward Digital Trunks are restricted to inward service only). Where applicable, Customers may retain their present EMS telephone numbers for an additional monthly recurring charge.

In cases where a single working telephone number is used for multiple lines, if EMS is purchased for one line in the arrangement, it must be purchased for all of the lines. Within a multiline hunting arrangement, if one line has EMS, all lines must have EMS. No local call detail or usage summary information is provided with this service.

#### 8.2.2 Rates

Multi-System Line

Inteletrex Line

| 1) | Line Charges         | Non-Recurring              | Monthly Recurring        |                   |  |
|----|----------------------|----------------------------|--------------------------|-------------------|--|
|    | Per line:            | Non-Recurring              | Monthly Reco             | Monthly Recurring |  |
|    | Single Business Line | <u>Houston</u><br>\$ 36.00 | <u>Dallas</u><br>\$68.73 | \$68.73           |  |

\$79.04

\$68.73

\$79.04

\$68.73

\$ 36.00

\$100.00

#### 8.3 IntraLATA Area Calling

#### 8.3.1 Description

An IntraLATA Area Call is a call which originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

To But Not

 Rate Periods
 From
 Including
 Days

 Peak
 7:00 AM
 7:00 PM
 Mon-Fri

 Off-Peak
 7:00 PM
 7:00 AM
 Mon-Fri

And All Day Saturday and Sunday

8.3.2 Rates

Rate Per Minute

Dallas & Houston

Switched: \$0.09 Dedicated: \$0.08

#### MISCELLANEOUS SERVICES

# 9.1 Operator Services

## 9.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer has pre-subscribed to the Company's Pre-Subscribed interexchange outbound calling services.

#### 9.1.2 Definitions

<u>Person-to-Person</u>: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated thirty-party station. Calls may be dialed with or without the assistance of a Company operator.

<u>Station-to-Station</u>: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

<u>Billed to Non-Proprietary Calling Card</u>: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

# 9.1.3 Rates

Local exchange, IntraLATA, and InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Sections 8 and 9,

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preceding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.2.3 and Section 9.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

|  | Per Call Charges |
|--|------------------|
|  | <u>Local</u>     |
| Person-to-Person (Customer Dialed)     | \$3.15           |
| Station-to-Station (Customer Dialed)   | \$0.40           |
| Operator Dialed Charge \$1.30          |                  |
| (applies in addition to other          |                  |
| operator charges)                      |                  |
| Billed to Non-Proprietary Calling Card | \$0.40           |
| (additional surcharge)                 |                  |

## 9.3 <u>Directory Assistance</u>

# 9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Texas by calling the Directory Assistance operator.

#### 9.3.2 Rates

A) Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

1)\* Per Number
Requested \$0.26
[\* These rates are no longer available to new customers as of June 3, 1997.]

2) Intelenet
Per Number
Requested \$0.95

One request may be made on each Directory Assistance call the Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

- B) A credit will be given for calls to Directory Assistance when:
  - 1) the Customer experiences poor transmission or is cut-off during the call,
  - 2) the Customer is given an incorrect telephone number, or
  - the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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# 9.4 <u>Service Implementation</u>

#### 9.4.1 Description

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

#### 9.4.2 Rates

Non-Recurring

per service order \$30.00

# 9.5 Restoration of Service

#### 9.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

# 9.5.2 Rates

Non-Recurring

per occasion \$8.50

# 10.6 <u>Virtual Foreign Exchange (VFX) Service</u> (Continued)

#### 10.6.2 VFX Service Rates and Charges (Continued)

For Local ISDN-PRI customers, the monthly recurring VFX Service digital per trunk charge is in lieu of the monthly recurring PRI Local Trunk-Basic, B Channel Service, and Service Configurations 1, 2 and 3 charges and any PRI usage credits. All other applicable charges associated with PRI will apply. Local ISDN PRI service is provided by MCImetro Access Transmission Services, Inc., Tariff No. 2 an affiliate of the Company. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Sections 10.6.2.1 and 10.6.2.2.

#### 10.6.2.1 Non-Recurring Charges

Installation:

DID number charge

First block of 20 numbers \$113.15

Each add'l block of 20

numbers \$8.80

Initial block of 100 numbers \$148.35

Each add'l block of 100 numbers \$148.35

Each add'l block of 20 numbers

after each block of 100 numbers \$29.70

PRI FX Set-Up Charge \$1,500.00

| 10.6.2.2 | Monthly Recurring Charges VFX Charge   | \$25.00             |  |
|----------|--|---------------------|--|
|          | Trunk Charge<br>(Per Trunk)<br>Digital   | \$100.00            |  |
|          | DID number charge<br>(Initial block of 20 numbers)<br>Each add'l block of 20                       | \$38.95             |  |
|          | numbers  | \$ 30.00            |  |
|          | Initial Block of 100 numbers<br>Each add'l block of 100 numbers<br>Each add'l block of 20 numbers  | \$158.95<br>\$13.35 |  |
|          | After each block of 100 numbers  | \$2.70              |  |
|          | Rates for a volume of numbers<br>Greater than 1000 will be<br>Provided on an individual case basis |                     |  |

#### 10.6.3 Term Plans

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

#### Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

<u>Term Commitment and Renewal Options</u>: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. Customers will be notified between thirty to sixty days before the term plan is renewed. The plan will renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume Commitment</u>: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

<u>Underutilization Charges</u>: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

# **Early Termination Charges:**

<u>Cancellation of Discontinuance without Liability</u>: If, (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

<u>Discounts</u>: Customer will receive the following discounts applied to Eligible Volume charges and usage.

| _                 |        | Term Commitment/Discount |         |         |         |
|-------------------|--------|--------------------------|---------|---------|---------|
| Volume Commitment | 1 year | 2 years                  | 3 years | 4 years | 5 years |
| \$ 100 /month     | 0.0%   | 3.0%                     | 6.0%    | 9.0%    | 12.0%   |
| 250 /month        | 0.0    | 3.0                      | 6.0     | 9.0     | 12.0    |
| 500 /month        | 0.0    | 3.0                      | 6.0     | 9.0     | 12.0    |
| 1,000 /month      | 5.0    | 8.0                      | 11.0    | 14.0    | 17.0    |
| 2,000 /month      | 5.0    | 8.0                      | 11.0    | 14.0    | 17.0    |
| 3,000 /month      | 5.0    | 8.0                      | 11.0    | 14.0    | 17.0    |
| 4,000 /month      | 5.0    | 8.0                      | 11.0    | 14.0    | 17.0    |
| 5,000 /month      | 7.0    | 10.0                     | 13.0    | 16.0    | 19.0    |
| 7,000 /month      | 7.0    | 10.0                     | 13.0    | 16.0    | 19.0    |
| 120,000 /annual   | 9.0    | 12.0                     | 15.0    | 18.0    | 21.0    |

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| 180,000 /annual | 9.0  | 12.0 | 15.0 | 18.0 | 21.0 |
|-----------------|------|------|------|------|------|
| 300,000 /annual | 11.0 | 14.0 | 17.0 | 20.0 | 23.0 |
| 600,000 /annual | 13.0 | 16.0 | 19.0 | 22.0 | 25.0 |
| 900,000 /annual | 16.0 | 19.0 | 22.0 | 25.0 | 25.0 |
| 1.2M /annual    | 19.0 | 22.0 | 25.0 | 25.0 | 25.0 |
| 1.8M /annual    | 22.0 | 25.0 | 25.0 | 25.0 | 25.0 |
| 2.4M /annual    | 25.0 | 25.0 | 25.0 | 25.0 | 25.0 |