

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES
NEW MEXICO LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 4
(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

MCImetro Access Transmission Services Corp.
d/b/a Verizon Access Transmission Services

New Mexico Local Exchange Services Catalog Schedule No. 4
(Enterprise Non-Current Services)

This Catalog Schedule No. 4 applies to the non-current services pertaining to enterprise business customers (i.e., non-mass markets) previously offered in New Mexico by MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services which are not set forth in other sections of the Guide. Unless otherwise indicated, the material below was previously described in New Mexico Tariff No. 5 of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services. For ease of reference, where applicable, the prior section numbers contained in the prior tariff have been retained.

All of these non-current services are subject to the Terms and Conditions applicable to the other Local Services as set forth in the Guide. The product descriptions, rates and charges for the non-current services previously offered in New Mexico that were in effect at the time that the New Mexico Local Exchange Services were added to the Guide and which are not set forth in other portions of the guide nor set forth below, will continue to remain in effect for a Customer previously subscribed to these services until the Customer no longer subscribes to such service(s), or changes are made to the product descriptions, rates or charges in the Guide.

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CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

Revisions to Local Exchange Services Catalog Schedule No. 4, Effective October 1, 2018

Section 21.1.3.2

- Increase of Local Line flat rate monthly recurring charges (Plan 1).

VIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company tariff Nos. 3 and 4. The material in Subsection A was previously in Company Tariff No. 3. The material in Subsection B was previously in Company Tariff No. 4.

Subsection A – Material previously in Company Tariff No. 3

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3.4 Service Connection Charge Applications

3.4.1 Non-recurring charges associated with specific services are identified under each tariff Section where the rate is applied.

Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.¹

[¹ Only one Service Connection applies, per order issued.]

	<u>Business Service Connection</u>
Access Line (per line)	
New Installation	\$53.95
Additional Line	\$53.95
Link-Up America Assistance ²	
Access Line – CES I or CES II ³	\$53.95
Change to or from Residential features; or Gateway S1 Standard Features/Packages	\$13.00
Optional Features	
Add or Change CES I or II line features/packages ⁴	\$6.50
Add or Change CES I or CES II System Features ⁴	\$47.50

² For installation of the main residence access line, a fifty percent discount applies, not to exceed \$30.00.

³ See CES, Section 10.

⁴ Refer to Section 10, CES, for features and additional charges.

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. (Continued) ¹

[¹ Only one Service Connection Charge applies, per order issued.]

	<u>Business Service Connection</u>
PIC-2 Change (per line)	\$5.00
Suspension of Service Restoral Charge (per line/per trunk) [¹ Applies for line/trunk Restoral after Customer-initiated suspension]	\$34.50 ¹
Change Class of Service Residence to Business, Business to Residence	\$34.50
Number Change (per access line)	\$34.50
Rearrangement of trunk circuits (per trunk)	\$13.75
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$13.50
Change type of service (flat to measured or measured to flat)	\$34.50

4. Local Exchange Services

4.3 Local Calling Service

4.3.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified applicable laws and regulations established by the State of New Mexico, in effect and as amended.

4.3.3 Time Periods Defined ⁽¹⁾

[¹ All times refer to local time.]

Day: Monday - Friday, 8 a.m. to, but not including 5 p.m.
 Evening: Sunday - Friday, 5 p.m. to, but not including 11 p.m.
 Night: Monday - Friday, 11 p.m. to, but not including 8 a.m.; all day Saturday; Sunday 11 p.m. to, but not including 8 a.m., and 8 a.m. to, but not including 5 p.m.;
 Holidays ²
 [² Holidays include: Christmas (Dec. 25), New Year's Day (Jan. 10), Independence Day (July 4), Thanksgiving Day (3rd Thurs. in Nov.), Labor Day (1st Mon. in September)]

These time periods do not apply to new customers as of July 31, 1998. See Section 20.8 for Intelenet Local Calling Service rates for new customers.

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4.4 Albuquerque Metropolitan Extended Area Service (EAS)

4.4.1 Albuquerque EAS enables Customers to call within and between the following exchanges without paying toll charges:

Albuquerque (including Rio Rancho and Corrales), Belen Bernalillo, Estancia, Laguna-Acoma, Los Lunas, Moriarty, Mountainair, Pena Blanca and Tijeras.

4.4.2 Incremental charges listed below are applied to all exchange access lines other than Low Income Telephone Assistance Plan (LITAP) lines.

MONTHLY

	<u>USOC</u>	<u>RATES</u>
Business	ZNB	\$1.35

GATEWAY S1 SERVICES

5. Gateway S1 Services

5.1 Description

5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:

- a) originate and receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff;
- c) access certain interstate and international calling services;
- d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.

5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

5.2 General Regulations

5.2.1 Gateway S1 Service cannot be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Gateway S1 service does not block access to 411 service.

5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

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5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its tariffed services which may include waiving or reducing any non-recurring usage or monthly rate for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Each promotion shall last no longer than ninety (90) days, and may be renewed upon notice to the Commission at least five (5) days prior to the end of the promotion. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product which offerings are also subject to the above conditions. All promotional offers are subject to facility availability. Each promotional offer shall be filed with the Commission no later than five (5) days before the date on which the offer is to commence.

5.3 Gateway S1 Basic Business Line

5.3.1 Description

The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of Customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:
Touch-Tone

5.3.3 Optional Features

Hunting
Call Forwarding
Call Waiting
Speed Calling
Three-Way Calling

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable
Call Forwarding - Busy
Call Forwarding - Don't Answer
Call Waiting
Cancel Call Waiting
Three-Way Calling
Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Caller ID - Number
Remote Access to Call Forwarding
Call Trace

5.4 Gateway S1 Analog PBX Trunk

5.4.1 Description

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The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features:

In, Out, Two-Way
Touch-Tone
Hunting

5.4.3 Security Package

The following features are provided with the optional Security Package:

Call Forwarding - Variable
Remote Access to Call Forwarding
Call Trace

5.5 Gateway S1 Analog DID Trunk

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features:

DID/Two Way
DTMF, MF or Dial Pulse signaling (as specified by the Customer)

5.5.3 Optional Features

5.5.4 DID Telephone Numbers

Individual
Group of 20
Group of 100

5.6 Gateway S1 Digital PBX Trunk

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 MBPS and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features:

a) Terminal Interface: DSX-1 panel

5.6.2.2 Each of the channels has the following features:

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- a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
- b) Directionality: DID/DOD or two way, as specified by the Customer ⁽¹⁾
- c) Hunting

5.6.3 Optional Features:

5.6.4 ISDN PRI Efficiency Package

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:

- a) ISDN Primary Rate Interface signaling
- b) Call-by-Call Service Selection
- c) Out-of band ANI and DNIS via the D channel
- d) One D channel per DS-1 facility or using NFAS, one D channel can control more than one DS1, and using D-channel backup, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-1 D channel.
- e) DID Telephone Numbers:
 Individual
 Group of 20
 Group of 100

5.7 Payment Plans

5.7.1 The Gateway S1 payment plan offers the Customer two options for payment.

- (a) Fixed Monthly Rate Plan
 Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 2, 3, or 5-year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- (b) Month-to-Month Plan
 Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

5.8 Rates

5.8.1 These non-recurring and monthly rates are not available to new customers as of July 31, Rates for new customers are contained in Section 20. Rates for existing customers apply as follows: ¹
 [¹ Service Connection Charges also apply, as specified under Section 3.]

	Non-Recurring (New) ⁽²⁾⁽³⁾⁽⁴⁾	Non-Recurring (Changes) ⁽⁵⁾	Month to Month	2 Year	3 Year	5 Year
Gateway S1 Business Line Flat Rate	\$48.00		\$46.00	\$42.00	\$41.50	\$39.50
Standard Feature Touch Tone						

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Optional Features						
Hunting (sequential or circle)	\$10.00 per line		\$5.00	\$5.00	\$5.00	\$5.00
Call Forwarding Variable			\$3.50	\$3.50	\$3.50	\$3.50
Call Forwarding Busy			\$2.00	\$2.00	\$2.00	\$2.00
Call Forwarding No Answer			\$3.00	\$3.00	\$3.00	\$3.00
Call Waiting			\$5.50	\$5.50	\$5.50	\$5.50
Three-Way Calling (Conferencing)			\$2.75	\$2.75	\$2.75	\$2.75
Speed Calling (8 & 30 no. lists)			\$2.25	\$2.25	\$2.25	\$2.25
Caller ID Number			\$5.25	\$5.25	\$5.25	\$5.25
Remote Access to Call Forwarding			\$0.75	\$0.75	\$0.75	\$0.75
Business Line Value Pkg	\$25.00		\$13.25	\$12.20	\$11.95	\$11.40
Call Forwarding Variable, Busy, Don't Answer						
Three-Way Calling						
Call Waiting						
Speed Calling						
Security Pkg	N/C	\$25.00	\$4.50	\$4.50	\$4.50	\$4.50
Remote Access to Call Forwarding						
Caller ID Number						
Call Trace (Note: \$5.00 per Call Trace)						
Gateway S1 Analog PBX Trunk						
Flat Rate	\$56.00	\$25.00	\$46.00	\$42.00	\$41.50	\$39.50
Standard Features In, Out, or Two-Way Touch Tone						
Optional Features						
Trunk Hunting	\$10.00		\$5.00			
Security Feature Package		\$25.00	\$4.50	\$4.50	\$4.50	\$4.50
Remote Access to Call Forwarding						
Caller ID Number						
Call Trace (Note: \$5.00 per Call Trace)						
Gateway S1 Analog DID Trunk						
Flat Rate	\$68.00		\$85.00	\$78.00	\$76.50	\$73.00
Standard Features In, Out, or Two-Way Touch Tone						
Optional Features ⁶						
Trunk Group Hunting	\$10.00		\$5.00	\$5.00	\$5.00	\$5.00
DID Numbers						
DID Individual	\$1.00	\$25.00	\$0.15	\$0.15	\$0.15	\$0.15
DID Group of 20	\$20.00	\$35.00	\$3.00	\$3.00	\$3.00	\$3.00
DID Group of 100	\$60.00	\$35.00	\$12.00	\$12.00	\$12.00	\$12.00
Gateway S1 Digital PBX Trunk						

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DSX-1 Link	\$900.00		\$135.00	\$124.00	\$121.50	\$116.00
DID/Two Way Port (MF, TT, DP Signaling)						
Flat Rate	\$48.50		\$68.75	\$63.25	\$62.00	\$59.00
Non-DID Port (MF, TT < DP Signaling)						
Flat Rate	\$48.50		\$28.75	\$26.50	\$26.00	\$24.75
Standard Features						
DSX-1 Interface						
DID/DOD or 2-Way Operation						
DTMF, MF or DP Signaling						
Trunk Group Hunting						
Optional Features						
ISDN PRI Efficiency Pkg ⁶	\$750.00	\$35.00	\$375.00	\$375.00	\$375.00	\$375.00
[⁶ Rates include monthly business line rates.]						
ISDN PRI Signaling						
ANI & DNIS via D Channel						
Call by Call Service Selection						
Non-facility Associated Signaling						
D-Channel Backup						
DID Numbers						
DID Individual	\$1.00	\$25.00	\$0.15	\$0.15	\$0.15	\$0.15
DID Group of 20	\$20.00	\$35.00	\$3.00	\$3.00	\$3.00	\$3.00
DID Group of 100	\$60.00	\$35.00	\$12.00	\$12.00	\$12.00	\$12.00

² Applies for the initial installation (new).

³ Charge applies per line, per trunk, per feature, per package.

⁴ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

⁵ Applies for changes made, once the service has been established.

⁶ Rates apply on a per system charge.

8. Gateway SA Service

8.1 Description

Gateway SA service is offered to other telecommunications carriers desiring direct trunk-side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support Inter-Machine and Feature Group D protocols.

8.2 General Regulations

8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).

- 8.2.2 Gateway SA service is provided via a dedicated trunk-side port on the Company's switched network at the digital DS-1 and DS-3 levels.
- 8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The Customer is responsible for providing digital DS-1 and DS-3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX-1 Panel Terminal interface at the Company's Node. The DS-1 and DS-3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

8.3 Rates

8.3.1 Rate Elements

This tariff includes services for which the following rate elements apply:

- (a) Non-Recurring Charges
 Non-recurring charges are applied as a one-time fee normally at the time the circuit is initiated.
- (b) Monthly Recurring Channel Termination Charge
 The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the Customer service agreement, or a master service agreement.
- (c) Fixed Mileage Charge
 The fixed mileage charge is a recurring monthly fee which is applied to a circuit in association with an interoffice channel.
- (d) Variable Mileage Charge
 Variable mileage charge is a recurring monthly fee which is applied to a circuit in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables, attached.

8.3.2 DS-1

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	\$535.00	\$100.00
Additional Circuits (same termination)	\$535.00	
Fixed Mileage	\$63.75	
Per-Mile Charge		\$13.60
Outside Service Zone Termination Surcharge		\$35.00

8.3.3 DS-3

	<u>Non-Recurring Rate</u>	<u>Recurring Rate</u>
Per-Channel Termination		
First Circuit	\$1,500.00	\$2,975.00
Additional Circuits (same termination)		\$1,500.00
Fixed Mileage		\$79.05
Per-Mile Charge		\$98.60
Outside Service Zone Termination Surcharge		\$100.00

8.3.4 Switched Access Service

Switched Access service is provided pursuant to the rates contained in the Company's FCC Tariff No. 1.

10. Custom Exchange Service

10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

10.2 General Regulations

10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.

10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service (CES).

10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its tariffed services which may include waiving or reducing any non-recurring usage or monthly rate for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Each promotion shall last no longer than ninety (90) days, and may be renewed upon notice to the Commission at least five (5) days prior to the end of the promotion. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product which offerings are also subject to the above conditions. All promotional offers are subject to facility availability. Each promotional offer shall be filed with the Commission no later than five (5) days before the date on which the offer is to commence.

10.2.4 Station Line Charges

Custom Exchange Service Station Lines are charged on a monthly basis.

10.2.5 Usage Charges

In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

10.2.6 Rates and charges for CES apply as outlined under 10.3.c, following.

10.3 Custom Exchange Service - (CES)

The following call processing features are included in CES and are provided under control of the common equipment of the central office switching system.

A. Standard System Features

Full Network Access (Squared System)

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

Direct Inward Dialing

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Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual Dialing Plan

Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

Intercom Dialing

Permits the Customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch-Tone calling service

Full, Semi, Unrestricted station Capability

Fully Restricted:	Allows only station-to-station (intercom) calling capabilities.
Semi-Restricted:	Allows access to the exchange network only for local calling.
Unrestricted:	Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location Customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to a unique Customer-changeable night directory number.

Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

B. Enhanced Control System Feature Package

Auto Route Selection

Directs outgoing calls to the Customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The Customer will pre-select a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

Account Code

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

Time of Day Do Not Disturb

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Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the Customer wants to have feature @do not disturb@ activated at noon on Tues. through Wed.).

Time of Day Routing

Changes routing by time of day.

Dial Call Waiting

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

Priority Ringing

Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

C. Optional System Features

Access Circuit - Music on Hold

Allows Customers to optionally provide music, or any other type of Customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a Customer's private or public facilities on an interactive basis.

Access Circuit - Private Facilities

Allows the Customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

Auto Attendant Capabilities

Automatically answers listed number calls, and play back options to the caller. One typical option is dial 1 for sales, dial 2 for help desk, if you know the extension dial it now, etc. @

Six-Way Conference Circuit

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The Customer may order more than one conference circuit.

10.3.2 CES Line Features

The following features are available with each CES line located at a designated Customer primary location. Where facilities and operating conditions exist, features of a CES system may be extended to stations of the same system located at Customer secondary locations.

A. Standard Features

Individual Telephone Number

Each station line has its own telephone number.

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Individual Access Screening

Each station is assigned its own access treatment code for call screening.

Single Digit Dialing

Permits a station user to reach selected lines or other internal facilities for special Customer services by dialing a single-digit code.

Hot Line Stations

Automatically calls a pre-selected station when the Hot Line station goes off hook.

Touch-Tone

All station lines are equipped for Touch-Tone dialing.

Call Hold

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

3-Way Calling

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

Call Forwarding - Variable

(1) (Limited)

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

Call Forwarding - Busy

Allows incoming calls to a busy station to be routed to a pre-selected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding - Don't Answer

Allows incoming calls to be automatically routed to a pre-selected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Remote Activation of Call Forwarding

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

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Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy.

Call Park

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

Call Pickup

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a Customer group.

Call Transfer

Allows a station line user to transfer any established call to another station line inside or outside the Customer group without the assistance of the attendant.

Auto Recall (intra-group)

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

Customer Changeable Speed Calling

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

B. Optional Bundle

Automatic Callback - Outside

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

Automatic Recall - Outside

Automatically redials the last incoming call.

Caller ID - Outside

Provides the station user with the telephone number of the calling party before answering the phone.

Call Trace

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

C. Premium Bundle

Selective Call Acceptance - Outside

Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection - Outside

Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the Customer's list are sent to an

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announcement that informs the caller that the Customer is not receiving calls at this time. List parameter is 16.

Selective Call Forwarding - Outside

Allows the Customer to create a list of telephone numbers that the Customer wants to be forwarded to another number. Calls from the telephone numbers on the Customer's list will be forwarded to the number the Customer has designated. List parameter is 16.

Screen List Editing/Selection Control

Allows the Customers to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

10.3.3 CES Line Features - ISDN Interface

Class of service restriction:

Fully Restricted Capability: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Capability: Allows access to the exchange network for local calls only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

Multiple Call Appearances/Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LED's per Appearance

Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

Simultaneous Voice/Data/Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

Multi-point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

10.4 Rates And Charges

10.4.1 Payment Plans

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The CES payment plan offers the Customer two options for payment.

- (a) Fixed Monthly Rate Plan
 Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- (b) Month-to-Month Plan
 Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

10.4.2 Rates Elements¹

¹ Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	2 Year	3 Year	5 Year
CES System Features ⁽²⁾	\$125.00	⁽³⁾⁽⁴⁾	\$70.00	\$64.40	\$63.00	\$60.00
Enhanced Control Pkg ⁽²⁾	\$500.00	⁽⁵⁾	\$35.00	\$35.00	\$35.00	\$35.00
Automatic Route Selection						
Authorization Codes						
Time of Day Do Not Disturb						
Time of Day Routing						
Dial Call Waiting						
Priority Ringing						
Optional Features						
Access Circuit-Music on Hold ⁽⁶⁾	\$50.00	\$65.00	\$22.50	\$20.70	\$20.25	\$19.35
Loudspeaker Paging ⁽⁶⁾	\$50.00	\$65.00	\$22.50	\$20.70	\$20.25	\$19.35
Pollable SMDR ⁽²⁾	\$50.00	\$65.00	\$22.50	\$20.70	\$20.25	\$19.35
Pollable Traffic Data ⁽²⁾	\$50.00	\$65.00	\$22.50	\$20.70	\$20.25	\$19.35
Auto Attendant Capabilities	\$1,000.00	\$100.00	\$400.00	\$368.00	\$360.00	\$344.00
Private Facilities ⁽²⁾						
Analog	\$50.00		\$22.50	\$22.50	\$22.50	\$22.50
Digital link			\$145.00	\$145.00	\$145.00	\$145.00
Trunk	\$50.00		\$8.50	\$8.50	\$8.50	\$8.50
Six-Way Conference Circuit ⁽²⁾	\$250.00	\$25.00	\$36.00	\$33.15	\$32.40	\$31.00

⁽²⁾ Non-recurring and monthly rates apply per access circuit (includes all lines/stations within a predetermined line/station arrangement or in the system, as applicable).

⁽³⁾ A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.

⁽⁴⁾ See Service Connection Charges, Section 3.

⁽⁵⁾ A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ring features.

⁽⁶⁾ Non-recurring and monthly rates apply, per access circuit (includes all lines/stations within a predetermined line/station arrangement).

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	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	2 Year	3 Year	5 Year
Analog Stations						
2-24 total lines		\$20.00	\$13.50	\$13.00	\$12.50	\$12.00
25-99 total lines		\$20.00	\$12.50	\$12.00	\$11.50	\$11.00
100-299 total lines		\$20.00	\$11.50	\$11.00	\$10.50	\$10.00
300 or more total lines		\$20.00	\$10.50	\$10.00	\$9.50	\$9.00
Optional Bundle ⁽³⁾	N/A	\$25.00	\$5.50	\$5.00	\$5.00	\$5.00
Automatic Callback - Outside						
Automatic Recall - Outside						
Caller ID - Outside						
Call Trace						
Premium Bundle ⁽³⁾	N/A	\$35.00	\$7.50	\$7.00	\$7.00	\$7.00
Selective Call Acceptance - Outside						
Selective Call Rejection - Outside						
Selective Call Forwarding - Outside						
Selective Distinctive Ringing - Outside						
Screen List Editing Selection Control						
Standard Features						
Full Network Access						
Free Calling Within Group						
Direct Inward Dialing						
Individual Dialing Plan						
Intercom Dialing						
Full, Semi, Unrestricted Stations						
Access Treatment Screening						
Attendant Capabilities						
Centralized Attendant Services						
Flexible Night Service						
SMDR via Printout From RAO						

⁽³⁾ Monthly rates apply per line/station.

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	2 Year	3 Year	5 Year
CES I -ISDN Station Line						
Unrestricted	\$45.00	\$35	\$35.25	\$32.45	\$31.75	\$30.30
Semi-restricted	\$45.00	\$35	\$35.25	\$32.45	\$31.75	\$30.30
Fully-restricted	\$45.00	\$35	\$35.25	\$32.45	\$31.75	\$30.30
ISDN Stations						
2-24 total lines		\$40.00	\$21.75	\$20.75	\$20.00	\$19.25
25-99 total lines		\$40.00	\$20.00	\$19.25	\$18.50	\$17.50
100-299 total lines		\$40.00	\$18.50	\$17.50	\$16.75	\$16.00
300 or more total lines		\$40.00	\$16.75	\$16.00	\$15.75	\$14.50
Standard Features on all stations						
Individual Telephone Number						
Individual Access Screening						
Individual Terminating Screening						

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- Single Digit Dialing
- Hot Line Stations
- Three-way calling
- Touch-tone
- Call Forwarding Variable
- Call Forwarding B Don't Answer
- Remote Activation of Call Forwarding
- Hunting
- Call Park
- Call Pickup
- Call Transfer - Intra-group
- Call Transfer - Outside
- Auto Recall (Intra-group)
- Customer Changeable Speed Calling

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	2 Year	3 Year	5 Year
ISDN Stations						
2-24 total lines		\$40.00	\$21.75	\$20.75	\$20.00	\$19.25
25-99 total lines		\$40.00	\$20.00	\$19.25	\$18.50	\$17.50
100-299 total lines		\$40.00	\$18.50	\$17.50	\$16.75	\$16.00
300 or more total lines		\$40.00	\$16.75	\$16.00	\$15.75	\$14.50
ISDN features in addition to above features						
National ISDN Compatibility						
Out of Bank (D channel) Signaling						
Multiple Call Appearances/Same Number						
Coverage for Analog or ISDN Sets						
Simultaneous Voice/Data Signaling						
Multi-point ISDN Line						
Voice/Data Protection						
Single line EUCL						
Multi-line EUCL						
Trunk EUCL						
Unbundled Loop Surcharge-per station						

12. Integrated Service Digital Network - ISDN

A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI)

12.1 Description

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 KBPS channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 KBPS channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

12.2.1 BRI has one 16 KBPS data or D channel used primarily for signaling and data transmission.

12.2.2 ISDN-BRI is furnished to Customers at the rates and charges, following.

12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRI service.

12.3 ISDN - BRI Basic Service provides the following standard features:

- a) National ISDN Standard
- b) 2B+D channels
- c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
- d) Multi-point DSL

12.3.1 Optional features include:

- a) X.25 on D channel
- b) 56/64 KBPS X.25 on B channel

12.4 ISDN -BRI for Home Office, Small Business is available with the following standard features:

- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 KBPS Dialed Data
- d) Simultaneous Voice-Data Calling
- e) Call Forwarding - Variable ⁽¹⁾
- f) Call Forwarding - Busy ⁽¹⁾
- g) Call Forwarding B Don't Answer ⁽¹⁾
- h) Touch-Tone
- i) Voice-Data Protection ⁽¹⁾
- j) 3-Way Conference Calling ⁽¹⁾
- k) Separate Signaling Channel
- l) Customer changeable Speed Calling ⁽¹⁾
- m) Multi-button Key Set Capability
- n) Multi-point DSL

⁽¹⁾ Refer to Section 1, Definitions

12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:

- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel

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12.4.2 Security Package offered with Home Office, Small Business ISDN includes:

- a) Call Forwarding - Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace

B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI)

12.1 Description

ISDN-PRI service provides 23B+D (twenty three 64 KBPS B channels and a 64 KBPS data channel) access on a DSX-1 interface.

12.2 Efficiency Package for ISDN -PRI includes:

- a) Non-Facility Associated signaling
- b) D-Channel Backup
- c) Associated 24 Channel PRI

C. Payment Plans

12.1 The ISDN-BRI and ISDN-PRI payment plan offers the Customer two options for payment as follows:

12.1.1 Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 2, 3, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

12.1.2 Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

D. The following rates apply: ⁽¹⁾

⁽¹⁾ Service Connection Charges apply, as specified in Section 3, Service Connection charges.

	Non Recurring	Non- Recurring (Changes) ⁽²⁾	Month to Month	2 Year	3 Year	5 Year
ISDN-BRI (Data Only) ⁽³⁾						
Flat	\$95.00	\$20.00	\$60.00	\$55.25	\$54.00	\$51.50
Standard Features						
2B + D with U interface						
1 Directory Number (DN) for 1st B Channel						
National ISDN Level 3 format						
Multi-point DSL						

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Optional Features						
Secondary Directory Number	\$1.00	\$25.00	\$0.15	\$0.15	\$0.15	\$0.15
Additional DN for 2nd B Channel						
91 KBPS X.25 on D Channel	\$20.00	\$20.00	\$5.00	\$4.60	\$4.50	\$4.30
56/64 KBPS X.25 on B Channel	\$150.00	\$20.00	\$35.00	\$32.20	\$31.50	\$30.10

⁽²⁾ A \$35 non-recurring change charge applies for 2B+D on U interface feature.

⁽³⁾ Non-recurring and monthly rates apply, per line.

	Non Recurring	Non-Recurring (Changes) ⁽²⁾	Month to Month	2 Year	3 Year	5 Year
<hr/>						
ISDN-BRI ⁽³⁾						
Home Office, Small Business Flat	\$95.00		\$68.00	\$62.50	\$61.25	\$58.50

Standard Features:

- 2 B + D with U interface
- 1 Directory Number (DN) for 1st B Channel
- National ISDN level 3 format
- Simultaneous voice/data calling
- Touch Tone compatibility
- Call Forwarding variable, busy, no answer
- Voice/data protection
- 3-Way Calling (Conferencing)
- Speed Calling
- Multiple/shared call appearances
- Multi-button Key Set Capability

Optional Features

Secondary Directory Numbers	\$1.00	\$25.00	\$0.15	\$0.15	\$0.15	\$0.15
Additional DN for 2nd B Channel						
91 KBPS X.25 on D Channel	\$20.00	\$20.00	\$5.00	\$4.60	\$4.50	\$4.30
56/64 KBPS X.25 on B Channel	\$150.00	\$20.00	\$35.00	\$32.20	\$31.50	\$30.10
Security Feature Package ⁽³⁾	N/C	\$25.00	\$4.50	\$4.50	\$4.50	\$4.50
Call Forward, Remote Activation						
Calling number Identification						
Call Trace (Note: \$5.00 per Traced Call)						

⁽²⁾ A \$35 non-recurring change charge applies for Multi Button Key Set Capability Feature.

⁽³⁾ Non-recurring and monthly rates apply, per line.

Non Recurring	Non-Recurring (Changes)	Month to Month
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	(New)	(2)		2 Year	3 Year	5 Year
ISDN-PRI ⁽³⁾ (Data only)						
Flat	\$2,000.00		\$850.00	\$780.00	\$765.00	\$730.00
Standard Features						
DSX-1 Interface						
23B+D format						
ISDN PRI Signaling						
Optional Features						
Efficiency Package	\$155.00	\$35.00	\$50.00	\$50.00	\$50.00	\$50.00
Non-facility associated signaling						
Associated						
24 B Channel PRI D- Channel backup						
PBX for PRI						
DSX-1 Link	\$900.00		\$135.00	\$124.00	\$121.50	\$116.00
DID/Two Way port (MF,TT, DP signaling)						
Flat Rate	\$48.50		\$68.75	\$63.25	\$62.00	\$59.00
Non-DID port (MF,TT, DP signaling)						
Flat Rate	\$48.50		\$28.75	\$26.50	\$26.00	\$24.75
ISDN PRI Efficiency Pkg ⁽³⁾	\$750.00	\$35.00	\$375.00	\$375.00	\$375.00	\$375.00
DID -Individual	\$1.00	\$25.00	\$0.15	\$0.15	\$0.15	\$0.15
DID- Group of 20	\$20.00	\$35.00	\$3.00	\$3.00	\$3.00	\$3.00
DID- Group of 100	\$60.00	\$35.00	\$12.00	\$12.00	\$12.00	\$12.00

(2) A \$35 non-recurring change charge applies for Multi Button Key Set Capability Feature.

(3) Rates include monthly business line rates.

13.2 Vanity Telephone Number

13.2.1 At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Rules and Regulations, 2.1.3.

The following charges apply for Vanity Telephone Numbers:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Gateway Services	\$22.50	\$1.00
Custom Exchange Service (CES)	N/C	\$5.00

13.6 Number Retention

The following charge applies whenever a Customer requests to retain a telephone number. For example, a Customer wishes to retain a particular number after disconnecting, to be reconnected after a period of time.

	<u>Recurring Charge</u>
Number retention, per telephone number	\$1.25

INTELENET EXCHANGE ACCESS SERVICE

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20.1 GENERAL

Intelnet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intelnet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intelnet Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers Δ NXX 976 Δ will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intelnet Exchange Access Service is available on a Δ Full Δ service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

Single Line Service
Multi Line Service
Analog PBX Trunk Service
Intelnet Full Service T-1

20.2 Single Line Service

20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

20.2.2 Standard Features

Touch Tone
Caller ID Blocking (Selective) ⁽¹⁾

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[⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

Features Available Upon Request

Call Forward Variable

Caller ID Blocking (Complete) ⁽¹⁾

⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.

20.2.3 Optional Features

Call Forward Busy ⁽²⁾

Call Forward Don't Answer

Call Transfer ⁽³⁾

Caller Waiting / Cancel Call Waiting ⁽²⁾

Caller ID Number

Distinctive Ringing

One Dependent Number

Two Dependent Numbers

Hotline ⁽⁴⁾

Long Distance Only Account Codes

Verified

Unverified

Remote Access to Call Forwarding

Selective Call Rejection

Speed Dialing

8 Codes

30 Codes

Three-Way Conference Calling ⁽³⁾

Toll Restriction

⁽²⁾ Call Forward Busy and Call Waiting cannot be put on the same line.

⁽³⁾ Call Transfer and Three-Way Conference Calling cannot be put on the same line.

⁽⁴⁾ Hotline cannot be provisioned with standard or optional features.

20.2.4 Optional Feature Packages

Feature Pack I

Call Transfer or Three-Way Conference Calling ⁽¹⁾

[⁽¹⁾ Call Transfer and Three-Way Calling cannot be put on the same line.]

Call Forward Busy

Call Forward Don't Answer

Speed Dialing - 8 Codes

Feature Pack II

All Features from Feature Pack I plus

Distinctive Ringing

One Dependent Number

Two Dependent Numbers

Speed Dialing - 30 Codes

Toll Restriction

20.3 Multiline Service

20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

20.3.2 Standard Features

Touch Tone
Caller ID Blocking (Selective) ⁽¹⁾
[⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

Features Available Upon Request

Call Forward Busy
Call Forwarding Don't Answer
Call Forwarding Variable
Call Hunting
 Circular
 Sequential
Caller ID Blocking (Complete) ⁽¹⁾
[⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]
Uniform Call Distribution (UCD)

20.3.3 Optional Features

Call Forward Busy
Call Forward Don't Answer
Caller ID Number
Group Speed Dialing
Long distance Only Account Codes
 Verified
 Unverified
 Remote Access To Call Forwarding
Toll Restriction

20.4 Analog PBX Trunk Service

20.4.1 Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

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20.4.2 Standard Features

Touch Tone
Caller ID Blocking (Selective) ⁽¹⁾
[⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]
Call Forwarding Variable

Features Available Upon Request

Caller ID Blocking (Complete) ⁽¹⁾
[⁽¹⁾ Caller ID Blocking (Selective) and Caller ID Blocking (Complete) cannot be put on the same line.]

20.4.3 Optional Features

Caller ID Number
Call Hunting
 Circular
 Sequential
Remote Access To Call Forwarding

20.5 Intelnet Full Service T-1

20.5.1 Service Description

Intelnet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 MBPS which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

20.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group ⁽¹⁾. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Under-utilization Telephone Number Assignment Fee.

[⁽¹⁾ A group is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.]

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

20.6 Local Calling Service

20.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of New Mexico, in effect and as amended.

20.7 IntraLATA Toll Service

20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration.

IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

20.8 Rates and Charges

20.8.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾
 [(1) Service Connection Charges also apply, as specified under Section 3.]

Single-Line Service	<u>Non Recurring</u>	<u>Monthly Recurring</u>
Flat Rate Line	\$53.95	\$49.85
Optional Features		
Call Forward Busy	\$5.00	\$1.00
Call Forward Don't Answer	\$5.00	\$1.00
Call Transfer	\$5.00	\$2.00
Caller Waiting / Cancel Call Waiting	\$5.00	\$3.00
Caller ID Number	\$5.00	\$5.00
Distinctive Ringing		
One Dependent Number	\$5.00	\$4.00
Two Dependent Numbers	\$5.00	\$8.00
Hotline	\$5.00	\$3.00
Long Distance Only Account Codes		
Verified	\$5.00	\$10.00
Unverified	\$5.00	\$5.00
Remote Access To Call Forwarding	\$5.00	\$3.00

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	Selective Call Rejection	\$5.00	\$3.00
	Speed Dialing		
	8 Codes	\$5.00	\$2.00
	30 Codes	\$5.00	\$4.00
	Three-Way Conference Calling	\$5.00	\$2.00
	Toll Restriction	\$5.00	\$3.00
	Feature Pack I	\$10.00	\$4.50
	Feature Pack II	\$10.00	\$9.50
B.	Multi-Line Service		
	Flat Rate Line	\$53.95	\$49.85
	Optional Features		
	Group Speed Dialing	\$5.00	\$2.00
	Long distance Only Account Codes		
	Verified	\$5.00	\$10.00
	Unverified	\$5.00	\$5.00
	Toll Restriction	\$5.00	\$3.00
	Call Forward Busy	\$5.00	\$1.00
	Call Forward Don't Answer	\$5.00	\$1.00
	Caller ID Number	\$5.00	\$5.00
	Remote Access To Call Forwarding	\$5.00	\$3.00
C.	Analog PBX Trunk Service		
	Flat Rate Trunk	\$75.50	\$49.85
	Optional Features		
	Caller ID Number	\$5.00	\$5.00
	Remote Access to Call Forwarding	\$5.00	\$3.00
	Hunting		
	Circular	\$13.50	\$10.45
	Sequential	\$13.50	\$7.60
D.	Intelnet Full Service T-1		
	12 Multi-Use Channels ⁽²⁾	ICB	ICB
	16 Multi-Use Channels	ICB	ICB
	20 Multi-Use Channels	ICB	ICB
	24 Multi-Use Channels	ICB	ICB
	DID Service, per port ⁽³⁾	\$35.00	\$38.00
	Block of 20 DID Numbers	\$20.00	\$2.85
	Block of 100 DID Numbers	\$60.00	\$14.25
E.	IntraLATA Toll Service		
		<u>Rate Per Minute</u>	

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Switched	\$.145
Dedicated	\$.105

⁽²⁾ Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and non-recurring charges include the Digital Trunk Facility.

⁽³⁾ The recurring and non-recurring charges for DID Service apply in addition to the recurring and non-recurring charges for the associated Full Service T-1.

21.1 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

21.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward Variable
- TouchTone
- Calling Number Delivery Blocking - Selective
- Hunting (Multi-Line only)

21.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 21.1.3.3:

- Features Package 1
- All Standard Features listed above
- Calling Transfer or Three Way Calling
- Call Forward Busy
- Call Forward No Answer
- Speed Dialing - 8
- Features Package 2
- All Features Package 1
- Toll Restriction
- Speed Dialing - 8 or 30
- A la Carte Features
- Calling Transfer or Three Way Calling
- Call Forward Busy
- Call Forward No Answer
- Calling Number Delivery Blocking - Complete
- Speed Dialing - 8 or 30
- Toll Restriction
- Call Waiting/Cancel Call Waiting
- Distinctive Ringing
- Caller ID- Number ⁽¹⁾
- Caller ID with Name and Number
- Remote Call Forwarding

[¹ Effective February 4, 2001, this feature will no longer be available to new subscribers.]

21.1.3 Local Line Rates and Charges: A Local Line will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.1.3.1, 21.1.3.2, 21.1.3.3 and 21.1.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute or Flat Rate Option, as specified in Section 21.1.3.2. The usage rates in Section 21.3 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 21.1.3.2.

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21.1.3.1 Non-Recurring Charges

Line Restoral Charge (per line) \$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (Per Occurrence) \$10.00

21.1.3.2 Monthly Recurring Charges

Local Line - Line Charge
(per line):

Plan 1	<u>Flat Rate</u>	<u>Per call /Per minute</u>
	\$45.00	\$20.00 ¹
Plan 2 ²	\$46.00	\$20.00

[¹ Effective April 3, 2001, this option will no longer be available to new subscribers.]

[² For service provisioned via UNE-P, service is only available for up to three lines per location.]

21.1.3.3 Optional Features:

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
Feature Package 1	\$4.50	\$10.00
Feature Package 2	\$9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$3.00	\$5.00
Call Transfer or Three Way Calling	\$2.00	\$5.00
Call Forward Busy	\$1.00	\$5.00
Call Forward No Answer	\$1.00	\$5.00
Speed Dialing - 8 Codes	\$2.00	\$5.00
Speed Dialing - 30 Codes	\$4.00	\$5.00
Toll Restriction	\$3.00	\$5.00
Distinctive Ringing	\$4.00	\$5.00
Caller ID - Number	\$5.00	\$5.00
Caller ID with Name and Number	\$5.00	\$5.00
Remote Call Forwarding	\$20.00	\$0.00

21.1.3.4 Usage Rates: The rates in Section 21.3 will apply.

21.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

21.2.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

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- 21.2.1.1 One-Way Outbound: Provides the Customer with a single analog¹ or digital connection which is restricted to carry outbound traffic only.
- 21.2.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog¹ or digital connection which can carry one-way inbound or two-way traffic.
[¹ Effective June 1, 2011, installation of new circuits for Local Basic One Way Outbound, One Way Inbound, or Two Way, analog trunks is no longer available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]
- 21.2.1.2.1 Standard Features: The following features are available: Calling Number Delivery Blocking - Selective, Hunting (Circular, Sequential and Uniform Call Distribution) TouchTone
- 21.2.1.2.2 Optional Features
Calling Number Delivery Blocking - Complete
- Digital Interface -Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.1.3.1 and 21.2.2.3.2.
- Interim Number Portability (ILNP)
- Remote Call Forwarding
- Overflow Routing
- 21.2.1.3 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customers will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.2.1.3.1, 21.2.1.3.2 and 21.2.1.3.3, respectively.

21.2.1.3.1 Non-Recurring Charges

21.2.1.3.1 Non-Recurring Charges (Continued)

Line Restoral Charge (per trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Optional Features

Due Date Change	\$10.00
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(Per Occurrence)

Local T-1 Installation Charge \$200.00

21.2.1.3.2

Monthly Recurring Charges

Local Trunk - Basic Charge
 (per Trunk)

Per Call Option ¹	
(Analog) ²	\$16.50
(Digital)	\$18.72
Per Minute Option ¹	
(Analog) ²	\$16.50
(Digital)	\$18.72
Flat Rate Option	
Analog ²	\$44.45
Digital	\$44.45

[¹ Effective April 3, 2001, this option will no longer be available to new subscribers.]

[² Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

Optional Features:

Interim Local Number Portability \$0.00/Number

Rates for a volume of numbers greater than 500 will be provided on an individual case basis

Digital Interface Channelization Charge (per channel) \$0.00

Calling Number Delivery Blocking Complete \$0.00

Remote Call Forwarding \$20.00

Overflow Routing \$20.00

21.2.1.3.3

Usage Rates:

The rates in Section 21.3 will apply.

21.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog^{1/2} or digital connection which can carry one-way, inbound traffic.

[¹ Effective April 3, 2001, analog DID Service will no longer be available to new subscribers.]

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[² Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

21.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 21.2.2.4.2.

21.2.2.2 Standard Features

Hunting (Circular, Sequential and Uniform Call Distribution)
 Touchtone

21.2.2.3 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 21.2.4.2:

Interim Local Number Portability (ILNP)

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.2.4.1 and 21.2.2.4.2.

Remote Call Forwarding

Overflow Routing

21.2.2.4 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 21.2.2.4.1 and 21.2.2.4.2.

21.2.2.4.1 Non-Recurring Charges
 Installation:

Initial Block of 20 DID Numbers	\$5.00
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Each Addl Block of 20 DID Numbers (up to 1000)	\$5.00
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Line Restoral Charge (per Trunk)	20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (Per Occurrence)	\$10.00
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Local T-1 Installation Charge (Per T01) \$200.00

21.2.2.4.2 Monthly Recurring Charges

Local Trunk - DID Charge (per trunk)

Analog¹ \$111.79

[¹ Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

Digital \$55.00

DID number charge
 (per ea. block of 20 numbers) \$3.00
 (Per block of 1000 numbers after an initial
 purchase of 2000 numbers in a Metropolitan
 Statistical Area (MSA) from a single
 Company switch.) \$2,000.00

Rates for a volume of Numbers greater than 1000 will be provided on
 an Individual Case Basis²
 [² Effective February 4, 2001, this feature will no longer be available
 to new subscribers.]

Interim Local Number Portability \$0.00
 (per number)

Rates for a volume of numbers greater than 500 will be provided on
 an individual case basis.¹

Digital Interface Channelization Charge
 (Per Channel) \$0.00

Remote Call Forwarding \$20.00

Overflow Routing \$20.00

21.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog^{1/2} connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive out pulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.

[¹ Effective April 3, 2001, analog 2 Way Direct Service will no longer be available to new subscribers.]

[² Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.]

21.2.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 21.2.3.5 and 21.2.3.6, respectively.

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21.2.3.2 2 Way Direct Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Usage Charges apply as specified in Sections 21.2.3.5, 21.2.3.6, and 21.3, respectively.

21.2.3.3 Standard Features

Calling Number Delivery-Selective
Hunting (Circular, Sequential and Uniform Call Distribution)
Touch Tone

21.2.3.4 Optional Features

Calling Number Delivery Blocking - Complete

Digital Interface -Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.3.5 and 21.2.3.6.

Interim Number Portability (ILNP)

Remote Call Forwarding

Overflow Routing

21.2.3.5 Non-Recurring Charges

Initial Block of 20 DID Numbers \$5.00

Each Addt'l Block of 20 DID Numbers (up to 1000) \$5.00

Line Restoral Charge (per Trunk) \$20.00

(Applies for trunk restoral after temporary interruption of service initiated by the company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (Per Occurrence) \$10.00

Local T-1 Installation Charge (Per T-1) \$200.00

21.2.3.6 Monthly Recurring Charges

Local Trunk-2 Way Direct Charge (Per trunk)

Per Minute Option/Per Call Option ¹

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[¹ Effective April 3, 2001, this option will no longer be available to new subscribers.]

Analog ²	\$94.30
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[² Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Digital	\$44.00
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Flat Rate Option

Analog ²	\$111.79
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[² Effective June 1, 2011, installation of new circuits for DID service and 2 Way Direct analog trunks will not be available to new or existing customers. Existing customers can no longer add circuits, make changes to or move existing service.

Digital	\$55.00
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DID Number Charge

(Per each block of 20 numbers)	\$3.00
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(Per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)

\$2,000.00

Rates for volume of numbers greater than 1000 will be provided on an Individual Case Basis ³

[³ Effective February 4, 2001, this feature will no longer be available to new subscribers.]

Optional Features:

Interim Local Number Portability	\$0.00/Number
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Rates for a volume of numbers greater than 500 will be provided on an individual case basis

Digital Interface Channelization Charge (per channel)	\$0.00
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Calling Number Delivery Blocking Complete	\$0.00
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Remote Call Forwarding	\$20.00
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Overflow Routing	\$20.00
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All Local Exchange Service Customers must order service on a per call, per minute, or flat rate monthly usage basis. For Customers who elect the per call and per minute options, these rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

21.3.1 Per Call Usage Rate¹ \$0.13

[¹ Effective April 3, 2001, this option will no longer be available to new subscribers.]

21.3.2 Per Minute Usage Rate¹: The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Peak		Off-Peak	
1st Min	Add'l Min	1st Min	Add'l Min
\$0.030	\$0.030	\$0.018	\$0.018

21.4 Term Plan

MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the MCI WorldCom On-Net Term Plan are subject to the terms and conditions set forth below in MCI Communications Services, Inc. d/b/a Verizon Business Services Price Guide at www.verizonbusiness.com. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI WorldCom On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, Local ISDN PRI T-1 charge, optional features, Local ISDN PRI Optional Features as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in Section 21.4.1.1 of this tariff and the Qualifying Volume of Customer's telecommunications services as defined in MCI Communications Services, Inc. d/b/a Verizon Business Services Price Guide at www.verizonbusiness.com.

Discounts¹: Customers will receive the following discounts applied to Eligible Volume charges and usage.

[¹ Monthly volume commitments will no longer be available after February 4, 2001. Existing customers electing a monthly volume commitment prior to February 4, 2001 will remain on their existing elected monthly volume commitments.]

Term Commitment/Discount

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
\$250 /month	5.0	8.0	11.0	14.0	17.0
\$500 /month	5.0	8.0	11.0	14.0	17.0
\$1,000 /month	10.0	13.0	16.0	19.0	22.0
\$2,000 /month	10.0	13.0	16.0	19.0	22.0
\$3,000 /month	10.0	13.0	16.0	19.0	22.0
\$4,000 /month	10.0	13.0	16.0	19.0	22.0
\$5,000 /month	12.0	15.0	18.0	21.0	24.0
\$7,000 /month	12.0	15.0	18.0	21.0	24.0

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\$1,200/annual	5.0	8.0	11.0	14.0	17.0
\$3,000/annual	5.0	8.0	11.0	14.0	17.0
\$6,000/annual	5.0	8.0	11.0	14.0	17.0
\$12,000/annual	10.0	13.0	16.0	19.0	22.0
\$24,000/annual	10.0	13.0	16.0	19.0	22.0
\$36,000/annual	10.0	13.0	16.0	19.0	22.0
\$48,000/annual	10.0	13.0	16.0	19.0	22.0
\$60,000/annual	12.0	15.0	18.0	21.0	24.0
\$84,000/annual	12.0	15.0	18.0	21.0	24.0
\$120,000 /annual	14.0	17.0	20.0	23.0	26.0
\$180,000 /annual	14.0	17.0	20.0	23.0	26.0
\$300,000 /annual	16.0	19.0	22.0	25.0	28.0
\$600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000 /annual	21.0	24.0	27.0	30.0	30.0
\$1.2M /annual	24.0	27.0	30.0	30.0	30.0
\$1.8M /annual	27.0	30.0	30.0	30.0	30.0
\$2.4M /annual	30.0	30.0	30.0	30.0	30.0

21.4.1 Local MCI WorldCom On-Net Term Plan

The Local MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI WorldCom On-Net Term Plan are subject to the following conditions:

21.4.1.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN PRI T-1 charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI WorldCom On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, Local ISDN PRI T-1 charge, optional features, Local ISDN PRI Optional Features as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local MCI WorldCom On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

21.4.1.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the

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customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI WorldCom On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

21.4.1.3 Volume Commitment

A customer may elect a Local MCI WorldCom On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200; \$3,000; \$6,000; \$12,000; \$24,000; \$36,000; \$48,000; \$60,000; \$84,000; \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

21.4.1.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

21.4.1.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI WorldCom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI WorldCom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI WorldCom On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI WorldCom On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

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21.4.1.6 Discounts ¹

[¹ Monthly volume commitments will no longer be available after February 4, 2001. Existing customers electing a monthly volume commitment prior to February 4, 2001 will remain on their existing elected monthly volume commitments.]

Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	<u>Term Commitment/Discount</u>				
	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$1,200/annual	0.0	3.0	6.0	9.0	12.0
\$3,000/annual	0.0	3.0	6.0	9.0	12.0
\$6,000/annual	0.0	3.0	6.0	9.0	12.0
\$12,000/annual	5.0	8.0	11.0	14.0	17.0
\$24,000/annual	5.0	8.0	11.0	14.0	17.0
\$36,000/annual	5.0	8.0	11.0	14.0	17.0
\$48,000/annual	5.0	8.0	11.0	14.0	17.0
\$60,000/annual	7.0	10.0	13.0	16.0	19.0
\$84,000/annual	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0
\$1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
\$2.4M /annual	25.0	25.0	25.0	25.0	25.0

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

21.5.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

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21.5.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

21.5.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 21.2.2.1 preceding.

21.5.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 21.2.2.1 preceding.

21.5.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

The features above can be ordered separately or combined in Feature Package 1. The features below can only be ordered separately.

Remote Call Forwarding

Overflow Routing

21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 21.2.2.4.1 and 21.2.2.4.2 respectively.

21.5.3.1 Non-Recurring Charges

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Service Reconfiguration Charge ¹	\$50.00
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[¹ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2's, four (4) Service Reconfiguration Charges would apply.]

Line Restoral Charge (per Trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
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Due Date Change (Per Occurrence)	\$10.00
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Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00

21.5.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	\$1,645.00
Local ISDN PRI T-1 Per Minute/Per Call Options ¹	\$525.00

[¹ Effective April 3, 2001, this option will no longer be available to new subscribers]

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$0.00

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Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

Usage Charges: The rates and charges specified in Section 21.5.3.2 above, for Flat Rate Option, will apply to circuit switched voice and data calls. The usage rates in Section 21.3 will apply to customers subscribing to the Per Minute and/or Per Call Options.

21.6 Digital T-1 Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunks in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

21.6.1 Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 21.2.1.3.1, 21.2.2.4.1 and 21.2.3.5 will apply for non-recurring charges.

21.6.2 Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 21.2.1.3.2, 21.2.2.4.2, and 21.2.3.6 will apply for monthly recurring charges.

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

	<u>Credit per trunk</u>
Local Trunk Basic Flat Rate Option (Digital)	\$9.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 21.3.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

21.7 Miscellaneous Services (Cont.)

21.7.8 Virtual Foreign Exchange (VFX) Service for Local ISDN PRI: ¹ VFX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. VFX service can be used to receive one-way inbound digital traffic only. Local ISDN PRI customers subscribing to VFX service must purchase an entire T-1 and meet

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the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

[¹ Effective June 10, 2002, this service will no longer be available to new subscribers.]

The Local Exchange Calling Area and all Usage Services rates which apply to a VFX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using VFX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

VFX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

21.7.8.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) TouchTone

Optional:

Vanity Number

21.7.8.2 VFX Service Rates and Charges: An VFX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 21.7.8.2.1 and 21.7.8.2.2, respectively. The monthly recurring digital per trunk charge is in lieu of the monthly recurring PRI Local Trunk-Basic, B Channel, Service Configuration 1, 2, and 3 charges and any PRI usage credits as specified in Section 21.5.3. All other applicable charges associated with PRI will apply as specified in Section 21.5. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 21.2.2.4.

21.7.8.2.1	<u>Non-Recurring Charges</u>	
	Account Setup (per account)	\$0.00
	Line Restoral Charge (per trunk)	\$20.00
	(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)	
	Due Date Change (Per Occurrence)	\$10.00
	Local T-1 Installation Charge (Per T-1)	\$200.00

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21.7.8.2.2 Monthly Recurring Charges

VFX Charge	\$25.00
Trunk Charge (Per Trunk) Digital	\$100.00
VFX Charge Per T1 ⁽¹⁾ (includes EUCL and LNP) [¹ Applies to customers who subscribe on or after October 7, 2003.]	\$695.00

Optional Features:

Vanity Number charges will apply as specified in Section 21.7.5

21.7.8.3 Term Plans

The VFX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to VFX Service customers. Customers who subscribe to VFX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge, monthly recurring VFX charge, monthly recurring charges for VFX Service Optional Features and monthly recurring charges for Local ISDN PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the VFX Service Term Plan volume commitment: Non-recurring charges for VFX Service; non-recurring charges for VFX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring VFX Service Digital Per Trunk charge and VFX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive VFX Service Term Plan volume discounts: Non-recurring charges for VFX Service; non-recurring and monthly recurring charges for VFX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the VFX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a VFX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual

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volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of VFX Service under a VFX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new VFX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's VFX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new VFX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the VFX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0

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\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0
\$1.2M /annual	19.0	22.0	25.0	25.0	25.0
\$1.8M /annual	22.0	25.0	25.0	25.0	25.0
\$2.4M /annual	25.0	25.0	25.0	25.0	25.0

21.7.9 Agent Program:¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this program, the Customer:

1. must subscribe to this program through a Company-designated agent;
2. may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
3. may not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
 Call Waiting/Cancel Call Waiting
 Call Transfer or 3 Way Calling (mutually exclusive)
 Call Forward Busy
 Call Forward No Answer
 Caller Id-Name and Number
 Calling Party Number Delivery
 Speed Dialing - 8

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

21.7.10 Local Plus Program ¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

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Customers currently enrolled in the Digital T1 Credit Program, Digital T1 Service, Digital Rate Program and/or who receive credits for data only under ISDN-PRI are not eligible for this program.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 or 16 as described in the Company's Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 21.1.3.3 except for Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Remote Access to Call Forwarding (Plan 2)

Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Optional Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 21.2.2.4.2 for Local Trunk-DID and Section 21.2.3.6 for Local Trunk - 2 Way Direct.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Plan 1

Local Line (Per line)	\$54.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$50.50
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$895.00

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Local ISDN-PRI (Per T-1)	\$895.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Plan 2¹

[¹ For service provisioned via UNE-P; service is only available for up to three lines per location.]

Local Line (Per line)	\$54.00
Remote Access to Call Forwarding	\$7.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:¹

[¹ Effective August 8, 2006, these discounts will not be available for contract renewal.]

A Customer who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 or 16 or under another SCA type if the Customer's contract includes provisions of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for a 10% discount or 3 years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, and 2) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15 or 16 or under another SCA type if the Customer's contract includes provisions of the Local Plus Program.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Local Plus Program pricing plan for interstate and intrastate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

21.7.11 Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

[¹ For service provisioned via UNE-P; service is only available for up to three lines per location.]

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II as described in the Company's AService Publication and Price Guide[@] (The Guide) located on the Company's website at www.verizonbusiness.com; (ACompanion Interstate Service[@]) and must subscribe to the Local and Long Distance Service Plus

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Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II offered in the MCI Communications Services d/b/a Verizon Business Services Inc., New Mexico S.C.C. Tariff No. 1 (a Companion Intrastate Service).

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 or 16 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1or ISDN-PRI basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)

Plan 1:

A	\$60.00
B	\$65.00
C	\$1,400.00

Plan 2:² \$60.00

[² For service provisioned via UNE-P; service is only available for up to three lines per location.]

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 21.1.3.3 except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Remote Access to Call Forwarding (Plan 2)
- Vanity Number

Monthly Recurring Charge

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NEW MEXICO LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 4
(ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$ 6.25
Remote Access to Call Forwarding	\$7.00

Discounts¹: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

[¹ Effective August 8, 2006, these discounts will not be available for contract renewal.]

For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for interstate and intrastate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services New Mexico S.C.C. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services New Mexico S.C.C. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services New Mexico S.C.C. Tariff No. 1 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services New Mexico S.C.C. Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services New Mexico S.C.C. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this

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tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts. Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

21.7.12 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

	<u>Monthly Recurring Charge (Per T-1)</u>
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$131.32
Flat Plan	\$486.32
Local ISDN-PRI	
Metered Plan	\$172.60
Flat Plan	\$527.60

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions:

Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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21.7.13 Save Program¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

21.7.14 Local and Long Distance - Line Solution Service¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

- must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;
- must subscribe to the Local and Long Distance - Line Solution Service as described in the Company's 'Service Publication and Price Guide' (The Guide) located on the Company's website at www.verizonbusiness.com; (Companion Interstate Service) and must subscribe to the Local and Long Distance - Line Solution Service offered in MCI Communications Services, Inc., d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1 (Companion Intrastate Service).
- must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, 10, 13, 14, 15 or 16 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

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A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Plan 1	
Unlimited	\$60

Plan 2 ² \$60

[² For service provisioned via UNE-P; service is only available for up to three lines per location.]

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 21.1.3.3 except that the Feature Package 1, Feature Package 2 and Remote Access to Call Forwarding monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number
- Remote Access to Call Forwarding (Plan 2)

	<u>Monthly Recurring Charge</u>
Feature Package 1	\$3.50
Feature Package 2	\$6.50
Remote Access to Call Forwarding	\$7.00

Discounts¹: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

[¹ Effective August 8, 2006, these discounts will not be available for contract renewal.]

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Local and Long Distance - Line Solution Service pricing plan for interstate and intrastate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

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Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1 .

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

Disclaimer

The following disclaimers apply to Local and Long Distance - Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

21.7.15 Business Advantage Program ¹

[¹ Effective January 5, 2004, this plan will no longer be available to new subscribers.]

Eligibility: To be eligible for this plan, the customer:

- must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, 10, 13, 14, 15 or 16 as described in The Guide.

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- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 21.1.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Plan 1		
	Local Line (Per line)	\$40.00
	Feature Package 1	\$3.50
	Feature Package 2	\$6.50

Plan 2² \$40.00

[²For service provisioned via UNE-P; service is only available for up to three lines per location.]

Discounts:¹

[¹ Effective August 8, 2006, these discounts will not be available for contract renewal.]

A Customer who subscribes to service under SCA Guide Type 6, 7, 8, 9 or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Business Advantage Program pricing plan for interstate and intrastate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Disclaimer

The following disclaimers apply to Business Advantage Program in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in the immediate termination of the service by Verizon Business. Verizon Business will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

Verizon Business Services II

22.5 Verizon Business Services Versatile T1¹

Verizon Business Services Versatile T1 (Versatile T1) is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access*, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under , The Guide Type 17, with a minimum 1-year term , as described in the Company's (Service Publication and Price Guide) located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services , New Mexico S.C.C. Tariff No. 1 (Companion Intrastate* Service).

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance*, conferencing* or internet dedicated access* services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate* Service or Companion Intrastate* Service. The following Monthly Recurring Charges apply:

Package A	\$675.00
Package B	\$775.00
Package C	\$970.00

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[*Not regulated under this tariff]

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate* Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, New Mexico S.C.C. Tariff No. 1.

Non Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in each Section for Local Line, Local Trunk-Basic, Local Trunk-DID or Local Trunk- 2 Way Direct. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Features

DID blocks (block of 20) \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number
Complete Blocking for Caller ID
Select Blocking for Caller ID
Call Forwarding Variable
Speed Dial 8* or 30*
Call Waiting
Three-way Calling
Call Transfer
900/976 Blocking
Toll Blocking (per line)
Call Forwarding-busy
Call Forwarding- Don't answer
Voice mail*

[* Not regulated under this tariff]

22.9

Local T1/PRI Lit Building Plan¹

[¹ Effective January 16, 2007, this plan will no longer be available to new subscribers.]

Customer will receive a monthly recurring charge of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- Add new circuits into Lit Buildings;
- Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- Receive service under MCI Business Service II Local under a term of service which equals or exceeds one year;
- Represent to the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

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Other Conditions:

Customer may not receive the benefits of Local T1 Rewards Plan and VBS II Local Availability Enhancement Plan or any discounts on the monthly recurring charges.

22.10 Verizon Loyalty Plus I Plan

Company customers who simultaneously order a new eligible MCImetro Legacy Company service Aunit@ (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company-provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

22.11 Verizon Loyalty Plus II Plan¹

[¹ Effective February 1, 2007, this plan will no longer be available to new subscribers.]

Company customers who simultaneously order a new eligible MCImetro Legacy Company service Aunit@ (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for

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the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

22.12 Verizon Loyalty Plus III Plan¹

[¹ Effective September 1, 2006, this plan will not be available to new subscribers or upon contract renewal for existing customers.]

Company customers who simultaneously order a new eligible MCImetro Legacy Company service Aunit@ (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

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This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's Service Publication and Price Guide (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

Subsection B – Material previously in Company Tariff No. 4

Effective on or after October 1, 2016, MCImetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

3. SERVICES

3.1 General

Network Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

3.2 Transmission Service

3.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

3.2.2 Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

Voice Grade
 56 Kbps (DDS)
 1.544 Mbps (DS-1)

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44.736 Mbps (DS-3)

The rates for the operating speeds outlined above are described in Section 4.2. Digital Data Service is provided at transmission rates of 56 Kbps only.

3.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment's interfacing to such channels shall meet the following characteristics:

Line Rate: 1.544 Mbps + 130 ppm

Line Code 1 Bipolar (Alternate mark) Inversion

Line Code 2 Bipolar 8 zero substitution (B8ZS)

Line Impedance: 100 ohms = 5% balanced

Jitter: The multiplexed will add not more than 0.3 time slot of rms jitter to a DS-1 signal when looped at the DS-3 point.

3.2.4 Digital Channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps = 20 ppm

Line Code: Bipolar with three-zero substitution (B3ZS)

Line Impedance: 75 ohms (+-) 5 percent unbalanced.

4. RATES (Cont'd)

4.2 Transmission Service

4.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

4.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

4.2.1.2 The channel mileage rate element is determined by the Vertical, and Horizontal Coordinates ("V&H") method, as set for on the National Exchange Carrier Association Tariff, F.C.C No. 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.

4.2.1.3 Optional Features for which charges are applied only include multiplexing.

4.2.2 Voice Grade Service

4.2.2.1 Voice Grade Rates

Non Recurring

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES
 NEW MEXICO LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 4
 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Channel Termination
 per point of termination \$84.15

Monthly Recurring

Discount Factor for Contracts With Terms of

<u>Rate Elements</u>	<u>Per Month</u>	<u>3 Yr.</u>	<u>5 Yr.</u>	<u>7 Yr.</u>	<u>10 Yr.</u>
Channel Termination per point of termination					
2-wire	\$14.00	0%	5%	5%	5%
4-wire	\$19.00	0%	5%	5%	5%
<u>Channel Mileage</u>					
Fixed	\$25.12	0%	5%	5%	5%
Per Mile	\$.14	0%	5%	5%	5%

4.2.3 Digital Data Service (56Kbps)

4.2.3.1 Digital Data Service Rates

Non Recurring

Channel Termination
 per point of termination \$191.25

Monthly Recurring

Discount Factor for Contracts With Terms of

<u>Rate Elements</u>	<u>Per Month</u>	<u>3 Yr.</u>	<u>5 Yr.</u>	<u>7 Yr.</u>	<u>10 Yr.</u>
Channel Termination per point of termination	\$60.00	0%	0%	0%	0%
<u>Channel Mileage</u>					
Fixed	\$19.55	0%	0%	0%	0%
Per Mile	\$.13	0%	0%	0%	0%

4.2.4 DS-1 Service

DS-1 Service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data, and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

4.2.4.1 DS-1 Rates

Non Recurring

MCImetro ACCESS TRANSMISSION SERVICES CORP. d/b/a VERIZON ACCESS TRANSMISSION SERVICES
 NEW MEXICO LOCAL EXCHANGE SERVICES CATALOG SCHEDULE NO. 4
 (ENTERPRISE NON-CURRENT SERVICES)

EFFECTIVE: OCTOBER 1, 2018

Channel Termination
 per point of termination 265.00

Monthly Recurring

Discount Factor for Contracts With Terms of

<u>Rate Elements</u>	<u>Per Month</u>	<u>3 Yr.</u>	<u>5 Yr.</u>	<u>7 Yr.</u>	<u>10 Yr.</u>
Channel Termination per point of termination	\$105.00	10%	15%	15%	15%
Channel Mileage					
Fixed	\$74.89	10%	15%	15%	15%
Per Mile	\$11.65	10%	15%	15%	15%
Multiplexing	\$140.00				

4.2.5 DS-3 Service

DS-3 Service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Video, Analog Data or Digital Data Channels.

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

4.2.5.1 DS-3 Rates

Non Recurring

Channel Termination
 per point of termination 265.00

Monthly Recurring

Discount Factor for Contracts With Terms of

<u>Rate Elements</u>	<u>Per Month</u>	<u>3 Yr.</u>	<u>5 Yr.</u>	<u>7 Yr.</u>	<u>10 Yr.</u>
Channel Termination per point of termination	\$1145.00	10%	15%	15%	15%
Channel Mileage					
Fixed	\$770.10	10%	15%	15%	15%
Per Mile	\$36.55	10%	15%	15%	15%
Multiplexing	\$250.00				

4.2.6 Nonrecurring Charge

4.2.6.1 Moves, Adds, Deletes

Per Change \$50.00

EFFECTIVE: OCTOBER 1, 2018

4.2.6.2 Construction

Nonrecurring Charge ICB